SECURITIES AND EXCHANGE COMMISSION
Washington, D.C. 20549

AMENDMENT NO. 1
To

Form S-1

REGISTRATION STATEMENT
UNDER
THE SECURITIES ACT OF 1933

SYMETRA FINANCIAL CORPORATION

(Exact name of registrant as specified in its charter)

Delaware	**6311**	**20-0978027**
(State or other jurisdiction of incorporation or organization)	*(Primary Standard Industrial Classification Code Number)*	*(I.R.S. Employer Identification Number)*

777 108th Avenue NE, Suite 1200
Bellevue, WA 98004
(425) 256-8000
(Address, including zip code, and telephone number, including area code, of registrant's principal executive offices)

Randall H. Talbot
President and Chief Executive Officer
Symetra Financial Corporation
777 108th Avenue NE, Suite 1200
Bellevue, WA 98004
(425) 256-8000
(Name and address, including zip code, and telephone number, including area code, of agent for service)

Copies to:

William J. Whelan III, Esq.	George C. Pagos, Esq.	Gary I. Horowitz, Esq.
Cravath, Swaine & Moore LLP	Senior Vice President, General Counsel and Secretary	Simpson Thacher & Bartlett LLP
Worldwide Plaza	Symetra Financial Corporation	425 Lexington Avenue
825 Eighth Avenue	777 108th Avenue NE, Suite 1200	New York, NY 10017
New York, NY 10019	Bellevue, WA 98004	(212) 455-2000
(212) 474-1000	(425) 256-8000	

Approximate date of commencement of proposed sale to the public: As soon as practicable after the effective date of this Registration Statement.

If any of the securities being registered on this Form are to be offered on a delayed or continuous basis pursuant to Rule 415 under the Securities Act of 1933, check the following box. o

If this Form is filed to register additional securities for an offering pursuant to Rule 462(b) under the Securities Act, please check the following box and list the Securities Act registration statement number of the earlier effective registration statement for the same offering. o

If this Form is a post-effective amendment filed pursuant to Rule 462(c) under the Securities Act, check the following box and list the Securities Act registration statement number of the earlier effective registration statement for the same offering. o

If this Form is a post-effective amendment filed pursuant to Rule 462(d) under the Securities Act, check the following box and list the Securities Act registration number of the earlier effective registration statement for the same offering. o

Indicate by check mark whether the registrant is a large accelerated filer, an accelerated filer, a non-accelerated filer, or a smaller reporting company. See the definitions of "large accelerated filer," "accelerated filer" and "smaller reporting company" in Rule 12b-2 of the Exchange Act. (Check one):

Large accelerated filer o   Accelerated filer o   Non-accelerated filer ☑   Smaller reporting company o
(Do not check if a smaller reporting company)

CALCULATION OF REGISTRATION FEE

Title of Each Class of Securities to be Registered	Proposed Maximum Aggregate Offering Price(1)(2)	Amount of Registration Fee(3)
Common Stock, $0.01 par value per share	$575,000,000.00	$32,085.00

(1) Includes shares issuable upon exercise of the underwriters' over-allotment options. See "Underwriting."
(2) Estimated solely for the purpose of calculating the amount of the registration fee pursuant to rule 457(o) under the Securities Act of 1933, as amended.
(3) The registration fee has been previously paid.

The Registrant hereby amends this Registration Statement on such date or dates as may be necessary to delay its effective date until the Registrant shall file a further amendment which specifically states that this Registration Statement shall thereafter become effective in accordance with Section 8(a) of the Securities Act of 1933 or until this Registration Statement shall become effective on such date as the Commission, acting pursuant to said Section 8(a), may determine.

Explanatory Note

The sole purpose of this amendment is to amend certain exhibits to the registration statement as indicated in the Exhibit Index of the registration statement. No change is made to the preliminary prospectus constituting Part I of the registration statement or Items 13, 14, 15, 16(b) or 17 of Part II of the registration statement. Accordingly, this amendment consists only of the facing page, this explanatory note and Item 16(a) of Part II, the signatures and the Exhibit Index of the registration statement.

Item 16.   **Exhibits and Financial Statement Schedules.**

(a) Exhibits

Exhibit Number	Description
1.1	Underwriting Agreement*
2.1	Stock Purchase Agreement by and among Safeco Corporation, General America Corporation, White Mountains Insurance Group, Ltd. and Occum Acquisition Corp., dated as of March 15, 2004**
3.1	Amended and Restated Certificate of Incorporation of Symetra Financial Corporation**
3.2	Form of Bylaws of Symetra Financial Corporation**
4.1	Specimen Common Stock Certificate*
4.2	Fiscal Agency Agreement between Symetra Financial Corporation and U.S. Bank dated March 30, 2006**
4.3	Warrant Certificate — General Reinsurance Corporation, dated October 26, 2007**
4.4	Warrant Certificate — White Mountains Re (NL) B.V., dated July 24, 2008**
4.5	Credit Agreement among Symetra Financial Corporation, the lenders and Bank of America, N.A., as administrative agent, dated August 16, 2007**
4.6	Purchase Agreement between Symetra Financial Corporation and the purchasers listed therein, dated October 4, 2007**
4.7	Indenture between Symetra Financial Corporation and U.S. Bank National Association, as trustee, dated October 10, 2007**
5.1	Opinion of Cravath, Swaine & Moore LLP*
9.1	Shareholders' Agreement among Occum Acquisition Corp. and the persons listed on the signature page thereto, dated as of March 8, 2004**
9.2	Shareholders' Agreement among Occum Acquisition Corp. and the persons listed on the signature page thereto, dated as of March 19, 2004**
9.3	Shareholders' Agreement among Occum Acquisition Corp. and the persons listed on the signature page thereto, dated as of April 16, 2004**
10.1	Master Services Agreement between Affiliated Computer Services, Inc. and Symetra Life Insurance Company, dated August 1, 2009†
10.2	Coinsurance Reinsurance Agreement dated as of January 1, 1998 ("RGA Agreement") between Safeco Life Insurance Company and RGA Reinsurance Company (including Amendment the RGA Agreement dated as of January 1, 2000, Amendment to the RGA Agreement dated as of June 19, 2002, Amendment to the RGA Agreement dated as of September 23, 2002 and Addendum to the RGA Agreement dated as of August 12, 2003)†
10.3	Group Short Term Disability Reinsurance Agreement dated as of January 1, 1999 ("Short Term Agreement") between Safeco Life Insurance Company and Reliance Standard Life Insurance Company, doing business as Custom Disability Solutions, successor to Duncanson & Holt Services, Inc. (including Amendment No. 1 to the Short Term Agreement dated as of July 1, 2006 and Amendment No. 2 to the Short Term Agreement Dated as of December 8, 2006)*
10.4	Group Long Term Disability Reinsurance Agreement dated as of January 1, 1999 ("Long Term Agreement") between Safeco Life Insurance Company and Reliance Standard Life Insurance Company, doing business as Custom Disability Solutions, successor to Duncanson & Holt Services, Inc. (including Amendment No. 1 to the Long Term Agreement dated as of January 1, 2000, Amendment to the Long Term Agreement dated as of January 1, 2006, Amendment No. 3 to the Long Term Agreement dated as of July 1, 2006, Amendment No. 4 to the Long Term Agreement dated as of December 8, 2006 and Amendment No. 5 to the Long Term Agreement dated as of September 1, 2008)*

Exhibit Number	Description
10.5	Coinsurance Agreement dated as of August 24, 2001 between Safeco Life Insurance Company and The Lincoln National Life Insurance Company†
10.6	Coinsurance Funds Withheld Reinsurance Agreement dated as of December 1, 2001 between Safeco Life Insurance Company and Transamerica Insurance Company†
10.7	Investment Management Agreement between White Mountains Advisors LLC and Occum Acquisition Corp., dated as of March 14, 2004 (including Amendment to Investment Management Agreement dated as of September 30, 2004, Amendment No. 2 to the Investment Management Agreement dated as of August 1, 2005, Amendment No. 3 to the Investment Management Agreement dated as of October 1, 2005 and Amendment No. 4 to the Investment Management Agreement dated as of March 9, 2007)**
10.8	Agency Agreement dated as of March 10, 2006 among Symetra Life Insurance Company, WM Financial Services, Inc. and WMFS Insurance Services, Inc. (including Addendum to the Agency Agreement dated as of February 22, 2007, Amendment to the Agency Agreement dated as of March 26, 2007, Amendment to the Agency Agreement dated as of July 17, 2007, Amendment to the Agency Agreement dated as of December 18, 2007, Amendment to the Agency Agreement dated as of September 15, 2008, Amendment to the Agency Agreement dated as of September 23, 2008, Addendum to the Agency Agreement dated as of September 23, 2008, Assignment of Agency Agreement between Symetra Life Insurance Company and WaMu Investments, Inc. (formerly WM Financial Services, Inc.) dated as of May 2, 2009 among Symetra Life Insurance Company, WaMu Investments, Inc. (formerly WM Financial Services, Inc.), WMFS Insurance Services, Inc. and Chase Insurance Agency, Inc. and Amendment to the Agency Agreement dated as of May 2, 2009)†
10.9	Agency Agreement dated as of September 26, 2006 among Symetra Life Insurance Company and Chase Insurance Agency, Inc. (including Addendum to the Agency Agreement dated as of May 15, 2007 and Addendum to the Agency Agreement dated as of March 21, 2008)†
10.10	Symetra Financial Corporation Performance Share Plan 2006-2008**
10.11	Symetra Financial Corporation Performance Share Plan 2007-2009**
10.12	Symetra Financial Corporation Performance Share Plan 2008-2010**
10.13	Symetra Financial Corporation Performance Share Plan 2009-2011**
10.14	Annual Incentive Bonus Plan**
10.15	2008 Sales Incentive Plan for Pat McCormick†
10.16	Symetra Financial Corporation Equity Plan**
10.17	Symetra Financial Corporation Employee Stock Purchase Plan**
10.18	2009 Sales Incentive Plan for Pat McCormick†
21.1	Subsidiaries of Symetra Financial Corporation*
23.1	Consent of Ernst & Young LLP, Independent Registered Public Accounting Firm**
23.2	Consent of Cravath, Swaine & Moore LLP (included in the opinion filed as Exhibit 5.1)*
24.1	Power of Attorney (included in signature page to the Registration Statement filed October 5, 2009)**

* To be filed by amendment.

** Previously filed.

† An application for confidential treatment of selected portions of this agreement has been filed with the Commission.

SIGNATURES

Pursuant to the requirements of the Securities Act of 1933, the registrant has duly caused this Registration Statement to be signed on its behalf by the undersigned, thereunto duly authorized, in the city of Bellevue, State of Washington, on October 26, 2009.

SYMETRA FINANCIAL CORPORATION

By: /s/ George C. Pagos
Name: George C. Pagos
Title: Senior Vice President, General Counsel and Secretary

Pursuant to the requirements of the Securities Act of 1933, this Amendment No. 1 to the Registration Statement has been signed by the following persons in the capacities indicated as of October 26, 2009.

Signature	Title
*	Randall H. Talbot President, Chief Executive Officer and Director (Principal Executive Officer)
*	Margaret A. Meister Executive Vice President and Chief Financial Officer (Principal Financial and Accounting Officer)
*	David T. Foy (Director)
*	Lois W. Grady (Director)
*	Sander M. Levy (Director)
*	Robert R. Lusardi (Director)
*	David I. Schamis (Director)
*	Lowndes A. Smith (Director)
*By: /s/ George C. Pagos	George C. Pagos (Attorney-in-Fact)

EXHIBIT INDEX

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*   To be filed by amendment.

**   Previously filed.

†   An application for confidential treatment of selected portions of this agreement has been filed with the Commission.

Exhibit 10.1

**MASTER
SERVICES AGREEMENT**

by and between

**SYMETRA LIFE
INSURANCE COMPANY**

and

AFFILIATED COMPUTER SERVICES, INC.

August 1, 2009

<u>CONFIDENTIAL</u>

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SCHEDULES

ATTACHMENTS

MASTER SERVICES AGREEMENT

This Master Services Agreement (the "*Agreement*"), dated August 1, 2009 (the "*Restatement Date*"), is by and between Symetra Life Insurance Company, a Washington corporation with corporate offices at 777 108th Avenue NE, Suite 1200, Bellevue, WA 98004-5135 (including its successors and permitted assigns, "*Symetra*"), and Affiliated Computer Services, Inc., a Delaware corporation with corporate offices at 2828 N. Haskell, Dallas, Texas 75204 (including its successors and permitted assigns, "*ACS*"), and amends and restates in its entirety that certain Information Technology Services Agreement dated October 28, 2004 (the "*Original Effective Date*") by and between Symetra and ACS Commercial Solutions, Inc. (as amended and supplemented, the "*Original Agreement*").

RECITALS

WHEREAS, on July 16, 2004, Symetra issued to ACS Commercial Solutions, Inc. a Request for Proposal for Information Technology Outsourcing (the "*RFP*");

WHEREAS, ACS Commercial Solutions, Inc. submitted to Symetra a response dated September 17, 2004 (as the same may have been supplemented and/or revised, the "*ACS Bid*"), and represented to Symetra that it had the expertise, personnel, products, services and skills required to meet the requirements of Symetra as reflected in the RFP;

WHEREAS, in reliance on the representations made by ACS Commercial Solutions, Inc. in the ACS Bid and subsequent discussions, Symetra selected ACS Commercial Solutions, Inc. over other prospective technology providers to provide Symetra with outsourced IT and business process services and subsequently entered into the Original Agreement with ACS Commercial Solutions, Inc.;

WHEREAS, on April 23, 2009, Symetra issued to ACS a Renewal RFP;

WHEREAS, ACS submitted to Symetra a response to the Renewal RFP dated June 12, 2009 (as the same may have been supplemented and/or revised, the "*ACS Renewal Bid*"), and represented to Symetra that it had the expertise, personnel, products, services and skills required to meet the requirements of Symetra as reflected in the Renewal RFP;

WHEREAS, in reliance on the representations made by ACS in the ACS Renewal Bid and subsequent discussions, Symetra selected ACS over other prospective technology providers to provide Symetra with outsourced IT and business process services;

WHEREAS, ACS Commercial Solutions, Inc. wants to assign the Original Agreement to ACS;

WHEREAS, Symetra hereby consents to ACS Commercial Solutions, Inc.'s assignment of the Original Agreement to ACS; and

WHEREAS, Symetra and ACS want to amend and restate the Original Agreement in its entirety, all on the terms and conditions set forth herein.

NOW, THEREFORE, in consideration of the representations, warranties, promises and covenants contained herein, and other good and valuable consideration, the receipt, sufficiency and adequacy of which are hereby acknowledged, the Parties, intending to be legally bound, agree to the foregoing and as follows:

ARTICLE 1
GUIDING PRINCIPLES, RELATIONSHIP
MANAGEMENT AND INTERPRETATION

1.1 Guiding Principles. The principles identified below ("*Guiding Principles*") include principles that the Parties have determined to be important to ensure the success of their relationship. The Guiding Principles function as "constitutional" statements regarding the Parties' overall intentions for this Agreement. If any term or condition of this Agreement is ambiguous or unclear, or if the Parties did not anticipate a particular issue, the Parties shall refer to and apply the Guiding Principles to resolve and/or address the ambiguous, unclear and/or unanticipated issue.

1.1.1 Enhanced IT Capabilities and Effectiveness. Services will be provided in a manner that enhances Symetra's ability to deliver high-quality, cost-effective services both internally within Symetra and externally to its customers with minimal interruptions in, and adverse impacts on, Symetra's delivery of services to its customers. Technology utilized by ACS will provide Symetra with industry-leading levels of functionality and performance.

1.1.2 Reduce IT Costs. Cost reduction is a key objective for Symetra in securing Services from ACS. ACS will continuously implement new, cost-effective technologies in order to further reduce the overall cost of Services to Symetra.

1.1.3 Improve and Maintain Technology. ACS will implement new technologies to deliver the Services to Symetra in order to maintain competitiveness in the quality and scope of Services available to Symetra and to take advantage of market cost efficiencies.

1.1.4 Focus on Core Competencies. By outsourcing the Services to ACS and leveraging ACS' core competencies, Symetra will be able to focus more of its internal resources on providing services to its market constituents and improve the levels of service in the outsourced areas.

1.1.5 Improve Business Processes. Symetra will learn best practices from ACS which will allow Symetra to improve its business processes, including improving the efficiencies of delivering services to its own customers.

1.2 Relationship Management. The relationship between the Parties shall be managed as described in this Section and in **Schedule 1**.

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1.2.1 IT Outsourcing Committee. A joint IT outsourcing committee, comprised of senior business and technology staff from Symetra and ACS (the "***IT Outsourcing Committee***"), shall be responsible for providing input and advice concerning the overall business and technology relationship between the Parties including, without limitation, the effectiveness and value of the Services provided by ACS and guidance to improve such effectiveness and value. The IT Outsourcing Committee shall be chaired by a Symetra representative, and the ACS members shall include the ACS Project Executive and appropriate ACS executives and managers. The IT Outsourcing Committee shall meet quarterly at a Symetra facility, or more often at Symetra's request, to discuss:

(a) the status of each Service Tower and any Problems or difficulties experienced by a Party in transitioning to and/or delivering the Services;

(b) ACS' compliance with the SLRs;

(c) all financial arrangements, including invoices submitted by ACS;

(d) Symetra's satisfaction with the ACS Key Personnel;

(e) Symetra's business goals, current mission, objectives, priorities and strategies, all to facilitate the technology planning described in **Section 2.5.3**;

(f) in accordance with **Section 2.5.4**, innovative and emerging ideas and strategies for more effective use of IT and related business transformation services and how such innovative ideas and strategies can more effectively impact the enterprise transformation of Symetra's businesses;

(g) pending or proposed Innovation Proposals;

(h) ACS' future financial and operational plans relating to the business unit that fulfills ACS' obligations to provide Services under this Agreement, to the extent discloseable under applicable law; and

(i) such other matters as one Party may bring to the other.

For each such meeting, ACS shall prepare a suggested agenda, with active input from the Symetra Project Executive. ACS shall make available its senior management personnel to answer questions from Symetra's senior management personnel regarding the agenda items for such meeting. Further, the IT Outsourcing Committee may invite industry thought leaders to participate in such meetings to facilitate information exchange and increase the value of the strategies discussed.

1.2.2 Project Executives. Each Party shall designate an individual (for Symetra, the "***Symetra Project Executive***", and for ACS, the "***ACS Project Executive***"), who shall be each Party's primary point of contact for all matters relating to this Agreement. The ACS Project Executive shall be: (a) knowledgeable about the Services and each of ACS' and its Subcontractors'

products and services; (b) experienced at running information technology systems and networks of a size and scope minimally equal in size and scope to those of Symetra; (c) otherwise acceptable to Symetra; and (d) assigned (in the case of each ACS Project Executive) to Symetra for a minimum period of twenty-four (24) months, except in cases involving: (i) a voluntary or For Cause termination; (ii) removal at Symetra's request; or (iii) inability to work due to death, disability or illness. Without limiting any other rights and remedies that may then be available to Symetra, if ACS fails to comply with the terms of the foregoing **subsection (d)**, ACS represents to Symetra that Symetra shall have the right to communicate dissatisfaction and impact to ACS senior operations personnel through the customer satisfaction survey process. Symetra shall have the right to pre-approve any candidate proposed by ACS to serve as the ACS Project Executive, and to require ACS to remove and replace any previously appointed ACS Project Executive, and ACS promptly shall comply with any such Symetra request. The ACS Project Executive shall have overall responsibility for directing all of ACS' activities hereunder and shall be vested by ACS with all necessary authority to act for ACS in connection with all aspects of this Agreement. ACS Personnel shall be managed in the performance of their duties by the ACS Project Executive. Upon ACS' request, Symetra will provide a written evaluation of the ACS Project Executive's performance that ACS may elect to consider when determining the ACS Project Executive's salary and bonus compensation.

   1.2.3 Service Delivery Managers. Each Party shall designate an individual to serve as that Party's service delivery manager for each Service Tower (for Symetra, each, a "***Symetra Service Delivery Manager***", and for ACS, each, an "***ACS Service Delivery Manager***"). The primary role of the service delivery managers is to take ownership of the day-to-day operational relationships between Symetra's information technology service delivery and Symetra's business. This involves managing and coordinating the appropriate Symetra resources across all information technology services, including resources and services provided by ACS, to ensure optimal service delivery and ensure that all issues raised are resolved promptly and in accordance with the applicable SLR. The Symetra Service Delivery Manager (or his or her designee) for a particular Service Tower shall be the only Symetra representative authorized to request chargeable services from ACS with respect to that Service Tower, and ACS acknowledges that it shall not have the right to bill or collect from Symetra or any of its Affiliates any amounts ACS claims it is owed for otherwise chargeable services provided without the written authorization of the applicable Symetra Service Delivery Manager.

   1.2.4 Management Functions. At Symetra's request from time-to-time in order to more efficiently administer certain functional aspects of the Parties' relationship, each Party shall designate individual(s) to address various subject matters including, without limitation, performance and process management, architecture and technology management, finance/contract management, enterprise standards management, sourcing relationship management, quality assurance management, business unit management, and transition management, with such individuals having such roles and responsibilities as may be determined by the Parties at such time.

1.3 Agreement Structure.

1.3.1 Master Agreement. This Agreement provides a framework for, and the general terms that are applicable to, the Services that ACS will provide to Symetra under this Agreement.

1.3.2 Country Agreements. If Symetra wants to receive from ACS, and ACS agrees to provide to Symetra, Services in countries that are located outside the United States (each, a "*New Country*"), the terms of this Agreement shall apply to Services delivered in such New Country, except that the local Affiliates of each Party in such New Country shall execute an agreement that identifies any country-unique terms (and/or deviations from the terms of this Agreement) that are required by local laws in such New Country and addresses appropriate pricing for the Services to be provided in such New Country (each, a "*Country Agreement*").

1.3.3 Affiliates of Symetra. ACS shall provide the Services to Symetra and those Symetra Affiliates identified in **Schedule 7**. After the Restatement Date, Symetra may add Affiliates and/or business ventures of Symetra and/or its Affiliates to the scope of this Agreement pursuant to **Section 6.2.4**. ACS is fully responsible for the performance of its obligations under this Agreement with respect to the Services provided by ACS to Symetra and its Affiliates. Symetra (and not its Affiliates) shall be responsible for paying all Fees to be paid to ACS hereunder.

1.3.4 Effect of Certain Provisions. The following Sections hereof shall be applicable to this Agreement only, and may not be applicable to certain Country Agreements where the Services may be provided: **Sections 14.4** and **14.5**.

1.4 Interpretation. If there is a conflict among the terms set forth in the various portions of the Agreement (including the Schedules, Attachments, Exhibits, Addenda, Appendices and/or any other documents that comprise this Agreement):

(a) to the extent the conflicting terms can reasonably be interpreted so that such terms are consistent with each other, such consistent interpretation shall prevail; and

(b) to the extent **subsection (a)** does not apply, the following order of precedence will prevail:

(i) first, the terms set forth in **Attachment K** (including its addenda and appendices), excluding, however, the terms of any separately executed agreement containing the terms set forth in **Attachment K** pursuant to **Sections 9.2.4** and/or **14.4.1**;

(ii) second, the terms set forth in the body of this Agreement;

(iii) third, the terms set forth in **Schedules 3, 4, 5, 6** and **7** (including any attachments, addenda or appendices thereto) and in **Attachments A** through **R** to this Agreement (including any attachments, addenda or appendices thereto),

but excluding **Attachment K** and its addenda and appendices, provided that no order of precedence shall be given among them;

(iv) fourth, the terms set forth in **Schedules 1, 2A, 2B, 2C, 2D, 2E, 2F, 2G** and **2H** to this Agreement (including any attachments, addenda or appendices thereto), provided that no order of precedence shall be given among them; and

(v) fifth, the terms set forth in any other documents that comprise this Agreement, provided that no order of precedence shall be given among them.

(c) ACS and Symetra hereby acknowledge that they have drafted and negotiated the Agreement jointly, and the Agreement will be construed neither against nor in favor of either, but rather in accordance with its fair meaning.

Captions and titles to Schedules, Attachments, Exhibits, Addenda, Appendices and/or other documents that comprise this Agreement are used herein for convenience of reference only and shall not be used in the construction or interpretation of this Agreement. Any reference herein to a particular Section number (*e.g.*, "Section 2"), shall be deemed a reference to all Sections of this Agreement that bear sub-numbers to the number of the referenced Section (*e.g.*, Sections 2.1, 2.1.1, etc.). As used herein, the word "including" shall mean "including, without limitation" or "including, but not limited to".

1.5 Effect of Amendment and Restatement. For the avoidance of doubt, the terms and conditions of the Original Agreement as they existed prior to the Restatement Date shall continue to govern and apply to all claims, actual or alleged breaches, duties, obligations, and all other events or circumstances that are related to this Agreement and that arose or occurred prior to the Restatement Date and, although neither Party waives any rights that it may have under such terms and conditions with respect to any such claims, breaches, duties, obligations, events and circumstances, such terms and conditions are void, and of no further force or effect, with respect to claims, actual or alleged breaches, duties, obligations, and other events or circumstances that arise or occur on or after the Restatement Date, all of which, if related to this Agreement, as amended hereby, shall be subject to and governed by the terms and conditions set forth herein.

ARTICLE 2
SERVICES

2.1 General.

2.1.1 Commencement of Services. Subject to Symetra's exercise of its management and oversight functions and prerogatives as identified in **Article 5** or elsewhere in this Agreement, ACS shall provide the Services to Symetra at or with respect to all Symetra Sites. Except as otherwise provided in this Agreement, ACS shall procure or otherwise provide all hardware, software, network facilities and other items required to provide the Services and otherwise perform its obligations hereunder, all of which shall be deemed included in the Fees. In respect of any Service Tower Schedule added by the Parties to the Agreement following the Restatement Date, or any amendment to a Service Tower Schedule following the Restatement Date that in-

volves new Services or significant re-solutioning of existing Services, ACS shall begin providing such Service Tower Services at 12:01 a.m., Pacific time, on the Handover Date that is applicable to such Service Tower Services. Symetra shall have the right to obtain services from any other provider that may be similar or identical to the Services.

2.1.2 Locations for Performance of Services. Without Symetra's prior written consent, ACS shall not perform any of the Services from locations, or using ACS Personnel, situated outside the United States. Notwithstanding the foregoing, Symetra acknowledges and agrees that the Services identified in **Attachment M** will be provided from the respective countries identified therein in accordance with the baseline allocation, mix and relative percentages of such ACS Personnel situated within the United States and outside the United States for each Service Tower as specified in **Attachment M**. Any ACS-proposed changes to the allocation, mix or relative percentages specified in **Attachment M** with respect to any one or more Service Towers, or any other proposed change to **Attachment M**, shall be presented to Symetra for its prior review and consent, which consent Symetra may withhold in its sole discretion. The ACS proposal shall include a detailed analysis of the corresponding impact on labor costs and other cost factors relating to the affected Services, together with any potential impact on delivery timeframes, satisfaction of SLRs and/or performance of the Parties' respective obligations under the Agreement. Notwithstanding anything that may be contained herein to the contrary, and for the avoidance of doubt, the following Services must be provided by ACS Personnel situated in the United States: help desk Services (but only Monday through Friday from 0400 to 1900, Pacific time), print and mail Services, and scanning and indexing Services. ACS represents and warrants to Symetra that: (a) no Symetra Data will reside in any country other than the United States; and (b) except to the extent minimally necessary for ACS Personnel to perform the Services, no Symetra Data, and no data, information and/or mechanisms (including, without limitation, sniffer traces), that would enable a Person to discover Symetra Data, will be accessible from any country other than the United States. ACS will provide to Symetra from time to time upon Symetra's request a written list of all ACS Personnel, if any, who have had access to the Symetra Data, and the contents of such written list shall include, without limitation, the name and business location of each such ACS Personnel, the date of access of the Symetra Data and the type of Symetra Data accessed. If any law or regulation enacted after the Restatement Date has, or is likely to have, an adverse impact on the desirability to either Party of having Services provided from a location outside the United States including, without limitation, as a result of new tax and/or privacy laws, at the affected Party's request, the Parties shall engage in good faith negotiations to arrive at a mutually agreeable reasonable alternative.

2.1.3 Change Management Procedures. Included in the Service Delivery Reference Manual are change management procedures (the "***Change Management Procedures***") that the Parties will use to, among other things, document mutually agreed changes to the Services to be provided by ACS under the Agreement and/or Symetra's computing and/or operating environment. The Parties' use of the Change Management Procedures as a means of documenting their agreement on such changes as contemplated in the various Sections of the Agreement is not intended to be, and shall not be, interpreted to mean that additional charges will be owed by Symetra to ACS in connection with all such changes.

2.1.4 Optimizing and Maximizing Resources. Notwithstanding any contrary terms that may be contained in the Agreement, ACS will use all commercially reasonable efforts to use and/or optimize all existing Resources and all Substantially Dedicated Resources that already have been deployed and paid for by Symetra, in whole or in part, to process or perform any increased Services or Out-of-Scope Services requested by Symetra, except for those for which an ARC or RRC is specified in the Agreement. Upon Symetra's request, and prior to assessing any incremental charges, ACS and Symetra shall meet to discuss ACS' efforts to optimize performance of the Resources and all Substantially Dedicated Resources and, in connection therewith, provide Symetra with relevant data and information regarding optimization efforts, including any potential effects on SLRs.

2.2 Service Tower Services.

2.2.1 Initial Service Tower Services. **Schedules 2A, 2B, 2C, 2D, 2E, 2F, 2G** and **2H** (each, together with any additional Schedules relating to additional Services that may be added to this Agreement by mutual agreement of the Parties following the Restatement Date, is sometimes referred to herein as "the applicable **Schedule 2**", or similar terminology) contain a detailed description of the Service Tower Services provided by ACS as of the Restatement Date, which are:

(a) Cross-Functional Services (**Schedule 2A**);

(b) Data Center Services (**Schedule 2B**);

(c) Distributed Computing Services (**Schedule 2C**);

(d) Data Network Services (**Schedule 2D**);

(e) Voice Communications Services (**Schedule 2E**);

(f) Help Desk Services (**Schedule 2F**);

(g) Output Processing (**Schedule 2G**); and

(h) Content Management (**Schedule 2H**).

The Parties may develop additional Schedules relating to additional Services that will be provided by ACS to Symetra hereunder. Once approved in accordance with the terms herein, all such Schedules shall be deemed to be numbered sequentially and made a part of **Schedule 2**.

2.2.2 Service Levels.

(a) Commitment to SLAs. ACS shall perform the Service Tower Services in accordance with, and in such a manner as to meet or exceed, the SLR for each SLA. In respect of any Service Tower Schedule added by the Parties to the Agreement following the Restatement Date, or any amendment to a Service Tower Schedule following the Restatement Date that involves new Services, or significant re-solutioning of existing Services, from and after the applicable Handover Date (or upon the occurrence of such other date or event as may be expressly set forth in a particular Service Tower Schedule for a particular SLA), ACS shall perform the Service Tower Services set forth therein in accordance with, and in such a manner as to meet or exceed, the SLR for any SLAs set forth therein. ACS shall perform any Other Services in accordance with, and in such a

manner as to meet or exceed, any SLRs that may be set forth in the applicable Out-of-Scope Work Order or otherwise agreed to by the Parties in writing.

(b) Measurement and Reporting. ACS shall measure its performance against the SLRs in accordance with the methodologies specified in the applicable Service Tower Schedule and shall provide a detailed, comprehensive report of its performance against the SLRs during the applicable reporting period (each, a "*Service Level Report*") by the fifteenth (15th) day of the month following the end of the applicable reporting period. Such reports shall be provided in accordance with **Section 2.11.1** and in accordance with any SLA metrics set forth in the applicable Service Tower Schedule. ACS shall meet with Symetra at least monthly, or more or less frequently if requested by Symetra, to review ACS' actual performance against the SLRs and shall recommend remedial actions to resolve any performance deficiencies.

(c) Root-Cause Analysis and Resolution. Promptly, but in no event later than five (5) Business Days following Incident Resolution with respect to any ACS failure to provide any of the Services in accordance with an SLR, ACS shall: (i) perform a Root-Cause Analysis to identify the cause of such failure; (ii) provide Symetra with a written report detailing the cause of, and procedures for remediating, such failure (provided that if ACS believes that remediating such failure is not warranted under the circumstances, ACS may escalate any resulting disagreement for resolution in accordance with the governance procedures set forth in **Schedule 1**); and (iii) provide Symetra with satisfactory evidence that such failure will not recur. ACS' correction of any such failures shall be performed in accordance with the time frames set forth in the applicable Service Tower Schedule (or if none is specified, then such correction shall be performed promptly) entirely at ACS' expense unless it has been determined, by mutual agreement of the Parties or through the Problem-resolution process specified in this Agreement, that: (iv) Symetra Personnel and/or its self-managed properties and/or systems was the predominant contributing cause of the failure and ACS could not have worked around the failure without expending a material amount of additional time or cost; or (v) Third Party software or firmware directly resulted in such failure, provided that such Third Party software or firmware: (A) was expressly approved by Symetra; (B) was implemented by ACS following its standard, rigorous, documented interoperability testing, quality assurance, and user acceptance processes, and in accordance with the Change Management Procedures; (C) was unknown, undocumented and unreported prior to ACS' implementation of such Third Party software or firmware; and (D) ACS could not have worked around the failure without expending a material amount of additional time or cost (each of the events described in the foregoing **subsections (iv)** and **(v)** constitute an "*Excuse*"). Upon the occurrence of an Excuse: (vi) ACS shall be entitled to temporary relief from its obligation to timely comply with the affected SLR, but only to the extent and for the duration so affected; and (vii) in the case of an Excuse described in **subsection (iv)**, Symetra shall reimburse ACS for ACS' expenses to correct such failure, but only to the extent Symetra caused such failure, unless the Parties otherwise mutually agree. For purposes hereof, any preexisting condition of those of Symetra's properties and systems that are used and managed by ACS to deliver the Services shall not be deemed a contributing cause of any failure if such condition was identified in ACS' reasonable, pre-

implementation diligence processes, or as a result of ACS' post-implementation, industry-standard quality assurance processes.

(d) Annual Review. Symetra expects that SLRs will improve over time and that new SLAs may be added to the Agreement to reflect Symetra's changing and/or new business requirements. Accordingly, at least once annually, Symetra expects to review and reach agreement with ACS on, among other things: (a) adjustments to the SLRs to reflect such anticipated continuous improvements in the SLRs; and/or (b) the addition of new SLAs. Unless the Parties agree otherwise in writing, in no event will any SLA (including the SLRs) be made less favorable to Symetra as a result of such reviews.

(e) Benchmarking. As part of the Services, ACS shall conduct benchmarking with Symetra in accordance with the terms, conditions and procedures described in **Attachment A**.

2.2.3 Symetra Sites. Attached hereto as **Attachment B** is a list of Symetra facilities (collectively, the "*Symetra Sites*") with respect to which ACS shall provide the Services.

2.2.4 Governance Regarding Relief Events. The Parties acknowledge and agree that from time to time during the Term, events and circumstances caused by the actions or inactions of Symetra may arise that have (or are reasonably anticipated to have) a material adverse impact on ACS' ability to achieve the SLRs, or otherwise provide the Services in the manner required by this Agreement, without expending a material amount of additional time or cost (such events and circumstances, "*Relief Events*"). By way of example and without limiting the foregoing, the Parties acknowledge that a Relief Event may arise as a result of ACS' compliance with Symetra's instructions in connection with an Extraordinary Event under **Section 2.10** and/or as a result of Symetra's exercise of its retained authorities under **Article 5**. With respect to such Relief Events, the following terms and principles shall apply:

(a) If a Relief Event causing ACS to be unable to provide any of the Services in accordance with the SLRs has occurred, the terms of **Section 2.2.2(c)** shall apply.

(b) Without limiting ACS' obligations under **Section 2.2.2(c)**, if a Relief Event has occurred, ACS shall nevertheless use commercially reasonably efforts to perform the Services and achieve the SLRs throughout the duration of such Relief Event using existing levels of resources dedicated to Symetra's account, and the Parties shall work together in good faith to address the impact of such Relief Event on the Services and the SLRs in a timely manner.

(c) To the extent that either Party anticipates or determines that a Relief Event is likely to occur, such Party shall notify the other Party of such determination, and the Parties shall work together in good faith in advance of the anticipated Relief Event to establish a plan for providing the Services during such Relief Event, taking into account the relevant specifics and details of the Relief Event. Where Symetra's actions or inactions are the predominant cause of the anticipated Relief Event, such plan may include the temporary suspension of SLRs associated with the affected Services, and/or additional

fees or charges associated with Other Services provided by ACS that are designated to address the impact of the Relief Event or achieve the SLRs during the Relief Event.

(d) If an unanticipated Relief Event occurs, and Symetra's actions or inactions are the predominant cause of such Relief Event, or such Relief Event is the result of a Force Majeure Event, without limiting ACS' obligations under **Section 2.2.2(c)** and this Section, ACS shall be relieved from its obligations to meet or exceed the SLRs affected by the Relief Event (and its responsibility with respect to any related Fee Reductions) during the duration of such Relief Event.

*2.3 Transition Services***.**

2.3.1 Transition Plan. A transition plan that outlines the tasks, timelines, responsibilities, dependencies, major milestones (including Critical Milestones), deliverables and acceptance testing procedures relating to the re-solutioning of certain of the Services is attached hereto as part of **Attachment C** (the "*Transition Plan*"). In respect of any Service Tower Schedule added by the Parties to the Agreement following the Restatement Date, or any amendment to a Service Tower Schedule following the Restatement Date that involves transition Services, the Parties shall develop and attach hereto as part of **Attachment C** (or as part of the applicable Service Tower Schedule) a transition plan (also a Transition Plan) that outlines the tasks, timelines, responsibilities, dependencies, major milestones (including Critical Milestones), deliverables and acceptance testing procedures for such Services. In accordance with the terms set forth in each such Transition Plan, ACS shall accomplish the transparent, seamless, orderly and uninterrupted transition from the manner in which Symetra and its Affiliates received all services prior to implementation of the changes contemplated under the applicable Transition Plan to the manner in which the Services will be provided as described herein and in the applicable Transition Plan.

2.3.2 Progress Reports. ACS shall provide to the Symetra Project Executive (or his/her designee) a weekly written report as to the progress of completion of the activities contained in the applicable Transition Plan until each of ACS' responsibilities thereunder has been completed. Such reports shall be provided in accordance with **Section 2.11.1**.

2.3.3 Financial Responsibility. In respect of any Service Tower Schedule added by the Parties to the Agreement following the Restatement Date, or any amendment to a Service Tower Schedule following the Restatement Date that involves new Services or significant re-solutioning of existing Services, ACS shall assume financial responsibility for providing such Service Tower Services as of the applicable Handover Date. Further, at Symetra's option, ACS shall assume financial responsibility for providing such Service Tower Services irrespective of whether handover of the applicable Service Tower Service actually has been completed as of such date.

(a) In respect of any Service Tower Schedule added by the Parties to the Agreement following the Restatement Date, or any amendment to a Service Tower Schedule following the Restatement Date that involves new Services or significant resolutioning of existing Services, if ACS is unable to provide any of such Service Tower Services as of the applicable Handover Date, "assume financial responsibility" means that:

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(i) ACS shall reimburse Symetra for all costs and expenses incurred by Symetra to provide such Service Tower Services (including by way of example and not of limitation, salaries and other payments to in-scope Symetra employees, fees under in-scope Third Party contracts, etc.) or, in Symetra's sole discretion, Symetra may set off any such costs and expenses against the Fees, if any, due under the Agreement; and

(ii) ACS shall be entitled to invoice Symetra for such Service Tower Services as if ACS itself were providing such Service Tower Services.

(b) ACS shall not be required to assume financial responsibility for a particular Service Tower Service as described in the foregoing **subsection (a)** to the extent ACS' performance is excused due to a Force Majeure Event or to the extent the delay was requested by Symetra. Further, if ACS is unable to provide a particular Service Tower Service as of the applicable Handover Date, the SLRs shall not apply until ACS actually begins providing such Service Tower Service.

2.4 Purchasing Agent Services. Without limiting ACS' obligations to procure or otherwise provide all hardware, software, network facilities and other items required to provide the Services as described in this **Article 2**, and in addition to ACS' other responsibilities herein, as and when requested by Symetra, ACS shall procure hardware and software (such as, for example, personal office printers) ("***Procured Technology***") from a Symetra-approved product list on Symetra's behalf. ACS' procurement responsibilities in this **Section 2.4** shall include, without limitation, evaluating ACS qualifications and independence; negotiating Symetra-favorable pricing (including obtaining the most favorable prices, rates and discounts available); ordering, receiving, configuring, installing, testing, maintaining and distributing all Procured Technology. As between Symetra and ACS, all right, title and interest in and to each item of Procured Technology shall be vested in Symetra, and Symetra shall reimburse ACS for the purchase price for such Procured Technology.

2.5 Technology Management Services.

2.5.1 General. In accordance with and subject to the further terms of this **Section 2.5**, and unless otherwise requested by Symetra in writing, ACS shall cause all Equipment and Software to be maintained: (a) at levels that are supportable by the applicable manufacturers; (b) in the case of Software, at a version level (hereinafter defined) that is within two (2) version levels of the manufacturer's then-current version level (provided that, in so doing, ACS must remain compliant with the terms of the foregoing **subsection (a)**); and (c) at levels that are necessary to enable ACS to provide the Services in accordance with the SLRs. ACS shall notify Symetra as soon as Equipment Refresh components and/or Software Enhancements become available from their respective manufacturers. Notwithstanding any contrary terms that may be contained in the Agreement, all changes to Symetra's computing environment (including, without limitation, changes to Equipment and Software) must be initiated and implemented only in accordance with the technical change control requirements set forth in the Change Management Procedures. For purposes of this Section a "version" means a major version within a manufacturer's primary

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release level (*e.g.*, if a software release is numbered 3.1, "3" is the primary release number, and "1" is the major version number).

2.5.2 Equipment Refresh and Software Enhancements.

(a) ACS Obligations. ACS is: (a) financially and operationally responsible for Equipment Refresh respecting the ACS Equipment, which obligations minimally include replacing ACS Equipment with new ACS Equipment in accordance with the terms set forth in **Attachment F**; (ii) operationally responsible for Equipment Refresh respecting the Symetra Equipment; (iii) if requested by Symetra, subject to the Parties' agreement on the applicable Fees, financially responsible for Equipment Refresh relating to the Symetra Equipment; (iv) financially and operationally responsible for Software Enhancements respecting the ACS Software; (v) operationally responsible for Software Enhancements respecting the Symetra Software; and (vi) if requested by Symetra, subject to the Parties' agreement on the applicable Fees, financially responsible for Software Enhancements respecting the Symetra Software. Except as provided in the foregoing **subsections (iii)** and **(vi)**, all costs and expenses associated with ACS' Equipment Refresh-related and Software Enhancements-related obligations are included in the Annual Services Fees.

(b) Symetra Obligations. Symetra is financially responsible for Equipment Refresh respecting the Symetra Equipment (including as described in **Section 2.5.2(a)(iii)**) and for Software Enhancements respecting the Symetra Software (including as described in **Section 2.5.2(a)(vi)**).

2.5.3 Technology Planning. In or about the month of August each Contract Year, ACS shall initiate and engage in planning activities with Symetra aimed at identifying and memorializing in a written technology plan (each a "*Technology Plan*") both short-term and long-range plans that tie into Symetra's business goals and objectives. The short-term plan will include information technology budget development for the next fiscal year including, consistent with the requirements of **Section 2.5.2**, expectations regarding Equipment Refresh and Software Enhancements during the next Contract Year and a projected time schedule for procuring the necessary software, hardware and services and implementing the proposed changes. The long-range plan will include strategic and flexible use of information technology systems in light of Symetra's business goals, current mission, objectives, priorities and strategies. During the August planning activities described above, the Parties jointly shall work on developing the Technology Plan, and on or before September 1 of each Contract Year, ACS shall submit a final version of the Technology Plan to Symetra (each a "*September Technology Plan*"). In addition, in or about the month of February each Contract Year, ACS shall initiate and engage in planning activities with Symetra aimed at identifying and memorializing any appropriate updates to the then-current September Technology Plan. During such February planning activities, the Parties jointly shall work on developing updates to the then-current September Technology Plan, and on or before March 1 of each Contract Year, ACS shall submit a final version of the updated draft of the then-current September Technology Plan to Symetra.

2.5.4 Technology Innovation.

(a) General. ACS will on a regular basis and prior to preparing each Technology Plan: (a) identify ACS and non -ACS products and technology services that may benefit Symetra and support the mission, goals and objectives of Symetra; (b) identify ACS or Symetra resources required to complete the short-term and long-range plans; and (c) upon Symetra's request, investigate the requirements, costs and benefits of new technology. Notwithstanding the development of Technology Plans as described herein, ACS also shall have an ongoing responsibility to regularly provide Symetra with information regarding any newly improved or enhanced commercially available information technologies that reasonably could be expected to have a positive impact on Symetra including, without limitation, in the areas of increased efficiency, increased quality and/or reduced costs ("*Enhanced Technology*"). At a minimum, at least once annually, or more frequently as requested by Symetra, ACS shall meet with the IT Outsourcing Committee and provide a written report to the IT Outsourcing Committee that identifies any Enhanced Technology that ACS and its principal Subcontractors are developing and IT trends of which Symetra should be made aware. Upon identifying any Enhanced Technology that the Parties believe would materially improve performance, capacity, bandwidth, or reduce the cost, of the Services, the Parties will meet and discuss in good faith the terms upon which such Enhanced Technology may be implemented into the Services, including detailed SLAs specific to each such enhancement.

(b) Innovation Proposals. In addition to, and without limiting, the terms of **Section 2.5.4(a)**, the Parties will work together to identify potential opportunities for continuous improvement to increase the quality or efficiency of the Services and/or to reduce costs. At least once each Contract Year, ACS (on its own initiative or in response to a Symetra-identified opportunity) shall provide an "*Innovation Proposal*" to Symetra, each of which must: (i) be actionable; and (ii) define and describe: (A) the current situation (*e.g.*, identifying affected portions of the Agreement, including SLRs and related charges) and any assumptions made; (B) the recommended changes; (C) the projected savings or service improvements; and (D) each Party's responsibilities if the savings or improvements are to be achieved. Within twenty (20) days following its receipt thereof, Symetra shall notify ACS whether the proposal submitted by ACS pursuant to this Section meets the definition of an Innovation Proposal or what additional criteria must be satisfied and/or what additional information must be provided to cause the ACS proposal to meet the definition of an Innovation Proposal. If, as provided in the preceding sentence, Symetra notifies ACS that a proposal does not meet the definition of an Innovation Proposal and the reasons therefor, ACS promptly shall prepare and submit to Symetra an updated proposal. The review and notification process described herein shall repeat with respect to a particular ACS proposal until the earlier to occur of ACS' submission of a proposal that meets the definition of an Innovation Proposal or the then-current Contract Year expires; provided, however, that ACS shall have a fifteen (15) calendar day grace period beyond the end of the then-current Contract Year to submit an updated proposal that meets the definition of an Innovation Proposal if ACS had submitted a proposal to Symetra prior to the end of the then-current Contract Year and Symetra had notified ACS that the proposal did not meet the definition of an Innovation Proposal and the reasons there-

for. If Symetra wants to pursue implementation of an Innovation Proposal, the Parties will negotiate the terms of such Innovation Proposal, including the terms for sharing the economic gain from the Innovation Proposal (if any) and, as described in, and subject to the terms set forth in, **Section 12.1**, the Parties' ownership and/or license rights or interests in any resulting developments. The Parties will mutually agree upon a method for defining the relevant gain and the measurement period, assigning values to any improvements in quality or efficiency. The Parties intend that gain shall generally occur only after recovery of any required investment. Where ACS has made no investment in software, equipment or significant personnel time, ACS has no expectation of gain sharing in respect of Innovation Proposals.

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2.5.5 Asset Management. ACS shall maintain a comprehensive inventory of all: (a) equipment, software and network connections and infrastructure used by ACS to provide the Services; (b) equipment, software and network connections and infrastructure used by Symetra in connection with the Services; (c) configuration data regarding Symetra and ACS equipment, software, and network connections and infrastructure used by ACS to provide the Services; and (d) Procured Technology. ACS shall provide an electronic copy of such inventory to Symetra upon request. In addition, ACS shall provide Symetra with reports detailing software usage by Symetra and other activities by Symetra relating to Symetra's compliance with software licenses that can be monitored by ACS in delivering the Services, provided that such responsibilities shall be detailed in each Service Tower Schedule. The Parties agree that ACS shall have no legal or financial responsibility for Symetra's non-compliance with such software licenses except to the extent resulting from: (d) events subject to indemnification under **Section 15.1.8**; and (e) potential breach of contract liability under this Agreement based on ACS' failure to comply with its obligations under this Agreement.

2.5.6 Shared Resources. Except as provided in **Attachment G**, ACS shall not use a shared hardware or software environment, or any shared network or platform (collectively, "***Shared Resources***") to provide the Services. If, following the Restatement Date, ACS wants to migrate or relocate any Services to Shared Resources, ACS shall provide to Symetra for its review, comments and approval, which approval may be withheld in Symetra's sole discretion, a proposal for such migration or relocation, including a listing of all shared use assets that will be used to provide the Services and a breakdown of the cost and price benefits and savings or risks to Symetra. As part of the Disentanglement, ACS shall identify and assist Symetra with procuring suitable functionally equivalent replacements for any Shared Resources used to provide the Services.

2.5.7 Disaster Recovery.

(a) Review of Symetra's Disaster Recovery Plans. In respect of any Service Tower Schedule added by the Parties to the Agreement following the Restatement Date, or any amendment to a Service Tower Schedule following the Restatement Date that involves new Services or significant re-solutioning of existing Services, on or before the date specified in the applicable Transition Plan, ACS shall review Symetra's existing disaster recovery plan(s) respecting such Services and develop and deliver to Symetra for its review, comments and approval a detailed, complete, written analysis of such disaster recovery plan(s) that identifies, among other things, any deficiencies and gaps in such disaster recovery plan(s) and the changes, modifications and/or updates recommended by ACS in order to address such deficiencies and gaps. Without limiting the generality of the foregoing, ACS' written analysis specifically shall address ways to safeguard the Symetra Data and to ensure the continuing availability of all Services, including the Service Tower Services, in accordance with the terms of this Agreement during any event that would otherwise adversely affect ACS' ability to safeguard the Symetra Data and/or deliver the Services. Following its receipt of ACS' analysis, Symetra promptly shall review and comment on the same, and ACS thereafter shall update Symetra's disaster recovery plan(s) accordingly and, on or before the date specified in the applicable Transition Plan, deliver to Symetra fully updated paper and electronic copies of such disaster recovery plan(s).

(b) Ongoing Disaster Recovery Plan Review. ACS shall re-assess Symetra's disaster recovery plan(s) as described herein once annually (or more frequently if necessary) and, not later than sixty (60) calendar days following commencement of each Contract Year, provide to Symetra for its review, comments and approval proposed changes, modifications and/or updates to Symetra's disaster recovery plan(s) in order to address any identified deficiencies and gaps. Following its receipt of ACS' annual assessment, Symetra promptly shall review and comment on the same, and ACS thereafter shall update Symetra's disaster recovery plan(s) accordingly and, within thirty (30) calendar days after receiving Symetra's comments, deliver to Symetra fully updated paper and electronic copies of such disaster recovery plan(s).

(c) Provision of Disaster Recovery Services. Subject to, and without limiting, the terms of this **Section 2.5.7**, ACS shall provide the disaster recovery Services set forth in the applicable **Schedules 2** in accordance with its own and Symetra's disaster recovery plan(s). ACS shall provide disaster recovery Services as described herein at all times irrespective of whether a Force Majeure Event has occurred, unless the Force Majeure Event prevents the performance of the disaster recovery Services. Further, ACS shall provide disaster recovery Services if Symetra notifies ACS that a disaster has occurred. Upon the occurrence, and periodically for the duration, of any disaster, ACS shall provide regular reports and notices to Symetra regarding the status of ACS' response to, and recovery from, the disaster.

(d) Review and Testing of Disaster Recovery Plan. ACS' disaster recovery Services shall include regular (not less often than once annually) testing and updating of

both its own and Symetra's disaster recovery plans (including plans for data backups, storage management and contingency operations), reserving capacity at alternate site facilities and annually testing network connectivity between such alternate site and the applicable Symetra Sites. Symetra shall have the right to participate fully in any disaster recovery testing conducted by ACS including being physically present at the facilities of ACS and/or any Third Parties involved in such testing.

(e) Fees. ACS' costs and expenses associated with performing the obligations set forth in this **Section 2.5.7** shall be included in the Annual Services Fee as a separate annual line item.

2.6 Service Delivery Reference Manual.

2.6.1 Development of Manual. On or before December 1, 2009, ACS shall prepare and deliver to Symetra for its review and comments (which comments shall be provided to ACS on or before February 1, 2010) a detailed, Symetra-specific service delivery manual that includes the contents specified in **Section 2.6.2** (as updated from time to time, the "*Service Delivery Reference Manual*") and shall, with respect to such draft, incorporate all of Symetra's comments and requested changes. Once the draft Service Delivery Reference Manual has been approved in writing by Symetra (such approved not to be unreasonably withheld, delayed or conditioned), on each of April 1 and October 1 of each Contract Year (excluding October 1, 2009), ACS shall provide to Symetra for its review and comments an updated draft of the Service Delivery Reference Manual that includes: (a) all changes to the contents thereof through such date; and (b) Symetra's comments and requested changes from the prior draft. ACS' delivery to Symetra of the Service Delivery Reference Manual and updated drafts of the Service Delivery Reference Manual as provided herein shall constitute Critical Milestones and are subject to Corrective Assessments as provided in **Section 3.2** of **Schedule 5**.

2.6.2 Contents. ACS shall provide the Service Delivery Reference Manual to Symetra electronically (and in a manner such that it can be accessed via either Symetra's intranet or the Internet) and communicate to all End-Users the availability of and methodology for accessing the Service Delivery Reference Manual. The Service Delivery Reference Manual shall describe, among other things, the manner in which ACS provides the Services hereunder, including the equipment and software being and to be used and the documentation (including operations manuals, user guides, specifications, and End-User support manuals) that provide further details regarding such activities, and shall include detailed problem and Change Management Procedures and the other contents described in **Attachment R**. The Service Delivery Reference Manual also shall describe the activities ACS will undertake in order to provide the Services including, where appropriate, direction, supervision, monitoring, staffing, quality assurance, reporting, planning and oversight activities, as well as the specific measures taken to comply with all laws and regulations that are applicable to ACS as an operator of its business or in performing its obligations under the Agreement. The Service Delivery Reference Manual also shall identify those Services that ACS is to perform to assist Symetra in complying with its own regulatory obligations including, without limitation, those relating to the privacy and security of the Symetra Data, including HIPAA, the Personal Information Statutes, GLB and any other laws and regulations applicable to the Symetra Data and/or identified by Symetra. Without limiting ACS' obligations to

assist Symetra in complying with its own regulatory obligations as described above, it is expressly agreed and understood by the Parties that Symetra shall be responsible for compliance with all laws and regulations that are applicable to Symetra as an operator of its business, its receipt of the Services, its direct regulatory obligations relating to the Symetra Data and, if the terms of **Section 14.6** are applicable, its status as controller of the Symetra Data. The Service Delivery Reference Manual shall in no event be interpreted as an amendment to this Agreement or so as to relieve ACS of any of its performance obligations under this Agreement.

2.7 Service Compatibility. ACS shall ensure that all services, equipment, networks, software, enhancements, upgrades, modifications and other resources, including those provided by Symetra (collectively, the "***Resources***"), that are: (a) used by ACS to deliver the Services; or (b) approved by ACS for utilization by Symetra in connection with the Services, shall be successfully integrated and interfaced, and shall be compatible with the services, equipment, networks, software, enhancements, upgrades, modifications and other resources that are being provided to Symetra by Third Party service providers (collectively, the "***Third-Party Resources***"); provided, however, that any such responsibilities of ACS for Resources shall be detailed in the applicable **Schedule 2**. Further, ACS shall ensure that none of the Services or other items provided to Symetra by ACS shall be adversely affected by, or shall adversely affect, those of any such Third Party providers, whether as to functionality, speed, service levels, interconnectivity, reliability, availability, performance, response times or similar measures. To the extent that any interfaces need to be developed or modified in order for the Resources to integrate successfully, and be compatible with, the Third-Party Resources, ACS shall develop or modify such interfaces as part of the Services, pursuant to the process set forth in **Section 2.8**. If a question arises as to whether a particular defect, malfunction or other difficulty with respect to the Services was caused by Resources or by Third-Party Resources, ACS shall be responsible for correcting, at its cost, such defect, malfunction or difficulty, except to the extent that ACS can demonstrate, to Symetra's satisfaction, by means of a Root-Cause Analysis, that the cause was not caused by Resources. In addition, ACS shall cooperate with all Third Party service providers of Symetra to coordinate its provision of the Services with the services and systems of such Third Party service providers. Subject to reasonable confidentiality requirements, such cooperation shall include providing: (a) applicable written information concerning any or all of the systems, data, computing environment, and technology direction used in providing the Services; (b) reasonable assistance and support services to such Third Party providers; (c) access to systems and architecture configurations of ACS to the extent reasonably required for the activities of such Third Party providers; and (d) access to and use of the Resources.

2.8 In-Scope Service Requests. If Symetra requires the performance of work that is not being performed at a particular time but that is within the scope of the Services, Symetra may deliver to the ACS Project Executive an "***In-Scope Service Request***" in the form set forth in **Attachment D** specifying the proposed work with sufficient detail to enable ACS to evaluate the request. If such In-Scope Service Request is a request for access to ACS Personnel versus a request for a particular set of Services that are in the nature of a longer-term project, Symetra shall prioritize (and re-prioritize as deemed necessary by Symetra), and ACS shall respond to, such In-Scope Service Request as provided in the In-Scope Service Request SLA set forth in **Schedule 2A**.

With respect to In-Scope Service Requests that are in the nature of a longer-term project, unless the Parties mutually agree in writing to proceed otherwise, within five (5) Business Days following the date of ACS' receipt of such In-Scope Service Request, ACS shall provide Symetra with a written proposal in response to the In-Scope Service Request that contains the following: (a) a detailed description of the Services to be performed; (b) specifications (if applicable); and/or (c) an implementation plan, with implementation to commence not later than thirty (30) calendar days after approval thereof, unless otherwise mutually agreed. All services requested in an In-Scope Service Request shall constitute Services for purposes of this Agreement. Following receipt of ACS' proposal, Symetra shall notify ACS in writing whether to proceed with the In-Scope Service Request, and ACS shall take no further action with respect to the In-Scope Service Request until it receives approval from Symetra. In-Scope Service Requests must be executed by the Symetra Project Executive, or his or her designee, in order to be effective.

2.9 Out-of-Scope Work Orders.

2.9.1 Requirements and Process. From time-to-time, Symetra may solicit a response from prospective providers to perform services that are outside the scope of the Services ("**Out-of-Scope Service(s)**"). At its own cost and expense, ACS shall submit a response ("**Out-of-Scope Work Order**") to any such Out-of-Scope Services request that complies with the terms of this Section within ten (10) Business Days after ACS' receipt of Symetra's request, or, if the scope of the Out-of-Scope Services is such that ten (10) Business Days would be insufficient, within a mutually agreed period of time. ACS' proposed fees for performing each Out-of-Scope Work Order shall be quoted in the manner requested by Symetra in its Out-of-Scope Services request (*e.g.*, fixed or time-and-materials at rates that do not exceed the Service Rates), with full transparency respecting any particular pricing elements to the extent requested by Symetra and not prohibited by ACS' contracts with applicable Third Parties. For the avoidance of doubt, "full transparency" shall mean that ACS will provide the following pricing elements: hardware, software (licensing and maintenance to be shown separately), labor, Third Party professional services, management fees, one-time and recurring costs, and pass-through fees. Each such response shall be in writing and shall contain the following items and be in conformance with the process set forth herein: (a) ACS' response to Symetra's description and specifications for the Out-of-Scope Services, including all services to be performed, categories of personnel (and number of personnel within each category) required to complete the Out-of-Scope Services, and an implementation plan; (b) the amount, schedule, and method of payment; (c) the timeframe for performance; (d) completion and acceptance criteria; and (e) any proposed SLRs for new services that would result from the Out-of-Scope Services. If Symetra selects ACS as its provider with respect to the Out-of-Scope Work Order, the obligations of ACS with respect to the Out-of-Scope Services shall be deemed Other Services under this Agreement, and the Out-of-Scope Services and the Out-of-Scope Work Order shall be governed by all the terms and conditions of this Agreement.

2.9.2 Potential Limitation on Future Contracts. If ACS, under the terms of this Agreement or through the performance of tasks hereunder, develops specifications or statements of work, and such specifications or statements of work are to be incorporated into a solicitation, at Symetra's option, ACS may be ineligible under Symetra's standard procurement rules or, if such rules do not exist, industry standard procurement rules, to bid on and perform the work de-

scribed within that solicitation as a prime contractor or subcontractor under a future Symetra contract. Except for the foregoing, ACS shall have the ability to compete for future business with Symetra on an equal basis with other Persons.

2.10 Extraordinary Events or Circumstances. Symetra may, at any time, in a written notice signed by the Symetra Project Executive, or his or her designee, and as a result of an Extraordinary Event: (a) direct ACS, in accordance with **Section 2.8**, to perform Services in an extraordinary manner (*e.g.*, perform Services at service levels above or below the SLRs for a limited duration); or (b) direct ACS to prepare and submit a proposed Out-of-Scope Work Order more quickly than required under **Section 2.9.1**; (c) direct ACS to temporarily cease the performance of certain Services; or (d) obtain a Third Party to perform certain Services for the duration of the Extraordinary Event. If such Extraordinary Event results in ACS' performance of Other Services, to the extent incremental pricing for such Other Services is not set forth in this Agreement (including, in particular, in **Schedule 4**), the Parties shall engage in good faith negotiations in order to arrive at appropriate fees and expenses to be paid to ACS in consideration of its performance of such Other Services. If such Extraordinary Event results in ACS' performance of additional or fewer Services, as the case may be: (e) provided: (i) the upper Pricing Band limit or the lower Pricing Band limit, as applicable, for such Services has not been surpassed for more than ninety (90) calendar days, the applicable pricing set forth in **Schedule 3** shall apply; or (f) once the upper Pricing Band limit or the lower Pricing Band limit, as applicable, for such Services has been surpassed for more than ninety (90) calendar days, at either Party's request, the Parties shall engage in good faith negotiations in order to arrive at new pricing for the affected Service Tower Services. The rights and obligations of the Parties under this **Section 2.10** shall be in addition to those under **Sections 2.5.7**, **9.2.3** and similar provisions of this Agreement addressing Force Majeure Events.

2.11 Reports and Other Resource Materials.

    2.11.1 General. In addition to any reports that may be required to be furnished pursuant to a Service Tower Schedule, ACS shall furnish reports to Symetra in the manner, format, and frequency, and containing contents, reasonably requested by Symetra from time to time. In addition to Service Level Reports and reports relating to amounts invoiced to Symetra, ACS' reports shall include, among other things, annual security audit reporting, including reporting on unauthorized system access incidents, and reports regarding cost-management, Subcontractor relationships, End-User satisfaction, human resources matters and any other pertinent data requested by Symetra. ACS promptly shall (but not later than two (2) calendar days after gaining knowledge thereof) inform Symetra of any deficiencies, omissions or irregularities in Symetra's requirements or in ACS' performance of the Services that come to ACS' attention. ACS shall furnish Symetra with all existing and future research and development resources, such as published materials, and industry studies conducted for or by ACS, that pertain to the Services and that might assist Symetra in setting its IT policies or requirements. The ACS Project Executive also shall advise Symetra of all other matters of a material nature that he or she believes would be helpful to Symetra in setting or revising its IT policies or requirements.

2.11.2 Media. ACS shall furnish to Symetra all reports in both hard copy and electronic form per Symetra's specifications in effect on the Restatement Date, as the same may be reasonably modified by Symetra from time-to-time thereafter.

2.12 Critical Milestones.

2.12.1 Designation of Critical Milestones. In addition to the Critical Milestones identified in the Agreement as of the Restatement Date, following the Restatement Date, the Parties may agree to designate (in the applicable Schedule, Transition Plan, In-Scope Service Request, Out-of-Scope Work Order or any other written agreement between the Parties) certain milestones, activities, actions and/or projects as Critical Milestones (such designation not to be unreasonably withheld by either Party). In connection with any such designation, the Parties shall work together cooperatively and in good faith to agree upon appropriate Due Dates and Corrective Assessments for such Critical Milestones (such agreement not to be unreasonably withheld by either Party).

2.12.2 Failure to Achieve a Critical Milestone. A Critical Milestone will be achieved successfully only when the activities, events and/or deliverables that comprise such Critical Milestone have occurred and/or have been completed and accepted in accordance with the terms of the applicable Schedule, Transition Plan, In-Scope Service Request, Out-of-Scope Work Order or other written agreement between the Parties. Subject to the further terms of this Section, if Symetra reasonably determines that ACS likely will not complete a Critical Milestone on or before its Due Date, then promptly following Symetra's request, ACS shall provide to Symetra a corrective plan of action for achieving the Critical Milestone on or before its Due Date. If ACS fails to complete a Critical Milestone on or before its Due Date, provided such failure was not caused by an Excuse:

(a) at Symetra's request and at no additional cost or expense to Symetra, ACS shall provide additional ACS resources as required or necessary to complete the Critical Milestone on or before a re-adjusted Due Date established by Symetra, provided that: (i) any adjustment of a Critical Milestone Due Date shall not operate to adjust any future Critical Milestone Due Date (unless specifically agreed to in writing by Symetra); and (ii) notwithstanding any such adjustment, Symetra shall be entitled to receive Corrective Assessments (if any) based on the original Critical Milestone Due Date (unless specifically waived in writing by Symetra); and

(b) Symetra shall receive Corrective Assessments (if any) in the amounts specified in the applicable Schedule, Transition Plan, In-Scope Service Request, Out-of-Scope Work Order of other written agreement between the Parties.

Notwithstanding any contrary terms that may be contained in the foregoing, if ACS' failure to achieve a Critical Milestone on or before its Due Date is caused by an Excuse, then that Critical Milestone Due Date and any other affected Critical Milestone Due Date(s) shall be extended by mutually agreed time periods as reasonably necessary to account for the period of delay directly caused by the Excuse.

2.13 End-User Satisfaction and Communication. In addition to any End-User satisfaction survey requirements set forth in **Schedule 2A**, not less than annually, ACS shall conduct End-User satisfaction surveys in accordance with this Section. The proposed surveys (including the underlying instrument(s), methodology and survey plan) shall be subject to Symetra's review, comments and approval and shall cover a representative sample of the End-Users including, as a separate sample category, senior management of Symetra. Symetra shall provide reasonable assistance to ACS to: (a) identify the appropriate sample of End -Users; (b) distribute the surveys; and (c) encourage participation by such End-Users in order to obtain meaningful results. ACS shall report the results of the surveys separately from each of the End-Users or groups of End-Users as may be specified by Symetra, and the ACS Project Executive shall review the results of each survey with Symetra within thirty (30) calendar days following the mutually agreed deadline for completion and return of the survey. During each such review session, ACS shall submit an End-User communication plan to Symetra for its review, comments and approval that shall include, at a minimum, updates to the End-Users regarding the results of the satisfaction surveys. Not later than thirty (30) calendar days following each review session, ACS shall provide to Symetra an action plan for addressing any problem areas identified in the survey results.

2.14 Cooperation with Symetra and Third Parties. ACS shall cooperate fully with Symetra and all Third Parties designated by Symetra, and shall disclose such information to Symetra and such Third Parties relating to ACS and its Subcontractors as may be reasonably required or necessary for delivery of the Services as required herein. All such disclosures shall be subject to the confidentiality provisions of **Article 13**.

2.15 Movement of an ACS Facility. Except as otherwise agreed to by the Parties in writing, if ACS moves, relocates, alters or changes any facility (including, without limitation, any ACS data center), such movement, relocation, alteration or change shall not: (a) result in any charges to Symetra; or (b) alter or excuse ACS' obligation to perform all Services in accordance with the SLRs.

2.16 Symetra Policies and Procedures. ACS Personnel shall comply with all policies and procedures of Symetra and/or its Affiliates that are established from time-to-time and that are provided to ACS in writing including, without limitation, rules and requirements for the safety, security and/or protection of premises, materials, systems and/or Persons. Without limiting the terms of **Section 9.6**, any violations or disregard of such policies and procedures shall be cause for denial of access by such Personnel to the properties of Symetra and/or its Affiliates.

ARTICLE 3
PERSONNEL

3.1 ACS Personnel.

3.1.1 ACS Key Personnel.

(a) Designation of ACS Key Personnel. Each of the ACS Key Personnel is designated on, and shall have the functions assigned to him or her as set forth in, **Attachment E**. This Schedule may be modified from time-to-time in accordance with this

Agreement and shall be deemed modified upon any Symetra-approved replacement or substitution of a new person for any ACS Key Personnel. Prior to the assignment, hiring or designation of any person to fill the position or perform the duties provided by any ACS Key Personnel, Symetra shall have the right to interview and participate in the selection of such person to fill the position or perform the duties provided by the ACS Key Personnel to be replaced. ACS shall not hire, assign or designate any new person to fill the position or perform the duties provided by any ACS Key Personnel without Symetra's prior written consent, which consent may be given or withheld in Symetra's sole discretion. In addition, Symetra shall not be obligated to pay any Fees (or portion thereof) that are attributable to ACS Key Personnel until it determines, in its reasonable discretion, that such ACS Key Personnel have sufficient training, education and knowledge about Symetra's then-current status and project needs. ACS shall ensure that all ACS Key Personnel have at least one designated individual as his or her core knowledge backup, ACS acknowledging that cross-sharing of knowledge is critical to minimizing the potential impact to Symetra if any of the ACS Key Personnel become unavailable for any reason. ACS Key Personnel shall treat Symetra as their most favored customer and shall give Symetra priority over all of ACS' other customers. All other ACS Personnel who perform Services shall treat Symetra as a priority customer.

(b) Removal/Replacement of ACS Key Personnel by ACS. All ACS Key Personnel shall be assigned to perform the Services on such basis (*e.g.*, full time assignment or otherwise) as needed to ensure that the Services contemplated hereunder are provided in an efficient and timely manner. Except as otherwise permitted in **Section 1.2.2(d)**, without Symetra's prior written consent, ACS shall not: (i) undertake any action with respect to any ACS Key Personnel that would result in the alteration or reduction of time expended by such ACS Key Personnel in performance of ACS' duties hereunder; or (ii) transfer, reassign or otherwise re-deploy any ACS Key Personnel from performance of ACS' duties under this Agreement, except in cases involving: (i) a voluntary or For Cause termination; (ii) removal at Symetra's request; or (iii) inability to work due to death, disability or illness. If any one of the ACS Key Personnel comes unavailable to perform his/her duties for any reason, subject to the terms of **subsection (c)** below, within forty-eight (48) hours thereafter, ACS shall replace such person with another person approved by Symetra that is at least as well qualified as the person being replaced. For purposes of this Section, the movement of ACS Key Personnel from the employ of ACS to an Affiliate or a Subcontractor of ACS shall be considered a reassignment requiring Symetra's consent and not a cessation of employment. If ACS removes or temporarily reassigns the ACS Key Personnel in accordance with the terms of this Section, Symetra may withhold any and all payments due or that become due to ACS until the ACS Key Personnel vacancy is filled by a qualified replacement, as approved by Symetra.

(c) Removal of ACS Personnel by Symetra. Notwithstanding anything contained herein to the contrary, if Symetra believes that the performance or conduct of any Person employed or retained by ACS to perform ACS' obligations under this Agreement (including, without limitation, ACS Key Personnel) is unsatisfactory for any reason or is not in compliance with the requirements of this Agreement, Symetra shall so notify ACS in writing and ACS shall promptly address the performance or conduct of such person,

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or, at Symetra's request, immediately replace such Person with another Person acceptable to Symetra and with sufficient knowledge and expertise to perform the Services in accordance with this Agreement. Symetra shall not be responsible for any relocation expenses associated with ACS' compliance with this Section or any other term or condition of this Agreement.

(d) Transition. If: (i) ACS is obligated to replace an individual as provided in **subsection (c)** above; or (ii) ACS wants to replace or reassign any of the ACS Key Personnel, and either Symetra consents to such replacement or reassignment, or Symetra's consent to such replacement or reassignment is not required as provided in **subsection (b)** above, then: (1) the terms of **subsection (a)** above with respect to Symetra's right to select replacement Personnel for any ACS Key Personnel shall apply; (2) the proposed replacement Personnel shall be "qualified," meaning that the proposed replacement Personnel shall possess comparable experience and training as the ACS Personnel to be replaced; and (3) the replacement Personnel shall work with the replaced Personnel during a mutually agreed transition period, the duration of which shall be determined based on the duties and responsibilities of the person to be replaced, and all costs and expenses associated with educating and training the replacement Personnel shall be borne by ACS. Without limiting the generality of the foregoing, the transition period for the ACS Project Executive shall be at least one (1) month in length. In addition, provided the replaced Personnel remains employed by ACS, such individual shall continue to be available by telephone to answer any Services or Other Services-related questions.

3.1.2 Additional Personnel Requirements. In addition to ACS Key Personnel, ACS shall provide and make available such additional ACS Personnel necessary to properly perform all of ACS' obligations under this Agreement, all of whom shall, prior to their assignment to perform Services, be subject to security clearances by ACS consistent with any applicable policies and/or practices as may be requested and/or approved by Symetra. All costs and expenses associated with providing, equipping and retaining ACS Personnel is included within the Fees, including, without limitation, all wages (including overtime payments), benefits of employment, applicable payroll taxes, applicable Subcontractor fees and expenses and all associated staffing costs such as training and education, office supplies, PC refreshment, travel and lodging costs and recruiting and relocation expenses. On the Restatement Date and at the end of every six (6)-month period after the Restatement Date, ACS shall provide Symetra with a written list of Substantially Dedicated Personnel, and the contents of such written list shall include, without limitation, the employees' names, dates of placement, assignment addresses, assigned duties and responsibilities, and the names of the person to whom they are required to report.

3.1.3 Minimum Proficiency Levels. ACS Key Personnel, and all other Personnel assigned by ACS or its Subcontractors to perform ACS' obligations under this Agreement, shall have experience, training and expertise sufficient to perform ACS' obligations under this Agreement including, without limitation, ACS' obligations with respect to the SLRs. Whenever ACS and/or an ACS Subcontractor indicates that a Person has a specific level of experience or expertise, such Person shall in fact possess such experience and expertise. Symetra shall not be required to pay for Services provided by any Person who does not possess the promised levels of experience and expertise.

3.1.4 Specialized Personnel. As part of its provision of Services, ACS shall ensure that all ACS Personnel performing Services in work areas requiring specific health, regulatory (including, without limitation, HIPAA, the Personal Information Statutes, GLB and other regulations identified by Symetra), security or safety-related expertise are trained, qualified, and available to perform the Services in such areas as such training is commercially appropriate for the Services performed by such Personnel. As reasonably requested by ACS, Symetra shall make available to ACS Personnel any regulatory training that Symetra makes available to its own Personnel in such work areas, with all costs and expenses associated with such training (if any) to be borne by ACS.

3.1.5 Training. At its own cost and expense, ACS shall provide, or cause to be provided, all such training to ACS Personnel as may be necessary for them to perform all of ACS' duties under this Agreement (including technical training as well as training regarding applicable administrative matters such as training regarding Symetra-specific policies and SOPs), and, in any event, levels of training equal to or greater than the average levels of training given to other ACS personnel holding corresponding positions.

3.1.6 Supervision and Conduct of ACS Personnel. Except as expressly set forth herein, neither ACS nor any ACS Personnel, are or shall be deemed to be employees of Symetra. As between Symetra and ACS, ACS shall: (a) be responsible for all ACS Personnel assigned to provide Services under this Agreement; (b) subject to this **Article 3**, have the sole right to direct and control the management of such ACS Personnel; (c) determine and pay all applicable wages and salaries, including applicable overtime and other premium pay; (d) provide welfare and retirement benefits, as it deems necessary or desirable; (e) comply with applicable tax laws, including income tax and employment tax withholding laws; (f) comply with all applicable laws governing the relationship employers and employees, including laws relating to accommodation of disabilities, equal pay, provision of leave (*e.g.*, FMLA, jury duty, etc.), unlawful discrimination, as well as wage and hour law requirements; (g) comply with all workers' compensation insurance coverage laws; (h) file all applicable reports with federal, state and local agencies and authorities as required by law; (i) maintain all required employment records, including I-9, personnel and medical files consistent with applicable law and customary business practices; and (j) comply with all applicable equal employment opportunity laws (including, without limitation, Executive Order 11246 as well all other related laws and regulations). While at or on the premises of Symetra, ACS Personnel shall: (k) conduct themselves in a businesslike manner; and (l) comply with the requests and standard rules of Symetra regarding safety and health and personal, professional and ethical conduct (including, without limitation, those contained in Symetra's employee manuals and other written policies and procedures applicable to employees and contractors) as may be required for such locations.

3.2 Symetra Personnel. The Symetra Project Executive shall act as the primary liaison between Symetra and the ACS Project Executive and have overall responsibility for the day-to-day oversight of ACS' performance under this Agreement and coordination of Symetra's retained authorities and Symetra's performance of its responsibilities hereunder. If any Symetra Personnel is unable to perform the functions or responsibilities assigned to him or her in connection with this Agreement, or if he or she is no longer employed by Symetra, Symetra shall replace such

person or reassign the functions or responsibilities to another Person. Symetra promptly shall notify ACS if the identity of the Symetra Project Executive changes, including in such notice the name and contact information of the replacement Symetra Project Executive.

3.3 Solicitation of Personnel. Except as provided in **Section 10.3.6**, without the other Party's prior written consent, each Party agrees not to solicit, or cause to be solicited, for employment any of the other Party's employees. The foregoing non-solicitation obligation shall be in effect with respect to a particular individual for a period of twelve (12) months following: (a) in the case of ACS employees, the earlier to occur of: (i) the date on which the applicable ACS employee ceased providing Services to Symetra; and (ii) the applicable ACS employee's termination of employment with ACS, as applicable; and (b) in the case of Symetra's employees, the Symetra employee's termination of employment with Symetra. The terms of this Section shall remain in effect for a period of twelve (12) months following the Termination Date. Notwithstanding the foregoing, a Party (the "***Recruiting Party***") will not have violated the terms of this Section if an employee of the other Party: (a) responds to a general, non-targeted solicitation for employment issued by the Recruiting Party, such as a newspaper advertisement; or (b) is contacted by a recruiter for the Recruiting Party, where the recruiter has not been instructed by the Recruiting Party to target the employees of the other Party.

3.4 Personnel Restriction. With respect to any ACS Project Executive, provided such ACS Project Executive remains employed by ACS or one of its Affiliates, for a period of twelve (12) months following the date on which such ACS Project Executive last provided Services to Symetra hereunder, ACS shall restrict such ACS Project Executive from directly or indirectly, through the education of other persons or otherwise, providing services to any of the Symetra Competitors.

ARTICLE 4
ASSETS AND THIRD-PARTY CONTRACTS

4.1 Symetra Equipment.

   4.1.1 General. Symetra will furnish to ACS, for ACS' use at no charge, the equipment owned by Symetra (the "***Symetra-Owned Equipment***"), and the equipment leased by Symetra (the "***Symetra-Leased Equipment***") that are listed in **Attachment B**, but for each such item of Symetra Equipment, only for that portion of the Term occurring prior to the date on which, in the case of Symetra-Owned Equipment, the item of Equipment reaches the end of its useful life and, in the case of Symetra-Leased Equipment, the lease expires for such item of Symetra-Leased Equipment, after which time ACS shall de-install such item of equipment at ACS' own cost and comply with Symetra's reasonable directions regarding the disposal or other disposition of such item of equipment. The Symetra Equipment will remain the property of Symetra. **Attachment B** shall be deemed to be updated to include any additional Symetra Equipment made available by Symetra for ACS' use in providing the Services. Notwithstanding the location of any Symetra Equipment at an ACS or other non-Symetra facility, or the failure to list any item of Symetra Equipment on **Attachment B**, all right, title and interest in and to any Symetra Equipment will be and remain in Symetra, and ACS will have no title or ownership interest in such Symetra Equipment. ACS will provide Symetra with reasonable access to all Symetra Equipment located

at an ACS or other non-Symetra facility, and, notwithstanding any contrary terms that may be contained herein, will be responsible for all costs and expenses associated with repair or replacement of any Symetra Equipment or any part thereof damaged (reasonable wear and tear excepted) by ACS Personnel and/or invitees of ACS, its Affiliates and/or its Subcontractors (excluding Symetra).

4.1.2 Third-Party Approvals. ACS and Symetra shall work together to identify, and Symetra with ACS' assistance thereafter will take all actions reasonably necessary to obtain, any consents, approvals or authorizations from Third Parties as required for ACS to lawfully access, operate, and use (at or from any location where Services are to be provided) the Symetra Equipment. Symetra hereby appoints ACS to act as its single point of contact for all operational matters pertaining to the Symetra Equipment, and with Symetra's approval, ACS promptly will notify all appropriate Third Parties of such appointment. Symetra may at any time revoke such appointment and/or exercise control over ACS' actions with respect to such Third Parties.

4.1.3 Return of Symetra Equipment. Unless a later return date is requested by Symetra, thirty (30) calendar days following any expiration or termination of this Agreement (or earlier termination of a Service Tower), ACS will return each applicable item of Symetra Equipment to Symetra in substantially the same condition it was in when initially provided to ACS, reasonable wear and tear excepted.

4.2 ACS Equipment. "*ACS Equipment*" means equipment owned, leased or otherwise held by ACS that is used by ACS to provide the Services. Notwithstanding the location of ACS Equipment at a Symetra facility, all right, title and interest in and to any such ACS Equipment will be and remain in ACS, and Symetra will not have any title or ownership interest in the ACS Equipment.

4.2.1 Use of ACS Equipment by ACS Personnel. ACS may provide ACS Equipment for use by ACS Personnel on behalf of Symetra, at no additional charge to Symetra.

4.2.2 Provision of ACS Equipment to Symetra. Subject to mutual agreement with Symetra as to equipment and charges (if any), ACS shall provide to Symetra certain ACS Equipment at mutually agreed location(s), and on a mutually agreed delivery schedule. With the advice and assistance of ACS, Symetra will prepare and maintain at Symetra's cost and expense any Symetra facility in which ACS Equipment will be installed in accordance with the manufacturers' specifications and all applicable codes, statutes, regulations and standards. Symetra will be responsible for all costs and expenses of repair or replacement to correct any damage to ACS Equipment or any part thereof (reasonable wear and tear excepted) caused by Symetra Personnel and/or Symetra invitees (excluding ACS Personnel and/or ACS invitees).

4.2.3 Installation of ACS Equipment. ACS will arrange for, and will determine the mode of transportation and installation of each item of ACS Equipment to such location(s) as may be mutually agreed to by the Parties. If Symetra relocates any Symetra facility in which ACS Equipment may be installed, Symetra will be responsible for the relocation costs of such ACS Equipment. If ACS requests the relocation of any ACS Equipment, ACS shall be responsible for the associated relocation costs.

4.3 Software.

4.3.1 ACS-Licensed Third Party Software.

    (a) Category 1 Software. **Attachment L** to this Agreement sets forth the software that is owned by a Third Party and licensed by ACS and/or any of its Affiliates on an enterprise-wide basis (meaning pursuant to a license that is not specific to Symetra) that Symetra agrees ACS may use to provide the Services (together with all supporting documentation, media and related materials, including all Software Enhancements, the "*Category 1 Software*"). ACS shall grant to Symetra a license for Symetra Personnel and other End-Users to use, or receive the benefit of the use by ACS of, the Category 1 Software through and including the Termination Date. If and as requested by Symetra prior to the Termination Date and at no additional charge to Symetra, ACS shall assist Symetra, its Affiliates and/or the Replacement Provider in procuring a license, and in securing maintenance and support, with respect to the Category 1 Software commencing on the Termination Date and continuing thereafter for as long as Symetra requires at competitive rates (which license and maintenance and support fees shall be paid by Symetra). Except as provided in the preceding sentence, all costs and expenses associated with the Category 1 Software including, without limitation, license, maintenance and support, installation and implementation and/or Software Enhancements fees, are included in the Annual Services Fees. All right, title and interest in and to the Category 1 Software (excluding Derivative Works that contain Work Product) shall remain with the applicable Third Party.

    (b) Category 2 Software. **Attachment L** to this Agreement sets forth the software that is owned by a Third Party and licensed by ACS and/or its Affiliates with Symetra as the named licensee that Symetra agrees ACS may use solely as necessary to provide the Services (together with all supporting documentation, media and related materials, including all modifications, Symetra-specific customizations and configurations, enhancements, updates, replacements and Derivative Works thereof, the "*Category 2 Software*"). Respecting Category 2 Software first made available to Symetra following the Restatement Date, ACS shall use commercially reasonable efforts to obtain for Symetra a perpetual, non-exclusive, non-transferable (except in connection with a permitted assignment of the underlying license agreement), fully paid-up license for Symetra Personnel and other End-Users to use, and/or receive the benefit of the use by ACS, of the Category 2 Software (and the licensing requirements in effect under the Agreement prior to the Restatement Date shall apply to all Category 2 Software set forth in **Attachment L** as of the Effective Date). If, after using commercially reasonable efforts, ACS is unable to procure such a license, ACS shall so notify Symetra in writing, including a detailed description of the terms and conditions such Third Party is willing to offer, if any, as well as a description of the best available terms for comparable Category 2 Software that ACS has the ability to license (if any), and Symetra will review the options presented by ACS and Symetra may: (i) waive all or any portion of the foregoing license scope requirements in writing; or (ii) become directly involved in negotiations with the Third Party. If ACS is unable to procure a perpetual license in Symetra's name on terms acceptable to Symetra and Symetra elects instead that such Category 2 Software be licensed by ACS with ACS as the licensee, then ACS shall use commercially reasonable efforts to procure

the advance consent of each Third Party software vendor of Category 2 Software to an assignment to Symetra, its Affiliates and/or the Replacement Provider, of the license agreement between such Third Party software vendor and ACS prior to the Termination Date. If such consent cannot be obtained from any Third Party software vendor on reasonable terms, ACS shall so notify Symetra in writing, and Symetra may: (iii) waive this requirement in writing; or (iv) elect to license the applicable Category 2 Software directly from the applicable Third Party software vendor. If Symetra licenses such Category 2 Software directly from the Third Party software vendor, the software shall be deemed Category 3 Software for purposes of this Agreement. If and as requested by Symetra prior to the Termination Date and at no additional charge to Symetra, ACS shall assist Symetra, its Affiliates and/or the Replacement Provider in procuring a license (if necessary) and securing maintenance and support with respect to the Category 2 Software commencing on or before the Termination Date and continuing thereafter for as long as Symetra requires at competitive rates (which license (if any) and maintenance and support fees shall be paid by Symetra). All costs and expenses associated with the Category 2 Software during the Term and the Disentanglement Period including, without limitation, license, maintenance and support, installation and implementation and/or Software Enhancements fees (but excluding any assignment-related consent fees as described above), are included in the Annual Services Fees. All right, title and interest in and to the Category 2 Software (excluding Derivative Works that contain Work Product) shall remain with the applicable Third Party.

4.3.2 Symetra-Licensed Third Party Software.

(a) Category 3 Software. **Attachment L** sets forth certain Third Party software licensed by Symetra that ACS may access and/or use in providing the Services up to and including the Termination Date ("*Category 3 Software*"). Symetra will attempt to secure the appropriate consents and approvals required to enable ACS to access and/or use the Category 3 Software, and if it is unable to do so, the terms of **Section 4.3.2(c)** shall apply. ACS will pay all required license, maintenance and support, installation and implementation and Software Enhancements fees with respect to the Category 3 Software, and Symetra shall pay all required costs and expenses (including, without limitation, license and consent charges imposed by software vendors) required to permit usage by ACS of the Category 3 Software under this Agreement. All right, title and interest in and to the Category 3 Software (excluding Derivative Works that contain Work Product) shall remain with the applicable Third Party.

(b) Category 4 Software. **Attachment L** sets forth certain Third Party software licensed by Symetra that ACS may access and/or use to provide the Services ("*Category 4 Software*"). Symetra will attempt to secure the appropriate consents and approvals required to enable ACS to access and/or use the Category 4 Software, and if it is unable to do so, the terms of **Section 4.3.2(c)** shall apply. Symetra will pay all required: (i) license, maintenance and support, installation and implementation and Software Enhancements fees with respect to the Category 4 Software; and (ii) all costs and expenses (including, without limitation, license and consent charges imposed by Software vendors) required to permit usage by ACS of Category 4 Software under this Agreement. All

right, title and interest in and to the Category 4 Software (excluding Derivative Works that contain Work Product) shall remain with the applicable Third Party.

   (c) Consents and Approvals. If any consents or approvals under this **Section 4.3.2** are required to be obtained but are not reasonably available, Symetra will not be required to obtain them, and Symetra and ACS agree to negotiate in good faith as to the impact of the lack of consent and to produce a reasonable alternative.

   4.3.3 Category 5 Software. **Attachment L** sets forth the software that is owned by ACS and/or any of its Affiliates that Symetra agrees ACS may use to provide the Services (together with all supporting documentation, media and related materials, including any and all modifications, enhancements, updates, replacements and other Derivative Works thereof, the "*Category 5 Software*"). ACS shall grant to Symetra a perpetual, non-exclusive, worldwide, non-transferable (except in connection with a permitted assignment of this Agreement), fully paid-up, royalty-free license for Symetra Personnel and other End-Users to use, or receive the benefit of the use by ACS of, such Category 5 Software. All costs and expenses associated with the Category 5 Software including, without limitation, license, maintenance and support, installation and implementation and/or Software Enhancements fees, are included in the Annual Services Fees. All right, title and interest in and to the Category 5 Software (excluding Derivative Works that contain Work Product) shall remain with ACS.

   4.3.4 Category 6 Software. **Attachment L** sets forth the software that is owned by Symetra and/or any of its Affiliates that Symetra may instruct ACS to use in connection with the Services (together with all supporting documentation, media and related materials, including any and all modifications, enhancements, updates, replacements and other Derivative Works thereof, the "*Category 6 Software*"). All right, title and interest in and to the Category 6 Software shall remain with Symetra and/or its Affiliates, and ACS will have no ownership interests or other rights in the Category 6 Software, provided that Symetra grants to ACS the right to access and use the Category 6 Software as necessary to provide the Services. The Category 6 Software will be made available to ACS in such form and on such media as ACS may reasonably request, together with existing documentation and other available materials. If ACS is authorized to make any changes to any Category 6 Software, such changes will be authorized by the Change Management Procedures. ACS will document any such changes, and all such changes shall constitute Category 6 Software and shall be treated as Work Product for purposes of this Agreement. Without Symetra's prior written permission, ACS will not access or use the Category 6 Software for any purpose other than the provision of Services hereunder.

   4.3.5 Other Software-Related Terms. Subject to and without limiting the terms of the license grants set forth elsewhere in this **Section 4.3**, with respect to ACS Software, the license grant shall include the right to receive all Software Enhancements that are made available to ACS or all other licensees of the applicable ACS Software. **Attachment L** may be modified by the Parties (including adding and/or deleting Software therefrom) in accordance with the Change Management Procedures and/or pursuant to any other written agreement of the Parties.

   4.3.6 Bankruptcy. The ACS Software constitutes "intellectual property" as defined in Section 101(35A) of the United States bankruptcy code. If ACS voluntarily or involuntarily be-

comes subject to the protection of the United States bankruptcy code and ACS or the trustee in bankruptcy rejects this Agreement under Section 365 thereof, Symetra shall have the right to: (a) treat this Agreement as terminated; or (b) retain Symetra's rights under this Agreement, specifically including, without limitation, the right to exercise its rights granted herein to the ACS Software. Failure by Symetra to assert its right to retain its benefits to the intellectual property embodied in the ACS Software pursuant to Section 365(n)(1)(B) of the United States bankruptcy code with respect to an executory contract rejected by ACS or the trustee in bankruptcy shall not be construed by the courts as a termination of such contract by Symetra under Section 365(n)(1)(A) of the United States bankruptcy code. Any attempted assignment of this Agreement by ACS or the trustee in bankruptcy to a Third Party shall be subject to such Third Party providing to Symetra "adequate assurance of future performance" (as referenced in Section 365(f) of the United States bankruptcy code). Among other requirements that may be reasonably imposed, "adequate assurance" shall include: (c) a Third Party's express written agreement to assume all of ACS' obligations under this Agreement; and (d) the Third Party must have annual revenues and capitalization that are equal to or greater than ACS' annual revenues and capitalization as of the Restatement Date.

4.4 Assigned Contracts. **Attachment H** sets forth the written support, maintenance and other agreements that were assigned to ACS for use in providing the Services. If any agreement inadvertently was omitted from such Schedule, at Symetra's request, the Parties shall work together in a cooperative manner to effectuate the assignment of such agreement to ACS. If Symetra is unable to effectuate an assignment of any of such agreements, such agreements shall become subject to the terms of **Section 4.5**.

4.5 Managed Contracts. **Attachment I** sets forth the support, maintenance and other agreements that are managed by ACS as part of the Services (collectively, the "***Managed Contracts***"). If any agreement inadvertently was omitted from such Schedule, at Symetra's request, the Parties shall add such agreement to **Attachment I**. Symetra will attempt to secure the appropriate consents and approvals required to enable ACS to perform its obligations relating to the Managed Contracts. If any such consents or approvals are not reasonably available, Symetra will not be required to obtain them, and Symetra and ACS agree to negotiate in good faith as to the impact of the lack of consent and to produce a reasonable alternative. Symetra hereby appoints ACS to act during the Term as its single point of contact for all matters pertaining to the Managed Contracts, and with Symetra's approval, ACS promptly will notify all appropriate Third Parties of such appointment. Symetra may at any time revoke such appointment and/or exercise reasonable control over ACS' actions with respect to such Third Parties as it relates to the provision of Services.

4.6 Further Assurances. Symetra and ACS agree to execute and deliver such other instruments and documents as either Party reasonably requests to evidence or effect the transactions contemplated by this **Article 4**.

4.7 Use of Symetra Facilities.

4.7.1 General. Symetra shall make reasonably necessary office space, furnishings, and storage space (the "***Symetra Facilities***") available to ACS' on-site Personnel performing Services

at any Symetra Site throughout the Term and shall maintain Symetra Facilities in areas and at a level similar to that which it maintains for its own employees performing similar work. Office space, furnishings, storage space, and assets installed or operated on Symetra premises, and supplies allocated, are provided "AS IS, WHERE IS," and "WITH ALL FAULTS". Symetra shall provide ACS reasonably unencumbered access to such facilities as is reasonably required for ACS to provide the Services. Any furnishings (other than basic office furnishings) and office supplies for the use of ACS Personnel are the exclusive responsibility of ACS. ACS shall be entitled to make improvements and/or structural, mechanical and/or electrical changes to any space where ACS Personnel are performing Services on-site at any Symetra Site, provided that: (a) such improvements shall have been previously approved in writing by Symetra (which approval may be withheld in Symetra's sole discretion); (b) such improvements shall be made at no cost or expense to Symetra; (c) any contractors used by ACS to perform such improvements shall have been identified or otherwise approved in writing by Symetra; and (d) Symetra shall be granted, without further consideration, all rights of ownership in such improvements.

    4.7.2 Specific Hardware and Carrier Charges. ACS shall provide and be responsible for all telephone and modem lines, telephones, computers and peripheral devices, computer connections, and network access that is necessary for ACS to provide the Services. ACS shall be responsible for all usage-based carrier charges incurred by ACS Personnel and all usage-based carrier charges incurred to provide a telecommunications link between ACS and any Symetra Site.

    4.7.3 Access to Personnel and Information. The Parties shall cooperate with each other in all matters relating to ACS' performance of the Services. With respect to Symetra, such cooperation shall be limited to providing, as reasonably required by ACS for the performance of the Services, access to Symetra's administrative and technical Personnel, other similar Symetra Personnel, and network management records and information.

    4.7.4 Other Facility-Related Obligations. Except as expressly provided in this Agreement, ACS shall use Symetra Facilities for the sole and exclusive purpose of providing the Services to Symetra. Use of such facilities by ACS does not constitute a leasehold interest in favor of ACS. ACS shall use Symetra Facilities in a reasonably efficient manner. ACS Personnel shall keep the Symetra Facilities in good order, shall not commit or permit waste or damage to such facilities, and shall not use such facilities for any unlawful purpose or act. ACS shall comply, and shall cause ACS Personnel to comply, with all applicable laws and regulations, including all of Symetra's standard policies and procedures that are provided to ACS in writing regarding access to and use of Symetra Facilities, including procedures for the physical security of the Symetra Facilities. When Symetra Facilities are no longer required for performance of the Services, ACS shall return such facilities to Symetra in substantially the same condition as when ACS began use of such facilities, subject to reasonable wear and tear. ACS shall not cause the breach of any lease agreements governing use of Symetra Facilities.

ARTICLE 5
RETAINED AUTHORITIES

5.1 General. Symetra shall retain the exclusive right and authority to set Symetra's IT strategy and to determine, alter, and define any or all of Symetra's requirements and operational and/or business processes and procedures. Symetra shall have the right to approve or reject any or all proposed decisions regarding infrastructure design, technical platform, architecture and standards and, subject to the Change Management Procedures, will have the right and authority to cause ACS at any time to change any or all of the foregoing. If ACS can demonstrate that a particular exercise of Symetra's rights and authorities as stated in this Section may interfere with or degrade ACS' provision of the Services or have a materially detrimental impact on ACS' cost of providing the Services or time for delivery of the Services, the Parties shall mutually agree to any proposed exercise of such right or authority pursuant to the terms of Change Management Procedures prior to the implementation thereof. Symetra shall consult with ACS to inform ACS of significant changes in Symetra's IT strategy and changes in its requirements and business processes relating to the Services. ACS shall actively participate in any of the foregoing as Symetra requests and shall provide Symetra with advice, information and assistance in identifying and defining IT projects and future IT requirements to meet Symetra's objectives.

5.2 Specific Retained Authorities. Without limiting the generality of **Section 5.1**, Symetra shall retain exclusive authority, discretion and rights of approval with respect to the activities described in this **Section 5.2**, and ACS shall obtain Symetra's prior written approval before undertaking any such activities.

    5.2.1 Strategic and Operational Planning. Symetra shall retain exclusive authority, discretion and rights of approval with respect to strategic and operational planning, which includes the following:

       (a) developing a series of comprehensive standards and planning guidelines pertaining to the development, acquisition, implementation, and oversight and management of IT systems;

       (b) identifying and implementing opportunities for reducing costs for IT systems considering alternatives suggested by ACS;

       (c) approving or disapproving, in accordance with guidelines established by Symetra, each proposed acquisition of hardware or software for an IT system;

       (d) approving or disapproving, in accordance with guidelines established by Symetra, all requests or proposed contracts for consultants for IT systems;

       (e) defining and evaluating IT services, including service availability and minimum acceptable service levels; service specifications and standards; selection of suppliers; security requirements; scheduling, prioritization, and service conflict resolution among End-Users; help desk rules; and general operational management guidelines; and

(f) service-provider strategy, including selection of providers; specialized provider relationships (*e.g.*, telecommunications); and quality assurance standards.

5.2.2 Service Design and Delivery. Symetra shall retain exclusive authority, discretion and rights of approval with respect to service design and delivery, which includes the following:

(a) selecting designs of specific technologies and services from alternatives suggested by ACS;

(b) selecting specific technologies, hardware and software from alternatives suggested by ACS for implementation of such designs;

(c) selecting providers of specific technologies, hardware and software from alternatives suggested by ACS; and

(d) selecting implementation schedules and activities from alternatives suggested by ACS.

5.2.3 IMACs. Symetra shall retain exclusive authority, discretion and rights of approval with respect to ordering install, move, add, change and decommission activities.

5.2.4 Business Process Reengineering. Symetra shall retain exclusive authority, discretion and rights of approval with respect to any business process reengineering opportunities identified by ACS. The Parties shall ensure that performance metrics related to any business process reengineering are accurately and appropriately developed. Notwithstanding anything contained in this **Section 5.2.4** or anywhere else in this Agreement to the contrary, Symetra shall retain sole control over its business operations.

5.2.5 Budget Management. Symetra shall retain exclusive authority, discretion and rights of approval with respect to managing Symetra's annual budget for all Symetra operations, utilizing ACS' estimates for Services included in the scope of this Agreement and for additional services planned or anticipated throughout the Term.

5.2.6 Review and Acceptance.

(a) General. Symetra shall have the right to review and accept or reject all components, deliverables and systems to be provided by ACS to Symetra under this Agreement pursuant to the methodology set forth in this Section. The Parties expect to agree on specific time frames for conducting the testing described in this Section for appropriate projects and other activities.

(b) Acceptance Testing. Following ACS' notification to Symetra that ACS has completed any component or deliverable identified in this Agreement, including In-Scope Service Requests and Out-of-Scope Work Orders, at a mutually agreed scheduled time thereafter, Symetra shall begin testing the component or deliverable to determine whether such component or deliverable conforms to the applicable specifications and/or

standards (collectively, the "***Acceptance Criteria***"). After Symetra has completed such testing or upon expiration of the agreed-upon testing period (the "***Acceptance Testing Period***"), Symetra shall notify ACS in writing either that: (i) the component or deliverable meets the Acceptance Criteria and that acceptance of such component or deliverable has occurred ("***Acceptance***"); or (ii) the Acceptance Criteria have not been met and, in accordance with **subsection (c)** below, the reasons therefor. If the component or deliverable is identified as being part of a larger, integrated system being developed thereunder, then any Acceptance under the terms of this subsection shall be understood as being conditional acceptance ("***Conditional Acceptance***"), and such component or deliverable shall be subject to Final Acceptance in accordance with **subsection (d)** below.

(c) Cure. If Symetra determines that a component or deliverable does not conform to the applicable Acceptance Criteria, Symetra promptly shall deliver to ACS an exception report describing the nonconformity (the "***Exception Report***"). Within thirty (30) calendar days following receipt of the Exception Report, ACS shall: (i) perform a Root-Cause Analysis to identify the cause of the nonconformity; (ii) provide Symetra with a written report detailing the cause of, and procedure for correcting, such nonconformity; (iii) provide Symetra with satisfactory evidence that such nonconformity will not recur; and (iv) cure the nonconformity; provided, however, that if the nonconformity is incapable of cure within such thirty (30) calendar day period then, within such thirty (30) calendar day period, ACS shall present to Symetra a mutually agreeable plan to cure such nonconformity within a reasonable amount of time. Upon ACS' notice to Symetra that ACS has cured any such nonconformity, Symetra shall re-test the defective component or deliverable for an additional testing period of up to thirty (30) calendar days or such other period as the Parties may mutually agree upon in writing, at the end of which period the process described in **subsection (b)** above shall be repeated.

(d) Final Acceptance. Upon achievement of Conditional Acceptance for all identified components or deliverables, Symetra shall begin testing the system that is comprised of such components or deliverables using the applicable test procedures and standards to determine whether such system performs as an integrated whole in accordance with the Acceptance Criteria. After Symetra has completed such testing or upon expiration of the testing period (the "***Final Acceptance Testing Period***"), Symetra shall notify ACS in writing that: (i) the system, and all components and deliverables that are a part thereof, meet the Acceptance Criteria and that final acceptance of the system and such components and deliverables has occurred ("***Final Acceptance***"); or (ii) that the Acceptance Criteria have not been met and, in accordance with **subsection (b)** above, the reasons therefor. If Symetra determines that the Acceptance Criteria have not been so met, the process described in **subsection (b)** above shall be initiated, with all references to "component or deliverable" being references to the "system," and all references to the "Acceptance Testing Period" being references to the "Final Acceptance Testing Period." Neither Conditional Acceptance, Acceptance, nor Final Acceptance by Symetra shall constitute a waiver by Symetra of any right to assert claims based upon defects not discernable through conduct of the applicable test procedures and subsequently discovered in a component or deliverable or the system following Symetra's Final Acceptance thereof. Nothing else, including Symetra's use of the system, or any component thereof,

shall constitute Final Acceptance, affect any rights and remedies that may be available to Symetra and/or constitute or result in "acceptance" under general contract law, any state uniform commercial code or any other law.

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ARTICLE 6
FEES AND PAYMENT TERMS

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6.1 Fees.

6.1.1 General. As the sole and entire financial consideration for all of the Services to be performed by ACS hereunder and for all of the other tasks, services and obligations of ACS, Symetra shall pay to ACS the amounts described in this **Article 6**. Except as otherwise expressly stated in this **Article 6**, and except as otherwise provided in this Agreement, Symetra shall not be obligated to pay ACS any additional fees, assessments, reimbursements, labor and/or general business expenses (including travel, meals and overhead expenses) or other amounts for the Services and other obligations of ACS hereunder.

6.1.2 Transition Services. For and in consideration of ACS' provision of transition Services pursuant to the terms of any applicable Transition Plan, Symetra shall pay to ACS the mutually agreed Fees for such transition Services in accordance with the mutually agreed payment terms for such transition Services, which Fees and payment terms shall be specified in the applicable Schedule, Transition Plan, In-Scope Service Request, Out-of-Scope Work Order or other written agreement between the Parties.

6.1.3 Annual Services Fees and Fees for Other Services. The "*Annual Services Fees*" for the Service Tower Services are set forth in **Schedule 3** and, subject to the terms of **Sections 2.3.3** and **6.3**, shall be invoiced monthly in twelve (12) equal payments. For and in consideration of ACS' provision of Other Services pursuant to the terms of any Service Tower Schedule, Transition Plan, In-Scope Service Request, Out-of-Scope Work Order or other written agreement between the Parties, Symetra shall pay to ACS the mutually agreed Fees for such Other Services in accordance with the mutually agreed payment terms for such Other Services, which Fees and payment terms shall be specified in the applicable Schedule, Transition Plan, In-Scope Service Request, Out-of-Scope Work Order or other written agreement between the Parties.

6.1.4 Service Rates. Services not included in the Services or otherwise designated in this Agreement as "other services" (collectively, "*Other Services*") that are available from ACS on a time-and-materials basis will be provided at rates that do not exceed the hourly service rates set forth in **Schedule 4** ("*Service Rates*"). The Service Rates may be increased by ACS once annually commencing on the first anniversary of the Restatement Date; provided that: (a) such annual increases shall not exceed the lesser of: (i) the most recent increase in the CPI; and (ii) three percent (3%), in each case of the then-current Service Rates; and (b) such rates shall never exceed ACS' then-current rates. ACS shall not increase the billing rate for a particular individual who is assigned to a Symetra project as a result of a promotion, change in job classification or otherwise without Symetra's prior written consent, it being the understanding of the Parties that Symetra does not expect any rate changes during the course of a particular project. Additionally,

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ACS shall bill Symetra in increments of not more than one (1)-hour for all Other Services provided, and shall in no event bill Symetra for travel time.

6.1.5 Taxes.

(a) ACS' Taxes. The Fees to be paid by Symetra are inclusive of taxes legally imposed on ACS, including: (i) all applicable sales, use, gross-receipts or value-added, excise, personal property or other similar taxes based upon or measured by ACS' cost in acquiring or providing equipment, materials, supplies or third party services furnished to or used by ACS in providing and performing the Services; (ii) all taxes payable by ACS with respect to its net worth, net income or profits; and (iii) other taxes legally imposed on ACS such as franchise taxes, ad valorem taxes on its owned or leased property, employment taxes with respect to its employees, intangibles taxes on property it owns or licenses, and the Washington business and occupation tax.

(b) Symetra's Taxes. Notwithstanding **Section 6.1.5(a)**, if any sales, use, privilege, value added, excise, gross receipts, services and/or similar tax that ACS is authorized by law to collect from or otherwise pass through to Symetra is imposed on, based on, or measured by any consideration for the provision of the Services by ACS to Symetra under this Agreement, Symetra shall be responsible for and pay the amount of any such tax to ACS, or to the appropriate tax authority as the law may otherwise require, in addition to the Fees.

(c) Cooperation to Minimize Tax Liability. The Parties agree to reasonably cooperate with each other in good faith to more accurately determine and reflect each Party's tax liability and to minimize such liability to the extent legally permissible. Each Party shall provide and make available to the other any resale certificates, multi-state benefit certificates, exemption certificates or other evidence of exemption from tax reasonably requested by either Party. The Parties will also work together to segregate the Fees and other amounts payable hereunder into separate payment accounts charged under separate invoices, as appropriate, for Services and the components of the Services (i.e., components that are taxable and nontaxable, including those for which a sales, use or similar tax has already been paid by ACS and for which ACS functions merely as a paying agent for Symetra in receiving goods, supplies or services including licensing arrangements that otherwise are nontaxable or have previously been subjected to tax, components that are capitalized, and components that are expensed).

6.1.6 Currency. Except as set forth herein, all pricing in **Schedule 3** and **Schedule 4** shall be expressed in United States Dollars. Any payments made in local currency other than United States Dollars (a "*Local Currency*") shall be converted into United States Dollars based on the official exchange rate posted in the U.S. morning edition of the Wall Street Journal on the thirtieth (30th) day of the month preceding the month in which the currency transaction occurs. By way of example, if a transaction involving a conversion of Local Currency into United States Dollars takes place on February 15, 2010, the Local Currency shall be converted into United States Dollars at the exchange rate set forth in the US morning edition of the Wall Street Journal on January 30, 2010.

6.2 Adjustments to Fees.

   6.2.1 Terminated Services. If, in accordance with the terms set forth in **Sections 9.2** and/or **9.5**, Symetra terminates or reduces all or any portion of the Services to be provided hereunder, then the Fees relating to such terminated Services shall be appropriately reduced, and such reduction shall apply as of the applicable Termination Date(s). There shall be no price increases with respect to the remaining Services to be performed by ACS unless the Parties expressly agree otherwise in writing.

   6.2.2 Fee Reductions and Corrective Assessments.

      (a) General. **Schedule 5** specifies certain Fee Reductions and Corrective Assessments that will be applicable with respect to ACS' actual performance as measured against the SLRs and the Critical Milestones. For the avoidance of doubt, Fee Reductions shall in no event be the sole and exclusive remedy of Symetra with respect to any failure of ACS to perform the Services in accordance with the SLRs, and Corrective Assessments shall in no event be the sole and exclusive remedy of Symetra with respect to any failure of ACS to achieve a Critical Milestone on or before its Due Date.

      (b) Calculation of Fee Reductions and Corrective Assessments. All Fee Reductions and Corrective Assessments will be calculated on a monthly basis in accordance with the terms set forth in **Schedule 5** and reflected on the next monthly invoice to Symetra following such calculation. Additionally, in the first month of each Contract Year commencing with the second Contract Year, the Parties shall calculate the total of all actual fees for the prior Contract Year and re-calculate all Fee Reductions incurred during the prior Contract Year based on such amount. The resulting amount shall be compared to the actual Fee Reductions that were applied to Symetra's invoices during the prior Contract Year, and if such resulting amount demonstrates that additional Fee Reductions are owed to Symetra, then a credit for the difference in such amounts shall be applied by ACS to the first month's invoice in the then-current Contract Year, and if the resulting amount demonstrates that ACS overpaid Fee Reductions, then ACS shall invoice Symetra for the difference on the first month's invoice in the then-current Contract Year.

   6.2.3 Baselines and ARCs and RRCs. The initial Baselines for each of the Service Tower Services are set forth in **Schedule 3**. On an annual basis commencing on the first anniversary of the Restatement Date, the Parties shall adjust all such Baselines to be equal to Symetra's actual average resource consumption for each such Baseline over the prior twelve (12) month period, with an appropriate corresponding adjustment to the then-current Annual Services Fees (which adjustments will be calculated at rates that are no less favorable to Symetra than the ARC and RRC rates unless a Pricing Band will be exceeded as a result of the Baselines adjustments, in which event the Parties shall engage in good faith negotiations regarding the amount of such adjustments). Further, upon the addition or divestiture of a Symetra Affiliate as described in **Section 6.2.4**, the Parties shall appropriately adjust all Baselines, and the then-current Annual Services Fees (which adjustments will be calculated at rates that are no less favorable to Symetra than the ARC and RRC rates unless a Pricing Band will be exceeded as a result of the Baselines

adjustments, in which event the Parties shall engage in good faith negotiations regarding the amount of such adjustments), to reflect the new Services volumes associated with such addition or divestiture. ARCs and RRCs that are applicable to each of the Service Tower Services, and the methodology for applying such ARCs and RRCs, are set forth in **Schedule 3**.

6.2.4 Addition or Divestiture of Affiliates and Business Ventures. ACS acknowledges that, following the Restatement Date, Symetra may want to add additional Affiliates and/or business ventures of Symetra and/or its Affiliates (including adding new lines of business, adding new services and products, and acquiring additional blocks of business from Third Parties that complement Symetra's current businesses and services) to the scope of this Agreement and/or reduce the number of Affiliates or existing business ventures included within the scope of this Agreement, in each case as a result of Symetra's and/or its Affiliates' acquisition and divestiture activities. If Symetra wants to add an additional Affiliate or an additional business venture of Symetra and/or its Affiliates to the scope of this Agreement, provided such additional Affiliate or business venture is not an ACS Competitor, the Parties shall work together cooperatively and in good faith to incorporate such Affiliate or business venture within the scope of this Agreement including, without limitation, by developing an appropriate transition plan and any such additional Affiliate shall be deemed added to **Schedule 7** and authorized to receive Services from ACS hereunder; however:

(a) if ACS will be providing Services to such new Affiliate and/or business venture that are included within the scope of the Service Tower Services that are then being provided to Symetra and/or its Affiliates hereunder and: (i) the addition of such Affiliate and/or business venture will not result in ACS' provision of a volume of any such Services that surpasses the upper Pricing Band limit for such Services as specified in **Schedule 3**, the pricing for Service Tower Services set forth in **Schedule 3** shall apply; or (ii) the addition of such Affiliate and/or business venture will result in the provision of a volume of any such Services that surpasses the upper Pricing Band limit for such Services as specified in **Schedule 3**, the Parties shall engage in good faith negotiations in order to arrive at new pricing for the affected Service Tower Services;

(b) if ACS will be providing Services to such new Affiliate and/or business venture that are not included within the scope of the Service Tower Services that are then being provided to Symetra and/or its Affiliates hereunder, the Parties shall engage in good faith negotiations in order to arrive at pricing for such new Service Tower Services; and

(c) Symetra shall be responsible for mutually agreed, reasonable set-up costs and expenses required to accommodate such addition including, without limitation, resource expenses, software license and consent fees and other similar expenses incurred by ACS in effecting such request.

Symetra (and not its Affiliates) shall be responsible for paying all Fees to be paid to ACS hereunder. Any SLRs that will be applicable to such new Affiliate and/or business venture shall become effective not later than ninety (90) calendar days following conclusion of the applicable transition period. If Symetra divests an Affiliate or exits an existing business venture and wants

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to reduce the number of Affiliates or scope of Services included within the scope of this Agreement, then: (d) Symetra shall so notify ACS and, at Symetra's option, all or any portion of the terms of **Article 10** shall apply with respect to such divested Affiliate or business venture; and (e) neither Symetra nor any of its Affiliates shall be obligated to pay Termination Fees to ACS as a result of any such scope reduction; however, if and to the extent the divestiture of such Affiliate and/or business venture will result in ACS providing a volume of any Service Tower Services that surpasses the lower Pricing Band limit for such Services as specified in **Schedule 3**, the Parties shall engage in good faith negotiations in order to arrive at new pricing for the affected Service Tower Services.

    6.2.5 Set Off. Symetra may set off against any and all amounts otherwise payable to ACS pursuant to any of the provisions hereof any and all amounts owed by ACS to it including, without limitation, any Fee Reductions and/or Corrective Assessments. Within twenty (20) calendar days following any such set off, Symetra shall provide to ACS a written accounting of such set off and a written statement of the reasons therefor.

    6.2.6 Market Rate Adjustments. If at any time the then-prevailing market rates for a definable Services unit (including by way of example but not of limitation, data storage costs and/or telecommunications costs) is less than the corresponding price, cost or fee under the Agreement, as determined through a pricing review conducted by a Symetra-retained independent Third Party (which may be one of the entities identified in **Section 2** of **Attachment A**), then promptly following Symetra's request, the Parties shall meet to discuss and agree upon an appropriate reduction in the Annual Services Fees to account for such decrease in the applicable market rate. If requested by ACS, Symetra shall facilitate discussions with the Third Party entity that conducted the pricing review to enable ACS to ask questions about the pricing review process and results. If the Parties are unable to agree on any such decrease within thirty (30) calendar days following Symetra's request for a meeting, then Symetra may elect to treat the disagreement as a Problem that is subject to the terms of **Article 17**, or Symetra shall have the right to initiate a full benchmark under **Attachment A** (notwithstanding any limitations on benchmarking frequency that may be contained in **Attachment A**). Symetra shall have the right to conduct a pricing review of the type described in this Section only once annually. For the avoidance of doubt, Symetra shall be solely responsible for paying the fees and expenses of Third Parties retained to perform the pricing reviews described in this Section.

6.3 Invoices.

    6.3.1 Services. Subject to the further terms of this Section, ACS shall submit monthly invoices to Symetra for the Services provided hereunder within [***] calendar days following: (a) unless the terms of **subsection (c)** below apply, the date on which the applicable Services were provided to Symetra; (b) the date on which reimbursable expenses were incurred for Symetra's account; or (c) if applicable, the occurrence of the invoicing milestone(s) specified in the applicable Service Tower Schedule, Transition Plan, In-Scope Service Request, Out-of-Scope Word Order or other written agreement between the Parties. Invoices shall be in the format set forth in **Attachment J**, and any changes in the monthly invoice format must be approved by Symetra in advance of ACS' implementation of such changes. All invoices will be subject to Symetra's review and approval prior to payment. ACS shall not submit invoices: (d) in the case

of invoices for Fixed Charges, prior to the first day of the month in which the invoiced Services will be provided; or (e) in the case of invoices for Variable Charges, prior to the last day of the month in which the invoiced Services were provided. Invoices must provide detailed and customized information as requested by Symetra. Such detailed and customized information may include, without limitation, general fee visibility and billing requirements that are consistent with Symetra's specific financial requirements and practices. Invoices shall be accompanied by the Service Level Reports and other information and data that support the invoiced Fees, including ARCs and RRCs, as well as any Fee Reductions and/or Corrective Assessments. Unless subject to a dispute as provided in **Section 6.4**, invoices for Fixed Charges are payable within [***] calendar days after receipt of an invoice that complies with the requirements of this Agreement, and invoices for Variable Charges are payable within [***] calendar days after receipt of an invoice that complies with the requirements of this Agreement. Late payment of undisputed and otherwise payable amounts will bear interest at the Interest Rate. Symetra shall not be obligated to pay the fees, charges and/or expenses included in any ACS invoice that is received by Symetra more than: (f) [***] calendar days, in the case of telecommunications fees, charges and/or expenses included in an ACS invoice; or (g) [***] calendar days, in the case of all other fees, charges and/or expenses included in an ACS invoice, in each case after the occurrence of the date or event (as described in **subsections (a), (b)** and **(c)** above) triggering authorization for ACS to invoice Symetra for such fees, charges and/or expenses.

   6.3.2 Other Services. The invoicing milestones for Other Services Fees will be determined as described in **Section 6.1.3**. ACS' invoices for Other Services shall include documentation that references Symetra's authorizing documentation, Symetra's account number, charges and description. No invoice with respect to Other Services shall be paid unless such Other Services were pre-authorized in writing by Symetra.

6.4 Disputed Amounts. Symetra shall have the right to dispute any ACS invoice. In such event: (a) Symetra shall have the right to withhold payment of the ACS invoice (or part thereof) that it in good faith disputes as due or owing, up to an aggregate monthly cap that is equal to [***] of the fees, charges and expenses invoiced by ACS in respect of the applicable month; and (b) Symetra shall pay any undisputed amounts and provide to ACS a written explanation of the basis for the dispute. The failure of Symetra to pay a disputed invoice, or to pay the disputed part of an invoice, shall not constitute a breach or default by Symetra as long as Symetra complies with the provisions of this **Section 6.4**. Any dispute relating to amounts owed by a Party hereunder shall be considered a Problem and resolved pursuant to **Article 17**. If any withheld amounts are determined (whether through the Problem resolution process or otherwise) to have been properly charged by ACS and improperly withheld by Symetra, then Symetra promptly following such determination shall pay to ACS the improperly withheld amount. If any disputed amounts paid to ACS are determined (whether through the Problem resolution process or otherwise) to have been improperly charged by ACS, then ACS promptly following such determination shall refund to Symetra the improperly paid amount. All of ACS' obligations under this Agreement shall continue unabated during the dispute resolution process.

ARTICLE 7
RECORDKEEPING AND AUDIT RIGHTS

7.1 Recordkeeping. ACS shall maintain complete and accurate financial and accounting records and books of account relating to its performance of Services under this Agreement, including electronic copies of all such records and books, utilizing generally accepted accounting principles ("*GAAP*"), consistently applied. Further, ACS shall maintain transaction-level documentation, such as supporting invoices, purchase orders, bills of lading, tax returns, exemption certificates and other relevant documents, in each case to the extent relating to its performance of Services under this Agreement. Such records, books and documentation relating to ACS' performance of the Services under this Agreement, and the accounting controls related thereto, shall constitute ACS Confidential Information and shall be sufficient to provide reasonable assurances that:

    (a) transactions are recorded so as to permit ACS to prepare its financial statements in accordance with GAAP and to maintain accountability for its assets; and

    (b) the recorded accountability for assets is compared with the existing assets at reasonable intervals and appropriate action is taken with respect to any differences.

Such records, books and documentation relating to ACS' performance of Services under this Agreement shall be maintained by ACS at a location(s) made known to Symetra upon Symetra's request, and Symetra (or its designees) shall have the right to examine and make extracts of information and copy any part thereof at such times during normal business hours as ACS and Symetra shall mutually agree, but in no event later than ten (10) Business Days after Symetra's written request to ACS, unless a shorter time frame is necessary to enable Symetra to comply with any regulatory requirement. ACS shall retain and maintain accurate records, books and documentation relating to its performance of Services under this Agreement until the latest of: (i) seven (7) years after the final payment to ACS hereunder; (ii) one (1) year following the final resolution of all audits or the conclusion of any litigation with respect to this Agreement; or (iii) such longer time period as may be required by applicable federal, state, local and/or international laws or regulations, including tax laws.

7.2 Operational Audits. Upon Symetra's request, but no more often than once annually except: (a) as necessary for Symetra to respond to any regulatory requirement or inquiry; or (b) as deemed reasonably necessary by Symetra as a result of Symetra's good faith belief that ACS has breached any of its obligations hereunder and such breach has exposed, or in Symetra's reasonable judgment, is likely to expose, Symetra to financial or other liabilities in excess of [***], ACS shall allow Symetra and/or any independent Third Party selected by Symetra from among the firms listed on **Attachment Q**, or any other firm that may then be agreed to by the Parties, to perform operational and/or security audits with respect to ACS' performance of its obligations hereunder, including without limitation, to: (a) verify the integrity of Symetra Data; (b) examine the systems that process, store, support and transmit Symetra Data; (c) examine the internal controls implemented by ACS as they relate to the Services; (d) examine the security, disaster recovery and back-up practices and procedures as they relate to the Services; (e) verify ACS' performance against the SLRs; (f) examine ACS' measurement,

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monitoring and management tools; and (g) enable Symetra and its Affiliates to meet applicable legal, regulatory and contractual requirements. If a firm listed on **Attachment Q** might otherwise be ineligible to act as Symetra's auditor under this Section due to a conflict of interest arising from a former or current representation of ACS, ACS and Symetra agree that such conflict may be eliminated by the audit firm's creation of an ethical wall or other screening procedure satisfactory to both parties. ACS shall grant, and shall cause its Subcontractors to grant, Symetra and its Third Party representatives full and complete access to ACS' and its Subcontractors' facilities (including, without limitation, the Symetra-specific network and systems environments so that vulnerability and penetration assessments can be performed) and all books, records and other documents of ACS and its Subcontractors as they relate to this Agreement, or as they may be required in order for Symetra or its authorized Third Party representatives to ascertain any facts relative to ACS' performance hereunder. ACS shall provide Symetra, or its authorized Third Party representatives, such information and assistance as requested in order to perform such audits; provided, however, that the Parties shall endeavor to arrange such assistance in such a way that it does not interfere with ACS' performance of the Services. If any audit reveals a material inadequacy or deficiency in ACS' performance, the cost of such audit, up to a cap of [***], shall be borne by ACS. ACS shall incorporate this paragraph verbatim into any Agreement into which it enters with any Subcontractor providing Services under this Agreement.

7.3 Financial Audits. Upon Symetra's request, but no more often than once annually except: (a) as necessary for Symetra to respond to any regulatory requirement or inquiry; or (b) as deemed reasonably necessary by Symetra as a result of Symetra's good faith belief that a billing error has occurred involving an amount in excess of [***], ACS shall allow Symetra and/or any independent Third Party selected by Symetra from among the firms listed on **Attachment Q**, or any other firm that may then be agreed to by the Parties, to fully audit ACS' and/or its Subcontractors' books and records to the extent necessary to verify any amounts paid or payable hereunder. If a firm listed on **Attachment Q** might otherwise be ineligible to act as Symetra's auditor under this Section due to a conflict of interest arising from a former or current representation of ACS, ACS and Symetra agree that such conflict may be eliminated by the audit firm's creation of an ethical wall or other screening procedure satisfactory to both parties. Such auditors shall be provided with full access to such information, books and records as may be necessary to confirm the accuracy of ACS' invoices, documents, and other information supporting such invoices, and any pricing adjustment computations. All such audits shall be conducted during business hours, with reasonable advance notice, and shall include access to all proprietary and confidential information of ACS and its Subcontractors to the extent necessary to comply with the provisions of this **Section 7.3**. If any such audit reveals that ACS has overcharged Symetra five percent (5%) or more during the period to which the audit relates (as determined prior to the commencement of the audit), then ACS promptly shall refund such overcharges to Symetra together with interest thereon retroactive to the date of the overcharge(s) at the Interest Rate, and the cost of such audit (up to a cap of [***], shall be borne by ACS. Similarly, if any such audit reveals that ACS has undercharged Symetra during the period to which the audit relates (as determined prior to the commencement of the audit), then Symetra shall pay such undercharge(s) to ACS, together with interest thereon retroactive to the date of the undercharge(s) at the Interest Rate, up to an aggregate cap for all such undercharges (plus applicable interest) of [***]

[***]. ACS shall incorporate the auditing requirements set forth in this paragraph verbatim into any agreement into which it enters with any Subcontractor providing Services under this Agreement.

7.4 Sarbanes-Oxley Compliance.

    7.4.1 General. ACS acknowledges that: (a) Symetra's management is now and/or in the future may be required under the SOX Laws to, among other things, assess the effectiveness of its internal controls over financial reporting and state in its annual report whether such internal controls are effective; (b) Symetra's independent auditor is now and/or in the future may be required to evaluate the process used by management to reach the assessment conclusions described in **subsection (a)** above to determine whether that process provides an appropriate basis for management's conclusions; and (c) because Symetra has outsourced certain functions to ACS as described in this Agreement, the controls used by ACS (including, without limitation, controls that restrict unauthorized access to systems, data and programs) are relevant to Symetra's evaluation of its internal controls. Having acknowledged the foregoing, ACS agrees to cooperate with Symetra and its independent auditor as reasonably necessary to facilitate Symetra's ability to comply with its obligations under the SOX Laws including, without limiting the generality of the foregoing, by complying with the further terms of this **Section 7.4**.

    7.4.2 SAS 70 Type II Audits.

        7.4.2.1 ACS Audits. At its sole cost and expense, ACS shall cause a reputable independent auditor to conduct SAS 70 Type II Audits, and to prepare and deliver to Symetra full and complete copies of written reports prepared following such audits, in July of each year during the Term (covering January through June of that year), and in January of each year during the Term (covering July through December of the prior year). All SAS 70 Type II Audits conducted by ACS pursuant to this **Section 7.4.2.1** shall include a review of all of ACS' internal controls as they relate to ACS' customers generally. If requested by Symetra, ACS shall cause its independent auditor to timely prepare and submit to Symetra for its review and approval a detailed description of the scope of the first SAS 70 Type II Audit to be conducted by ACS hereunder that specifically identifies therein, among other things, any limitations on the scope of the audit. Once approved by Symetra, and unless otherwise agreed to by the Parties in writing, such scope description shall be used for all SAS 70 Type II Audits to be conducted by ACS hereunder.

        7.4.2.2 Symetra Audits. At its sole cost and expense and upon reasonable prior written notice to ACS, but no more frequently than twice annually (unless additional audits are necessary for Symetra and/or its Affiliates to address a SOX Laws requirement), Symetra shall have the right (either through its internal audit staff or through a reputable independent auditor) to conduct audits including, without limitation, SAS 70 Type II Audits, of ACS' internal controls as they affect Symetra and/or its Affiliates. In order to facilitate such audits, ACS shall collect and maintain appropriate books and records documenting ACS' internal controls (both for ACS' customers generally and as they affect Symetra and/or its Affiliates) (for purposes of this Section, collectively, "***Records***"). Further, with respect to such audits, Symetra and/or its independent auditors shall have the

right to: (a) examine and audit the Records; and (b) question and interview any ACS Personnel, in each case as reasonably necessary or desirable to facilitate Symetra's and/or its Affiliates' ability to comply with the SOX Laws. ACS shall obtain Symetra's prior written consent before modifying any of its internal controls as they affect Symetra and/or the Records if such modification will, or is likely to, affect Symetra's and/or its Affiliates' compliance under the SOX Laws.

7.4.3 Results of Inquiries and Corrective Plan. If any SAS 70 Type II Audit report and/or Symetra's (or its independent auditor's) inquiries pursuant to **Section 7.4.2.2** reveal any deficiencies and/or exceptions (including, without limitation, if it is determined that ACS' internal controls, in whole or in part, fail to constitute effective controls over financial reporting), ACS shall prepare and deliver to Symetra a detailed plan that is reasonably acceptable to Symetra for promptly correcting all such deficiencies and exceptions ("*Corrective Plan*"). ACS shall deliver such Corrective Plan to Symetra and its independent auditor within ten (10) calendar days following: (a) ACS' delivery to Symetra of the SAS 70 Type II Audit report containing the deficiencies and/or exceptions, if the deficiencies and/or exceptions were identified in a SAS 70 Type II Audit report prepared pursuant to **Section 7.4.2.1**; and/or (b) ACS' receipt of written notice from Symetra that contains a description of such deficiencies and/or exceptions, if the deficiencies and/or exceptions were identified by Symetra (or its independent auditor) through the exercise of the rights described in **Section 7.4.2.2**. ACS shall bear all costs and expenses associated with correcting all deficiencies and exceptions identified in the Corrective Plan if such deficiencies and/or exceptions affect ACS' customers generally. If the deficiencies and/or exceptions do not affect ACS' customers generally, but rather are unique to Symetra, ACS may activate the Change Management Procedures with respect to the correction of such deficiencies and exceptions.

7.4.4 Subcontractors. To the extent any ACS Subcontractor will perform any function that affects Symetra's financial reporting (irrespective of whether Symetra's consent to such subcontract arrangement is required as provided in **Section 18.1**), the agreement entered into by ACS and the Subcontractor shall include: (a) substantially the same terms as those appearing in this **Section 7.4** (with any substantive deviations being pre-approved in writing by Symetra); and (b) a provision identifying Symetra as a direct and intended third-party beneficiary of the agreement between ACS and the Subcontractor.

7.4.5 Confidential Information. Notwithstanding anything that may be contained herein to the contrary, Symetra shall have the right to: (a) disclose all ACS Confidential Information received by Symetra and its independent auditor pursuant to the terms of this **Section 7.4** to its employees, independent auditors, attorneys and other Persons with a reasonable need to know; and (b) use such information as necessary or desirable to facilitate its ability to comply with the SOX Laws.

ARTICLE 8
REPRESENTATIONS, WARRANTIES AND COVENANTS

8.1 ACS Representations, Warranties and Covenants.

8.1.1 Performance of the Services. ACS represents and warrants to Symetra that it has the skills, resources and expertise to provide, and shall provide, all Services in accordance with the terms of this Agreement. Without limiting the generality of the foregoing, ACS represents and warrants to Symetra that all Services and Other Services provided under this Agreement shall be provided in a timely, professional and workmanlike manner consistent with the highest industry standards of quality and integrity provided, however, that where this Agreement specifies a particular standard or criteria for performance, including, without limitation, applicable SLRs, this warranty is not intended to and does not diminish that standard or criteria for performance.

8.1.2 Viruses and Disabling Devices. ACS shall implement and use industry best practices to identify, screen, and prevent, and shall not introduce, any Disabling Device in hardware, software or other resources utilized by ACS, Symetra or any Third Party in connection with the Services. A "*Disabling Device*" is any virus, timer, clock, counter, time lock, time bomb, Trojan horse, worms, file infectors, boot sector infectors or other limiting design, instruction or routine and surveillance software or routines or data gathering or collecting software or devices that could, if triggered, erase data or programming, have an adverse impact on the Services, cause the hardware, software or other resources to become inoperable or otherwise incapable of being used in the full manner for which such hardware, software or other resources were intended to be used, or that collect data or information. Without limiting any other rights and remedies that may then be available to Symetra, at no cost or expense to Symetra and without adversely impacting the Services or any Other Services, ACS shall reduce and/or eliminate the effects of any Disabling Device including, without limitation, by restoring and/or bearing the cost to re-create any lost data and/or software programming.

8.1.3 Conflicts of Interest.

(a) No Financial Interest. ACS represents and warrants to Symetra that neither ACS nor any of its Affiliates has, shall have, or shall acquire, any contractual, financial, business or other interest or advantage, direct or indirect, that would: (a) materially conflict with, in a manner that would materially, adversely impact, ACS' performance of its duties and responsibilities to Symetra under this Agreement; or (b) result in a breach of ACS' performance of its duties and responsibilities to Symetra under this Agreement. ACS promptly shall inform Symetra of any such improper interest or advantage that may be incompatible with the interests of Symetra.

(b) No Abuse of Authority for Financial Gain. ACS represents and warrants to Symetra that neither ACS nor any of its Affiliates has used or shall use the authority provided or to be provided under this Agreement to improperly obtain financial gain, advantage or benefit for ACS and/or any of its Affiliates.

(c) No Use of Information for Financial Gain. ACS represents and warrants to Symetra that neither ACS nor any of its Affiliates has used or shall use any Symetra Confidential Information acquired in connection with this Agreement to improperly obtain financial gain, advantage or benefit for ACS and/or any of its Affiliates.

(d) Independent Judgment. ACS represents and warrants to Symetra that neither ACS nor any of its Affiliates has accepted or shall accept another Symetra contract to perform auditing or other services as described in **Section 2.9.2** that would impair the independent judgment of ACS in the performance of this Agreement.

(e) No Influence. ACS represents and warrants to Symetra that neither ACS nor any of its Affiliates: (a) has accepted or shall accept, in a manner that is inconsistent with Symetra's standard procurement policies or, if such policies do not exist, industry standard procurement policies, anything of value, or an inducement that would provide a financial gain, advantage or benefit, based on an understanding that the actions of ACS or any such Affiliates on behalf of Symetra would be influenced thereby; and (b) shall attempt to influence, in a manner that is inconsistent with Symetra's standard procurement policies or, if such policies do not exist, industry standard procurement policies, any Symetra employee by the direct or indirect offer of anything of value.

(f) No Payment Tied to Award. ACS represents and warrants to Symetra that neither ACS nor any of its Affiliates has paid or agreed to pay any Person, other than bona fide employees working solely for ACS or such Affiliates or any of ACS' Subcontractors, any fee, commission, percentage, brokerage fee, gift or any other consideration in a manner that is inconsistent with Symetra's standard procurement policies or, if such policies do not exist, industry standard procurement policies.

(g) No Collusion. ACS represents and warrants to Symetra that the prices presented in the ACS Bid were arrived at independently, without consultation, communication or agreement with any other proposer for the purpose of restricting competition; the prices quoted were not knowingly disclosed by ACS to any other proposer; and no attempt was made by ACS to induce any other Person to submit or not to submit a proposal for the purpose of restricting competition.

(h) Training. ACS represents and warrants to Symetra that it regularly provides ethics training to its employees on matters such as those covered by this **Section 8.1.3**.

8.1.4 Financial Condition and Information.

(a) Financial Condition. ACS represents and warrants to Symetra that it now possesses, and covenants that it shall maintain throughout the Term, sufficient financial resources to comply with the requirements of this Agreement. If ACS experiences a change in its financial condition that may adversely affect its ability to perform under this Agreement, then it immediately shall notify Symetra of such change.

(b) Accuracy of Information. ACS represents and warrants to Symetra that all financial statements, reports, and other information furnished by ACS to Symetra as part of the ACS Bid or otherwise in connection with the award of the Original Agreement and/or the execution of this Agreement fairly and accurately represent the business, properties, financial condition and results of operations of ACS as of the respective dates, or for the respective periods, covered by such financial statements, reports or other information. Since the respective dates or periods covered by such financial statements, reports or other information, there has been no material adverse change in the business, properties, financial condition or results of operations of ACS.

8.1.5 Litigation and Service of Process. ACS represents and warrants to Symetra that as of the Restatement Date there is no pending or anticipated claim, suit or proceeding that involves ACS or any of its Affiliates or Subcontractors that might adversely affect ACS' ability to perform its obligations under this Agreement including, without limitation, actions pertaining to the proprietary rights described in **Section 8.1.6**. ACS shall notify Symetra, within fifteen (15) calendar days of ACS' knowledge of any such actual or anticipated claim, suit or proceeding. Without limiting the further terms of **Section 13.4**, ACS shall notify Symetra, within forty-eight (48) hours, if process is served on ACS in connection with this Agreement, including any subpoena for ACS' records, and shall send a written notice of the service together with a copy of the same to Symetra within seventy-two (72) hours of such service.

8.1.6 Proprietary Rights Infringement. ACS represents and warrants to Symetra that during the Term: (a) it owns, or has the right to use, on its own behalf or on Symetra's behalf, as applicable, any and all services, techniques or products provided or used by ACS to provide the Services; and (b) such services, techniques and products provided or used by ACS to provide the Services do not and shall not knowingly infringe upon any Third Party's patent, and do not and shall not infringe upon any Third Party's trademark, copyright or other intellectual-property rights, nor make use of any misappropriated trade secrets.

8.1.7 Legal and Corporate Authority. ACS represents and warrants to Symetra that: (a) it is a Delaware corporation and is qualified and registered to transact business in all locations where the performance of its obligations hereunder would require such qualification; (b) it has all necessary rights, powers and authority to enter into and perform this Agreement and to bind its organization with respect to the same, and the execution, delivery, and performance of this Agreement by ACS have been duly authorized by all necessary corporate action; (c) the execution and performance of this Agreement by ACS shall not violate any law, statute or regulation and shall not breach any agreement, covenant, court order, judgment or decree to which ACS is a party or by which it is bound; (d) it has, and promises that it shall maintain in effect, all governmental licenses and permits necessary for it to provide the Services contemplated by this Agreement; (e) it owns or leases and promises that it shall own or lease, free and clear of all liens and encumbrances, other than lessors' interests, or security interests of ACS' lenders, all right, title, and interest in and to the tangible property and technology and the like that ACS intends to use or uses to provide the Services, and in and to the related patent, copyright, trademark, and other proprietary rights, or has received appropriate licenses, leases or other rights from Third Parties to permit such use; and (f) this Agreement constitutes a valid, binding, and enforceable obligation of ACS.

8.1.8 Violations. ACS represents and warrants to Symetra that it: (a) is not, and covenants that it shall not be, in violation of any laws, ordinances, statutes, rules, regulations or orders of governmental or regulatory authorities to which it is subject as an operator of its business or in performing its obligations under the Agreement; and (b) has not failed, and shall not fail, to obtain any licenses, permits, franchises or other governmental authorizations necessary for the ownership of its properties or the conduct of its business, which violation(s) under the foregoing **subsection (a)** or failure(s) under the foregoing **subsection (b)**, either individually or in the aggregate, might substantially adversely affect ACS' ability to consummate the transactions contemplated by this Agreement, or to perform its obligations hereunder.

8.1.9 Information Furnished to Symetra. ACS represents and warrants to Symetra that all written information furnished to Symetra prior to the Restatement Date by or on behalf of ACS in connection with this the Original Agreement and/or this Agreement, including in the ACS Bid, and all the information made a part of this Agreement is true, accurate, and complete, and contains no untrue statement of a material fact or omits any material fact necessary to make such information not misleading.

8.1.10 Previous Contracts. ACS represents and warrants to Symetra that neither it, nor any of its Affiliates or Subcontractors, is in default or breach of any other contract or agreement related to information systems facilities, equipment or services that it or they may have with Symetra or any of its Affiliates. ACS further represents and warrants that neither it, nor any of its Affiliates or Subcontractors, has been a party to any contract for information system facilities, equipment or services with Symetra or any of its Affiliates that was finally terminated within the previous five (5) years for the reason that ACS or such Person failed to perform or otherwise breached an obligation of such contract.

8.1.11 Completeness of Due Diligence Activities. ACS acknowledges that, in connection with the award and execution of the Original Agreement and the execution of this Agreement, it has been provided with sufficient access to Symetra facilities, information and Personnel, and has had sufficient time in which to conduct and perform a thorough due diligence of Symetra's operations and business requirements and those assets currently used to provide the services. In light of the foregoing, ACS has not and will not seek any adjustment in the Fees based on any incorrect assumptions made by ACS in arriving at the Fees.

8.2 Symetra's Representations, Warranties and Covenants.

8.2.1 Legal Authority. Symetra represents and warrants to ACS that it has all necessary rights, powers and authority to enter into and perform this Agreement and that the execution, delivery and performance of this Agreement by Symetra has been duly authorized by all necessary corporate action.

8.2.2 Warranty Disclaimer. Symetra does not make any representation or warranty, express or implied, with respect to the Services, Other Services or any component thereof. All hardware, software, networks, and other assets made available or conveyed by Symetra to ACS under the Original Agreement or by Symetra to ACS under this Agreement are made available or

conveyed to ACS "**AS IS, WHERE IS AND WITH ALL FAULTS**," and there are no representations or warranties of any kind with respect to the condition, capabilities or other attributes of such items.

8.2.3 Proprietary Rights Infringement. Symetra represents and warrants to ACS that: (a) it owns the Category 6 Software; and (b) the Category 6 Software does not and shall not knowingly infringe upon any Third Party's patent, and does not and shall not infringe upon any Third Party's trademark, copyright or other intellectual-property rights, nor make use of any misappropriated trade secrets.

8.3 General Warranty Disclaimer. EXCEPT AS EXPRESSLY STATED IN THIS AGREEMENT, NEITHER PARTY MAKES ANY EXPRESS WARRANTIES TO THE OTHER, AND THERE ARE NO IMPLIED WARRANTIES OR CONDITIONS, INCLUDING, WITHOUT LIMITATION, THE IMPLIED WARRANTIES OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE.

8.4 Material Misstatements or Omissions. No representation or warranty by ACS that is contained in this Agreement or that may be contained in any Schedule, Attachment, or other document that may comprise this Agreement contains any untrue statement of a material fact or omits to state a material fact necessary to make the statements and facts contained herein or therein not materially misleading.

ARTICLE 9
TERM AND TERMINATION

9.1 Term.

9.1.1 Initial Term. The period during which ACS shall be obligated to provide the Services hereunder shall commence as provided in **Section 2.1.1** and, unless extended as provided in **Section 9.1.2** or terminated earlier in accordance with the terms of this Agreement, shall end at 12:01 am, local time, on the date of the fifth (5th) anniversary of the Restatement Date to occur under this Agreement (the "***Initial Term***").

9.1.2 Renewal Terms. Symetra shall have the right to extend the Initial Term for up to two (2) successive renewal periods of twelve (12) months each (each, a "***Renewal Term***") by providing written notice to ACS in accordance with the terms of **Section 19.5** at least three (3) months before the end of the Initial Term or the then-current Renewal Term, as applicable. At Symetra's request in connection with any contemplated renewal of the Agreement, the Parties promptly shall meet to negotiate modifications to the terms of this Agreement. If: (a) such negotiations are not requested by Symetra; or (b) the negotiations do not result in an agreement on different terms and Symetra elects not to withdraw its renewal notice (which Symetra shall have the right to do), the then-existing terms and conditions of this Agreement shall remain unchanged and in full force and effect during each such Renewal Term.

9.1.3 Symetra-Initiated Annual Renegotiation. At Symetra's request, Symetra and ACS shall meet at least thirty (30) calendar days prior to each anniversary of the Restatement

Date of this Agreement to review the status of the performance of the Agreement and, if requested by Symetra, to negotiate modifications to the terms hereof. If such modifications are not requested by Symetra, or if the negotiations with respect to such modifications do not result in an agreement on different terms, the then-existing terms and conditions of this Agreement shall remain unchanged and in full force and effect during the following Contract Year.

9.2 Early Termination.

9.2.1 For Convenience. Symetra shall have the right to terminate for its convenience all or any portion of the Services and/or to end the Term of this Agreement for its convenience, in each case by delivering to ACS a Termination Notice at least ninety (90) calendar days before Symetra's projected Termination Date. If Symetra terminates all or any portion of the Services and/or terminates this Agreement in its entirety as provided in this **Section 9.2.1**, upon completion of ACS' Disentanglement obligations with respect to the terminated Services, Symetra shall pay to ACS an amount determined with reference to the table(s) set forth in **Schedule 3**, and the relevant month for purposes of such table(s) shall be the month in which ACS completes its Disentanglement obligations (the "*Termination Fees*"). Notwithstanding the foregoing, Symetra shall be obligated to pay to ACS only [***] of the otherwise applicable Termination Fees if any one (1) or more of the following events (each, a "*Triggering Event*") occurred on or prior to the date of Symetra's Termination Notice provided that, in the case of a **subsection (a)** Triggering Event, Symetra gives ACS a Termination Notice within six (6) months following the occurrence of such Triggering Event:

(a) ACS failed to achieve any Critical Milestone on or before its Due Date; or

(b) ACS failed to provide the Services in accordance with the SLRs such that any of the circumstances described in **Section 9.3(a)** had occurred.

9.2.2 Change in Control of ACS.

(a) Without in any way limiting Symetra's rights under **Section 9.2.1**, Symetra shall have the right to terminate all or any portion of the Services and/or to end the Term of this Agreement upon the occurrence of a Change in Control of ACS by delivering to ACS within one (1) year following receipt of written notice from ACS of the occurrence of such Change in Control event a Termination Notice at least ninety (90) calendar days prior to Symetra's projected Termination Date.

(b) If Symetra terminates all or any portion of the Services and/or ends the Term of this Agreement pursuant to this Section: (i) ACS shall perform its Disentanglement obligations hereunder until they are fulfilled; and (ii) Symetra shall pay to ACS (in accordance with the payment terms set forth in **Section 9.2.1**) [***].

(c) Notwithstanding any contrary terms in the foregoing, Symetra shall not be obligated to pay Termination Fees to ACS as described in **subsection (b)** above if the ACS Change in Control involves an entity (the "*Acquiring Entity*"): (i) that is a Symetra

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Competitor; or (ii) in respect of which one (1) or more of Symetra's Third Party vendors fails or refuses to promptly consent to having the Acquiring Entity act as Symetra's outsourcing services provider (excluding, if paid by ACS and/or the Acquiring Entity, those Third Party vendors that will provide such consent upon payment of an approval or consent fee).

9.2.3 Termination for Force Majeure Event.

(a) Symetra Force Majeure Events. If: (i) a Force Majeure Event occurs with respect to Symetra; (ii) such Force Majeure Event substantially prevents, inhibits and/or frustrates Symetra's ability to receive the Services from ACS under circumstances when ACS is otherwise able to provide the Services to Symetra; and (iii) such Force Majeure Event continues for seven (7) consecutive calendar days or more, or for ten (10) consecutive or non-consecutive calendar days or more during any thirty (30) calendar day period, then Symetra shall have the right to terminate the Services affected by the Force Majeure Event by delivering to ACS a Termination Notice specifying Symetra's projected Termination Date; however, ACS shall remain obligated to perform its Disentanglement obligations hereunder until such obligations have been fulfilled. During such period, Symetra shall remain obligated to pay the Annual Services Fees and other fees to ACS in accordance with the terms of this Agreement until such Services are terminated in accordance with this Section. Any termination pursuant to this Section shall not constitute a termination for convenience or for cause, and Symetra shall in no event be required to pay Termination Fees to ACS with respect to any such termination.

(b) ACS Force Majeure Events. If a Force Majeure Event substantially prevents, hinders, or delays ACS' performance of all or any portion of the Services for seven (7) consecutive calendar days or more, or for ten (10) consecutive or non-consecutive calendar days or more during any thirty (30) calendar day period, thereby causing an adverse impact on Symetra's business operations, then:

(i) with Symetra's reasonable cooperation, ACS at its sole cost and expense immediately shall procure the affected Services from an alternate provider, and thereafter provide such Services to Symetra through the use of the alternate provider until ACS is able to resume performance of the affected Services in accordance with the terms of this Agreement, provided that ACS' obligations under this **subsection (i)** shall continue for a period that shall not exceed one-hundred eighty (180) calendar days plus the length of any Disentanglement Period, and during such period Symetra shall remain obligated to pay the Annual Services Fees and other fees to ACS in accordance with the terms of this Agreement; and

(ii) once the affected Services have been stabilized with the alternate provider, ACS shall be obligated to provide such Services to Symetra in accordance with the SLRs and other terms of this Agreement; and

(iii) notwithstanding the foregoing, if ACS is unable to provide the Services through an alternate provider within seven (7) calendar days following commencement of the Force Majeure Event, or the one-hundred eighty (180) calendar day time period described in **subsection (i)** above expires without ACS having resumed performance of the affected Services in accordance with the terms of this Agreement, then Symetra shall have the right to terminate all or any portion of the Services and/or to end the Term, in each case by delivering to ACS a Termination Notice specifying Symetra's projected Termination Date; however, ACS shall remain obligated to perform its Disentanglement obligations hereunder until such obligations have been fulfilled.

Any termination pursuant to this Section shall not constitute a termination for convenience nor cause, and Symetra shall in no event be required to pay Termination Fees to ACS with respect to any such termination.

9.2.4 HIPAA. ACS acknowledges that the HIPAA terms set forth in **Attachment K** (and the HIPAA terms set forth in any separate HIPAA agreement as contemplated under **Section 14.4.1**), as applicable, include the right under the circumstances described therein for Symetra (and/or the applicable Symetra Affiliate) to terminate this Agreement. Having acknowledged the foregoing, ACS agrees that Symetra shall have the right to terminate this Agreement for cause upon the occurrence of such circumstances, all in accordance with the terms set forth in **Attachment K** and/or the applicable separate HIPAA agreement, as applicable. Symetra shall in no event be required to pay Termination Fees to ACS with respect to any such termination.

9.3 Events of Default. The following events shall constitute "*Events of Default*," and the occurrence of any one (1) or more of such Events of Default by or with respect to a Party shall constitute a material breach of this Agreement that shall afford the non-breaching Party, as applicable, the rights and remedies set forth in this **Article 9**:

(a) ACS: (i) fails to achieve an SLR in a manner that constitutes an Event of Default as specified in the applicable Schedule; (ii) fails to achieve an SLR for an SLA that has a Weighting Factor equal to or greater than [***], and such failure adversely impacts Symetra's business operations for: (A) four (4) or more hours on each of two (2) consecutive calendar days or more; or (B) four (4) or more hours on each of five (5) non-consecutive calendar days or more during any thirty (30) calendar day period; (iii) fails to achieve an SLR for an SLA that has a Weighting Factor that is greater than [***] and less than [***], and such failure adversely impacts Symetra's business operations for: (A) four (4) or more hours on each of five (5) consecutive calendar days or more; or (B) four (4) or more hours on each of ten (10) non-consecutive calendar days or more during any thirty (30) calendar day period; (iv) has incurred Fee Reductions in any given month equal to [***] of the Monthly At-Risk Amount (without regard to ACS' earn-back rights); or (v) fails to achieve any SLR or combination of SLRs, and such failure causes a material adverse effect on Symetra's business, any of which events shall constitute an ACS Event of Default that shall not be subject to a cure period;

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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(b) ACS fails to achieve any Critical Milestone on or before its Due Date, which failure shall constitute an ACS Event of Default unless caused by an Excuse;

(c) ACS materially breaches any warranty, which material breach shall constitute an ACS Event of Default unless, if curable, such material breach is cured within the time frames, if any, specified in this Agreement for curing any such material breach, or if none is specified elsewhere in this Agreement, then within thirty (30) calendar days, in each case following ACS' receipt of written notice of such breach from Symetra;

(d) ACS fails to maintain insurance coverage in accordance with the terms set forth in **Article 16**, which failure shall constitute an ACS Event of Default unless such failure is cured within thirty (30) calendar days following ACS' receipt of written notice of such failure from Symetra;

(e) Bankruptcy, receivership, insolvency, reorganization or other similar proceedings are instituted by or against ACS under any section or chapter of the United States Bankruptcy Code, as amended, or under any similar laws or statutes of the United States (or any state thereof), provided such proceedings are not dismissed or discharged within thirty (30) calendar days after they are instituted, or any corporate action is taken by the Board of Directors of ACS in furtherance of any of the above-described events, any of which events shall constitute an ACS Event of Default that shall not be subject to a cure period;

(f) ACS becomes insolvent, makes an assignment for the benefit of creditors or admits any involuntary debts as they mature, of any reorganization arrangement or other readjustment of debt plan not involving the United States Bankruptcy Code is instituted by or against ACS, or any corporate action taken by the Board of Directors of ACS in furtherance of any of the above actions, any of which events shall constitute an ACS Event of Default that shall not be subject to a cure period;

(g) ACS makes an assignment of all or substantially all of its assets for the benefit of creditors, or the Board of Directors of ACS takes any corporate action in furtherance of the above action, any of which events shall constitute an ACS Event of Default that shall not be subject to a cure period;

(h) Symetra fails to timely make any undisputed payment in accordance with the terms of **Section 6.3**, which failure shall constitute a Symetra Event of Default unless such failure is cured within thirty (30) calendar days after Symetra has received written notice of such failure from ACS;

(i) A Party fails to comply with the terms of **Article 13**, which failure shall constitute an Event of Default by such Party unless such failure is cured, or substantial progress is made towards a cure, within seven (7) calendar days following that Party's receipt of written notice of such failure from the other Party; or

(j) A Party materially breaches any of its other obligations under this Agreement, which material breach shall constitute an Event of Default by such Party unless such material breach is cured within thirty (30) calendar days following such Party's receipt of written notice of such breach from the other Party.

9.4 Rights and Remedies of ACS Upon Default of Symetra. Upon the occurrence of an Event of Default by or with respect to Symetra, subject to **Section 9.6**, ACS shall be entitled to the following remedies:

(a) subject to Symetra's rights as set forth below in this Section, terminate all of the Services, terminate one (1) or more Service Towers and/or end the Term; and/or

(b) subject to the terms of **Section 11.1**, seek to recover damages from Symetra; and/or

(c) if applicable, obtain the additional rights and remedies set forth in **Section 17.5**; and/or

(d) any additional remedies that may be set forth in this Agreement or in any Schedule, Attachment or Addendum.

Upon the occurrence of a Symetra Event of Default with respect to which ACS exercises a termination remedy as described in **Section 9.4(a)**, ACS shall effectuate such termination by delivering to Symetra a Termination Notice specifying Symetra's projected Termination Date, whereupon the terms set forth in **Section 10.2** shall apply; however, ACS shall remain obligated to perform its Disentanglement obligations hereunder until they are fulfilled, subject, upon ACS' request, and only if such termination is a result of a **Section 9.3(g)** Symetra Event of Default, to Symetra's payment of all: (e) invoices for Fixed Charges monthly in advance; (f) undisputed amounts then due and owing; and (g) invoices for Variable Charges including, if applicable, Disentanglement Services, as incurred. Any termination pursuant to this Section shall not constitute a termination for convenience, and Symetra shall in no event be required to pay Termination Fees to ACS with respect to any such termination.

9.5 Rights and Remedies of Symetra Upon Default of ACS. Upon the occurrence of an Event of Default by or with respect to ACS, subject to **Section 9.6**, Symetra shall be entitled to:

(a) subject to Symetra's rights as set forth below in this Section, terminate all of the Services, terminate one (1) or more Service Towers (or other defined subset of one (1) or more Service Towers or components of Services) and/or end the Term; and/or

(b) subject to the terms of **Section 11.2**, seek to recover damages from ACS; and/or

(c) if applicable, obtain the additional rights and remedies set forth in **Section 17.5**; and/or

(d) any additional remedies that may be set forth in this Agreement or in any Schedule, Attachment or Addendum.

Upon the occurrence of an ACS Event of Default with respect to which Symetra exercises a termination remedy as described in **Section 9.5(a)**, Symetra shall effectuate such termination by delivering to ACS a Termination Notice specifying Symetra's projected Termination Date; however, ACS shall remain obligated to perform its Disentanglement obligations hereunder until they are fulfilled. Any termination pursuant to this Section shall not constitute a termination for convenience, and Symetra shall in no event be required to pay Termination Fees to ACS with respect to any such termination.

9.6 Non-Exclusive Remedies. The remedies provided in **Sections 9.4** and **9.5** and elsewhere in this Agreement are neither exclusive nor mutually exclusive, and the Parties shall be entitled to any and all such remedies, and any and all other remedies that may be available to the Parties at law or in equity, by statute or otherwise, individually or in any combination thereof.

9.7 Survival. The provisions of **Articles 10**, **11**, **15**, **16, 18** and **19** and **Sections 1.1, 1.3, 1.4, 3.3, 3.4, 4.1.3, 6.1, 6.4**, **7.1, 9.2-9.7, 12.1.3, 12.5, 13.2-13.6, 14.4** and any other Sections, Schedules, Attachments, Exhibits, Addenda or Appendices to this Agreement that, by their express terms or by their nature, may reasonably be presumed to survive any termination or expiration of this Agreement, shall so survive.

ARTICLE 10
DISENTANGLEMENT

10.1 General Obligations. Upon <u>**any**</u> termination or expiration of this Agreement, ACS shall provide the Disentanglement (as defined herein) services as set forth in this Article. ACS shall accomplish a complete transition of any terminated Services from ACS and its Subcontractors to Symetra, its Affiliates and/or to any replacement provider(s) designated by Symetra (collectively, the "***Replacement Provider***"), without causing any unnecessary interruption of, or causing any unnecessary adverse impact on, the Services, any Other Services and/or services provided by Third Parties (the "***Disentanglement***"). Without limiting the generality of the foregoing, ACS shall: (a) cooperate with Symetra, its Affiliates and/or the Replacement Provider, including by promptly taking all steps required to assist Symetra in effecting a complete Disentanglement; (b) provide to Symetra, its Affiliates and/or the Replacement Provider all information regarding the Services as needed for Disentanglement including, without limitation, data conversions, interface specifications and related professional services; (c) provide for the prompt and orderly conclusion of all work, as Symetra may direct, including completion or partial completion of Other Services and/or Out-of-Scope Services, documentation of work in process, and other measures to provide an orderly transition to Symetra, its Affiliates and/or the Replacement Provider; and (d) accomplish the other specific obligations described in this **Article 10**. ACS and Symetra shall discuss in good faith a plan for determining the nature and extent of ACS' Disentanglement obligations and for the transfer of Services in process; provided, however, that ACS' obligation under this Agreement to provide all Services necessary for Disentanglement shall not be lessened in any respect. ACS' obligation to provide the Services shall not cease until a Disentanglement that

is satisfactory to Symetra has been completed, including the performance by ACS of all asset transfers, if any, and other obligations of ACS set forth in this **Article 10**.

10.2 Disentanglement Period. The process to effectuate the Disentanglement shall begin on any of the following dates: (a) the date designated by Symetra in connection with expiration of the Term, which date shall not be earlier than one hundred eighty (180) calendar days prior to the end of the Term; or (b) the date specified in any Termination Notice delivered by Symetra to ACS, if Symetra elects to terminate any or all of the Services pursuant to **Sections 9.2** or **9.5** (unless ACS in good faith disputes such termination); or (c) the date specified in any Termination Notice delivered by ACS to Symetra pursuant to **Section 9.4** (unless Symetra in good faith disputes such termination), and shall continue: (d) in the case of **subsection (a)**, until expiration of the Term; or (e) in all other cases, for a period of up to twelve (12) months thereafter, at Symetra's option. If requested by Symetra, ACS shall perform its Disentanglement obligations on an expedited basis if Symetra terminates this Agreement pursuant to **Sections 9.2.4** or **9.5**.

10.3 Specific Obligations. Disentanglement shall include, without limitation, the performance of the specific obligations described in this Section and those described in **Section 4.3**. In connection with **Sections 10.3.3** and **10.3.4** below, ACS shall as soon as reasonably possible following its issuance or receipt of a Termination Notice, but in no event longer than ten (10) Business Days thereafter, provide to Symetra a complete and accurate list of all items that will be subject to conveyance or re-conveyance to Symetra as provided in such Sections. ACS agrees that its agreements with all Third Parties relating to this Agreement, including Subcontractors, shall not include any terms that would prohibit or otherwise restrict such Third Parties, including Subcontractors, from entering into agreements with Symetra, its Affiliates and/or the Replacement Provider (whether directly or through an assignment) as provided herein.

    10.3.1 Full Cooperation, Information and Knowledge Transfer. During Disentanglement, the Parties shall cooperate fully with one another to facilitate a smooth transition of the terminated Services from ACS and its Subcontractors to Symetra, its Affiliates and/or the Replacement Provider. ACS shall provide such cooperation both before and after the Termination Date, and such cooperation shall include, without limitation, provision of full, complete, detailed, and sufficient information (including all information then being utilized by ACS with respect to programs, tools, utilities and other resources used to provide the Services, as well as the information and assistance required pursuant to **Section 2.5.6**, if applicable) and knowledge transfer with respect to all such information in order to enable Symetra's, its Affiliates' and/or the Replacement Provider's personnel (or that of Third Parties) to fully assume, become self-reliant with respect to, and continue without interruption, the provision of the Services. ACS shall cooperate with Symetra and all of Symetra's other service providers to provide a smooth transition at the time of Disentanglement, with no unnecessary interruption of Services, no unnecessary adverse impact on the provision of Services or Symetra's activities and no unnecessary interruption of, or unnecessary adverse impact on, any services provided by Third Parties.

    10.3.2 Third-Party Authorizations. Without limiting the obligations of ACS pursuant to **Section 12.2** and subject to the terms of any Third Party contracts, if requested by Symetra as part of the Disentanglement, ACS shall procure at no charge to Symetra any Third Party authorizations necessary to grant Symetra the use and benefit of any Third Party contracts between ACS

and Third Party contractors used to provide the Services, pending their assignment to Symetra pursuant to **Section 10.3.4**.

    10.3.3 Transfer of Assets. If and as requested by Symetra as part of the Disentanglement, ACS shall convey to Symetra, its Affiliates and/or the Replacement Provider from among those assets used by ACS to provide the Services (including ACS Equipment), such assets (other than software assets otherwise covered by the terms of **Section 4.3**) as Symetra might select from the list provided by ACS pursuant to **Section 10.3** at a price for each such asset that is the lesser of: (a) the net book value as reflected on ACS' books and records; and (b) a fair market value price determined by a mutually agreed Third Party, or the then-remaining lease value; provided, however, that to the extent Symetra has paid all or any portion of the purchase price for any such assets, ACS shall convey such assets to Symetra at a price equal to the original purchase price less the applicable amounts paid by Symetra. At mutually agreed times during Disentanglement, ACS shall remove from Symetra's premises any ACS assets (including ACS Equipment) that Symetra, its Affiliates and/or the Replacement Provider elect not to purchase. In addition, although Symetra acknowledges that ACS does not control Third-Party equipment vendors (if any), if requested by Symetra, ACS shall assist Symetra, its Affiliates, and/or the Replacement Provider in securing maintenance (including all enhancements and upgrades) and support with respect to any such assets for so long as Symetra requires at competitive rates.

    10.3.4 Assignment of Contracts. If and as requested by Symetra as part of the Disentanglement, ACS shall assign to Symetra, its Affiliates and/or the Replacement Provider from among those leases, maintenance, support and other contracts used by ACS, Symetra or any other Person in connection with the Services, such contracts as Symetra might select from the list provided by ACS pursuant to **Section 10.3**. ACS' obligation under this **Section 10.3.4** shall include ACS' performance of all obligations under such leases, maintenance, support and other contracts to be performed by it with respect to periods prior to the date of assignment, and ACS shall reimburse Symetra for any Losses resulting from any claim that ACS did not perform any such obligations.

    10.3.5 Delivery of Documentation and Data. If and as requested by Symetra, ACS shall deliver to Symetra, its Affiliates, and/or the Replacement Provider all documentation and data related to ACS' provision of the Services, including the Symetra Data, all results of ACS' processing activities and use of Symetra's Data, as well as all procedures, standards and operating schedules (including the Service Delivery Reference Manual), held by ACS. Notwithstanding the foregoing, ACS may retain one (1) copy of such documentation and data, excluding Symetra Data, for archival purposes or warranty support. ACS shall delete all data storage media used in its processing activities following completion of its Disentanglement obligations. All test and data processing material shall be destroyed or turned over to Symetra without undue delay.

    10.3.6 Hiring of Employees. ACS shall as soon as reasonably possible following its issuance or receipt of a Termination Notice, but in no event later than ten (10) Business Days thereafter, provide to Symetra a complete and accurate list of all Substantially Dedicated Resources who were involved in providing the Services during the six (6) month period preceding ACS' issuance or receipt of such Termination Notice. ACS shall cooperate with and assist (and shall cause its Subcontractors to cooperate with and assist) Symetra, its Affiliates and/or the Replacement

Provider in offering employment, at the sole discretion of Symetra, to any or all of such Persons, whether such offers are made at the time of, after or in anticipation of the Termination Date. ACS shall be solely responsible for and shall pay to any such employees of ACS who are hired by Symetra, its Affiliates, and/or the Replacement Provider, all severance and related payments, if any are payable pursuant to ACS' standard policies, and shall cause relevant Subcontractors to pay severance and related payments to any such employee of a Subcontractor who is hired by Symetra or its designee, if any are payable pursuant to such Subcontractors' standard policies. ACS shall release (and shall cause its Subcontractors to release) from any restrictive covenants including, without limitation, non-compete agreements, any of the Persons hired by Symetra, its Affiliates and/ by the Replacement Provider. Notwithstanding any agreements that ACS may have with its employees, ACS shall not take or fail to take any actions that would interfere with or prevent Symetra, its Affiliates and/or the Replacement Provider from hiring any or all of such Substantially Dedicated Resources. ACS shall not (and shall ensure that its Subcontractors do not) in any manner communicate disparaging information about Symetra, its Affiliates, and/or the Replacement Provider, or any of their employees, to transitioning employees or existing employees of Symetra, its Affiliates and/or the Replacement Provider.

10.4 *Preparation for Disentanglement*.

10.4.1 Complete Documentation. In addition to and/or as part of the Service Delivery Reference Manual, at all times during the Term, ACS shall provide to Symetra complete information, including complete documentation, in accordance with the standards and methodologies to be implemented by ACS, for all software (including applications developed as part of the Services) and hardware, that is sufficient to enable Symetra, its Affiliates, and/or the Replacement Provider, to fully assume the provision of the Services to Symetra.

10.4.2 Maintenance of Assets. ACS shall maintain all of the hardware, software, systems, networks, technologies, and other assets utilized in providing Services to Symetra (including leased and licensed assets) in good condition and in such locations and configurations as to be readily identifiable and transferable to Symetra or its designees in accordance with the provisions of this Agreement; in addition, ACS shall insure such assets in accordance with the requirements of **Article 16**.

10.4.3 Advance Written Consents. At all times during the Term, ACS shall seek to obtain advance written consents from all licensors (in accordance with **Section 4.3**), lessors and other contract parties to the conveyance or assignment of licenses, leases and other contracts to Symetra, its Affiliates, and/or the Replacement Provider upon Disentanglement. If any such consent cannot be obtained, ACS shall so notify Symetra in writing, and Symetra may: (a) as to the affected contract(s), waive this requirement in writing; or (b) elect to enter into the applicable license, lease or other contract directly with the applicable Third Party. ACS also shall obtain for Symetra the right, upon Disentanglement, to obtain maintenance (including all enhancements and upgrades) and support with respect to the assets that are the subject of such leases, licenses and other contracts at the price at which, and for so long as, such maintenance and support is made commercially available to other customers of such Third Parties.

10.4.4 All Necessary Cooperation and Actions. ACS shall provide all cooperation, take such additional actions, and perform such additional tasks, as may be necessary to ensure a timely Disentanglement in compliance with the provisions of this **Article 10**.

10.4.5 Payment for Disentanglement Services. Symetra shall be required to pay (at the Service Rates, unless other rates are then agreed to by the Parties) for any Disentanglement Services that are both outside the scope of the Services and cannot be accomplished by the Substantially Dedicated Resources without adversely impacting ACS' ability to comply with the SLRs. Notwithstanding the foregoing: (a) the ACS Key Personnel shall exercise all commercially reasonable efforts to minimize the costs and expenses associated with such Disentanglement services; and/or (b) Symetra may require ACS to re-focus the work efforts of the Substantially Dedicated Resources toward Disentanglement activities and waive any resulting failure of ACS to comply with the SLRs. ACS shall not: (y) in anticipation of sending or receiving a Termination Notice or the expiration of the Term, reduce the number of Substantially Dedicated Resources, nor change the identities of the Substantially Dedicated Resources; or (z) without Symetra's prior written consent, reduce the number, or change the identities, of the Substantially Dedicated Resources during the Disentanglement Period.

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ARTICLE 11
LIMITATIONS ON LIABILITY

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Subject to the further terms of this **Article 11**, a breaching Party shall be liable to the other Party for all damages incurred by such Party as a result of the breaching Party's failure to perform its obligations under this Agreement.

11.1 Cap On Liability. **EXCEPT AS OTHERWISE PROVIDED IN SECTIONS 11.4 AND 11.5, THE AGGREGATE CUMULATIVE MONETARY LIABILITY OF EITHER PARTY (INCLUDING THE AFFILIATES OF EACH PARTY) FOR ALL CLAIMS ARISING UNDER OR RELATING TO THIS AGREEMENT AND/OR ANY COUNTRY AGREEMENTS, NOTWITHSTANDING THE FORM IN WHICH ANY ACTION IS BROUGHT, WHETHER IN CONTRACT, TORT OR OTHERWISE, SHALL BE LIMITED IN THE AGGREGATE TO THE TOTAL FEES PAID AND/OR PAYABLE UNDER THIS AGREEMENT AND/OR ANY COUNTRY AGREEMENTS DURING THE TWELVE (12) MONTH PERIOD PRECEDING THE DATE ON WHICH THE FIRST CLAIM AROSE (IT BEING THE UNDERSTANDING OF THE PARTIES THAT IDENTIFYING THE "FIRST" CLAIM WILL ESTABLISH THE BEGINNING POINT FOR ANY TIME PERIOD DESCRIBED IN THIS SECTION 11.1), EXCEPT THAT IF SUCH EVENT ARISES AT ANY TIME FOLLOWING EXPIRATION OR TERMINATION OF THIS AGREEMENT, THEN SUCH AMOUNT SHALL BE EQUAL TO THE FEES PAID BY SYMETRA UNDER THIS AGREEMENT DURING THE TWELVE (12) MONTH PERIOD IMMEDIATELY PRECEDING SUCH EXPIRATION OR TERMINATION DATE (THE DOLLAR AMOUNT DERIVED BY APPLYING THE TERMS OF THIS SECTION SHALL CONSTITUTE THE "*SYMETRA CAP*" AS IT RELATES TO THE CAP ON SYMETRA'S POTENTIAL LIABILITY TO ACS AND THE "*ACS CAP*" AS IT RELATES TO THE CAP ON ACS' POTENTIAL LIABILITY TO SYMETRA).**

NOTWITHSTANDING ANYTHING THAT MAY BE CONTAINED HEREIN TO THE CONTRARY, NEITHER FEE REDUCTIONS NOR CORRECTIVE ASSESSMENTS PAID OR PAYABLE TO SYMETRA SHALL COUNT TOWARD SATISFACTION OF THE ACS CAP; HOWEVER, TO THE EXTENT SYMETRA RECEIVES MONETARY DAMAGES FOR THE REDUCED VALUE OF SERVICES RECEIVED BY SYMETRA AS A RESULT OF ACS' FAILURE TO ACHIEVE ONE (1) OR MORE SERVICE LEVEL REQUIREMENTS OR TO TIMELY ACHIEVE ONE (1) OR MORE CRITICAL MILESTONES, THE AMOUNT OF THE FEE REDUCTIONS AND/OR CORRECTIVE ASSESSMENTS ACTUALLY PAID OR CREDITED TO SYMETRA UNDER THE AGREEMENT SHALL BE DEDUCTED FROM SUCH DAMAGES AWARD SOLELY TO THE EXTENT NECESSARY TO AVOID COMPENSATING SYMETRA TWICE FOR THE SAME SERVICE LEVEL REQUIREMENT OR CRITICAL MILESTONE FAILURE.

11.2 Recoverable Damages. WITHOUT LIMITING THE GENERALITY OF SECTION 11.1, AND NOTWITHSTANDING ANY CONTRARY TERMS IN SECTION 11.3, ACS AGREES THAT THE FOLLOWING TYPES OF DAMAGES (BY WAY OF EXAMPLE AND NOT OF LIMITATION) SHALL BE INTERPRETED AND CONSTRUED TO CONSTITUTE DIRECT DAMAGES RECOVERABLE BY SYMETRA PURSUANT TO SECTION 11.1, AND ACS SHALL NOT CLAIM OTHERWISE:

A. COSTS AND EXPENSES INCURRED TO SELECT, PROCURE, MIGRATE TO AND IMPLEMENT SUBSTANTIALLY EQUIVALENT REPLACEMENT SERVICES (FROM AN IN-HOUSE OR REPLACEMENT PROVIDER) INCLUDING, WITHOUT LIMITATION, COSTS AND EXPENSES INCURRED: (i) FOR EMPLOYEES (WAGES AND SALARIES, BOTH STRAIGHT TIME AND OVERTIME, AND RELATED EXPENSES, INCLUDING OVERHEAD ALLOCATIONS), CONTRACTORS, TRAVEL EXPENSES, TELECOMMUNICATIONS CHARGES AND OTHER SIMILAR CHARGES; AND (ii) TO RE-CREATE, RE-LOAD AND/OR CONVERT ANY OF SYMETRA'S DATA, AND TO CREATE AND TEST INTERFACES;

B. REGULATORY FINES AND/OR PENALTIES INCLUDING, WITHOUT LIMITATION, THOSE ASSOCIATED WITH DELAYS IN ELECTRONIC TRANSFERS OR FAILURES TO COMPLY WITH REGULATORY DEADLINES; AND

C. IN THE EVENT OF AN ACS CHANGE IN CONTROL PERMITTING SYMETRA TO TERMINATE THIS AGREEMENT UNDER SECTION 9.2.2(c)(ii): (I) IF SYMETRA ELECTS NOT TO EXERCISE ITS RIGHT OF TERMINATION UNDER SUCH SECTION, ALL COSTS AND EXPENSES INCURRED AS A RESULT OF ANY SUCH CHANGE IN CONTROL INCLUDING, IF APPLICABLE UNDER THE CIRCUMSTANCES, THE COSTS AND EXPENSES ASSOCIATED WITH SELECTING, PROCURING, MIGRATING TO AND IMPLEMENTING SUBSTANTIALLY EQUIVALENT REPLACEMENT THIRD PARTY APPLICATION SYSTEMS IF ONE OR MORE OF SYMETRA'S

APPLICATION VENDORS WILL NOT CONSENT TO HAVING AN ACQUIRING ENTITY ACT AS SYMETRA'S OUTSOURCING PROVIDER PLUS ANY APPROVAL AND/OR CONSENT FEES NOT PAID UNDER THE TERMS OF SECTION 9.2.2 (THE "CHANGE IN CONTROL EXPENSES"); AND (II) IF SYMETRA ELECTS TO EXERCISE ITS RIGHT OF TERMINATION UNDER SUCH SECTION, ALL CHANGE IN CONTROL EXPENSES LESS ANY COSTS AND EXPENSES AVOIDED BY SYMETRA AS A RESULT OF ITS TERMINATION OF ONE OR MORE CONTRACTS WITH THOSE APPLICATION VENDORS THAT FAIL TO CONSENT TO HAVING AN ACQUIRING ENTITY ACT AS SYMETRA'S OUTSOURCING PROVIDER.

11.3 Non-Direct Damages. EXCEPT AS OTHERWISE PROVIDED IN SECTIONS 11.4 AND 11.5, NEITHER PARTY SHALL BE LIABLE TO THE OTHER PARTY OR TO ANY THIRD PARTY CLAIMING BY OR THROUGH THE OTHER PARTY FOR CONSEQUENTIAL, INCIDENTAL, INDIRECT, SPECIAL, EXEMPLARY OR PUNITIVE DAMAGES WITH RESPECT TO ANY CLAIMS ARISING OUT OF OR RELATING TO THIS AGREEMENT, EVEN IF ADVISED OF THE POSSIBILITY OF SUCH DAMAGES AND REGARDLESS OF THE FORM IN WHICH ANY ACTION IS BROUGHT.

11.4 Symetra Exceptions from the Limitations on Liability. THE LIMITATION ON SYMETRA'S LIABILITY SET FORTH IN SECTIONS 11.1 AND 11.3 SHALL NOT APPLY TO LOSSES ARISING OUT OF OR RELATING TO: (A) SYMETRA'S INDEMNIFICATION OBLIGATIONS UNDER SECTION 15.2 (INDEMNIFICATION BY SYMETRA); (B) SYMETRA'S FAILURE TO COMPLY WITH THE PROVISIONS OF ARTICLE 13 (SECURITY AND CONFIDENTIALITY); (C) THE WILLFUL MISCONDUCT OR GROSS NEGLIGENCE OF SYMETRA OR ANY ENTITY TO WHICH SYMETRA HAS SUBCONTRACTED ITS OBLIGATIONS UNDER THIS AGREEMENT; OR (D) SYMETRA'S FAILURE TO COMPLY WITH THE PROVISIONS OF ARTICLE 12 (PROPRIETARY RIGHTS). FURTHER, THE LIMITATION ON SYMETRA'S LIABILITY SET FORTH IN SECTION 11.1 SHALL NOT APPLY TO LOSSES ARISING OUT OF OR RELATING TO SYMETRA'S OBLIGATION TO MAKE ANY PAYMENTS THEN DUE AND OWING.

11.5 ACS Exceptions from the Limitations on Liability. THE LIMITATION ON ACS' LIABILITY SET FORTH IN SECTIONS 11.1 AND 11.3 SHALL NOT APPLY TO LOSSES ARISING OUT OF OR RELATING TO: (A) ACS' INDEMNIFICATION OBLIGATIONS UNDER SECTION 15.1 (INDEMNIFICATION BY ACS), EXCLUDING ACS' INDEMNIFICATION OBLIGATIONS UNDER SECTION 15.1.8 (NON-PERFORMANCE); (B) ACS' FAILURE TO COMPLY WITH THE PROVISIONS OF ARTICLE 13 (SECURITY AND CONFIDENTIALITY); (C) ACS' REPUDIATION OF, OR UNEXCUSED REFUSAL TO PERFORM, THE SERVICES IN VIOLATION OF SECTION 17.3 (CONTINUED PERFORMANCE; NO TOLLING OF CURE PERIODS); (D) THE WILLFUL MISCONDUCT OR GROSS NEGLIGENCE OF ACS AND/OR ITS SUBCONTRACTORS; (E) ACS' FAILURE TO COMPLY WITH THE PROVISIONS OF ARTICLE 12 (PROPRIETARY RIGHTS); (F) ACS' INDEMNIFICATION OBLIGATIONS

UNDER ATTACHMENT K FOR A VIOLATION OF THE NON-DISCLOSURE AND/OR USE OBLIGATIONS RELATING TO SYMETRA PHI; OR (G) ACS' OBLIGATIONS UNDER SECTION 14.5(b)(iii). FURTHER, THE LIMITATION ON ACS' LIABILITY SET FORTH IN SECTION 11.3 SHALL NOT APPLY TO ACS' INDEMNIFICATION OBLIGATIONS UNDER ATTACHMENT K FOR A VIOLATION OF ANY OBLIGATIONS THEREUNDER EXCEPT FOR THOSE DESCRIBED IN THE FOREGOING SUBSECTION (F), BUT ONLY UNTIL SUCH TIME AS THE DOLLAR VALUE OF THE ACS CAP HAS BEEN ACHIEVED.

11.6 Costs of Cure. To the extent a Party elects to cure any failure by it to comply with its obligations under the Agreement, all costs and expenses associated with such cure shall be borne solely by the curing party and shall in no event count toward satisfaction of the either the ACS CAP or the SYMETRA CAP, as applicable.

11.7 Attorneys' Fees. If a Party brings an action, suit or proceeding (including, without limitation, any arbitration proceeding under **Section 17.2**) against the other Party to this Agreement arising out of or relating to this Agreement, or pertaining to a declaration of rights under this Agreement, the trier of fact may, in the exercise of its discretion, award the Party it finds to be the prevailing party in such action, suit or proceeding that portion or all of its attorneys' fees, costs and expenses that it deems to be appropriate under the facts and circumstances.

ARTICLE 12
PROPRIETARY RIGHTS

12.1 Work Product.

    12.1.1 Symetra Sole Owner. Symetra shall be the sole and exclusive owner of all Work Product, and of all copyright, patent, trademark, trade secret and other proprietary rights in and to the Work Product. Ownership of the Work Product shall inure to the benefit of Symetra from the date of conception, creation or fixation of the Work Product in a tangible medium of expression (whichever occurs first). Each copyrightable aspect of the Work Product shall be considered a "work-made-for-hire" within the meaning of the Copyright Act of 1976, as amended. If and to the extent such Work Product, or any part thereof, is not considered a "work-made-for-hire" within the meaning of the Copyright Act of 1976, as amended, ACS hereby expressly assigns to Symetra all exclusive right, title and interest in and to the Work Product, and all copies thereof, and in and to the copyright, patent, trademark, trade secret, and all other proprietary rights therein, whether in the United States or any other country, territory or jurisdiction, that ACS may have or obtain, without further consideration, free from any claim, lien for balance due, or rights of retention thereto on the part of ACS. ACS shall obtain similar written undertakings from all ACS Personnel who will perform any Services, so as to ensure Symetra's ownership of the Work Product as provided herein, and shall not commence the deployment of any such Personnel until such a written undertaking has been obtained from such Personnel and delivered to ACS. ACS acknowledges that the Parties do not intend ACS to be a joint author of the Work Product within the meaning of the Copyright Act of 1976, as amended, and that ACS shall in no event be deemed the joint author of any Work Product. Symetra shall have unrestricted access to all ACS materials, premises and computer files containing the Work Product. The Parties

will cooperate with each other and execute such other documents as may be appropriate to achieve the objectives in this Section.

12.1.2 ACS License to Use. Symetra hereby grants to ACS a non-transferable, non-exclusive, royalty-free, fully paid-up license to use any Work Product solely as necessary to provide the Services to Symetra and/or its Affiliates. Except as provided in this Section, neither ACS nor any Subcontractor shall have the right to use the Work Product in connection with the provision of services to its other customers without the prior written consent of Symetra, which consent may be withheld or given in Symetra's sole discretion.

12.1.3 Intellectual Property. ACS promptly and fully shall disclose in writing and deliver to Symetra all Work Product, which delivery, in the case of computer programs, shall include both source code and object code and all available user manuals and other documentation, including any documentation specifically requested by Symetra. ACS shall execute and deliver any and all patent, copyright or other applications, assignments, and other documents that Symetra requests for protecting the Work Product, whether in the United States or any other country, territory or jurisdiction. Symetra shall have the full and sole power to prosecute such applications and to take all other action concerning the Work Product, and ACS shall cooperate, at Symetra's expense, in the preparation and prosecution of all such applications and in any legal actions and proceedings concerning the Work Product. ACS shall provide to Symetra's Office of the General Counsel, on a quarterly basis, a written report with appropriate information to enable Symetra to pursue all intellectual property registrations or other protections for Symetra's interests in the Work Product.

12.1.4 ACS Underlying and Derivative Works. Notwithstanding anything to the contrary contained in this Agreement, including in this **Section 12.1**, ACS shall be the sole and exclusive owner of all ACS Underlying Works and all Derivative Works thereof that do not contain Work Product ("*ACS Derivative Works*").

12.1.5 Third-Party Underlying and Derivative Works. Notwithstanding anything to the contrary contained in this Agreement, including this **Section 12.1**, the sole and exclusive owner of any Third Party's Underlying Works and of all Derivative Works thereof that are created, invented, conceived, and fixed in a tangible medium of expression by such Third Party (such Derivative Works, collectively with the Third Party's Underlying Works, the "*Third-Party Works*") shall be the applicable Third Party; provided, however, that ACS shall not implement or utilize any Third-Party Works in the provision of any Services unless the Third-Party Works are commercially available or ACS shall have used commercially reasonable efforts to cause such Third Party to agree to grant to Symetra (at Symetra's cost and expense) a perpetual, irrevocable, non-exclusive, fully-paid license to use, copy, modify, and sublicense the Third-Party Works in connection with the conduct of Symetra's business.

12.2 Rights and Licenses. ACS shall obtain from Third Parties all rights and licenses required to perform the Services.

12.3 Symetra Data. Symetra shall permit ACS to have access to Symetra Data solely to the extent ACS requires access to such data to provide the Services in accordance with the terms of

this Agreement. ACS may only access and process Symetra Data in connection herewith or as directed by Symetra in writing and may not otherwise modify Symetra Data, merge it with other data, commercially exploit it or engage in any other practice or activity that may in any manner adversely affect the integrity, security or confidentiality of such data, other than as specifically permitted herein or as directed by Symetra in writing. ACS understands and agrees that Symetra owns all right, title, and interest in and to the Symetra Data and in and to any modification, compilation or Derivative Works therefrom (collectively, "***Data and Modified Data***"), and also owns all copyright, trademark, trade secrets, and other proprietary rights in and to the Data and Modified Data.

12.4 Infringement. Each of the Parties shall perform its responsibilities under this Agreement in a manner that does not infringe, or constitute an infringement or misappropriation of, any patent, trade secret, copyright or other proprietary right of any Third Party, or a violation of the other Party's software license agreements or intellectual property rights disclosed to or known by such Party.

12.5 Cooperation. If at any time Symetra brings, or investigates the possibility of bringing, any claim against any Person for infringement of any patent, trademark, copyright or similar proprietary right of Symetra, including misappropriation of trade secrets and misuse of confidential information, then ACS, upon the request and at the expense of Symetra, shall cooperate with and assist Symetra in the investigation or pursuit of such claim, and provide Symetra with any information in the possession of ACS that may be of use to Symetra in the investigation or pursuit of such claim.

ARTICLE 13
SECURITY AND CONFIDENTIALITY

13.1 Security.

    13.1.1 Data Security Program. ACS shall at all times maintain in effect a comprehensive data security program that includes reasonable and appropriate technical, organizational and physical security measures designed to protect against the destruction, loss, unauthorized access and/or alteration of data, including Symetra Data, in ACS' possession, and which shall be: (a) no less rigorous than those measures maintained (or required to be maintained) by Symetra as of the Restatement Date (or required or implemented by Symetra in the future); (b) no less rigorous than those measures maintained by ACS for its own information of a similar nature; (c) no less rigorous than those measures that generally are implemented by providers of outsourcing services; and (d) compliant with all Symetra policies and procedures with which Symetra advises ACS it is required to comply (provided that ACS' compliance with any such Symetra policies and procedures that are implemented and/or modified following the Restatement Date shall be effected through the Change Management Procedures), including those relating to the privacy, security, preservation and retention of data. The content and implementation of such data security program and associated technical, organizational and security measures shall be fully documented by ACS in the Service Delivery Reference Manual. From time to time, but not less frequently than annually, ACS proactively shall provide to Symetra information regarding industry-leading security best practices and ACS' recommendations for implementing any of such practices. If

Symetra wants to implement any of such practices, the Parties shall do so in accordance with the Change Management Procedures.

13.1.2 Changes. Under no circumstances shall ACS make any changes that materially weaken any technical, organizational or physical security measures in place to safeguard Symetra Data, or result in ACS' failure to meet any of the minimum standards set forth in **Section 13.1.1**, without Symetra's prior written approval. Under no circumstances shall ACS Personnel access, attempt to access, or allow others to access, Symetra Data unless such access is required for the performance of ACS' obligations under the Agreement or otherwise permitted under the Agreement.

13.1.3 Data Back-Ups. Symetra shall have the right to keep backup files of the Symetra Data in its possession if it so chooses. ACS shall provide Symetra with downloads of Symetra Data, as requested and directed by Symetra, to enable Symetra to maintain such backup copies.

13.1.4 Security Breaches. Without limiting the additional requirements set forth in **Section 14.5**, if ACS discovers or is notified of a breach or potential breach of security relating to Symetra Data, ACS immediately shall: (a) notify Symetra of such breach or potential breach; (b) investigate (with Symetra's participation) such breach or potential breach, and coordinate with Symetra on the development of a risk assessment, Root Cause Analysis and corrective action plan; and (c) if ACS is responsible for the source of the breach or potential breach: (i) provide a written report to Symetra of such risk assessment, Root Cause Analysis and action plan; (ii) remediate the effects of such breach or potential breach of security as soon as practicable, or cooperate with Symetra's remediation activities if ACS is not responsible for the source of the breach or potential breach; and (iii) provide Symetra with reasonable assurances that such breach or potential breach shall not recur.

13.1.5 Disposition of Media. If ACS removes from service any media on which Symetra Data was stored, ACS permanently shall destroy or erase such media. Under no circumstances shall ACS use or re-use media on which Symetra Data has been stored to store data of any other ACS customer or to deliver data to a Third Party, including another ACS customer, unless such media has been securely erased in accordance with Symetra's policies and procedures.

13.1.6 Information Access. Prior to performing any Services, ACS Personnel who will have access to Symetra Data and/or systems shall execute the Parties' agreements and forms concerning access protection and data/software security consistent with the terms and conditions of this Agreement. ACS Personnel shall comply with all policies and procedures of Symetra and its Affiliates regarding data access, privacy and security, including those prohibiting or restricting remote access to Symetra systems and data. Symetra shall authorize, and ACS shall issue, any necessary information-access mechanisms, including access IDs and passwords, and ACS agrees that the same shall be used only by the ACS Personnel to whom they are issued. ACS shall provide to such ACS Personnel only such level of access as is minimally necessary to perform the tasks and functions for which such ACS Personnel are responsible. Promptly following Symetra's request (but in the absence of any request from Symetra, at least quarterly), ACS shall provide Symetra with an updated list of those ACS Personnel having access to Symetra's and/or its Affiliate's systems, software, and data, and the level of such access. Computer data and software,

including Symetra Data, provided by Symetra or accessed (or accessible) by ACS Personnel, shall be used by such Personnel only in connection with the obligations provided hereunder, and shall not be commercially exploited by ACS or its Subcontractors in any manner whatsoever. Without limiting the terms of **Section 9.6**, failure of ACS Personnel to comply with the provisions of this **Article 13** may result in Symetra restricting offending Personnel from access to Symetra computer systems or Symetra Data. ACS shall maintain and ensure the confidentiality and security of Symetra Data.

13.1.7 Background Checks. In accordance with the further terms of this Section: (a) ACS shall conduct, or shall cause to be conducted, the checks and screens described in **Attachment S** respecting ACS Personnel who are assigned to perform Services, and ACS shall not assign a Person to perform Services if the required checks and screens have not been performed in respect of such Person; (b) ACS shall review the results of such checks and screens to verify that each Person meets ACS' standards, and ACS shall not assign a Person to perform Services if the results of any such checks and screens demonstrate that any such Person does not meet ACS' standards; and (c) if and to the extent requested by Symetra, ACS shall present the results of the checks and screens to Symetra for its review (and ACS shall obtain all releases, waivers or permissions required for the release of such information to Symetra), or ACS shall certify to Symetra in writing on an annual basis its compliance with the terms of this Section. If and to the extent requested by Symetra, ACS shall conduct or shall cause to be conducted any additional Personnel-related checks or screens that Symetra deems to be reasonably necessary. Symetra shall reimburse ACS for the reasonable out-of-pocket costs (without mark-up) incurred by ACS in connection with performance of such additional checks and/or screens.

13.1.8 Scope of Security Services. For the avoidance of doubt, the Services include ACS' performance of the security-related duties and responsibilities set forth in **Schedule 6**.

13.2 Confidential Information.

13.2.1 Non-Disclosure.

(a) All Confidential Information disclosed by the Disclosing Party to the Receiving Party shall be deemed the sole property of the Disclosing Party and/or its Affiliates and shall be used solely by the Receiving Party and its Personnel for purposes of performing the Receiving Party's obligations and/or exercising the Receiving Party's rights under this Agreement, and, except as permitted under **Sections 13.2.3** and **13.3**, shall not be published, transmitted, released or disclosed by the Receiving Party or its Personnel to any other Person without the prior written consent of the Disclosing Party, which consent shall not be unreasonably withheld.

(b) The Receiving Party shall implement and maintain appropriate policies and procedures to safeguard the confidentiality of the Disclosing Party's Confidential Information in accordance with **subsection (a)** above. The Receiving Party shall require as a condition of any subcontract that the Subcontractor expressly acknowledge and agree to be bound by confidentiality requirements that are no less restrictive than the requirements to which the Receiving Party is bound under this Agreement.

13.2.2 Disclosure Requests. Except to the extent Confidential Information is permitted to be disclosed pursuant to **Sections 13.2.3** or **13.3**, any and all requests, from whatever source, for copies of, access to, or disclosure of the Disclosing Party's Confidential Information shall be promptly submitted to the Disclosing Party for disposition.

13.2.3 Permitted Disclosures. The Disclosing Party shall require each of its contractors (including Subcontractors) and agents providing Services hereunder or otherwise having access, in whatever form or function, to the Disclosing Party's Confidential Information, to execute, prior to any such activity or access, a confidentiality agreement, the terms of which shall be no less stringent than the confidentiality requirements to which the Receiving Party is bound under this Agreement and under which such contractors (including Subcontractors) and agents agree to protect and maintain as confidential all of the Disclosing Party's Confidential Information (including, without limitation, following any termination of the Disclosing Party's relationship with any such contractor (including Subcontractors) and/or agents). The Receiving Party may disclose the Disclosing Party's Confidential Information only to those of its Personnel who have a need to know the Disclosing Party's Confidential Information in order to perform their duties and/or exercise their rights under this Agreement, as determined by an appropriate official of the Disclosing Party, and only to the extent minimally necessary. Regardless of the form of any agreement executed with Receiving Party's contractors (including Subcontractors) and agents, ACS shall retain liability for all breaches of this Agreement and for the acts or omissions of its Personnel, including the unauthorized use or disclosure of the Disclosing Party's Confidential Information, by its Personnel. Notwithstanding any contrary terms that may be contained herein, the Receiving Party shall have the right to disclose the Disclosing Party's Confidential Information to the Receiving Party's accountants, attorneys, financial advisors, banks and other financing sources and other similar advisors who have a need to know such Confidential Information, and Symetra shall have the right to disclose ACS' Confidential Information to a Replacement Provider to the extent strictly necessary.

13.3 Legally Required Disclosures. The Receiving Party may disclose the Confidential Information of the Disclosing Party to the extent disclosure is based on the good faith written opinion of the Receiving Party's legal counsel that disclosure is required by law or by order of a court or governmental agency or in order to comply with applicable Securities and Exchange Commission ("*SEC*") requirements; provided, however, that the Receiving Party shall give advance notice of such requested disclosure and legal opinion to the Disclosing Party prior to any such disclosure (except in the case of SEC-required disclosures or when a judicial or other binding governmental order or decree or binding written instruction of a governmental regulator may prevent such notice) and shall use all commercially reasonable efforts to obtain a protective order or otherwise protect the confidentiality of the Disclosing Party's Confidential Information. Notwithstanding the foregoing, the Disclosing Party reserves the right to obtain a protective order or otherwise protect the confidentiality of such Confidential Information. For purposes of this Section, the Office of General Counsel of each Party may act as that Party's legal counsel.

13.4 Notification and Mitigation. In the event of any impermissible disclosure, loss or destruction of Confidential Information, the Receiving Party shall immediately notify the Disclosing

Party and take all reasonable steps to mitigate any potential harm or further disclosure, loss or destruction of such Confidential Information.

13.5 Return of Confidential Information. Subject to the further terms of this Section, on or before the Termination Date, and at any other time upon written request by the Disclosing Party, the Receiving Party promptly shall return to the Disclosing Party all Confidential Information (and all copies thereof) of the Disclosing Party then in its possession or control, in whatever form, or, in the case of a written request by the Disclosing Party, the Confidential Information specified in such request as then in the Receiving Party's possession or control, in whatever form. In addition, unless the Disclosing Party otherwise consents in writing, the Receiving Party also shall deliver to the Disclosing Party or, if requested by the Disclosing Party, shall delete or destroy, any copies, duplicates, summaries, abstracts or other representations of any such Confidential Information or any part thereof, in whatever form, then in the possession or control of the Receiving Party. Notwithstanding the foregoing: (a) ACS may retain one (1) copy of documentation and data, excluding Symetra Data, for archival purposes or warranty support; provided, however, that any subsequent disclosure of such archived data shall comply with this **Article 13**; and (b) Symetra may retain ACS' Confidential Information to the extent required by law or regulation, to the extent otherwise permitted under this Agreement and for legal archival purposes.

13.6 Injunctive Relief. If the Receiving Party or anyone acting on its behalf or operating under its control publishes, transmits, releases, discloses or uses any Confidential Information of the Disclosing Party in violation of this **Article 13**, or if the Disclosing Party anticipates that the Receiving Party may violate or continue to violate any restriction set forth in this **Article 13**, then the Disclosing Party shall have the right to have the provisions of this **Article 13** specifically enforced by any court having equity jurisdiction, without being required to post bond or other security and without having to prove the inadequacy of available remedies at law, it being acknowledged and agreed that any such violation shall cause irreparable injury to the Disclosing Party and that monetary damages shall not provide an adequate remedy.

ARTICLE 14
LEGAL COMPLIANCE

14.1 Compliance with All Laws and Regulations. At its own cost and expense, ACS shall perform its obligations hereunder in compliance with all laws and regulations throughout the world that are applicable to it as an operator of its business and/or in connection with performance of its obligations hereunder, including, without limitation, all laws and regulations relating to the collection, dissemination, transfer and use of data, specifically including, without limitation, the privacy and security of confidential, personal, sensitive or other protected data. ACS acknowledges and agrees that it may be required to modify the manner in which it provides the Services to Symetra in order to be compliant with policies and procedures developed by Symetra that are designed to assure compliance with HIPAA, the Personal Information Statutes, GLB and all other laws and regulations that are applicable to Symetra as an operator of its business ("***Symetra Laws***"). Without limiting the generality of the foregoing, such policies and procedures may require ACS to cause its Personnel with access to the Symetra Data to execute confidentiality and non-disclosure agreements. Any such change required under this **Section 14.1** shall be effected through the Change Management Procedures, and Symetra shall be responsible for any

additional costs or expense resulting from such change to the extent relating to Symetra Laws, provided that ACS use all commercially reasonable efforts to mitigate any such additional costs and expenses (including by spreading the cost thereof in equal portions among all ACS customers affected by the change). No provision of this Agreement, including any In-Scope Service Request, shall have any force or effect if it would cause a violation of any law or regulation, or would require any consent or approval to prevent any such violation.

14.2 ACS Permits, Licenses and Assistance. ACS shall obtain and maintain, and shall cause its Subcontractors to obtain and maintain, at no cost to Symetra, all approvals, permissions, permits, licenses, and other forms of documentation required in order to comply with all foreign or domestic statutes, ordinances, and regulations or other laws that may be or become applicable to performance of Services hereunder. Symetra reserves the right to reasonably request and review all such applications, permits, and licenses prior to the commencement of any Services hereunder. If requested, Symetra shall cooperate with ACS, at ACS' cost and expense, to obtain any such approvals, permits and licenses. Similarly, and without additional charge or fee, ACS shall provide relevant assistance to Symetra in its attempt to fully comply with any domestic or foreign laws concerning data protection, including any obligation to certify or respond to any data protection authority regarding such matters.

14.3 Hazardous Materials. In providing the Services, ACS shall be responsible for compliance with all Environmental Laws and all other laws, rules, regulations, and requirements regarding Hazardous Materials, health and safety, notices and training. ACS shall not store any Hazardous Materials at any Symetra Site. ACS agrees to take, at its expense, all actions necessary to protect Third Parties including, without limitation, Symetra Personnel, from any exposure to Hazardous Materials generated or utilized in its performance under this Agreement. ACS agrees to report to the appropriate governmental agencies all discharges, releases, and spills of Hazardous Materials that are required to be reported by any Environmental Law and to immediately notify Symetra of same. ACS shall not be liable to Symetra for Symetra's failure to comply with, or violation of, any Environmental Law.

14.4 HIPAA.

    14.4.1 General. In order to address certain requirements that are now or will become applicable to Symetra and/or one (1) or more of its Affiliates pursuant to regulations issued pursuant to the Health Insurance Portability and Accountability Act of 1996 (as the same may have been and/or may be amended from time-to-time, "***HIPAA***"), ACS shall comply with the requirements set forth in **Attachment K** and shall, if and as requested by Symetra, execute with any such Affiliate a separate agreement that contains terms and conditions that are substantially the same as those set forth in **Attachment K**. Notwithstanding anything contained herein to the contrary, ACS agrees that **Attachment K** (and any separate agreements that may be entered into by ACS and any Symetra Affiliate) shall be modified appropriately if Symetra determines that such modifications are necessary for Symetra and/or its Affiliates to comply with any and all modifications to HIPAA and/or its implementing regulations.

    14.4.2 Security Requirements. ACS acknowledges that certain Security and Electronic Signature Standards have been issued by the Secretary (as the same may have been and/or may

be modified from time-to-time, the "*Security Standards*") and that such Security Standards will affect the manner in which ACS provides the Services to Symetra hereunder. Having acknowledged the foregoing, ACS agrees that it will cooperatively work with Symetra and, as part of the Services, take all actions that may be necessary to ensure Symetra's and/or it Affiliates' ability to comply with the Security Standards. ACS agrees that this provision shall equally apply with any other security or privacy standards as may be promulgated under domestic or foreign law concerning such matters.

14.5 Personal Information Statutes. ACS acknowledges that Symetra Confidential Information includes personal information pertaining to residents of many different states and that most states (including the state of Washington, at Wash. Rev. Code §19.255.010) have adopted statutes (the "*Personal Information Statutes*") aimed at protecting individuals whose personal information is collected and/or maintained by entities such as Symetra. Having acknowledged the foregoing: (a) ACS shall ensure that the system and/or the network complies with the requirements of all applicable Personal Information Statutes (including any similar federal statutes that may be enacted); and (b) in the event of any unauthorized disclosure of or access to personal information, ACS shall:

(i) promptly report such unauthorized disclosure or access to Symetra;

(ii) mitigate, to the extent practicable, any harmful effect of such disclosure or access that is known to ACS; and

(iii) cooperate with Symetra in providing any notices regarding impermissible disclosures caused by such disclosure or access that Symetra deems appropriate. To the extent such unauthorized disclosure or access is attributable to a breach by ACS of its obligations under the Agreement with respect to personal information, ACS shall bear: (A) the costs incurred by ACS to comply with its legal obligations relating to such breach; and (B) in addition to any other damages for which ACS may be liable, the costs incurred by Symetra and/or its Affiliates in complying with its or their legal obligations relating to such breach. Nothing contained herein shall be deemed to release ACS from its indemnification obligations as set forth in **Section 15.1**.

14.6 Data Protection. The terms of this Section shall be applicable in European Union countries where this Agreement may be performed, and shall be "localized", as necessary, to address local requirements and considerations.

(a) General Compliance. ACS shall during the Term comply with all applicable laws, regulations, regulatory requirements and codes of practice in connection with all processing of personal data by ACS pursuant to its obligations under this Agreement, including, without limitation, by complying with all the provisions of the applicable country's data protection act and its amendments if any (the "*Act*") and any regulations or instruments thereunder, and of Directive 95/46/EC of the European Parliament and of the Council on the Protection of Individuals with Regard to the Processing of Personal Data and on the Free Movement of Such Data and any relevant recommendation issued by Article 29 working group and/or the data protection authority in the applicable country (together

with the Act, the "***Data Protection Laws***"), and shall not do, or cause or permit to be done, anything which may cause or otherwise result in a breach by Symetra of the same. ACS will oblige its Personnel to comply with applicable Data Protection Laws and to undertake in writing only to collect, process or use any personal data received from Symetra for purposes of providing the Services and not to make personal data received from Symetra available to any Third Parties.

(b) Security. ACS warrants and undertakes that, as part of the Services provided to Symetra, it shall take, implement and maintain all such technical and organizational security procedures and measures necessary or appropriate to preserve the security and confidentiality of personal data processed by it and protect such personal data against unauthorized or unlawful disclosure, access or processing, accidental loss, destruction or damage, including any technical and organizational security procedures and measures as may be required or directed by Symetra from time to time. Having regard to the state of the art and the cost of their implementation, ACS shall ensure that such measures will provide a level of security appropriate to the risks represented by the Services to the processing and in consideration of the nature of the data to be protected. In addition, and without limiting the foregoing, ACS agrees, at Symetra's request, to provide relevant assistance to Symetra to devise appropriate technical and organization measures. By executing this Agreement, Symetra appoints ACS as a data processor of Symetra Data. As a processor of such data, ACS will process Symetra Data as specified in this Agreement. ACS may perform such processing as it reasonably considers necessary or appropriate to perform the Services. Upon expiration or termination of this Agreement and, if necessary, Symetra will give the data protection authority prompt notice of the termination of the appointment of ACS as Symetra's data processor.

(c) Trans-border Data Flows. ACS will not transfer any Symetra Data across a country border unless ACS reasonably considers such transfer necessary for ACS' performance of the Services and obtains Symetra's prior written consent.

(d) ACS as a Data Processor. ACS understands and acknowledges that, to the extent that performance of its obligations hereunder involves or necessitates the processing of personal data, it shall act only on instructions and directions from Symetra. ACS shall comply promptly with all such instructions and directions received by ACS from Symetra from time to time. ACS undertakes to keep the Symetra Data confidential and not to disclose personal data to any Third Party in any circumstances other than at Symetra's specific written request or in compliance with legal obligation. If ACS subcontracts any of its obligations under this Agreement, it shall ensure contractually that the provisions agreed hereunder also apply towards the subcontractor before any Symetra Data is transmitted to the subcontractor. ACS undertakes to monitor its subcontractors' compliance with such provisions as often as it deems necessary.

(e) Transfer Outside of the European Union or Outside of a Country Considered as Providing an Adequate Level of Protection Pursuant to Article 25 of the EU Directive 95/46 of 24 October 1995. As part of the Services provided to Symetra under this Agreement, ACS undertakes to transfer Symetra's personal data to its Affiliates,

which may be located in countries considered as not providing an adequate level of protection only if necessary for the performance of the Services. With respect to trans-border data flows mentioned under **Section 14.6(c)** above, ACS also undertakes to execute, as part of the Services provided to Symetra, any documents, including any data transfer agreement, that may be required for Symetra to comply with the Data Protection Laws.

(f) ***Data Subject Right of Access and Rectification.*** If Symetra is required to provide information to a data subject regarding that individual's personal data, ACS will reasonably cooperate with Symetra in providing such information to the full extent necessary to comply with Data Protection Laws, and where a request by a data subject is made directly to ACS, it shall as soon as reasonably practicable notify Symetra upon receipt of a request (whether oral or in writing) from such an individual providing sufficient details and information as are required by Symetra to comply with its obligations under the Data Protection Laws. If further to this request the personal data must be rectified, ACS undertakes to amend the personal data as instructed by Symetra.

ARTICLE 15
INDEMNIFICATION

15.1 By ACS.

*15.1.1 **Intellectual Property***. ACS shall indemnify, defend and hold harmless the Symetra Indemnitees from and against, and shall pay all settlements, judgments, awards, fines, penalties, interest, liabilities, losses, costs, damages and expenses, including attorneys' fees and disbursements and court costs (collectively, "***Losses***"), sustained or incurred by any of the Symetra Indemnitees, based upon or relating to any claim, suit or proceeding brought by any Third Party against any of them for actual or alleged infringement of any patent, trademark, copyright or other proprietary right, including misappropriation of trade secrets, arising out of or relating to technology (excluding the Category 6 Software) and/or methods or processes used by ACS to provide the Services (an "***Infringement Claim***"). If Symetra's right to use any such technology or enjoy continued use of any method or process is enjoined or appears likely to be enjoined, at its sole cost and expense, ACS shall either procure a license to enable Symetra to continue such use or replace or modify the technology, method or process so that it no longer is subject to any such claim, suit or proceeding while maintaining equivalent or better functionality and performance capabilities in a form acceptable to Symetra.

*15.1.2 **Personal Injury, Property and Other Damage***. ACS shall indemnify, defend, and hold harmless the Symetra Indemnitees from and against, and shall pay any and all Losses sustained or incurred by any of the Symetra Indemnitees, based upon or relating to any claim, suit or proceeding brought by any Third Party, ACS employee or Symetra employee against any of the Symetra Indemnitees for actual or alleged bodily injury or death, damage to tangible personal or real property including computer data, data loss or any other damage, notwithstanding the form in which any such action is brought (*e.g.*, contract, tort or otherwise), to the extent such injuries or damages arise directly or indirectly from acts, errors or omissions that constitute negligence, willful misconduct or violations of law, by ACS Personnel.

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15.1.3 Third-Party Contracts. ACS shall indemnify, defend and hold harmless the Symetra Indemnitees from and against, and shall pay any and all Losses sustained or incurred by any of the Symetra Indemnitees, based upon or relating to any claim, suit or proceeding brought by any Third Party against any of the Symetra Indemnitees for: (a) actual or alleged breach by ACS of any agreement with any Third Party; and (b) actual or alleged breach by Symetra of any agreement with any Third Party, to the extent the claim, suit or proceeding arises out of, relates to or is a result of ACS': (i) failure to fulfill its obligations under this Agreement; and/or (ii) breach of any term or condition of this Agreement.

15.1.4 ACS Employees. ACS shall indemnify, defend and hold harmless the Symetra Indemnitees from and against, and shall pay any and all Losses sustained or incurred by any of the Symetra Indemnitees, based upon or relating to any claim, suit or proceeding brought by any ACS employee against any of the Symetra Indemnitees based upon any act by ACS Personnel on or after the Original Effective Date (or in connection with services provided by ACS prior to the Original Effective Date) including, without limitation, any claim relating to the non-hire of employees by ACS, claims for wages, benefits, discrimination or harassment of any kind, wrongful termination and/or denial of severance or termination payments upon leaving ACS' employ. In connection therewith, ACS shall retain for an appropriate length of time in light of applicable statutes of limitation and make available to Symetra upon request any and all employment records relating to any such claim, suit or proceeding.

15.1.5 Hazardous Material. ACS shall indemnify, defend and hold harmless the Symetra Indemnitees from and against, and shall pay any and all Losses sustained or incurred by any of the Symetra Indemnitees, based upon or relating to any claim, suit or proceeding brought by any Third Party against any of the Symetra Indemnitees as a result of: (a) ACS' failure to comply with any applicable Environmental Laws; or (b) the presence of any Hazardous Material upon, above or beneath ACS' facilities or locations.

15.1.6 Information Disclosure. ACS shall indemnify, defend and hold harmless the Symetra Indemnitees from and against, and shall pay any and all Losses sustained or incurred by any of the Symetra Indemnitees, based upon or relating to any claim, suit or proceeding brought by any Third Party against any of the Symetra Indemnitees as a result of any failure by ACS Personnel to comply with the obligations set forth in this Agreement relating to Symetra Confidential Information or the protection of the security or privacy of data.

15.1.7 Security Breaches. ACS shall indemnify, defend and hold harmless the Symetra Indemnitees from and against, and shall pay any and all Losses sustained or incurred by any of the Symetra Indemnitees, based upon or relating to any claim, suit or proceeding brought by any Third Party against any of the Symetra Indemnitees as a result of any failure by ACS Personnel to comply with the security obligations set forth in this Agreement relating to protection against fraudulent or other inappropriate or unauthorized use of or access to the systems and/or networks described herein.

15.1.8 Non-Performance. ACS shall indemnify, defend and hold harmless the Symetra Indemnitees from and against, and shall pay any and all Losses sustained or incurred by any of

the Symetra Indemnitees, based upon or relating to any claim, suit or proceeding brought by any Third Party against any of the Symetra Indemnitees as a result of ACS' breach or default of any term of this Agreement.

15.1.9 Taxes. ACS shall indemnify, defend and hold harmless the Symetra Indemnitees from and against, and shall pay any and all Losses sustained or incurred by any of the Symetra Indemnitees, based upon or relating to any claim, suit or proceeding brought by any Third Party against any of the Symetra Indemnitees as a result of ACS' failure to pay applicable taxes including, without limitation, payroll and other employment-related taxes.

15.2 By Symetra.

15.2.1 Intellectual Property. Symetra shall indemnify, defend and hold harmless the ACS Indemnitees from and against, and shall pay any and all Losses sustained or incurred by any of the ACS Indemnitees, arising out of any claim, suit or proceeding brought by any Third Party against any of them for actual or alleged infringement of any patent, trademark, copyright or similar proprietary right, including misappropriation of trade secrets, arising out of or relating to the Category 6 Software. If ACS' right to use such software is enjoined, Symetra may, in its reasonable discretion and at Symetra's sole expense, either procure a license to enable ACS to continue use of such software or develop or obtain a non-infringing replacement. Symetra shall have no obligation with respect to any claim or action to the extent it is based solely upon: (a) modification of the software by ACS or any of its Affiliates or Subcontractors; or (b) ACS' combination, operation or use of such software with other apparatus, data or programs; provided, however, that this sentence and therefore this exception shall not be applicable to any such combination, modification, operation or use required or specified in writing by Symetra.

15.2.2 Managed and Assigned Contracts. Symetra shall indemnify, defend, and hold harmless the ACS Indemnitees from and against, and shall pay any and all Losses sustained or incurred by the ACS Indemnitees, based upon or relating to any claim, suit or proceeding brought by any Third Party against any of the ACS Indemnitees as a result of an actual or alleged breach by Symetra of: (a) any Managed Contract (to the extent not caused by ACS); or (b) any Assigned Contract (to the extent not caused by ACS) occurring prior to the date the Assigned Contract was assigned to ACS.

15.2.3 Hazardous Materials. Symetra shall indemnify, defend, and hold harmless the ACS Indemnitees from and against, and shall pay any and all Losses sustained or incurred by the ACS Indemnitees upon or relating to any claim, suit or proceeding brought by any Third Party against any of the ACS Indemnitees as a result of: (a) Symetra's failure to comply in all material respects with any applicable Environmental Laws; or (b) the presence of any Hazardous Material upon, above or beneath Symetra's facilities or locations, provided such Hazardous Material was not introduced to such facilities or locations by ACS or any of its Subcontractors or released into the environment by ACS or any of its Subcontractors.

15.3 Indemnification Procedures.

15.3.1 General. If any legal action governed by this **Article 15** is commenced against an Indemnified Party, such Indemnified Party shall give written notice thereof to the Indemnifying Party promptly after such legal action is commenced; provided, however, that failure to give prompt notice shall not reduce the Indemnifying Party's obligations under this **Article 15**, except to the extent the Indemnifying Party is prejudiced thereby. After such notice, if the Indemnifying Party acknowledges in writing to the Indemnified Party that the right of indemnification under this Agreement applies with respect to such claim, then the Indemnifying Party shall be entitled, if it so elects in a written notice delivered to the Indemnified Party not fewer than ten (10) Business Days prior to the date on which a response to such claim is due, to take control of the defense and investigation of such claim and to employ and engage attorneys of its choice, that are reasonably satisfactory to the Indemnified Party, to handle and defend same, at the Indemnifying Party's expense. The Indemnified Party shall cooperate in all reasonable respects with the Indemnifying Party and its attorneys, at the Indemnifying Party's expense, in the investigation, trial, and defense of such claim and any appeal arising therefrom; provided, however, that the Indemnified Party may participate, at its own expense, through its attorneys or otherwise, in such investigation, trial, and defense of such claim and any appeal arising therefrom. If a court of competent jurisdiction later determines, without right of further appeal, that a claim, suit or proceeding for which the Indemnifying Party assumed defense was not eligible for indemnification under this **Article 15**, within thirty (30) calendar days following such determination, the Indemnified Party shall reimburse the Indemnifying Party in full for all judgments, settlements, costs and expenses (including attorneys' fees) incurred in connection with such claim, suit or proceeding.

15.3.2 Settlement of Claims. No settlement of a claim that involves a remedy other than the payment of money by the Indemnifying Party along with standard settlement terms, specifically including a dismissal of all claims with prejudice as well as a non-admission of liability or other wrongdoing, shall be entered into by the Indemnifying Party without the prior written consent of the Indemnified Party, which consent may be withheld in the Indemnified Party's sole discretion. In no event shall an adverse judgment be entered against the Indemnified Party as part of a settlement without its express written consent.

15.3.3 Defense Declined. If the Indemnifying Party declines to assume defense of a claim as provided in this Section: (a) the Indemnified Party may assume such defense and, if such defense is assumed, unless the Parties otherwise agree in writing, the Indemnifying Party thereafter shall be barred from assuming such defense at a later time; and (b) if it is later determined by a court of competent jurisdiction, without right of further appeal, that such claim was eligible for indemnification by the Indemnifying Party under this **Article 15**, within thirty (30) calendar days following such determination, the Indemnifying Party shall reimburse the Indemnified Party in full for all settlements, judgments, costs and expenses (including attorneys' fees) incurred by the Indemnified Party in connection with such claim.

15.3.4 Defense Accepted. Notwithstanding anything contained herein to the contrary, if the Indemnifying Party accepts defense of a claim as provided in this Section, the Indemnified Party shall have the right to engage independent counsel to monitor and participate in the defense

of the matter as such counsel or the Indemnified Party deems fit to protect its interests. The Indemnifying Party and its counsel must reasonably cooperate with the Indemnified Party's counsel to enable such counsel to adequately represent the interests of the Indemnified Party.

ARTICLE 16
INSURANCE

16.1 Required Insurance Coverages. During the Term and for such other periods as may be required herein, at its sole expense, ACS shall provide and maintain insurance consistent with acceptable and prudent business practices including, at a minimum, the types of insurance and the amounts described in **Attachment N**. The fact that ACS has obtained the insurance required in this **Article 16** shall in no manner lessen nor otherwise affect ACS' other obligations or liabilities set forth in this Agreement including, without limitation, its obligations under **Article 15**. If ACS retains any Subcontractors, ACS shall require all such Subcontractors to carry appropriate coverages and appropriate policy limits for the scope and type of work to be performed by the applicable Subcontractor.

16.2 General Provisions.

16.2.1 Evidence of Insurance. On or before the Restatement Date and thereafter promptly following Symetra's request, ACS shall deliver to Symetra certificates of insurance evidencing the insurance required hereunder, together with appropriate separate endorsements. In addition, ACS promptly shall furnish to Symetra upon request copies of relevant policies for Symetra's review in connection with a claim or potential claim thereunder.

16.2.2 Claims-Made Coverage. If any coverage is written on a "claims-made" basis, the certificate of insurance shall clearly so state. In addition to the coverage requirements specified above, ACS will make all commercially reasonable efforts with respect to any such policies to provide that:

(a) the policy's retroactive date shall coincide with or precede ACS' commencement of performance of Services (including subsequent policies purchased as renewals or replacements);

(b) similar insurance is maintained during the required extended period of coverage following expiration of the Agreement for a minimum of two (2) years;

(c) if insurance is terminated for any reason, ACS shall purchase a replacement claims-made policy with the same or an earlier retroactive date or shall purchase an extended reporting provision to report claims arising in connection with this Agreement for a minimum of two (2) years following termination or completion of the Services; and

(d) all claims-made policies shall allow the reporting of circumstances or incidents that might give rise to future claims.

16.2.3 Notice of Cancellation or Change of Coverage. All certificates of insurance provided by ACS must evidence that the insurance ACS will give Symetra forty-five (45) calendar days' written notice in advance of any cancellation, lapse, reduction or other adverse change in respect of such insurance.

16.2.4 Qualifying Insurers. All policies of insurance required hereby shall be issued by companies that have been approved to do business in the State of Washington, unless prior written approval is obtained from Symetra's risk manager. All providers of insurance shall have an AM Best rating of A-and Financial Size Category VI or better.

16.2.5 Waiver of Subrogation. All policies of insurance required hereby shall include a waiver of subrogation in favor of Symetra and its Affiliates, a copy of which shall be provided to Symetra upon request. ACS does hereby exercise its waiver of subrogation in favor of Symetra and its Affiliates for any insurance proceeds payable under any policies of insurance required hereby.

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ARTICLE 17
PROBLEM RESOLUTION

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17.1 Problem Resolution Process.

17.1.1 Administrative-Level Performance Review. If a Problem arises between the Parties, the Symetra Project Executive and the ACS Project Executive shall meet and attempt to resolve the Problem. Written minutes of such meetings shall be kept. If the Parties are unable to resolve the Problem within ten (10) calendar days after the initial request for a meeting, then the Parties shall seek to resolve the Problem through the IT Outsourcing Committee Performance Review as provided in **Section 17.1.2**.

17.1.2 IT Outsourcing Committee Performance Review. Upon receipt of a written Problem referral from the Parties' representatives as provided in **Section 17.1.1**, the IT Outsourcing Committee shall meet within five (5) Business Days thereafter in an effort to resolve the Problem. If the IT Outsourcing Committee is unable to resolve the Problem within ten (10) calendar days after the Problem was referred to it or fifteen (15) calendar days have passed since the Problem resolution process was begun, then the IT Outsourcing Committee shall forward the written Problem referral to the Parties' executives as provided in **Section 17.1.3** along with a statement of any actions taken or recommendation made by the respective members of the IT Outsourcing Committee.

17.1.3 Executive-Level Performance Review. For Problems that are not resolved as described in **Section 17.1.2**, negotiations shall be conducted by the Chief Information Officer or higher-level officer of Symetra and the Western Region Vice President or higher-level officer of ACS. If such representatives are unable to resolve the Problem within five (5) Business Days after the Parties have commenced negotiations, or fifteen (15) calendar days have passed since the initial request for negotiations at this level, then the Parties shall be entitled to discontinue negotiations, to seek to resolve the Problem through mediation as hereinafter provided or, if the

Parties do not agree to submit the Problem to mediation, to seek any and all rights and remedies that may be available to them as provided in this Agreement.

   17.1.4 Voluntary, Non-Binding Mediation. If executive-level performance review is not successful in resolving the Problem, the Parties may, but shall not be obligated to, mutually agree in writing to submit the Problem to non-binding mediation. Mediation must occur within five (5) Business Days after the Parties agree to submit the Problem to mediation. The Parties mutually shall select an independent mediator experienced in IT systems, and each shall designate a representative(s) to meet with the mediator in good faith in an effort to resolve the Problem. The specific format for the mediation shall be left to the discretion of the mediator and the designated Party representatives and may include the preparation of agreed-upon statements of fact or written statements of position furnished to the other Party.

17.2 Arbitration. At Symetra's sole and absolute discretion and election, a dispute that arises from or relates to this Agreement may be submitted for resolution to binding arbitration, and if Symetra makes such an election, such dispute shall be decided exclusively by binding arbitration in King County in the State of Washington, U.S.A., under the Commercial Arbitration Rules of the American Arbitration Association (the "**Rules**"), before a sole arbitrator, who shall be a retired or former judge or attorney with at least twenty (20) years of experience and mutually acceptable to the Parties. Each Party will bear one half of the arbitrator's fees and other administrative fees of the arbitration; provided, however, that the arbitrator may award recovery of such fees to the party whom the arbitrator reasonably believes is the prevailing party, if the arbitrator reasonably believes that an award of such fees is appropriate. The Parties agree that the arbitrator's award shall be final, and may be filed with and enforced as a final judgment by any court of competent jurisdiction. The arbitrator shall have no power to: (a) award damages (including any attorney's fees) in excess of the amount or other than the types allowed by **Article 11**; or (b) alter any of the provisions of this Agreement. The Parties consent and agree to the jurisdiction of the tribunals mentioned in this Section, and waive any and all objections to such forums, including but not limited to objections based on improper venue or inconvenient forum.

17.3 Continued Performance; No Tolling of Cure Periods. The Parties agree to continue performing their obligations under this Agreement while the Problem is being resolved as provided in this **Article 17**, unless and until the Problem is resolved or until this Agreement is terminated. The time frame for a Party to cure any breach of the terms of this Agreement shall not be tolled by the pendency of any Problem resolution procedures.

17.4 De Minimis Problems. Notwithstanding anything to the contrary in this **Article 17** or elsewhere in this Agreement, if: (a) Symetra requests services, products and/or resources from ACS and the Parties disagree as to whether any such request is within the scope of the Services; and (b) the financial impact on ACS of satisfying such request is less than [***], then the disagreement shall not be deemed a Problem, but absent mutual agreement of the Parties through the IT Outsourcing Committee, shall be deemed resolved in Symetra's favor. The maximum financial impact on ACS pursuant to this Section shall not exceed [***] in the aggregate during any Contract Year.

17.5 Equitable Relief. Notwithstanding anything contained in this Agreement to the contrary, the Parties shall be entitled to seek injunctive or other equitable relief whenever the facts or circumstances would permit a Party to seek equitable relief in a court of competent jurisdiction.

ARTICLE 18
USE OF SUBCONTRACTORS

18.1 Approval; Key Subcontractors. Except as hereinafter provided in this Section, ACS shall not perform or provide the Services through Subcontractors, including providers of hardware and software, without the prior written consent of the Symetra Project Executive as to the selection of the Subcontractor, which consent may be withheld by Symetra in its sole discretion. Any such consent, or ACS' subcontracting to the wholly owned subsidiaries of Affiliated Computer Services, Inc. (which shall not require Symetra's prior consent) shall be contingent on ACS' compliance with the terms of **Section 7.4.4** (when applicable) and **Section 13.2.3** before the Subcontractor (including any wholly owned subsidiary) begins providing any Services to ACS or Symetra. Symetra consents to the Subcontractors identified in **Attachment O**, provided that ACS complies with the terms of **Section 7.4.4** (when applicable) and **Section 13.2.3** before the Subcontractor begins providing any Services to ACS or Symetra. ACS shall ensure that each Subcontractor has obtained and maintains all licenses required in connection with the Services for which such Subcontractor is responsible. ACS agrees that it shall continue throughout the Term to retain the Subcontractors identified as "*Key Subcontractors*" in **Attachment O** and that such Persons shall continue to provide the Services initially provided, unless ACS has obtained Symetra's prior written consent to any changes, which consent may be withheld in Symetra's sole discretion.

18.2 Subcontractor Agreements. ACS will provide to Symetra copies of all agreements between ACS and its Subcontractors related to the performance of this Agreement within thirty (30) calendar days after such contracts are executed by ACS and its Subcontractors. Such subcontracts will contain materially the same terms and conditions as this Agreement, to the extent such terms and conditions are relevant to the Services to be provided by the Subcontractor (including, without limitation, a restriction on the subcontractor's right to further subcontract its obligations without Symetra's prior written consent), and shall identify Symetra as a direct and intended third-party beneficiary thereof. ACS represents and warrants that the copies of Subcontractor agreements required to be provided to Symetra hereunder will be true and complete copies thereof.

18.3 Liability and Replacement. In no event shall ACS be relieved of its obligations under this Agreement as a result of its use of any Subcontractors. ACS shall supervise the activities and performance of each Subcontractor and shall be jointly and severally liable with each such Subcontractor for any act or failure to act by such Subcontractor. If Symetra determines that the performance or conduct of any Subcontractor is unsatisfactory, Symetra may notify ACS of its determination in writing, indicating the reasons therefor, in which event ACS promptly shall take all necessary actions to remedy the performance or conduct of such Subcontractor or, subject to the terms of **Section 18.1**, replace such Subcontractor by another Third Party or by ACS Personnel.

18.4 Direct Agreements. Upon expiration or termination of the Term for any reason, Symetra shall have the right to enter into direct agreements with any Subcontractors. ACS represents, warrants, and covenants to Symetra that its arrangements with such Subcontractors shall not prohibit or restrict such Subcontractors from entering into direct agreements with Symetra.

ARTICLE 19
MISCELLANEOUS

19.1 Defined Terms. Capitalized terms used in this Agreement (including in any Schedules, Attachments, Exhibits, Addenda, Appendices and other documents attached to this Agreement), shall have the meanings ascribed to them in **Attachment P**. Other capitalized terms used in this Agreement are defined in the context in which they are used and shall have the meanings ascribed to them therein. The terms defined in **Attachment P** include the plural as well as the singular.

19.2 Third-Party Beneficiaries. The applicable agreements are agreements between the applicable Parties and, except for the Symetra Indemnitees and the ACS Indemnitees, confer no rights upon any of such Parties' Personnel, or upon any other Person.

19.3 Use of Symetra Name. Except as necessary to deliver the Services in accordance with this Agreement, ACS Personnel shall have no right to use, and ACS Personnel shall not use, the name of Symetra, the name of any Symetra Affiliate and/or the name of any Symetra Personnel, or any logos or trademarks of Symetra or its Affiliates, in any manner without the prior written consent of Symetra, which consent Symetra may withhold in its sole discretion.

19.4 Assignment. Except for: (a) subcontracting permitted under the terms of **Article 18**; (b) any initial public offering by Symetra; and (c) Symetra's assignment, transfer or delegation to a Symetra Affiliate, neither Party shall assign, transfer or delegate its duties under this Agreement, in whole or in part, whether by operation of law or otherwise, without the prior written consent of the other Party, which shall not be unreasonably withheld. Any assignment in contravention of this Section (*e.g.*, without the consent of the other Party, where such consent is required) shall be voidable by the non-assigning Party. Without limiting the generality of the foregoing, the phrase "by operation of law" shall include a Change in Control. Subject to all other provisions herein contained, this Agreement shall be binding on the Parties and their successors and permitted assigns. Notwithstanding the foregoing, the assigning party shall remain liable for the performance of the assigned or delegated obligations hereunder.

19.5 Notices. Any written notice, request, consent, approval or other communication required or permitted to be given pursuant to this Agreement shall be in writing and shall be deemed to have been given: (a) upon delivery if delivered personally; (b) upon transmission if sent via facsimile (with the original sent by recognized overnight courier); or (c) one (1) business day after deposit with a national overnight courier, in each case addressed to the following addresses/telecopier numbers, or to such other addresses/telecopier numbers as may be specified by a Party upon written notice to the other in accordance with the terms of this Section:

If to Symetra:

> Symetra Life Insurance Company
> 777 108th Avenue NE, Suite 1200
> Bellevue, WA 98004-5135
> Attention: Chief Information Officer
> Fax No.: (425) 256-6080

with a copy to:

> Symetra Life Insurance Company
> 777 108th Avenue NE, Suite 1200
> Bellevue, WA 98004-5135
> Attention: Legal Counsel
> Fax No.: (425) 256-6080

If to ACS:

> Affiliated Computer Services, Inc.
> 12506 Lake Underhill Road
> Orlando, FL 32825-5002
> Attention: John Lawrick, Managing Director
> Fax No.: (407) 306-1959

with a copy to:

> Affiliated Computer Services, Inc.
> 2828 N. Haskell Avenue, Bldg 1, 10th Floor
> Dallas, Texas 75204
> Attention: Group Counsel
> Fax No.: (214) 823-5746

19.6 Amendments; Waivers. This Agreement may be modified only pursuant to a writing executed by Symetra and ACS. ACS expressly agrees that all amendments to this Agreement executed by the Parties after the Restatement Date must be signed by a Vice President or higher-level officer of Symetra in order to be effective. The Parties expressly disclaim the right to claim the enforceability or effectiveness of: (a) any amendments to this Agreement that are not executed by a Vice President or higher-level officer of Symetra; (b) any oral modifications to this Agreement; and (c) any other amendments, based on course of dealing, waiver, reliance, estoppel or other similar legal theory. The Parties expressly disclaim the right to enforce any rule of Washington law that is contrary to the terms of this Section.

19.7 Relationship Between the Parties. Neither Party (nor any employee, subcontractor or agent thereof) shall be deemed or otherwise considered a representative, agent, employee, partner or joint venturer of the other. Further, neither Party (nor any employee, subcontractor or agent thereof) shall have the authority to enter into any agreement, nor to assume any liability, on

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behalf of the other Party, nor to bind or commit the other Party in any manner, except as expressly provided in this Agreement.

19.8 Access to Personnel and Information. If reasonably required by ACS for the performance of the Services, Symetra shall provide ACS with reasonable access to Symetra's administrative, technical and other similar Personnel and network management records and information.

19.9 Severability. If any provision of this Agreement is determined to be invalid or unenforceable, that provision shall be deemed stricken and the remainder of this Agreement shall continue in full force and effect insofar as it remains a workable instrument to accomplish the original intent and purposes of the Parties, and, if possible, the Parties shall replace the severed provision with a provision that reflects the intention of the Parties with respect to the severed provision but that will be valid and enforceable.

19.10 Counterparts; Electronic Signatures. This Agreement may be executed in duplicate counterparts, each of which shall be deemed an original and both of which together shall constitute but one and the same instrument. Counterparts may be executed in either original or electronically transmitted form (*e.g.*, faxed form or emailed portable document format (PDF) form), and the Parties hereby adopt as original any signatures received via electronically transmitted form.

19.11 Governing Law and Venue. This Agreement shall in all respects be interpreted under, and governed by, the internal laws of the State of Washington, U.S.A., including, without limitation, as to validity, interpretation and effect, without giving effect to its conflicts of laws principles. Except as provided in **Section 17.1.4, Section 17.2** and hereafter in this Section, **ANY LEGAL ACTION, SUIT OR PROCEEDING BROUGHT BY A PARTY IN ANY WAY ARISING OUT OF OR RELATING TO THIS AGREEMENT SHALL BE BROUGHT SOLELY AND EXCLUSIVELY IN THE STATE OR FEDERAL COURTS LOCATED IN KING COUNTY, STATE OF WASHINGTON, U.S.A., AND EACH PARTY IRREVOCABLY ACCEPTS AND SUBMITS TO THE SOLE AND EXCLUSIVE PERSONAL JURISDICTION OF SUCH COURTS IN PERSONAM, GENERALLY AND UNCONDITIONALLY WITH RESPECT TO ANY ACTION, SUIT OR PROCEEDING BROUGHT BY OR AGAINST IT BY THE OTHER PARTY**. **EXCEPT AS PROVIDED IN SECTION 17.1.4, SECTION 17.2 AND HEREAFTER IN THIS SECTION**, **NEITHER PARTY SHALL BRING ANY LEGAL ACTION, SUIT OR PROCEEDING IN ANY WAY ARISING OUT OF OR RELATING TO THIS AGREEMENT IN ANY OTHER COURT OR IN ANY OTHER JURISDICTION AND SHALL NOT ASSERT ANY CLAIM, WHETHER AS AN ORIGINAL ACTION OR AS A COUNTERCLAIM OR OTHERWISE, AGAINST THE OTHER IN ANY OTHER COURT OR JURISDICTION**. Each Party irrevocably waives and agrees not to assert, by way of motion, as a defense or otherwise, any objection that it may now or hereafter have to the venue of any of the aforesaid actions, suits or proceedings in the courts referred to above, and further waives and agrees not to plead or claim in any such court that any such action or proceeding brought in any such court has been brought in an inconvenient forum, that the venue of the suit, action or proceeding is improper, or that this Agreement or the subject matter hereof or thereof may not be enforced in or by such court. As the only exceptions to any of the above, if a Party is entitled to seek injunctive or other equitable

relief which is not available in the venue specified in this Section, this Section shall not be deemed to be a bar to the Party seeking such relief if such relief is wholly non-monetary injunctive or other equitable relief.

19.12 Expenses. Each Party shall bear all expenses paid or incurred by it in connection with the planning, negotiation and consummation of this Agreement.

19.13 Import/Export. The computer hardware, software and technical data which are the subject of this Agreement are acknowledged to be subject to any then-applicable United States laws, regulations, orders or other restrictions regarding export of computer hardware, software, technical data or Derivative Works thereof. Neither Party shall, in violation of any applicable laws, regulations, orders or other restrictions, directly or indirectly export (or re-export) any computer hardware, software, technical data or Derivative Works thereof, or permit the shipment of same: (a) into (or to a national or resident of) Cuba, North Korea, Iran, Iraq, Libya, Syria or any other country to which the United States has embargoed goods; or (b) to anyone on the United States Treasury Department's List of Specially Designated Nationals, List of Specially Designated Terrorists and List of Specially Designated Narcotics Traffickers or the United States Commerce Department's Denied Parties List; or (c) to any country or destination for which the United States government or a United States governmental agency requires export license or other approvals for export without first having obtained such license or other approval. This obligation shall survive the expiration or early termination of this Agreement.

19.14 Waiver of UCITA. THE PARTIES AGREE THAT THE UNIFORM COMPUTER INFORMATION TRANSACTIONS ACT OR ANY VERSION THEREOF, ADOPTED BY ANY STATE IN ANY FORM (*"UCITA"*), SHALL NOT APPLY TO THIS AGREEMENT AND, TO THE EXTENT THAT UCITA IS APPLICABLE, THE PARTIES AGREE TO OPT-OUT OF THE APPLICABILITY OF UCITA PURSUANT TO THE OPT-OUT PROVISION(S) CONTAINED THEREIN.

19.15 Benefits of Agreement. All rights and benefits granted hereunder to Symetra may be exercised and enjoyed by any Symetra Affiliate, provided that Symetra shall be and remain responsible for the compliance of the terms and conditions of this Agreement with respect to such Symetra Affiliate and will be such Symetra Affiliate's agent for all purposes of this Agreement and any claims or actions arising from such Symetra Affiliate shall be pursued solely by Symetra. Further, for purposes of calculating discounts (if any) available under this Agreement that are based on volume, quantity or other measurement factor, the total volume of all Symetra Affiliates shall be counted to determine whether the applicable volume, quantity or other measurement factor has been achieved.

19.16 Entire Agreement. This Agreement and all Schedules, Attachments, Exhibits, Addenda and Appendices hereto are incorporated herein by this reference and are an integral part of the Agreement and shall be read and interpreted together with the Agreement as a single document. This Agreement, consisting of all of the pages of this instrument, together with all Schedules, Attachments, Exhibits, Addenda and Appendices hereto sets forth the entire, final and exclusive agreement between the Parties and supersedes all prior and contemporaneous agreements,

understandings, negotiations and discussions, whether oral or written, between the Parties related to the subject matter herein.

~ Signature Page Follows ~

IN WITNESS WHEREOF, the Parties have executed this Master Services Agreement as of the Restatement Date.

SYMETRA LIFE INSURANCE COMPANY   **AFFILIATED COMPUTER SERVICES, INC.**

By: _____   By: _____

Title: _____   Title: _____

Date: _____   Date: _____

SCHEDULE 1

SCHEDULE 1

RELATIONSHIP MANAGEMENT

for

SYMETRA LIFE INSURANCE COMPANY

August 1, 2009

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1.0   Relationship Management Services and ACS Proposed Staffing

     1.1   Personnel and Organization Overview

ACS' strategic business unit ("**SBU**") model, performance-based compensation and corporate client satisfaction directive ensure that every ACS employee understands that ACS' success depends on its ability to serve and support each client's needs. In summary, Symetra is guaranteed more focused service from ACS than our peers through these benefits:

        ♦   Account structure focuses on Symetra with resources that are aligned with Symetra's objectives.

        ♦   Compensation is directly tied to Symetra's satisfaction and ACS' ability to exceed performance measurements.

A communication strategy is in place to facilitate a structured approach to ongoing communication and navigating through both organizations.

     1.2   ACS Account Team Organization and Staffing

         1.2.1   ACS Symetra SBU Organization (Dedicated vs . Leveraged)
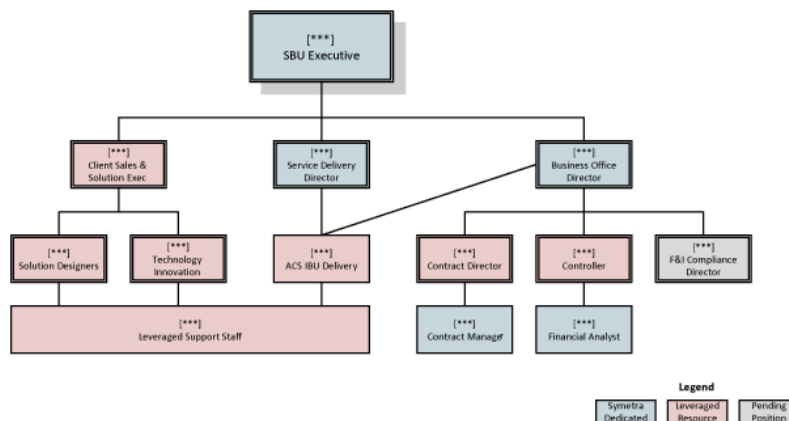
Figure 1—Symetra Organizational Account

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Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

1.2.2   Key Account Team Management Organization and Roles

The ACS Project Executive has significant business knowledge and management experience and a solid understanding of the role IT and Business Process Outsourcing (BPO) plays in achieving short-range and long-range business objectives. ACS Project Executives are responsible for ensuring that everyone at ACS is working to support Symetra's critical business systems. Ultimately, the ACS Project Executive's role is to communicate and promote Symetra's point of view within ACS—to be a Symetra advocate.

The ACS Service Delivery Manager is responsible for receiving, scheduling and delivering on service requests and day-to-day issues. The ACS Service Delivery Manager works directly with Symetra to clarify requests, discuss timing, develop specific project plans (if necessary) and provide project status.

SBU Account Focus

ACS' SBU management structure puts Symetra at the center of ACS business philosophy. New initiatives are qualified by evaluating the benefits to our clients. The ACS Project Executive, working directly with Symetra, becomes the conduit through which Symetra takes advantage of ACS' technical resources.

Account Governance and IT Outsourcing Committee

Key to establishing a successful governance board is ensuring that ACS' proposed governance board structure is appropriately mapped to the structural and functional requirements specified by Symetra. These requirements are defined in the Symetra/ACS governance charter. The descriptions and rights and responsibilities of the Parties related to the IT Outsourcing Committee and its associated boards and teams as set forth in this Schedule shall not diminish the rights and responsibilities of the Parties related to the IT Outsourcing Committee as set forth in **Section 1.2** of the Agreement.

Account Governance Board Structure

Co-chairs, one each from Symetra and ACS, will lead the IT Outsourcing Committee, which will comprise four standard teams and one special team. The four standard teams are the governance team, audit team, finance team, and operations team. The four standard teams will meet regularly. The special team is the executive team and will meet at least annually and as needed to provide strategic direction or resolve problems that have been escalated to them by the IT Outsourcing Committee chair(s).

Governance Team Purpose

The governance team will oversee activities associated with the Agreement. This team is responsible for ensuring the overall effectiveness of the Agreement governance processes and communicating to Symetra and ACS stakeholders. The management and resolution of financial and operational issues is the responsibility of the governance team. Contract interpretation is the responsibility of the governance team. The governance team provides direction to the audit, finance and operations teams.

Audit and Risk Management Team Purpose

- •   Core members: Symetra Director of IT Risk Management; ACS Finance and Insurance Compliance Director.

- •   Meet on a quarterly basis.

- •   To coordinate Symetra audit activities for operational, security, and financial audits.

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- Maintain awareness of regulatory and compliance requirements.
- Proactively manage ad-hoc and scheduled audit activities.
- Core membership with ad-hoc members as required.

Finance and Contracts Team Purpose

The finance team assists the governance team with rationalizing the portfolio of Services being provided or which may be added to the Agreement. This team works to ensure that the pricing is competitive and oversees benchmarking activities. This team provides consumption forecasts and acts as the project management office (PMO) for Services. This team oversees the intake processes and new business proposal processes. This team coordinates internal chargeback related activities. This team assists the governance team in fulfilling Agreement oversight responsibilities through participation in daily, weekly, monthly, quarterly, annual and ad hoc review processes. This team is responsible for monitoring compliance with the financial and operational deliverables associated with the Agreement. It ensures that financial statements are accurate and consumption measurement methods and those SLA/SLR measurement methods are consistent with the Agreement.

Operations Team Purpose

The operations team assists the governance team with ensuring that day-to-day operational processes such as problem management, change management, asset management and SLA/SLR management are executed effectively. This team provides the day-to-day oversight of operational processes being delivered via the Agreement.

ACS Project Executive Selection

Without limiting any of its rights in **Article 3** of the Agreement, Symetra will be involved in the selection process of the ACS Project Executive to ensure the best fit culturally, technically and strategically. ACS recruits the ACS Project Executive through several channels. Working with Symetra, ACS will determine which approach and characteristics will deliver the best candidate. Some of the methods used include the following:

- Recruiting internally within the SBU management team
- Leveraging the salesperson's knowledge gained throughout the sales process to continue delivery of the Services

In addition to these selection methods, ACS will qualify candidates based on established criteria. These criteria include areas such as industry knowledge, technology experience within specific Service Towers and leadership ability applicable to the account size.

Because the ACS Project Executive will become "embedded" in Symetra, this is an important factor in the success of the relationship.

Communication Strategy

An ACS customer service cornerstone is a defined communication strategy between ACS and our clients. At ACS, we would rather over-communicate than make an assumption.

We recommend weekly and monthly service review meetings with different parties as an opportunity to discuss the relationship status at a technical and business level, as depicted in Figure 2.

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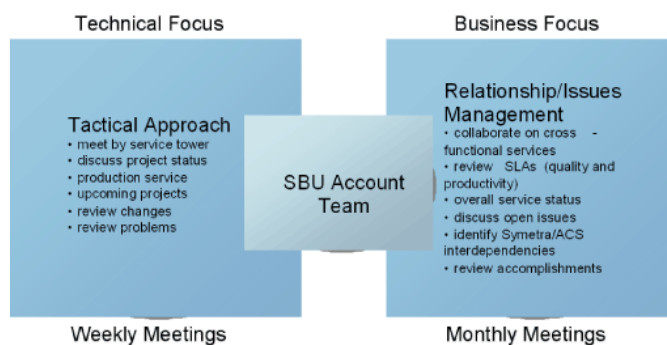
Figure 2—SBU Communication Strategy

ACS maintains contractual performance statistics that the ACS Project Executive will review monthly with Symetra management. This information will be presented graphically with a rolling 12-month history to help identify trends. We also provide a client portal where service agreements (including, without limitation, the Agreement) and invoices with supporting detail are maintained.

Without limiting the rights and obligations set forth in the Agreement, including without limitation **Section 2.2** of the Agreement, ACS will work to identify areas for improvement and, where a problem exists, establish the root cause and present procedures for prevention. A scorecard is provided quarterly that grades ACS on Service delivery, communication and overall account management.

In addition to these reviews, ACS will use the following methods to provide the responsiveness and flexibility Symetra requires:

♦ Daily interaction between Symetra functional leaders and the ACS Project Executive and the ACS Service Delivery Manager will keep the lines of communication and understanding open.

♦ Regular status meetings will be conducted to review and discuss activities or issues related to the provision of Services.

♦ The Technology Plan and Innovation Proposal will be delivered in accordance with the Agreement.

Key Executive Team Roles

ACS Project Executives are responsible for making sure that everyone at ACS is working with Symetra Personnel to support Symetra's critical business systems.

ACS Project Executive's Roles and Responsibilities

The ACS Project Executive has the primary single point of contact for the Symetra relationship and complete authority and responsibility to deliver all Services to Symetra. Primary responsibilities include:

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♦ Manages the overall relationship regarding ACS and Symetra on behalf of ACS.

♦ Meets periodically one on one with Symetra's Chief Information Officer ("CIO") and Technology/Outsourcing Officer to ensure open dialogue of Symetra's strategy, business objectives, issue and opportunities related to the relationship and Agreement.

♦ Ensures that ACS fulfills all of its obligations under the Agreement.

♦ Measures Symetra's overall satisfaction with the Services and deliverables and develops action plans to improve satisfaction each year.

♦ Accountable for the Symetra relationship and establishing meetings for executive-level interactions and relationship development and maintenance.

♦ Works with the Symetra's governance team to establish, manage, and meet commitments, requirements, and expectations.

♦ Oversees the development and use of mutually agreed upon escalation procedures for major ACS issues.

♦ Works with Symetra executives and business leadership to align the delivery of Services with the strategic needs of Symetra; such activities will be performed only with the approval and in conjunction with Symetra's CIO.

♦ Informs Symetra about new corporate capabilities and developments within ACS' organization, and proposing ideas and solutions that will provide ongoing benefit to Symetra.

♦ Responds and ensures the response by ACS' subject matter experts, to all requests for strategic or relationship-wide questions or requests from Symetra.

♦ Works to resolve escalated issues in accordance with the governance escalation procedures.

♦ Ensures that escalated issues are communicated according to the escalation procedures as described in the governance charter.

♦ Ensures that ACS' performance requirements as they relate to the Symetra strategic business planning (business and architecture, strategic options, business assessment, business operating plans) requirements are met.

♦ Accepts requests for new scope projects Service Requests from Symetra.

♦ Selects and manages the Subcontractors.

♦ Acts as the ACS central point of contact for new service establishment for Symetra along with the assigned client sales executive.

ACS Service Delivery Manager's Roles and Responsibilities

The ACS Service Delivery Manager(s) will have the responsibility to be the primary interface with Symetra service delivery team and focus on daily delivery of Services. The role provides an on-site service delivery presence and liaison with Symetra to ensure delivery of the Services within the scope of the Agreement and Service Towers. The ACS Service Delivery Manager will also provide back-up for the ACS Business Office Director. Primary responsibilities include the following:

♦ Works directly for the ACS Project Executive to ensure communications with Symetra on daily delivery of Services.

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- Provides clear communication of SLAs/SLRs commitments for the respective Service Towers.

- Ensures prompt identification and resolution of Service delivery issues.

- Ensures that escalated issues are resolved according to the governance charter escalation procedures.

- Communication and management of ACS' resource requirements with Symetra and the ACS Service Tower Delivery Manager. Provides support to Symetra in accordance with the defined processes, as described in the Service Delivery Reference Manual (SDRM).

- Assists in the selection and manages any of the Subcontractors assigned to Symetra.

- Manages ACS Service Tower Delivery Manager relationships and communication of Symetra business and objectives.

- Manages and coordinate Incident and problem resolution efforts.

- Reports daily issues to Symetra and continue to communicate on all necessary follow-up on outstanding Incidents and problems.

- Ensures proper ownership of Incidents and problems and coordination of communication to Symetra.

- Monitors change requests received from Symetra and provides clarification if necessary.

- Tracks the progress of outstanding change requests for Symetra within Service Tower delivery organizations.

- Participates in quarterly meetings with Symetra and Service Tower delivery organizations to review technological advancement plans and ACS' involvement in implementation.

- Performs follow-up after meetings to ensure that technologies discussed in the meetings are identified as projects and are implemented.

1.3 Additional ACS Team Roles

1.3.1 ACS Business Office Director

The ACS Business Office Director will have the responsibility to be the primary interface with Symetra regarding the delivery of Service Requests, projects, and SLA/SLR reporting. This role provides an on-site presence and liaison with Symetra for prioritization and completion of requested work, as well as daily oversight for contract and financial issues of behalf of the ACS Project Executive. The Business Office Director will also provide back-up for the ACS Service Delivery Director. Primary responsibilities include the following:

- Manages Service Requests and technical issues by working directly with the requestor to clarify requests and discuss timing expectations.

- Ensures that escalated issues are resolved according to the governance charter escalation procedures.

- Provides communication and management of ACS' resource requirements with Symetra and the ACS Service Tower Delivery Managers.

- Assists in the selection of and manages the Subcontractors assigned to Symetra.

- Manages the monthly SLA and SLR reporting process and communications.

- Introduces ACS' methodology on the account; modifies such methodology to meet Symetra development standards; and ensures that this methodology is implemented on the account.

- Participates in a quarterly meeting with Symetra and Service Tower delivery organizations to review technological advancement plans and ACS' involvement in implementation.

- Performs follow-up after meeting to ensure that technologies discussed in the meeting are identified as projects and are implemented.

- Identifies changes to Symetra's processes and procedures that affect Services that are provided by Service Tower delivery organizations

- Reviews and update the SDRM used in the Service Tower delivery organization to reflect changes.

1.3.2   ACS Service Tower Delivery Managers

The ACS Service Tower Delivery Manager(s) will have the primary responsibility to deliver the Services associated with each Service Tower within the scope of the Agreement and Service Tower Schedules. Primary responsibilities include the following:

- Lead global delivery team of SMEs in the management of Symetra's environment and requirements as defined by the Agreement.

- Demonstrate understanding of Symetra's processing environment and contractual obligations.

- Attend client meetings and governance meetings as required or requested.

- Provide staffing with delivery expertise with appropriate level of trained and knowledgeable Personnel both onshore and offshore to support Symetra.

- Provide training on ACS tools, processes, and reporting as required by the Agreement.

- Provide ownership for Service delivery processes, training, and assurance that Services are delivered in a predictable, reliable manner.

- Provide Services in accordance with ACS' quality assurance function.

- Ensure that Services are delivered in such a way to meet Service Level Agreements.

- Ensure that Services are delivered in accordance with processes outlined in the SDRM.

1.3.3   ACS Contracts Manager

- Monitor compliance with the obligations of the Agreement.

- Monitor Agreement deliverable commitments.

- Monitor fulfillment of deliverables in accordance with Service Level Agreements.

- Manage benchmarking activities with ACS and Symetra.

- Develop and assist with negotiations related to all addendums and updates to the Agreement that are made during the Term.

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♦ Assist with interpretation and intent of the Parties in regard to the terms and conditions of the Agreement.

1.3.4 ACS Client Sales Executive

The ACS Client Sales Executive assigned to Symetra will report to the Vice President, Sales, ITO and is responsible for growing and maintaining relationships between Symetra and ACS along with the ACS Project Executive. He/She will be focused on profitable business growth while maintaining and improving customer satisfaction and have a long-term/multi-year perspective on account management. Primary responsibilities include the following:

♦ Grow and maintain relationships with Symetra

♦ Identify opportunities for new business. Sell a broad range of services within client accounts.

♦ Engage product marketing and solutions expertise to refine Service offerings.

♦ Cross-sell and collaborate on multi-Service Tower opportunities

♦ Demonstrate advanced knowledge of IT Sales and relationship management processes. Client Sales Executive will maintain detailed knowledge of ACS services, solutions and offerings certainly within ITO but also basic understanding of ACS BPO solutions and will help guide the client in major application and business decisions.

1.3.5 ACS Finance and Insurance Industry Regulatory Compliance Director

The ACS Finance and Insurance Industry Regulatory Compliance Director (the "compliance director") is responsible for the delivery of Services in relation to Symetra's regulatory compliance requirements. The compliance director is a leveraged resource within the Finance and Insurance industry accounts. Primary responsibilities include the following:

♦ Manage and track progress for ACS items within the Symetra compliance program. Coordinate with corporate IT, cross-functional groups, and functional areas within Symetra that are responsible for implementing regulatory compliance.

♦ Oversight for compliance auditing and operations, ensuring operational compliance with industry and accounting standards and relevant requirements as they pertain to the finance and insurance industry.

♦ Participate in quarterly meetings with Symetra and regulatory compliance organizations to review any changes and the impacts in IT infrastructure support.

♦ Participate in follow -up after meetings to ensure that regulatory compliance issues have been identified as projects and are implemented

♦ Ensure overall delivery of Services to Symetra is done in a regulatory compliant manner.

♦ Ensure that ACS Finance and Insurance Compliance Program plans are coordinated with and supportive of other ACS activities relating to data center management and IT Outsourcing.

♦ Provide leadership and input for ACS responses to Symetra's examinations and audits by external parties

♦ Participate in Symetra's requested meetings to review compliance, quality and regulatory issues.

1.3.6 Other ACS Key Account Team Management Personnel

ACS Senior Project Manager—Transition Management Office

ACS senior project manager(s) will manage the planning, execution, and close phases for all assigned projects. They will also work with ACS IT and BPO management to obtain the required ACS IT and BPO staffing for assigned projects. Managing and maintaining the program portal for assigned projects is a key responsibility. The ACS senior project manager will ensure assigned projects are executed on time, with a high degree of quality, and according to the approved approach.

ACS Project Manager—Project Management Office

ACS project manager(s) will manage the planning, execution, and close phases for all assigned projects. They will also work with ACS IT and BPO management to obtain the required ACS IT and BPO staffing for assigned projects. Managing and maintaining the program portal for assigned projects is a key responsibility. The ACS project manager will ensure assigned projects are executed on time, with a high degree of quality, and according to the approved approach.

1.3.7 Other relevant ACS personnel

ACS Quality and Compliance Manager

This individual is responsible for establishing and maintaining ACS quality management programs with respect to Symetra. The ACS quality and compliance manager oversees collection and analysis of quality metrics and reports such statistics. Additionally, the ACS quality and compliance manager oversees compliance auditing and operations, ensuring operational compliance with industry and accounting standards and relevant legal requirements.

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SCHEDULE 2
SERVICE TOWER SERVICES

[See Attached Schedules]

SCHEDULE 2

SCHEDULE 2A
CROSS-FUNCTIONAL SERVICES SOW

[Attached Hereto]

SCHEDULE 2A

SCHEDULE 2A

CROSS-FUNCTIONAL SERVICES SOW

for

SYMETRA LIFE INSURANCE COMPANY (SYMETRA)

AUGUST 1, 2009

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1.0 Cross-Functional Services Overview and Objectives

1.1 Services Overview

Cross-Functional Services include a number of common life cycle support and management services that ACS will provide across all Service Towers. Services, activities and roles and responsibilities described in this Schedule 2A are considered within the scope of each Service Tower. In addition, the Services described in this Schedule 2A shall be included within the Services Tower charges specified in **Schedule 3** — Fees.
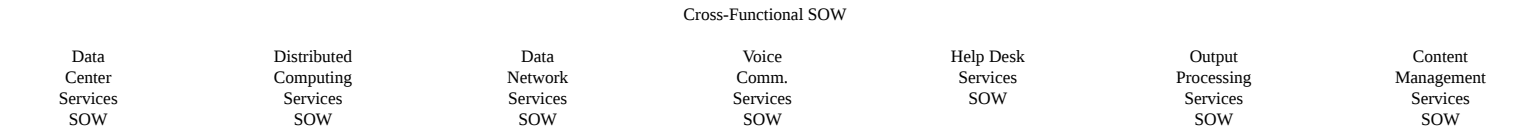
Cross-Functional SOW

| Data Center Services SOW | Distributed Computing Services SOW | Data Network Services SOW | Voice Comm. Services SOW | Help Desk Services SOW | Output Processing Services SOW | Content Management Services SOW |

Figure 1: Service Towers with Cross-Functional View

1.2 Service Objectives

The following are the key high-level Services objectives Symetra expects to achieve through this Schedule 2A:

§ Ensure that critical life cycle and service management functions are included in all Service Tower SOWs

§ Receive technology services that consider an end-to-end enterprise view across all Service Towers

§ Improve efficiency and effectiveness by early identification and addressing of root causes of technical problems for early resolution before they become negative trends

§ Achieve the SLRs/SLAs specified in **Section 4** of this Schedule 2A

2.0 Service Environment

The service environment section in each Service Tower Schedule describes the computing environment to be supported/complied with. The service environment includes such things as hardware and software, facilities and locations, personnel, policies and procedures, licenses and agreements, work-in-progress and future initiatives. As such, this Schedule 2A shall apply to the service environments as specified in each Service Tower. The service environments for each Service Tower will be documented in Schedule appendices and are to be maintained by ACS and made available to Symetra quarterly.

2.1 Cross-Functional Services Tools

Appendix A.1 — Cross-Functional Services Tools — ACS provided Cross-Functional Services tools, associated functionality and capabilities, standard reports and the Service Tower environments supported by each tool.

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3.0 Cross-Functional Services Requirements

ACS must provide the cross-functional Services defined in **Section 3.1** of this Schedule for the following Service Towers:

§ Schedule 2B — Data Center Services Schedule

§ Schedule 2C — Distributed Computing Services Schedule

§ Schedule 2D — Data Network Services Schedule

§ Schedule 2E — Voice Communication Services Schedule

§ Schedule 2F — Help Desk Services Schedule

§ Schedule 2G — Output Processing Services Schedule

§ Schedule 2H — Content Management Services Schedule

3.1 Service Descriptions and Roles and Responsibilities

The following tables identify each Party's roles and responsibilities associated with this Schedule 2A. An "X" is placed in the column under the Party that is responsible for performing the applicable task. As part of the Services, ACS shall perform all of the roles and responsibilities that are ACS obligations, as denoted by an "X" in the ACS column set forth in this Schedule 2A.

3.1.1 General Responsibilities

The following table identifies each Party's general roles and responsibilities associated with this Schedule 2A.

Table 1. General Roles and Responsibilities

General Roles and Responsibilities	ACS	Symetra
1. Recommend Services solutions (e.g., shared/dedicated environments, tiered services, Third Party cloud computing services, supporting infrastructure and procedures) for all Service Towers to meet Symetra data center requirements	X	
2. Approve Services solutions		X
3. Provide Services that support Symetra business needs and End-User requirements	X	
4. Comply with Symetra policies and standards and industry regulations applicable to Symetra for information, information systems, personnel, physical and technical security	X	
5. Conform to changes in laws, regulations and policies. Major changes shall be proposed on a project-by-project effort basis to alter the environment to conform to the new requirements	X	
6. Report performance against SLRs	X	
7. Coordinate all changes to the IT infrastructure that may affect the service levels of any other Service Tower's SLAs	X	
8. Provide timely creation, updating, maintenance and provision of all appropriate project plans, project time and cost estimates, technical specifications, management documentation and management reporting in a form/format that is acceptable to Symetra for all Service Tower projects and major Service activities	X	

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General Roles and Responsibilities	ACS	Symetra
9. Interface, manage and coordinate with ACS Subcontractors and other Third Parties (e.g., network circuit provider, software vendors, operational partners) in order to meet Services requirements and SLRs	X	
10. Implement adaptive device services and equipment purchased by Symetra as required by laws affecting the support of the disabled	X	

3.1.2 Planning and Analysis

Planning and analysis Services are the research of new technical trends, products and services, such as hardware components, system software, and networks that offer opportunities to improve the efficiency and effectiveness of the Service Towers. Planning Services can also help support competitive business advantage and mitigate risks by reducing defects and improving the quality of services.

The following table identifies each Party's planning and analysis roles and responsibilities.

Table 2. Planning and Analysis Roles and Responsibilities

Planning and Analysis Roles and Responsibilities	ACS	Symetra
2. Define Services, standards and timeframes for planning and analysis activities		X
3. Participate in defining Services, standards and timeframes for planning and analysis activities	X	
4. Review and approve Services standards and timelines for planning and analysis activities		X
5. Define Symetra requirements at the enterprise level for all Service Towers (e.g. business, technology strategy, functional, availability, capacity, performance, backup and business continuity service)		X
6. Provide documentation outlining Symetra business strategy and operating objectives in support of planning and analysis activities.		X
7. Perform infrastructure solution, configuration, technical and service planning and analysis based on Symetra requirements (e.g. availability, capacity, performance, investment threshold, backup and business continuity service)	X	
8. Provide infrastructure planning, analysis, installation and upgrade recommendations for new applications, infrastructure and services	X	
9. Approve infrastructure planning, analysis, installation and upgrade recommendations for new applications, infrastructure and services		X
10. Provide management reports required for planning and analysis activities (e.g. utilization and capacity trend reports)	X	
11. Recommend data backup and retention policies for all Service Towers	X	
12. Define and approve Symetra data backup and retention policies and requirements for all Service Towers		X
13. Continuously monitor technical trends through independent research; document and provide semi-annual Technology Plan" in accordance with Section 2.5.3 of the Agreement on products and services with potential use for Symetra as it aligns with Symetra's business and technology strategies	X	

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Planning and Analysis Roles and Responsibilities	ACS	Symetra
14. Perform feasibility studies for the implementation of new technologies that best meet Symetra business needs and meet cost, performance and quality objectives	X	
15. Define enterprise-level project management policies, procedures and requirements (e.g. project feasibility analysis, cost benefit analysis, scheduling, costing, resource planning, communication planning, procurement, risk management and quality management)		X
16. Perform project management function	X	
17. Perform project management oversight and liaison function to the business and customers		X
18. Conduct semi-annual technical and business planning sessions to establish standards, architecture and project initiatives per the planning and analysis policies and procedures		X
19. Participate in semi-annual technical and business planning sessions to establish standards, architecture and project initiatives to be used in the development of the Technology Plan; attendees will include those referenced in Schedule 1 of the Agreement and other technical subject matter experts	X	
20. Conduct regular planning for Equipment Refresh and Software Enhancements	X	
21. Participate in regular planning for Equipment Refresh and Software Enhancements		X
22. Provide to Symetra written semi-annual technical reviews, Technology Plan, and provide recommendations for improvements to the infrastructure that increase efficiency and effectiveness per the planning and analysis policies and procedures	X	

3.1.3 Requirements Definition

Requirements definition Services are the activities associated with the assessment and definition of functional, performance, business continuity, and security requirements that also comply with regulatory and Symetra policies. These requirements drive the technical design for the environment.

The following table identifies each Party's requirements definition roles and responsibilities.

Table 3. Requirements Definition Roles and Responsibilities

Requirements Definition Roles and Responsibilities	ACS	Symetra
1. Define requirements and standards	X	
2. Participate in defining requirements and standards		X
3. Conduct interviews, group workshops, and surveys to determine user functionality, performance, availability, maintainability and business continuity requirements.	X	
4. Participate in appropriate requirements gathering activities		X
5. Provide ACS with written information in sufficient detail pertaining to the requirements definition to enable ACS to create the appropriate requirements documentation (e.g., business requirements documentation)		X

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	Requirements Definition **Roles and Responsibilities**	ACS	Symetra
6.	Document all requirements in mutually agreed formats (e.g., system specifications, data models, network design schematics)	X	
7.	Ensure requirements meet Symetra-defined security policies and operational requirements	X	
8.	Approve all requirements documents		X
9.	Define system and network acceptance test criteria	X	
10.	Participate in defining system and network acceptance test criteria		X
11.	Review and approve all system and network acceptance test criteria		X

3.1.4 Design Specifications

Design specification Services are the activities and deliverables that translate user and information system requirements into detailed technical specifications.

The following table identifies each Party's design specifications roles and responsibilities.

Table 4. Design Specifications Roles and Responsibilities

	Design Specification **Roles and Responsibilities**	ACS	Symetra
1.	Develop and document technical design plans and environment configuration based on Symetra standards, architecture, functional, performance, availability, maintainability, security and business continuity requirements.	X	
2.	Determine required system and network upgrade, replacement and/or conversion requirements (e.g., hardware, software, networks)	X	
3.	Review and approve design plans through coordination with the appropriate Symetra technology standards group and design architects		X
4.	Conduct site surveys for design efforts as required	X	
5.	Provide ACS with written information in sufficient detail pertaining to the design specifications to enable ACS to create the appropriate design documents		X
6.	Document and deliver design specifications	X	
7.	Review and approve design specifications		X

3.1.5 Acquisition and Asset Management

Acquisition and asset management Services are the activities associated with the pricing, evaluation (technical and costing), selection, acquisition, asset management, and ongoing management of new and upgraded system and network components (e.g., hardware, software, circuits). Financial and operational responsibility for all such items is addressed in Section 2.5 of the Agreement. Symetra reserves the right to negotiate contracts for Symetra-purchased/leased components. Symetra is responsible for the acquisition of Symetra Equipment and Symetra Software, unless otherwise agreed to by the parties.

The following table identifies each Party's acquisition and asset management roles and responsibilities.

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Table 5. Acquisition and Asset Management Roles and Responsibilities

	Acquisition and Asset Management Roles and Responsibilities	ACS	Symetra
1.	Manage life cycle of Service Tower hardware and software assets (e.g., requisition, ordering, inventory, installation, End-User assignment, preventative maintenance, disposal) in accordance with Symetra policies and procedures	X	
2.	Establish acquisition and tracking policies and procedures for Symetra-owned/leased/licensed assets		X
3.	Establish acquisition and tracking policies and procedures for ACS-owned/leased/licensed assets	X	
4.	Review and verify acquisition and tracking policies and procedures for ACS-owned/leased/licensed assets to ensure alignment with Symetra requirements		X
5.	Remediate discrepancies regarding acquisition tracking policy and procedures for ACS-owned/leased/licensed assets identified during Symetra review and verification	X	
6.	Develop and maintain list of ACS-preferred suppliers/vendors	X	
7.	Develop and issue acquisition bid requests as required and approved by Symetra	X	
8.	Establish audit procedures to ensure compliance with best practices		X
9.	Assist in periodic audits of procurement procedures	X	
10.	Evaluate proposals against clearly defined objective criteria	X	
11.	Provide Symetra with proposals for proposed acquisitions (including pricing) according to Symetra-provided requirements	X	
12.	Negotiate contracts for ACS-purchased/leased/licensed Service-related components	X	
13.	Review and approve proposals based on Symetra policies (e.g., type and value of procurements)		X
14.	Manage the ordering, procurement and delivery processes in compliance with Symetra procurement and acceptance processes	X	
15.	Manage and track ACS purchase orders and service orders	X	
16.	Coordinate delivery and installation of new products and services, as required	X	
17.	Ensure that new equipment/hardware complies with established Symetra standards and architectures	X	
18.	Review and approve selection of hardware to be installed in Symetra facilities and software to be installed on Symetra hardware		X
19.	Review and approve acquisition acceptance process		X
20.	Adhere to Symetra acquisition acceptance process	X	
21.	Track (e.g., input, maintain, update, report) ACS and Symetra equipment/hardware, circuits and software licenses installed in the Symetra environment	X	
22.	Review and provide comments regarding tracking methodology		X
23.	Manage and maintain ACS Software licenses information through Software license life cycle	X	

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	Acquisition and Asset Management Roles and Responsibilities	ACS	Symetra
24.	Install and configure assets used in performance of Services	X	
25.	Establish, update, and maintain an asset inventory database and system and network configuration charts (e.g., location, asset ID, serial number) and ensure service contracts are in force as needed to meet SLRs	X	
26.	Update asset records related to all change activities (e.g., desktop, IMAC Break/Fix, enterprise reorganization and change management)	X	
27.	Track and advise Symetra of expiration and renewal requirements for device/software licenses at least 90 days prior to any such expiration	X	
28.	Provide timely and regular recommendations to purchase additional license capacity, recommending alternatives, or curtailing usage where necessary and appropriate, to restore, or continue to maintain, license compliance to align with Symetra's annual budget planning cycle	X	
29.	Hold periodic reviews and ensure review is conducted 90 days prior to expiration of all Software license and maintenance agreements	X	
30.	Provide Symetra with reports and recommendations to use in making Software acquisition and discontinuance decisions	X	
31.	Administer and manage warranty and maintenance contracts for assets used in performance of Services	X	
32.	Manage and perform license audits, reconcile the number of licenses to the number of installs, identify and report license compliance issues on at least an annual basis, and/or in accordance with vendor software license requirements	X	
33.	Review Symetra license compliance issues		X
34.	Provide asset inventory and services reports	X	
35.	Provide read only access for Symetra into the asset database	X	
36.	Periodic review/audit asset inventory management procedures		X
37.	Provide equipment and software asset tracking/management per Symetra standard policies and procedures	X	
38.	Provide ACS with Symetra standard equipment disposition policies and procedures		X
39.	Provide equipment disposition services in accordance with Section 13.1.5 of the Agreement and in accordance with Symetra standard policies and procedures	X	
40.	Terminate, dispose of, and relocate assets as needed/specified and provide disposition reports as needed	X	

3.1.6 Engineering Design and Development

Engineering design and development Services are the activities associated with the engineering and development of the technical infrastructure, tools and utilities that enhance the Service Towers.

The following table identifies each Party's engineering design and development roles and responsibilities.

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Table 6. Engineering Design and Development Roles and Responsibilities

	Engineering Design and Development Roles and Responsibilities	ACS	Symetra
1.	Establish engineering design and development policies and procedures as it relates to engineering design	X	
2.	Participate in developing and review engineering design and development policies and procedures, as appropriate		X
3.	Develop engineering design and development plans where there is an impact on Symetra entities/facilities and/or other Third-Party agreements.	X	
4.	Approve engineering design and development plans where there is an impact on Symetra entities/facilities and/or other Third-Party agreements		X
5.	Perform engineering functions required to implement and manage Service Tower Services on ACS owned/leased facilities for additional or new products and services	X	
6.	Perform engineering functions required to implement and manage Service Tower Services on Symetra owned/leased facilities for additional or new products and services	X	
7.	Manage engineering design and development efforts using formal project management tools and methodologies	X	
8.	Review and approve engineering design and development plans and procedures where there is an impact on other Symetra entities/facilities/Third-Party agreements		X

3.1.7 Integration and Testing

Integration and testing Services are the activities that ensure that all individual Symetra infrastructure components, including but not limited to hardware and software, configured with, or added to, the infrastructure work together cohesively to achieve the intended results.

The following table identifies each Party's integration and testing roles and responsibilities.

Table 7. Integration and Testing Roles and Responsibilities

	Integration and Testing Roles and Responsibilities	ACS	Symetra
1.	Develop integration and testing policies and procedures	X	
2.	Review and approve integration and testing policies and procedures and deliverables		X
3.	Manage integration test environment	X	
4.	Maintain software release matrices across development, quality assurance, and production environments and networks	X	
5.	Validate and approve the software release matrix		X
6.	Conduct integration and security testing for all new and upgraded equipment, networks, software or services to include unit, system, integration and regression testing	X	
7.	Evaluate all new and upgraded equipment, networks, software or services for compliance with Symetra security policies, regulations and procedures	X	

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	Integration and Testing Roles and Responsibilities	ACS	Symetra
8.	Assess and provide Symetra with written communications regarding the overall impact and potential risk to systems and networks prior to implementing changes	X	
9.	Define user Acceptance Criteria test requirements		X
10.	Prepare test plans for any proposed changes to Service Tower components	X	
11.	Review and approve test plans for any proposed changes to Service area components/configurations		X
12.	Stage new and upgraded equipment, software or services to smoothly transition into existing environment	X	
13.	Perform modifications and performance-enhancement adjustments to Symetra system software and utilities as a result of changes to architectural standards	X	
14.	Test new releases of supported hardware and software to ensure conformance with Symetra SLRs/SLAs	X	
15.	Provide, manage and maintain middleware	X	
16.	Provide integration of application software		X
17.	Perform configuration management and change management activities	X	

3.1.8 Implementation and Migration

Implementation and migration Services are the activities associated with the installation of new and upgraded Services, hardware, Software and network components.

The following table identifies each Party's implementation and migration roles and responsibilities.

Table 8. Implementation and Migration Roles and Responsibilities

	Implementation and Migration Roles and Responsibilities	ACS	Symetra
1.	Define system and network implementation and migration policies and procedures	X	
2.	Review and approve system and network implementation and migration policies and procedures		X
3.	Notify Symetra of ACS equipment migration and redeployment plans	X	
4.	Notify ACS of Symetra equipment migration and redeployment plans		X
5.	Coordinate and review all implementation and migration plans and schedules with Symetra in accordance with Change Management Procedures	X	
6.	Approve implementation and migration plans and schedules		X
7.	Conduct pre-installation site surveys, as required	X	
8.	Install enhancements to technical architecture or services provided	X	
9.	Install new or enhanced Service Tower components (e.g. hardware, software, middleware, utilities, networks, peripherals, configurations)	X	

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Implementation and Migration Roles and Responsibilities	ACS	Symetra
10. Perform Service Tower component upgrades as a result of new and enhanced applications and architectures (e.g. hardware, software, middleware, utilities, networks, peripherals, configurations)	X	
11. Install physical infrastructure as required (e.g., wiring, cable plant, and cooling etc.)	X	
12. Coordinate implementation and migration support activities with Symetra Personnel and ACS help desk Personnel	X	
13. Perform data migration, excluding conversion, by electronic or manual methods as a result of implementation or migration (e.g., databases, network system management repositories, address tables, management information bases (MIBs))	X	
14. Perform appropriate tests on all IMACs	X	
15. Conduct and document user acceptance tests plans and results	X	
16. Approve user Acceptance Criteria plans and results		X
17. Provide Symetra technical staff and End-Users with training related to the implementation of new products and services on request	X	

3.1.9 Operations and Administration

Operations and administration Services are the activities associated with providing a stable IT infrastructure, which include effectively and efficiently performing procedures to ensure Services are delivered in accordance with the SLRs.

The following table identifies each Party's operations and administration roles and responsibilities.

Table 9. Operations and Administration Roles and Responsibilities

Operations and Administration Roles and Responsibilities	ACS	Symetra
1. Provide operations requirements and policies, including schedules for the operation of Symetra systems and networks		X
2. Develop operations procedures that meet requirements and adhere to defined policies	X	
3. Define and develop operational documentation requirements (run books, contact lists, operations scripts etc.)	X	
4. Approve operations policies and procedures, documentation and reporting		X
5. Identify enterprise system management tools to monitor the IT infrastructure and Symetra applications	X	
6. Coordinate with Symetra to deploy enterprise system and network management tools to monitor the IT infrastructure and Symetra applications	X	
7. Install and configure enterprise system and network management tools in such a fashion that problems, issues and events are proactively identified, reported and resolved according to prescribed SLRs	X	

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	Operations and Administration Roles and Responsibilities	ACS	Symetra
8.	Perform event management monitoring of services to detect abnormal conditions or alarms, log abnormal conditions, analyze the condition and take corrective action	X	
9.	Manage hardware, software, peripherals, services and spare parts to meet SLRs, minimize down time and minimize Symetra resource requirements	X	
10.	Interface with help desk and Symetra for Incident and problem management activities	X	
11.	Provide Level 2 and Level 3 support as required	X	
12.	Manage and coordinate Subcontractors and Third Parties in order to meet Services and SLRs	X	
13.	Develop and provide operational reports (daily, weekly, monthly) that provide status of operational activities, production issues, and key operational metrics	X	
14.	Review and approve operational reports		X
15.	Manage backup media inventory (tape, disk, optical and other media type) including the ordering and distribution of media	X	
16.	Perform system and network backups and associated rotation of media	X	
17.	Archive data media at a secure offsite location	X	
18.	Ensure ongoing capability to recover archived data from media as specified (backwards compatibility of newer backup equipment)	X	
19.	Test backup media to ensure incremental and full recovery of data is possible and ensure system and network integrity as required or requested by Symetra	X	
20.	Recover files, file system or other data required from backup media as required or requested by Symetra	X	
21.	Provide recovery and backup requirements and updates as they change		X
22.	Conduct disaster recovery testing per policies and procedures	X	
23.	Audit operations and administration polices for compliance with Symetra security policies		X
24.	For ACS-owned leased or licensed assets, provide a copy of, or access to, then-current vendor-supplied documentation	X	
25.	For Symetra-owned, leased, or licensed assets, provide a copy of, or access to, then-current or future vendor-supplied documentation		X
23.	Provide data and records retention, archiving and destruction in accordance with Symetra policies	X	

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3.1.10 Account Administration

Account administration Services are the Services and activities associated with managing and coordinating End-User accounts (e.g., account/ID/password activation, termination, changes, and expiration). ACS will provide comprehensive user ID administration support while enforcing Symetra application and system access requirements for all Service Tower components where user access IDs and passwords are required.

The following table identifies each Party's account administration roles and responsibilities.

Table 10. Account Administration Services Roles and Responsibilities

	Account Administration Services Roles and Responsibilities	ACS	Symetra
1.	Develop, document and maintain account administration Services processes and procedures for activation, changes and terminations (e.g. password/account setup and password reset, remote access connectivity, e-mail accounts, End-User IDs) that meet Symetra requirements and adhere to Symetra policies	X	
2.	Review and provide additional procedures as required and approve account administration Services procedures		X
3.	Conduct account administration Services (e.g., account activation, termination, changes, expiration) in accordance with Symetra policies	X	
4.	Manage and maintain a secure environment through appropriate control of End-User accounts and access privileges	X	
5.	Add, change, delete, or revoke user IDs that access system software (e.g., operating systems or subsystems) using access control software as per Symetra-established security standards	X	
6.	Add, change, delete, or revoke user IDs that access applications controlled by Symetra, per the Symetra-established security standards		X
7.	Add, change, delete, or revoke user IDs that access applications that are controlled by ACS, per the Symetra-established security standards	X	
8.	Establish End-User ID administrative security procedures and practices to ensure that all End-User IDs are authenticated (for example, encryption, minimal level, password) for operating systems and databases (excludes applications)	X	
9.	Review group membership and system level user IDs in accordance with Symetra-established security guidelines	X	
10.	Review and remove End-User and Symetra End-User access rights when the End-User is no longer employed or job responsibilities change including operating system and subsystem access per Symetra-established guidelines; notify Symetra of all such changes in accordance with Symetra-established security guidelines	X	
11.	Review and revalidate system user IDs in accordance with Symetra-established security standards	X	
12.	Remove application user IDs per Symetra direction	X	
13.	Perform password resets for End-Users per the Symetra-established security guidelines	X	
14.	Provide a process to change system default passwords where capability exists	X	
15.	Encrypt passwords per Symetra-established security standards	X	
16.	Provide remote access administration (e.g., VPN access)	X	
17.	Provide audit trail for all End-User ID activities for Symetra Systems (e.g., create, track, and delete IDs)	X	

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Account Administration Services Roles and Responsibilities	ACS	Symetra
18. Manage and maintain system accounts	X	

3.1.11 Incident and Problem Management

Incident and problem management Services include the activities associated with restoring normal service operation as quickly as possible and minimizing the adverse impact on business operations, thus ensuring that the best possible levels of service quality and availability are maintained.

Problem management also includes minimizing the adverse impact of Incidents and problems on the business that are caused by errors in the IT infrastructure, and to prevent the recurrence of Incidents related to those errors. In order to achieve this goal, problem management seeks to review Incidents, get to the root cause of Incidents and then initiate actions to improve or correct the situation.

The following table identifies each Party's Incident and problem management roles and responsibilities.

Table 11. Incident & Problem Management

Incident and Problem Management Roles and Responsibilities	ACS	Symetra
1. Define Incident and problem management policies and procedures	X	
2. Approve Incident and problem management policies and procedures		X
3. Establish operations and service management quality assurance and control programs	X	
4. Approve operations and service management quality assurance and control programs		X
5. Perform quality assurance and quality control programs	X	
6. Coordinate user support activities with the help desk	X	
7. Establish Incident/problem classification by Priority Level		X
8. Provide Level 2 and Level 3 support as required to resolve Incidents and problems	X	
9. Establish Incident/problem workflow, escalation, communication and reporting processes that help to achieve the SLRs	X	
10. Review and approve Incident/problem classification, prioritization and workflow, communication, escalation and reporting processes		X
11. Provide, configure, and operate Incident and problem management system that tracks Incidents across all Service Towers	X	
12. Provide Symetra access and input capabilities to Incident and problem tracking system to allow for Incident/problem monitoring and ad hoc reporting	X	
13. Manage entire Incident/problem life cycle including detection, diagnosis, Symetra status reporting, repair and recovery	X	
14. Ensure Incident resolution activities conform to defined Change Management Procedures	X	
15. Manage efficient workflow of Incidents including the involvement of Third Party providers (e.g., vendors, public carriers, ISP)	X	

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Incident and Problem Management Roles and Responsibilities	ACS	Symetra
16. Coordinate and take ownership of problem resolution with Symetra and Third Parties (e.g., public carriers, ISP)	X	
17. Perform Root Cause Analysis of Incidents, document findings and take corrective actions for in-scope Services. Resolve problem and/or substantiate that all reasonable actions have been taken to prevent future reoccurrence.	X	
18. Review the state of open problems and the progress being made in addressing problems as needed		X
19. Participate in problem review sessions and provide listing and status of problems categorized by problem impact	X	
20. Conduct proactive Incident trend analysis and on a quarterly basis review results with Symetra to identify potential problems and Incident trends prior to becoming problems	X	
21. Identify possible enhancement opportunities for improved operational performance and potential cost savings based on results of Incident and problem resolution activities and Incident trend analysis	X	
22. Review and approve projects to implement enhancement opportunities		X
23. Implement approved projects for enhancement opportunities	X	
24. Authorize close of Symetra initiated Priority Level 1 and Priority Level 2 Incidents		X

3.1.12 Maintenance

Maintenance Services are the activities associated with the maintenance and repair of hardware, software and networks, including "Break/Fix", Equipment Refresh and Software Enhancement all of which must be implemented only in accordance with the Change Management Procedures. Installed platform and product version levels are not to be more than one version behind the current commercial release, unless coordinated with Symetra.

The following table identifies each Party's maintenance roles and responsibilities.

Table 12. Maintenance Roles and Responsibilities

Maintenance Roles and Responsibilities	ACS	Symetra
1. Define maintenance and repair policies and procedures.	X	
2. Review and approve maintenance and repair policies and procedures.		X
3. Develop and implement maintenance schedules based on Symetra approved maintenance window	X	
4. Define dispatch requirements and point-of-service locations		X
5. Ensure appropriate maintenance coverage for all system and network components	X	
6. Provide maintenance and Break/Fix support in Symetra's defined locations, including dispatching repair technicians to the point-of-service location if necessary	X	
7. Perform diagnostics and maintenance on all Equipment and Software including but not limited to hardware, software, peripherals, networks and special purpose devices as appropriate	X	

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Maintenance Roles and Responsibilities	ACS	Symetra
8. Install manufacturer field change orders, service packs, firmware, and software maintenance releases, etc.	X	
9. Install/implement product patches, "bug fixes," service packs and other Software Enhancements	X	
10. Perform software (including Software Enhancements) distribution and version control, both electronic and manual	X	
11. Replace defective parts including preventive maintenance, according to the manufacturer's published mean-time-between failure rates	X	
12. Conduct maintenance and parts management and monitoring during warranty and off-warranty periods	X	
13. Manage Equipment, Software, peripherals, Services and spare parts to meet SLRs	X	

3.1.13 Configuration Management

Configuration management Services are the activities to provide a logical model of the infrastructure by identifying, controlling, maintaining, and verifying installed hardware, Software (including without limitation the verification of Symetra Software or applications) and network versions. The goal being to account for all assets and configurations, provide accurate information on configurations and provide a sound basis for Incident, problem, change and release management and to verify configuration records against the infrastructure and correct any exceptions.

The following table identifies each Party's configuration management roles and responsibilities.

Table 13. Configuration Management Roles and Responsibilities

Configuration Management Roles and Responsibilities	ACS	Symetra
1. Define configuration management policies and procedures.	X	
2. Train ACS Personnel on the established process for tracking configuration changes.	X	
3. Review and comment on configuration management policies, procedures and processes.		X
4. Ensure configuration management processes are consistent across all environments (e.g., development, test and production)	X	
5. Establish configuration management database (CMDB) per Symetra requirements.	X	
6. Review and comment on configuration management database		X
7. Select, install and maintain configuration management tools	X	
8. Enter/upload configuration data into configuration database	X	
9. Establish process interfaces to problem and Incident management, change management, technical support, maintenance and asset management processes	X	
10. Establish appropriate authorization controls for modifying configuration items as well as verify compliance with software licensing	X	

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Configuration Management Roles and Responsibilities	ACS	Symetra
11.	Establish guidelines for physical and logical separation between development, test and production and the process for deploying and back out of configuration items	X	
12.	Establish configuration baselines as reference points for rebuilds, and providing ability to revert to stable configuration states	X	
13.	Establish process for verifying the accuracy of configuration items, adherence to configuration management process and identifying process deficiencies	X	
14.	Provide Symetra configuration management reports as required and defined by Symetra	X	
15.	Audit configuration management process and accuracy of configuration data		X

3.1.14 Change and Release Management

Change and release management processes and activities are inter-related and complementary. A high level description of each is provided below.

Change management Services are the activities to ensure that standardized methods and procedures are followed for efficient and prompt handling of all changes. Change management activity is undertaken to minimize the impact of change upon Service quality and improve the day-to-day operations of the organization. Change management covers all aspects of managing the introduction and implementation of all changes affecting the Services and the management processes, tools, and methodologies designed and utilized to support the systems and networks. The change management process includes the following process steps:

§ Request process

§ Recording/tracking process

§ Prioritization process

§ Responsibility assignment process

§ Impact/risk assessment process

§ Review / approval process

§ Implementation process

§ Verification (test) process

§ Release process

§ Closure process

Release management activities take a holistic view of a change to a Service and ensure that all aspects of a release, both technical and non-technical, are considered together. The goals are to:

• Plan and oversee the successful rollout of Equipment Refresh and Software Enhancements

• Design and implement efficient procedures for distribution and installation Software Enhancements

• Ensure that only authorized and tested Software Enhancements are installed

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• Ensure that changes are traceable and secure.

Implementation and back-out plans shall be documented and approved by Symetra. Master copies of new Software Enhancements shall be secured in a software library and configuration databases shall be updated.

The following table identifies each Party's change management and release management roles and responsibilities.

Table 14. Change and Release Management Roles and Responsibilities

Change and Release Management Roles and Responsibilities	ACS	Symetra
1. Recommend change and release management policies, procedures, processes and training requirements for Symetra infrastructure	X	
2. Participate in change and release management policies, procedures, processes and training requirements for Symetra infrastructure		X
3. Establish change classifications (impact, priority, risk) and change authorization process		X
4. Participate in the development of the Change Management Procedures and release management procedures and policies		X
5. Approve Change Management Procedures and release management procedures and policies		X
6. Ensure change and release management Services processes are consistent across all environments (e.g., development, test and production)	X	
7. Administer the version control system as it relates to release management of Symetra custom applications		X
8. Document and classify proposed changes to the Services. Documentation shall include cost and risk impact and back out plans of those changes and establish release management plans for major changes.	X	
9. Develop and maintain change plans and schedule of planned changes and provide to Symetra for review as required	X	
10. Schedule and conduct change management meeting to include review of planned changes and results of changes made	X	
11. Provide change documentation (e.g., plans, schedules, test plans, backout plans) as requested by Symetra	X	
12. Authorize and approve scheduled changes or alter the schedule of any or all change requests		X
13. Review release management details and alter as appropriate to meet the needs of Symetra (back out plan, go/no go decision)	X	
14. Notify Symetra of change timing and impact	X	
15. Implement ACS responsibilities associated with changes and adhere to detailed release plans	X	
16. Modify and update systems and documentation impacted by implemented changes (e.g., Operations Manual, CMDB, Asset Management System, Service catalog (if applicable), DR plan)	X	

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Change and Release Management Roles and Responsibilities	ACS	Symetra
17. Verify and report to Symetra that change met objectives and resolve negative impacts	X	
18. Monitor changes and report results to Symetra of changes and impacts	X	
19. Conduct user acceptance tests as required		X
20. Perform quality control audits and approve change control results		X
21. Maintain master copies of new versions in a secured software library and update configuration databases	X	

3.1.15 Capacity Management

Capacity management involves ensuring that the capacity of the IT infrastructure matches the evolving demands of Symetra's business in the most cost-effective and timely manner. ACS will provide comprehensive capacity and performance management for all Services (e.g., network, server, storage, output processing, and content management). Capacity and performance management will mitigate service degradation and outages due to increases in utilization of Services and infrastructure. Additionally, it will be used to support proactive development, maintenance, and communication of tactical and strategic technology plans, and to accommodate for growth or changing business requirements. The process encompasses the following:

§ Monitoring performance and throughput of services and supporting components

§ Undertaking tuning activities

§ Understanding current demands and forecasting for future requirements

§ Developing capacity plans which will meet demand and SLRs

§ Conducting risk assessment of capacity recommendations

§ Identifying financial impacts of capacity plans

The following table identifies each Party's capacity management roles and responsibilities.

Table 15. Capacity Management Roles and Responsibilities

Capacity Management Roles and Responsibilities	ACS	Symetra
1. Establish comprehensive capacity management planning process	X	
2. Review and approve capacity management planning process		X
3. Define, develop and implement tools that allow for the effective capacity monitoring/trending of IT infrastructure, system software, and components.	X	
4. Continually monitor resource usage to enable proactive identification of capacity and performance issues	X	
5. Capture and assess trending information and forecast future Symetra capacity requirements based on Symetra defined thresholds	X	
6. Identify future business requirements that will alter capacity requirements		X
7. Participate in all capacity planning activities		X

Capacity Management Roles and Responsibilities	ACS	Symetra
8. Provide infrastructure capacity impact assessment when Symetra adds, removes or modifies Symetra Software and ensure adequate capacity in support of changes to ACS Software	X	
9. Review capacity impact assessment when adding, removing or modifying applications		X
10. Assess impact/risk of capacity changes	X	
11. Assess Incidents/problems related to throughput performance	X	
12. Recommend changes to capacity to improve Service performance	X	
13. Approve capacity related recommendations		X
14. Maintain capacity levels to optimize use of existing IT resources and minimize Symetra costs to deliver Services at agreed to service levels	X	
15. Ensure adequate capacity exists within the environment to meet SLR requirements taking into account daily, weekly and seasonal variations in capacity demands	X	
16. Provide asset utilization and asset efficiency reporting	X	
17. Validate asset utilization and asset efficiency		X
18. Provide quarterly capacity management plans (i.e., develop, present, review with Symetra)	X	
19. Review and approve quarterly capacity management plan		X

3.1.16 Performance Management

Performance management Services are the activities associated with tuning systems and networks for optimal performance.

The following table identifies each Party's performance management roles and responsibilities...

Table 16. Performance Management Roles and Responsibilities

Performance Management Roles and Responsibilities	ACS	Symetra
1. Develop and document system and network performance requirements	X	
2. Approve system and network performance requirements		X
3. Develop and document performance management procedures that meet requirements and adhere to defined policies	X	
4. Approve performance management procedures		X
5. Perform proactive system and network tuning to maintain optimum performance in accordance with Change Management Procedures	X	
6. Manage system and network resources (e.g., devices and traffic) to meet defined availability and performance SLRs/SLAs	X	
7. Provide regular monitoring and reporting of system and network performance, utilization and efficiency	X	
8. Proactively evaluate, identify and recommend configurations or changes to configurations which will enhance performance	X	

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Performance Management Roles and Responsibilities	ACS	Symetra
9. Develop and review with Symetra improvement plans as required to meet SLRs/SLAs	X	
10. Authorize improvement plans		X
11. Implement improvement plans and coordinate with Third Parties as required	X	
12. Provide technical advice and support to the application maintenance and development staffs as required	X	

3.1.17 Service Level Monitoring and Reporting

Monitoring and reporting Services are the activities associated with monitoring and reporting of service delivery with respect to SLR/SLAs. In addition, ACS shall report system management information (e.g., performance metrics, and system accounting information) to the designated Symetra representatives in a format agreed to by Symetra.

The following table identifies each Party's service level monitoring and reporting roles and responsibilities..

Table 17. Service Level Monitoring and Reporting Responsibilities

Service Level Monitoring Roles and Responsibilities	ACS	Symetra
1. Develop and document SLAs and reporting cycles		X
2. Implement agreed to SLAs	X	
3. Report on service performance and improvement results	X	
4. Coordinate SLA monitoring and reporting with designated Symetra representative and Third-Party vendors, as required	X	
5. Measure, analyze, and provide management reports on performance relative to requirements	X	
6. Develop service level improvement plans where appropriate	X	
7. Review and approve improvement plans		X
8. Implement improvement plans	X	
9. Review and approve SLR metrics and performance reports		X
10. Provide Symetra portal access to performance and SLA reporting and monitoring system	X	

3.1.18 Account Management

Account management Services are the activities associated with the ongoing management of the service environment.

The following table identifies each Party's account management roles and responsibilities.

Table 18. Account Management Roles and Responsibilities

Account Management Roles and Responsibilities	ACS	Symetra
1. Develop and document account management structure, planning and procedures	X	
2. Approve account management structure, planning and procedures		X

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Account Management Roles and Responsibilities	ACS	Symetra
3. Develop a detailed Services catalog which details services offered including all service options, pricing, installation timeframes, order process (new, change & remove service) and prerequisites	X	
4. Develop a service ordering process that clearly defines how to order, change or delete Services	X	
5. Recommend criteria and formats for administrative, service activity and service level reporting	X	
6. Approve criteria and formats for administrative, service activity and service level reporting		X
7. Develop and implement customer satisfaction program for tracking the quality of Service delivery to End-Users		X
8. Provide stewardship reporting (e.g., statistics, trends, audits) based on Symetra's requirements	X	

3.1.19 Root Cause Analysis

ACS will develop, implement, and maintain a Root Cause Analysis process and perform the activities required to diagnose, analyze, recommend, and take corrective measures to prevent recurring problems and/or trends.

The following table identifies each Party's Root Cause Analysis roles and responsibilities.

Table 19. Root Cause Analysis Roles and Responsibilities

Root Cause Analysis Roles and Responsibilities	ACS	Symetra
1. Identify requirements and policies for Root Cause Analysis (e.g., events that trigger an Root Cause Analysis)		X
2. Develop procedures for performing a Root Cause Analysis that meet requirements and adhere to defined policies	X	
3. Approve Root Cause Analysis procedures		X
4. Conduct and review with Symetra proactive trend analysis to identify emerging and recurring problems	X	
5. Track and report recurring problems or failures and provide associated consequences of problems if there is a business impact to Symetra	X	
6. Recommend solutions to address recurring problems or failures	X	
7. Approve solutions to address recurring problems or failures		X
8. Identify all Priority Level 1 and Priority Level 2 Incidents that require Root Cause Analysis	X	
9. Conduct a Root Cause Analysis for all Priority Level 1 and Priority Level 2 Incidents, and provide Root Cause Analysis report recommending appropriate preventative and resolution action	X	
10. Approve solutions to address Priority Level 1 and Priority Level 2 Incidents		X
11. Provide status report detailing the root cause of and procedure for correcting recurring problems and Priority Level 1 and Priority Level 2 Incidents until closure as determined by Symetra	X	

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Root Cause Analysis Roles and Responsibilities	ACS	Symetra
12. Identify root cause of Priority Levels 3 and 4 Incidents at Symetra's request not to exceed 3 requests per month	X	

3.1.20 Training and Knowledge Transfer

Training and knowledge transfer Services consist of:

a. ACS will provide training for the improvement of skills through education and instruction for ACS' staff. ACS will participate in any initial and on-going training delivered by Symetra as required that would provide a learning opportunity about Symetra's business and technical environment.

b. ACS will provide training for Symetra technical staff for the express purpose of exploitation of the functions and features of the Symetra computing environment. Delivery methods may include classroom style, computer-based, individual, or other appropriate means of instruction.

c. ACS will provide Symetra selected industry standards based training for those areas which it is certified to teach (Six Sigma for example). ACS will also coordinate with Symetra on other available industry training for which there may be associated costs.

The following table identifies each Party's training and knowledge transfer roles and responsibilities.

Table 20. Training and Knowledge Transfer Roles and Responsibilities

Training and Knowledge Transfer Roles and Responsibilities	ACS	Symetra
1. Develop and document training and knowledge database requirements and policies	X	
2. Participate in development, review and approve training requirements		X
3. Develop and document procedures that meet training requirements and adhere to defined policies	X	
4. Approve training procedures		X
5. Provide to and instruct Symetra personnel on the provision of Services (e.g., "rules of engagement", requesting services, etc.)	X	
6. Approve ACS developed training program		X
7. Provide and maintain a Symetra accessible knowledge database/portal	X	
8. Develop and implement knowledge transfer procedures to ensure that more than one individual understands key components of the business and technical environment	X	
9. Participate in Symetra delivered instruction on the business and technical environment	X	
10. Develop and document training requirements that support the ongoing provision of Services, including refresher courses as needed and instruction on new functionality	X	

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Training and Knowledge Transfer Roles and Responsibilities	ACS	Symetra
11.	Take training classes as needed to remain current with systems, software, features and functions for which help desk support is provided in order to improve Service performance (e.g., First Contact Resolution)	X	
12.	Provide training to Symetra when substantive (as defined between Symetra and ACS) technological changes (e.g., new systems or functionality) are introduced into the Symetra environment to facilitate full exploitation of all relevant functional features	X	
13.	Provide training materials for Symetra technical staff for Level 1 supported applications	X	
14.	Provide on-going training materials for help desk Personnel on the Symetra business and technical environments as defined by Symetra		X
15.	Provide Symetra selected classroom-style and computer-based training (case-by-cases basis) for standard commercial-off-the-shelf (COTS) applications	X	

3.1.21 Documentation

Documentation Services are the activities associated with developing, revising, maintaining, reproducing, and distributing information in hard copy and electronic form (e.g., SDRM , Root Cause Analysis, and training documentation).

The following table identifies each Party's documentation roles and responsibilities.

Table 21. Documentation Roles and Responsibilities

Documentation Roles and Responsibilities	ACS	Symetra
1.	Define documentation requirements and formats	X	
2.	Participate in defining documentation requirements and formats as appropriate		X
3.	Approve documentation requirements and formats		X
4.	Provide output in agreed format for support of activities throughout the life cycle of Services as specified in each Service Tower	X	
5.	Document system specifications and configurations (e.g., interconnection topology, configurations, and network diagrams)	X	
6.	Document standard operating procedures (e.g., boot, failover, spool management, batch processing, and backup)	X	
7.	Document policies, procedures, production and maintenance schedules and job schedules	X	
8.	Provide Symetra with a copy of or access to any ACS or Third Party-supplied documentation (including updates thereto) at Symetra's request and to the extent allowable by law.	X	
9.	Provide Symetra with a copy of or access to any ACS or Third Party-supplied project plans and associated documentation at Symetra's request and to the extent allowable by law.	X	

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3.1.22 Technology Refreshment and Replenishment

Technology refreshment and replenishment Services are the activities associated with modernizing the IT infrastructure on a continual basis to ensure that the system components stay current.

The following table identifies each Party's technology refreshment and replenishment roles and responsibilities.

Table 22. Technology Refreshment and Replenishment Roles and Responsibilities

Technology Refreshment and Replenishment Roles and Responsibilities	ACS	Symetra
1. Subject to the terms set forth in Sections 2.5.2 and 2.5.3 of the Agreement, recommend and establish technology refreshment and replenishment life-cycle management policies, procedures and plans appropriate for support of Symetra business requirements	X	
2. Approve technology refreshment and replenishment policies, procedures and plans in accordance with the Change Management Procedures.		X
3. Manage, maintain, and update as necessary, the approved technology refreshment and replenishment policies, procedures, and plans	X	
4. Conduct annual technology refreshment and replenishment planning meetings and develop technology refreshment and replenishment plans in accordance with the Agreement	X	
5. Participate in technology refreshment and replenishment planning meetings		X
6. Review and approve technology refreshment and replenishment plans		X
7. Develop, document and maintain technology refreshment and replenishment schedules and implementation plans for each Service Tower	X	
8. Perform the necessary tasks required to fulfill the technology refreshment and replenishment plans (e.g., planning, project management, and implementation)	X	
9. Provide management reports on the progress of the technology refreshment and replenishment plans	X	
10. Periodically review the approved technology refreshment and replenishment implementation plans to ensure they properly support Symetra business requirements		X

3.1.23 Symetra IT General Computing Controls and Policies:

Symetra IT general computing controls and policies Services are the activities that involve the procedures, documentation, monitoring, reporting and enforcement of all information security policies identified by Symetra in conjunction with the Symetra general computing controls framework. The framework is based on the ISO and NIST security standards. Examples include, but are not limited to, the following: perimeter defense, Malware protection (e.g.; antivirus, antispyware, anti-spam solutions, and malicious code/sites), identity and access management, encryption, key management and certificates.

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The following table identifies each Party's general computing controls and policies roles and responsibilities.

Table 23. General Computing Controls Roles and Responsibilities

General Computing Controls Roles and Responsibilities	ACS	Symetra
1. Define security requirements and policies including regulatory requirements		X
2. Develop security standards and procedures including industry best practices	X	
3. Review and approve proposed security standards and procedures		X
4. Implement agreed upon security standards and procedures	X	
5. Monitor and report adherence to implemented security standards and procedures	X	
6. Audit and validate report findings regarding adherence to security standards and procedures		X
7. Maintain records and documentation related to implemented security standards and procedures, and maintain currency with the SDRM	X	
8. Remediate gaps for in-scope security services in adherence to Symetra provided security standards and procedures	X	

3.1.24 Security (physical/logical access to systems)

Security management Services are the activities that include physical and logical security of assets used to provide Symetra Services, Malware (e.g., computer viruses, worms, trojan horses, spyware, adware, other malicious and unwanted software) protection, and other security services in compliance with Symetra security requirements and all applicable regulatory requirements.

The following table identifies each Party's security roles and responsibilities.

Table 24. Security Roles and Responsibilities

Security Roles and Responsibilities	ACS	Symetra
1. Define security requirements, standards, procedures and policies including regulatory requirements		X
2. Assist in developing security standards, policies, and procedures including industry best practices	X	
3. Conduct risk assessment to identify control or security gaps		X
4. Execute security policies and provide and operate security physical and logical monitoring tools including documentation demonstrating adherence to the process	X	
5. Provide physical and logical security plan and IT infrastructure based on security requirements, standards, procedures, policies and risks	X	
6. Review and approve physical and logical security plans		X
7. Implement physical and logical security plans consistent with Symetra security policies	X	

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	Security Roles and Responsibilities	ACS	Symetra
8.	Establish access profiles and policies for adding, changing, enabling/disabling and deleting log-on access of Symetra employees, agents and Personnel		X
9.	Maintain controlled access to ACS computing areas within ACS facilities (including Subcontractors' facilities)	X	
10.	Manage security tokens and SSL certificates in accordance with Symetra policies and procedures (e.g.,, assign to users, administer, distribute, and collect)	X	
11.	Perform log-on/security-level access changes as detailed in profiles and policies	X	
12.	Report security violations to Symetra per Symetra policies	X	
13.	Resolve security violations internal to Symetra		X
14.	Resolve security violations that originate outside of the hosted network(s). Specific examples include denial of service attacks, spoofing, and Web exploits	X	
15.	Configure and operate Malware protection Software for continuous scanning, eradication and reporting of detected Malware and Malware Incident resolutions	X	
16.	Monitor Malware websites and communicate Malware alerts	X	
17.	Deploy anti-Malware updates and patches following a Malware Incident per the Change Management Procedures	X	
18.	Monitor supplier information and manage up-to-date information on malicious code outbreaks and deploy the appropriate Software signature files to protect against the malicious code	X	
19.	Provide automated detection and removal of malicious code using anti-Malware software	X	
20.	Promptly notify Symetra on detection of malicious code within the infrastructure	X	
21.	Implement the established action plan and escalation procedures for a malicious code event beyond what is automatically fixed by the anti-Malware software	X	
22.	Actively participate in industry standard security forums and users groups, and provide related annual documentation thereto	X	
23.	Provide information regarding security industry-leading best practices and ACS' recommendations for implementing any such practices annually according to Section 13.1.1 of the Agreement	X	
24.	Review and approve such ACS' recommendations		X
25.	Review all security patches relevant to the environment and classify the need and speed in which the security patches should be installed as defined by security policies	X	
26.	Install security patches per Symetra requirements	X	
27.	Perform periodic security audits		X
28.	Maintain all documentation required for security audits and internal control and control testing	X	

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Security Roles and Responsibilities	ACS	Symetra
29. Place and support systems with particularly sensitive data in ACS controlled access areas. Only individuals with current, authorized access permission shall be allowed to enter these areas	X	
30. Allow Third Party security audits	X	

3.1.25 Service Continuity and Disaster Recovery Services

Service continuity and disaster recovery Services are the activities associated with providing infrastructure, resources, and processes required to restore Services in the event of a disaster in accordance with Symetra's disaster recovery plan. ACS must demonstrate that it will consistently meet or exceed Symetra Service (a/k/a business) continuity and disaster recovery requirements.

Without limiting the terms set forth in Section 2.5.7 of the Agreement, the following table identifies each Party's Service continuity and disaster recovery roles and responsibilities.

Table 25. Service Continuity and Disaster Recovery Roles and Responsibilities

Service Continuity and Disaster Recovery Roles and Responsibilities	ACS	Symetra
1. Define Symetra Services continuity and disaster recovery strategy, requirements and scenarios		X
2. Recommend best practice Services continuity and disaster recovery strategies, policies and procedures	X	
3. As needed, assist Symetra in other continuity and emergency management activities	X	
4. Develop and implement detailed disaster recovery plan, processes and solutions (e.g., hardware, software, network, back up method, recovery method, Third Party connectivity and communication) to achieve Symetra's disaster recovery requirements including ACS' ability to comply with the continuity and disaster recovery SLRs	X	
5. Define data (e.g., file system, database, and flat files) replication, backup and retention requirements		X
6. Establish processes to ensure disaster recovery plans are kept up to date and reflect changes in Symetra environment	X	
7. Review and approve disaster recovery plan		X
8. Manage Third Party disaster recovery vendor contracts, including updates on equipment required to recover Symetra systems (if part of ACS disaster recovery solution)	X	
9. Establish disaster recovery test requirements		X
10. Perform scheduled ACS disaster recovery tests per Symetra policies and provide all technical resources required to execute the test and to resolve issues encountered during the test	X	
11. Coordinate involvement of users for disaster recovery testing (e.g., Symetra, Third Parties, and End-Users)		X
12. Participate in disaster recovery tests		X
13. Track and report disaster recovery test results to Symetra	X	
14. Review and approve disaster recovery testing results		X

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Service Continuity and Disaster Recovery Roles and Responsibilities	ACS	Symetra
15. Develop action plan to address disaster recovery testing results	X	
16. Approve action plan		X
17. Implement action plan and provide on-going status until completion	X	
18. Initiate the disaster recovery plan in the event of a Symetra disaster recovery situation per the disaster recovery policies and procedures		X
19. Initiate the disaster recovery plan in the event of an ACS disaster recovery situation and notify Symetra per disaster recovery policies and procedures	X	
20. Coordinate with Symetra during an ACS disaster recovery situation per disaster recovery policies and procedures	X	

3.1.26 Environment and Facilities Support

Environment and facilities support Services are the activities associated with maintaining environmental requirements as designated Symetra Sites.

The following table identifies each Party's environment and facilities support roles and responsibilities.

Table 26. Environmental and Facilities Support

Environmental and Facilities Support Roles and Responsibilities	ACS	Symetra
1. Identify requirements for Symetra environment and facilities support		X
2. Identify requirements for Symetra environment for ACS supported components	X	
3. Develop and document procedures for environment and facilities support	X	
4. Approve environment and facilities support procedures		X
5. Remote monitor the designated Symetra UPS in rooms housing computing hardware and network devices	X	
6. Develop and recommend improvement plans for Symetra monitored facilities as needed to maintain an effective and secure computing environment	X	
7. Implement or coordinate the implementation of all approved upgrades and installations		X
8. Coordinate Symetra Site activities of all ACS Personnel working in equipment locations (e.g., equipment rooms, and network equipment closets)		X
9. Ensure that facilities support activities conform to the requirements of defined Change Management Procedures		X

3.1.27 Financial/Chargeback Management and Invoicing

Financial/chargeback management and invoicing Services are the activities that will allow Symetra to chargeback its internal business units for actual usage of IT resources and to receive accurate invoices that meet Symetra requirements.

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The following table identifies each Party's financial/chargeback management and invoicing roles and responsibilities.

Table 27. Financial/Chargeback Services

Financial/Chargeback Roles and Responsibilities	ACS	Symetra
1. Identify chargeback and reporting requirements		X
2. Document and maintain Symetra chargeback reporting requirements	X	
3. Approve chargeback reports		X
4. Provide chargeback reports	X	
5. Identify invoicing requirements		X
6. Document and maintain invoicing requirements	X	
7. Provide invoices per Symetra requirements	X	
8. Approve ACS-provided invoices		X
9. Approve and pay all ACS-managed Third Party invoices as required by Third Parties (e.g., telecom invoices)	X	

3.2 Exclusions

The following items are specifically excluded from this Schedule 2A:

    a. None

4.0 Service Management

4.1 Objectives

A key objective of the Agreement is to attain the SLRs/SLAs. SLRs/SLAs specific to Service Towers are identified in the service management section of each Service Tower. SLRs/SLAs applicable across all Service Towers are identified in this Schedule 2A below. Specific Service Tower and cross-functional SLAs are specified in the Service Level Agreement section of each Schedule.

ACS shall provide written reports to Symetra regarding ACS's compliance with the SLAs specified in each Schedule.

4.2 Service Level Agreements (SLAs)

The SLRs for each of the following SLAs represent minimum service levels required across all Service Towers. ACS must consistently meet or exceed such SLRs.

Table 28. Incident Resolution SLAs

Definition	Time to resolve following responses to different Incident priority classifications. Each Service Tower Schedule categorizes Incidents according to the Incident Resolution priorities listed below. Service Tower Incident categorizations are referenced in the Service Environment section of each Service Tower Schedule.

Incident Resolution SLAs

Incident Resolution	Service Measure	Performance Target	SLR
Priority Level 1	Time to resolve	[***]	[***]
Priority Level 2	Time to resolve	[***]	[***]
Priority Level 3	Time to resolve	[***]	[***]
Priority Level 4	Time to resolve	[***]	[***]
Root Cause Analysis for Priority Level 1 and Priority Level 2 Incidents	Time to report	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement Tool	As provided in the Spec Sheet	

4.2.1 Backup and Restore SLAs

ACS shall implement and maintain backup and restoration capabilities that meet the SLR/SLAs as well as ensure the integrity of the backup for all data, applications and component configurations. ACS shall perform incremental backups, full backups and full archive backups according to the backup schedule presented below. Restoration procedures will be capable of restoring data according to the restoration SLRs listed below. Backup schedule requirements (e.g., frequency and data sets) for each Service Tower will be provided by Symetra and maintained by ACS in the SDRM.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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Table 29. Backup Schedule SLAs

Type of Backup	Service Measure	Performance Target	SLR
Execute and complete incremental or differential daily backups	Time to execute and complete backup	[***]	[***]
Execute and complete differential or full weekly backups	Time to execute and complete backup	[***]	[***]
Execute and complete full/archive monthly backups	Time to execute and complete backup	[***]	[***]
Execute and complete on-demand backups for single instances	Time to execute and complete backup per agreed schedule	[***]	[***]
Formula	As provided in the Spec Sheet		
Measurement interval	As provided in the Spec Sheet		
Measurement Tool	As provided in the Spec Sheet		

[***]

30. Restoration SLAs

Restoration Type	Service Measure	Performance Target	SLR
SL1 data restore requests	Response time to initiate the restoration of Symetra Data 1 week old or less	[***]	[***]
SL2 data restore requests	Response time to initiate the restoration of Symetra Data 1 week old or less	[***]	[***]
Formula	As provided in the Spec Sheet		
Measurement Interval	As provided in the Spec Sheet		
Measurement tool	As provided in the Spec Sheet		

Table 31. Service Request Response SLAs

Definition   Proposals in response to Service Requests (in accordance with the Agreement)

SERVICE TYPE	SERVICE MEASURE	PERFORMANCE TARGET	SLR
Delivery of In-scope Service Request solution response-standard	On-time response	[***]	[***]
Delivery of In-scope Service Request-project solution response	On-time response	[***]	[***]
Delivery of Out-of-Scope Work Order Services proposal	On-time response	[***]	[***]
Complete installation, testing and handover of services detailed in Service Request as agreed upon	Time to complete	[***]	[***]
	Formula	As agreed to by Parties	
	Measurement Interval	As provided in the Spec Sheet	
	Reporting period	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

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Table 32. System Software Refresh and Updates SLA

Definition   ACS will perform according to Section 2.5.2 of the Agreement.

Software Refresh and Updates	Service Measure	Performance Target	SLR
Deploy maintenance release or emergency maintenance release (e.g., XYZ Version 8.1.5 to XYZ Version 8.1.6) (e.g., security pack, bug patch)	Elapsed time from deployment to successful installation	[***]	[***]
Deploy maintenance release or emergency maintenance release of anti-Malware (e.g., antivirus, anti-SPAM, and anti-Spyware update deployments) (e.g., XYZ Version 8.1.5 to XYZ Version 8.1.6)	Elapsed time from vendor release of definition file to successful installation	[***]	[***]
Implementation of enhancement release (e.g., XYZ Version 8.1 to XYZ Version 8.2)	Time to deploy	[***]	[***]
Implementation of major release updates (e.g., XYZ Version 8 to XYZ Version 9)	Time to deploy	[***]	[***]
	Formula	As provided in the Spec Sheets	
	Measure Interval	As provided in the Spec Sheet	
	Reporting period	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

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Table 33. System/Security Administration SLAs

System/Security Administration

System Administration Task	Service Measure	Performance Target	SLR
Proposal (e.g., timelines, deliverables, assumptions & constraints, comprehensive and complete written documentation) for security remediation following discovery of a security risk (e.g., server configuration vulnerabilities, event monitoring discoveries)	Proposal delivery	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Reporting period	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

Table 34. Account Administration SLAs

Definition	Routine functions, such as setting up user IDs, changing user authorization tables, changing account codes and similar functions, which are handled by ACS. SLA coverage is 24x7x365.

USER ACCOUNT ADMINISTRATION TASKS	SERVICE MEASURE	PERFORMANCE TARGET	SLR
New user account (up to 5 per request)	Elapsed time	[***]	[***]
New user account (6-20 per request)	Elapsed time	[***]	[***]
New user -account (21+ per request)	Elapsed time	[***]	[***]
Password reset	Elapsed time	[***]	[***]

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USER ACCOUNT ADMINISTRATION TASKS	SERVICE MEASURE	PERFORMANCE TARGET	SLR
Privilege changes	Elapsed time	[***]	[***]
Disable user account	Elapsed time	[***]	[***]
Terminate user account	Elapsed time	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement method/source data	As provided in the Spec Sheet	

4.2.2 Asset Tracking and Management SLAs

Within five (5) days after the first day of each calendar quarter, ACS shall select a statistically valid sample, in accordance with the process specified in the SDRM, to measure ACS compliance with the following SLAs pertaining to the accuracy of the asset tracking database. Accuracy of data shall adhere to the following SLAs:

Table 35. Asset Tracking SLA

Asset Tracking	Service Measure	SLR
Accuracy of asset database for Symetra Software and Symetra Equipment.	Accuracy based on mutually agreed and Symetra approved parameters	[***]
Accuracy of data for ACS Equipment and ACS Software.	Accuracy	[***]
	Formula	As provided in the Spec Sheet
	Measurement Interval	As provided in the Spec Sheet
	Measurement tool	As provided in the Spec Sheet

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Table 36. Service Continuity and Disaster Recovery SLAs

SLA	Service Measure	Performance Target	SLR
Disaster recovery testing	Successful disaster recovery test	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Reporting period	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

4.2.3 End-User Customer Satisfaction Survey SLA

Symetra and ACS shall establish an SLA linked to customer satisfaction using a mutually agreed-upon survey, facilitated by a Third Party and designed with Symetra and ACS input. The results of the first survey will serve as the benchmark for subsequent service measure.

The Parties shall meet to jointly identify any areas of customer dissatisfaction. ACS shall prepare a project plan with Symetra's input and approval to resolve customer dissatisfaction identified.

Table 37. End-User Customer Satisfaction SLA

CUSTOMER SATISFACTION	SERVICE MEASURE	PERFORMANCE TARGET	SLR
Periodic sample satisfaction	Symetra satisfaction rate	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement method/source data	As provided in the Spec Sheet	

4.3 Reports

Without limiting the terms of **Section 2.11.1** of the Agreement, ACS shall provide written reports to Symetra regarding ACS' compliance with the SLRs and other management reports specified in this Schedule 2A.

5.0 Referenced Schedule Appendices and Agreement Schedules

5.1 Referenced Cross-Functional Schedule Appendices

SCHEDULE APPENDIX	DESCRIPTION
A.1	Cross-Functional Services Tools

5.2 Referenced Agreement Schedules

AGREEMENT SCHEDULE	DESCRIPTION
Schedule 2B	Data Center Services Schedule
Schedule 2C	Distributed Computing Services Schedule
Schedule 2D	Data Network Management Services Schedule
Schedule 2E	Voice Communications Services Schedule
Schedule 2F	Help Desk Services Schedule
Schedule 2G	Output Processing Services Schedule
Schedule 2H	Content Management Services Schedule
Schedule 3	Fees
Schedule 5	Fee Reductions

Appendix A.1 — Cross Functional Services Tools

Tool	Notes
Remedy ITSM	Integrated incident, change, request, problem management suite
Microsoft SCCM	Software distribution, patch management, and asset discovery
Atrium CMDB	Integrated asset management repository
Microsoft Deployment Toolkit	Image management and user state migration tool
Microsoft ImageX	Image Creation and Management Tool
Compass	Self-service program management and reporting web portal
LogMeIn Rescue	Desktop remote control console
Wise for Windows Applications Packaging and QA Module	Applications packaging tool suite
Avaya ACD	Phone switch with integration points throughout the ACS enterprise

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SCHEDULE 2B

SCHEDULE 2B

DATA CENTER SERVICES SOW

for

SYMETRA LIFE INSURANCE COMPANY (SYMETRA)

August 1, 2009

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1.0 Data Center Overview and Service Objectives

1.1 Data Center Services Overview

Data center Services are the Services and activities, as detailed in the following Data Center Services Schedule 2B, required to provide and support Symetra centralized production, quality assurance, and development computing environments. The data center environment includes mainframe, Windows-based systems, UNIX, disk and tape storage hardware and systems software that supports centralized databases, business applications, data warehouse and web applications. Additional application and proprietary systems may be deployed to support the core business systems and to provide Symetra infrastructure technical support.

As depicted in Figure 1 below, in addition to the Services described in this Data Center Services Schedule 2B, ACS is responsible for providing the Services described in Schedule 2A to the Agreement — Cross-Functional Services SOW. Figure 1 depicts the relationship between the Cross-Functional Services SOW, and all Schedules within the scope of the Agreement.

Cross Functional Services SOW

Data Center Services SOW	Distributed Computing Services SOW	Data Network Services SOW	Voice Comm. Services SOW	Help Desk Services SOW	Output Processing Services SOW	Content Management Services SOW
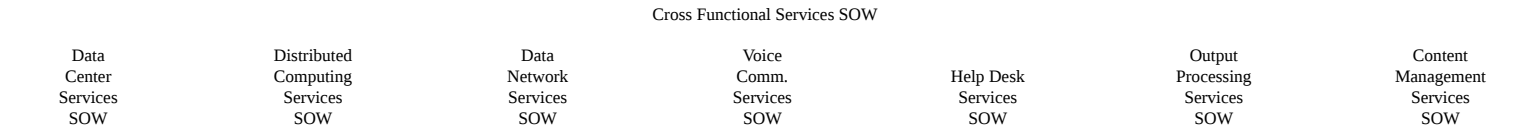
Figure 1: Service Tower SOWs with cross functional view

1.2 Service Objectives

The following are the key high-level Service objectives Symetra expects to achieve through outsourced data center Services and this Schedule 2B:

- n   Meet Symetra business needs for highly available, reliable, scalable and secure Services

- n   Maintain compliance with industry standards and government regulations

- n   Achieve availability requirements through guarantees backed by SLAs/SLRs

- n   Maintain Services that can leverage operational scale and best practices to achieve optimum commercial price performance

- n   Receive Services with a flexible and variable cost structure that aligns with Symetra business needs

- n   Maintain and enhance ongoing feedback mechanisms to ensure performance meets expectations

- n   Achieve the SLRs/SLAs specified in **Section 4** of this Schedule 2B

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2.0 Service Environment

2.1 Scope of the Infrastructure to be Supported

The following sub-sections specify the appendices and other relevant materials containing details of the data center Services environment to be supported/complied with. Service environment appendices are to be maintained and reviewed with Symetra by ACS and made available to Symetra on a quarterly basis.

2.1.1 Hardware, Software and Data Sets

The following appendices are current as of the Reinstatement Date and will be kept current in accordance with the updating requirements for the SDRM.

Appendix B.1 — Data Center Supported Hardware — A listing and description of the hardware and software for which data center Services are to be provided

Appendix B.2 — Data Center Supported Software — A listing and description of the software for which data center Services are to be provided

Appendix B.3 — Data Center Supported Databases — A listing and description of the data sets and applications for which database management Services are to be provided

2.1.2 Service Locations

All data center Services shall be provided at ACS-owned facilities. A listing of ACS owned, leased, operated or subcontracted centralized, remote management and backup facilities providing Data center services is provided in Appendix B.4 — ACS Data Center Facilities.

2.1.3 Personnel

ACS will be responsible for staffing the data center to meet the SLRs/SLAs set forth in this Schedule 2B and those added in the future.

3.0 Data Center Service Requirements

3.1 Service Descriptions and Roles & Responsibilities

The following tables identify each Party's roles and responsibilities associated with this Schedule 2B. An "X" is placed in the column under the Party that is responsible for performing the applicable task. As part of the Services, ACS shall perform all of the roles and responsibilities that are ACS obligations, as denoted by an "X" in the ACS column set forth in this Schedule 2B.

3.1.1 General Responsibilities

The following table identifies each Party's general roles and responsibilities associated with this Schedule 2B.

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Table 1. **General Roles and Responsibilities**

General **Roles and Responsibilities**	ACS	Symetra
1. Recommend data center Services solutions (e.g., server virtualization, shared/dedicated storage, tiered storage, Third Party cloud computing platforms/services, supporting infrastructure and procedures) for all Symetra computing environments (e.g., production, development, test, and staging environments) to meet Symetra data center requirements	X	
2. Approve data center Services solutions		X
3. Provide, manage, monitor and maintain data center Services solutions	X	
4. Manage event and workload processes across all platforms	X	
5. Provide technical support for all hardware/equipment of the data center computing infrastructure	X	
6. Support all infrastructure software computer-processing Services (e.g., operating systems, middleware, messaging, collaborative computing platforms, Internet, intranet and extranet)	X	
7. Provide, manage, monitor and maintain data center computer-processing and network infrastructure (e.g., servers, VLANs, DMZs, data network and Internet connectivity components)	X	
8. Support data center network operations (e.g., in-scope systems monitoring; problem diagnostics, troubleshooting, resolution and escalation; security management; and capacity planning/analysis)	X	
9. Provide database administration, data management and storage Services	X	
10. Provide data backup and restoration Services in accordance with Symetra established policies	X	
11. Provide send/receive electronic data transmissions (e.g., EDI, FTP, and encrypted FTP Services)	X	
12. Provide and support data center related environmental elements (e.g., HVAC, UPS, power, and cable plant)	X	
13. Coordinate all changes to the data center infrastructure that may affect the SLAs/SLRs of any other service area	X	
14. Create and maintain all appropriate project plans, project time and cost estimates, technical specifications, management documentation and management reporting in a form/format that is acceptable to Symetra	X	
15. Report performance against SLA/SLR requirements	X	
16. Provide technical infrastructure architecture guidance in implementing ACS or Third Party vendor proposed solutions for Symetra-owned applications	X	
17. Provide requirements for applications, modifications, release modifications and patch modifications for test-to-production migration activities		X

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General **Roles and Responsibilities**	ACS	Symetra
18. Implement and support applications, modifications, release modifications and patch modifications test-to-production migration activities in accordance with Symetra requirements	X	

3.1.2 Data Center Services

3.1.2.1 Operations and Administration

Operations and administration Services are the activities associated with the provisioning and day-to-day management of the installed systems and software environment.

a. Operations activities include:

§ Computer processing for batch and on-line systems (e.g., mainframe, Wintel, Unix, and Linux server)

§ Data storage (e.g., direct access storage devices (DASD), redundant array of independent disks (RAID), storage area network (SAN), network-attached storage (NAS), tape and optical)

§ Output processing coordination and interfacing (e.g., transfer of batch jobs for Output Processing)

b. Administration activities include:

§ Chargeback to users for usage of Services

§ Gathering usage statistics and reporting activity to ensure effective use of computing resources

§ Managing transaction definitions (e.g., CICS, IMS)

The following table identifies the each Party's operations and administration roles and responsibilities.

Table 2. Operations and Administration Roles and Responsibilities

Monitoring Operations Roles and Responsibilities	ACS	Symetra
1. Provide systems monitoring requirements and thresholds and review and approve ACS recommended changes		X
2. Provide console operations for centralized and remote computer processing unit (CPU) processing centers	X	
3. Start-up and shut-down Symetra online/interactive systems according to defined schedules or upon approved request	X	
4. Provide proactive and scheduled monitoring of data center infrastructure and systems including in-scope monitoring (e.g., hardware, data center network, distributed and remote servers, batch schedule, interfaces, table spaces system performance, and system availability), respond to messages and take corrective action as required	X	

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Monitoring Operations Roles and Responsibilities	ACS	Symetra
5. Identify and report application problems discovered through provision of in-scope services.	X	
6. Resolve or assist in resolving application Incidents and problems in accordance with SLRs/SLAs. Escalate as required	X	

Job Scheduling and Execution Operations Roles and Responsibilities	ACS	Symetra
1. Define job scheduling requirements, interdependencies, Symetra contacts, and rerun requirements for all production jobs		X
2. Provide job scheduling, job execution, reporting and Incident resolution	X	
3. Implement and manage scheduling tools for managing/automating job execution (e.g. job workflow processes, interdependencies, Symetra contacts, and rerun requirements file exchange functions and output processing)	X	
4. Define test and demand batch scheduling requirements		X
5. Create test and demand batch jobs (e.g., processing jobs and output processing jobs) for execution		X
6. Execute test and demand batch jobs (e.g., processing jobs and output processing jobs) on appropriate system (e.g., mainframe and servers) based on schedules or based on Symetra direction	X	
7. Execute production batch jobs on appropriate servers as defined by Symetra schedules	X	
8. Monitor progress of scheduled jobs and identify and resolve issues in scheduling process	X	
9. Maintain database of job scheduling, contact, rerun and interdependencies	X	
10. Provide quality control for reprocessing activities, such as batch reruns, per Symetra procedures or upon Symetra's direction.	X	
11. Prepare, update and execute job run parameters based on Symetra requirements	X	
12. Validate job results per Symetra's instructions	X	
13. Notify Symetra and maintain a history of job completion results	X	

Media Operations Roles and Responsibilities	ACS	Symetra
1 Develop and document media processing procedures that meet requirements and adhere to defined policies	X	
2. Review media processing procedures		X
3. Maintain a media library and media management system	X	
4. Manage the media inventory to ensure that adequate media resources are available. Coordinate acquisition of additional media as needed.	X	
5. Manage input media availability to meet processing SLRs/SLAs	X	
6. Load and manage Third-Party media	X	
7. Provide secure offsite storage for designated media and transport media to offsite location as required	X	

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Media Operations Roles and Responsibilities	ACS	Symetra
8. Provide media input and output processing such as loading and creating media for Third Parties (e.g., tape and CDs) including in-scope encryption services in accordance with Symetra provided policies	X	
9. Perform periodic audits to ensure proper cataloging of media and provide audit results to Symetra upon request	X	

Electronic Data Exchange Management Roles and Responsibilities	**ACS**	**Symetra**
1. Develop and document electronic data exchange management requirements and policies, including transport, delivery locations and schedule requirements		X
2. Develop electronic data exchange management procedures based on Symetra's policies and requirements	X	
3. Review and approve electronic data exchange management procedures		X
4. Develop and maintain a repository of all Symetra electronic distribution entities based on Symetra requirements	X	
5. Implement, manage and maintain infrastructure required to deliver electronic data exchange management Services (e.g., EDI, FTP, encrypted FTP, electronic interface, and message broker)	X	
6. Execute electronic data distribution according to production and test schedules requirements	X	
7. Monitor all electronic data exchange transactions to ensure proper completion	X	
8. Rerun electronic data exchanges as required and escalate unresolved exchanges to appropriate ACS and Symetra contact per escalation and communication procedures	X	
9. Perform recovery operations for data exchanges as required	X	
10. Act as primary interface with Symetra external partners for electronic data exchange related services in accordance with Symetra procedures		X

Managed Transport - Encrypted FTP		
1. Maintain a repository of authentication keys and/or credentials for secure EDI transactions	X	
2. Provide detailed reports to Symetra showing the operational results of transport activities, allowing the validation of the related responsibilities	X	

Storage and Data Management **Roles and Responsibilities**	**ACS**	**Symetra**
1. Develop and document storage and data management requirements and policies		X
2. Develop and document procedures for performing storage management that meet requirements and conform to defined policies	X	
3. Review storage management procedures		X
4. Provide data storage services (e.g., RAID array, SAN, NAS, tape and optical)	X	

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Storage and Data Management **Roles and Responsibilities**	ACS	Symetra
5. Monitor and control storage performance according to Symetra data management requirements and policies and perform tuning as required	X	
6. Provide proactive management and reporting of storage resource efficiency and space requirements	X	
7. Maintain data set placement and manage catalogs	X	
8. Perform data backups and restores per established procedures and SLRs/SLAs	X	
9. Manage file transfers and other data movement activities	X	
10. Provide input processing (e.g., loading Third-Party tape, receipt and/or transmission of batch files)	X	
11. Support send and receive electronic data transmissions (e.g., EDI/EDE, FTP, and encrypted FTP)	X	
12. Provide data and records retention, archiving and destruction in accordance with Symetra policies	X	

Enterprise System Administration Roles and Responsibilities	ACS	Symetra
1. Develop and document enterprise computing systems requirements and policies		X
2. Develop procedures for performing enterprise systems administration that meet requirements and adhere to defined policies	X	
3. Review and approve enterprise systems administration procedures		X
4. Perform system administration activities (e.g., set up and manage user accounts, perform access control, manage files and disk space and manage transaction definitions)	X	
5. Perform system or component configuration changes necessary to support enterprise computing Services	X	
6. Perform server management and lifecycle activities consistent with the Cross-Functional Services Schedule 2A	X	

3.1.2.2 Collaborative Computing Services

ACS will perform the collaborative computing Services and activities associated with the support of existing and future tools (e.g., MOSS, MS Exchange, web meetings, MS Office Communicator Services). These activities include the acquisition, installation, upgrades, maintenance, support and tuning of system software and utilities for optimal performance. The following table identifies the collaborative computing roles and responsibilities.

Table 3. Collaborative Computing Services Roles and Responsibilities

Collaborative Computing Services Roles and Responsibilities	ACS	Symetra
1. Define collaborative computing policies and procedures and requirements		X
2. Participate in defining and accept collaborative computing policies and procedures for collaborative computing functions (e.g., email, calendaring, and mail messaging delivery components)	X	

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Collaborative Computing Services Roles and Responsibilities	ACS	Symetra
3. Install, test, provide technical support, database administration and security administration for collaborative computing packages (e.g., mailbox administration, add/move/delete, mailbox permissions, creation of distribution lists and owners, creation/deletion of folders, folder owner permissions and ownership assignment, and folder replication management)	X	
4. Provide technical assistance and subject matter expertise support as required by Symetra staff and Third-Party solution providers	X	
5. Provide collaborative computing archiving (e.g., email archiving) to meet regulatory and compliance requirements	X	
6. Perform collaborative computing application upgrades (e.g., service packs and hot fixes dot releases)	X	

3.1.2.3 Email Archiving and Reporting

The following table identifies the email archiving and reporting roles and responsibilities that ACS and Symetra shall perform.

Table 4. Email Archiving and Reporting Roles and Responsibilities:

Email Archiving and Reporting Roles and Responsibilities	ACS	Symetra
7. Define policies requirements to ensure compliance with SEC and FINRA regulatory requirements.		X
8. Provide email archiving to meet regulatory and compliance requirements.	X	
9. Provide technical support for archiving technologies (e.g., EMC EmailXtender/EmailXaminer support)	X	
10. Manage user groups controlling both e-mail archiving (e.g., EmailXtender) and e-mail supervision (e.g., EmailXaminer).	X	
11. Generate and deliver compliance reporting	X	
12. Requests to search the mail archive (discovery) will be submitted and approved through the standard Service Request process.		X
13. Perform discovery tasks	X	
14. Provide quarterly reporting at a minimum but not limited to: archived e-mail user list, reviewer/reviewed configuration, and current lexicons.	X	
15. Provide updates to above report.		X

3.1.2.3 Remote Access Infrastructure

ACS will perform the remote access infrastructure Services and activities associated with the installation, management, operations, administration and support of data center infrastructure that supports remote access to computing facilities and services (e.g., Citrix, dial up, Internet connectivity, web-based mail, VPN concentrator, and extranet access). The following table identifies the remote access infrastructure roles and responsibilities.

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Table 5. Remote Access Infrastructure Roles and Responsibilities

Remote Access **Infrastructure** Roles and Responsibilities	ACS	Symetra
1. Define remote access policies and procedures		X
2. Participate in defining and accept remote access policies and procedures	X	
3. Provide, manage, monitor and maintain remote access infrastructure (e.g., hardware, software, administration, security)	X	
4. Provide testing support for defined Symetra applications that will be made available via remote access facilities	X	
5. Provide technical assistance and subject matter expertise as required by Symetra infrastructure staff and ThirdParty solution providers for remote access products and solutions	X	
6. Perform system or component configuration changes necessary to support remote access infrastructure Services	X	

3.1.2.4 Database Management

ACS will provide the database management Services and activities associated with the maintenance and support of databases contained in Schedule L of the Agreement (e.g., MS SQL server, IMS, and DB2). This includes responsibility for managing data, namely data set placement, database performance, and data recovery and integrity at a physical level. The following table identifies the database management roles and responsibilities. For this table, 3.1.2.4 specific roles and responsibilities that denote sub-categories for Microsoft SQL Server with Symetra identified as the responsible Party, Symetra will be the primary resource for that task, and ACS will provide secondary support as defined in the SDRM.

Table 6. Database Management Roles and Responsibilities

Database Management Roles and Responsibilities	ACS	Symetra
Database Management Roles and Responsibilities		
1. Install, configure and maintain database system Software to support the normal business operation of Symetra applications and other software components associated with databases	X	
2. Define authorization requirements for users, roles, schemas, etc. and approve change requests		X
3. Provide security administration including managing role and user database permissions in accordance with Symetra policies	X	
a. Microsoft SQL Server		X
b. All others	X	
4. Perform database restores from export dumps or backups	X	
a. Microsoft SQL Server		X
b. All others	X	
5. Create/refresh development/test/QA databases from production data	X	
6. Execute authorization change requests	X	
a. Microsoft SQL Server		X

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Database Management Roles and Responsibilities	ACS	Symetra
b. All others	X	
7. Define database creation, configuration, upgrade, patches and refresh requirements		X
8. Execute database creation, configuration, upgrades, patches and refresh	X	
a. Microsoft SQL Server		X
b. All others	X	
9. Execute all database system level changes (initialization parameters)	X	
a. Microsoft SQL Server		X
b. All others	X	
10. Recommend database tuning and changes	X	
11. Review and approve database tuning and changes, including working with Third Parties		X
12. Execute all schema changes for all instances	X	
a. Microsoft SQL Server		X
b. All others	X	
13. Define database data definition requirements for applications (MAC for tables, triggers, attributes, etc.)		X
14. Execute database data definition requirements for applications (MAC for tables, triggers, attributes, etc.)	X	
a. Microsoft SQL Server		X
b. All others	X	
15. Maintain documentation for all Database Instance parameters and system settings	X	
a. Microsoft SQL Server		X
b. All others	X	
16. Maintain consistency of non-sizing and non-platform specific database parameters and system settings across all like Instances; consistency must be maintained according to established development to QA to production life cycle	X	
a. Microsoft SQL Server		X
b. All others	X	
17. Define database definition and manipulation requirements for applications and developer schemas.		X
18. Execute database data definitions for non-managed applications and developer schemas	X	
a. Microsoft SQL Server		X
b. All others	X	
19. Define database performance and tuning parameters to keep database running at optimal performance for Symetra's workload		X
20. Execute database performance and tuning scripts and keep database running at optimal performance for Symetra's workload		

Database Management Roles and Responsibilities	ACS	Symetra
a. Microsoft SQL Server		X
b. All others	X	
21. Define requirements for database reporting tools, management tools, and performance monitoring tools across all Database Instances		X
22. Implement and administer appropriate database management tools across all Database Instances. Performance metrics and historical data must be available for trending and reporting over a minimum of 6 months	X	
23. Identify bottlenecks (e.g., locking conflicts, latch contention, and rollback requirements) for all Database Instances.	X	
24. Resolve locking conflicts, latch contention, rollback requirements, etc. for all Database Instances		X
25. Provide technical assistance to Symetra applications developers		X
a. Microsoft SQL Server		X
b. All others	X	
26. Provide backup role to Symetra SQL database application developer(s) as requested	X	
27. Provide subject matter expertise to Symetra across all database platforms	X	
28. Provide data dictionary expertise, End-User data assistance, data warehouse metadata definition, data mapping functions and creation of data cubes		X
29. Proactively monitor databases and generate automatic trouble tickets for problems	X	
30. Open, track, and manage to resolution all database problems	X	
31. Patch database software as needed according to established development to QA to production life cycle	X	
32. Manage technical platform (installation and maintenance), performance optimization, and software configuration of Symetra's DB2 Connect platform	X	
33. Provide subject matter expertise to Symetra developer resources regarding the use and integration of DB2 Connect	X	
34. Provide database storage management	X	
a. Microsoft SQL Server		X
b. All others	X	
35. Define database backup schedules, retention periods, levels (e.g., full, incremental, or differential)		X
36. Execute Symetra's database backup and recovery policies	X	
Database Performance Roles and Responsibilities		
37. Monitor database performance and propose database performance tuning recommendations	X	
38. Review and approve database performance tuning recommendations		X
39. Implement approved database performance tuning recommendations	X	

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Database Management Roles and Responsibilities	ACS	Symetra
40. Monitor Symetra application performance (e.g., query performance) and request related configuration changes.		X
41. Implement requested application performance configuration changes.	X	

Database Operating Standards and Best Practices

	ACS	Symetra
42. Propose best practices for database configuration, security, and support required to achieve compliance to current and future Symetra mandated data protection standards (e.g., PCI, HIPAA, state and federal privacy regulations)	X	
43. Review and approve proposed best practices for database configuration, security, and support required to achieve compliance to current and future Symetra mandated data protection standards (e.g., PCI, HIPAA, state and federal privacy regulations)		X
44. Implement approved best practices for database configuration, security, and support required to achieve compliance to current and future Symetra mandated data protection standards (e.g. PCI, HIPAA, state and federal privacy regulations)	X	
45. Propose best practices for a managed environment encompassing development, quality assurance, and production level database environments, including technical architecture, systems configuration, and database server configuration in line with Symetra database requirements.	X	
46. Review and approve proposed best practices for a managed environment encompassing development, quality assurance, and production level database environments, including technical architecture, systems configuration, and database server configuration.		X
47. Implement approved best practices for a managed environment encompassing development, quality assurance, and production level database environments, including technical architecture, systems configuration, and database server configuration in line with Symetra database requirements.	X	
48. Propose best practices and solutions for managing data obfuscation of application data used in development and quality assurance environments per Symetra defined requirements.	X	
49. Review and approve proposed best practices and solutions for managing data obfuscation of application data used in development and quality assurance environments.		X
50. Implement approved best practices and solutions for managing data obfuscation of application data used in development and quality assurance environments per Symetra defined requirements.	X	
51. Propose best practices for database replication services supporting capacity management, change audit, and feeding data warehouse and feeding of data mart platforms based on Symetra provided requirements.	X	
52. Review and approve proposed best practices for database replication services supporting capacity management, change audit, and feeding of data warehouse and data mart platforms		X

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Database Management Roles and Responsibilities	ACS	Symetra
53. Implement approved best practices for database replication services supporting capacity management, change audit, and feeding of data warehouse and data mart platforms.	X	
54. Propose best practices and solutions for cost effective storage management of Symetra database platforms in conjunction with Symetra performance and capacity requirements.	X	
55. Review and approve proposed best practices and solutions for cost effective storage management of Symetra database platforms.		X
56. Implement approved best practices for cost effective storage management of Symetra database platforms.	X	
57. Provide best practices, implementation / configuration guidance, and subject matter expertise specific to Symetra in-scope database platforms (e.g., SQL, DB2, IMS, and VSAM best practices)	X	
58. Review and approve best practices specific to Symetra in-scope database platforms		X
59. Implement best practices specific to Symetra in-scope database platforms	X	
Database Documentation, Auditing and Performance / Capacity Reporting		
60. Define database technical documentation requirements (including content and frequency of updates)		X
61. Produce and deliver database technical documentation per Symetra requirements	X	
62. Define database performance reporting requirements (including content and frequency of updates)		X
63. Monitor, capture and report performance data per Symetra requirements	X	
64. Define database capacity reporting requirements (including content and frequency of updates)		X
65. Monitor, capture and report capacity data per Symetra requirements.	X	
66. Define database audit reporting requirements (including content and frequency) for monitoring user activity across Symetra database properties		X
67. Implement database audit reporting in accordance with Symetra requirements	X	

3.1.2.4 Middleware Administration

Middleware administration Services are the activities associated with the maintenance and support of existing and future middleware products (e.g., IBM Websphere and Message Broker) that support the middleware needs of applications and Third Party connectivity and transactions. The following table identifies the middleware administration roles and responsibilities that ACS and Symetra will perform.

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Table 7. Middleware Administration Roles and Responsibilities

Middleware Administration Roles and Responsibilities	ACS	Symetra
1. Recommend Supplier standard middleware administration Services procedures	X	
2. Define authorization requirements (Interfaces, roles, objects) and approve change requests		X
3. Implement middleware infrastructure level configurations	X	
4. Create, alter and delete application object changes	X	
5. Establish and maintain infrastructure level configuration and system parameters in a consistent manner across server environments	X	
6. Execute processes for the proper maintenance and functioning of middleware systems (e.g., load balancing, tuning, and configuration management)	X	
7. Provide requirements for message queues and data attributes (e.g., queue names and data structure)		X
8. Execute authorization change requests	X	
9. Execute middleware creation, upgrade and refresh	X	
10. Execute all middleware system level changes (e.g., initialization parameters)	X	
11. Execute all object changes for all middleware instances	X	
12. Maintain consistent middleware parameters and system settings across all like middleware instances according to established development to QA to production life cycle	X	
13. Implement and administer appropriate middleware management tools across all middleware instances	X	
14. Provide middleware communication Software configuration, installation and maintenance	X	
Message-Based Middleware		
15. Develop applications leveraging message based middleware		X
16. Provide subject matter expertise to Symetra architecture services and development community regarding connectivity to and integration with Message Broker	X	
17. Provide subject matter expertise to Symetra architecture services and development community regarding flow development for Message Broker	X	
18. Provide subject matter expertise to Symetra architecture services and development community regarding message modeling for Message Broker	X	
19. Provide subject matter expertise to Symetra architecture and development community regarding packaging, deployment and migration for Message Broker	X	
20. Provide subject matter expertise to Symetra architecture and development community regarding testing and debugging for Message Broker leveraged applications	X	

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Middleware Administration Roles and Responsibilities	ACS	Symetra
21.	Provide middleware product (e.g., IBM Websphere MQ Series) solution design and configuration services (including but not limited to: high availability, security, transaction integrity, event queues, logging, persistent messaging, point-to-point, publish/subscribe, etc) based on Symetra requirements.	X	
22.	Perform middleware product (IBM Websphere MQ Series) systems administration (including but not limited to: installation and configuration, distributed queuing and clustered queue management, Operations — start/stop; message recovery; optimization, problem determination, security.	X	
23.	Perform message broker product (e.g., IBM Websphere Message Broker) systems administration including but not limited to: planning; installation; migration, configuration-broker topology; other product integration; security configuration, Deployment/Administration/Operations-Configuration Proxy Mgr; script development; statistical/accounting data; service packs, backup; problem determination	X	

Microsoft Office SharePoint Server (MOSS) 2007 Support

Perform Microsoft SharePoint Server Support in accordance with the Microsoft SharePoint Server Support Services Work Authorization 09-047, dated March 12, 2009 (excluding pricing), which is incorporated into this Schedule 2B as Appendix B.5 — Microsoft Office SharePoint Server Work Authorization 09047 (excluding pricing).

3.2 Exclusions

The following items are specifically excluded from this data center Services Schedule 2B:

None

4.0 Service Management

4.1 Objectives

A key objective of the Agreement is to attain Service Level Agreements (SLAs). The SLAs that are applicable to the data center Services are detailed in this Schedule 2B.

ACS shall provide written reports to Symetra regarding ACS' compliance with the SLRs/SLAs specified in this data center Services Schedule 2B.

4.2 Service Level Agreements (SLAs)

ACS must consistently meet or exceed the following SLRs. **All times referenced are in Pacific Time**.

Table 8. System Availability SLAs

DEFINITION	System availability is defined as the availability of in-scope infrastructure components required to conduct the normal business operations of Symetra application systems; including mainframes and local and remote servers (e.g., CPU, memory, and internal storage), external storage, system software and network connection. Availability will be measured based on the availability of each Symetra application to conduct the normal business operations. Excludes scheduled maintenance window.
PRE-SCHEDULED DOWNTIME REQUIREMENTS	All pre-scheduled system downtime, unless otherwise agreed upon in advance by Symetra, will occur: a. For the systems with 24x7x365 requirements—all pre-scheduled maintenance shall be performed based on Symetra's Change Management Procedures. b. For systems having non-24x7x365 requirements—pre-scheduled maintenance shall be performed outside of the normal system availability timeframe

System	Service Measure	Performance Target	SLR
System availability — production systems	Availability	[***]	[***]
System availability — non-production systems	Availability	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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Table 9. Batch Processing SLAs

DEFINITION	Scheduled production batch: jobs include system setup, execution and completion of normally scheduled production batch jobs (e.g., marker jobs, print files, and EDI transactions) Demand and test batch: jobs include time for system setup and initiation of job execution for ad-hoc requests, non-standard, and non-prescheduled batch jobs, (e.g., marker jobs, print files, and EDI transactions)

BATCH PROCESSING SLRs

Batch Processing Type	Service Measure	Performance Target	SLR
Scheduled production batch — marker jobs (as defined in Symetra's critical job list)	Per scheduled time	[***]	[***]
Scheduled production batch — All other batch jobs	Per scheduled time	[***]	[***]
Month end production batch	Per scheduled time	[***]	[***]
Demand production batch	Response time	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

Table 10. General Administrative Functions SLAs

General Administration Functions	Service Measure	Performance Target	SLR
Setup or modify job scheduler definition and dependencies	Response time	[***]	[***]
One time schedule change for existing scheduled jobs	Response time	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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Table 11. Mid-Range and Mainframe System Administration SLAs

Definition	Actions by ACS for proactive monitoring and intervention to minimize capacity bottlenecks and activities required to implement ACS-approved system capacity and operational usage change requests.

Mid-Range and Mainframe System Administration SLAs

System Administration Task	Service Measure	Performance Target	SLR
Notification of sustained average daily CPU utilization	Notify Symetra when 15 day sustained avg. daily CPU utilization approaches 70% of installed processor capacity	[***]	[***]
Storage administration requests (allocate additional storage resources; administration requests for work packs, pools, etc.) via the standard Change Management Procedures	Response time	[***]	[***]
Capacity/performance trend analysis and reporting	Monthly measurement/analysis and periodic notification on resource utilization and trends for critical system resources	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Confidential Information

Table 12. Database Administration SLAs

Definition	Performance of all database administration tasks including, but not limited to software installation, patching, performance monitoring and tuning, Instances creation and refresh, and recovery operations.	

Description	Service Measure	Performance Target	SLR
Instance creation and refresh	Response time	[***]	[***]
Create user ID, grants, revokes, create tablespace, other data definition requests	Response time	[***]	[***]
Schema changes and stored procedures	Response time	[***]	[***]
Delivery of Symetra database documentation, audit and performance/capacity reports.	Response time	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measure Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

4.3 Reports

Without limiting the terms of **Section 2.11.1** of the Agreement, ACS shall provide written reports to Symetra regarding ACS' compliance with the SLAs in addition to the reports specified in this Data Center Services Schedule 2B.

5.0 Referenced Schedule 2B Appendices and Schedules

5.1 Referenced Data Center Schedule 2B Appendices

SOW Appendix	Description
B.1	Data Center Supported Hardware
B.2	Data Center Supported Software
B.3	Data Center Supported Databases
B.4	ACS Data Center Facilities
B.5	Microsoft Office SharePoint Server Work Authorization 09047 (excluding pricing)

5.2 Referenced Agreement Schedules

Agreement Schedule	Description
Schedule 2A	Cross-Functional Services SOW
Schedule 5	Fee Reductions

Appendix B.1 — Data Center Supported Hardware

Vendor	Component	Description	MF or MR
STK /C	SL8500	ST SL8500	MF
STK /C	VSM-C	Virtual Tape Unit	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK B/C	9840B/C Tape Drive	9840 Tape Drive	MF
STK B/C	9840B/C Tape Drive	9840 Tape Drive	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK /C	9840CL5 Tape Drive	9840 Tape Drive	MF
STK /C	LT02-S85	Tape Drive	MR
STK /C	LT02-S85	Tape Drive	MR
STK /C	LT02-S85	Tape Drive	MR

Appendix B.1 — Data Center Supported Hardware
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Vendor	Component	Description	MF or MR
STK /C	LT02-S85	Tape Drive	MR
STK /C	LT02-S85	Tape Drive	MR
STK /C	LT02-S85	Tape Drive	MR
STK /C	LT02-S85	Tape Drive	MR
STK /C	STK9740	Tape Library	MF
STK /C	9741E	9741 Tower	MF
STK	9490LO1	9490 Tape Drive	MF
STK	9490LO1	9490 Tape Drive	MF
STK	9490LO1	9490 Tape Drive	MF
STK	9490LO1	9490 Tape Drive	MF
STK /C	Tape Drive Enclosure	Tape Drive Enclosure	MF
STK	4480L01	4480 Tape Drive	MF
STK /C	2511	Tape autoloader	MF
STK /C	2511	Tape autoloader	MF
STK	4480L01	4480 Tape Drive	MF
IBM	Communications CTLR	3174 11L	MF
IBM	Communications CTLR	3174 11L	MF
			MF
IBM	2086-6440	z/890 Processor	MF
			MF
EMC	EMC43 DMX1000	DASD Frame	MF

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Vendor	Component	Description	MF or MR
EMC	Clariion CX3	SAN Frame	MR
EMC	Clariion CX4	SAN Frame	MR
EMC	Centera	P8 Archiving Storage	MR
EMC	Centera	P8 DR Archiving Storage	MR
EMC	Centera	E-mail Archiving Storage	MR

Appendix B.1 — Data Center Supported Hardware
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Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Large Server	Production	[***]	DL580 G2
Remain Physical Server	[***]	Physical Large Server	Non-Production	[***]	DL580 G3

Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Physical Server	[***]	Physical Large Server	Non-Production	[***]	DL580 G3
Remain Physical Server	[***]	Physical Large Server	Non-Production	[***]	DL580 G3
Remain Physical Server	[***]	Physical Large Server	Production	[***]	DL580 G3
Remain Physical Server	[***]	Physical Large Server	Production	[***]	DL580 G3
Remain Physical Server	[***]	Physical Large Server	Production	[***]	DL580 G3
Remain Physical Server	[***]	Physical Large Server	Non-Production	[***]	DL580 G5
Remain Physical Server	[***]	Physical Large Server	Production	[***]	DL580 G5
Remain Physical Server	[***]	Physical Large Server	Non-Production	[***]	DL580 G5
Remain Physical Server	[***]	Physical Large Server	Production	[***]	DL580 G2
Remain Physical Server	[***]	Physical Large Server	Production	[***]	DL580 G2
Remain Physical Server	[***]	Physical Large Server	Production	[***]	DL580 G2
Remain Physical Server	[***]	Physical Large Server	Production	[***]	DL580 G2
Remain Physical Server	[***]	Physical Large Server	Production	[***]	DL580 G2
Remain Physical Server	[***]	Physical Large Server	Production	[***]	DL580 G3
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	DL380 G4

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Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	ML350
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	ML350
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	ML350
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	ML350
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	ML350
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	ML350
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	ML350
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	ML350
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	ML350
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	ML350
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	ML350
Remain Physical Server	[***]	Physical Remote Office	Production	[***]	ML350 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL360 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4

Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL580 G2
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	HP DL360 G4
New Physical Server	[***]	Physical Standard Server	Production	[***]	N/A
New Physical Server	[***]	Physical Standard Server	Production	[***]	N/A
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL360 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Physical Server	[***]	Physical Standard Server	Non-Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Non-Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Non-Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Non-Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Non-Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4

Appendix B.1 — Data Center Supported Hardware
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Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL360 G4

Appendix B.1 — Data Center Supported Hardware
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Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL360 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4

Appendix B.1 — Data Center Supported Hardware
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Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4

Appendix B.1 — Data Center Supported Hardware
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Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4

Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4

Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL385
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	DL380 G4
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	DL380 G4
Remain Physical Server	[***]	Physical Standard Server	Production	[***]	DL380 G4
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A

Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A

Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A

Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A

Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A

Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A

Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A

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Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A

Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Non-Production	[***]	N/A
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A

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Proposed Disposition	Server Name	Proposed Volume Category	Server Type	Application	Model
Remain Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
New Virtual Instance	[***]	Virtual Server Instance	Production	[***]	N/A
Remain Physical Server	[***]	VMWare Host Server	Production	[***]	DL580 G4
Remain Physical Server	[***]	VMWare Host Server	Production	[***]	DL580 G4
Remain Physical Server	[***]	VMWare Host Server	Production	[***]	DL580 G4
Remain Physical Server	[***]	VMWare Host Server	Production	[***]	DL580 G4
Remain Physical Server	[***]	VMWare Host Server	Production	[***]	DL580 G4
Remain Physical Server	[***]	VMWare Host Server	Production	[***]	DL580 G4
Remain Physical Server	[***]	VMWare Host Server	Production	[***]	DL580 G4
Remain Physical Server	[***]	VMWare Host Server	Production	[***]	DL580 G4
Remain Physical Server	[***]	VMWare Host Server	Production	[***]	DL580 G4
Remain Physical Server	[***]	VMWare Host Server	Production	[***]	DL580 G4

Appendix B.1 — Data Center Supported Hardware
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Appendix B.2 — Data Center Supported Software

Server Operating System Software

The following table lists supported server operating system software.

Vendor	Product	Version
Microsoft	Microsoft Windows 2000 Server	[***]
Microsoft	Microsoft(R) Windows(R) Server 2003, Enterprise Edition	[***]
Microsoft	Microsoft(R) Windows(R) Server 2003, Standard Edition	[***]
EMC	VMware Server Virtualization Software	[***]
NimSoft	Nimbus Server Monitoring Software	[***]
Blade Logic	BladeLogic Operations Manager	[***]
Metron	Athene Capacity Planning Software	[***]
EMC	Data Protector Advisor	[***]
EMC	NetWorker Backup Software	[***]
IBM	Websphere MQ	[***]
Oracle	Oracle database	[***]
IBM	FileNet P8	[***]
Tumbleweed	Tumbleweed SecureTransport	[***]
Citrix	XenApp	[***]
Microsoft	.Net Framework	[***]
	Unix (backup software; FTP)	[***]

Security Software

The following table lists security-related software.

Vendor	Product	Version
Novell	Novell Identity Management/w Password Management	[***]
* Mtech	P-Synch	[***]
	Used until replaced with Novell Password Management	

Appendix B.2 — Data Center Supported Software
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Vendor	Product	Version
RSA	enVision	[***]
McAfee	Anti-Virus, Anti-Spyware, and Desktop Fire-wall (only for servers)	[***]
RSA	RSA SecurID	[***]
McAfee	Anti-Virus, Anti-Spyware for Desktop	[***]
McAfee	SafeBoot disk encryption	[***]
InfoExpress	CyberArmour Desktop Fire-wall for Desktop	[***]
InfoExpress	CyberGatekeeper – Access point and the corporate network	[***]
Critical Watch	FusionVM	[***]

*   To be replaced with Novell identity manager during the transformation period.

Software for zSeries Mainframe Systems

The following table lists supported software products for zSeries mainframe systems.

Vendor	Product	Version
Allen Systems ASG	JclPrep	[***]
Allen Systems ASG	Tmon / CICS	[***]
Allen Systems ASG	Tmon / DB2	[***]
Allen Systems ASG	Tmon / z/OS	[***]
Allen Systems ASG	TMON Strategic Services	[***]
bTrade	COMM-PRESS (TDCompress) [now TDAccess]	[***]
BMC	Catalog Manager DB2	[***]
BMC	Change Manager DB2	[***]
BMC	CONTROL-D	[***]
BMC	DASD MANAGER PLUS DB2	[***]
BMC	DATABASE ADMINISTRATION DB2	[***]
BMC	DATABASE INTEGRITY PLUS IMS	[***]
BMC	MAXM Reorg/Online IMS	[***]
BMC	POINT CHECKER PLUS IMS	[***]

Vendor	Product	Version
BMC	Snapshot Upgrade for IMS	[***]
BMC	ULTRAOPT IMS	[***]
CA	ACF2	[***]
CA	ACF2/DB2	[***]
CA	ACF2/IMS	[***]
CA	CA-1: TMS	[***]
CA	CA-1: Copycat	[***]
CA	CA-CCS/CAIRIM	[***]
CA	CA-CCS/ENF BASE	[***]
CA	CA-CCS/ENF CCI	[***]
CA	CA-CCS/ENF CICS	[***]
CA	CA-CCS/ENF DB2	[***]
CA	DATAMACS	
CA	CA-DMS Detector	[***]
CA	CA-DMS Plan Analyzer	[***]
CA	Endevor/MVS (ALM backend)	[***]
CA	Endevor External Security Feature	[***]
CA	Endevor Parallel Development Manager	[***]
CA	ESP mSeries Workload Manager	[***]
CA	Multi-Image Manager	[***]
CA	Netspy	[***]
CA	OPS/MVS/Base	[***]
CA	CAPEX-Optimizer	
CA	View Base	[***]
CA	View Tso/ISPF/SPF	[***]
CA	View ERO	[***]

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Vendor	Product	Version
CA	Vision:Results (DYL280)	[***]
CA	Vision:Results DB2	[***]
CA	Vision:Sixty (DYL260)	[***]
CA	Vision:Report	[***]
Chicago Soft	QuickRef	[***]
Compuware	Enterprise Common Components	[***]
Compuware	File Aid MVS	[***]
Compuware	File-AID for IMS	[***]
Compuware	License Management Service	[***]
Compuware	Shared Services	[***]
Compuware	Xpediter/CICS	[***]
Compuware	Xpediter/TSO	[***]
Compuware	Xpediter/IMS	[***]
DTS Software	Space Recovery System (ACC/SRS)	[***]
Freeware	PDS	[***]
IBM	CICS/TS	[***]
IBM	DB2	[***]
IBM	IMS for z/OS	[***]
IBM	IMS BTS	[***]
IBM	MQSeries	[***]
IBM	OS	[***]
IBM	Tivoli License Compliance Manager for z/OS (formerly Isogon Soft Audit)	[***]
IBM (Candle)	CL/Supersession	[***]
IBM	QMF	[***]
IBM	SDF II	[***]
Infogix Inc.	ACR/Detail	[***]
Infogix Inc.	ACR Summary	[***]
Infotel	InfoPak / IMS	[***]
Innovation Data	FDR/ABR/DSF/CPK	[***]

Vendor	Product	Version
LRS	LRS Server (VSV)	[***]
LRS	VPS TCP/IP Base / PCL	[***]
LRS	VMCF/TSO	[***]
Macro4 Inc	Dumpmaster MVS	[***]
Macro4 Inc	INSYNC MVS (ISPF T.I)	[***]
Merrill Consultants	MXG	[***]
Metron	Athene Capacity Planning Software	[***]
M-tech	PSYNC	[***]
New Era Software	Stand Alone Edit (SAE)	[***]
Princeton Softech	OPTIM for DB2 (DB2 Relational Tools)	[***]
Princeton Softech	Version Merger	[***]
Quailstone Software	COPYMACS (aka USCCOPY)	[***]
SAS	BASE	[***]
Serena Software	Comparex	[***]
SPC	COBOL Level 2 Report Writer for OS/390	[***]
Sterling Commerce	Connect: Direct	[***]
STK	EXLM	[***]
STK	HSC	[***]
SYNCSORT	Syncsort z/OS	[***]
Tone Software	DYNA-STEP	[***]
Tone Software	OMC-Flash (Flasher)	[***]

Appendix B.3 — Data Center Supported Databases

Database	Notes
[***]	z/OS -Production DB2 on SYSA
[***]	z/OS -Test DB2 on SYSB
[***]	z/OS-Production DB2 on SYSA
[***]	z/OS -Development DB2 on SYSA
[***]	z/OS -Development DB2 on SYSA
[***]	z/OS -Development DB2 on SYSA
[***]	z/OS-Production IMS on SYSA
[***]	z/OS-Test IMS on SYSA

Oracle	Server	Database	Instance
Oracle Instances			
	[***]	[***]	[***]
	[***]	[***]	[***]
	[***]	[***]	[***]
	[***]	[***]	[***]
	[***]	[***]	[***]

SQL Server	Instance	Application	Database
[***]			
	TUN	[***]	[***]
	1434	[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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SQL Server	Instance	Application	Database
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
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		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

SQL Server	Instance	Application	Database
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
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		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
	ANON	[***]	[***]
	13428	[***]	[***]
		[***]	[***]

3 | *Appendix B.3 — Data Center Supported Databases*
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SQL Server	Instance	Application	Database
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
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		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
	MSSQL	[***]	[***]
	1433	[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]

Server	Instance	Application	Database
[***]			
	ANON	[***]	[***]
	13428	[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
	—	[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
	TUN	[***]	[***]
	1434	[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]

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Server	Instance	Application	Database
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
	MSSQL	[***]	[***]
	1433	[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
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		[***]	[***]
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		[***]	[***]
		[***]	[***]
		[***]	[***]
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		[***]	[***]

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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Server	Instance	Application	Database
[***]			
	COGNOS	[***]	[***]
	1434	[***]	[***]
		[***]	[***]
		[***]	[***]
	LAWSON	[***]	[***]
	1435	[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]

Server	Instance	Application	Database
[***]			
	TAC	[***]	[***]
	1434	[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
	MSSQL	[***]	[***]
	1433	[***]	[***]
		[***]	[***]
		[***]	[***]

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Appendix B.3 — Data Center Supported Databases
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Server	Instance	Application	Database
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
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		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
		[***]	[***]
	IMPACT		
	1435	[***]	

Server	Instance	Application	Database
[***]			
	MSSQL	[***]	[***]
	1433	[***]	[***]
		[***]	[***]
		[***]	[***]

Server	Instance	Application	Database
[***]			
	MSSQL	[***]	[***]
	1433	[***]	[***]
		[***]	[***]
		[***]	[***]

Server	Instance	Application	Database
[***]			
	MSSQL	[***]	[***]
	1433	[***]	[***]
		[***]	[***]

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Appendix B.4 — ACS Data Center Facilities

Hillsboro Data Center

ACS' data center in Hillsboro, Oregon, is a single-tenant facility located approximately 14 miles west of downtown Portland. The facility has 84,610 square feet and was the first data center in the United States to become BS15000-certified. Now known as ISO/IEC 20000, this is the first worldwide standard specifically aimed at IT service management. Based on BS15000, ISO/IEC 20000 describes an ITIL-based integrated set of management processes for the effective delivery of IT best practices. The Hillsboro Data Center supports server hosting, WAN and Internet access, and mainframe hosting services for nationally recognized corporations serving the consumer goods and financial industries. The Hillsboro facility supports z/OS systems using a wide variety of third-party products, including the ACS standard tool set. These tools are products marketed by CA, IBM, ASG, and the majority of vendors competing in the mainframe space. The Hillsboro facility supports 2,212 MIPS and 1,325 TB of DASD.

Physical Security

Access to the Hillsboro facility is strictly controlled through several sophisticated physical security systems and procedures. The operations staff monitors the security system 24x7 with an enterprise-class monitoring system. Access into the data center is controlled by a security guard during normal business hours; after business hours, access is by card reader only.

Infrastructure Redundancy

Hillsboro has an N+1 generator system and an N+1 UPS system single utility feed, and is a Tier II data center.

Backup Power

All computer, data communications, and environmental equipment are served with sophisticated power conditioning equipment to prevent disruptions in service from exterior power fluctuations. Additionally, all vital system components are attached to an uninterruptible power supply (UPS) system that provides power monitoring and line conditioning, as well as automatic switching to a battery system and transfer to emergency generators.

HVAC

CRAC units have redundant compressors for fault tolerance and to ensure constant cooling capabilities to the installed equipment.

Network Connectivity

Hillsboro network connectivity consists of Gb Ethernet service from Time Warner Telecom and Verizon Business, OC-48 service from Time Warner Telecom and Verizon Business, and OC-12 service from Verizon Business.

Appendix B.5 – Micros oft Office SharePoint Server Work Authorization 09047

Please refer to the Symetra MOSS Support SOW (imbedded file below), which is part of the current Symetra support agreement.

1 | *Appendix B.5 — Microsoft Office SharePoint Server Work Authorization 09047*
  These materials are considered confidential and proprietary

expertise in action™ A · C · S

Microsoft Office Sharepoint Server Support

FOR

Symetra Life Insurance Company (Symetra)

and

Affiliated Computer Services (ACS)

March 2009

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1.0   Overview and Business Objectives

1.1   Services Overview

ACS will manage Microsoft Office SharePoint Server (MOSS) and all related Microsoft technologies. This includes the management and monitoring of the physical and logical infrastructure as well as certain aspects of configuration and administration as outlined in the Roles and Responsibilities. Symetra will be responsible for the build-out of individual applications or sites within the MOSS infrastructure. ACS will be required to provide and support MOSS within Symetra's production, quality assurance, and development computing environments. These environments should support the build-out of collaborative team and project sites on the MOSS platform using both out-of-the-box functionality and custom components. This environment will provide for both internal and external access to the resulting sites and will need to provide full item-level restore and migration capability.

In addition to the Services described in this SOW, ACS is responsible for providing the Services described in all SOWs within the scope of the Agreement as it relates to the requirements outlined in this SOW, e.g. all SLR's currently in effect regarding Availability will be in effect for MOSS. Access Management controls to infrastructure and applications will follow the Roles and Responsibilities as detailed in the previously mentioned SOWs.

1.2   Service Objectives

a)   Item level back-up and restore requirements (at a minimum all Backup and Recovery requirements as detailed in the ITSA will be met as well as those cited below):

b)   The MOSS backup and restore process must support restoring at any level from the entire farm down to the individual list item level while maintaining all metadata. The process must also allow for restoring items and their metadata without requiring a restore of the next higher item. For example, restoring a sub-site should not require restoring the parent site. In addition, the process must allow out-of-place restores in order to accommodate organizational changes.

c)   Identify, implement and manage the hardware infrastructure needed to support MOSS based on Symetra's current and future business needs.

d)   Ongoing configuration and administration of the MOSS product at the infrastructure level (e.g. farm, web apps, site collection, and shared service providers).

e)   Deployment and management of new custom features via a standard code promotion process.

f)   All changes to the infrastructure or application will follow normal ACS/Symetra Change and Incident Management processes.

g)   Enhanced reporting to ensure proper monitoring and transparency to meet Symetra's audit, security and regulatory requirements and compliance. 2.0 Service Environment

2.0   Service Details

2.1   Scope of the Services to be Supported or Provided

2.1.1   Hardware and Software

Microsoft Office SharePoint Server and related Microsoft technologies

2.1.2   Personnel

a)   ACS will be responsible for staffing to meet the SLRs/SLAs set forth in this SOW and added in the future.

b)   ACS will ensure skills currency and MOSS subject matter expertise in the areas of MOSS infrastructure, configuration, and management for staff responsible for deploying, managing and maintaining the Symetra MOSS environment.

2.1.3   Policies, Procedures and Standards

None identified at this time.

2.1.4   Agreements and Licenses

MOSS software is identified in Schedule L as an ACS supported application.

2.2   Baseline Information

Table 1-Baseline Information

Item	2009	2010	2011	Comments
Total PRD site collections	[***]	[***]	[***]	
Total PRD web farms	[***]	[***]	[***]	
Total PRD web applications	[***]	[***]	[***]	
Total PRD MySites	[***]	[***]	[***]	

Baseline volumes have been used to estimate the scale of support required. Should the baseline volumes exceed the planned use, the parties agree to review the support model in good faith to resolve any discrepancies between planned and actual usage.

3.0 Microsoft Office SharePoint Server Support Requirements

3.1 General Responsibilities

The following table identifies general roles and responsibilities associated with this SOW. An "X" is placed in the column under the party that will be responsible for performing the task. ACS responsibilities are indicated in the column labeled "ACS ".

3.2 Overall Roles and Responsibility

ACS and Symetra will perform the roles and responsibility as detailed below to ensure the proper and successful deployment, development, management, administration, performance, enhancement, upgrade and ongoing maintenance of Subject in File Properties. These Roles and Responsibilities are in addition to all Roles and Responsibilities detailed in the ITSA and Attachments.

Table 2-Roles and Responsibility

Roles and Responsibilities		ACS	Symetra
Capacity and Performance Management			
1.	Ongoing monitoring of application use and performance; hardware capacity; including but not limited to system logs; CPU utilization; server disk space; and memory based on ACS best practices.	X	
2.	Analyze and forecast resource requirements	X	
3.	Propose technical and architectural changes to optimize MOSS environment utilizing resource consumption and trends.	X	
4.	Review and approve recommendation		X
5.	Implement recommendation	X	
6.	Resolve system problems according to normal Incident Management processes.	X	
7.	Review and analyze system logs and propose corrective action.	X	
8.	Review and approve proposed corrective actions.		X
9.	Implement corrective actions	X	
10.	Propose enhancements to correct performance problems.	X	
11.	Symetra review and approval of proposed enhancements		X
12.	Implement approved enhancements	X	
MOSS Application Management			
1.	Identify availability of Upgrades.	X	
2.	Perform risk analysis of Upgrades.	X	
3.	Review and acceptance of risk analysis.		X
4.	Develop Upgrade plans and test plans.	X	

Roles and Responsibilities		ACS	Symetra
5.	Approve Upgrade plans as well as test plans.		X
6.	Install Upgrade in DEV in accordance with Symetra's Change Management processes.	X	
7.	Test Upgrade in DEV.		X
8.	Review and approve DEV test results		X
9.	Install Upgrade in QA in accordance with Symetra Change Management processes.	X	
10.	Test Upgrade packages and patches in QA.		X
11.	Approve QA system Upgrade test results.		X
12.	Approve Upgrade for Production.		X
13.	Install Upgrade in Production. in accordance with Symetra Change Management processes.	X	
14.	Verify Upgrade in Production.		X
15.	Update technical documentation reflecting changes resulting from the implementation of the Upgrade.	X	
MOSS Site Development and Management			
1.	Define business requirements, e,g. master and content page changes for site collections, enhanced MOSS features (e.g.,search, business data catalog, e-forms)		X
2.	Propose solutions to meet Symetra's requirements.	X	
3.	Approve solution.		X
4.	Implement, create and manage approved solution.	X	
5.	Export / import / migrate sites & site content based on requirements.	X	
6.	Manage site collection usage reports.	X	
7.	Manage site usage reports.		X
8.	Create site collections as requested by Symetra	X	
9.	Create sites and workspaces as requested by Symetra	X	
10.	Grant initial administrator rights for sites and workspaces	X	
11.	Configure and manage site level security to comply with Symetra requirements.		X
12.	Create and manage site configuration and content		X
13.	Manage site collection Recycle Bin.	X	
14.	Restore from site collection Recycle Bin.	X	
15.	Manage site Recycle Bin.		X
16.	Restore from site Recycle Bin.		X
17.	Backup from MOSS in accordance with current contractual Backup and Restore requirements	X	
18.	Restore to MOSS in accordance with current contractual Backup and Restore requirements	X	

Roles and Responsibilities		ACS	Symetra
19.	Manage blocked file types.	X	
20.	Identify reporting requirements		X
21.	Provide reporting solutions to meet Symetra's reporting requirements	X	

4.0   **Service Management**

4.1   Objectives

No specific Service Level Requirements for this SOW have been identified at this time. All aspects of this SOW will be subject to and included in all of the current Symetra Service Level Requirements across all Service Towers.

4.2   Definitions

The following defined terms shall apply to this SOW:

Farm — All MOSS services and components on all servers

Web Application — The IIS hosting application for MOSS site collections and Shared Services Providers

Shared Services Provider (SSP) — A collection of farm services that are available to and consumed by the associated Web applications and site collections

Site Collection — A group of Web sites with the same owner and administrative settings

Site — An individual site within a site collection

Upgrades — includes major and interim version releases (including service packs) for MOSS, Windows SharePoint Services (WSS) and related modules or components. Upgrades also include major patches not currently covered under established SMS patching processes.

SCHEDULE 2C
DISTRIBUTED COMPUTING SERVICES SOW

[Attached Hereto]

SCHEDULE 2C

SCHEDULE 2C

DISTRIBUTED COMPUTING SERVICES SOW

for

SYMETRA LIFE INSURANCE COMPANY (SYMETRA)

AUGUST 1, 2009

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1.0 Distributed Computing Services Overview and Business Objectives

1.1 Services Overview

Distributed computing Services are the Services and activities detailed in this Distributed Computing Services Schedule 2C required to provide and support Symetra distributed computing infrastructure. ACS shall provide and support distributed (i.e., non-data center) infrastructure that includes all ACS supported servers, storage devices, workstations, printers, multi-function devices and system software and applications that are attached to the local-area network (LAN) as well as portable and standalone personal computing and other End-User devices.

As depicted in Figure 1 below, in addition to the Service described in this Schedule 2C, ACS is responsible for providing the Services described in Schedule 2A — Cross Functional Services SOW. Figure 1 depicts the relationship between the Cross Functional Services SOW, and all Schedules within the scope of this Agreement.

Cross Functional SOW

Data Center Services SOW	Distributed Computing Services SOW	Data Network Services SOW	Voice Comm. Services SOW	Help Desk Services SOW	Output Processing Services SOW	Content Management Services SOW

Figure 1: Service Towers with Cross Functional View
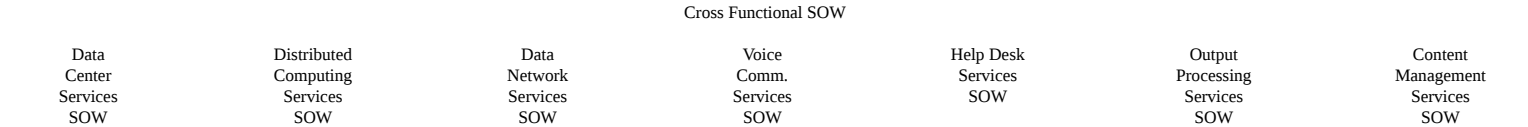
1.2 Service Objectives

The following are the key high-level Service objectives Symetra expects to achieve through outsourced distributed computing Services and this Schedule 2C:

- n   Meet Symetra business needs for highly available, reliable, and secure Services
- n   Acquire and maintain distributed computing Services that achieve the SLRs
- n   Improve distributed computing and desktop service/support levels
- n   Improve End-User productivity
- n   Standardize the distributed computing and desktop environment (hardware and software)
- n   Improve security, data management and backup in the distributed environment
- n   Improve asset management and control
- n   Improve total cost of ownership management
- n   Support business initiatives
- n   Achieve the SLRs/SLAs specified in **Section 4** of this Schedule 2C

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2.0 Service Environment

2.1 Scope of the Infrastructure to be Supported

The following sub-sections specify the appendices and other relevant materials containing details of the distributed computing Services environment to be supported and complied with. Service environment appendices are to be maintained and reviewed with Symetra by ACS and made available to Symetra on a quarterly basis.

ACS will provide distributed computing Services for all Symetra employees and locations.

2.1.1 Hardware and Software

    a.   A listing and description of hardware to be supported is provided in Appendix C.1 -Distributed Computing Hardware.

    b.   A listing and description of the software and utilities to be supported is provided in Appendix C.2 — Distributed Computing Software.

    c.   A listing and description of core images to be supported is provided in Appendix C.3 — Distributed Computing Core Images.

2.1.2 Service Locations

    a.   A description of the Symetra Sites for which ACS will provide distributed computing Services is provided in Attachment B of the Agreement.

2.1.3 Personnel

    a.   ACS will be responsible for providing qualified, and appropriately certified, staffing for the distributed computing Services environment as required to perform the Services required hereunder in accordance with the SLRs/SLAs set forth in this Schedule 2C.

3.0 Distributed Computing Support Services Requirements

3.1 Service Descriptions and Roles and Responsibilities

In addition to the Services, activities, and roles and responsibilities described in Schedule 2A - -Cross Functional Services SOW, distributed computing Services include the following Services, activities and roles and responsibilities.

3.1.1 Distributed Computing Services

The distributed computing Services provided by ACS under this Schedule 2C include End-User device provisioning and support required by Symetra End-Users, including the following:

    a.   **Services**:

        – Procurement services

        – IMAC

        – Operational monitoring, as needed

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   –   Problem determination and resolution

   –   Technical support and Break/Fix

   –   Software deployment and management

b.   **File/Print/Storage Services**:

   –   Procurement services

   –   Data storage, backup and recovery

   –   Network-attached printer support

   –   Local application servers

   –   Remote server administration

   –   Problem determination and resolution

   –   Technical support as needed

c.   **Symetra Headquarter Workstation/End-User Services** (e.g., locally attached desktop computer, laptop computers, printers, accessory cables and workgroup hubs/switches, scanners, fax machines, multi-function devices, standardized personal digital assistant (PDA) devices, CD/DVD burners and integrated machines, and LCD)

   –   (IMACs

   –   Operational monitoring, as needed

   –   Commercially available system and productivity software deployment and management

   –   Problem determination and resolution

   –   Technical support and Break/Fix as needed

   –   Management and distribution of Symetra approved standard image and related Symetra approved software

   –   Hardware deployment

   –   Excludes physical office relocations

d.   **Remote Location Workstation/End-User Services** (e.g., locally attached desktop computer, laptop computers, printers, scanners, fax, multi-function devices, standardized personal digital assistant (PDA) devices, facsimile machines, CD/DVD burners and integrated machines, and LCD)

   –   (IMACs, excluding physical office relocations

   –   Operational monitoring, as needed

   –   Problem determination and resolution

   –   Technical support and Break/Fix as needed

   –   Commercially available system and productivity software deployment and management

    –   Management and distribution of Symetra approved standard image and related Symetra approved software

    –   Hardware deployment

e.   **Storage Services**: Storage Services include the hardware, software and staff resources necessary to meet Symetra requirements for storing non-shared and shared information on Symetra's distributed servers.

f.   **Desktop Applications Services**: Desktop application Services include the IT resources necessary to support business productivity software. Included are personal productivity and office applications services (in accordance with Symetra policies), and other basic IT resources necessary to meet the End-User requirement for performing typical office and business functions using commercially developed applications and office suites.

g.   **Electronic Mail (e-mail) Services**: Support of distributed components of centralized email Services (see Schedule 2B — Data Center SOW). This includes support for distributed e-mail applications, e-mail servers, wireless messaging (e.g., BlackBerry), End-User support and e-mail authorized End-User account management.

h.   **Remote Access Services - Employees**: Remote access support Services are the Services to support remote access hardware and software for Symetra employees in remote or home locations (e.g., VPN services).

i.   **Remote Support** — Remote support Services allows ACS Level 2 support technicians to manage desktop devices and software remotely whenever possible to remotely resolve tickets escalated from the help desk. This includes maintaining and troubleshooting the desktop operating system and supported desktop applications electronically to minimize the need to dispatch technical personnel or ship equipment for services, based on Symetra's established policies and procedures.

j.

The following tables identify each Party's roles and responsibilities associated with this Schedule 2C. An "X" is placed in the column under the Party that is responsible for performing the applicable task. As part of the Services, ACS shall perform all of the roles and responsibilities that are ACS obligations, as denoted by an "X" in the ACS column set forth in this Schedule 2C.

3.1.2 General Responsibilities

The following table identifies general roles and responsibilities associated with this Schedule 2C.

Table 1. General Roles and Responsibilities

General Roles and Responsibilities	ACS	Symetra
1. Define desktop/End-User requirements		X
2. Recommend Services and standards for supporting the desktop/End-User	X	
3. Approve services and standards for supporting the desktop/End-Users		X

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General Roles and Responsibilities	ACS	Symetra
4. Procure desktop and laptop hardware and software and peripherals.		X
5. Deploy and manage desktop and laptop hardware and software (e.g.. operating system, standard image, personal productivity and office automation software and services) in accordance with Symetra policies (e.g., desktop/laptop lifecycle, inventory, and End-User assignment polices) and cross-functional services (e.g., acquisition and management Services)	X	
6. Procure and own network-attached servers, storage devices and peripherals	X	
7. Deploy and manage network-attached servers, storage devices and peripherals	X	
8. Procure locally attached printers, storage devices and miscellaneous peripherals		X
9. Deploy and manage locally attached printers, storage devices and miscellaneous peripherals	X	
10. Provide storage Services for distributed servers	X	
11. Support distributed components of centralized email Services provided through Data Center Services SOW	X	
12. Provide and support remote access Services for Symetra employees in remote or home locations	X	
13. Provide Level 2 support for supported core software (e.g., personal productivity and office automation software)	X	
14. Provide Level 2 support for Symetra business applications (e.g., ViewStar and Cognos)		X
15. Provide Level 2 support of standard image components required for Symetra business applications	X	
16. Provide desktop Break/Fix and Level 2 hardware and system software support as coordinated through the Help Desk	X	
17. Provide server break/fix and Level 2 hardware and system software support as coordinated through the Help Desk	X	
18. Provide Level 2 technical support of audio-visual technology in conference rooms and training rooms identified by Symetra	X	
19. Provide Level 3 and Break/Fix technical support of audio-visual technology in conference rooms and training rooms identified by Symetra		X
20. Evaluate and recommend desktop-related technology upgrades or refreshes	X	
21. Review and approve technology upgrades or refresh plans prior to implementation		X

3.1.3 Core Software Build and Deployment Services

ACS will perform the core Software build deployment Services associated with the provision of distributed computing infrastructure. Core Software consists of the suite of Software programs used to build a Symetra-defined standard image(s) for a supported device type (e.g., operating system Software, office productivity and messaging Software). The following table identifies the core Software build and deployment roles and responsibilities.

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Table 2. Core Software Build and Deployment Roles and Responsibilities

Core Software Build and Deployment Roles and Responsibilities	ACS	Symetra
1. Recommend core Software deployment/management policies and procedures	X	
2. Review and approve core Software deployment/ management policies and procedures		X
3. Provide technical assistance for defining core image(s) specifications for desktop, laptop and servers	X	
4. Specify proprietary requirements for Symetra core image(s) for desktop and laptop systems.		X
5. Approve standard core image(s) specifications		X
6. Build core Software server image(s)	X	
7. Build core Software desktop image(s)	X	
8. Package and test for distribution and fallback	X	
9. Test functionality of approved distribution		X
10. Approve package for distribution		X
11. Provide necessary utilities/tools to maintain and ensure compliance with core image(s) Software deployment/management policies and procedures	X	
12. Manage deployment efforts using formal project management tools, methodologies and standards (e.g., ITIL change and configuration management practices)	X	
13. Deploy core images (desktop, laptop, servers)	X	
14. Provide and administer Software distribution services (e.g., automated tool, procedures, reporting)	X	
15. Restore the End-User's core image with their unique application set and network connections as needed	X	
16. Develop scripts and macro programs to automate standard Symetra processes as appropriate (e.g., upgrading desktop images)	X	
17. Develop, implement, and maintain macro programs for Symetra standard distributed computing applications and processes	X	
18. Conduct deployment reviews and provide results to Symetra	X	
19. Review and approve results of deployment reviews		X

3.1.4 Symetra Application Software Build and Deployment Services

ACS will perform the Software build and deployment Services associated with the provision of Symetra application Software. Application Software consists of non-core Software packages (e.g., COTS applications, and Symetra custom developed applications).The following table identifies the Symetra application Software build and deployment roles and responsibilities

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Table 3. Symetra Application Software Build and Deployment Roles and Responsibilities

Symetra Application Software Build and Deployment Roles and Responsibilities	ACS	Symetra
1. Recommend application Software deployment/management policies and procedures	X	
2. Review and approve application Software deployment/management policies and procedures		X
3. Provide technical assistance for defining Symetra application Software image specifications	X	
4. Approve Symetra application image specifications		X
5. Build Symetra application image		X
6. Package and test for distribution and fallback	X	
7. Test functionality of approved distribution		X
8. Approve package for distribution		X
9. Manage deployment efforts using formal project management tools, methodologies and standards (e.g., Change Management Procedures and ITIL configuration management practices)	X	
10. Deploy Symetra application images	X	
11. Provide and administer Software distribution Services (e.g., tools, procedures and reporting)	X	
12. Conduct deployment reviews and provide results to Symetra	X	
13. Review and approve results of deployment reviews		X

3.1.5 Operations and Administration

ACS is responsible for providing a number of operations and administration Services. Operations and administration Services include the activities associated with the day-to-day management of the installed systems and Software environment. The following table identifies the operations and administration Services roles and responsibilities that are specific to this Schedule.

Table 4. Operations and Administration Roles and Responsibilities

Operations and Administration Roles and Responsibilities	ACS	Symetra
1. Relocation of equipment for interoffice moves.		X
2. Provide on-site technical support to End-Users for maintenance and Break/Fix activities	X	
3. Coordinate with the help desk, and all other necessary Third Parties and Symetra support organizations and End-Users to manage all on-site technical support requests to resolution and closure (e.g., scheduling deskside support)	X	
4. Perform domain/operating system administration support activities (e.g., file and print sharing, logon user-id and password maintenance) for all managed servers (e.g., file/print and email)	X	
5. Purchase and manage paper/forms/consumables		X

Operations and Administration Roles and Responsibilities	ACS	Symetra
6. Install consumables for printers		X
7. Install paper/forms for printers		X
8. Remove desktop/End-User device print jobs and place in output bins, courier and/or mail		X
9. Distribute desktop/End-User device print jobs to user locations		X
10. Manage user accounts, disk space quotas and access control (e.g., OS, database, middleware, file systems and disk space, etc.)	X	
11. Provide support for Symetra approved personal digital assistants (PDAs)	X	
12. Provide Level 2 remote support for remote workers using Symetra standard equipment at Symetra locations prior to dispatch of a Third Party support organization	X	
13. Establish guidelines for priority on-call Services		X
14. Provide priority on-call Services in accordance with Symetra standard policy and procedures	X	

3.1.6 Install, Moves, Adds, Changes (IMACs)

IMAC Services are the activities associated with providing IMACs. The following table identifies the IMAC Services roles and responsibilities that are specific to this Schedule.

Table 5. Install, Moves, Adds, Changes (IMACs) Roles and Responsibilities

Install, Moves, Adds, Changes (IMACs) Roles and Responsibilities	ACS	Symetra
1. Define procedures for distributed computing IMAC Services		X
2. Contact the End-User and schedule an appropriate, agreed to time for the work to take place in remote offices	X	
3. Contact the End-User and schedule an appropriate, agreed to time for the work to take place in Symetra Sites	X	
4. Approve IMAC schedule		X
5. Conduct pre-installation and site survey activities (e.g., network connectivity, power and data jack preparation) in accordance with the procedures and specific Service Request	X	
6. Build, configure and test the system in accordance with the standard hardware configuration(s) and Software image and in accordance with the procedures and specific Service Request	X	
7. Perform hardware and Software IMACs and re-installations in accordance with the specific Service Request, procedures and other application policies (e.g., security policies)	X	
8. Conduct data and application migration that is necessary due to any hardware or Software IMACs and re-installations	X	
9. Provide basic End-User or technical staff orientation as needed when installing a new device	X	

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Install, Moves, Adds, Changes (IMACs) Roles and Responsibilities	ACS	Symetra
10. Update applicable cross functional management tools (e.g., asset management database) with required data and close an IMAC Service Request	X	
11. Coordinate with help desk and all other necessary Third Parties and Symetra support organizations to manage all IMAC requests to resolution and closure	X	

3.1.7 Special Support Services

ACS will provide the following special support Services, including installation/deployment, maintenance, support, Break/Fix, Software and other technical training, upgrades, etc.

    a.   VIP Support—Includes all support for designated Symetra executives/VIPs. This can include support in the home or other remote locations. Help desk shall immediately dispatch desk side support.

    b.   Sales Support — Provide support for designated key identified sales staff who work from their home or remote offices. Help desk shall escalate to the priority support person aligned with the key sales staff.

    c.   Support for Remote End-Users temporarily in Symetra Sites.

4.0 Service Management

4.1 Objectives

A key objective of the Agreement is to attain the SLRs/SLAs. SLAs and project-specific SLAs are specified with Fee Reductions, as detailed in Schedule 5, where business is impacted through failure to meet significant mission critical systems or services, or project milestones or objectives warrants a reduction in Fees paid when Service performance requirements are not met. SLRs/SLAs are detailed in the following sections of this Schedule 2C..

ACS shall provide written reports to Symetra regarding ACS's compliance with the SLRs/SLAs specified in this Schedule.

4.2 Service Level Agreements (SLAs)

The SLRs for each of the following SLAs represent minimum service levels required across all Service Towers. ACS must consistently meet or exceed such SLRs.

Table 6. Install, Moves, Adds and Changes (IMACSs)— Workstations Peripherals, and Distributed Servers

Definition	As defined in Attachment P— Definitions

Installs, Moves, Adds, Changes SLAs

Request	Service Measure	Performance Target	SLR
1-10 in a single request for new equipment or software	Schedule installation appointment with the End-User	[***]	[***]
1-10 in a single request for new equipment or software	Elapsed time to deploy	[***]	[***]
Urgent request, or more than 10 in a single request, or new remote server deployment Services	Date and scheduled time	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement method	As provided in the Spec Sheet	

Table 7. Software Installation SLA

Software Installation

Request	Service Measure	Performance Target	SLR
Desktop/laptop/remote server, (e.g., OS, service packs and non- critical security patches) and other business Software, (e.g., Adobe Writer, Java, MS Project and email archive) in accordance with Symera policies.	Elapsed time to deploy	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement method	As provided in the Spec Sheet	

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4.3 Reports

Without limiting the terms of **Section 2.11.1** of the Agreement, ACS shall provide written reports to Symetra regarding ACS's compliance with the SLAs and other distributed computing activity reports specified in this Schedule 2C.

5.0 Referenced Schedule Appendices and Agreement Schedules

5.1 Referenced Schedule 2C Appendices

Schedule Appendix	Description
Appendix C.1	Distributed Computing Hardware
Appendix C.2	Distributed Computing Software
Appendix C.3	Distributed Computing Core Images

5.2 Referenced Agreement Schedules

Agreement	Description
Schedule 5	Fee Reductions
Schedule 2A	Cross Functional Services Schedule
Schedule 2B	Data Center Services Schedule

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Appendix C.1 — Distributed Computing Hardware Inventory as of 7/14/09

Status Code	Description
Pending Disposal	Asset is located in ACS storage and is waiting to be disposed. Is not longer viable or able to be redeployed.
Pending Mgr Assignment	Asset was used by an employee who left the company. Asset is still viable and will stay with the manager until manager decides where to redeploy it.
Active	Asset is actively being used in the environment.
Surplus	Asset is located in ACS storage and is waiting to be redeployed. Is viable and has not reached end of life.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Apple PowerMac G4	CPU	Apple Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Apple PowerMac G5	CPU	Apple Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Apple PowerMac G5	CPU	Apple Desktop	[***]	[***]	[***]	[***]	Active	09/29/2008	09/26/2008

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Atlanta	Symetra Financial	Compaq Deskpro	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/03/2009	03/03/2009
(Unknown)	Symetra Financial	Compaq Deskpro	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/03/2009	03/03/2009
(Unknown)	Symetra Financial	Compaq Deskpro	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/03/2009	03/03/2009
Symetra Financial Center	Symetra Financial	Compaq Deskpro 4000 266MHz	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/31/2005	12/31/2005
Key Center	Symetra Financial	Compaq Deskpro EN 1GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EN 1GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Key Center	Symetra Financial	Compaq Deskpro EN 1GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Key Center	Symetra Financial	Compaq Deskpro EN 1GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EN 1GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	09/23/2008
Miami	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	12/22/2005
Conshocken	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/21/2005	12/21/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
South Windsor	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/21/2005	12/21/2005
South Windsor	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/21/2005	12/21/2005
South Windsor	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/21/2005	12/21/2005
South Windsor	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/21/2005	12/21/2005
South Windsor	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/21/2005	12/21/2005
San Diego	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/22/2005	12/22/2005
Miami	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/27/2005	12/27/2005
Miami	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/27/2005	12/27/2005
Miami	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/27/2005	12/27/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Miami	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/27/2005	12/27/2005
Miami	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/16/2008	12/27/2005
Plano	Symetra Financial	Compaq Deskpro EN 350MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/20/2008	12/29/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EN 450MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EN 450MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	06/17/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EN 450MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	06/18/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EN 450MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	06/24/2009	08/19/2005
Miami	Symetra Financial	Compaq Deskpro EN 450MHz Tower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/16/2008	12/27/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EN 733MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Compaq Deskpro EN 733MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	07/18/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EN 733MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	10/16/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EN 733MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	10/16/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EN 733MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	10/16/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EN 733MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	10/16/2008	08/19/2005
Key Center	Symetra Financial	Compaq Deskpro EN 733MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	08/01/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EN 866MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	10/16/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EP 500MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
South Windsor	Symetra Financial	Compaq Deskpro EP 500MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/21/2005	12/21/2005
South Windsor	Symetra Financial	Compaq Deskpro EP 500MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/21/2005	12/21/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Miami	Symetra Financial	Compaq Deskpro EP 500MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/22/2005	12/22/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EP 500MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	07/18/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EP 500MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	10/16/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EP 500MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	06/24/2009	08/19/2005
Conshocken	Symetra Financial	Compaq Deskpro EP 550MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/21/2005	12/21/2005
South Windsor	Symetra Financial	Compaq Deskpro EP 550MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/21/2005	12/21/2005
South Windsor	Symetra Financial	Compaq Deskpro EP 550MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/21/2005	12/21/2005
South Windsor	Symetra Financial	Compaq Deskpro EP 550MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/21/2005	12/21/2005
Boston	Symetra Financial	Compaq Deskpro EP 550MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	12/28/2005	12/28/2005
Symetra Financial Center	Symetra Financial	Compaq Deskpro EP 550MHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	10/16/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D500 1.7GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Plano	Symetra Financial	Compaq Evo D500 1.7GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/03/2009	03/03/2009
Symetra Financial Center	Symetra Financial	Compaq Evo D500 1.7GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	10/16/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D500 1.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Key Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/15/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Key Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
(Unknown)	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/03/2009	03/03/2009
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	07/01/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	07/16/2008	12/31/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	10/16/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	10/29/2008	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	05/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	05/20/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq Evo D510 2.4GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	06/24/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	01/28/2009	07/20/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	05/22/2009	10/18/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/20/2008	10/16/2007
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/10/2008	03/10/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/17/2008	03/17/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/23/2008	03/05/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/01/2008	03/13/2008

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/16/2008	06/05/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/23/2008	03/03/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/24/2008	03/03/2008
Atlanta	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/29/2008	03/03/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/19/2008	05/19/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/22/2008	05/22/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/23/2008	05/23/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/30/2008	05/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/03/2008	06/03/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/06/2008	06/06/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/12/2008	06/12/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/12/2008	06/12/2008

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/17/2008	06/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/17/2008	06/17/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/17/2008	06/17/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/17/2008	06/17/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/18/2008	06/18/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/18/2008	06/18/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/18/2008	06/18/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/19/2008	06/19/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/20/2008	06/20/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/23/2008	06/23/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/23/2008	06/23/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/23/2008	06/23/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/23/2008	06/23/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/24/2008	06/24/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/24/2008	06/24/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/25/2008	06/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/01/2008	07/01/2008
Miami	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/02/2008	03/03/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/02/2008	07/02/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/02/2008	07/02/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/03/2008	07/03/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/08/2008	07/08/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/09/2008	07/09/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/09/2008	07/09/2008
Cincinnati	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/10/2008	07/09/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/15/2008	07/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/15/2008	07/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/15/2008	07/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	06/19/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/17/2008	07/17/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/17/2008	07/17/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/17/2008	07/17/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/17/2008	07/17/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/17/2008	07/17/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/18/2008	07/18/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/22/2008	07/22/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/23/2008	07/23/2008

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/31/2008	07/21/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/01/2008	08/01/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/01/2008	08/01/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/01/2008	08/01/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/01/2008	08/01/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/04/2008	08/04/2008
(Unknown)	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/05/2008	07/30/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/05/2008	08/05/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/06/2008	08/06/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/07/2008	08/07/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/08/2008	08/07/2008
Boston	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/15/2008	07/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/21/2008	08/21/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/22/2008	08/06/2008
TeleWorker	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/22/2008	08/22/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/25/2008	07/28/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/25/2008	08/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/25/2008	08/25/2008
Bethel Park (Pittsburgh)	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/25/2008	08/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/25/2008	08/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/25/2008	08/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/25/2008	08/25/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/25/2008	08/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/25/2008	08/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/26/2008	07/16/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/26/2008	08/26/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/26/2008	08/26/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/26/2008	08/26/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/26/2008	08/26/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/26/2008	08/26/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/26/2008	08/26/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/26/2008	08/26/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/26/2008	08/26/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/29/2008	08/29/2008

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/29/2008	08/29/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/29/2008	08/29/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/01/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/01/2008	09/01/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/01/2008	09/01/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/01/2008	09/01/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/01/2008	09/01/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/01/2008	09/01/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/09/2008	07/02/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/10/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/11/2008	07/01/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/09/2008	08/26/2008
Norcross	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/15/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/15/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/16/2008	10/16/2008

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/17/2008	10/17/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/20/2008	10/20/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/24/2008	09/11/2008
Norcross	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/28/2008	07/17/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/28/2008	08/04/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/29/2008	07/30/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/05/2008	09/25/2008
Norcross	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/07/2008	08/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/10/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/10/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/18/2008	07/23/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/18/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/21/2008	10/15/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/25/2008	08/04/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/26/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/26/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/02/2008	08/26/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/03/2008	07/18/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/12/2008	06/11/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/06/2009	07/31/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/08/2009	07/30/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/08/2009	08/26/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/09/2009	06/24/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/13/2009	01/13/2009
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/14/2009	07/08/2008
South Windsor	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/16/2009	07/14/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/28/2009	05/30/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/28/2009	06/24/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/09/2009	09/25/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	03/31/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	06/05/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	06/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	06/18/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	06/20/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	07/07/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	08/04/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	08/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	08/26/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	10/15/2008
NorthWest Data Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/13/2009	09/01/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/13/2009	09/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/19/2009	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/20/2009	07/15/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/02/2009	07/15/2008
Atlanta	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009
(Unknown)	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/26/2009	05/23/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2009	09/12/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/03/2009	09/25/2008
Indianapolis	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/14/2009	07/02/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/15/2009	08/01/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/17/2009	07/09/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/23/2009	09/01/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/28/2009	09/01/2008
(Unknown)	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/11/2009	08/01/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2009	05/12/2009
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/14/2009	08/26/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/03/2009	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/04/2009	07/16/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/16/2009	07/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/01/2009	07/10/2008
Indianapolis	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/07/2009	07/09/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/15/2008
Key Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	07/23/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/29/2008	08/01/2008
Norcross	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/29/2008	08/25/2008
Bethel Park (Pittsburgh)	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/29/2008	08/25/2008
Norcross	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/28/2008	09/12/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/26/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/04/2009	07/21/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/27/2009	07/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/03/2009	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/06/2009	09/25/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/13/2009	08/06/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/15/2009	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/21/2009	08/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/24/2009	08/25/2008
Cincinnati	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/18/2009	07/09/2008
(Unknown)	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/24/2009	03/30/2009
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/30/2009	10/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/06/2009	06/13/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/16/2008	04/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	07/01/2009	05/27/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	01/22/2009	08/04/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	03/03/2009	06/20/2008

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	03/17/2009	06/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	04/02/2009	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	04/10/2009	05/27/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	05/26/2009	09/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/03/2009	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/03/2009	08/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/04/2009	09/01/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/10/2009	07/24/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/29/2009	06/17/2008

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	07/01/2009	07/30/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	07/10/2009	09/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	07/10/2009	09/25/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex 740 SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	07/10/2009	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX280 3.19GHz	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/12/2008	05/12/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/08/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/08/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Bethel Park (Pittsburgh)	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Plano	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/31/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/31/2006	05/31/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/08/2006	06/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/09/2006	06/09/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/16/2006	06/16/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/29/2006	06/29/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/24/2006	07/24/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/13/2006	10/13/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Plano	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Itasca	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/23/2007	03/23/2007
TeleWorker	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/23/2007	03/23/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/23/2007	03/23/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/08/2007	06/08/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/08/2007	06/08/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/08/2007	06/08/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/08/2007	06/08/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/07/2007	09/07/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/17/2007	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/07/2007	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/10/2007	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/02/2008	01/02/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/02/2008	01/02/2008
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/10/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/14/2008	01/14/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/28/2008	03/23/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/04/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/16/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/17/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/17/2008	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/17/2008	08/24/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/17/2008	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/21/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/30/2008	06/08/2007
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/08/2008	05/31/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	05/13/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	05/13/2008
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/16/2008	02/08/2006
Norcross	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/21/2008	09/13/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/22/2008	01/24/2008
Norcross	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/26/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/26/2008	08/24/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/02/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/03/2008	02/08/2006
TeleWorker	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/13/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/17/2008	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/17/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/20/2008	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/03/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/18/2008	04/04/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/21/2008	03/23/2007
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/28/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/04/2008	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/04/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/05/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/06/2008	08/06/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/29/2008	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/03/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/03/2008	07/20/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/04/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/12/2008	12/14/2006
Bethel Park (Pittsburgh)	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/18/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/22/2008	02/08/2006
San Diego	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/26/2008	10/17/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/02/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/08/2008	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/16/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/17/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/17/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/20/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/20/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/21/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/21/2008	11/14/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/21/2008	03/23/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/23/2008	08/14/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/27/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/27/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/05/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/05/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/05/2008	10/17/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/05/2008	03/23/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/20/2008	03/23/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/24/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/02/2008	07/21/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/03/2008	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/03/2008	06/08/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/09/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/09/2008	02/08/2006
Itasca	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/10/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/10/2008	12/11/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/11/2008	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/11/2008	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/11/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/12/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/15/2008	02/08/2006
Exton	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/18/2008	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/19/2008	10/18/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/29/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/08/2009	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/08/2009	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/08/2009	07/12/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/09/2009	12/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/14/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/14/2009	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/14/2009	01/14/2009
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/15/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/21/2009	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/23/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/28/2009	02/08/2006

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/28/2009	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/30/2009	09/13/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/09/2009	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Plano	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	05/10/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	08/24/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	08/24/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	08/24/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	03/23/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	03/23/2007
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	03/23/2007
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	06/08/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	07/12/2007
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	11/16/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/11/2009	06/19/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/12/2009	01/30/2009
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/16/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/18/2009	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/18/2009	06/09/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/19/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/19/2009	03/27/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/24/2009	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/27/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/06/2009	02/08/2006
Atlanta	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
Atlanta	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Atlanta	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
Atlanta	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
(Unknown)	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
(Unknown)	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
(Unknown)	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
Hartford	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
Itasca	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/11/2009
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/12/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/17/2009	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/18/2009	09/26/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/19/2009	06/08/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/20/2009	04/16/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/23/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/23/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/24/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/25/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2009	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2009	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/30/2009	03/30/2009
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/31/2009	08/14/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/03/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/06/2009	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/06/2009	02/23/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/14/2009	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/14/2009	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/14/2009	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/20/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/20/2009	04/20/2009
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/21/2009	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/22/2009	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/24/2009	06/08/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/28/2009	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/29/2009	10/17/2006
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/30/2009	02/23/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/01/2009	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/04/2009	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/05/2009	07/20/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/05/2009	11/14/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/05/2009	12/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/07/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/07/2009	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/08/2009	12/11/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/11/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2009	12/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/14/2009	08/14/2007
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/14/2009	09/07/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/18/2009	10/18/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/19/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/20/2009	10/18/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/21/2009	07/12/2007
San Diego	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/28/2009	02/08/2006
San Diego	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/28/2009	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/29/2009	09/26/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/02/2009	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/02/2009	03/21/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/03/2009	06/16/2006

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
(Unknown)	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/08/2009	06/08/2009
Indianapolis	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/09/2009	02/08/2006
Indianapolis	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/09/2009	02/08/2006
Indianapolis	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/09/2009	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/10/2009	09/25/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/11/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/16/2009	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/16/2009	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/16/2009	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/16/2009	04/04/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/17/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/17/2009	07/24/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/19/2009	08/24/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/19/2009	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/19/2009	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/22/2009	11/14/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/22/2009	12/14/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/23/2009	02/08/2006

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/23/2009	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/23/2009	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/24/2009	02/08/2006
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/24/2009	06/09/2006
Norcross	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/24/2009	10/18/2006
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/24/2009	09/26/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/26/2009	02/27/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/01/2009	02/08/2006
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/01/2009	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
(Unknown)	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/08/2009	06/16/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/10/2009	09/26/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/14/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	02/08/2006
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	02/08/2006
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	02/08/2006
Atlanta	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	02/08/2006
TeleWorker	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	02/08/2006
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	12/14/2006
Indianapolis	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	06/08/2007
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/11/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/20/2008	02/08/2006
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/25/2008	12/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/22/2008	10/18/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/25/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/29/2008	09/26/2008
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/28/2008	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/28/2008	05/12/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/17/2008	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/13/2009	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/16/2009	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/16/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/31/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/31/2009	07/24/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/31/2009	03/13/2008
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/13/2009	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/15/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/21/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/21/2009	02/08/2006
NorthWest Data Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/22/2009	10/17/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/23/2009	09/25/2008
(Unknown)	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/01/2009	11/14/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/04/2009	06/08/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/08/2009	08/07/2008
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/29/2009	07/12/2007
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/01/2009	03/23/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/02/2009	02/08/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/02/2009	03/23/2007
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/02/2009	03/23/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/02/2009	03/23/2007
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/02/2009	03/23/2007
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/02/2009	03/23/2007
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/02/2009	03/23/2007
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/02/2009	03/23/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/02/2009	03/23/2007
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/08/2009	02/08/2006
South Windsor	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/09/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/15/2009	02/08/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/16/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/09/2009	03/11/2009
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/14/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/14/2009	12/11/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/16/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/16/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/16/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/16/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	06/09/2009	02/08/2006

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	06/09/2009	02/08/2006
Miami	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/16/2008	07/12/2007
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/08/2008	07/21/2006
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	06/10/2009	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	07/10/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	07/25/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	10/07/2008	11/14/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	11/10/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	01/21/2009	10/18/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	01/22/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	02/03/2009	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	03/23/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	03/26/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	04/21/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	05/01/2009	10/17/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	05/14/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	05/18/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	05/19/2009	10/18/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	05/28/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	05/28/2009	08/24/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	05/29/2009	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/09/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/10/2009	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/11/2009	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/16/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/19/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/19/2009	07/20/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/23/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/24/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/26/2009	05/31/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	07/07/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	07/08/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	07/09/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	07/10/2009	10/18/2006
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	07/13/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/01/2007	09/20/2007
San Diego	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/14/2007	10/17/2007
San Diego	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	11/14/2007	10/17/2007
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/02/2008	01/02/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/28/2008	01/08/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	01/31/2008	01/31/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/19/2008	02/19/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/13/2008	03/13/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/04/2008	11/15/2007
San Diego	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/16/2008	04/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/13/2008	05/13/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/26/2008	05/26/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/04/2008	06/04/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/06/2008	06/06/2008
South Windsor	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/15/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	10/21/2008	05/13/2008
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/09/2009	01/14/2008
TeleWorker	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/10/2009	05/13/2008
Key Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/02/2009	09/11/2007
Key Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/09/2009	10/19/2007
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	04/15/2009	09/07/2007

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
NorthWest Data Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	05/01/2009	02/13/2009
Symetra Financial Center	Symetra Financial	Dell Optiplex GX745 Desktop	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	02/19/2009	07/16/2008
(Unknown)	Symetra Financial	Dell Precision 670 WorkStation	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	06/08/2009	06/08/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	12/15/2005	12/15/2005
Key Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	10/10/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	12/31/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	12/31/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	12/31/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	12/31/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/15/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	07/07/2009	12/31/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	07/16/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	07/16/2008	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	05/08/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	05/28/2009	12/23/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	05/29/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	06/04/2009	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz CMT	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	10/31/2008	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	06/23/2009	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE_ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000 2.8GHz SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/23/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000MT 2.8GHz SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	02/05/2009	09/22/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DC5000MT 2.8GHz SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Disposal	06/03/2009	09/22/2008
(Unknown)	Symetra Financial	Hewlett Packard Evo D530 2.8ghz SFF	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/04/2009	03/03/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	CPU	PC Desktop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	03/11/2009	11/05/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	CPU	PC Desktop	[***]	[***]	[***]	[***]	Surplus	06/05/2009	11/05/2005
(Unknown)	Symetra Financial	HP Compaq DC7600 Convertible Minitower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/03/2009	03/03/2009
(Unknown)	Symetra Financial	HP Compaq DC7600 Convertible Minitower	CPU	PC Desktop	[***]	[***]	[***]	[***]	Active	03/03/2009	03/03/2009

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Latitude D420 Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009
Indianapolis	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/31/2006	05/31/2006
Key Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
TeleWorker	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Conshocken	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/08/2007	11/08/2007
Key Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/13/2008	10/17/2006
Key Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/03/2008	05/12/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/20/2008	10/17/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/16/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/24/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/12/2009	01/12/2009
Atlanta	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/12/2009	01/12/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/20/2009	10/18/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/22/2009	10/13/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/28/2009	12/04/2007
Key Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/24/2009	12/11/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/19/2009	12/04/2007
Miami	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/13/2008	02/08/2006
Atlanta	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/13/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/13/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/28/2008	10/17/2006
Norcross	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/09/2008	01/08/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/16/2009	12/04/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	01/13/2009	02/08/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	01/20/2009	06/16/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	05/19/2009	12/04/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	05/19/2009	04/14/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	06/09/2009	10/18/2006
Bethel Park (Pittsburgh)	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	07/02/2008	02/08/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	02/04/2009	12/05/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	02/16/2009	10/18/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	05/05/2009	09/24/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D610 1.86GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	05/29/2009	12/04/2007
Key Center	Symetra Financial	Dell Latitude D620 1.66GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/18/2008	08/14/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.66GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/05/2008	06/05/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.66GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	11/07/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.66GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/22/2008	08/14/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.66GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/18/2008	01/25/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.66GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/19/2009	03/09/2007
TeleWorker	Symetra Financial	Dell Latitude D620 1.66GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009
San Diego	Symetra Financial	Dell Latitude D620 1.66GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.66GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	06/16/2009	08/14/2007
Miami	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/15/2006	11/15/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/15/2006	11/15/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/15/2006	11/15/2006
Key Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/15/2006	11/15/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/15/2006	11/15/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/23/2007	02/23/2007
Key Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/23/2007	03/23/2007
Boston	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/23/2007	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Key Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
TeleWorker	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
TeleWorker	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Key Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/26/2007	09/26/2007
Conshocken	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/27/2007	09/27/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/07/2007	12/07/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/11/2007	12/11/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/23/2008	01/23/2008
Key Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/23/2008	02/11/2008
Boston	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/17/2008	09/21/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/18/2008	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/23/2008	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/23/2008	03/03/2008
Key Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/13/2008	08/14/2007
Key Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/20/2008	09/13/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/22/2008	11/15/2006
Key Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/16/2008	06/16/2008
Key Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/08/2008	08/14/2007

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/11/2008	07/11/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/21/2008	07/21/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/22/2008	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/28/2008	08/14/2007
Key Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	08/07/2008	08/07/2008
Miami	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	08/21/2008	08/21/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/17/2008	07/12/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/25/2008	11/15/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/15/2008	03/27/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	07/12/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	07/12/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	02/14/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/23/2008	08/14/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/24/2008	07/12/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/28/2008	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/07/2008	07/12/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/24/2008	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/26/2008	08/14/2007
Key Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/01/2008	11/15/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/02/2008	04/16/2008
Bethel Park (Pittsburgh)	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/03/2008	07/12/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/25/2008	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/12/2009	08/14/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/13/2009	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/27/2009	05/16/2007
TeleWorker	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/28/2009	08/14/2007
Exton	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/28/2009	08/21/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/03/2009	04/18/2009
TeleWorker	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/03/2009	07/12/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/03/2009	10/07/2008
TeleWorker	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/06/2009	05/16/2007
TeleWorker	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/06/2009	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/10/2009	11/15/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/10/2009	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/10/2009	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/10/2009	07/12/2007
Key Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/19/2009	09/13/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/03/2009	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	03/05/2009
(Unknown)	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/12/2009	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	08/14/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/24/2009	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/26/2009	08/14/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/13/2009	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/21/2009	08/14/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/16/2009	12/04/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/18/2009	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/13/2009	08/14/2007
TeleWorker	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/13/2009	07/12/2007
San Diego	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/16/2008	11/15/2006
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/26/2008	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/26/2008	06/05/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/17/2008	07/12/2007
TeleWorker	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/05/2009	05/16/2007
Key Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/12/2009	05/16/2007
NorthWest Data Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/22/2009	03/27/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/27/2009	12/04/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
San Diego	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/30/2009	03/10/2009
Boston	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/01/2009	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	02/12/2009	01/17/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	03/26/2009	07/12/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	06/06/2009	12/11/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	08/12/2008	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	10/28/2008	10/21/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	10/29/2008	08/14/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	06/10/2009	08/14/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	06/18/2009	03/23/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D620 1.83GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	06/29/2009	02/12/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/11/2007	10/11/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/12/2007	10/12/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/15/2007	09/17/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/17/2007	10/03/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/02/2007	11/02/2007
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/30/2007	10/17/2007
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/05/2007	11/15/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/07/2007	12/07/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/10/2008	11/15/2006
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/12/2008	02/12/2008
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/06/2008	02/11/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/25/2008	03/06/2008
Norcross	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/31/2008	03/31/2008
Norcross	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/31/2008	03/31/2008
Norcross	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/31/2008	03/31/2008
Norcross	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/31/2008	03/31/2008
Bethel Park (Pittsburgh)	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/16/2008	03/10/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/16/2008	03/21/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/17/2008	01/07/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/17/2008	03/25/2008

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Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/22/2008	04/22/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/24/2008	03/03/2008
Boston	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/02/2008	05/02/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/06/2008	05/06/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/06/2008	05/06/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/06/2008	05/06/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/30/2008	05/30/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/03/2008	06/03/2008
Atlanta	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/04/2008	03/03/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/04/2008	06/04/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/05/2008	06/05/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/06/2008	06/06/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/09/2008	06/09/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/13/2008	06/13/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/16/2008	06/16/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/16/2008	06/16/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/16/2008	06/16/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/18/2008	06/18/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/18/2008	06/18/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/19/2008	06/19/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/19/2008	06/19/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/19/2008	06/19/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/20/2008	06/20/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/24/2008	06/24/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/27/2008	06/27/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/02/2008	07/02/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/03/2008	07/03/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/07/2008	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/08/2008	06/18/2008
Cincinnati	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/09/2008	07/09/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/10/2008	07/10/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/10/2008	07/10/2008
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/15/2008	07/10/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/15/2008	07/15/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/16/2008	07/16/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/17/2008	07/09/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/17/2008	07/17/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/22/2008	09/21/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/23/2008	07/23/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/25/2008	07/25/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/25/2008	07/25/2008

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Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/25/2008	07/25/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/25/2008	07/25/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	08/01/2008	08/01/2008
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	08/07/2008	07/14/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	08/14/2008	08/14/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	08/25/2008	08/25/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/02/2008	09/02/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/03/2008	09/03/2008
South Windsor	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/05/2008	08/22/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/17/2008	05/16/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/17/2008	07/07/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/18/2008	03/21/2008
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/18/2008	06/19/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	09/30/2008	01/14/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/02/2008	07/28/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/08/2008	08/19/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/09/2008	03/03/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/15/2008	06/25/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/15/2008	08/04/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/15/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/17/2008	10/17/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/20/2008	01/07/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/20/2008	05/19/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	01/15/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	01/28/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	05/06/2008
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	05/06/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	06/06/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	07/11/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	07/25/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	08/07/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/21/2008	09/11/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/22/2008	01/14/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/22/2008	02/06/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/24/2008	10/10/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/28/2008	03/10/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/31/2008	10/17/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/31/2008	10/31/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/04/2008	07/10/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	11/19/2008	11/18/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/04/2008	03/03/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/16/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	12/19/2008	10/28/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/08/2009	09/24/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/09/2009	08/19/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/16/2009	01/09/2009
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/20/2009	09/26/2008
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/21/2009	06/20/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/22/2009	01/21/2009
Indianapolis	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/26/2009	01/22/2009
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/29/2009	09/24/2008
Boston	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/03/2009	01/07/2008
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/04/2009	07/17/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/06/2009	02/04/2009
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/10/2009	02/06/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/10/2009	03/06/2008
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/10/2009	04/25/2008
Miami	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/10/2009	06/18/2008
Norcross	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/10/2009	10/15/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/19/2009	02/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/24/2009	02/24/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/02/2009	03/02/2009
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/04/2009	03/04/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009

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Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/05/2009	03/02/2009
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/06/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/09/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/09/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/09/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/09/2009	02/27/2009
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/12/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/12/2009	03/12/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/17/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/17/2009	02/27/2009
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	05/06/2008
Plano	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
South Windsor	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
San Diego	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/26/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/26/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/26/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/27/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/27/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/27/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/01/2009	09/22/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/02/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/03/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/06/2009	12/29/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/06/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/07/2009	03/10/2009
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/08/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/08/2009	03/02/2009
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/10/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/10/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/13/2009	02/27/2009
(Unknown)	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/13/2009	04/13/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/13/2009	04/13/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/13/2009	04/13/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/13/2009	04/13/2009
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/13/2009	04/13/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/13/2009	04/13/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/13/2009	04/13/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/13/2009	04/13/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/14/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/20/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/20/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/21/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/23/2009	02/04/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/28/2009	01/15/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/29/2009	04/23/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/01/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/04/2009	02/27/2009
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/04/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/04/2009	04/23/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/04/2009	04/23/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/05/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/05/2009	04/23/2009

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(Unknown)	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/12/2009	05/12/2009
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/15/2009	05/19/2008
South Windsor	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/19/2009	06/05/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/22/2009	02/27/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/26/2009	03/21/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/26/2009	05/01/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/04/2009	06/25/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/09/2009	03/23/2008
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/11/2009	01/31/2008
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/16/2009	09/16/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/23/2009	02/27/2009
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/25/2009	09/25/2008
(Unknown)	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/25/2009	06/25/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/29/2009	03/10/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/06/2009	03/19/2009
(Unknown)	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/06/2009	07/06/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/10/2009	01/15/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/13/2008	05/06/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/08/2008	07/08/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/16/2009	01/15/2009
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	01/28/2009	01/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/16/2009	02/13/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/18/2009	09/22/2008
New York Office	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/23/2009	12/09/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/20/2009	10/11/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/05/2009	04/23/2009
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/21/2009	08/12/2008
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/22/2009	02/27/2009
NorthWest Data Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/29/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/08/2009	01/18/2008
New York Office	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/13/2009	02/20/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/16/2008	06/27/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/04/2009	02/04/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/27/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/27/2009	02/27/2009
Bethel Park (Pittsburgh)	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/25/2007	10/19/2007
TeleWorker	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	10/22/2008	02/20/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/08/2008	06/18/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	12/31/2008	02/14/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	06/03/2009	02/06/2008
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	06/25/2009	10/11/2007
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	07/01/2009	04/13/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	07/06/2009	04/13/2009
Symetra Financial Center	Symetra Financial	Dell Latitude D630	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	07/10/2009	09/24/2008
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/05/2009	04/20/2009
TeleWorker	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/06/2009	05/06/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/08/2009	05/08/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/12/2009	05/12/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/12/2009	05/12/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/12/2009	05/12/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/14/2009	05/14/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/19/2009	02/27/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/19/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/19/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/19/2009	04/20/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/19/2009	04/20/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/19/2009	05/01/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/19/2009	05/05/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/21/2009	05/21/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/21/2009	05/21/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/21/2009	05/21/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/21/2009	05/21/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/21/2009	05/21/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/21/2009	05/21/2009
Key Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/21/2009	05/21/2009
TeleWorker	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/21/2009	05/21/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/28/2009	05/28/2009
Key Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/29/2009	05/29/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/29/2009	05/29/2009
Key Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/02/2009	06/02/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/03/2009	06/03/2009

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/03/2009	06/03/2009
Key Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/04/2009	06/04/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/05/2009	06/05/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/08/2009	06/08/2009
Miami	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/10/2009	05/18/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/10/2009	06/10/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/10/2009	06/10/2009
Miami	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/10/2009	06/10/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/10/2009	06/10/2009
Key Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/10/2009	06/10/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/10/2009	06/10/2009
Key Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/10/2009	06/10/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/10/2009	06/10/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/10/2009	06/10/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/11/2009	06/11/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/12/2009	06/12/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/16/2009	06/16/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/16/2009	06/16/2009
TeleWorker	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/17/2009	04/20/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/25/2009	06/25/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/25/2009	06/25/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/25/2009	06/25/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/25/2009	06/25/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/25/2009	06/25/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/25/2009	06/25/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/25/2009	06/25/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/29/2009	06/29/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/29/2009	06/29/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/01/2009	07/01/2009
(Unknown)	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	07/06/2009	07/06/2009
NorthWest Data Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/11/2009	03/10/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/20/2009	04/20/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	04/20/2009	04/20/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/05/2009	06/05/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/29/2009	06/29/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/29/2009	06/29/2009

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	05/05/2009	05/05/2009
Symetra Financial Center	Symetra Financial	Dell Latitude E6400 2.4 ghz laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	05/18/2009	05/18/2009
(Unknown)	Symetra Financial	Dell Latitude X1 1.1GHz Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	06/29/2009	06/29/2009
TeleWorker	Symetra Financial	Dell OptiPlex 745	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009
Key Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/29/2006	02/08/2006
Symetra Financial Center	Symetra Financial	Dell Precision M6300 Laptop	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/28/2008	10/28/2008
Symetra Financial Center	Symetra Financial	IBM ThinkPad T21 800MHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	IBM ThinkPad T21 800MHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	07/01/2009	08/19/2005
Symetra Financial Center	Symetra Financial	IBM ThinkPad T21 800MHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	IBM ThinkPad T21 800MHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	10/11/2005	10/11/2005
Symetra Financial Center	Symetra Financial	IBM ThinkPad T23 1.0GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	10/03/2008	10/03/2008
Symetra Financial Center	Symetra Financial	IBM ThinkPad T23 1.0GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	10/03/2008	10/03/2008
Symetra Financial Center	Symetra Financial	IBM ThinkPad T23 1.13GHz (26474PU)	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Conshocken	Symetra Financial	IBM ThinkPad T23 1.13GHz (26474PU)	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	IBM ThinkPad T23 1.2GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	10/24/2008	04/02/2007
Symetra Financial Center	Symetra Financial	IBM ThinkPad T23 1.2GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	05/20/2009	08/19/2005
Symetra Financial Center	Symetra Financial	IBM ThinkPad T23 1.2GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	06/10/2009	12/22/2005
(Unknown)	Symetra Financial	IBM ThinkPad T40 1.5GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	03/03/2009	03/03/2009
Symetra Financial Center	Symetra Financial	IBM ThinkPad T41 1.6GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	IBM ThinkPad T41 1.6GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	04/30/2008	04/02/2007
Symetra Financial Center	Symetra Financial	IBM ThinkPad T41 1.6GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Disposal	10/24/2008	08/19/2005
Symetra Financial Center	Symetra Financial	IBM ThinkPad T41 1.6GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/02/2009	08/19/2005
Symetra Financial Center	Symetra Financial	IBM ThinkPad T41 1.6GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	03/31/2008	12/27/2005
Symetra Financial Center	Symetra Financial	IBM ThinkPad T42 1.6GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	02/05/2009	11/14/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	IBM ThinkPad T42 1.6GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Surplus	10/29/2008	08/31/2005
Symetra Financial Center	Symetra Financial	IBM ThinkPad T43 1.8GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	10/10/2005	10/10/2005
Bethel Park (Pittsburgh)	Symetra Financial	IBM ThinkPad T43 1.8GHz	CPU	PC Laptop	[***]	[***]	[***]	[***]	Active	05/13/2008	05/13/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Compaq MV920 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq MV920 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	11/14/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq MV920 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	05/29/2009	08/19/2005
Key Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq P110 21" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq P110 21" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	12/14/2005	12/14/2005
Key Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	05/01/2008	08/19/2005
Key Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Pending Disposal	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Pending Disposal	05/20/2009	08/19/2005
Key Center	Symetra Financial	Compaq P110 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Surplus	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq P1210 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq P1210 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Indianapolis	Symetra Financial	Compaq P1210 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/20/2005	12/20/2005
Symetra Financial Center	Symetra Financial	Compaq P70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Compaq QVision 210 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq S910 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq S910 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq S910 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq S910 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq S910 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq S910 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq S910 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq S910 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Norcross	Symetra Financial	Compaq S910 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq S910 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
San Diego	Symetra Financial	Compaq S910 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/23/2005	12/23/2005
Symetra Financial Center	Symetra Financial	Compaq S910 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq S910 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	06/30/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V1000 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V1000 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	12/17/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V1100 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V1100 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V1100 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	10/17/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V1100 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Pending Disposal	05/20/2009	09/26/2008
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Indianapolis	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/20/2005	12/20/2005
Boston	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	01/03/2006	01/03/2006
Boston	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	01/03/2006	01/03/2006
Boston	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	01/03/2006	01/03/2006
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	07/01/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	12/09/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	06/04/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	06/18/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V70 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Surplus	05/18/2009	08/19/2005
Key Center	Symetra Financial	Compaq V700 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V700 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
South Windsor	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Boston	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Plano	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Plano	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Symetra Financial Center	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V75 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Key Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
San Diego	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Cincinnati	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/03/2008	03/03/2008
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	05/15/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	09/02/2008	08/19/2005
Key Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	09/16/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	09/18/2008	08/19/2005
Key Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	09/18/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	10/02/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	02/04/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V90 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	07/10/2009	08/19/2005
Key Center	Symetra Financial	Compaq V900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Compaq V900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Miami	Symetra Financial	Compaq V900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Compaq V900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	04/03/2009	08/19/2005
Key Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	06/19/2009	09/26/2008
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Pending Disposal	05/19/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Pending Disposal	09/18/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Pending Disposal	01/12/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Pending Disposal	05/20/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Pending Disposal	05/20/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Pending Disposal	05/29/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Pending Disposal	06/19/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Surplus	10/23/2007	08/19/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Cornerstone P1600 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Surplus	03/12/2009	08/19/2005
Indianapolis	Symetra Financial	Dell D1728D-LS VS17X 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	01/04/2006	01/04/2006
Key Center	Symetra Financial	Dell E172FPT LCD Monitor	Monitor	17"	[***]	[***]	[***]	[***]	Active	03/02/2009	09/29/2008
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/20/2008	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/20/2008	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/20/2008	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Surplus	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Dell UltraScan D1025HT 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Surplus	12/21/2005	12/21/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Indianapolis	Symetra Financial	Dell UltraScan D1025HTX 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/11/2006	05/11/2006
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/11/2006	05/11/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/11/2006	05/11/2006
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/11/2006	05/11/2006
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/11/2006	05/11/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/11/2006	05/11/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/11/2006	05/11/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/11/2006	05/11/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/31/2006	05/31/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/24/2006	07/24/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/24/2006	07/24/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/23/2007	02/23/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/23/2007	02/23/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/23/2007	02/23/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/23/2007	02/23/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/23/2007	02/23/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/23/2007	02/23/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/23/2007	02/23/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/23/2007	02/23/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/23/2007	02/23/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/23/2007	02/23/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
San Diego	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
San Diego	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Conshocken	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
San Diego	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
TeleWorker	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	04/02/2007	04/02/2007

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Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Boston	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2007	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Atlanta	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/17/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	01/28/2008	05/14/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	04/25/2008	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/13/2008	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/21/2008	02/23/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/21/2008	12/11/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/06/2008	09/29/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/13/2008	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2008	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/02/2008	12/17/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	01/08/2009	03/28/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/19/2009	12/11/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/30/2009	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	04/21/2009	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	04/23/2009	12/11/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/16/2008	11/14/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/16/2008	03/27/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/16/2008	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	02/14/2008	02/23/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/04/2008	05/14/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/08/2008	03/27/2007
Key Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/08/2008	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1907FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/08/2008	05/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Atlanta	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Bethel Park (Pittsburgh)	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Atlanta	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Key Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/07/2007	09/07/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Key Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Key Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/14/2007	09/14/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/02/2007	11/02/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/14/2008	02/14/2008
Key Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	04/01/2008	04/01/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/10/2008	05/10/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	06/16/2008	06/16/2008
Key Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/10/2008	03/02/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/22/2008	07/12/2007
Key Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/08/2008	09/08/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2008	08/15/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2008	08/15/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/09/2009	09/07/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/19/2009	08/15/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/16/2008	07/12/2007
Bethel Park (Pittsburgh)	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/25/2007	10/25/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/13/2009	07/12/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	06/06/2009	08/15/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1908FP 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	11/05/2008	11/05/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp 1909W 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	06/11/2009	02/05/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/10/2007	01/10/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	04/02/2007	04/02/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	04/18/2007	04/18/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/07/2007	06/07/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/07/2007	06/07/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/07/2007	06/07/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/07/2007	06/07/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/07/2007	06/07/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/07/2007	06/07/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/07/2007	06/07/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/07/2007	06/07/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/07/2007	06/07/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/07/2007	06/07/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/07/2007	06/07/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/15/2007	06/15/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	11/26/2007	11/26/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	11/27/2007	06/07/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/29/2008	01/10/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	02/28/2008	02/22/2008
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	02/28/2008	02/22/2008
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	02/28/2008	02/22/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	03/13/2008	03/03/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	03/18/2008	02/28/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	05/19/2008	05/19/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	10/17/2008	01/10/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	10/17/2008	06/07/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	12/16/2008	12/14/2006
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	12/18/2008	12/14/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	01/27/2009	12/12/2007
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	02/18/2009	07/03/2008
Key Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	04/22/2009	02/20/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	05/18/2009	12/14/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/11/2009	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/16/2009	06/07/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/22/2009	12/14/2006
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Pending Disposal	02/18/2009	02/22/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	12/05/2008	06/05/2008

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2407FPW 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	07/01/2009	01/10/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2408WFP 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2408WFP 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	03/19/2009	03/19/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp 2408WFP 24" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Surplus	06/26/2009	06/26/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Bethel Park (Pittsburgh)	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/11/2007	10/11/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/16/2007	09/20/2007
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/17/2007	09/21/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/18/2007	09/20/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	11/06/2007	11/01/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	11/15/2007	11/08/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	11/26/2007	11/26/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	12/05/2007	11/28/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	12/17/2007	11/28/2007
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	12/18/2007	12/06/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	12/20/2007	12/13/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	01/04/2008	12/19/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	01/09/2008	01/09/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	01/09/2008	01/09/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	01/10/2008	01/02/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	01/10/2008	01/10/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	01/25/2008	01/15/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	02/19/2008	02/05/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	03/02/2008	02/06/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	03/18/2008	02/28/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	03/18/2008	02/28/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	03/23/2008	03/05/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	03/23/2008	03/10/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	04/16/2008	03/28/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	04/17/2008	04/17/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	04/22/2008	04/22/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	04/22/2008	04/22/2008
Miami	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	05/06/2008	05/06/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	05/06/2008	05/06/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	05/12/2008	05/12/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	05/12/2008	05/12/2008
Lake Oswego	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	05/19/2008	03/25/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	05/22/2008	05/22/2008
Atlanta	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/04/2008	05/06/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/04/2008	06/04/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/05/2008	06/05/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/05/2008	06/05/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/06/2008	06/06/2008
Norcross	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/06/2008	06/06/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/12/2008	06/12/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/12/2008	06/12/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/12/2008	06/12/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/16/2008	06/16/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/16/2008	06/16/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/16/2008	06/16/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/16/2008	06/16/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/18/2008	06/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/18/2008	06/18/2008
Norcross	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/18/2008	06/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/19/2008	06/13/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/19/2008	06/13/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/19/2008	06/19/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/20/2008	06/20/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/25/2008	06/25/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/26/2008	06/17/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	07/02/2008	06/17/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	07/02/2008	06/17/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	07/08/2008	07/08/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	07/10/2008	07/10/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	07/14/2008	06/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	07/15/2008	07/15/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	07/17/2008	07/14/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	07/21/2008	07/15/2008

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Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	07/22/2008	07/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	07/23/2008	06/04/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	07/28/2008	07/28/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/05/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/07/2008	08/05/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/08/2008	08/05/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/08/2008	08/05/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/08/2008	08/05/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/08/2008	08/05/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/21/2008	08/12/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/22/2008	08/06/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/22/2008	08/22/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/25/2008	08/12/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/25/2008	08/12/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/25/2008	08/12/2008
Norcross	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/25/2008	08/25/2008
Bethel Park (Pittsburgh)	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/25/2008	08/25/2008
Exton	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/25/2008	08/25/2008
Boston	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/25/2008	08/25/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/26/2008	10/04/2007
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/26/2008	08/12/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	08/29/2008	08/12/2008

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Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/02/2008	07/18/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/08/2008	09/08/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/09/2008	09/09/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/09/2008	09/09/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/15/2008	09/02/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/15/2008	09/15/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/18/2008	09/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/18/2008	09/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/18/2008	09/18/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/18/2008	09/18/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/18/2008	09/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/18/2008	09/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/18/2008	09/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/18/2008	09/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/18/2008	09/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/18/2008	09/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/18/2008	09/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/18/2008	09/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/22/2008	09/22/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008

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Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/30/2008	09/30/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/30/2008	09/30/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/02/2008	09/09/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/08/2008	06/06/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/08/2008	10/08/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/09/2008	10/09/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/10/2008	10/10/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/15/2008	05/07/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/15/2008	10/07/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/15/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/15/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/15/2008	10/15/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/15/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/15/2008	10/15/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/16/2008	10/16/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/17/2008	09/11/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/17/2008	09/13/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/17/2008	01/14/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	11/10/2008	11/10/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	11/18/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	11/19/2008	11/19/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	11/20/2008	11/10/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	11/20/2008	11/20/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	11/20/2008	11/20/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	11/24/2008	11/24/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	12/02/2008	12/02/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	12/03/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	01/09/2009	11/01/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	01/12/2009	01/09/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	01/16/2009	08/12/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	01/22/2009	09/01/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	01/27/2009	12/10/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	01/28/2009	01/14/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	02/05/2009	10/28/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	02/09/2009	10/11/2007
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	02/19/2009	11/06/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	03/02/2009	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	03/10/2009	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	03/27/2009	03/03/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	04/02/2009	09/26/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	04/14/2009	09/16/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	04/27/2009	10/10/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	05/11/2009	11/19/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/09/2009	09/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/16/2008	09/13/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/16/2008	09/21/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/16/2008	10/11/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/16/2008	02/07/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/16/2008	09/16/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/16/2008	09/16/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	05/16/2008	05/16/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	05/19/2008	05/19/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	05/30/2008	05/30/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/19/2008	06/13/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	24"	[***]	[***]	[***]	[***]	Active	06/26/2008	06/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	07/24/2008	07/09/2008
Atlanta	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/09/2007	09/17/2007
Atlanta	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/09/2007	10/09/2007
Atlanta	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/09/2007	10/09/2007
Atlanta	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/09/2007	10/09/2007
Atlanta	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/09/2007	10/09/2007
Atlanta	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/09/2007	10/09/2007
Atlanta	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	10/19/2007	10/05/2007
Miami	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	07/02/2008	06/16/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	10/17/2008	05/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/21/2008	01/16/2008
Tennessee	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/27/2008	05/23/2008
Key Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	01/28/2009	02/14/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	04/01/2009	02/04/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Surplus	06/24/2008	02/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Surplus	10/17/2008	10/17/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Surplus	12/11/2008	12/11/2008

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp E207WFP 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Surplus	06/16/2009	06/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2208WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/05/2009	05/05/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2208WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/05/2009	05/05/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2208WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/06/2009	05/06/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2208WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/08/2009	05/08/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2208WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/20/2009	05/20/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2208WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/20/2009	05/20/2009
Key Center	Symetra Financial	Dell UltraSharp E2208WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	06/04/2009	06/04/2009
Key Center	Symetra Financial	Dell UltraSharp E2208WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/08/2009	05/08/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2208WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Surplus	06/11/2009	06/11/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2208WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Surplus	06/11/2009	06/11/2009
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/18/2008	12/18/2008
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/18/2008	12/18/2008
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/18/2008	12/18/2008
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/18/2008	12/18/2008
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/18/2008	12/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/18/2008	12/18/2008
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/18/2008	12/18/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/18/2008	12/18/2008
Itasca	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/24/2008	12/24/2008
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/30/2008	12/30/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/31/2008	12/31/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/31/2008	12/31/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/02/2009	01/02/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/05/2009	01/05/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/06/2009	01/06/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/08/2009	01/05/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/08/2009	01/08/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/12/2009	01/12/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/12/2009	01/12/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/15/2009	01/15/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/19/2009	01/19/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/27/2009	01/27/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/29/2009	01/29/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/29/2009	01/29/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/29/2009	01/29/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/29/2009	01/29/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/29/2009	01/29/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/29/2009	01/29/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/29/2009	01/29/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/30/2009	01/30/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/03/2009	02/03/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/04/2009	02/04/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/05/2009	02/05/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/05/2009	02/05/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/05/2009	02/05/2009

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/05/2009	02/05/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/09/2009	02/09/2009
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/25/2009	02/25/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/25/2009	02/25/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/25/2009	02/25/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/25/2009	02/25/2009
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/26/2009	02/26/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/26/2009	02/26/2009
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/27/2009	02/27/2009
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/27/2009	02/27/2009
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/02/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/02/2009	03/02/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/03/2009	03/03/2009
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/03/2009	03/03/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/06/2009	03/06/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/12/2009	03/12/2009
(Unknown)	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/17/2009	03/17/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/17/2009	03/17/2009
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/17/2009	03/17/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/23/2009	03/03/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/23/2009	03/23/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/27/2009	03/27/2009

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/27/2009	03/27/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/30/2009	03/30/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/03/2009	01/22/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/07/2009	04/07/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/10/2009	03/03/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/20/2009	01/29/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/20/2009	04/20/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/15/2009	03/03/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/18/2009	05/18/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/18/2009	05/18/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/18/2009	05/18/2009
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/20/2009	05/20/2009
Key Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/20/2009	05/20/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/26/2009	02/26/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	07/10/2009	07/10/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/23/2009	01/23/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	02/04/2009	02/04/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/10/2009	03/10/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/18/2009	05/18/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/18/2009	05/18/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/18/2009	05/18/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/18/2009	05/18/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Pending Disposal	02/26/2009	01/29/2009

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	06/10/2009	05/18/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Surplus	01/05/2009	01/05/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Surplus	01/08/2009	01/08/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209W 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Surplus	05/22/2009	04/14/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209WA 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	06/18/2009	06/18/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209WA 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	06/18/2009	06/18/2009
Key Center	Symetra Financial	Dell UltraSharp E2209WA 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	06/19/2009	06/19/2009
Key Center	Symetra Financial	Dell UltraSharp E2209WA 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	06/19/2009	06/19/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E2209WA 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Surplus	06/19/2009	06/19/2009
Key Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/26/2007	09/26/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/26/2007	09/26/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/26/2007	09/26/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/26/2007	09/26/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/26/2007	09/26/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/26/2007	09/26/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	10/15/2007	09/11/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/05/2007	11/13/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/09/2008	01/09/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/13/2008	02/28/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/13/2008	03/06/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/07/2008	03/28/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	06/06/2008	06/06/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	07/17/2008	06/26/2008
Key Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	07/29/2008	07/29/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Key Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Key Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	07/30/2008	07/30/2008
Key Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	08/04/2008	07/30/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	08/21/2008	08/21/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	08/22/2008	08/22/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	08/27/2008	08/27/2008
Norcross	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/08/2008	09/08/2008
Norcross	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/08/2008	09/08/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/08/2008	09/08/2008
Norcross	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/08/2008	09/08/2008
Norcross	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/18/2008	09/08/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	10/08/2008	10/08/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	10/08/2008	10/08/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	10/08/2008	10/08/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	10/09/2008	10/09/2008
Key Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	10/24/2008	12/21/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/04/2008	06/06/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/04/2008	06/06/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/18/2008	10/03/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/26/2008	11/26/2008

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Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/26/2008	11/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/26/2008	11/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/26/2008	11/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/26/2008	11/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/26/2008	11/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/26/2008	11/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/26/2008	11/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/26/2008	11/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/26/2008	11/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/27/2008	11/27/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/02/2009	01/02/2009
Norcross	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	01/16/2009	01/16/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/03/2009	04/03/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/08/2009	04/08/2009
Key Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/08/2009	04/08/2009
Key Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/17/2009	04/17/2009
Key Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/20/2009	04/20/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/21/2009	04/21/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/21/2009	04/21/2009
TeleWorker	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/21/2009	04/21/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/30/2009	04/20/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	04/30/2009	04/30/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/14/2009	04/30/2009

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Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/14/2009	05/14/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/25/2009	05/25/2009
TeleWorker	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/27/2009	05/27/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/27/2009	05/27/2009
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	01/08/2009	11/26/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Surplus	12/17/2007	12/07/2007
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFP 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Surplus	07/23/2008	07/15/2008
Key Center	Symetra Financial	Dell UltraSharp E228WFPC 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFPC 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Key Center	Symetra Financial	Dell UltraSharp E228WFPC 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Key Center	Symetra Financial	Dell UltraSharp E228WFPC 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFPC 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	10/02/2008	10/02/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFPC 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	10/13/2008	10/02/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFPC 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/20/2008	10/15/2008
Key Center	Symetra Financial	Dell UltraSharp E228WFPC 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/16/2009	09/23/2008
Symetra Financial Center	Symetra Financial	Dell UltraSharp E228WFPC 22" LCD	Monitor	22"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	05/18/2009	09/23/2008
Symetra Financial Center	Symetra Financial	Dell Widescreen 24" LCD Monitor	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/26/2007	11/26/2007
Symetra Financial Center	Symetra Financial	Dell Widescreen 24" LCD Monitor	Monitor	24"	[***]	[***]	[***]	[***]	Active	10/15/2008	10/08/2008
Symetra Financial Center	Symetra Financial	Dell Widescreen 24" LCD Monitor	Monitor	24"	[***]	[***]	[***]	[***]	Active	10/15/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Dell Widescreen 24" LCD Monitor	Monitor	24"	[***]	[***]	[***]	[***]	Active	12/05/2008	12/05/2008
Norcross	Symetra Financial	Dell Widescreen 24" LCD Monitor	Monitor	24"	[***]	[***]	[***]	[***]	Active	03/17/2009	03/17/2009
Symetra Financial Center	Symetra Financial	Dell Widescreen 24" LCD Monitor	Monitor	24"	[***]	[***]	[***]	[***]	Active	02/04/2009	02/04/2009
Symetra Financial Center	Symetra Financial	Dell Widescreen 24" LCD Monitor	Monitor	20"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	10/23/2008	04/16/2008

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Symetra Financial Center	Symetra Financial	Dell Widescreen 24" LCD Monitor	Monitor	24"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	03/11/2009	11/18/2008
Symetra Financial Center	Symetra Financial	E228WFP 22-inch Widescreen Flat Panel Monitor	Monitor	22"	[***]	[***]	[***]	[***]	Active	12/07/2007	11/01/2007
Symetra Financial Center	Symetra Financial	Gateway Vivitron 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Gateway Vivitron 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Gateway Vivitron 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/26/2008	09/26/2008
Symetra Financial Center	Symetra Financial	Gateway Vivitron 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Surplus	09/22/2005	08/19/2005
San Diego	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Miami	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/23/2005	12/23/2005
Miami	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/23/2005	12/23/2005
Miami	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/23/2005	12/23/2005
Boston	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Plano	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Plano	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Plano	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Plano	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Plano	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Plano	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Plano	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Plano	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Plano	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/20/2008	12/29/2005
Plano	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/20/2008	12/29/2005
Indianapolis	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Surplus	12/21/2005	12/21/2005
Miami	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Surplus	12/23/2005	12/23/2005
Miami	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Surplus	12/23/2005	12/23/2005
Boston	Symetra Financial	IBM G74 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Surplus	12/28/2005	12/28/2005
Symetra Financial Center	Symetra Financial	LG Flatron 1919SQ 19" monitorLG Flatron 1919SQ 19" monitor	Monitor	19"	[***]	[***]	[***]	[***]	Active	01/15/2009	01/15/2009
Symetra Financial Center	Symetra Financial	Mag Innovision LT782s LCD Monitor	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	Nanao FlexScan F2-17EX	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC AccuSync 120 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/19/2008	09/19/2008
Symetra Financial Center	Symetra Financial	NEC AccuSync 120 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/19/2008	09/19/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	NEC AccuSync 120 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/19/2008	09/19/2008
Symetra Financial Center	Symetra Financial	NEC AccuSync 120 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/19/2008	09/19/2008
Symetra Financial Center	Symetra Financial	NEC AccuSync 120 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/19/2008	09/19/2008
Symetra Financial Center	Symetra Financial	NEC AccuSync 120 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/19/2008	09/19/2008
Symetra Financial Center	Symetra Financial	NEC AccuSync 120 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/19/2008	09/19/2008
Symetra Financial Center	Symetra Financial	NEC AccuSync 120 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Surplus	05/14/2009	09/19/2008
Symetra Financial Center	Symetra Financial	NEC AccuSync 900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/31/2005	12/31/2005
Symetra Financial Center	Symetra Financial	NEC AccuSync 900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/11/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC AccuSync 900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/25/2008	12/31/2005
Symetra Financial Center	Symetra Financial	NEC AccuSync 900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/19/2008	09/19/2008
Symetra Financial Center	Symetra Financial	NEC AccuSync 900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/19/2008	09/19/2008
Symetra Financial Center	Symetra Financial	NEC AccuSync 900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/19/2008	09/19/2008
Symetra Financial Center	Symetra Financial	NEC AccuSync 900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/19/2008	09/19/2008
Symetra Financial Center	Symetra Financial	NEC AccuSync 900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/19/2008	09/19/2008
Symetra Financial Center	Symetra Financial	NEC AccuSync 900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	11/09/2007	12/15/2005
Symetra Financial Center	Symetra Financial	NEC AccuSync 900 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	01/10/2008
Symetra Financial Center	Symetra Financial	NEC MultiSync 1720M 17" LCD	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync 5FGE 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/10/2005	10/10/2005
Indianapolis	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/20/2005	12/20/2005
South Windsor	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
South Windsor	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
San Diego	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Cincinnati	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Itasca	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Atlanta	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Plano	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Key Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/20/2007	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	01/17/2008	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	04/02/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	06/03/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	06/18/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Key Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/16/2009	09/24/2008
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	05/15/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	09/18/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	09/18/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	10/07/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
(Unknown)	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	10/23/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	12/16/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	01/08/2009	08/19/2005

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Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	01/08/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	01/12/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	05/13/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	06/11/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	06/18/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	01/14/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	10/03/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	01/06/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	01/29/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	04/08/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	05/22/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E900+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	05/22/2009	10/18/2006
Key Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
TeleWorker	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
South Windsor	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
(Unknown)	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	04/18/2006	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	01/10/2007	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/06/2007	06/09/2006
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/17/2007	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	01/10/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	10/08/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	06/18/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	08/22/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	09/22/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	10/15/2008	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL NUMBER	CUBE ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Pending Disposal	06/11/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	11/09/2007	05/16/2007
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Surplus	11/14/2007	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync E950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Surplus	06/26/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE1250 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE1250 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	06/16/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE1250 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	05/29/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL NUMBER	CUBE ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	11/01/2007	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	03/25/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	05/13/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	06/22/2009	08/19/2005
Key Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/08/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE2111SB 22" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	06/19/2009	08/19/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Bethel Park (Pittsburgh)	Symetra Financial	NEC MultiSync FE770-BK 17" CRT (Black)	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Bethel Park (Pittsburgh)	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Conshocken	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
South Windsor	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Conshocken	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Conshocken	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Conshocken	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Conshocken	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
San Diego	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
San Diego	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Cincinnati	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/20/2007	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/03/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/30/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/10/2009	09/01/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/27/2009	12/14/2006
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	09/18/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	09/18/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	05/27/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	06/16/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	06/18/2009	08/19/2005
Key Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	10/31/2008	08/19/2005
Conshocken	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	12/21/2005	12/21/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	06/16/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	02/19/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	05/22/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/10/2005	10/10/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	06/16/2008	08/19/2005
Key Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/08/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	09/18/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	09/18/2008	12/14/2006
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	10/15/2008	12/14/2006
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	11/26/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	01/08/2009	12/14/2006
Symetra Financial Center	Symetra Financial	NEC MultiSync FE950+ 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	01/29/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	22"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/15/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/15/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/13/2007	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	01/23/2008	08/19/2005
Key Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	01/28/2008	08/19/2005
Key Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/12/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	06/20/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005
Key Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/19/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/30/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/08/2009	08/19/2005
Key Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	06/16/2009	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE991SB 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/08/2008	08/19/2005
Indianapolis	Symetra Financial	NEC MultiSync FE992 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/20/2005	12/20/2005
South Windsor	Symetra Financial	NEC MultiSync FE992 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FE992 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/29/2008	08/19/2005
Key Center	Symetra Financial	NEC MultiSync FE992 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	NEC MultiSync FE992 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	07/10/2009	08/19/2005

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Symetra Financial Center	Symetra Financial	NEC MultiSync FP950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Symetra Financial Center	Symetra Financial	NEC MultiSync FP950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/10/2007	12/31/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FP950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Active	06/17/2009	08/19/2005
Key Center	Symetra Financial	NEC MultiSync FP950 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/16/2008	08/19/2005
Symetra Financial Center	Symetra Financial	NEC MultiSync FP955 19" CRT	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	08/08/2008	08/08/2008
Symetra Financial Center	Symetra Financial	Samsung SyncMaster 21GLS 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Samsung SyncMaster 21GLS 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Samsung SyncMaster 21GLS 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Samsung SyncMaster 21GLS 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Samsung SyncMaster 21GLS 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Samsung SyncMaster 21GLS 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Miami	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]		[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Symetra Financial Center	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	04/04/2008	04/04/2008
Symetra Financial Center	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	10/23/2008	08/07/2008
Key Center	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	02/23/2009	08/19/2005

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Symetra Financial Center	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Active	04/06/2009	08/19/2005
Miami	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/16/2008	12/27/2005
Miami	Symetra Financial	Sony Flat Panel LCD Monitor	Monitor	Unknown	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/16/2008	12/27/2005
Symetra Financial Center	Symetra Financial	Sony Multiscan 20seII 20" CRT	Monitor	20"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Sony Multiscan 520gs 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Sony StylePro SDM-S74 17" LCD	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Sony StylePro SDM-S74 17" LCD	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Sony StylePro SDM-S74 17" LCD	Monitor	17"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S75A 17" LCD	Monitor	17"	[***]	[***]	[***]	[***]	Active	10/11/2005	10/11/2005
San Diego	Symetra Financial	Sony StylePro SDM-S75A 17" LCD	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/23/2005	12/23/2005
San Diego	Symetra Financial	Sony StylePro SDM-S75A 17" LCD	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/23/2005	12/23/2005
Key Center	Symetra Financial	Sony StylePro SDM-S75A 17" LCD	Monitor	17"	[***]	[***]	[***]	[***]	Active	10/11/2006	10/11/2006
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S75A 17" LCD	Monitor	17"	[***]	[***]	[***]	[***]	Active	03/06/2008	10/11/2006
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S75A 17" LCD	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/15/2008	12/31/2005
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/06/2005	09/05/2006
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/10/2005	09/29/2005
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/15/2005	12/15/2005
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/15/2005	12/15/2005
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/15/2005	12/15/2005
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/31/2005	12/31/2005
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/31/2005	12/31/2005
Key Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/04/2008	08/25/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008

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Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2008	12/31/2005
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/01/2008	08/08/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	04/24/2009	08/08/2008
Symetra Financial Center	Symetra Financial	Sony StylePro SDM-S95A 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	11/09/2007	02/15/2005
South Windsor	Symetra Financial	ViewSonic E771 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
South Windsor	Symetra Financial	ViewSonic E771 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
South Windsor	Symetra Financial	ViewSonic E773 17" CRT	Monitor	17"	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Symetra Financial Center	Symetra Financial	ViewSonic P810 21" CRT	Monitor	21"	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	ViewSonic VE150 15" LCD	Monitor	15"	[***]	[***]	[***]	[***]	Active	04/14/2009	08/19/2005
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	06/09/2006	06/09/2006

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Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/20/2006	07/20/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/20/2006	07/20/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/20/2006	07/20/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/20/2006	07/20/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/20/2006	07/20/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/24/2006	07/24/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	11/14/2006	11/14/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/23/2007	02/23/2007

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Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	12/17/2007	12/17/2007
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	04/04/2008	04/04/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/10/2008	05/10/2008
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/10/2008	05/10/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/10/2008	05/10/2008
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	06/24/2008	06/24/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/14/2008	07/14/2008
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	07/28/2008	12/11/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008

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Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2008	06/09/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2008	07/20/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2008	08/24/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2008	10/17/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2008	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	10/17/2008	11/14/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	01/09/2009	09/08/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	01/28/2009	10/08/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	02/03/2009	04/16/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/11/2009	02/11/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/18/2009	10/17/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	03/27/2009	03/13/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	04/13/2009	06/29/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	04/14/2009	11/14/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	05/14/2009	10/17/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	06/04/2009	07/20/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	06/09/2009	07/20/2006
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Active	06/16/2009	11/14/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	06/04/2009	06/04/2009
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	01/04/2008	06/16/2006
Plano	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/20/2008	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	15"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/29/2008	06/29/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	03/17/2008	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/08/2008	06/29/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/08/2008	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	01/21/2009	09/29/2008
Key Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	03/10/2009	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	03/23/2009	11/14/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Mgr Assignment	03/26/2009	05/10/2008
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	ViewSonic VP920B 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Surplus	01/29/2009	09/29/2008
Symetra Financial Center	Symetra Financial	ViewSonic VX2000 20" LCD	Monitor	20"	[***]	[***]	[***]	[***]	Active	06/04/2008	08/19/2005
Symetra Financial Center	Symetra Financial	ViewSonic VX910 19" LCD	Monitor	19"	[***]	[***]	[***]	[***]	Pending Disposal	05/05/2008	05/05/2008

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Symetra Financial Center	Symetra Financial	Blazie VersaPoint Duo Printer	Printer	Braille	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Atlanta	Symetra Financial	Canon 710 Fax	Copier/Fax Machine	Fax Machine	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Atlanta	Symetra Financial	Canon 8500 Fax	Copier/Fax Machine	Fax Machine	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Miami	Symetra Financial	Canon BJC-1000 Printer	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
San Diego	Symetra Financial	Canon BJC-250 Printer	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/23/2005	12/23/2005
Boston	Symetra Financial	Canon BJC-250 Printer	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Key Center	Symetra Financial	Canon FilePrint 400	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Canon GP200S Copier/Fax	Copier/Fax Machine	Network Copy/Fax	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon GP200S Copier/Fax	Copier/Fax Machine	Network Copy/Fax	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 3045	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/04/2008	09/04/2008
Key Center	Symetra Financial	Canon ImageRunner 3045	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Canon ImageRunner 3045	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Key Center	Symetra Financial	Canon ImageRunner 3300	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 3300	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 3300	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 3300	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 3300	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 3300	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Canon ImageRunner 3300	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Key Center	Symetra Financial	Canon ImageRunner 330S	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Canon ImageRunner 330S	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 330S	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 3570	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 3570	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 3570	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 3570	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 3570	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 400S	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Atlanta	Symetra Financial	Canon ImageRunner 400S	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 4570	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Key Center	Symetra Financial	Canon ImageRunner 4570	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Key Center	Symetra Financial	Canon ImageRunner 4570	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Canon ImageRunner 4570	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Canon ImageRunner 4570	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Canon ImageRunner 4570	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Canon ImageRunner 4570	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Canon ImageRunner 5000	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon ImageRunner 5050	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/04/2008	09/04/2008
Symetra Financial Center	Symetra Financial	Canon Laser Class 3170	Copier/Fax Machine	Fax Machine	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon Laser Class 3170	Copier/Fax Machine	Fax Machine	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon Laser Class 3170	Copier/Fax Machine	Fax Machine	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon NP6035 Copier	Copier/Fax Machine	Standalone Copier	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Canon PIXMA Pro 9000	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006

BUILDING	COMPANY BOUGHT FOR	ITEM NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Dell OptiPlex GX520 3.0GHz Desktop	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Epson Stylus Photo 820	Printer	Ink Jet	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/07/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard Business Ink Jet 1100	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard Business Ink Jet 1100	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard Business Ink Jet 1100	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard Business Ink Jet 1200	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard Business Ink Jet 1200	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DesignJet 750C Plus	Printer	Plotter	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 1000C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 1120C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	04/02/2007	04/02/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 5440	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	04/02/2007	04/02/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 5440	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	04/02/2007	04/02/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 5550	Printer	Ink Jet	[***]	[***]	[***]	[***]	Pending Disposal	06/25/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 5650	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Indianapolis	Symetra Financial	Hewlett Packard DeskJet 5650	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/20/2005	12/20/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 5650	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	05/10/2006	05/10/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 5650	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	08/15/2007	08/15/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 5650	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 5650	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/11/2008	11/20/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6122	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	10/13/2005	10/13/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6122	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6122	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/02/2008	10/13/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6122	Printer	Ink Jet	[***]	[***]	[***]	[***]	Pending Mgr Assignment	09/26/2008	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM NAME	CLASS	SUBCLASS	ASSET TAG	SERIAL NUMBER	CUBE ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6122	Printer	Ink Jet	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/08/2008	08/24/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6122	Printer	Ink Jet	[***]	[***]	[***]	[***]	Surplus	11/09/2007	08/24/2005
Key Center	Symetra Financial	Hewlett Packard DeskJet 6540	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Key Center	Symetra Financial	Hewlett Packard DeskJet 6540	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Key Center	Symetra Financial	Hewlett Packard DeskJet 670C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6840	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	06/25/2008	06/25/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	07/09/2008	06/13/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/11/2008	09/11/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Key Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Key Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	10/06/2008	10/06/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	10/14/2008	08/11/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	10/15/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	10/21/2008	08/11/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	10/30/2008	10/30/2008
San Diego	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/12/2008	12/12/2008
Key Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	02/03/2009	02/03/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	02/06/2009	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	03/23/2009	03/23/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	05/28/2009	05/28/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	04/20/2009	04/20/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Pending Mgr Assignment	06/06/2009	09/18/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 6940	Printer	Ink Jet	[***]	[***]	[***]	[***]	Surplus	11/30/2007	08/14/2007
Key Center	Symetra Financial	Hewlett Packard DeskJet 695C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DeskJet 695C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 710C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Surplus	04/10/2009	12/22/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 720C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DeskJet 720C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	03/19/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 810C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 810C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 810C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
South Windsor	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Atlanta	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Atlanta	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Atlanta	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Atlanta	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	06/29/2006	06/29/2006
Key Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	04/10/2009	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	04/14/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Pending Disposal	10/30/2008	09/23/2008
Key Center	Symetra Financial	Hewlett Packard DeskJet 840C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Pending Mgr Assignment	12/30/2008	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DeskJet 880C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 880C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Indianapolis	Symetra Financial	Hewlett Packard DeskJet 880C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/20/2005	12/20/2005
Indianapolis	Symetra Financial	Hewlett Packard DeskJet 880C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/20/2005	12/20/2005
Indianapolis	Symetra Financial	Hewlett Packard DeskJet 880C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/20/2005	12/20/2005
Indianapolis	Symetra Financial	Hewlett Packard DeskJet 880C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/20/2005	12/20/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 880C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	05/10/2006	05/10/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 880C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	02/25/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 890C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DeskJet 895CXI	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 895CXI	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 895CXI	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/02/2008	09/02/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 895CXI	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 895CXI	Printer	Ink Jet	[***]	[***]	[***]	[***]	Pending Mgr Assignment	01/21/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 895CXI	Printer	Ink Jet	[***]	[***]	[***]	[***]	Surplus	09/22/2005	08/19/2005
Indianapolis	Symetra Financial	Hewlett Packard DeskJet 940C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Indianapolis	Symetra Financial	Hewlett Packard DeskJet 940C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/20/2008	12/21/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Plano	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 950C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Pending Disposal	10/19/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 960C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DeskJet 960C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 960C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 960C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DeskJet 960C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 960C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 960C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	01/08/2009	08/19/2005
Key Center	Symetra Financial	Hewlett Packard DeskJet 960C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Pending Mgr Assignment	01/18/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 960C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Surplus	04/04/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard DeskJet 960C	Printer	Ink Jet	[***]	[***]	[***]	[***]	Surplus	01/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1012	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1012	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1012	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1012	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1012	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1012	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
South Windsor	Symetra Financial	Hewlett Packard LaserJet 1012	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	Hewlett Packard LaserJet 1012	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Bethel Park (Pittsburgh)	Symetra Financial	Hewlett Packard LaserJet 1012	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Boston	Symetra Financial	Hewlett Packard LaserJet 1012	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1012	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1012	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	05/26/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1020	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	06/09/2006	06/09/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/13/2006	10/13/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/11/2006	12/11/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/23/2007	02/23/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/27/2007	03/27/2007
Key Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL NUMBER	CUBE ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/16/2007	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Atlanta	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Key Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Plano	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/07/2007	09/07/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/07/2007	09/07/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Key Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Key Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/13/2007	09/13/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/27/2007	09/12/2007

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS STATUS	ACQUIRE DATE	DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/16/2007	10/03/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/16/2007	10/05/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/18/2007	10/11/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/22/2007	10/11/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/22/2007	10/11/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/22/2007	10/15/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/23/2007	10/15/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/30/2007	10/23/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	11/06/2007	11/01/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	11/26/2007	11/26/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	11/26/2007	11/26/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	11/27/2007	11/27/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	11/30/2007	11/30/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/05/2007	11/15/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/07/2007	12/07/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/21/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/17/2008	01/17/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/31/2008	01/31/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/06/2008	05/16/2007
San Diego	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/02/2008	04/02/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/17/2008	04/16/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/22/2008	04/16/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	06/18/2008	11/15/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/16/2008	11/14/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/23/2008	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008

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Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	06/09/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	10/18/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	09/13/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	06/18/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	11/13/2008	03/27/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/09/2009	05/12/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/23/2009	09/23/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/28/2009	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/03/2009	11/08/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/13/2009	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/11/2009	02/20/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/03/2009	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/14/2009	09/13/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	06/03/2009	09/13/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	06/09/2009	08/14/2007
Boston	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/02/2007	09/21/2007
Bethel Park (Pittsburgh)	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/25/2007	10/17/2007
Plano	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/20/2008	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	09/26/2008	05/16/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	09/26/2008	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	09/26/2008	05/16/2007
Key Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	10/31/2008	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/21/2008	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	04/03/2009	10/17/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	07/10/2009	05/16/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	10/07/2008	12/04/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	06/03/2009	09/23/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1022	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	07/06/2009	08/14/2007
Key Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL NUMBER	CUBE ID/ RACK	CONTACT NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Bethel Park (Pittsburgh)	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/10/2005	08/19/2005
Indianapolis	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/20/2005	12/20/2005
Conshocken	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Conshocken	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Conshocken	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Atlanta	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	01/04/2008	08/19/2005
Conshocken	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	12/21/2005	12/21/2005
Conshocken	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	12/21/2005	12/21/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	07/02/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	05/05/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1100	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	10/30/2008	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1150	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1160	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/09/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1160	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	01/29/2009	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
San Diego	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	07/19/2007	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	05/28/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Ink Jet	[***]	[***]	[***]	[***]	Surplus	04/10/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1200	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	06/05/2009	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1300	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1300	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1300	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1300	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1300	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1300	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1300	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1300	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1300	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1300	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1300	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Bethel Park (Pittsburgh)	Symetra Financial	Hewlett Packard LaserJet 1300	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/02/2005	09/02/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/09/2005	09/09/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/09/2005	09/09/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	CUBE_ID/ SERIAL_NUMBER	RACK	CONTACT_NAME	STATUS STATUS	ACQUIRE DATE	DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/15/2005	12/15/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Boston	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Bethel Park (Pittsburgh)	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/31/2005	12/31/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/31/2005	12/31/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/31/2005	12/31/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/31/2005	12/31/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/31/2005	12/31/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/31/2005	12/31/2005
Cincinnati	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/03/2006	01/03/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/21/2006	02/21/2006
Key Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/10/2006	05/10/2006

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/10/2006	05/10/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/10/2006	05/10/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/10/2006	05/10/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/31/2006	05/31/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/31/2006	05/31/2006
Key Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/24/2006	08/24/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/13/2006	10/13/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/13/2006	10/13/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/13/2006	10/13/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2006	10/17/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/18/2006	10/18/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/12/2007	12/12/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/30/2008	01/10/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/01/2008	09/02/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/29/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	05/10/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	05/10/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	11/04/2008	05/31/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	11/05/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/14/2009	09/02/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/23/2009	12/31/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/27/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	01/18/2008	05/10/2006
Key Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	12/04/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	05/29/2009	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	06/06/2009	12/31/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1320	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	03/04/2008	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 1320N	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1600 Color	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/14/2007	08/14/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1600 Color	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2008	09/22/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1600 Color	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2008	09/22/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 1600 Color	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/02/2008	08/14/2007
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Indianapolis	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/26/2007	10/26/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/09/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/14/2008	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL NUMBER		CUBE ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	06/26/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	09/04/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	10/08/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	11/04/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	01/08/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	03/17/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Pending Disposal	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Pending Disposal	11/09/2007	08/19/2005
Indianapolis	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/20/2008	12/20/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Pending Mgr Assignment	06/30/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Surplus	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Surplus	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2100	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Surplus	04/14/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2200D	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2200D	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2200D	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2200D	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2200D	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2200D	Printer	Laser	[***]	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2200D	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2200D	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2200D	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2200D	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2200D	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/30/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2200D	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	03/17/2009	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2420DN	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2500L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 2550N	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Cincinnati	Symetra Financial	Hewlett Packard LaserJet 2550N	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Plano	Symetra Financial	Hewlett Packard LaserJet 2550N	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Plano	Symetra Financial	Hewlett Packard LaserJet 2550N	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2550N	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2008	09/22/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2550N	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2008	09/22/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 2600N	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2008	09/22/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 3020 All-in-One	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	10/24/2007	10/24/2007
Miami	Symetra Financial	Hewlett Packard LaserJet 3200	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 3330MFP	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 3505	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/16/2007	08/16/2007
Key Center	Symetra Financial	Hewlett Packard LaserJet 3550	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2008	09/22/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet 3600N	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2008	09/22/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Indianapolis	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/20/2005	12/20/2005
South Windsor	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Miami	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
San Diego	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Miami	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/23/2005	12/23/2005
Miami	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Atlanta	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Plano	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Atlanta	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	08/16/2008	12/27/2005
Miami	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	12/27/2005	12/27/2005
Miami	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	12/27/2005	12/27/2005
Miami	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	12/27/2005	12/27/2005
Miami	Symetra Financial	Hewlett Packard LaserJet 4	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	12/27/2005	12/27/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 4 Plus	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4 Plus	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4 Plus	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4 Plus	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4 Plus	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Conshocken	Symetra Financial	Hewlett Packard LaserJet 4 Plus	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
South Windsor	Symetra Financial	Hewlett Packard LaserJet 4 Plus	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Bethel Park (Pittsburgh)	Symetra Financial	Hewlett Packard LaserJet 4 Plus	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Miami	Symetra Financial	Hewlett Packard LaserJet 4 Plus	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	12/27/2005	12/27/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4000	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
South Windsor	Symetra Financial	Hewlett Packard LaserJet 4000	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
San Diego	Symetra Financial	Hewlett Packard LaserJet 4000	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4000T	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4000T	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4000T	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4000T	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 4050	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 4050	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Hewlett Packard LaserJet 4050	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 4050	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 4050	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4050	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4050	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4050	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4050	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Indianapolis	Symetra Financial	Hewlett Packard LaserJet 4050	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/20/2005	12/20/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4050	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/16/2008	10/10/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4050	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	04/28/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4050T	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4050T	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4050T	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 4100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4100	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Atlanta	Symetra Financial	Hewlett Packard LaserJet 4100	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4100	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	12/19/2008	08/19/2005
Cincinnati	Symetra Financial	Hewlett Packard LaserJet 4101MFP	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	01/03/2006	01/03/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4200DTN	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4200DTN	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
South Windsor	Symetra Financial	Hewlett Packard LaserJet 4200DTN	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4200DTN	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
San Diego	Symetra Financial	Hewlett Packard LaserJet 4200N	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/23/2005	12/23/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4240N	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/14/2008	12/19/2007

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Hewlett Packard LaserJet 4250DTN	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4250N	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 4250N	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
South Windsor	Symetra Financial	Hewlett Packard LaserJet 4250N	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/02/2007	09/13/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4250TN	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 4250TN	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 4250TN	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
South Windsor	Symetra Financial	Hewlett Packard LaserJet 4250TN	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4250TN	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/14/2006	12/14/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4250TN	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/02/2007	04/02/2007
Key Center	Symetra Financial	Hewlett Packard LaserJet 4250TN	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/01/2008	01/31/2008
Indianapolis	Symetra Financial	Hewlett Packard LaserJet 4350DTN	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/03/2007	10/03/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4350DTN	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	11/09/2007	09/16/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4500	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Indianapolis	Symetra Financial	Hewlett Packard LaserJet 4600	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Miami	Symetra Financial	Hewlett Packard LaserJet 4600	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/23/2005	12/23/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4700DN	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/20/2008	02/20/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4700DN	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/13/2008	05/13/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4700DN	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/22/2008	05/22/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4L	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/08/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 4P	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/13/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 5	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 5	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 5	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 5	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 5	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 5	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 5	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
South Windsor	Symetra Financial	Hewlett Packard LaserJet 5	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/22/2005	12/22/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 5	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	03/26/2008	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 5L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 5L	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/09/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 5P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 5P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 5P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 5P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 5P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
(Unknown)	Symetra Financial	Hewlett Packard LaserJet 5P	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	02/15/2006	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Hewlett Packard LaserJet 5P	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	01/18/2008	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 5SI	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 5SI	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
TeleWorker	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/17/2007	12/17/2007
TeleWorker	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/17/2007	12/17/2007
TeleWorker	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/17/2007	12/17/2007
TeleWorker	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/17/2007	12/17/2007
Lake Oswego	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/28/2008	02/26/2008
TeleWorker	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/28/2008	02/26/2008
TeleWorker	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/12/2008	02/26/2008
New York Office	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/27/2008	02/20/2008
New York Office	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/27/2008	02/20/2008
TeleWorker	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/30/2008	12/11/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/16/2009	03/17/2008
Lake Oswego	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/16/2009	03/25/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	06/25/2009	09/11/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/05/2008	07/14/2008
TeleWorker	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	10/22/2008	02/20/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6310	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	12/31/2008	06/18/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Boston	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/13/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/30/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	11/05/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	05/15/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	05/27/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	01/15/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	06/02/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	06/06/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6L	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	02/27/2009	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Plano	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/03/2006	01/03/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/05/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/06/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/08/2008	10/08/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/30/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/23/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	01/08/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	09/12/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	09/12/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	10/15/2008	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	06/03/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	06/04/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	06/09/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	06/26/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	06/19/2009	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	11/09/2007	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	10/07/2008	08/19/2005

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 6P	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	10/07/2008	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 8000	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 8000	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet 8000	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 8000N	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 8150DN	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 8150DN	Printer	Laser	[***]	[***]	[***]	[***]	Pending Disposal	04/21/2009	04/21/2009
Plano	Symetra Financial	Hewlett Packard LaserJet 9050DN	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/03/2006	01/03/2006
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet 9050DN	Printer	Laser	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Miami	Symetra Financial	Hewlett Packard LaserJet IIID	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Key Center	Symetra Financial	Hewlett Packard LaserJet IIIP	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/02/2008	12/19/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/04/2008	12/21/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/10/2008	12/21/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/10/2008	12/21/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/10/2008	12/21/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/10/2008	01/10/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/11/2008	12/28/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/17/2008	01/09/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/31/2008	01/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/11/2008	01/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/12/2008	12/21/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/13/2008	02/26/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/13/2008	03/06/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/18/2008	02/28/2008

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/17/2008	03/28/2008
Atlanta	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/06/2008	05/06/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/19/2008	05/19/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	06/16/2008	06/16/2008
Norcross	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	06/18/2008	06/18/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	06/30/2008	06/13/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	07/11/2008	03/12/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	07/15/2008	07/03/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	07/28/2008	07/17/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/28/2008	08/28/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/12/2008	09/12/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/18/2008	09/18/2008
South Windsor	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2008	09/22/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/30/2008	09/30/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/15/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/15/2008	10/15/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	12/21/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/17/2008	08/05/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/24/2008	08/21/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/30/2008	10/30/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	11/20/2008	04/16/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	11/24/2008	11/24/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/09/2008	01/10/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/12/2008	12/12/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/08/2009	01/08/2009

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Key Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/15/2009	01/15/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/22/2009	01/05/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/22/2009	01/22/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/22/2009	01/22/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/22/2009	01/22/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/27/2009	01/27/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/27/2009	01/27/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/28/2009	01/22/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/29/2009	01/29/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/29/2009	01/29/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/26/2009	02/26/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/26/2009	02/26/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	02/26/2009	02/26/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/09/2009	01/22/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/11/2009	03/12/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/31/2009	03/31/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/08/2009	04/08/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/10/2009	04/10/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/13/2009	04/13/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	04/14/2009	03/23/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/07/2009	11/19/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/11/2009	01/05/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/14/2009	05/14/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/18/2009	05/18/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/18/2009	05/18/2009

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/18/2009	05/18/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/18/2009	05/18/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/18/2009	05/18/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/26/2009	06/04/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/28/2009	05/28/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	06/22/2009	02/04/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	07/06/2009	06/11/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/30/2008	05/30/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	06/27/2008	06/13/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/17/2009	03/17/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Active	05/18/2009	05/18/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	09/23/2008	09/12/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	07/01/2009	01/29/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	07/10/2009	07/15/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	10/22/2008	06/11/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	02/09/2009	02/09/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	05/18/2009	01/29/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P1505	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	05/22/2009	02/26/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P2015	Printer	Laser	[***]	[***]	[***]	[***]	Active	10/30/2007	10/30/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P2015	Printer	Laser	[***]	[***]	[***]	[***]	Active	06/05/2008	06/05/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P2015	Printer	Laser	[***]	[***]	[***]	[***]	Active	06/16/2008	06/16/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P2015	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/01/2008	06/26/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P2015	Printer	Laser	[***]	[***]	[***]	[***]	Active	08/21/2008	08/21/2008

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard LaserJet P2015	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/21/2008	01/16/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet P2015DN	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Key Center	Symetra Financial	Hewlett Packard LaserJet P3005N	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/09/2008	09/09/2008
South Windsor	Symetra Financial	Hewlett Packard OfficeJet 4105	Printer	Laser	[***]	[***]	[***]	[***]	Active	11/20/2008	11/20/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 5610	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	05/06/2008	05/06/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 5610	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	11/04/2008	07/22/2008
Ohio Home Office	Symetra Financial	Hewlett Packard OfficeJet 5610	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	01/16/2009	02/07/2008
TeleWorker	Symetra Financial	Hewlett Packard OfficeJet 5610	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	05/06/2009	08/15/2007
Lake Forest	Symetra Financial	Hewlett Packard OfficeJet 5610	Printer	Multifunction	[***]	[***]	[***]	[***]	Pending Mgr Assignment	08/30/2008	07/12/2007
TeleWorker	Symetra Financial	Hewlett Packard OfficeJet 5610	Printer	Multifunction	[***]	[***]	[***]	[***]	Pending Mgr Assignment	11/01/2008	01/18/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 5610	Printer	Multifunction	[***]	[***]	[***]	[***]	Surplus	02/11/2008	02/11/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 5610	Printer	Multifunction	[***]	[***]	[***]	[***]	Surplus	08/01/2008	08/15/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 5610	Printer	Multifunction	[***]	[***]	[***]	[***]	Surplus	07/01/2009	07/01/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 6210	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 6210	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Bethel Park (Pittsburgh)	Symetra Financial	Hewlett Packard OfficeJet 6210	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Boston	Symetra Financial	Hewlett Packard OfficeJet 6210	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 6210	Printer	Laser	[***]	[***]	[***]	[***]	Active	01/14/2009	12/21/2007
TeleWorker	Symetra Financial	Hewlett Packard OfficeJet 6210	Printer	Laser	[***]	[***]	[***]	[***]	Active	03/04/2009	11/20/2008
Miami	Symetra Financial	Hewlett Packard OfficeJet 6210	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	03/17/2008	03/27/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 6210	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	01/17/2008	01/17/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 6210	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	05/01/2009	05/01/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 630	Printer	Multifunction	[***]	[***]	[***]	[***]	Pending Disposal	09/18/2008	09/18/2008

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BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 6310	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
TeleWorker	Symetra Financial	Hewlett Packard OfficeJet 6310	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	12/11/2008	12/11/2008
TeleWorker	Symetra Financial	Hewlett Packard OfficeJet 6310	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	02/04/2009	02/04/2009
TeleWorker	Symetra Financial	Hewlett Packard OfficeJet 6310	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	04/20/2009	04/20/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 6310	Printer	Multifunction	[***]	[***]	[***]	[***]	Surplus	02/04/2009	02/04/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 7210	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	05/17/2007	05/17/2007
TeleWorker	Symetra Financial	Hewlett Packard OfficeJet 7210	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	05/17/2007	05/17/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 7210	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	06/11/2008	05/17/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 7210	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	07/14/2008	07/14/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 7210	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	01/14/2009	05/17/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 7210	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	01/15/2009	05/17/2007
Norcross	Symetra Financial	Hewlett Packard OfficeJet 7210	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	01/20/2009	11/20/2008
Plano	Symetra Financial	Hewlett Packard OfficeJet 7210	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	04/23/2009	04/23/2009
TeleWorker	Symetra Financial	Hewlett Packard OfficeJet 7210	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	06/16/2009	05/17/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 7210	Printer	Ink Jet	[***]	[***]	[***]	[***]	Surplus	08/21/2008	08/21/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 7210	Printer	Ink Jet	[***]	[***]	[***]	[***]	Surplus	12/10/2008	05/17/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 7210	Printer	Ink Jet	[***]	[***]	[***]	[***]	Surplus	02/13/2009	02/13/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 7310	Printer	Ink Jet	[***]	[***]	[***]	[***]	Surplus	05/04/2009	05/04/2009
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 9110	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 9110	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet 9120	Printer	Multifunction	[***]	[***]	[***]	[***]	Surplus	05/04/2009	05/04/2009
Conshocken	Symetra Financial	Hewlett Packard OfficeJet J5780	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	08/16/2007	08/16/2007
TeleWorker	Symetra Financial	Hewlett Packard OfficeJet J5780	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	05/13/2009	01/17/2008
TeleWorker	Symetra Financial	Hewlett Packard OfficeJet J5780	Printer	Multifunction	[***]	[***]	[***]	[***]	Pending Mgr Assignment	03/17/2008	01/08/2008

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL NUMBER	CUBE ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet J5780	Printer	Multifunction	[***]	[***]	[***]	[***]	Surplus	07/03/2009	02/11/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet K80XI	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet L7580	Printer	Multifunction	[***]	[***]	[***]	[***]	Surplus	10/07/2008	11/26/2007
Symetra Financial Center	Symetra Financial	Hewlett Packard OfficeJet PRO K550	Printer	Ink Jet	[***]	[***]	[***]	[***]	Active	09/25/2008	09/25/2008
Symetra Financial Center	Symetra Financial	Hewlett Packard PSC 1610 All-in-One	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Hewlett Packard PSC 1610 All-in-One	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	06/07/2007	06/07/2007
Symetra Financial Center	Symetra Financial	HP Laserjet 3015 Printer	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Key Center	Symetra Financial	HP Laserjet 3030 Printer	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	09/16/2008	09/16/2008
Key Center	Symetra Financial	HP Laserjet 3380 Printer	Printer	Multifunction	[***]	[***]	[***]	[***]	Active	09/24/2008	09/24/2008
Symetra Financial Center	Symetra Financial	HP LaserJet 4350n	Printer	Laser	[***]	[***]	[***]	[***]	Active	07/12/2007	07/12/2007
Symetra Financial Center	Symetra Financial	HP LaserJet 6p xi	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Bethel Park (Pittsburgh)	Symetra Financial	HP LaserJet P4015n Printer	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	11/10/2008	11/10/2008
Symetra Financial Center	Symetra Financial	HP LaserJet P4015n Printer	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	11/24/2008	11/24/2008
South Windsor	Symetra Financial	HP LaserJet P4015n Printer	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	12/02/2008	12/02/2008
Symetra Financial Center	Symetra Financial	IBM 4317 Printer	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	IBM InfoPrint 1372	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
South Windsor	Symetra Financial	IBM NetWork 17 Printer	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	12/22/2005	12/22/2005
Symetra Financial Center	Symetra Financial	Juliet Pro Braille printer	Printer	Braille	[***]	[***]	[***]	[***]	Active	09/29/2008	09/29/2008
Symetra Financial Center	Symetra Financial	Konica Minolta PagePro 1400W	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/30/2008	09/30/2008
Key Center	Symetra Financial	Lexmark Optra E+	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Indianapolis	Symetra Financial	Lexmark Optra E210	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Miami	Symetra Financial	Lexmark Optra E210	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Bethel Park (Pittsburgh)	Symetra Financial	Lexmark Optra E310	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/28/2005	12/28/2005
Plano	Symetra Financial	Lexmark Optra E310	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Indianapolis	Symetra Financial	Lexmark Optra E310	Printer	Laser	[***]	[***]	[***]	[***]	Pending Mgr Assignment	02/20/2008	12/21/2005
San Diego	Symetra Financial	Lexmark Optra E312	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/23/2005	12/23/2005
Plano	Symetra Financial	Lexmark Optra E312	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
Plano	Symetra Financial	Lexmark Optra E312	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/29/2005	12/29/2005
San Diego	Symetra Financial	Lexmark Optra E312L	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/23/2005	12/23/2005
San Diego	Symetra Financial	Lexmark Optra E312L	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/17/2007	11/21/2007
Miami	Symetra Financial	Lexmark Optra T610	Printer	Laser	[***]	[***]	[***]	[***]	Surplus	12/27/2005	12/27/2005
Indianapolis	Symetra Financial	Lexmark Optra T616	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/21/2005	12/21/2005
Miami	Symetra Financial	Lexmark Optra T616	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Lexmark Optra T616	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Lexmark Optra T616	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Miami	Symetra Financial	Lexmark Optra T616	Printer	Laser	[***]	[***]	[***]	[***]	Active	12/27/2005	12/27/2005
Key Center	Symetra Financial	NEC SuperScript 870	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	NEC SuperScript 870	Printer	Laser	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

BUILDING	COMPANY BOUGHT FOR	ITEM_NAME	CLASS	SUBCLASS	ASSET_TAG	SERIAL_NUMBER	CUBE_ID/ RACK	CONTACT_NAME	STATUS	STATUS DATE	ACQUIRE DATE
Symetra Financial Center	Symetra Financial	Ricoh Aficio 2035ESP	Printer	Network Copier/Printer	[***]	[***]	[***]	[***]	Active	09/22/2005	08/19/2005
Symetra Financial Center	Symetra Financial	Xerox Phaser 6180	Printer	Laser	[***]	[***]	[***]	[***]	Active	07/11/2008	07/11/2008

Appendix C.2 Distributed Computing Supported Software

Symetra Distributed Applications	Help Desk Supported	Core Image Applications	Standard	Not Supported	Bus. Needs Req.	License count	Site License	Limited Quantity amount	Notes
Office Suite Applications									
Office XP	x	x	x						Option during image deployment; candidate for retirement pending Symetra approval
Office Suite (Access, Excel, Outlook, PowerPoint, Word)	x	x	x						Not deployed as a part of the image; candidate for retirement pending Symetra approval
Office 2007	x	x							Option during image deployment
Office Communicator	x	x	x						
Office Live Meeting	x	x	x						
Presentation Applications									
Harvard Instant Charts									
Desktop Publication Apps.									
Adobe Acrobat	x				x				
Adobe Reader	x	x	x						
Expressions Web	x								
Publisher	x		x						
Graphic Design applications									
Grabbit 2.5				x					
Local Database Applications									
MS Access — Customized				x					
Database Reporting Apps									
SQL Reporting Services				x					
Crystal Reports	x				x				
Reports Facilitator				x					
Database Client									
None									
Terminal Server applications									
Citrix XenApp	x	x	x						
Microsoft RDP Terminal Service Client	x								
E-mail applications									
Outlook	x	x	x						
MailMarshal * — scanning	x								
Ironport SaaS — scanning	x								
PDA applications									
Blackberry Desktop Software	x								
Calendar applications									
Outlook	x	x	x						
Accounting applications									
MFACT				x					
Microcash for Windows				x					
Finance applications									
Flexsoft				x					
FundStation				x					
Quicken				x		x			
Programming applications									
Remedy (Action Request)	x								
Seaview				x					
VPN applications									
Cisco VPN Client	x	x	x						
Internet applications									
Internet Explorer 6.0 (Office XP Only)	x	x							
Internter Explorer 7.0 (Office 2007 Only	x	x							
Communication applications									
CentreVue	x								
Language Interpretation Services	x								
Lanier (old NICE calls)	x								

Symetra Distributed Applications	Help Desk Supported	Core Image Applications	Standard	Not Supported	Bus. Needs Req.	License count	Site License	Limited Quantity amount	Notes
NICE Universe	x								
Phone 2PC Recording	x								
Faxing applications									
Enterprise Fax Manager				x					
Fax Util				x					
WinFax	x						x		
Flowcharting applications									
Visio	x								
Visio Viewer	x	x	x						
Contact Management Apps									
Bacon's MediaSource				x					
Project Tracking Apps									
Project	x								
Simply TIME (task manager)				x					
Print Utility applications									
PrintNow!				x					
Scanning Software Apps									
None									
Handicap Utility									
Jaws Software	x								
Video Conferencing Apps									
None									
Security applications									
Cyber Gatekeeper Agent	x	x	x						
Safeboot	x	x							
CyberArmor	x	x	x						
FAZAM 2000				x					
PowerQuest				x		x			
McAfee Antivirus	x	x	x						
Reference applications									
NILS				x					
Operating Systems Apps									
Windows 2000	x	x	x						
Windows XP	x	x	x						
Undefined applications									
Ameritech White and Yellow Pages				x					
Catapult Training				x					
Chase Insight & Reporter				x		x			
Desktop Submit				x					
EFTPS for Windows 01.07.01				x					
EOSI/CLAS (Library copyright)				x					
Extra! 6.71	x	x	x						
EZ2000				x		x			
FlashPlayer	x	x	x						
ICW Required				x					
Iomega Tools				x					
Message Manager				x					
MMCD				x					
MSDN				x					
PBS				x					
DirectX	x	x			x	x			
IBM DB2 Connect					x				
Panagon Document Management					x				
PCAnywhere				x					
PGP Encryption					x				
PowerSelect					x				
Qview4					x				

Symetra Distributed Applications	Help Desk Supported	Core Image Applications	Standard	Not Supported	Bus. Needs Req.	License count	Site License	Limited Quantity amount	Notes
RoboHelp Office 2000					x				
Skill Vantage					x				
Snag-It! (screen shot capture)	x								
Source OffSite 3.5.1				x					
Spencer CD				x			x		
Trellis					x				
Unicenter					x				
UVT					x				
Web IIS					x				
WebTrends					x				
WELL Concession Calculator					x				
Window's MDAC		x	x		x				
Window's Media Player	x	x	x		x				
Winrapid Teledex					x				
WinZip	x	x	x		x				

C.2 — Distributed Computing SW

Symetra Distributed Applications	Help Desk Supported	Core Image Applications	Standard	Not Supported	Bus. Needs Req.	License count	Site License	Limited Quantity amount	Notes

*   To be replaced by IronPort SaaS per transformation schedule.

Appendix C.3 Distributed Computing Core Images

Application	Application
Windows 2000 Professional	Legacy Desktop OS
Windows XP Professional	Current Desktop OS
Symantec Anti-Virus 8.5	Anti-Virus Software
McAfee VirusScan Enterprise + AntiSpyware Enterprise	Anti-Virus Software
MS GPResult	Client Install allows for reporting for Group policies
MSConfig (WINNT)	An applet / tool provides local troubleshooting information to a TA.
MS DirectX 9x	DirectX is an advanced suite of multimedia application programming interfaces (APIs) built into Windows 2000. DirectX provides a standard development platform for Windows-based PCs by enabling software developers to access specialized hardware features.
MS Windows Media Player 11	Many organizations use the electronic medium for distributing study and training material in audio and video format. Media Player provides a consistent interface for these multimedia presentations.
Internet Explorer 6	Browser for systems with Office XP
Internet Explorer 7	Browser for Systems with Office 2007
MS MDAC	Microsoft Data Access Components (MDAC) contains core Data Access components such as the Microsoft SQL Server™ OLE DB provider and ODBC driver.
WinZip 9.0	WinZip provides a necessary tool for zipping and unzipping files that need to be compressed for faster file transfer.
Citrix XenApp	A Citrix client allows the user to establish a Citrix session with Citrix Metaframe or Terminal server.
Adobe Reader 9.1	Acrobat Reader allows anyone to open a portable document format file (.pdf) across a broad range of hardware and software, and it will look exactly as the author intended — with layout, fonts, links, and images intact.
IBM DB2 Connect	DB 2 Connect allows host data directly available to your personal computer and LAN-based workstations.
MacroMedia FlashPlayer	Flash Player is a web browser plugin that allows the viewer to play multimedia content created with Macromedia Flash MX.
Visio Viewer 2003	The Microsoft Visio Viewer allows anyone to view Visio drawings, diagrams, charts, and illustrations in a Web-based environment from within Microsoft Internet Explorer.
VPN Software	For remote users to connect via the Virtual Private Network
Extra! PC v6.71	Attachmate's Extra! Personal Client (EPC) 6.71 is the standard terminal emulation software
SafeBoot Encryption	Symetra whole disk encryption tool for laptops and desktops.
Office XP	Microsoft Office Suite
Office 2007	Alternate Office Suite
Misc Updates	Various updates and configuration changes are made to the standard operating system. Some of them fall into these general categories.
Desktop Customization	
System Management	
Power Management	
Start Menu Configuration	
MC Updater Tool Shortcut	

Application

Windows Explorer
Configuration

.NET Framework

Windows Scripting Host

Security Patches

Microsoft Q Fixes

Verify Patch Installations

SCHEDULE 2D
DATA NETWORK SERVICES SOW

[Attached Hereto]

SCHEDULE 2D

SCHEDULE 2D

DATA NETWORK SERVICES SOW

for

SYMETRA LIFE INSURANCE COMPANY (SYMETRA)

AUGUST 1, 2009

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1.0 Data Network Services Overview and Objectives

1.1 Services Overview

Data network Services are the Services and activities, as detailed in this Schedule 2D, required to provide and support Symetra data network environment as described in Section 2.0 below. ACS responsibilities include, but are not limited to, the provisioning, management, administration, monitoring and troubleshooting of the Symetra end-to-end data network which includes the following Services components:

§ Wide-area Network (WAN)

§ Local-area Network (LAN)

§ Virtual Private Network (VPN)

§ Network Security

As depicted in Figure 1 below, in addition to the Services described in this Schedule 2D, ACS is responsible for providing the Services described in Schedule 2A — Cross-Functional Services SOW. Figure 1 depicts the relationship between the cross functional Services — and all Schedules within the scope of the Agreement.

Cross Functional SOW

Data Center Services SOW	Distributed Computing Services SOW	Data Network Services SOW	Voice Comm. Services SOW	Help Desk Services SOW	Output Processing Services SOW	Content Management Services SOW

Figure 1: Service Towers with Cross Functional View

1.2 Service Objectives

The following are the key high-level Service objectives Symetra expects to achieve through outsourced data network Services and this Schedule 2D:

§ Meet Symetra business needs for highly available, scalable, reliable, and secure data network infrastructure to Symetra headquarters, remote offices and remote individual End-Users, and Symetra external business partners (e.g., Blue Frog, State Street and SunGard) as required

§ Operate efficiently and effectively by running on a consolidated data network infrastructure and by simplifying data network management, procurement and budgeting

§ Minimize administrative effort by engaging ACS to provide this management function

§ Achieve the SLRs/SLAs specified in **Section 4** of this Schedule 2D

2.0 Service Environment

2.1 Scope of Services and Infrastructure to be Supported

The following sub-sections and related Schedule 2D appendices describe and scope the data network environment to be supported/complied with. Service environment descriptions and appendices include listings of hardware and Software, policies and procedures, licenses and agreements, work-in-progress and future initiatives. Service environment appendices are to be maintained and reviewed with Symetra by ACS and made available to Symetra on a quarterly basis.

2.1.1 Hardware and Software

Appendix D.1 — Data Network Hardware and Software — A listing and description of all ACS provided/supported Data Network hardware and software

2.1.2 Data Network Circuits and VPN Connections

Appendix D.2 — Data Network Circuits and VPN Connections — A listing and description of all ACS provided/supported data network circuits and point-to-point VPN connections

2.1.3 Network Topology

Appendix D.3 — Network Topology — A diagram providing Symetra's data network topology

2.1.4 Data Network Tools

Appendix D.4 — Data Network Tools — A listing of data network tools that ACS shall provide in the provision of the data network Services

2.1.5 Service Locations

A description and location of all Symetra Sites requiring network Services is provided in Attachment B of the Agreement.

2.1.6 Personnel

ACS will be responsible for staffing skilled and appropriately certified data network management staff to meet the SLRs/SLAs set forth in this Schedule 2D.

3.0 Data Network Services Requirements

3.1 Service Descriptions and Roles and Responsibilities

In addition to the Services, activities, and roles and responsibilities described in Schedule 2A — Cross-Functional SOW, ACS is responsible for the following data network Services, activities and roles and responsibilities.

3.1.1 Data Network Services Requirements

a. **Wide Area Network (WAN) Services**

WAN Services include the provision and monitoring and management of networks that interconnect two or more separate facilities that span a geographic area larger than a campus or metropolitan area (e.g., routers, point to point circuits, MPLS, frame relay and Internet connectivity). ACS shall work with public carriers, circuit providers, Symetra business partners and other Third Parties on behalf of Symetra to ensure delivery of WAN Services. Support of any data network Services-related work required by designated data network Third Parties, to support the Symetra data network, is considered within the scope of Services.

b. **Local Area Network (LAN) Services**

LAN Services include the provision and monitoring and management of all wired and wireless LAN components and networks that are usually confined to a single facility or portion of a facility. This Service ends at, but does not include, the LAN attached device network card at the desktop.

c. **Virtual Private Network (VPN) Services**

VPN Services include the provision and monitoring and management of methods for remote End-Users and business partners to securely connect to the network and data center computing Services over the public Internet. This Service includes dedicated
site-to-site VPN connectivity on a shared public IP network. It requires industry and Internet-based standards for security to create and preserve privacy, data integrity, and authenticity. The VPN Service must be highly scalable. ACS shall provide and support home user VPN Software.

d. **IP Dial Services**

IP dial Services include the provision and monitoring and management of a connection methodology for remote End-Users to securely connect to the network and data center computing Services via dial-up connectivity.

e. **Network Security Services**

Network security Services include, the provision and support of methods (e.g., hardware, software and processes) that provide security to physical and logical devices connected to the data network.

f. **Management Services**

Management Services include the provision and support of a suite of activities that spans all aspects of system security and networking levels in terms of system and component management and monitoring, information protection, component-addressing methods, access control, and change control.

The following tables identify each Party's roles and responsibilities associated with this Schedule 2D. An "X" is placed in the column under the Party that is responsible for performing the applicable task. As part of the Services, ACS shall perform all of the roles and responsibilities that are ACS obligations, as denoted by an "x" in the ACS column set forth in this Schedule 2D.

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3.1.2 General Responsibilities

The following table identifies general roles and responsibilities associated with this Schedule 2D.

Table 1. General Roles and Responsibilities

General Roles and Responsibilities	ACS	Symetra
1. Recommend data network (e.g., WAN / LAN/ VPN / Firewall) requirements based on industry best practices	X	
2. Review and approve data network requirements		X
3. Review and approve services and standards for all network Services		X
4. Perform business liaison function to Symetra operational units		X
5. Recommend network capacity thresholds	X	
6. Approve network capacity planning thresholds		X
7. Provide capacity and performance reports on a quarterly basis	X	
8. Procure/provision, manage, monitor and maintain the Symetra end-to-end data network components, circuits and Services	X	
9. Report performance against SLRs/SLAs and other operational requirements	X	
10. Provide network connectivity to non-Symetra users (e.g., Symetra guests) as requested by Symetra	X	

3.1.3 Design/Engineering

The following identifies the activities, roles and responsibilities associated with engineering/development Services that are specific to this Schedule. Additional activities include:

Table 2. Engineering/Development Roles and Responsibilities

Engineering/Development Roles and Responsibilities	ACS	Symetra
1. Provide network design, engineering and security testing and integration procedures that meet requirements and adhere to defined policies	X	
2. Approve network design engineering, security testing and integration procedures		X
3. Prepare network design, engineering, changes, security, plans and schedules to support new and enhanced applications, architectures and standards	X	
4. Provide recommendations for optimizing data network design	X	
5. Review and approve Symetra or ACS initiated network design, engineering, changes, security, plans and schedules		X
6. Approve the scheduling of all changes to the network environment		X
7. Coordinate with Symetra and affiliated entities, and public carriers, as required	X	

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3.1.4 Network Services Provisioning

ACS will perform end-to-end data network Services provisioning, including acquiring, ongoing management and disposition of new and upgraded data network equipment and circuits. The following table identifies the underlying roles and responsibilities associated with network Services provisioning activities.

Table 3. Network Service Provisioning Roles and Responsibilities

Network Provisioning Roles and Responsibilities	ACS	Symetra
1. Review carrier and other Third Party options and provide Symetra recommendations regarding most favorable options (e.g., cost vs. benefits)	X	
2. Order and expedite WAN circuits, equipment and Services as defined by Symetra	X	
3. Configure data network components (e.g., hardware and Software) prior to installation	X	
4. Document data network component configurations (e.g., router configuration files and IP addressing schemas)	X	
5. Develop and document network provisioning requirements and policies	X	
6. Approve network provisioning requirements and policies		X
7. Provide capacity planning assistance to develop and maintain ongoing network resource requirements projections	X	
8. Coordinate ordering, procurement and inventory management of data network components and circuits	X	
9. Remove/decommission provisioned data network equipment and connectivity from Symetra Sites as required per agreed schedules to prevent disruptions in Services during removal activities	X	
10. Review and approve installation, connectivity and removal activities		X
11. Serve as the single point of contact to manage all data network Third Party (e.g., public carriers, circuit providers, vendors) Services and activities in accordance with Symetra requirements (e.g., data network performance requirements, Incident and problem resolution, capacity management, administrative requirements, project schedules, project plans)	X	
12. Ensure that all new circuits, devices and Software provisioned are included in configuration management documentation	X	

3.1.5 Network Operations and Administration

Network operations and administration Services are the activities associated with the provisioning and day-to-day management of the data network environment. The following table identifies the activities, roles and responsibilities associated with network operations and administration that are specific to this Schedule.

Table 4. Network Operations and Administration Roles and Responsibilities

Network Operations and Administration Roles and Responsibilities	ACS	Symetra
1. Provide data network (e.g., LAN/WAN) connectivity contained in the service environment	X	
2. Develop and document network administration requirements and policies	X	
3. Develop and document procedures for administration that meet requirements and adhere to Symetra defined policies and procedures	X	
4. Approve administration policies and procedures		X
5. Perform day-to-day network operations and administration activities	X	
6. Perform proactive data network systems management and troubleshooting (e.g. bandwidth and capacity management, performance management and enhancement, Incident and problem management, change and capacity monitoring and management)	X	
7. For Incidents and problems involving data network Third Parties, contact Third Parties to determine the cause of the outage, notify Symetra, and work on the Incident/problem with Third Party until resolved and report resolution to Symetra	X	
8. Provide, manage and maintain all data network components (e.g., hardware, operating system Software and applications) to meet Symetra requirements including all of ACS's data network components that could impact Symetra, in accordance with Symetra's policies (including security oversight and Change Management Procedures)	X	
9. Provide, manage and maintain data network utilization and management tools and infrastructure (e.g., content compression devices, load balancing devices, SSL acceleration)	X	
10. Manage and perform physical (e.g., equipment) and logical (e.g., IP address change) IMACs in accordance with Symetra approved schedules	X	
11. Manage and maintain addressing schemas and configurations (e.g., IP addressing schemes, router configurations, routing tables, VPN configurations, firewall configurations)	X	
12. Manage and maintain QoS CoS for QoS/CoS sensitive applications and VOIP Services	X	
13. Manage and maintain connectivity to Third Parties and Symetra business partners	X	
14. Manage End-User accounts as needed for access and maintaining network resources (e.g., logon user-id and password maintenance)	X	
15. Manage and maintain DNS/DHCP Services	X	
16. Maintain and provide audit information, including access, general logs, and application logs, in accordance with Symetra's security policies	X	
17. Ensure that network administration activities are coordinated through defined Change Management Procedures	X	

3.1.6 Network Monitoring and Reporting

Network monitoring and reporting are the activities associated with the proactive monitoring and reporting of data network performance and management information (e.g., performance metrics,

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Incidents). The following table identifies the roles and responsibilities associated with network monitoring and reporting Services that are specific to this Schedule.

Table 5. Network Monitoring and Reporting Roles and Responsibilities

Network Monitoring and Reporting Roles and Responsibilities	ACS	Symetra
1. Provide and document requirements and policies for network monitoring (e.g., capacity, Incident and problem management)	X	
2. Approve requirements and policies for network monitoring (e.g., capacity, Incident and problem management)		X
3. Provide and document network monitoring and problem management procedures, including escalation thresholds, that meet requirements and adhere to defined policies	X	
4. Approve network monitoring and problem management procedures		X
5. Provide and implement tools for monitoring network devices and traffic	X	
6. Implement measures for proactive monitoring, analysis and self-healing capabilities to limit network outages and to optimize bandwidth utilization and data network performance	X	
7. Monitor network per SLRs/SLAs	X	
8. Provide data network reporting (e.g., availability, utilization, latency, IDS) and integrate Third Party data where required in accordance with Symetra requirements	X	

3.1.7 Documentation

The following are required document types that are specific to this Schedule.

   a.   Network system specifications and topologies (e.g., router and firewall configurations, firewall policies, routing diagrams, IP addressing tables and hardware/software listings)

   b.   Detailed circuit location information (e.g., circuit ID including LEC access ID, location and speed)

   c.   Detailed documentation showing all firewall policy, group, object, etc. information

   d.   "As-built" documentation for all network devices (including firewalls) that are deployed in development, test, QA, production or other technical environments

The following table identifies the roles and responsibilities associated with documentation activities that are specific to this Schedule.

Table 6. Documentation Roles and Responsibilities

Documentation Roles and Responsibilities	ACS	Symetra
1. Provide documentation requirements		X
2. Provide documentation as required by Symetra	X	

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3.1.8 Network Security Services

3.1.8.1 Firewall Management

ACS shall provide firewall management Services including firewall engineering and management, and access control list engineering and management, in compliance with Symetra's policies and standards. The following table identifies roles and responsibilities associated with the firewall management Services.

Table 7. Firewall Services Roles and Responsibilities

Firewall Management Services Roles and Responsibilities	ACS	Symetra
1. Recommend best practice firewall policies	X	
2. Develop Symetra specific firewall polices		X
3. Approve firewall polices		X
4. Provide Services in conformance to firewall policies	X	
5. Perform firewall engineering and firewall security design	X	
6. Assess firewall security and propose alternative security designs	X	
7. Review and approve firewall security designs		X
8. Maintain access control lists (ACL) in accordance with policies	X	
9. Review and approve firewall ACL policies		X
10. Provide and manage firewalls and firewall configurations	X	
11. Monitor performance levels of the firewalls through setting of thresholds, and provide reporting, and take proactive and/or reactive steps to resolve any performance issues	X	
12. Develop recommendations for improved firewall security	X	
13. Review and approve recommendations for improved firewall security		X

3.1.8.2 Security Intrusion Detection Services

ACS shall provide both NIDS (network-based intrusion detection Service) and HIDS (host-based intrusion detection Service). The following table identifies the roles and responsibilities associated with the security intrusion detection Services.

Table 8. Security Intrusion Detection Services Roles and Responsibilities

Security Intrusion Detection Services Roles and Responsibilities	ACS	Symetra
1. Develop policies and standards for security intrusion detection	X	
2. Approve policies and standards for security intrusion detection		X
3. Provide security intrusion detection Services at wired and wireless data network entry points and provide reporting	X	
4. Notify Symetra of malicious activity and intrusions	X	
5. Provide daily and monthly reports indicating number of detected intrusions. Reports should include the top 10 exploits and top ten devices registering detected intrusion	X	
6. Provide alerts of malicious activity and intrusions according to risk rating of the signatures, in accordance with Symetra policies and procedure	X	
7. Respond to and remediate the effects of malicious activity and intrusions	X	

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Security Intrusion Detection Services Roles and Responsibilities	ACS	Symetra
8. Allow for independent security intrusion detection Services	X	
9. Develop recommendations for improved security and provide to Symetra on a quarterly basis	X	
10. Review and approve recommendations for improved security		X
11. Implement approved recommendations	X	

3.1.8.3 Security Vulnerability and Penetration Services

ACS shall test the susceptibility of Symetra's network hosts to a specific attack or suite of attacks targeting all Symetra Internet address space as well as all Symetra intranet address space using automated and custom methods. The following table identifies the roles and responsibilities associated with the security vulnerability and penetration Services.

Table 9. Security Vulnerability and Penetration Services Roles and Responsibilities

Security Vulnerability and Penetration Services Roles and Responsibilities	ACS	Symetra
1. Develop policies for security vulnerability and penetration testing	X	
2. Approve policies for security vulnerability and penetration testing		X
3. Conduct security vulnerability scans and penetration testing	X	
4. Allow for independent security vulnerability and penetration Services	X	
5. Provide reporting on testing results	X	
6. Develop recommendations for improved security	X	
7. Review and approve recommendations for improved security		X
8. Implement approved recommendations	X	

3.2 Exclusions

The following items are specifically excluded from this statement of work:

a. None

4.0 Service Management

4.1 Objectives

A key objective of the Agreement is to attain the SLRs/SLAs. SLAs and project-specific SLAs are specified with Fee Reductions as detailed in Schedule 5 where business is impacted through failure to meet significant mission critical systems or Services, or project milestones or objectives warrants a reduction in Fees paid when Service performance requirements are not met. SLRs are detailed in the following sections of this Schedule 2D.

ACS shall provide written reports to Symetra regarding ACS's compliance with the SLRs/SLAs specified in this. Schedule 2D.

4.2 Service Level Agreements (SLAs)

The SLRs for each of the following SLAs represent minimum service levels required across all Service Towers. ACS must consistently meet or exceed such SLRs.

Table 10. Network Availability SLAs

DEFINITION	Network availability is defined as the time during which the data network is fully functioning as specified below and normal business operations can be carried out with no data loss, downtime, or performance degradation on primary path. If a secondary path is functional, then availability SLAs shall be considered met.
	Performance criteria for the wide area network and virtual private network are to be measured on an end-to-end basis. End-to-end shall mean site-to-site or from a premises access device (e.g., router) across the local, regional, and core networks to another access device.
PRE-SCHEDULED DOWNTIME REQUIREMENTS	All maintenance shall be performed in accordance with Symetra's Change Management Procedures.

Data Network Availability SLAs

Service Type	Service Measure	Performance Target	SLR
End-to end availability - critical locations (Symetra headquarters and ACS data center)	Availability	[***]	[***]
Remote office availability	Availability	[***]	[***]
Internet access availability	Availability	[***]	[***]
LAN availability for offices with LAN switch services	Availability	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

Table 11. Network Administration Services SLAs

DEFINITION	Routers and circuits to be managed proactively using either product-specific or proprietary network monitoring and management tools. Measurement for these network components is 24x7x365 requirement. Pre-scheduled maintenance shall be preformed according to the published maintenance window schedule, with the ability to reschedule based on network availability requirements from the various Symetra groups or clients.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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Network Administration Services SLAs

Administration Task	Service Measure	Performance Target	SLR
Data network Service reporting per Symetra requirements	Reporting timeliness	[***]	[***]
Implementation of firewall changes related to changing, adding/deleting firewall rules.	Response time	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

Table 12. Security Intrusion Detection SLAs

DEFINITION   Network traffic to/from designated systems is monitored for current attack signatures and is retained for 3 days. Measurement for this Service is 7x24x365 requirement. Pre-scheduled maintenance shall be preformed per the Symetra-approved change window.

Security Intrusion Detection SLAs

Management Task	Service Measure	Performance Target	SLR
Notify Symetra of any NIDs and HIDs related events	Elapsed time from receipt of notification	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement Tool	As provided in the Spec Sheet	

Table 13. Security Penetration Services SLAs

DEFINITION   Entire networks are tested to determine the susceptibility of their hosts to current attacks.

Security Vulnerability & Penetration Services SLAs

Management Task	Service Measure	Performance Target	SLR
Deliver remediation plan that addresses identified penetration testing vulnerabilities	Elapsed time	[***]	[***]
	Formula	As provided in the Spec Sheet	

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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Security Vulnerability & Penetration Services SLAs

Management Task	Service Measure	Performance Target	SLR
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

4.3 Reports

Without limiting the terms of **Section 2.11.1** of the Agreement, ACS will provide written reports to Symetra regarding ACS' compliance with the SLAs and other network activity reports specified in this Schedule 2D:

5.0 Referenced Schedule Appendices and Schedules

5.1 Referenced Schedule 2D Appendices

Schedule Appendix	Description
Appendix D.1	Data Network Hardware and Software
Appendix D.1	Data Network Circuits and VPN Connections
Appendix D.3	Network Topology
Appendix D.4	Data Network Tools

5.2 Referenced Agreement Schedules

Agreement Schedule	Description
Schedule 2A	Cross-Functional Services SOW
Schedule 5	Fee Reductions

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Appendix D.1 — Data Network Hardware and Software

Platform Type	Region	Network Type	Type of Location/Site	City	State/ Province	Remote Device Model
CSU/DSU	Remote	WAN	[***]	San Diego	CA	
CSU/DSU	Remote	WAN	[***]	South Windsor	CT	
CSU/DSU	Remote	WAN	[***]	Miami	FL	
CSU/DSU	Remote	WAN	[***]	Miami	FL	
CSU/DSU	Remote	WAN	[***]	Norcross	GA	
CSU/DSU	Remote	WAN	[***]	Itasca	IL	
CSU/DSU	Remote	WAN	[***]	Indianapolis	IN	
CSU/DSU	Remote	WAN	[***]	London	KY	
CSU/DSU	Remote	WAN	[***]	Boston	MA	
CSU/DSU	Remote	WAN	[***]	Cincinnati	OH	
CSU/DSU	Remote	WAN	[***]	Exton	PA	
CSU/DSU	Remote	WAN	[***]	Bethel Park	PA	
CSU/DSU	Remote	WAN	[***]	Dallas	TX	
CSU/DSU	Remote	WAN	[***]	Plano	TX	
CSU/DSU	NWDC	WAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	
CSU/DSU	NWDC	WAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	
CSU/DSU	NWDC	WAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	
CSU/DSU	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	
CSU/DSU	NWDC	WAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	
CSU/DSU	Bellevue HQ	WAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
CSU/DSU	Bellevue HQ	WAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Firewall	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
Firewall	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
Firewall	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
Firewall	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
IDS	USA	LAN	NWDC-USA-Hillsboro-3935 NW Aloclek Place	Hillsboro	OR	
IDS	USA	LAN	NWDC-USA-Hillsboro-3935 NW Aloclek Place	Hillsboro	OR	
ISA (Proxy) Server	Bellevue HQ	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
ISA (Proxy) Server	Bellevue HQ	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]

Platform Type	Region	Network Type	Type of Location/Site	City	State/Province	Remote Device Model
ISA (Proxy) Server	Bellevue HQ	LAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	[***]
ISA (Proxy) Server	Bellevue HQ	LAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	[***]
Load Balancer	NWDC	LAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	
Load Balancer	NWDC	LAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	
Load Balancer	NWDC	LAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	
Load Balancer	NWDC	LAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	
Network Appliance	Bellevue HQ	LAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	
Network Appliance	Bellevue HQ	LAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	
Router	Remote	WAN	[***]	San Diego	CA	[***]
Router	Remote	WAN	[***]	Miami	FL	[***]
Router	Remote	WAN	[***]	Miami	FL	[***]
Router	Remote	WAN	[***]	Boston	MA	[***]
Router	NWDC	WAN	NWDC-USA-Hillsboro-3935 NW Aloclek Place	Hillsboro	OR	[***]
Router	NWDC	WAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	[***]
Router	NWDC	WAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	[***]
Router	NWDC	WAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	[***]
Router	USA	WAN	Sales-USA-Exton-One East Uwchlan Ave.	Exton	PA	[***]
Router	Remote	WAN	[***]	South Windsor	CT	[***]
Router	Remote	WAN	[***]	South Windsor	CT	[***]
Router	Remote	WAN	[***]	Miami	FL	[***]
Router	Remote	WAN	[***]	Norcross	GA	[***]
Router	Remote	WAN	[***]	Itasca	IL	[***]
Router	Remote	WAN	[***]	Indianapolis	IN	[***]
Router	Remote	WAN	[***]	London	KY	[***]
Router	Remote	WAN	[***]	Cincinatti	OH	[***]
Router	Remote	WAN	[***]	Bethel Park	PA	[***]
Router	Remote	WAN	[***]	Dallas	TX	[***]
Router	Remote	WAN	[***]	Plano	TX	[***]
Router	NWDC	LAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	[***]
Router	NWDC	LAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	[***]
Router	NWDC	WAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	[***]
Router	NWDC	WAN	Symetra-USA-Hillsboro-3935 Aclocleck Place	Hillsboro	OR	[***]
Router	Bellevue HQ	WAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Router	Bellevue HQ	WAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Remote	LAN	[***]	San Diego	CA	[***]
Switch	Remote	LAN	[***]	South Windsor	CT	[***]

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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Platform Type	Region	Network Type	Type of Location/Site	City	State/ Province	Remote Device Model
Switch	Remote	LAN	[***]	South Windsor	CT	[***]
Switch	Remote	LAN	[***]	Miami	FL	[***]
Switch	Remote	LAN	[***]	Miami	FL	[***]
Switch	Remote	LAN	[***]	Miami	FL	[***]
Switch	Remote	LAN	[***]	Norcross	GA	[***]
Switch	Remote	LAN	[***]	Norcross	GA	[***]
Switch	Remote	LAN	[***]	Itasca	IL	[***]
Switch	Remote	LAN	[***]	Indianapolis	IN	[***]
Switch	Remote	LAN	[***]	Indianapolis	IN	[***]
Switch	Remote	LAN	[***]	Boston	MA	[***]
Switch	Remote	LAN	[***]	Cincinatti	OH	[***]
Switch	Remote	LAN	[***]	Exton	PA	[***]
Switch	Remote	LAN	[***]	Bethel Park	PA	[***]
Switch	Remote	LAN	[***]	Plano	TX	[***]
Switch	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
Switch	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	
Switch	NWDC	LAN	Symetra-USA-Hillsboro-50 NW Amberwood Drive	Hillsboro	OR	
Switch	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
Switch	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
Switch	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
Switch	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
Switch	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
Switch	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
Switch	NWDC	LAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]

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Platform Type	Region	Network Type	Type of Location/Site	City	State/ Province	Remote Device Model
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-601 108th Ave	Bellevue	WA	[***]

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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Platform Type	Region	Network Type	Type of Location/Site	City	State/ Province	Remote Device Model
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
Switch	Bellevue HQ	LAN	Symetra-USA-Bellevue-777 108th Ave NE Ste 1200	Bellevue	WA	[***]
VPN Concentrator	NWDC	WAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]
VPN Concentrator	NWDC	WAN	Symetra-USA-Hillsboro-3935 Alocleck Place	Hillsboro	OR	[***]

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Appendix D.2 — Data Network Circuits and VPN Connections

Program	Country	Region	Network Type	Network Transport	WAN/MAN/LAN Carrier Name	Remote Site LEC Name	Remote Device Model	Remote Device Name	Circuit Type	City
Symetra	USA	NWDC	WAN	Ethernet	Time Warner Telecom		[***]	[***]	T1	Hillsboro
Symetra	USA	NWDC	LAN	Ethernet	Verizon Business		[***]	[***]		
Symetra	USA	Remote	WAN	Frame	Sprint	Sprint	[***]	[***]	T1	Boston
Symetra	USA	Remote	WAN	Frame	Sprint	Sprint	[***]	[***]	T1	Cincinatti
Symetra	USA	Remote	WAN	Frame	Sprint	Sprint	[***]	[***]	T1	South Windsor
Symetra	USA	Remote	WAN	Frame	Sprint	Sprint	[***]	[***]	T1	South Windsor
Symetra	USA	Remote	WAN		AT&T	AT&T	[***]	[***]	T1	Miami
Symetra	USA	Remote	WAN	Frame	Sprint	Sprint	[***]	[***]	T1	Miami
Symetra	USA	Remote	WAN	Frame	Sprint	Sprint	[***]	[***]	T1	Norcross
Symetra	USA	Remote	WAN	Frame	Sprint	Sprint	[***]	[***]	T1	Itasca
Symetra	USA	Remote	WAN	Frame	Sprint	Sprint	[***]	[***]	T1	Indianapolis
Symetra	USA	Remote	WAN	Frame	Sprint	Embarq	[***]	[***]		

1 | Appendix D.2 — Data Network Circuits and VPN Connections
These materials are considered confidential and proprietary

Program	Country	Region	Network Type	Network Transport	WAN/MAN/LAN Carrier Name	Remote Site LEC Name	Remote Device Model	Remote Device Name	Circuit Type	City
Symetra	USA	NWDC	WAN		Integra Telecom	[***]	[***]	SYNWA1R01	T1	Hillsboro
Symetra	USA	NWDC	WAN		Verizon	[***]	[***]	SYNWA1R02	T1	Hillsboro
Symetra	USA	NWDC	WAN	Frame	Sprint	[***]	[***]	SYNWA1R03	T1	Hillsboro
Symetra	USA	NWDC	WAN		Sprint	[***]	[***]	SYNWA1R05	T1	Hillsboro
Symetra	USA	Remote	WAN	Frame	Sprint	[***]	[***]	SYTXA1R02	T1	Bethel Park
Symetra	USA	USA	WAN	Frame	Sprint	[***]	[***]	SYPAA1R02	T1	Exton
Symetra	USA	Remote	WAN	Frame	Sprint	[***]	[***]	SYPAA1R03	T1	Plano
Symetra	USA	Remote	WAN		Sprint	[***]	[***]	*		
Symetra	USA	Remote	WAN	Frame	Sprint	[***]	[***]	SYCAA1R01	T1	San Diego
Symetra	USA	Bellevue HQ	WAN	Leased line	Integra Telecom	[***]	[***]	SYWAA3R01	DS3	Bellevue
Symetra	USA	Bellevue HQ	WAN	Leased Line	Verizon	[***]	[***]	SYWAB6R01	DS3	Bellevue
Symetra	USA	Remote	LAN	Ethernet			[***]	*		

*   Additional details are necessary in order to identify the device name

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

2 | Appendix D.2 — Data Network Circuits and VPN Connections
These materials are considered confidential and proprietary

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Symetra Network Topology

[***]

[***]

Symetra Bellevue LAN

[***]

[***]

Symetra Remotes

[***]

[***]

Symetra Internet/DMZ Environment

[***]

[***]

Appendix D.4 — Data Network Tools

Tool Name	Vendor	Function
AppCritical	Apparent Networks	Proactive network performance
Cisco Works	Cisco	Cisco Systems element manager that provides a historical configuration database and an automated mechanism to roll out Cisco device configuration changes
Critical Watch	Critical Watch	Vulnerability assessment scanning
HP OpenView	HP	Provides network event correlation and status per device for the entire network; used for early identification of network trouble
Netcool	IBM Tivoli	Functions as a top-level enterprise management system to identify faults and issue alerts
NetQoS NetVoyant	NetQoS	Provides network performance and capacity monitoring
NetQoS ReportAnalyzer (RA)	NetQoS	Provides QoS traffic identification and detailed flow forensics
NetQoS SuperAgent (SA)	NetQoS	Provides network application service level reporting down to packet details
SevOne	SevOne	SNMP/NetFlow data collection and reporting
VitalNet	Alcatel Lucent	Provides network analysis tools that facilitate engineering activities; transport and equipment utilization; and trending and forecasting facilitative activities such as the ongoing process of "right-sizing" the network and forecasting network upgrades before performance degradation effects occur
Voyence	EMC	Provides automated network compliance, change management, and configuration management
Carrier network reporting tools (including AT&T's Interactive Advantage and Verizon's TFNM)	Various	Provide network performance information such as trunk utilization, busy-hour statistics, call blockage, and trunk recommendations; these tools also are used for circuit provisioning, order tracking, calling card administration, call re-routing, and trouble reporting, and network optimization

SCHEDULE 2E

VOICE COMMUNICATIONS SERVICES SOW

for

SYMETRA LIFE INSURANCE COMPANY (SYMETRA)

August 1, 2009

TABLE OF CONTENTS

1.0 Voice Communications Overview and Service Objectives

1.1 Voice Communications Services Overview

Voice communications Services are the Services and activities, as detailed in this Schedule 2E, required to provide and support Symetra with a number of voice communication Services. ACS is responsible for full provision, operation and management of current and emerging voice communications including, but not limited to, the following Services:

§ Telephony services (e.g., PBX, IP-PBX, VOIP, desk phone and soft phone)

§ Local service (dial tone)

§ Wireless services (e.g., cell phone, Blackberry service connectivity)

§ Long distance

§ Unified messaging

§ Calling cards

§ Inbound toll-free service

§ Caller recording and indexing

§ Audio and web conferencing

§ Contact center Services, including:

  – Interactive voice response (IVR)

  – Automated call distribution (ACD)

  – Interpretive voice Services

As depicted in Figure 1 below, in addition to the Services described in this Schedule 2E, ACS is responsible for providing the Services described in **Schedule 2A** — Cross- Functional Services SOW. Figure 1 depicts the relationship between the Cross-Functional Services SOW, and all SOWs within the scope of the Agreement.

Cross-Functional SOW

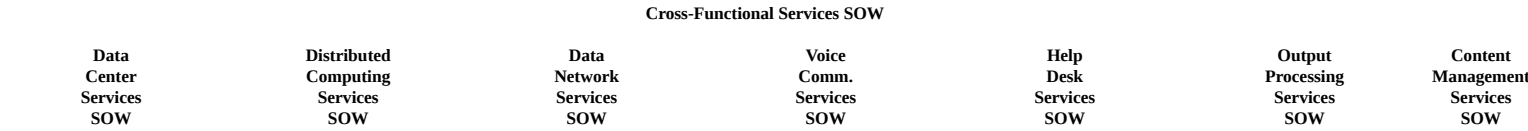| Data Center Services SOW	Distributed Computing Services SOW	Data Network Services SOW	Voice Communications Services SOW	Help Desk Services SOW	Output Processing Services SOW	Content Management Services SOW
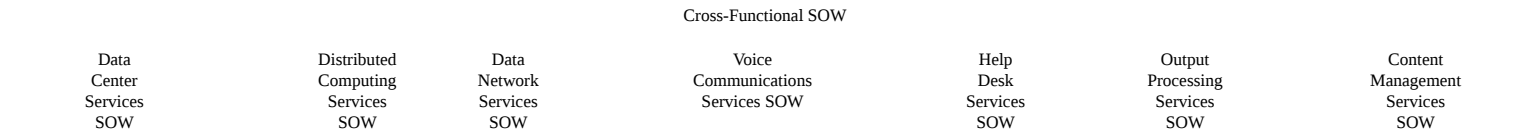
Figure 1: Service Towers with Cross Functional View

1.2 Service Objectives

The following are the key high-level Service objectives Symetra expects to achieve through outsourced voice communications Services and this Schedule 2E:

§ Meet Symetra business needs for highly available, scalable, reliable, and secure voice communications Services

§ Receive Services with availability guarantees backed by SLAs/SLRs

§ Receive voice Services with features and functions that meet user needs and meet Symetra business requirements

§ Receive Services that can leverage operational scale and best practices to achieve optimum commercial price performance. Minimize Symetra's involvement in administrative efforts for voice communications by engaging ACS to provide this management function

§ Achieve the SLRs/SLAs specified in Section 4 of this Schedule 2E

2.0 Service Environment

2.1 Scope of the Infrastructure to be Supported

The following sub-sections specify the appendices and other relevant materials containing details of the voice communications Services environment to be supported and complied with. Service environment appendices are to be maintained and reviewed with Symetra by ACS and made available to Symetra on a quarterly basis.

2.1.1 Hardware and Software

Appendix E.1 — Voice Communications Hardware — A listing of all Equipment used in the delivery of voice communications Services

Appendix E.2 — Voice Communications Software — A listing of all Software used in the delivery of voice communications Services

2.1.2 Voice Communication Circuits

Appendix E.3 — Voice Communication Circuits — A listing and description of the voice communications circuits to be supported as part of voice communications Services

2.1.3 Service Locations

ACS will provide voice communications Services to Symetra's corporate headquarters, remote offices and to Symetra home-based Personnel. A description of the Symetra service locations for which ACS will provide voice communications Services is provided in Attachment B of the Agreement. A listing of Symetra home-based Personnel are provided in the SDRM.

2.1.4 Personnel

ACS will be responsible for providing skilled and appropriately certified voice communications-related Personnel as required to perform the Services required hereunder in accordance with the SLRs/SLAs set forth in this Schedule 2E.

2.1.5 Voice Communications Systems Features and Functions

ACS shall provide voice communications systems features and functionality for all current and in-scope services of voice communications hardware and Software voice communications inbound and outbound Baseline projections.

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Page 3

3.0 Voice Communications Services Requirements

3.1 Service Descriptions and Roles & Responsibilities

In addition to the services, activities, and roles and responsibilities described in **Schedule 2A** — Cross Functional Services SOW.

The following tables identify each Party's roles and responsibilities associated with this Schedule 2E. An "X" is placed in the column under the Party that is responsible for performing the applicable task. As part of the Services, ACS shall perform all of the roles and responsibilities that are ACS obligations, as denoted by an "X" in the ACS column set forth in this Schedule 2E.

3.1.1 General Responsibilities

The following table identifies the general roles and responsibilities associated with this Schedule 2E.

Table 1. General Roles and Responsibilities

General Roles and Responsibilities		ACS	Symetra
1.	Provide voice communications strategies and requirements		X
2.	Provide voice communications design and engineering to meet Symetra strategies and requirements	X	
3.	Approve voice communications design and engineering		X
4.	Provide, operate and manage current and emerging voice telecommunications services required to meet Symetra's business and operational requirements as they evolve	X	
5.	Provide connectivity through methods such as traditional wired, wireless and emerging methodologies	X	
6.	Provide proactive and reactive voice systems security and fraud prevention, detection and reporting	X	
7.	Procure, own, manage, monitor and maintain all voice services related hardware, software, and peripherals	X	
8.	Provide physical and logical IMACs	X	

3.1.2 Telephony Services

ACS shall provide telephony Services necessary to provide and support voice and fax Services to Symetra Personnel. Services include providing planning and assessment, implementation, training and ongoing monitoring and management of telephony Services.

Telephony Services include providing, managing, administering, monitoring and maintaining traditional and digital PBX-based systems (e.g., PBX, IP-PBX, feature rich single-line desk telephones, multi-line desk telephones, consoles, auxiliary equipment, headsets, speakerphones, and add-on modules) and soft phone solutions (e.g., PBX interface equipment, software and End-User devices). Telephony Services allow authorized callers to receive

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incoming calls and to make calls (e.g., intra-campus, inter-campus, outside local, outside long distance, and international calls (limited stations)). The following table identifies the roles and responsibilities associated with telephony Services.

Table 2. Telephony Services Roles and Responsibilities

Telephony Services Roles and Responsibilities	ACS	Symetra
1. Provide telephony requirements (e.g., desk and soft phone requirements, number of sets, functions and features)		X
2. Provide telephony design and engineering to meet Symetra requirements	X	
3. Approve telephony design and engineering		X
4. Provide, manage, monitor and maintain end-to-end internal and external telephony solutions to meet Symetra requirements (e.g., connectivity, hardware, software and/or peripherals)	X	
5. Provide End-User tools to support End-User administrative capabilities as needed (e.g., personal voicemail changes)	X	
6. Provide emergency 911 Services to Symetra headquarters voice terminations	X	
7. Provide call recording and screen capture, and associated archiving and retrieval, per Symetra requirements	X	
8. Manage and maintain private dial plan	X	

3.1.3 Voice Network Services

ACS shall provide voice network Services, including local service and long distance service, to Symetra phone users with local, intrastate, interstate, and international calling in support of all Symetra Personnel (e.g., traditional PBX-based public switched telephone networks and/or IP-PBX packet-switched networks). Long distance calls are those that terminate at locations outside the caller's local calling area to locations in the United States (domestic) and to foreign countries (international). Long distance services include the planning and assessment, implementation, and ongoing management necessary to deploy long distance Services enterprise wide. The following table identifies the roles and responsibilities associated with vice network Services.

Table 3. Voice Network Services Roles and Responsibilities

Voice Network Services Roles and Responsibilities	ACS	Symetra
1. Provide voice network Services strategies and requirements		X
2. Provide voice network Services design and engineering to meet Symetra strategies and requirements	X	
3. Approve voice network Services design and engineering		X
4. Provide local and long distance network Services	X	
5. Provide long distance telephone calling cards and management	X	
6. Provide local and long distance usage monitoring and reporting	X	
7. Provision local and long distance Services	X	

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3.1.4 Unified Messaging

ACS shall provide unified messaging (e.g., integrated voice mail, email, fax) Services to allow the efficient exchange of messages between two or more people enterprise wide. The following table identifies the roles and responsibilities associated with unified messaging Services.

Table 4. Unified Messaging Roles and Responsibilities

Unified Messaging Roles and Responsibilities	ACS	Symetra
1. Provide unified messaging Services strategies and requirements		X
2. Provide unified messaging Services design and engineering to meet Symetra strategies and requirements	X	
3. Approve unified messaging Services design and engineering		X
4. Provide, manage, monitor and maintain unified messaging Services (e.g., hardware, software, administration and storage)	X	
5. Provide unified messaging usage monitoring and reporting	X	
6. Provide unified messaging storage capacity management	X	
7. Provide unified messaging retention management per Symetra requirements and external regulations	X	
8. Conduct mailbox moves, adds and changes	X	
9. Maintain mailbox configurations by user	X	
10. Provide new hire training material	X	

3.1.5 Directory Services

ACS shall provide directory Services (e.g., Outlook) that provide Symetra telephone users with vital communication information and tools including external directories such as white pages and yellow pages. Outlook features shall include a repository of directory information for internal as well as Symetra external contacts. Directory Services also include managing white page and yellow page listing services to meet Symetra requirements. The following table identifies the roles and responsibilities associated with directory Services activities.

Table 5. Directory Services Roles and Responsibilities

Directory Services Roles and Responsibilities	ACS	Symetra
1. Provide directory Services strategies and requirements		X
2. Provide recommendations to meet Symetra strategies and requirements	X	
3. Approve directory Services recommendations		X
4. Provide a secure and searchable online directory service with real time updates	X	
5. Provide white pages and yellow page directories annually	X	
6. Provide white page and yellow page listing requirements		X
7. Manage white page and yellow page listing services to meet Symetra requirements	X	
8. Approve white page and yellow page listing services		X

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3.1.6 Audio and Data Conferencing Services

ACS shall provide audio and data conferencing Services (e.g., audio, web) that provide Symetra users with conference capabilities. Services include the planning and assessment, implementation, training, and ongoing management necessary to implement audio and data conferencing Services. An array of features will be supported with the delivered Services. The following table identifies the roles and responsibilities associated audio and data conferencing Services.

Table 6. Audio and Data Conferencing Services Roles and Responsibilities

Audio and Data Conferencing Services Roles and Responsibilities	ACS	Symetra
1. Develop audio and data conferencing Services strategies and requirements		X
2. Design audio and data conferencing Services to meet Symetra strategies and requirements	X	
3. Approve audio and data conferencing Services		X
4. Provide, manage, monitor and maintain audio and data conferencing Services (e.g., hardware, software and administration)	X	
5. Provide support for the setup of conferencing sessions	X	
6. Provide conferencing usage and monitoring reporting as requested by Symetra.	X	

3.1.7 Contact Center Services

ACS shall provide contact center Services (e.g., toll-free call processing and call flow with integrated ACD, IVR, CMS, and future CTI support and CRM integration). Services include planning and assessment, implementation, and ongoing management necessary to deploy contact center Services enterprise wide. The following table identifies roles and responsibilities associated with contact center Services activities.

Table 7. Contact Center Services Roles and Responsibilities

Contact Center Services Roles and Responsibilities	ACS	Symetra
1. Provide contact center Services strategies and requirements		X
2. Recommend contact center Services to meet Symetra strategies and requirements	X	
3. Approve contact center Services		X
4. Provide, manage, monitor and maintain Contact Center Services (e.g., hardware, software, administration, storage)	X	
5. Obtain, install and maintain Edify server(s)	X	
6. Install and maintain the Edify O/S(s)	X	
7. Install the Edify application(s)		X
8. Install and test the Edify data/scripts		X
9. Install Edify patches and new releases		X
10. Maintain and manage Edify data/scripts (edits)	X	
11. Apply O/S and server maintenance (patches, etc.)	X	

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3.1.8 Install, Moves, Adds, Changes (IMACs)

IMAC Services (as defined in Attachment P). The following table identifies the IMAC Services roles and responsibilities that are specific to this SOW.

Table 8. Install, Moves, Adds, Changes (IMACs) Roles and Responsibilities

Install, Moves, Adds, Changes (IMACs) Roles and Responsibilities	ACS	Symetra
1. Define procedures for voice communications IMAC services		X
2. Contact the End-User and schedule an appropriate, agreed to time for the work to take place in remote offices	X	
3. Contact the End-User and schedule an appropriate, agreed to time for the work to take place in Symetra locations	X	
4. Approve IMAC schedule		X
5. Conduct pre-installation and site survey activities (e.g., network connectivity, power, data jack preparation) in accordance with the procedures and specific Service Request	X	
6. Build, configure and test the voice communications devices in accordance with the procedures and specific Service Request	X	
7. Perform hardware and Software IMACs and re-installations in accordance with the specific Service Request, procedures and other application policies (e.g., security policies)	X	
8. Conduct data and application migration that is necessary due to any hardware or Software IMACs and re-installations	X	
9. Provide basic End-User or technical staff orientation as needed when installing a new device	X	
10. Update applicable cross functional management tools (e.g., asset management database) with required data and close an IMAC Service Request	X	
11. Coordinate with help desk and all other necessary Third Parties and Symetra support organizations to manage all IMAC requests to resolution and closure	X	

3.2 Exclusions

The following items are specifically excluded from this Schedule 2E:

a. Support for legacy voice recording system

4.0 Service Management

4.1 Objectives

A key objective of the Agreement is to attain SLRs/SLAs. SLAs and project-specific SLAs have Fee Reductions, as detailed in Schedule 5, associated with them where business is impacted through failure to meet significant mission critical systems or Services, or project milestones or

objectives warrants a reduction in Fees paid when service performance requirements are not met. SLRs/SLAs are detailed in the following sections of this Schedule 2E.

ACS shall provide written reports to Symetra regarding ACS' compliance with the SLRs/SLAs specified in this SOW.

4.2 Service Level Agreements (SLAs)

The SLRs for each of the following SLAs represent minimum service levels required across all Service Towers. ACS must consistently meet or exceed such SLRs.

Table 9. Telephony Communications Service Availability SLAs

DEFINITION	Availability is defined as users being able to make internal and external inbound and outbound calls. If secondary or back-up Services are available and working this would be defined as Services available. Availability of these Services is inclusive of all components that are required to make end-to end calls regardless of whether the failure is in the hardware, Software or network.

VOICE COMMUNICATIONS AVAILABILITY SLA

Service Type	Service Measure	Performance Target	SLR
Overall Voice Services	Availability per location	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

Table 10. IMAC SLAs

DEFINITION	As defined in Attachment P – Definitions

IMAC SLAs

Service Type	Service Measure	Performance Target	SLR
Symetra headquarters IMACs (1-5 requests)	Elapsed time	[***]	[***]
Symetra headquarters IMACs (6+ requests)	Elapsed time	[***]	[***]
Remote location IMACs	Elapsed time	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

4.3 Reports

Without limiting the terms of **Section 2.11.1** of the Agreement, ACS shall provide written reports to Symetra regarding ACS's compliance with the SLRs/SLAs and other voice communications management reports specified in this Schedule 2E.

5.0 Referenced Schedule Appendices and Agreement Schedules

5.1 Referenced Voice Communications SOW Appendices

Schedule Appendices	Description
Appendix E.1	Voice Communications Hardware
Appendix E.2	Voice Communications Software
Appendix E.3	Voice Communication Circuits

5.2 Referenced Agreement Schedules

Agreement Schedule	Description
Schedule 2A	Cross Functional Services SOW
Schedule 5	Fee Reductions

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Appendix E.1 — Voice Communications Hardware

Remote Device Name	City	State	Site Alias	Network Type
[***]	Cincinnati	OH	Symetra - Cincinnati	Voice
[***]	Cincinnati	OH	Symetra - Cincinnati	Voice
[***]	Cincinnati	OH	Symetra - Cincinnati	Voice
[***]	Cincinnati	OH	Symetra - Cincinnati	Voice
[***]	Cincinnati	OH	Symetra - Cincinnati	Voice
[***]	Miami	FL	Symetra - Miami	Voice
[***]	Miami	FL	Symetra - Miami	Voice
[***]	Miami	FL	Symetra - Miami	Voice
[***]	Miami	FL	Symetra - Miami	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice

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Remote Device Name	City	State	Site Alias	Network Type
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Key Center	Voice
[***]	Bellevue	WA	Symetra Key Center	Voice
[***]	Bellevue	WA	Symetra Key Center	Voice
[***]	Bellevue	WA	Symetra Key Center	Voice
[***]	Bellevue	WA	Symetra Key Center	Voice
[***]	Bellevue	WA	Symetra Key Center	Voice
[***]	Bellevue	WA	Symetra Key Center	Voice
[***]	Norcross	GA	Symetra-Atlanta	Voice

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Remote Device Name	City	State	Site Alias	Network Type
[***]	Norcross	GA	Symetra-Atlanta	Voice
[***]	Norcross	GA	Symetra-Atlanta	Voice
[***]	Norcross	GA	Symetra-Atlanta	Voice
[***]	Norcross	GA	Symetra-Atlanta	Voice
[***]	Norcross	GA	Symetra-Atlanta	Voice
[***]	Norcross	GA	Symetra-Atlanta	Voice
[***]	Itasca	IL	Symetra-Chicago	Voice
[***]	Itasca	IL	Symetra-Chicago	Voice
[***]	Itasca	IL	Symetra-Chicago	Voice
[***]	Itasca	IL	Symetra-Chicago	Voice
[***]	Itasca	IL	Symetra-Chicago	Voice
[***]	Plano	TX	Symetra-Plano	Voice
[***]	Plano	TX	Symetra-Plano	Voice
[***]	Plano	TX	Symetra-Plano	Voice
[***]	Plano	TX	Symetra-Plano	Voice
[***]	Plano	TX	Symetra-Plano	Voice
[***]	Plano	TX	Symetra-Plano	Voice
[***]	San Diego	CA	Symetra-San Diego	Voice
[***]	San Diego	CA	Symetra-San Diego	Voice
[***]	San Diego	CA	Symetra-San Diego	Voice
[***]	San Diego	CA	Symetra-San Diego	Voice
[***]	San Diego	CA	Symetra-San Diego	Voice
[***]	Bethel Park	PA	Symetra - Bethel Park	Voice
[***]	Bethel Park	PA	Symetra - Bethel Park	Voice
[***]	Bethel Park	PA	Symetra - Bethel Park	Voice
[***]	Bethel Park	PA	Symetra - Bethel Park	Voice
[***]	Bethel Park	PA	Symetra - Bethel Park	Voice
[***]	Boston	MA	Symetra-Boston	Voice
[***]	Boston	MA	Symetra-Boston	Voice
[***]	Boston	MA	Symetra-Boston	Voice

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Remote Device Name	City	State	Site Alias	Network Type
[***]	Boston	MA	Symetra-Boston	Voice
[***]	South Windsor	CT	Symetra-Hartford	Voice
[***]	South Windsor	CT	Symetra-Hartford	Voice
[***]	South Windsor	CT	Symetra-Hartford	Voice
[***]	South Windsor	CT	Symetra-Hartford	Voice
[***]	South Windsor	CT	Symetra-Hartford	Voice
[***]	Norcross	GA	Symetra-Atlanta	Voice
[***]	Norcross	GA	Symetra-Atlanta	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice
[***]	Bellevue	WA	Symetra Financial Center	Voice

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Appendix E.2 — Voice Communications Software

Vendor	Model	Version
Avaya	Definity Audix	[***]
Avaya	CM on G3Si	[***]
Biscom Inc.	FAXCOM	[***]
Avaya	CMS	[***]
Avaya	MM (SFC Voice Mail)	[***]
Avaya	Telephony CTI	[***]
Avaya	CM on S8700	[***]
Veramark	ECAS	[***]
NICE	NICE	[***]
Edify	IVR	
Edify	IVR	
Avaya	IP Office 406 v2	[***]
Avaya	Voice Mail Pro	[***]
Avaya	IP Office 406 v2	[***]
Avaya	Voice Mail Pro	[***]
RedSky	RedSky E911	[***]
Avaya	IP Office 403	[***]
Avaya	Voice Mail Pro	[***]
Avaya	IP Office 500	[***]
Avaya	IP Office 406 v2	[***]
Avaya	Voice Mail Pro	[***]
Avaya	Partner ACS	[***]
Avaya	Partner VS Mail	[***]
Avaya	IP Office 406 v2	[***]
Avaya	Voice Mail Pro	[***]
Avaya	Partner ACS	[***]
Avaya	Partner VS Mail	[***]
Avaya	IP Office 406 v2	

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Vendor	Model	Version
Avaya	Voice Mail Pro	[***]
Avaya	IP Softphone	[***]
Avaya	CMS Supervisor	[***]
Reliatel	Reliatel	[***]

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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Appendix E.3 – Voice Communications Circuits

Remote Device Name	City	State	Site Alias	Network Type	Circuit Type	Channels or Type
[***]	Norcross	GA	Symetra – Atlanta	Voice	T-1	23
[***]	Norcross	GA	Symetra – Atlanta	Voice	Analog	Loop start
[***]	Bethel Park	PA	Symetra – Bethel Park	Voice	Analog	Loop start
[***]	Bethel Park	PA	Symetra – Bethel Park	Voice	Analog	Loop start
[***]	Bethel Park	PA	Symetra – Bethel Park	Voice	Analog	Loop start
[***]	Bethel Park	PA	Symetra – Bethel Park	Voice	Analog	Loop start
[***]	Bethel Park	PA	Symetra – Bethel Park	Voice	Analog	Loop start
[***]	Bethel Park	PA	Symetra – Bethel Park	Voice	Analog	Loop start
[***]	Bethel Park	PA	Symetra – Bethel Park	Voice	Analog	Loop start
[***]	Bethel Park	PA	Symetra – Bethel Park	Voice	Analog	Loop start
[***]	Bethel Park	PA	Symetra – Bethel Park	Voice	Analog	Loop start
[***]	Bethel Park	PA	Symetra – Bethel Park	Voice	Analog	Loop start
[***]	Bethel Park	PA	Symetra – Bethel Park	Voice	Analog	Loop start
[***]	Bethel Park	PA	Symetra – Bethel Park	Voice	Analog	Loop start
[***]	Boston	MA	Symetra – Boston	Voice	Analog	Loop start
[***]	Boston	MA	Symetra – Boston	Voice	Analog	Loop start
[***]	Boston	MA	Symetra – Boston	Voice	Analog	Loop start
[***]	Boston	MA	Symetra – Boston	Voice	Analog	Loop start
[***]	Boston	MA	Symetra – Boston	Voice	Analog	Loop start
[***]	Boston	MA	Symetra – Boston	Voice	Analog	Loop start
[***]	Boston	MA	Symetra – Boston	Voice	Analog	Loop start
[***]	Boston	MA	Symetra – Boston	Voice	Analog	Loop start
[***]	Cincinnati	OH	Symetra – Cincinnati	Voice	Analog	Loop start
[***]	Cincinnati	OH	Symetra – Cincinnati	Voice	Analog	Loop start
[***]	Cincinnati	OH	Symetra – Cincinnati	Voice	Analog	Loop start
[***]	Cincinnati	OH	Symetra – Cincinnati	Voice	Analog	Loop start

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Remote Device Name	City	State	Site Alias	Network Type	Circuit Type	Channels or Type
[***]	Exton	PA	Symetra – Exton	Voice	Analog	Loop start
[***]	Exton	PA	Symetra – Exton	Voice	Analog	Loop start
[***]	Exton	PA	Symetra – Exton	Voice	Analog	Loop start
[***]	Exton	PA	Symetra – Exton	Voice	Analog	Loop start
[***]	Exton	PA	Symetra – Exton	Voice	Analog	Loop start
[***]	Exton	PA	Symetra – Exton	Voice	Analog	Loop start
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Indianapolis	Indiana	Symetra – Indianapolis	Voice	Analog	Centrex
[***]	Itasca	IL	Symetra – Itasca	Voice	Analog	Loop start
[***]	Itasca	IL	Symetra – Itasca	Voice	Analog	Loop start
[***]	Itasca	IL	Symetra – Itasca	Voice	Analog	Loop start
[***]	Itasca	IL	Symetra – Itasca	Voice	Analog	Loop start
[***]	Itasca	IL	Symetra – Itasca	Voice	Analog	Loop start
[***]	Miami	FL	Symetra – Miami	Voice	Analog	Loop start
[***]	Miami	FL	Symetra – Miami	Voice	T-1	23
[***]	Miami	FL	Symetra – Miami	Voice	Analog	Loop start

Remote Device Name	City	State	Site Alias	Network Type	Circuit Type	Channels or Type
[***]	Plano	TX	Symetra – Plano	Voice	Analog	Loop start
[***]	Plano	TX	Symetra – Plano	Voice	Analog	Loop start
[***]	Plano	TX	Symetra – Plano	Voice	Analog	Loop start
[***]	Plano	TX	Symetra – Plano	Voice	Analog	Loop start
[***]	Plano	TX	Symetra – Plano	Voice	Analog	Loop start
[***]	Plano	TX	Symetra – Plano	Voice	Analog	Loop start
[***]	Plano	TX	Symetra – Plano	Voice	Analog	Loop start
[***]	Plano	TX	Symetra – Plano	Voice	Analog	Loop start
[***]	Plano	TX	Symetra – Plano	Voice	Analog	Loop start
[***]	San Diego	CA	Symetra – San Diego	Voice	Analog	Loop start
[***]	San Diego	CA	Symetra – San Diego	Voice	T-1	23
[***]	South Windsor	CT	Symetra – South Windsor	Voice	Analog	Loop start
[***]	South Windsor	CT	Symetra – South Windsor	Voice	Analog	Loop start
[***]	South Windsor	CT	Symetra – South Windsor	Voice	Analog	Loop start
[***]	South Windsor	CT	Symetra – South Windsor	Voice	Analog	Loop start
[***]	South Windsor	CT	Symetra – South Windsor	Voice	Analog	Loop start
[***]	South Windsor	CT	Symetra – South Windsor	Voice	Analog	Loop start
[***]	South Windsor	CT	Symetra – South Windsor	Voice	Analog	Loop start
[***]	South Windsor	CT	Symetra – South Windsor	Voice	T-1	23
[***]	South Windsor	CT	Symetra – South Windsor	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start

Remote Device Name	City	State	Site Alias	Network Type	Circuit Type	Channels or Type
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Financial Center	Voice	T-1	23
[***]	Bellevue	WA	Symetra Financial Center	Voice	T-1	23
[***]	Bellevue	WA	Symetra Financial Center	Voice	T-1	23
[***]	Bellevue	WA	Symetra Financial Center	Voice	T-1	23
[***]	Bellevue	WA	Symetra Financial Center	Voice	T-1	23
[***]	Bellevue	WA	Symetra Financial Center	Voice	T-1	23
[***]	Bellevue	WA	Symetra Financial Center	Voice	T-1	23
[***]	Bellevue	WA	Symetra Key Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Key Center	Voice	Analog	Loop start
[***]	Bellevue	WA	Symetra Key Center	Voice	Analog	Loop start

[***]		Bellevue	WA	Symetra Key Center	Voice	Analog	Loop start
[***]		Bellevue	WA	Symetra Key Center	Voice	Analog	Loop start
[***]		Bellevue	WA	Symetra Key Center	Voice	Analog	Loop start
[***]		Bellevue	WA	Symetra Key Center	Voice	Analog	Loop start
[***]		Bellevue	WA	Symetra Key Center	Voice	Analog	Loop start
[***]		Bellevue	WA	Symetra Key Center	Voice	Analog	Loop start
[***]		Bellevue	WA	Symetra Key Center	Voice	T-1	23
[***]		Bellevue	WA	Symetra Key Center	Voice	T-1	23

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

SCHEDULE 2F

SCHEDULE 2F

HELP DESK SERVICES SOW

for

SYMETRA LIFE INSURANCE COMPANY (SYMETRA)

August 1, 2009

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1.0 Help Desk Services Overview and Objectives

1.1 Services Overview

Help desk Services are the Services and activities, as detailed in this Schedule 2F , required to coordinate and respond to problems and Service Requests made by Symetra. The help desk is responsible for providing a toll-free number for access to help dDesk sSingle-pPoint-of-cContact ("**SPOC**") and for providing end-to-end ownership (e.g., logging, tracking, resolution and reporting) of tickets and Service Requests. Tickets and Services Requests can be resolved by help desk Personnel or may need to be referred/escalated to more specialized entities for resolution such as Symetra Personnel (including ACS Subcontractors), a vendor or other designated Third Parties. As part of the help desk Services, ACS will coordinate the Root Cause Analysis process.

As depicted in Figure 1 below, in addition to the Services described in this Schedule 2F, ACS is responsible for providing the Services described in Schedule 2A — Cross-Functional Services SOW. Figure 1 depicts the relationship between the Cross-Functional Services SOW, and all SOWs within the scope of the Agreement.

Cross-Functional Services SOW

Data Center Services SOW	Distributed Computing Services SOW	Data Network Services SOW	Voice Comm. Services SOW	Help Desk Services SOW	Output Processing Services SOW	Content Management Services SOW

Figure 1: Service Towers with Cross-Functional View

1.2 Service Objectives

The following are the key high-level Service objectives Symetra expects to achieve through outsourced help desk Services and this Schedule 2F.

§ Provide IT customer service and problem resolution 24X7x365 through self-service abilities and skilled help desk Personnel in the areas of industry standard IT products

§ Provide Symetra efficiency and effectiveness by adopting ACS leveraged knowledge databases and best practices in the areas of customer reporting, logging, tracking, resolving of IT problems and Service Requests

§ Provide skilled help desk support for new technologies early in their life cycle while maintaining support for older technologies

§ Achieve the SLRs/SLAs specified in **Section 4** of this Schedule 2F.

2.0 Service Environment

2.1 Scope of the Infrastructure to be Supported

The types of calls to be handled by ACS help desk include:

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§ Infrastructure

§ Systems Software (e.g., operating systems, utilities)

§ Packaged office productivity Software

§ Password resets

§ Symetra applications (tracking and escalating to Symetra only)

ACS will provide help desk Services specified in this Schedule for the following Symetra:

Service Towers:

§ Schedule 2A — Cross-Functional Services SOW

§ Schedule 2B — Data Center Services SOW

§ Schedule 2C — Distributed Computing Services SOW

§ Schedule 2D — Data Network Services SOW

§ Schedule 2E — Voice Communications Services

§ Schedule 2G — Output Processing Services SOW

§ Schedule 2H — Content Management SOW

The following sub-sections specify the appendices and other relevant materials containing details of the help desk Services environment to be supported/complied with. Service environment appendices are to be maintained and reviewed with Symetra by ACS and made available to Symetra on a quarterly basis.

2.1.1 Hardware and Software

A list of Symetra help desk supported Software and hardware is provided in Appendix F.1 — Help Desk Supported Software and in Appendix F.2 — Help Desk Supported Hardware.

2.1.2 Help Desk Software, Tools and Knowledge Databases

A list of Software, tools and knowledge databases that ACS will use in the delivery of the help desk Services will be provided as Appendix F.3- Help Desk Software, Tools and Knowledge Databases

2.1.3 Service Locations

A description of the Symetra service locations for which ACS will provide help desk Services is provided in Attachment B of the Agreement.

2.1.4 Personnel

ACS is responsible for staffing skilled and appropriately certified help desk Personnel required to perform the Services required hereunder in accordance with the SLRs set forth in this SOW.

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3.0 Help Desk Support Services Requirements

3.1 Service Descriptions and Roles & Responsibilities

In addition to the Services, activities, and roles and responsibilities described in Schedule 2A — Cross-Functional Services SOW, ACS is responsible for the following help desk support Services, activities and roles and responsibilities.

The following tables identify each Party's roles and responsibilities associated with this Schedule 2F. An "X" is placed in the column under the Party that is responsible for performing the applicable task. As part of the Services, ACS shall perform all of the roles and responsibilities that are ACS obligations, as denoted by an "X" in the ACS column set forth in this Schedule 2F.

3.1.1 General Responsibilities

The following table identifies the general roles and responsibilities associated with help desk Services. General Roles and Responsibilities

General Roles and Responsibilities	ACS	Symetra
1. Maintain the help desk, including systems necessary to document, track and manage End-User request for Services, inquiries, Incidents and problem notifications	X	
2. Provide a SPOC for and coordinate all requests for Service in the service areas supported under the terms of the Agreement (e.g., IMACs)	X	
3. Provide expert assistance for Levels 1, 2 and 3 inquiries on the features, functions and usage of all commercial-off-the-shelf ("COTS") systems in use at Symetra	X	
4. Provide Level 1 assistance to inquiries on the features, functions and usage of Symetra custom applications/software based on information obtained from Symetra knowledge transfer	X	
5. Confirm the requirements and scope of End-User ticket requests (e.g., IMAC requests) and acquire Symetra approval in accordance with Symetra policies and procedures	X	
6. Identify, escalate, manage and validate Incident resolution and close problems	X	
7. Perform analysis of Symetra technology, including acquiring the Symetra management team feedback, to identify the appropriate sets of skills, training, and experience needed by help desk Personnel	X	
8. Provide Symetra with a detailed explanation of outages that identify the regional impact, source of outage, and preventative measures being taken to prevent future similar outages	X	

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3.1.2 Help Desk End-User Services

3.1.2.1 Single Point of Contact ("SPOC")

The following table identifies SPOC roles and responsibilities.

Table 1. SPOC Roles and Responsibilities

SPOC Roles and Responsibilities	ACS	Symetra
1. Provide SPOC call-in access via a toll-free number for all help desk Services described in this Schedule 2Facross all Symetra IT Service Towers and Symetra locations	X	
2. Provide for multiple alternative communications channels, including voice messages, email and intranet. In the case of voice communications, any IVR system must allow for immediate exit from the system and live communication with a help desk agent	X	
3. Record and redirect non-IT Service Tower Incidents and Service Requests	X	

3.1.2.2 Help Desk Operations and Administration

The following table identifies help desk operations and administration roles and responsibilities.

Table 2. Help Desk Operations and Administration Roles and Responsibilities

Help Desk Operations Roles and Responsibilities	ACS	Symetra
1. Develop, document and maintain operational procedures which meet Symetra requirements and adhere to defined help desk policies	X	
2. Review and approve operational procedures		X
3. Receive, track, answer and resolve Symetra End-User and technical Personnel calls	X	
4. Coordinate IMACs, including all Services Towers	X	
5. Provide "how-to" and Level 2 assistance for Symetra-defined COTS applications included in its distributed computing environment	X	
6. Coordinate employee user account administration, activation, changes and terminations, including: password/account setup and reset, remote access connectivity, e-mail accounts, End-User IDs, password resets, remote paging devices, voicemail administration, telephone lines, secure ID cards, and catalog quotations.	X	
7. Coordinate end-to-end Incident identification, escalation, resolution and closure process	X	
8. Provide additional resources as needed during planned and unplanned critical events	X	
9. Select, implement and operate Software and hardware (e.g., IVR) needed to collect, track and manage Service Requests received by the help desk	X	
10. Proactively work with Symetra operational and technical Personnel to identify solutions that minimize the need to call the help desk (e.g., additional End-User training, Self-Help support Services opportunities, Root Cause Analysis)	X	

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Help Desk Operations Roles and Responsibilities	ACS	Symetra
11. Review and approve solutions that minimize the need to call the help desk		X
12. Support Symetra policies and best practices	X	

Help Desk Administration Roles and Responsibilities	ACS	Symetra
13. Develop and document help desk administration procedures which meet Symetra requirements and adhere to defined help desk policies	X	
14. Review help desk administration procedures		X
15. Track, manage, and report help desk utilization	X	
16. Provide escalation contact list(s) for Symetra contacts		X
17. Maintain and provide escalation contact list(s) for all Service Towers (including Third Parties such as vendors and service providers)	X	
18. Issue broadcasts or other notices to provide status updates as required for planned and unplanned events	X	
19. Provide End-User or manager online portal access to Service Requests and Incident reports	X	
20. Develop and execute procedures for conducting End-User satisfaction surveys according to SLAs	X	
21. Review and approve procedures for conducting End-User satisfaction surveys		X
22. Maintain a continuous improvement program that improves help desk Services using metrics to improve Service delivery	X	
23. Identify, document and review with Symetra solutions that minimize the need to call the help desk (e.g., additional End-User training, Self Help opportunities, Root Cause Analysis)	X	
24. Approve solutions that minimize the need to call the help desk		X
25. Coordinate and make available environment documentation (e.ge., network configuration and inventory of Software to be supported)	X	

3.1.2.3 Ticket Management

Ticket management Services are the activities associated with end-to-end Incident management and End-User Service Request processes common to all supported Services (e.g., Incidents, Service Requests, problems and changes). Ticket management includes escalation to Level 2 and 3 specialists through a well-defined process, including ACS' primary resources, Third Parties, such as hardware and Software suppliers, other Third-Party service providers as well as Symetra's internal technical support resources. The following table identifies the ticket management roles and responsibilities.

Table 3. Ticket Management Roles and Responsibilities

Ticket Management Roles and Responsibilities	ACS	Symetra
1. Identify and describe priorities, response and resolution targets for Tickets of differing impacts		X

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Ticket Management Roles and Responsibilities	ACS	Symetra
2. Provide a system to document, manage and track all Incidents, problem reports and inquiries regardless of the means by which the request is submitted (e.g., telephone, email, fax, and direct online input by End-Users)	X	
3. Develop procedures to receive and respond to Symetra tickets for Service according to defined prioritization and resolution targets. Ensure that response to tickets is based on defined SLRs.	X	
4. Review and approve procedures to receive and respond to Symetra tickets.		X
5. Review and approve procedures for the escalation of tickets		X
6. Resolve Incidents within prescribed time limits, if possible, otherwise escalate to appropriate Level 2 resource	X	
7. Troubleshoot Incidents using ACS's knowledge databases and/or Third Party knowledge databases (e.g., application vendor knowledge databases)	X	
8. Identify problem characteristics and Root Cause Analysis upon request	X	
9. Categorize, prioritize and log all tickets (e.g. inquiries/problems/service requests) in the ticket system	X	
10. Monitor tickets and escalate per policies and procedures until resolution and End-User satisfaction	X	
11. Verify acceptance of Services by contacting the End-User to confirm results and level of satisfaction	X	
12. Ensure that inventory and configuration management records are updated to reflect completed Service Requests (e.g., IMACs)) and incidents upon resolution of ticket	X	
13. Document solutions to resolve Incidents in knowledge database	X	

3.1.2.4 Remote Desktop Management

ACS shall have and use the ability to manage desktop devices and Software remotely whenever possible to resolve tickets. Remote desktop management Services are those Services required to manage and control desktop devices and Software over the network. This includes maintaining and troubleshooting the desktop operating system and supported desktop applications electronically to minimize the need to dispatch technical Personnel. The following table identifies the remote desktop management roles and responsibilities.

Table 4. Remote Desktop Management Roles and Responsibilities

Remote Desktop Management Roles and Responsibilities	ACS	Symetra
1. Recommend and develop policies for the use of remote control tools for maintenance and troubleshooting	X	
2. Review and approve policies for the use of remote control tools for maintenance and troubleshooting		X
3. Diagnose issues and requests using remote control capability and when possible implement corrective actions to resolve problems. If resolution is not possible escalate per the escalation procedures	X	

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Remote Desktop Management Roles and Responsibilities	ACS	Symetra
4. Utilize automated and remote control tools to manage and to maintain configuration and inventory information	X	

3.1.2.5 Self-Help

ACS shall provide End-User Self Help capabilities. Self-Help includes password resets, problem diagnosis and resolution, IVR, out-of-prime time voice messaging with guaranteed callback response, and intranet-based automated Self-Help. The following table identifies the Self-Help roles and responsibilities.

Table 5. Self-Help Roles and Responsibilities

Self-Help Roles and Responsibilities	ACS	Symetra
1. Identify requirements for Self-Help capabilities		X
2. Implement Self-Help capabilities that enable End-Users to perform self service such as password resets and other administrative functions	X	
3. Monitor and review the effectiveness of Self-Help capabilities and usage		X
4. Provide data required for Symetra to monitor and measure effectiveness of Self-Help capabilities and usage	X	
5. Develop recommendations for and implement improvements to Self-Help capabilities (see Schedule 2A for general improvement recommendation process)	X	
6. Review and approve improvements to Self-Help		X
7. Implement Symetra-approved Self-Help improvements	X	

3.1.2.6 Exception Requests

The exception request process is used by End-Users to fulfill requests for products or Services that are outside of standard Symetra policies, such as more memory for their PC or international calling access on their phone line.

ACS will develop, implement, and maintain an exception process and perform the activities required to collect the request, analyze, recommend, and process the request to fulfillment or denial and advise the originator of the status. Upon approval, ACS will take the necessary action to implement the request. The following table identifies the exception requests roles and responsibilities.

Table 6. Exception Requests

Exception Requests Roles and Responsibilities	ACS	Symetra
1. Develop and document exception request procedures	X	
2. Review and approve ACS exception process		X
3. Document exception requests in ticket system	X	
4. Provide request status to requestor when approved	X	

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3.1.3 Other Responsibilities

3.1.3.1 Planning and Analysis

The following table identifies additional planning and analysis roles and responsibilities associated with this Schedule 2F.

Table 7. Planning and Analysis Roles and Responsibilities

Planning and Analysis Roles and Responsibilities	ACS	Symetra
1. Identify and recommend ongoing help desk Services that best meet Symetra's business needs.	X	
2. Approve help desk Services.		X
3. Perform operational planning for help desk capacity and performance purposes	X	
4. Determine transitional plan and issues regarding facilities, layout and integration for any newly recommended and approved help desk Services.	X	
5. Perform analysis of Symetra environment, including acquiring Symetra management team feedback to identify the appropriate sets of skills, training, and experience needed by help desk Personnel	X	
6. Recommend Incident management, reporting standards and policies	X	

3.1.3.2 Procurement

Subject to Symetra's procurement policies, approval process and preferred supplier list, ACS shall respond to procurement requests in accordance with the agreed to Service Request process.

3.1.3.3 Reporting Services

The following table identifies additional reporting roles and responsibilities that are specific to this Schedule 2F.

Table 8. Reporting Roles and Responsibilities

Reporting Roles and Responsibilities	ACS	Symetra
1. Report on help desk statistics and trends as requested (e.g., service request volumes and trends by types of End-Users)	X	
2. Report on trends in Service Requests indicating a need for training	X	
3. Audit results and operations periodically		X
4. Provide online portal access to Symetra help desk reports	X	

3.2 Exclusions

The following items are specifically excluded from this Schedule 2F:

    a.   Tracking and resolution of requests outside of the Services referenced in Figure 1 above

    b.   Distribution partners and policy holders

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4.0 Service Management

4.1 Purpose

A key objective of this Agreement is to attain SLRs/SLAs. SLAs and project-specific SLAs are specified with Fee Reductions, as detailed in Schedule 5, where business is impacted through failure to meet significant mission critical systems or Services, or project milestones or objectives warrants a reduction in Fees paid when Service performance requirements are not met. SLRs/SLAs are detailed in Section 4.3 of this Schedule 2F.

ACS shall provide written reports to Symetra regarding ACS's compliance with the SLRs/SLAs specified in this Schedule 2F.

4.2 Service Level Agreements (SLAs)

The SLRs for each of the following SLAs represent minimum service levels required across all Service Towers. ACS must consistently meet or exceed such SLRs.

Table 9. Intentionally Deleted

This table intentionally left blank.

Table 10. Response Time SLA

DEFINITION | Response time is the number of seconds or cycles it takes any representative of Symetra to connect with ACS's contact center representative. ACS will provide toll free telephone lines in adequate quantity to handle call volume, ACD system to record call date, time and duration information, and electronic interface to all systems for monitoring and reporting.

SLR/SLA Response Time coverage is Monday — Friday 0400-1900

Help Desk Incident Resolution	Service Measure	Performance Target	SLR
Speed-to-answer	Phone response time	[***]	[***]
Call abandonment rate	Phone response time	[***]	[***]
Email response rate	Online response time	[***]	[***]
Voicemail response rate	Voicemail response time (from manual input into the ticketing system)	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement Tool/Source Data	As provided in the Spec Sheet	

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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Table 11. Incident Resolution SLAs

DEFINITION   The time elapsed from the initiation of the Incident until Service is restored. SLR/SLA is based on 24x7x365 coverage

Incident Resolution SLAs

Help Desk Incident Resolution	Service Measure	Performance Target	SLR
First Contact Resolution of resolvable Incident	First Contact Resolution of resolvable Incident	[***]	[***]
Incident closure notice (via e-mail and/or phone)	Elapsed time	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement Tool/Source Data	As provided in the Spec Sheet	

4.3 Reports

Without limiting the terms of Section 2.11.1 of the Agreement, ACS shall provide written reports to Symetra regarding ACS's compliance with the SLRs/SLAs and other help desk activity reports specified in this Schedule 2F.

5.0 Referenced Schedule Appendices and Agreement Schedules

5.1 Referenced Help Desk Services Schedule 2F Appendices

Schedule Appendix	Description
F.1	Help Desk Supported Software
F.2	Help Desk Supported Hardware
F.3	Help Desk Software, Tools and Knowledge Databases

5.2 Referenced Agreement Schedules

Agreement Schedule	Description
Schedule 2A	Cross-Functional Services SOW
Schedule 2B	Data Center Services SOW
Schedule 2C	Distributed Computing Services SOW
Schedule 2D	Data Network Services SOW
Schedule 2E	Voice Communications Services SOW

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Agreement Schedule	Description
Schedule 2G	Output Processing Services SOW
Schedule 2H	Content Management SOW
Schedule 5	Fee Reductions

Symetra Distributed Applications	Help Desk Supported	Core Image Applications	Standard	Not Supported	Bus. Needs Req.	License count	Site License	Limited Quantity amount	Notes
Office Suite Applications									
Office XP	x	x	x						Option during image deployment; candidate for retirement pending Symetra approval
Office 2003 (Access, Excel, Outlook, PowerPoint, Word)	x	x	x						Not deployed as a part of the image; candidate for retirement pending Symetra approval
Office 2007	x	x							Option during image deployment
Office Communicator	x	x	x						
Office Live Meeting	x	x	x						
Spreadsheet Applications									
Word Processing									
				x					
Presentation Applications									
Harvard Instant Charts									
Desktop Publication Apps.									
Adobe Acrobat	x					x			
Adobe Reader	x	x	x						
Frontpage	x								
Publisher	x		x						
Graphic Design applications									
Grabbit 2.5				x					
Local Database Applications									
MS Access — Customized			x						
Database Reporting Apps									
Crystal Reports	x					x			
Reports Facilitator				x					
Database Client									
IBM DB2 Connect	x	x	x						
Terminal Server applications									
Citrix XenApp	x	x	x						
Microsoft RDP Terminal Service Client	x								
E-mail applications									
Outlook	x	x	x						
MailMarshal * — scanning	x								
Ironport SaaS — scanning	x								
PDA applications									
BlackBerry Desktop Software	x								
Calendar applications									
Outlook	x	x	x						
Accounting applications									
MFACT				x					We take requests for code promotion and pass on to APS CAS
Microcash for Windows				x					

Appendix F.1 — Help Desk Supported Software.xls

Symetra Distributed Applications	Help Desk Supported	Core Image Applications	Standard	Not Supported	Bus. Needs Req.	License count	Site License	Limited Quantity amount	Notes
Finance applications									
Flexsoft				x					
FundStation				x					
Quicken				x	x				
Programming applications									
Remedy (Action Request)	x								
Seaview				x					
VPN applications									
Cisco VPN Client	x	x	x						
Internet applications									
Internet Explorer 6.0 (Office XP Only)	x	x							
Internter Explorer 7.0 (Office 2007 Only)	x	x							
Communication applications									
CentreVue	x								
NICE Universe	x								
Phone 2PC Recording	x								
Faxing applications									
Enterprise Fax Manager				x					
Fax Util				x					
WinFax	x				x				
Flowcharting applications									
Visio	x								
Visio Viewer	x	x	x						
Contact Management Apps									
Bacon's MediaSource				x					
Project Tracking Apps									
Project	x								
Simply TIME (task manager)				x					
Virus applications									
McAfee Anti-Virus	x	x	x						
Print Utility applications									
PrintNow!	x			x					Handle installation requests
Scanning Software Apps									
None									
Handicap Utility									
Jaws Software	x								
Video Conferencing Apps									
None									
Security applications									
Cyber Gatekeeper Agent	x	x	x						Notebook applications only

Appendix F.1 — Help Desk Supported Software.xls

Symetra Distributed Applications	Help Desk Supported	Core Image Applications	Standard	Not Supported	Bus. Needs Req.	License count	Site License	Limited Quantity amount	Notes
SafeBoot	x	x							
CyberArmor	x	x	x						Notebook applications only
FAZAM 2000				x					
Reference applications									
NILS				x					
Operating Systems Apps									
Windows 2000 sp3	x	x	x						Candidate for retirement pending Symetra approval
Windows XP SP2	x	x	x						
Undefined applications									
Ameritech White and Yellow Pages				x					
Catapult Training				x					
Chase Insight & Reporter				x		x			
Desktop Submit				x					
EFTPS for Windows 01.07.01				x					
EOSI/CLAS (Library copyright)				x					
Extra! 6.71	x	x	x						
EZ2000				x		x			
FlashPlayer	x	x	x						
Shockwave Player	x	x	x						
ICW Required				x					
Iomega Tools				x					
Message Manager				x					
MMCD				x					
MSDN				x					
PBS				x					
DirectX	x	x	x		x	x			
Panagon Document Management					x				
PCAnywhere				x					
PGP Encryption					x				
SafeBoot	x	x	x						
PowerSelect					x				
Qview4					x				
RoboHelp Office 2000					x				
Skill Vantage					x				
Snag-It! (screen shot capture)	x			x					
Source OffSite 3.5.1				x					
Spencer CD				x		x			
Trellis					x				
Unicenter					x				
UVT					x				

ACS confidential and proprietary.   F.2 — Help Desk Supported SW

Appendix F.1 — Help Desk Supported Software.xls

Symetra Distributed Applications	Help Desk Supported	Core Image Applications	Standard	Not Supported	Bus. Needs Req.	License count	Site License	Limited Quantity amount	Notes
Web IIS					x				
WebTrends					x				
WELL Concession Calculator					x				
Window's MDAC					x				
Window's Media Player	x				x				
Winrapid Teledex					x				
WinZip	x	x	x		x				

Appendix F.1 — Help Desk Supported Software.xls

Symetra Distributed Applications	Help Desk Supported	Core Image Applications	Standard	Not Supported	Bus. Needs Req.	License count	Site License	Limited Quantity amount	Notes

*   To be replaced by IronPort SaaS per transformation schedule.

Appendix F.1 — Help Desk Supported Software.xls

Appendix F.2 Help Desk Supported Hardware

<u>Desktop Computers</u>
Dell Optiplex GX520
Dell Optiplex 740
Dell Optiplex 745
Compaq Deskpro
Compaq Deskpro 4000 266MHz
Compaq Deskpro EN 1GHz CMT
Compaq Deskpro EN 350MHz Tower
Compaq Deskpro EN 450MHz Tower
Compaq Deskpro EN 733MHz CMT
Compaq Deskpro EN 866MHz CMT
Compaq Deskpro EP 500MHz CMT
Compaq Deskpro EP 550MHz CMT
Compaq Evo D500 1.7GHz CMT
Compaq Evo D500 1.8GHz CMT
Compaq Evo D510 2.4GHz CMT
Hewlett Packard DC5000 2.8GHz CMT
Hewlett Packard DC5000 2.8GHz SFF
Hewlett Packard DC5000MT 2.8GHz SFF
Hewlett Packard Evo D530 2.8ghz SFF
HP Compaq DC7600 Convertible Minitower

<u>Laptop Computers</u>
Dell E6400
Dell D410
Dell D610
Dell D620
Dell D630
Dell Latitude M6300   ** Model Exception — Single User Only
Alva pro braille terminal

<u>Apple Computers</u>
Apple PowerMac G5

<u>Desktop Printers</u>
Dymo (Co-star) Printer
Canon BJC-1000 Printer
Canon BJC-250 Printer
Canon FilePrint 400
Canon i560 Desktop Photo Printer
Hewlett Packard LaserJet 3020 All-in-One
Hewlett Packard Business Ink Jet 1100
Hewlett Packard Business Ink Jet 1200
Hewlett Packard CP1700 Printer
Hewlett Packard DesignJet 750C Plus
Hewlett Packard DeskJet 1000C
Hewlett Packard DeskJet 1120C
Hewlett Packard DeskJet 5440
Hewlett Packard DeskJet 5550
Hewlett Packard DeskJet 5650
Hewlett Packard DeskJet 6122
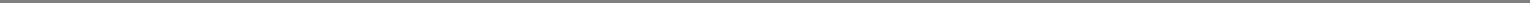
Hewlett Packard DeskJet 6540
Hewlett Packard DeskJet 670C
Hewlett Packard DeskJet 6840
Hewlett Packard DeskJet 6940
Hewlett Packard DeskJet 695C
Hewlett Packard DeskJet 710C
Hewlett Packard DeskJet 720C
Hewlett Packard DeskJet 810C
Hewlett Packard DeskJet 840C
Hewlett Packard DeskJet 880C
Hewlett Packard DeskJet 882C
Hewlett Packard DeskJet 890C
Hewlett Packard DeskJet 895CXI
Hewlett Packard DeskJet 940C
Hewlett Packard DeskJet 950C
Hewlett Packard DeskJet 960C
Hewlett Packard LaserJet 1012
Hewlett Packard LaserJet 1020
Hewlett Packard LaserJet 1022
Hewlett Packard LaserJet 1100
Hewlett Packard LaserJet 1150
Hewlett Packard LaserJet 1160
Hewlett Packard LaserJet 1200
Hewlett Packard LaserJet 1300
Hewlett Packard LaserJet 1320
Hewlett Packard LaserJet 1320N
Hewlett Packard LaserJet 1600 Color
Hewlett Packard LaserJet 2100
Hewlett Packard LaserJet 2200D
Hewlett Packard LaserJet 2200DN
Hewlett Packard LaserJet 2420DN
Hewlett Packard LaserJet 2500L
Hewlett Packard LaserJet 2550L
Hewlett Packard LaserJet 2550N
Hewlett Packard LaserJet 2600N
Hewlett Packard LaserJet 2840
Hewlett Packard LaserJet 3200
Hewlett Packard LaserJet 3330MFP
Hewlett Packard LaserJet 3505
Hewlett Packard LaserJet 3550
Hewlett Packard LaserJet 3600N
Hewlett Packard LaserJet 4
Hewlett Packard LaserJet 4 Plus
Hewlett Packard LaserJet 4000
Hewlett Packard LaserJet 4000T
Hewlett Packard LaserJet 4050
Hewlett Packard LaserJet 4050T
Hewlett Packard LaserJet 4050TN
Hewlett Packard LaserJet 4100
Hewlett Packard LaserJet 4101MFP
Hewlett Packard LaserJet 4200DTN
Hewlett Packard LaserJet 4200N

Hewlett Packard LaserJet 4240N
Hewlett Packard LaserJet 4250DTN
Hewlett Packard LaserJet 4250N
Hewlett Packard LaserJet 4250TN
Hewlett Packard LaserJet 4350DTN
Hewlett Packard LaserJet 4500
Hewlett Packard LaserJet 4600
Hewlett Packard LaserJet 4700DN
Hewlett Packard LaserJet 4L
Hewlett Packard LaserJet 4P
Hewlett Packard LaserJet 5
Hewlett Packard LaserJet 5L
Hewlett Packard LaserJet 5P
Hewlett Packard LaserJet 5SI
Hewlett Packard LaserJet 6310
Hewlett Packard LaserJet 6L
Hewlett Packard LaserJet 6P
Hewlett Packard LaserJet 8000
Hewlett Packard LaserJet 8000N
Hewlett Packard LaserJet 8150DN
Hewlett Packard LaserJet 9050DN
Hewlett Packard LaserJet IIID
Hewlett Packard LaserJet IIIP
Hewlett Packard LaserJet P1505
Hewlett Packard LaserJet P2015
Hewlett Packard LaserJet P2015DN
Hewlett Packard LaserJet P3005N
Hewlett Packard OfficeJet 4105
Hewlett Packard OfficeJet 5110
Hewlett Packard OfficeJet 5610
Hewlett Packard OfficeJet 6210
Hewlett Packard OfficeJet 6310
Hewlett Packard OfficeJet 7210
Hewlett Packard OfficeJet 9110
Hewlett Packard OfficeJet J5780
Hewlett Packard OfficeJet K80XI
Hewlett Packard OfficeJet L7580
Hewlett Packard OfficeJet PRO K550
HP Laserjet 3015 Printer
HP Laserjet 3030 Printer
HP Laserjet 3380 Printer
HP LaserJet 4350n
HP LaserJet 6p xi
HP LaserJet P4015n Printer

<u>Mobile Devices</u>
RIM BlackBerry 7100
RIM BlackBerry 7130
RIM BlackBerry 7250
RIM BlackBerry 7280
RIM BlackBerry 7290

RIM BlackBerry 8100
RIM BlackBerry 8300
RIM BlackBerry 8310
RIM BlackBerry 8700
RIM BlackBerry 9000

<u>Peripherals</u>
Keyboard
Mouse

<u>Monitors</u>
Compaq MV920 19" CRT
Compaq P110 21" CRT
Compaq P1210 22" CRT
Compaq P70 17" CRT
Compaq QVision 210 21" CRT
Compaq S910 19" CRT
Compaq S920 19" CRT
Compaq V1000 21" CRT
Compaq V1100 21" CRT
Compaq V70 17" CRT
Compaq V700 17" CRT
Compaq V75 17" CRT
Compaq V90 19" CRT
Compaq V900 19" CRT
Cornerstone P1600 21" CRT

Dell D1728D-LS VS17X 17" CRT
Dell UltraScan D1025HT 17" CRT
Dell UltraScan D1025HTX 17" CRT
Dell UltraSharp 1907FP 19" LCD
Dell UltraSharp 1908FP 19" LCD
Dell UltraSharp 1909W 19" LCD
Dell UltraSharp 2407FPW 24" LCD
Dell UltraSharp E207WFP 20" LCD
Dell UltraSharp E2209W 22" LCD
Dell UltraSharp E228WFP 22" LCD
Dell UltraSharp E228WFPC 22" LCD
Dell Widescreen 24" LCD Monitor
E228WFP 22-inch Widescreen Flat Panel Monitor
Gateway Vivitron 17" CRT
IBM G74 17" CRT
LG Flatron 1919SQ 19" monitorLG Flatron 1919SQ 19" monitor
Mag Innovision LT782s LCD Monitor
Nanao FlexScan F2-17EX
NEC AccuSync 120 21" CRT
NEC AccuSync 900 19" CRT
NEC AccuSync ASLCD92V-BK-VGA 19"
NEC MultiSync 1720M 17" LCD
NEC MultiSync 5FGE 17" CRT

NEC MultiSync E900+ 19" CRT
NEC MultiSync E950 19" CRT
NEC MultiSync FE1250 22" CRT
NEC MultiSync FE2111SB 22" CRT
NEC MultiSync FE770-BK 17" CRT (Black)
NEC MultiSync FE950 19" CRT
NEC MultiSync FE950+ 19" CRT
NEC MultiSync FE991SB 19" CRT
NEC MultiSync FE992 19" CRT
NEC MultiSync FP950 19" CRT
NEC MultiSync XE17 17" CRT
Philips 190B5CB 19" LCD Monitor
Samsung SyncMaster 21GLS 21" CRT
Sony Flat Panel LCD Monitor
Sony Multiscan 20seII 20" CRT
Sony Multiscan 520gs 21" CRT
Sony StylePro SDM-S74 17" LCD
Sony StylePro SDM-S75A 17" LCD
Sony StylePro SDM-S95A 19" LCD
Sun Monitor
ViewSonic E771 17" CRT
ViewSonic E773 17" CRT
ViewSonic P810 21" CRT
ViewSonic VE150 15" LCD
ViewSonic VP920B 19" LCD
ViewSonic VX2000 20" LCD
ViewSonic VX910

Appendix F.3 — Help Desk Software, Tools, and Knowledge Databases

Software/Tool/Database	Notes
Remedy ARS	Old Remedy / To be upgraded to Remedy ITSM (AKA AMP)
iStar	Program self-service/reporting/governance / To be replaced by Compass
Remedy ITSM	New ACS Management Platform for incident, problem, change, and request management
Atrium CMDB	Configuration management database for asset repository of all service tower IT assets
Compass	*i*Star replacement for program governance, reporting, and self service with improved integration, executive dashboard and graphics
Integrated Knowledge Base	Knowledge base for all IT-related, Symetra-specific, and common problems
Aspect Phone Switch	Old phone switch to be retired in FY10
Avaya Phone Switch	To be implemented in support of Symetra and all ACS Hillsboro Data Center clients; integrated with all ACS Service Desks

expertise in action*

SCHEDULE 2G
OUTPUT PROCESSING SOW

[Attached Hereto]

SCHEDULE 2G

SCHEDULE 2G

OUTPUT PROCESSING SERVICES SOW

for

SYMETRA LIFE INSURANCE COMPANY (SYMETRA)

AUGUST 1, 2009

TABLE OF CONTENTS

1.0 Output Processing Overview and Service Objectives

1.1 Output Processing Overview

Output processing is the Services and activities, detailed in this Output Processing Schedule 2G, required to provide and support Symetra with output Services. The output processing Services includes the operations for print, fulfillment and mail Services; development and maintenance of output applications; and infrastructure and equipment to support operational and programming functions.

As depicted in Figure 1 below, in addition to the Services described in this Schedule 2G, ACS is responsible for providing the Services described in **Schedule 2A** — Cross-Functional Services Schedule 2A. Figure 1 depicts the relationship between the Cross-Functional Services Schedule 2A, and all Schedules within the scope of the Agreement.
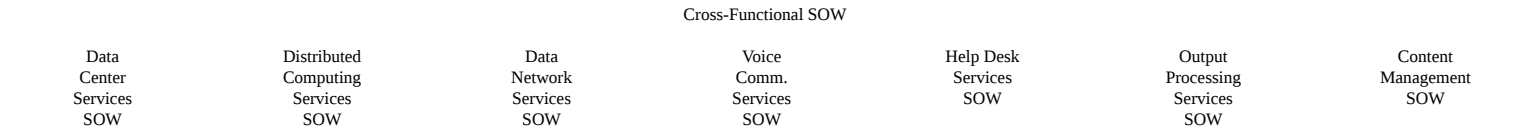
Cross-Functional SOW

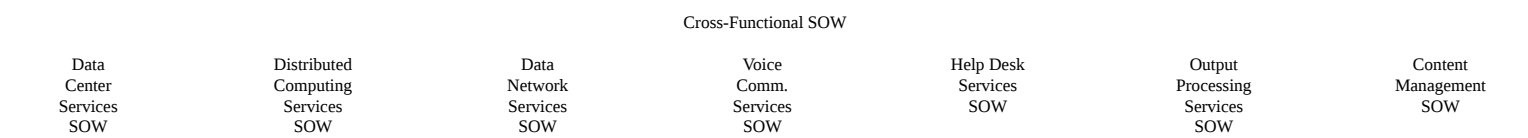| Data Center Services SOW	Distributed Computing Services SOW	Data Network Services SOW	Voice Comm. Services SOW	Help Desk Services SOW	Output Processing Services SOW	Content Management SOW

Figure 1: Service Towers with Cross-Functional Services View

1.2 Service Objectives

The following are the key high-level Service objectives Symetra expects to achieve through outsourced output processing Services and this Schedule 2G:

§ Comprehensive/end-to-end, scalable enterprise output processing solution (e.g., applications, infrastructure-processing, network, inventory) to support Symetra's output processing requirements including the areas of printing, fulfillment, mailing, application development and maintenance, infrastructure and hardware requirements.

§ Printing of mainframe batch reports and conversion of data files from Symetra systems for print processing.

§ Meeting Symetra's business requirements for accurate and timely print, fulfillment and mail Services.

§ Providing Services with processing and quality guarantees backed by SLAs/SLRs in Section 4 below.

§ Maintaining environment to ensure compliance with Symetra's policies and regulatory requirements.

2.0 Service Environment

2.1 Scope of the Infrastructure to be Supported

The following sub-sections and related output management Services and appendices describe and scope the output processing environment to be supported/complied with. Service environment descriptions and appendices include listings of hardware and Software, policies and procedures. Service environment appendices are to be maintained and reviewed with Symetra by ACS and made available to Symetra on a quarterly basis, or as required by Symetra.

2.1.1 Hardware and Software

All equipment, hardware, Software and networking infrastructure needed to support the output processing Services will be the responsibility of ACS and are listed and described in Appendix G.1 — Output Processing Hardware and Software.

2.1.2 Technical Specifications Documentation

Technical specifications documentation is used to provide an overall summary of requirements for output processing Services (e.g., quality requirements, formatting requirements, technical requirements, document generation).

The Technical specifications documentation shall be documented and maintained by ACS as Appendix G.2 — Output Processing Technical Specifications Documentation.

2.1.3 Service Locations

Contracts, policies, check printing, special handling correspondence and test jobs will need to be printed at the Bellevue Symetra location. Symetra will provide space for limited local printing. Printing of mainframe batch reports will need to be printed at the Bellevue Symetra location.

All service locations and facilities supporting the output processing Services are listed in Appendix G.3 — Output Processing Facilities.

2.1.4 Personnel

ACS will be responsible for operational, support, programming and management staff needed for account management and to meet the SLRs/SLAs set forth in this Schedule 2G.

3.0 Output Processing Service Requirements

3.1 Service Descriptions and Roles and Responsibilities

In addition to the Services, activities, and roles and responsibilities described in Schedule 2A to the Agreement (Cross-Functional Services), ACS shall be responsible for the following output processing Services.

The following tables identify each Party's roles and responsibilities associated with this Schedule 2G . An "X" is placed in the column under the Party that is responsible for performing the applicable task. As part of the Services, ACS shall perform all of the roles and

responsibilities that are ACS obligations, as denoted by an "X" in the ACS column set forth in this Schedule 2G.

3.1.1 General Services

The following table identifies general roles and responsibilities associated with this Schedule 2G.

General Roles and Responsibilities

	General Roles and Responsibilities	ACS	Symetra
1.	Define Symetra's output processing process and business requirements to be supported in the ACS output processing solution		X
2.	Define, document and maintain output processing solution and system requirements that meet Symetra business requirements (e.g., technical, functional, performance, and quality) and develop and maintain supporting documentation for the ACS provided output processing solution	X	
3.	Participate in solution and system requirements (e.g., technical, functional) gathering activities		X
4.	Approve all solution and system requirements and related documentation		X
5.	Provide the end-to-end output processing solution (e.g., applications, servers, network, storage, systems, operational functions, maintenance, monitoring, reporting, and support) required to meet Symetra's output processing business process and requirements (e.g., formatting, quality, and content)	X	
6.	Provide project lifecycle management services (e.g., planning, coordination, management, and testing) for projects initiated by ACS or by Symetra	X	
7.	Provide account management structure that works directly with Symetra. (i.e., single point of contact between Symetra and ACS personnel and support the roles described in Schedule 1 — Relationship Management)	X	
8.	Provide Service delivery structure that works directly with Symetra business and IT and is the conduit through which ACS will support Symetra		X
9.	Conduct hiring, training, and management of operational, technical and management personnel that support ACS output processing Services, applications and systems	X	
10.	Provide business continuity and disaster recovery support for output processing operations and systems in accordance with the Cross-Functional Schedule 2A	X	

3.1.2 Output Processing Services

Services for output processing include, but are not limited to, following activities:

§ Activities that directly support the maintenance, use, and management of printing equipment (e.g. printers, sorters, inserters, and labor associated with those systems)

§ Administration, technical monitoring, operational reporting, technical support, upgrading, and reconfiguration of printing hardware and Software systems (e.g., Group 1 Software products and related hardware, IBM Infoprint Software products and related hardware, all FTP and print specific middleware Software and related hardware)

§ Administration, management, and oversight of all printing infrastructure (e.g., print specific network infrastructure related specifically to output Services)

§ All account management, Service Request management and administration, reporting (and any related product, database, or Software customizations) directly related to measuring, monitoring, and reporting on Services and related requirements (e.g., regulatory requirements and end-of-day requirements)

§ All Software version control and source code management.

3.1.2.1 Operations and Administration

Operations Services and administration are the end-to-end activities required to support Symetra's output processing requirements including activities associated with the daily tasks performed and the management activities associated with output processing operations.

Operations activities include:

§ Printing

§ Fulfillment and stuffing of envelopes

§ Mailing of printed documents

§ Postal address verification

§ Documents provided to print review process

§ Documents available in print archive system

§ Check stock controls

§ Remote output management (e.g., Symetra Bellevue location print)

§ Media input and output processing

Administration activities include:

§ Overall account administration

§ Inventory control of print collateral

§ Daily reporting of processing results

§ Reporting of exceptions

The following table identifies the roles and responsibilities that ACS and Symetra will perform, and that are associated with operations and administration. The detailed procedures associated with these roles and responsibilities shall be developed and maintained by ACS in the SDRM and the applicable appendices described in the previous section.

Operations and Administrations Roles and Responsibilities

Operations and Administrations Roles and Responsibilities	ACS	Symetra
Account Administration Roles and Responsibilities		
1. ACS Location: Provide daily reporting of production processing that includes, at a minimum, the following: print file name, date printed, date mailed, page/image count, document count, and mailing cost details	X	

	Operations and Administrations Roles and Responsibilities	ACS	Symetra
2.	Bellevue Location: Provide daily reporting of production processing that includes at a minimum, the following: print file name, page/image count, and date printed	X	
3.	Convey operational updates, including exceptions to Symetra's defined point of contacts only	X	
4.	Coordinate ACS internal communication for special handling and operational exceptions and requests	X	
5.	Provide status for special handling and operational exceptions and requests to Symetra	X	
6.	Host regularly scheduled operational status meetings	X	
7.	Ensure ACS key operational and/or management personnel including vendors participate in operational status meetings	X	
8.	Participate in scheduled operational meetings		X
9.	Provide operational collateral usage instructions for each print file	X	
10.	Approve operational collateral usage instructions for each print file		X
11.	Provide Symetra with standard operational procedures utilized in print operations	X	
12.	Provide ACS with Symetra regulation and compliance specific requirements for print operations		X
13.	Approve operational procedures utilized for Symetra processing		X
14.	Provide process and procedure documentation utilized in meeting Symetra account management requirements	X	
15.	Approve process and procedures utilized to support Symetra account management requirements		X
16.	Provide balanced check stock logs to Symetra on a monthly basis	X	
17.	Perform monthly audit on check stock tracking logs		X
18.	Perform onsite review of operations and services within output processing		X
	Process Output Files Roles and Responsibilities		
19.	Create data files to mainframe job processing for use in output processing		X
20.	Transmit via FTP data files for output processing	X	
21.	Process output data files to generate print ready file(s) as defined in Symetra's requirements	X	
22.	Split input data files into separate print files as needed to support ACS operational requirements and Symetra's business requirements	X	
23.	Provide listing of all data files FTP'd from processing		X
24.	Ensure all data files process and errors are resolved	X	
25.	Create and maintain page definition and overlays as defined in Symetra's requirements	X	
26.	Provide media input and output processing such as loading and creating media for Third Parties (e.g., tape and CDs) including encryption services	X	

	Operations and Administrations Roles and Responsibilities	ACS	Symetra
	Electronic File Processing Roles and Responsibilities		
27.	Provide electronic file to print review application, (e.g., iProof) as defined by Symetra's requirements	X	
28.	Ensure documents approved or rejected during print review process are managed according to Symetra's requirements	X	
29.	Provide print file and electronic representation (PDF compatible) in archive system as defined in Symetra's requirements	X	
	Print Processing Roles and Responsibilities		
30.	Send print file to designated operational location print queue system as defined in Symetra's requirements	X	
31.	Provide print log to operational locations for verification of files that are to be printed in the specific operational location	X	
32.	Print documents on specified paper stock per Symetra's requirements	X	
33.	Include postal net barcode, processing barcodes and sequence numbers on printed documents	X	
34.	Provide electronic report to Symetra of addresses not meeting postal standards	X	
35.	Define quality criteria for printed data review	X	
36.	Participate in quality criteria definition		X
37.	Approve quality criteria definition		X
38.	Perform print quality and document count verification	X	
39.	Reprint/reprocess documents as applicable when quality issue or damage occurs during print process	X	
40.	In ACS Location: Distribute printed documents to appropriate fulfillment process	X	
41.	In Bellevue location: Provide printed documents to Symetra distribution department	X	
42.	ACS Location: Document and track all blank check stock being stored and utilized in print process	X	
43.	Bellevue location: Document and track all blank check stock being stored and utilized in print process		X
44.	ACS Location: Document details of check stock damaged or voided during processing	X	
45.	Bellevue location: Document details of check stock damaged or voided during processing		X
46.	ACS Location: Perform daily balance of check stock usage with number of checks printed	X	
47.	Provide check report from print process to utilize in operational check print balancing that defines the number of checks to print in each operation	X	
48.	Utilize the check report to ensure the correct number of checks is printed in the operation	X	

Confidential Information

Operations and Administrations Roles and Responsibilities	ACS	Symetra
Fulfillment Roles and Responsibilities ACS Location		
49. Fold and stuff each document into specified envelope or box as defined in Symetra's requirements	X	
50. Include business return envelope during fulfillment process as defined in Symetra's requirements	X	
51. Include inserts during fulfillment process as defined in Symetra's requirements	X	
52. Perform fulfillment quality and document count verification	X	
53. Reprint/reprocess documents as applicable when quality issue or damage occurs during fulfillment process	X	
54. Include sequence numbers and applicable processing barcodes within address window for fulfillment processing per postal standard regulations	X	
Mailing Roles and Responsibilities ACS Location		
55. Endorse postage meter stamp for agreed upon postage rate on each envelope or box	X	
56. Ensure foreign addressed mail is mailed with foreign postage rates	X	
57. Perform pre-sort mail processing to allow reduced mail rates	X	
58. Provide mail-ready documents to USPS for delivery	X	
59. Reprint/reprocess documents as applicable when damage occurs during pre-sort/mailing process	X	
60. Define requirements for postal address checking into applications		X
61. Notify Symetra of any upcoming postal standards that may impact Symetra or print applications, as soon as ACS becomes aware of any such standards	X	
62. Incorporate postal address checking into applications and ensure updated per postal standard regulations	X	
Inventory Control Roles and Responsibilities		
63. Provide inventory of Symetra collateral (forms, inserts and envelopes) on a monthly basis	X	
64. Set and evaluate collateral reorder point		X
65. Provide history of collateral usage information as requested by Symetra	X	
66. Implement or adjust collateral reorder point	X	
67. Approve collateral reorder point		X
68. Order Symetra collateral when inventory is at or below defined reorder point	X	
69. Approve and submit order for Symetra collateral to be delivered to defined print operation location		X
70. Provide receipt confirmation of delivered collateral	X	
71. Ensure ACS provided paper stock is ordered and appropriate inventory is maintained	X	

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3.1.3 Output Processing Programming and Technical Services

Output processing programming and technical Services include, but are not limited to:

§ Addition of new static or dynamic forms, changes to existing static or dynamic forms

§ Deletion of existing static or dynamic forms

§ Modification or creation of output jobs

§ Creation of inserts or other specialized output for certain production runs

§ Any requested changes to iProof or archive system configuration or functionality in support of a Symetra-specified enhancement identified in an authorized Service Request

§ Resource effort to build and release code packages directly related to an authorized Service Request

In order for work to be constituted as output processing programming and technical Services, the work must have a corresponding Symetra-initiated Service Request.

The following table identifies the roles and responsibilities that ACS and Symetra will perform, and that are associated with output processing programming and technical Services.

Output Processing Programming and Technical Services Roles and Responsibilities

Output Processing Programming and Technical Services Roles and Responsibilities	ACS	Symetra
1. Provide technical monitoring of equipment, systems and processing workflows	X	
2. Estimate hours and project schedules for Symetra-requested output projects	X	
3. Provide weekly status of output projects	X	
4. Provide billable programming hours on weekly basis for current billing month	X	
5. Provide project lifecycle management Services (e.g., planning, coordination, management and testing) for projects initiated by Symetra	X	
6. Host regularly scheduled project status review meetings	X	
7. Ensure key programming and/or management personnel participate in project status meetings	X	
8. Participate in scheduled project status meetings		X
9. Request project and specification review meetings as needed for output projects	X	
10. Schedule and ensure key project stakeholders are included in output project review and status meetings		X
11. Provide ongoing output programming development of Symetra-requested output projects	X	
12. Define and document business requirements for Symetra requested output projects		X

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	Output Processing Programming and Technical Services Roles and Responsibilities	ACS	Symetra
13.	Define and document technical requirements to meet Symetra's business requirements for requested output projects	X	
14.	Participate in technical requirement gathering activities		X
15.	Approve technical requirement documentation prior to initiating programming.		X
16.	Define project Acceptance Criteria	X	
17.	Participate in defining Acceptance Criteria		X
18.	Approve project Acceptance Criteria		X
19.	Provide test data for use during development		X
20.	Maintain financial responsibility for all expenses associated with ACS- initiated test print (e.g., consumables and image count)	X	
21.	Perform internal ACS QA testing and resolution before releasing projects to Symetra for Acceptance Testing	X	
22.	Provide test data for use in Acceptance Testing		X
23.	Document defects found during Acceptance Testing Period		X
24.	Correct defects found during Acceptance Testing Period	X	
25.	Approve testing of output related variable Services project for implementation into production		X
26.	Submit change management request for implementation	X	
27.	Implement application updates for variable Services projects with adherence to Change Management Procedures	X	

4.0 Service Management

4.1 Objective

A key objective of the Agreement is to attain the SLRs/SLAs. SLAs and project-specific SLAs are specified with Fee Reductions as detailed in Schedule 5 where business is impacted through failure to meet significant mission critical systems or Services, or project milestones or objectives warrants a reduction in Fees paid when Service performance requirements are not met. SLAs are detailed in the following sections of this Schedule 2G.

ACS shall provide written reports to Symetra regarding ACS' compliance with the SLRs/SLAs specified in this Schedule 2G.

Forms Coding, Creation and Maintenance SLAs

FORMS CODING, CREATION AND MAINTENANCE SLAs

General Administration Task	Service Measure	Performance Target	SLR
New and modified form coding to be completed and available for System Testing. This task is inclusive of dynamic and static forms. Ref: B-SYMT-540	Successful completion of individual DOC1 forms made available for Systems Testing per month divided by total number of form development requests per month. Measured by Service Request processing (SRP) system. ** Does not include Streamweaver, Dataflow Server, Archive, and iProof applications.	[***]	[***]
Move code or form to production Ref: B-SYMT-541	Successful completion of code/form promotion into production, divided by total number of code/forms requested to be promoted into production per month. ** Includes Doc1, Streamweaver, Dataflow Server, Archive, iProof, and associated code or forms.	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Daily Production Processing SLAs

DAILY PRODUCTION PROCESSING SLAS

General Administration Task	Service Measure	Performance Target	SLR
Daily, weekly, monthly production print jobs — ACS Location Ref: B-SYMT-560	Successful completion of discrete batch jobs divided by aggregate monthly batch jobs; in the event of [***] or more unsuccessful jobs in [***], this SLR will be considered as missed.	[***]	[***]
Daily and weekly Production print jobs — Bellevue contracts and policies Ref: B-SYMT-561A	Successful completion of discrete batch jobs divided by associated monthly batch jobs	[***]	[***]
Daily, weekly, monthly production print jobs — Bellevue (all work except contracts, policies and checks) Ref: B-SYMT-561	Successful completion of discrete batch jobs divided by aggregate monthly batch jobs	[***]	[***]
Daily, weekly, monthly mainframe print queue jobs — Bellevue Ref: B-SYMT-562	Successful completion of discrete batch jobs divided by aggregate monthly batch jobs; in the event of [***] or more unsuccessful jobs in [***], this SLR will be considered as missed.	[***]	[***]
Make form available to view online—iProof Ref: B-SYMT-563	Successful completion of total production files loaded into iProof divided by the anticipated total of files loaded into iProof.	[***]	[***]

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

DAILY PRODUCTION PROCESSING SLAS

General Administration Task	Service Measure	Performance Target	SLR
Make form available to view online—archive Ref: B-SYMT-564	Successful completion of total production files loaded into archive divided by the anticipated total of files loaded into archive.	[***]	[***]
Check processing — ACS Location Ref: B-SYMT-565	Successful completion of the total number of checks processed divided by expected number of checks. ACS Location	[***]	[***]
Check processing — Bellevue Ref: B-SYMT-566A	Successful completion of the total number of checks processed divided by expected number of checks. Bellevue, WA	[***]	[***]
Check processing — Bellevue special handling Ref: B-SYMT-566A-1	Successful completion of the total number of checks processed divided by expected number of checks. Bellevue, WA	[***]	[***]
Quarterly and annual production print Ref: B-SYMT-567	Successful completion of job	[***]	[***]
Returns for mail ruined during processing and handling Ref: B-SYMT-571	Successful completion of rework and resend, measured by all pieces requiring rework during month meeting specification, divided by aggregate of all rework during month	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

Testing SLRs/SLAs

TESTING SLAs

General Administration Task	Service Measure	Performance Target	SLR
Provide test print and on-line viewing of test jobs. Ref: B-SYMT-573	Successful completion of discrete test batch jobs divided by aggregate monthly test volume	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

Quality Assurance SLAs

Output Quality Assurance /SLA

General Task	Service Measure	Performance Target	SLR Performance %
All post-production output received by Symetra clients are readable, packaged with proper collateral, void of fulfillment or insertion errors. Ref: B-SYMT-572	A validated customer complaint resulting in the return of mail to Symetra by customer(s) or delivery service as a result of a quality issue as described. Validation is achieved by visual inspection of the returned mail. A "complaint" is defined as a reported incident associated with a discrete fulfillment job in which a Symetra customer notifies Symetra of receipt of printed output with error(s).	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

5.0 Referenced SOW Appendices and Agreement Schedules

5.1 Referenced Output Processing Services Schedule Appendices

Schedule Appendix	Description
Appendix G.1	Output Processing Hardware and Software
Appendix G.2	Output Processing Technical Specifications Documentation
Appendix G.3	Output Processing Facilities

5.2 Referenced Agreement Schedules

Agreement Schedule	Description
Schedule 1	Relationship Management
Schedule 2A	Cross-Functional Services SOW
Schedule 5	Fee Reductions

Appendix G.1 — Output Processing Hardware and Software

Vendor	Model	Version
Hardware		
IBM — Check Printer	ST-9530	[***]
IBM — Check Printer	ST-9530	[***]
Xerox — cut sheet printer	Doc 90	[***]
Xerox — cut sheet printer	Doc 90	[***]
IBM	P570 AIX Server	[***]
IBM	IBM P550 AIX server	[***]
Xerox	Xerox Docuprint 155	[***]
Xerox	Xerox Docuprint 180	[***]
EMC	EMC Inserter	[***]
Software		
Infoprint Solutions	Infoprint Manager	[***]
Xerox	Docuprint	[***]
IBM	AIX	[***]
EMC	ELO Touch System	[***]
Pitney Bowes	Doc 1 Generate	[***]
Pitney Bowes	StreamWeaver	[***]
Pitney Bowes	Code1Plus	[***]
Pitney Bowes	Iproof	[***]
Pitney Bowes	E2 Vault	[***]

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APPENDIX G-2

**OUTPUT PROCCESSING
TECHNICAL SPECIFICATIONS**

[***]

[***]

[***]

[***]

[***]

[***]

[***]

[***]

[***]

[***]

[***]

[***]

[***]

[***]

[***]

Appendix G.3 — Output Processing Facilities

ACS will provide output processing services to Symetra from the ACS facility at the following location:

1931 Market Center Blvd.
Dallas, TX 75207

ACS will provide a print center located at Symetra Financial headquarters:

777 108th Ave NE
Bellevue, WA 98004

SCHEDULE 2H
CONTENT MANAGEMENT SOW

[Attached Hereto]

SCHEDULE 2H

SCHEDULE 2H

CONTENT MANAGEMENT SOW

for

SYMETRA LIFE INSURANCE COMPANY (SYMETRA)

August 1, 2009

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1.0 Content Management Overview and Service Objectives

1.1 Content Management Overview

ACS content management services are the Services and activities, detailed in this Content Management Services Schedule 2H, required for the full provision, operation and management of content management Services including, but not limited to, the following:

§ Mail receipt and sorting Services

§ Document scanning and data capture Services, including indexing.

§ Microfiche conversion

§ Paper storage and destruction Services

§ Records management processes to address the regulatory and compliance retention and destruction policies

§ The cross functional Services as defined in Schedule 2A — Cross Functional Services SOW

As depicted in Figure 1 below, in addition to the Services described in this Schedule 2H, ACS is responsible for providing the Services described in **Schedule 2A** — Cross-Functional Services SOW. Figure 1 depicts the relationship between the Cross-Functional Services SOW, and all SOWs within the scope of the Agreement.

Cross-Functional SOW

Data Center Services SOW	Distributed Computing Services SOW	Data Network Services SOW	Voice Comm. Services SOW	Help Desk Services SOW	Output Processing Services SOW	Content Management SOW

Figure 1: Service Towers with Cross-Functional Services View

1.2 Service Objectives

The following are the key high-level Service objectives Symetra expects to achieve through outsourced content management Services and this Schedule 2H:

§ A scalable enterprise content management Services solution for mail receipt, document preparation, scanning, fiche conversion, data entry Services, structured export file creation for multiple units within multiple lines of business.

§ The content management Services must integrate with Symetra's business process management systems. Symetra has an automated business process workflow system which is supported and maintained by Symetra.

§ Comprehensive/end-to-end enterprise content management solution (e.g., applications, infrastructure-processing, network, storage) to support Symetra's content management

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requirements including the areas of import, update, deletion, web-based retrieval and storage requirements.

§ Content management solution that allows Symetra to reuse content, business logic, and design elements to reduce implementation costs as business needs change.

§ Meet Symetra's business requirements for accurate and timely scanning, document indexing, and image import and image search and retrieval through ACS Services and the ACS provided document management solution.

§ Provide Services with processing and quality guarantees backed by SLAs/SLRs.

§ Maintain environment to ensure compliance to Symetra's policies and regulatory requirements.

§ Achieve the SLRs/SLAs in Section 4 below

2.0 Service Environment

2.1 Scope of the Services to be Supported

The following sub-sections and related Content Management Services Schedule 2H appendices describe and scope the content management environment to be supported/complied with. Service environment descriptions and appendices include listings of hardware and Software, policies and procedures. Service environment appendices are to be maintained and reviewed with Symetra by ACS and made available to Symetra on a quarterly basis, or as required by Symetra.

2.1.1 Hardware and Software

All equipment, hardware, application modules, Software and networking infrastructure needed to support the content management Services will be the responsibility of ACS and is listed and described in Appendix H.1 — Content Management Hardware and Software

2.1.2 Content Values Spreadsheet (CVS)

Content value spreadsheets are used to provide an overall summary of requirements for document processing, BPM, and image retrieval system.

The document identification rules and index element information for capture and export shall be documented and maintained by ACS as Appendix H.2 — Content Value Spreadsheet

2.1.3 Service Location

Facilities to support content management Services shall be provided by ACS and are listed in Appendix H.3 — Content Management Facilities

2.1.4 Content Management Solution Requirements

ACS will be responsible for documenting and maintaining Symetra's content management solution requirements (e.g., business, functional, technical and quality requirements) relating to the provision of content management Services in Appendix H.2 — Content Value Spreadsheet

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2.1.5 Personnel

ACS will be responsible for all Personnel required to meet the SLRs/SLAs set forth in this Schedule 2H.

2.2 Schedule 2H Definitions

2.2.1 Front-end

Documents that will be sent to Symetra image business process management (BPM) workflow system are defined as front-end. Images created for incoming mail and incoming electronic faxes/images will be processed for import into BPM system. Front-end processing will include identification of the document product, document category; document type and index capture as defined by specific business rules.

2.2.2 Back-end

Documents that are prepared with a scan separator page by Symetra business units are defined as back-end scanning. All document product, description, type and index element information is documented on the scan separator page that will be captured for export to the image retrieval system as defined by specific business rules.

2.2.3 Document

Paper pages or electronic images will be grouped by document. Grouping of a document will be performed by Symetra for back-end and by ACS for front-end. A document can be one or more pages or images. Indexing will occur at document level.

2.2.4 Image

An image equates to a single side of a piece of paper. Images will be created through ACS scanning or provided to ACS through FTP process.

2.2.5 Scanning

Operational task to scan paper to create images. Scanning will include:

- Provision of high-quality images at 200 dpi

- Endorsement or automated notation on back of each page to indicate scanning occurred

- Ensuring every paper page was scanned and in proper order

- Ensuring each image is legible based on quality of original paper

- Ensuring image is not skewed

- Ensuring corners or edges are not folded over data on page

- Ensuring orientation (e.g., landscape or portrait) of original paper is preserved

- Ensuring all blank back images are deleted

- Ensuring document integrity occurs if any images within document need rescanned

2.2.6 Indexing

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Operational task to capture index elements (metadata) for each document. Indexing for front-end documents will include:

- Determining first page of each document for images within an envelope or electronically provided set of images
- Determining product line of document
- Determining the document folder (classification) as defined in Symetra requirements
- Defining document type for each document as defined in Symetra requirements
- Capturing index information from images provided within the document as defined in Symetra requirements

Indexing for back-end documents will include:

- Capturing of index information from Symetra provided scan separator page

2.2.7 Import

Captured index information will be exported in a formatted XML file. Images and index XML file will be zipped and transmitted to either:

- Symetra image system per Symetra requirements, or
- P8 system for back-end documents per ACS requirements

2.2.8 Export

P8 system will need to import images and index information from multiple sources. An XML file will be provided containing defined metadata for the images. After the import process is complete, the metadata will be searchable for retrieval of images.

2.2.9 Document Class

The term document class refers to a business unit or grouping of business units.

3.0 Content Management Service Requirements

3.1 Service Descriptions and Roles and Responsibilities

In addition to the Services, activities, and roles and responsibilities described in Schedule 2A to the Agreement — Cross-Functional Services Schedule 2H , ACS shall be responsible for the following content management Services.

The following tables identify each Party's roles and responsibilities associated with this Schedule 2H. An "X" is placed in the column under the Party that is responsible for performing the applicable task. As part of the Services, ACS shall perform all of the roles and responsibilities that are ACS obligations, as denoted by an "X" in the ACS column set forth in this Schedule 2H.

3.1.1 General Services

The following table identifies general roles and responsibilities associated with this Schedule 2H.

General Roles and Responsibilities

	General Roles and Responsibilities	ACS	Symetra
1.	Define and document Symetra's content management process and business requirements (e.g., content capture, export, repository, search, web-based retrieval) to be supported in the ACS content management solution		X
2.	Define, document and maintain content management solution and system requirements that meet Symetra business requirements (e.g., technical, functional, performance, quality, configuration, documentation) and supporting documentation for the ACS provided content management systems (e.g., CVS)	X	
3.	Participate in solution and system requirements (e.g., technical, functional) gathering activities		X
4.	Approve all solution and system requirements and related documentation		X
5.	Provide the end-to-end content management solution (e.g., applications, servers, network, storage, systems, operational functions, maintenance, monitoring, reporting, support) required to meet Symetra's content management business processes and requirements (e.g., content capture, export, repository, search, web-based retrieval, quality)	X	
6.	Ensure that the solution meets Symetra's quality requirements	X	
7.	Provide and maintain applications utilized for image workflow for front-end image system(s)		X
8.	Provide project lifecycle management services (e.g., planning, coordination, management, and testing) for projects initiated by ACS or by Symetra	X	
9.	Provide account management structure that works directly with Symetra (i.e., single point of contact between Symetra and ACS personnel and support the roles described in Schedule 1 — Relationship Management)	X	
10.	Provide Service delivery structure that works directly with Symetra business and IT and is the conduit through which ACS will support Symetra		X
11.	Conduct hiring, training, and management of operational, technical and management personnel that support ACS content management services, applications and systems	X	
12.	Store Symetra provided fiche and cabinets for ready access in support of daily requests	X	
13.	Provide business continuity and disaster recovery support for content management operations and systems in accordance with the Schedule 2A — Cross-Functional SOW	X	

3.1.2 Operational Services

Operational Services are the end-to-end activities required to support Symetra's content management requirements including the activities associated with the daily processing of paper and images to prepare them for export to an image system. The following table identifies operational roles and responsibilities that ACS and Symetra will perform. The detailed procedures associated with these roles and responsibilities shall be developed and maintained by ACS in the SDRM and the applicable appendices described in the previous section.

Operational Roles and Responsibilities

	Operational Roles and Responsibilities	ACS	Symetra
	Mail Receipt and Sorting		
1.	Perform initial sort by business line for mail sent to ACS location PO boxes	X	
2.	Perform initial sort by business line for mail sent to Seattle PO boxes		X
3.	Open and date/time stamp all mail as required by business rules for front-end processing that is received in ACS location PO boxes	X	
4.	Open and date/time stamp all mail as required by business rules for front-end processing that is received in Seattle PO boxes		X
5.	Log details (as defined by business rules) for each mailed check received in ACS location	X	
6.	Log details (as defined by business rules) for each mailed check received in Seattle location		X
	Scanning and Data Capture		
7.	Prepare back-end documents for scanning (e.g., removal of staples, small paper documents will be taped or copied, post-it notes will be taped or removed, corners will be straightened, legal documents will not be folded)		X
8.	Provide scan separator page on each back-end document. The scan separator page will include the data that will be captured as index information for the document		X
9.	Prepare back-end documents for overnight shipment to ACS location		X
10.	Receive and track back-end document overnight shipments each day	X	
11.	Prepare received (front and back-end) documents for scanning as applicable to ensure quality scanning and business rules for export XML are met	X	
12.	Copy documents if needed for quality scanning	X	
13.	Submit requests for fiche conversion through ACS provided application		X
14.	Receive request and track status of fiche requests	X	
15.	Convert fiche to images for back-end processing as requested	X	
16.	Receive and track incoming electronic images and faxes for front-end processing	X	
17.	Process front-end and back-end documents as defined by priority requirements	X	

	Operational Roles and Responsibilities	ACS	Symetra
18.	Create and/or purchase any separator pages or supplies needed to provide content management Services (e.g., tape and patch sheets)	X	
19.	Remove any front-end documents as applicable per business unit rules to be returned to Symetra	X	
20.	Copy, then remove original documents such as marriage and death certificates that are to be returned to Symetra	X	
21.	Prepare removed documents for return to Symetra by business line	X	
22.	Ship removed documents each day with secure packaging with overnight provider	X	
23.	Scan documents for back-end processing per Symetra requirements	X	
24.	Mark each document during scan process with a unique identifier indicated scan occurred (endorsement on back)	X	
25.	Assign the document folder as defined by business line rules for front end documents scanned or received electronically	X	
26.	Assign the document type for each document as defined by business line rules	X	
	Indexing and Data Export		
27.	Define the index elements on scan separator pages for back-end documents		X
28.	Determine the index elements from images for front-end documents	X	
29.	Provide documented business rules for folder, document type and index determination on front-end documents		X
30.	Provide index elements for images that have been requested for fiche conversion		X
31.	Sync fiche converted documents with Symetra provided index information	X	
32.	Capture the index elements in export XML as defined by business line rules	X	
33.	Perform quality checks, verification and/or business rule edits as applicable to ensure quality capture of index elements occur	X	
34.	Ensure each document being processed in the system is defined to a unique document control number (DCN)	X	
35.	External business partner data received in FTP transmissions will be converted and prepared in export XML as defined by business line rules	X	
36.	Images and XML file containing the metadata index information will be combined in an export zip file	X	
37.	XML will be formatted as defined for front-end image system or back-end image system as defined by business rules	X	
38.	Track transmission of XML to image system to ensure file receipt is acknowledged	X	
39.	Send acknowledgement of received front-end file through FTP process to ACS		X

	Operational Roles and Responsibilities	ACS	Symetra
40.	Send acknowledgment of received back-end file through FTP process to Symetra	X	

Storage and Destruction

41.	Store paper documents that allow for DCN tracking for retention period, as defined in Symetra's policies	X	
42.	Perform document destruction per Symetra's established policy	X	

Process Management

43.	Provide operational tracking reports that account for documents from receipt to destruction	X	
44.	Provide a web-based interface to allow Symetra personnel a view of the status of documents from receipt to destruction	X	
45.	Provide a web-based interface to allow Symetra personnel to request fiche conversion	X	
46.	Provide a web-based interface to allow Symetra personnel to request a rescan, original retrieval or research request	X	
47.	Request rescan, return of original, research request via a web-based interface		X
48.	Support and track progress for Symetra requested rescan, original retrieval or research requests	X	
49.	Provide weekly and monthly reporting for fiche, front-end, and back-end volume, e.g., page count and document count)	X	
50.	Document and maintain business rule and index element requirement documentation (e.g., content value spreadsheets)	X	

Image Storage and Retrieval

51.	Imported images into P8 are stored in appropriate document repository per Symetra's requirements	X	
52.	Provide single web-based interface for image searching and results listing with metadata properties (index elements) as defined in Symetra's business requirements for ACS supported image storage repositories	X	
53.	Provide the ability to search and view images in P8 via metadata search	X	
54.	Apply security constraints to ensure that images in P8 are presented to Symetra End-User with appropriate security credentials	X	

3.1.3 Content Management System Enhancement Services

Content management system enhancement Services are the activities associated with the development and implementation of Symetra specified Service Requests for new or modified functions and features in the content management system to support Symetra business requirements. The following table identifies content management system enhancement Services roles and responsibilities that ACS and Symetra will perform.

Content Management System Enhancement Services Roles and Responsibilities

Content Management System Enhancement Roles and Responsibilities	ACS	Symetra
1. Document business requirements for Symetra requested new and modified content management system functions, features and projects		X
2. Define and document technical requirements for Symetra requested new and modified content management system features, functions (e.g., projects)	X	
3. Participate in technical requirement gathering activities		X
4. Approve all requirements documentation		X
5. Develop and implement system enhancements in accordance with Symetra's business requirements	X	
6. Define project Acceptance Criteria	X	
7. Participate in defining project Acceptance Criteria		X
8. Approve Acceptance Criteria		X
9. Provide test data for use during development/testing		X
10. Review and approve project milestones and project completion and close out related Service Requests	X	

4.0 Service Management

4.1 Objectives

A key objective of the Agreement is to attain the SLRs/SLAs. SLAs and project-specific SLAs are specified with Fee Reductions, as detailed in Schedule 5, where business is impacted through failure to meet significant mission critical systems or services, or project milestones or objectives warrants a reduction in Fees paid when Service performance requirements are not met. SLRs/SLAs are detailed in the following sections of this Schedule 2H.

ACS shall provide written reports to Symetra regarding ACS' compliance with the SLRs/SLAs specified in this Schedule 2H.

Image Archive SLAs

Content Management - Image Archive SLAs

General Administration Task	Service Measure	Performance Target	SLR
Online viewing	Response time	[***]	[***]
	Formula	As provided in the Spec Sheet	

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Content Management - Image Archive SLAs

General Administration Task	Service Measure	Performance Target	SLR
	Measurement Interval	As provided in the Spec Sheet	
	Measurement tool	As provided in the Spec Sheet	

Capture Management SLAs

Capture Management SLAs

General Administration Task	Service Measure	Performance Target	SLR
Scanning	Scanning accuracy	[***]	[***]
Indexing	Index accuracy	[***]	[***]
Timeliness of turnaround-front-end	Response time	[***]	[***]

Note: If any performance target of this SLR/SLA is missed, the entire SLR/SLA is considered missed

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

General Administration Task	Service Measure	Performance Target	SLR
Timeliness of turnaround-back-end	Response time	[***]	[***]
Fiche conversion	Response time	[***]	[***]
Records retention and destruction	Document destruction at the end of retention life cycle.	[***]	[***]
Requests for originals	Response time	[***]	[***]
	Formula	As provided in the Spec Sheet	
	Measurement Interval	As provided in the Spec Sheet	
	Measurement Tool	As provided in the Spec Sheet	

Image Priority Levels

Image Priority	Description
Image priority 1	[***]
Image priority 2	[***]
Image priority 3	[***]

4.2 Reports

Without limiting the terms of **Section 2.11.1** of the Agreement, ACS shall provide written reports to Symetra regarding ACS' compliance with the SLRs/SLAs and other content management reports specified in this Content Management Services Schedule 2H.

5.0 Referenced Schedules Appendices and Agreement Schedules

5.1 Referenced Content Management Services SOW Appendices

Schedule Appendix	Description
Appendix H.1	Content Management Hardware and Software
Appendix H.2	Document Identification Rules and Capture and Export Requirements
Appendix H.3	Content Management Facilities
Appendix H.4	Content Management Solution and System Requirements

5.2 Referenced Agreement Schedules

Agreement Schedule	Description
Schedule 1	Relationship Management
Schedule 2A	Cross Functional Services SOW
Schedule 5	Fee Reductions

H.1 — Content Management Hardware and Software

Machine Name	Minimum Requirement - Processor Specs Speed	Minimum Requirement - Memory	Additional Hardware Backup Devices (for example printer, DVD)	Production Applications (Name/Location/Purpose)	Patch Version	Anti-Virus Version
[***]	Intel R XEO N ™CPU 3.20 GHZ	3.25 GB of RAM		[***]	Microsoft Windows Server 2003 Standard Edition	McAfee VirusScan Enterprise Ver. 8.5.Oi
				[***]		
				[***]		
				[***]		
[***]	Intel R XEO N ™CPU 3.20 GHZ	3.25 GB of RAM	Dell Tape Drive	[***]	Microsoft Windows Server 2003 Standard Edition	McAfee VirusScan Enterprise Ver. 8.5.Oi

Machine Name	Minimum Requirement - Processor Specs Speed	Minimum Requirement - Memory	Additional Hardware Backup Devices (for example printer, DVD)	Production Applications (Name/Location/Purpose)	Patch Version	Anti-Virus Version
				[***]		
				[***]		
				[***]		
[***]	DelloptiflexGX280 Intel R Pentium R 4 CPU	.99 GB of RAM		[***]	Microsoft Windows XP Professional Version 2002 Service Pack 2	McAfee VirusScan Enterprise Ver. 8.5.Oi
				[***]		
				[***]		
				[***]		
[***]	DelloptiflexGX280 Intel R Pentium R 4 CPU	.99 GB of RAM	Printer	[***]	Microsoft Windows XP Professional Version 2002	McAfee VirusScan Enterprise Ver. 8.5i 8.5.Oi

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

2 | *Appendix H.1 — Content Management Hardware and Software*
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Machine Name	Minimum Requirement - Processor Specs Speed	Minimum Requirement - Memory	Additional Hardware Backup Devices (for example printer, DVD)	Production Applications (Name/Location/Purpose)	Patch Version	Anti-Virus Version
					Service Pack 2	
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
[***]	Delloptiflex GX280 Intel R Pentium R 4 CPU	.99 GB of RAM		[***]	Microsoft Windows XP Professional Version 2002 Service Pack 2	McAfee VirusScan Enterprise Ver. 8.5i 8.5.Oi
				[***]		

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Machine Name	Minimum Requirement - Processor Specs Speed	Minimum Requirement - Memory	Additional Hardware Backup Devices (for example printer, DVD)	Production Applications (Name/Location/Purpose)	Patch Version	Anti-Virus Version
				[***]		
				[***]		
				[***]		
				[***]		
[***]	DelloptiflexGX280 Intel R Pentium R 4 CPU	.99 GB of RAM		[***]	Microsoft Windows XP Professional Version 2002 Service Pack 2	McAfee VirusScan Enterprise Ver. 8.5.Oi
				[***]		
				[***]		
				[***]		

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Machine Name	Minimum Requirement - Processor Specs Speed	Minimum Requirement - Memory	Additional Hardware Backup Devices (for example printer, DVD)	Production Applications (Name/Location/Purpose)	Patch Version	Anti-Virus Version
Symetra Client 5 172.28.138.25	Delloptiflex GX280 Intel R Pentium R 4 CPU	.99 GB of RAM		[***]	Microsoft Windows XP Professional Version 2002 Service Pack 2	McAfee VirusScan Enterprise Ver. 8.5.Oi
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
[***]	3.6 GHZ	2 GB		[***]	Microsoft Windows 2003	McAfee VirusScan Enterprise Ver. 8.5.Oi

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

5 | *Appendix H.1 — Content Management Hardware and Software*
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Machine Name	Minimum Requirement - Processor Specs Speed	Minimum Requirement - Memory	Additional Hardware Backup Devices (for example printer, DVD)	Production Applications (Name/Location/Purpose)	Patch Version	Anti-Virus Version
[***]	Delloptiflex GX280 Intel R Pentium R 4 CPU	.99 GB of RAM	Microfilm Scanner USB	[***]	Microsoft Windows XP Professional Version 2002 Service Pack 2	McAfee VirusScan Enterprise Ver. 8.5.Oi
				[***]		
				[***]		
[***]	Delloptiflex GX280 Intel R Pentium R 4 CPU	.99 GB of RAM	Kodak I260 Scanner	[***]	Microsoft Windows XP Professional Version 2002 Service Pack 2	McAfee VirusScan Enterprise Ver. 8.5.Oi
				[***]		
				[***]		
				[***]		

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

6 | *Appendix H.1 — Content Management Hardware and Software*
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Machine Name	Minimum Requirement - Processor Specs Speed	Minimum Requirement - Memory	Additional Hardware Backup Devices (for example printer, DVD)	Production Applications (Name/Location/Purpose)	Patch Version	Anti-Virus Version
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
[***]	Delloptiflex GX280 Intel R Pentium R 4 CPU	.99 GB of RAM		[***]	Microsoft Windows XP Professional Version 2002 Service Pack 2	McAfee VirusScan Enterprise Ver. 8.5.Oi
				[***]		
				[***]		

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7 | *Appendix H.1 — Content Management Hardware and Software*
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Machine Name	Minimum Requirement - Processor Specs Speed	Minimum Requirement - Memory	Additional Hardware Backup Devices (for example printer, DVD)	Production Applications (Name/Location/Purpose)	Patch Version	Anti-Virus Version
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
[***]	DelloptiflexGX280 Intel R Pentium R 4 CPU	.99 GB of RAM		[***]	Microsoft Windows XP Professional Version 2002 Service Pack 2	McAfee VirusScan Enterprise Ver. 8.5.Oi

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

8 | *Appendix H.1 — Content Management Hardware and Software*
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Machine Name	Minimum Requirement - Processor Specs Speed	Minimum Requirement - Memory	Additional Hardware Backup Devices (for example printer, DVD)	Production Applications (Name/Location/Purpose)	Patch Version	Anti-Virus Version
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
[***]	Delloptiflex GX280 Intel R Pentium R 4 CPU	248 MB of RAM		[***]	Microsoft Windows XP Professional Version 2002 Service Pack 2	McAfee VirusScan Enterprise Ver. 8.5.Oi

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

9 | *Appendix H.1 — Content Management Hardware and Software*
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Machine Name	Minimum Requirement - Processor Specs Speed	Minimum Requirement - Memory	Additional Hardware Backup Devices (for example printer, DVD)	Production Applications (Name/Location/Purpose)	Patch Version	Anti-Virus Version
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		
				[***]		

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

10 | *Appendix H.1 — Content Management Hardware and Software*
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Machine Name	Minimum Requirement - Processor Specs Speed	Minimum Requirement - Memory	Additional Hardware Backup Devices (for example printer, DVD)	Production Applications (Name/Location/Purpose)	Patch Version	Anti-Virus Version
				[***]		
				[***]		
[***]	Intel R Pentium R 4CPU 2.66 GHZ	248 MB of RAM		[***]	Microsoft Windows XP Professional Version 2002 Service Pack 2	McAfee VirusScan Enterprise Ver. 8.5.Oi
				[***]		
				[***]		
				[***]		
[***]	2.67 GHZ	504 MB		[***]	Microsoft Windows XP Professional Version 2002 SP2	McAfee VirusScan Enterprise Ver. 8.5.Oi

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

11 | *Appendix H.1 — Content Management Hardware and Software*
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Machine Name	Minimum Requirement - Processor Specs Speed	Minimum Requirement - Memory	Additional Hardware Backup Devices (for example printer, DVD)	Production Applications (Name/Location/Purpose)	Patch Version	Anti-Virus Version
				[***]		
				[***]		
[***]	Intel R Pentium R 4CPU 2.67 GHZ	248 MB of RAM			Microsoft Windows XP Professional Version 2002 Service Pack 2	McAfee VirusScan Enterprise Ver. 8.5.Oi
				[***]		
				[***]		

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

12 | *Appendix H.1 — Content Management Hardware and Software*
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FileNet P8

The following sections list the hardware and software associated with the FileNet P8 content management solution in Hillsboro, Oregon.

Hardware

The following tables list hardware for the production, quality assurance, test, development, and sandbox environments.

Production Environment Hardware

Server Name	Server Role
[***]	File Store (SAN STORAGE)
[***]	Content Engine/Web Sphere Application Svr
[***]	Database Server (Oracle/SQL)
[***]	Primary Robot Server
[***]	Backup Robot Server
[***]	Process Engine
[***]	Application Engine/Web Sphere Application Svr
[***]	Application Engine/Web Sphere Application Svr
[***]	Primary Centera
[***]	Replica Centera

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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Quality Assurance Environment Hardware

Server Name	Server Role
[***]	Content Engine #1/Web Sphere Application Svr
[***]	Content Engine #2/Web Sphere Application Svr
[***]	Database Server (SQL)
[***]	Database Server (Oracle)
[***]	Primary Robot Server
[***]	Process Engine
[***]	Application Engine/Web Sphere Application Svr
[***]	Primary Centera
[***]	Replica Centera

Test Environment Hardware

Server Name	Server Role
[***]	Content Engine #1/Web Sphere Application Svr
[***]	Content Engine #2/Web Sphere Application Svr
[***]	Database Server (SQL)
[***]	Database Server (Oracle)
[***]	Primary Robot Server
[***]	Process Engine
[***]	Application Engine/Web Sphere Application Svr
[***]	Primary Centera
[***]	Replica Centera

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Development Environment Hardware

Server Name	Server Role
[***]	Content Engine #1/Web Sphere Application Svr
[***]	Content Engine #2/Web Sphere Application Svr
[***]	Database Server (SQL)
[***]	Database Server (Oracle)
[***]	Primary Robot Server
[***]	Process Engine
[***]	Application Engine/Web Sphere Application Svr
[***]	Primary Centera
[***]	Replica Centera

Sandbox Environment Hardware

Server Name	Server Role
[***]	Content Engine #1/Web Sphere Application Svr
[***]	Content Engine #2/Web Sphere Application Svr
[***]	Database Server (SQL)
[***]	Database Server (Oracle)
[***]	Primary Robot Server
[***]	Process Engine
[***]	Application Engine/Web Sphere Application Svr
[***]	Visual Studio
[***]	Primary Centera
[***]	Replica Centera

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

15 | *Appendix H.1 — Content Management Hardware and Software*
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Software

- ☐   Professional Content Mgr 3.x
- ☐   Content Engine 3.5.0
- ☐   Process Engine 3.5.0
- ☐   Application Engine 3.5.0
- ☐   FileNet P8 3.5.0a Docs
- ☐   Apache

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Appendix H.2—Document Identification Rules and Capture and Export Requirements

ACS has provided a sample template for document identification rules and capture and export requirements. This template is representative of the format used for the following:

- ☐ Agency Services
- ☐ Funding Services
- ☐ Funding Services Imperial WSF
- ☐ Group Excess Loss
- ☐ Group Field Support
- ☐ Group Financial Reporting
- ☐ Group Life
- ☐ Income Annuities
- ☐ Individual Content
- ☐ Individual Forms
- ☐ Individual Support
- ☐ Retirement Services

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SR Date	Requestor	Enhancement/Description	Overview of requirements for SR
11/8/06			
12/11/06			
2/7/07			
2/26/07			
7/10/07			
2/14/08			
2/21/08			
03/05/08			
04/21/08			
4/23/08			
4/24/08			
12/29/08			

	INDEX VALUE PROPERTIES
Document Class Name:	Funding Services
Doc Class Symbolic Name:	FS
Section Title — Batch Name:	To P8 = BMFSyyyymmddiiiiii where i is incrementing number
Entry Template Name:	Funding Services
Stored Search:	Funding Services
Choice List:	Company Info; Funding Services DocTypes

Change with current SR	**Property Name (P8 Search Element)**	**Symbolic Name (P8 Administration)**	**XML Tag Name (For P8 Import)**	**Format Edits for P8**	**Format Edits for Indexing**	**Rules for Indexing**	**Instructions (Processing exceptions)**

Indicates to be documented by ACS

DOCTYPE CHOICELIST

P8 Choice List Name: Funding Services DocTypes
P8 Index Value Used: DocumentTypeFundSvs

Change with current SR	P8 DocType ChoiceList (Values for P8 search choicelist and in XML to P8 from KY and VS)	Scanning App (Code for KY)

Indicates to be documented by ACS

DOCTYPE CHOICELIST

P8 Choice List Name: Company Info
P8 Index Value Used: Company Info

Change with current SR	P8 DocType ChoiceList (Values for P8 search choicelist and in XML to P8 from KY and VS)	Scanning App (Code for KY)

Indicates to be documented by ACS

P8 Choice List Name: Case Status
P8 Index Value Used: CaseStatus

Change with current SR	P8 DocType ChoiceList (Values for P8 search choicelist and in XML to P8 from KY and VS)	Scanning App (Code for KY)
	Approved	
	Disapproved	
	Cancelled	

Indicates to be documented by ACS

Search Order	Description	Results Order	Description
1	Contract Number *is equal to*	1	Title
2	Contract Number *is like*	2	Contract Number
3	Company Info *is equal*	3	Company Info
4	Document Type FundSvc *is equal to*	4	Qtr Year
5	Qtr Year *is equal to*	5	Client Name
6	Client Name *is like*	6	Case Status
7	Case Status *is equal to*	7	Document Type FundSvc
8	DCN/ID *is equal to*	8	Page Count
9	DCN/ID *is like*		

Title	Contact Number	Company Info	Qtr/Year	Client Name	Case Status	Document Type Fundsvc	Page Count
[***]	[***]	[***]	[***]	[***]		[***]	
[***]	[***]	[***]	[***]	[***]		[***]	
[***]	[***]	[***]	[***]	[***]		[***]	
[***]	[***]	[***]	[***]	[***]		[***]	
[***]	[***]	[***]	[***]	[***]		[***]	

Funding Services

ENTRY TEMPLATE
This allows documents and images saved on network to be imported into P8.

Entry Template: Funding Services

Changes for SR	Order	Property	P8 Entry Template Property Rules		Symetra Processing Notes
	1	DCN/ID	Required		
	2	Contract Number	Required;	10 characters maximum (alpha/numeric)	
	3	Company Info	Required;	ChoiceList for CompanyInfo	
	4	Document Type FundSvc	Required;	ChoiceList for Document Type FundSvc	
	5	Qtr Year	Required;	4 character maximum (alpha/numeric)	
	6	Client Name	Required;	30 character maximum (any character)	
	7	Case Status	Required;	ChoiceList for CaseStatus	
	8	Page Count	Required		

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Funding Services

SECURITY GROUPS

Symetra Security Group
Application.Filenet.FundSvc.Viewer
Application.Filenet.FundSvc.Update
Application.Filenet.FundSvc.Capture
Application.Filenet.FundSvc.Entry

Comments
See current user listing at:

Viewer = view capability
Update = view and index property update capability
Capture = view, index property value and document delete capability
Entry = allowed to input into P8 through Entry Template and have access to template shortcuts

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Unit Name
Budget Reference
Storage of Paper
Volume Estimates

Production Issue Contacts

Company: o Clearscape Funding Corporation

Clearscape I Contract #: AA0 _____

Clearscape II Contract #: CFCII _____
First 5 digits of last name

Quarter & Year: __Q__ __(ex. 1Q07)

Comment: (Client Name): _____, _____
last name   First name

Prepared by: o ryablo   o catduo   o honfau   o kevda   o cenwil   o poorao   o kimgri   o panaga   o amykan

DOCUMENT TYPES

o **APP-Application**

o **P&S-Purchase and Sale Agreement**

o **LEG-Legal Documents**

o **COR-Correspondence**

o **WIR-Wire/Check Documents**

o **END-Endorsement**

o **MIS-Miscellaneous**

Case Status: o **Approved**   o **Disapproved**   o **Cancelled**

*Number of Pages*_____

Sent to ACS on __/__/ 20__

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Funding Services- Separator/Scan Page

Company: o SABS CO   **Contract # : AA0_____**

Quarter & Year: __Q__ __(ex. 1Q07)

Comment: (Client Name): _____ , _____
                                    last name   First name

Prepared by: o ryablo   o catduo   o honfau   o kevda   o cenwil   o poorao   o kimgri   o panaga   o amykan

<u>**DOCUMENT TYPES**</u>

o **APP-Application**

o **P&S-Purchase and Sale Agreement**

o **LEG-Legal Documents**

o **COR-Correspondence**

o **WlR-Wire/Check Documents**

o **END-Endorsement**

o **MIS-Miscellaneous**

Case Status: o **Approved**   o **Disapproved**   o **Cancelled**

Number of Pages _____

Sent to ACS on __/__/ 20_____

Appendix H.3 — Content Management Facilities

Operational facilities are at the following location:

ACS, Inc.
1084 S. Laurel Rd
London, KY 40741
Attn: Symetra SBU

FileNet P8 Application Support facilities are at the following location:

ACS, Inc.
3935 NW Alocleck Place
Suite A-100
Hillsboro OR 97124

1 | *Appendix H.3 Service Location*
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SCHEDULE 3
FEES

[Attached Hereto]

SCHEDULE 3

SCHEDULE 3

FEES

for

SYMETRA LIFE INSURANCE COMPANY

August 1, 2009

1.0 Introduction

This **Schedule 3** provides the basis for determining the Fees for the Services, subject to adjustments as provided for in this **Schedule 3** and in the Agreement, and describes the processes and methodologies for calculating the Fees. The Fees for the Services are set forth in **Appendix 3.1**.

2.0 Annual Services Fees

The Annual Services Fees, subject to adjustment as provided for in this **Schedule 3** and in the Agreement, are set forth in **Appendix 3.1**. The Annual Services Fees will be divided by twelve (12) to determine the amount of Fees to be invoiced monthly; these Fees will exclude all pass-through Fees that are chargeable to Symetra, as designated in **Appendix 3.1** (*e.g.*, postage, Software licensing and telephony).

[***]

3.0 Transition Fees

The transition Services Fees are set forth in **Appendix 3.1**. The transition Fees will be invoiced as Services are received, due in accordance with **Section 6.3.1** of the Agreement. Without limiting the foregoing, invoices will be itemized and include the following detail: hardware, Software, telecommunications pass-through charges and professional Services fees.

4.0 Baselines

The Baselines for all five (5) Contract Years (which Baselines are estimates only in the case of Contract Years four (4) and five (5)) are set forth in **Appendix 3.1**. The Baselines shall be re-set as provided in **Section 6.2.3** of the Agreement.

5.0 Fees For Recurring Services

    5.1 Fixed Unit Pricing. Fees for recurring Services are aggregated and based upon fixed unit prices for the resource consumption or volumes identified in the applicable Baselines. The Fees represent all variable and fixed cost components required to deliver the Services including, without limitation, costs associated with ACS' core infrastructure, hardware and designated Software associated with Service Tower environments, and Equipment Refresh and Software Enhancement obligations (see **Sections 2.5.1** and **2.5.2** of the Agreement). In accordance with the terms set forth in **Section 6.2.3** of the

---

Agreement, the Fees will be adjusted (subject to the Deadband Allowance described below) to the actual resource consumption/volumes in the user environment, and will take effect on the invoice for the following month. For any resource consumption/volumes that may vary from day-to-day or other periodic basis, a monthly average will be used to determine whether an adjustment based on an increase or decrease in resource consumption or volumes should be made.

[***]

5.2 ARC/RRC Units; Adjustments Outside of Deadband Allowance

    A. ARC/RRC Units. ARC and RRC unit charges/reductions have been defined for each component of the Services in **Appendix 3.1**. For increases or reductions in resource consumption/volumes outside the Deadband Allowance, the monthly Fees will increase or decrease based on the incremental resource consumption/volume from the Deadband Allowance low point (for reductions) or high point (for additions) times the unit price.

        –   *Example (ARC Within Deadband Allowance): If the Baseline is one hundred (100) users, and actual volume is one hundred thirty (130) users, on the next monthly invoice, the Fee is calculated as $105 * x + (130-105) * y$ (where "x" = fixed unit price and "y" = unit price for additional units).*

        –   *Example (RRC Within Deadband Allowance): If the Baseline is one hundred (100) users, and actual volume is seventy-five (75) users, on the next monthly invoice, the Fee is calculated as $95 * x + (75-95) * (z – x)$ (where "x" = fixed unit price and "z" = unit price for reduced units).*

    B. Adjustments Outside of Pricing Band. If Symetra's actual consumption/volume for a particular component of Service is higher or lower than the Pricing Band for the applicable Baseline, the Parties agree to re-set the affected Baseline(s) in accordance with the terms set forth in **Section 6.2.3**.

5.3 Pass-Through Fees. Pass-through Fees are those Third Party charges, including postage, Software licensing and telephony, that ACS incurs in the provision of Services

that are itemized separately from Annual Services Fees and are passed through without additional mark-up (unless otherwise agreed to by Symetra).

6.0 Termination Fees

The Termination Fees that are applicable as of the Restatement Date are set forth in **Appendix 3.1**. ACS represents and warrants to Symetra that it adhered to the Termination Fees principles set forth below when it established the Termination Fees set forth in such tables, and it will adhere to the Termination Fees principles set forth below when establishing Termination Fees (if any) in the future pursuant to Principle #3 below. Should Symetra elect to terminate the Agreement in part for its convenience or any other partial termination in which Termination Fees may apply, a pro-rata portion of the Termination Fee shall apply. The Termination Fee tab in Appendix 3.1 provides the Termination Fees for the sixth month of each Contract Year. Termination Fees for months other than the sixth month will be calculated on a pro-rata basis.

    Principle #1. The maximum aggregate amount of any Termination Fees payable shall be limited to actual fixed, depreciable (or amortizable) sunk asset and investment costs only related directly to the Services and other fixed costs as described in the Termination Fees tab of Appendix 3.1. ACS shall use its commercially reasonable efforts to mitigate and reduce the amount of Termination Fees applicable by redeploying depreciable or amortizable assets or investment costs to other uses within ACS for its own use, the use of its customers, and Symetra.

    Principle #2. The applicable amount of any Termination Fees payable shall be further adjusted on a downward sliding scale straight line depreciation method basis based on the number of days remaining in the unfulfilled three (3) year Initial Term calculated as of the Termination Date.

    Principle #3. ACS will use reasonable efforts to mitigate non-amortizable investment costs. Symetra shall not be responsible for any additional Termination Fees (meaning Termination Fees in addition to those set forth in this **Schedule 3**) and/or other actual non-amortized costs except to the extent that the Parties have mutually agreed in writing to: (a) adjust or change the scope of the Services; (b) amend the scope of the applicable Termination Fees and/or other actual non-amortized costs; and (c) execute an amendment to this Agreement or an Out-of-Scope Work Order in accordance with **Section 2.9** of the Agreement.

7.0 Basis of Pricing

The Fees include the following for each Service Tower:

    7.1 Schedule 2B — Data Center Services. The Fees set forth in **Appendix 3.1** for the Data Center Service Tower include the following elements:

        7.1.1 Mainframe Services. Pricing for mainframe Services is MIP unit pricing and shall include all storage and tape charges associated with mainframe

operating systems' storage as well as all of the managed Services detailed in **Schedule 2B**.

7.1.2 Server Services. Server unit pricing is measured by quantity of servers and includes all of the managed Services detailed in **Schedule 2B** in connection with the following server types:

- Physical Standard Server: HP Proliant DL38x G6 series, 2 CPU, 4 to 8 GB RAM, 2U of rack space or equivalent

- Physical Large Server: HP Proliant DL58x G5 series, 4 CPU, 8 to 32 GB RAM, 4U of rack space or equivalent

- Virtual Host Server: VMware host server supporting OS instances HP Proliant DL38x G6, 2 CPU, 128 or 144 GB RAM, 2U of rack space or equivalent.

- Virtual Server: VMware partitioned server with an OS Instance-Specs negotiated on Instance creation.

- Remote Servers: HP Proliant ML350 series — 2 CPU, 4 GB RAM, tower chassis / 5U of rack space or equivalent

- EMC VMware vCenter Lifecycle Manager: Services are charged per active CPU slot and product deployment is commercial off-the-shelf [COTS] Standard Edition. Changes to resource units will follow established Change Management Procedures.

- EMC VMware vCenter Lab Manager is to be provided by the repurpose of existing HP DL580, 2 CPU Dual Core, 32GB RAM server hardware for the contract term. Services are charged per active CPU slot and services included are outlined in document 05_4.2 Data Center Services. Product deployment is commercial off-the-shelf [COTS].

7.1.3 Database Services. Database Services are charged on a per Database Instance basis and include all Services detailed in **Schedule 2B** (*e.g.*, mainframe database Services include all Services associated with supporting DB2 and IMS instances; mid-range database Service including all Services associated with supporting Oracle databases, and server database Services include all Services associated with supporting SQL databases).

7.1.4 SAN Storage Services. SAN storage Services are charged on a per gigabyte of storage quantity and the unit charge includes all charges including, but not limited to, hardware, Software, tape backup and all storage Services defined in **Schedule 2B** in connection with the following storage types:

- TIER 1: SAN hardware frame is an EMC DMX Symmetrix or equal having 146GB 15K rpm disk drives with a typical RAID5 (3+1) or (7+1) configuration. Metric volumes are based on storage that is allocated to mainframe processing.

- TIER 2: SAN hardware frame is an EMC CX Clariion or equal having 300GB FC hard drives with 15K rpm disk speeds with a typical RAID5 (4+1) configuration. Metric volumes are based on RAW allocated physical disk.

- TIER 3: SAN hardware frame is an EMC CX Clariion or equal having 1000GB SATA hard drives with 7.2K rpm disk speeds with a typical RAID6 (12+2) configuration. Metric volumes are based on RAW allocated physical disk.

- TIER 4: SAN hardware frame is an EMC Centera or equal having 1000GB hard drive node bundle configuration. Metric volumes are based on usable allocated disk.

7.1.5 Project Services. Project Services are charged on a monthly basis in the fixed dollar amount set forth in Appendix 3.1 for Services that span all Service Towers. Project Services shall mean work requested by Symetra so long as: (a) the request is for a discrete unit of non-recurring work that requires start-up, planning and execution; (b) the work is not required for ACS to meet other obligations under the Agreement; and (c) the work is not required to meet SLAs (which work ACS shall perform without incremental cost to Symetra).

If Symetra authorizes an increase in the project Services per month, the rate for such additional Services shall be provided based on the rates set forth in Schedule 4 or, for Third-Party charges, as agreed to by Symetra. If Symetra exceeds the monthly project Services amount available in a given month, the excess amount will be charged using the rates set forth in Schedule 4 or, for Third-Party charges, as agreed to by Symetra. If Symetra does not fully utilize the fixed dollar amount available in a given month, the balance of the unused dollar amount available for that month shall carry forward month-over-month. The dollar amount shall accumulate and aggregate and be usable for a twelve (12) month period from the date that amount accrued, after which time such dollar amount for that corresponding month shall expire.

[***]

7.1.6 Communication and Collaboration Services. The following communication and collaboration Services shall be charged as follows

Resource Category	Resource Unit of Measure
Outlook Services, including but not limited to. email, calendar and email attachment encryption	Employee count provided by Symetra
Email archiving	Quantity of users
Instant Messaging (IM), LiveMeeting, etc.	Quantity of users
Microsoft Office SharePoint Services (MOSS)	Fixed monthly Service Fee

7.1.7 CoreID Licenses. The following conditions apply to the management of CoreID licenses:

- A one-time purchase of [***] CoreID licenses are included at no additional cost to Symetra.

- Maintenance Fees for the [***] CoreID licenses will commence with Contract Year 1 of the Agreement.

- Newly purchased licenses will incur license Fees for only that Contract Year that they are accounted for within Appendix 3.1. Maintenance charges for those licenses will commence in the following Contract Year.

- In February of each Contract Year a true-up will occur to determine additional licenses consumed beyond the Baseline for that year. True-up licenses will only incur license Fees for that Contract Year in which they are accounted for. Maintenance charges for those licenses will commence in the following Contract Year.

7.2 Schedule 2C—Distributed Computing Services. The **Appendix 3.1** Fees for the Distributed Computing Service Tower include the following elements:

7.2.1 Distributed Computing Services. Distributed computing Services are all of the managed Services detailed in **Schedule 2C** associated with supporting desktops, laptops, PDAs (and other similar devices) and network printers. Pricing is based on an employee count provided by Symetra for each of the following:

- Symetra headquarter desktops, laptops and in-scope attached peripheral devices; and

- Remote offices and teleworkers desktops, laptops and in-scope attached peripheral devices. Per employee count Fees for this category include all charges for Third Parties performing the Services.

Support for in-scope mobile computing and PDA devices (e.g., Blackberrys, Smartphones, and wireless cards) Resource units are calculated based on total managed devices.

Network-attached printers are a part of the distributed computing Services and are priced on a per-printer unit price.

7.3 Schedule 2D—Data Network Services. The **Appendix 3.1** Fees for the Data Network Service Tower include the following elements:

7.3.1 Data Network Services. Pricing includes all of the managed Services detailed in **Schedule 2D** and is based upon a per-device unit Fee for the following:

- Routers;
- LAN switches to include both wired and wireless switches;
- Firewalls; and
- Load balancers.

Security network Services are priced on a fixed Fee basis for each of the following:

- Network IDS;
- Host IDS; and
- Managed penetration.

7.3.2 Data Network Pass-Through Fees.

The cost of inbound/outbound network charges associated with the data network shall be passed through to Symetra at actual cost plus [***] mark-up. Mark-up Fees are detailed separately from carrier charges in pass-through detailed billing.

7.4 Schedule 2E—Voice Communications Services. The **Appendix 3.1** Fees for the Voice Communications Service Tower include the following elements:

7.4.1 Voice Services. Voice communications Services include all of the managed Services detailed in **Schedule 2E**. Pricing is based upon a Symetra employee count provided by Symetra.

Call recording Services pricing is based upon a count of Symetra employees identified by ACS and authorized by Symetra to use call recording Services. Resource unit is based on the quantity of users.

7.4.2 Voice Services Pass-Through Fees. The cost of inbound/outbound network charges associated with the voice Services shall be passed through to Symetra at actual cost plus [***] mark-up. Mark-up Fees are detailed separately from carrier charges in pass-through detailed billing.

7.5 Schedule 2F—Help Desk Services. The **Appendix 3.1** Fees for the Help Desk Service Tower include the following elements:

7.5.1 Help Desk Services. Help desk Services include all of the managed Services detailed in **Schedule 2F**. Pricing is based upon a per employee count provided by Symetra for individuals authorized to access the help desk.

7.5.2 Pass-Through Fees. The cost of the following user licenses shall be passed through to Symetra with [***] markup. This markup is reflected in the Appendix 3.1.

- Fixed user Remedy licenses; and
- Novell ID management licenses.

7.6 Schedule 2G—Output Processing Services. The **Appendix 3.1** Fees for the Output Processing Services Service Tower include the following elements:

7.6.1 Printed Image Output—ACS Location and Bellevue. Pricing for printed images is based upon an image count. Image count equates to printed sides, e.g., if front is printed then image count equals one (1); if both sides are printed, then image count equals two (2). If nothing is printed on either the front or back, e.g., blank or banner page, then image count equals zero (0).

7.6.2 Post Processing. Pricing is based upon the quantity each of 6x9 envelopes, #10 envelopes, flat envelopes and boxes.

7.6.3 Print Programming. The fixed monthly Fee for print programming Services is equal to the Baseline hours multiplied by the print programming hourly rate set forth in **Schedule 4**. Print programming Services will include technical design, specification, programming, Symetra authorized programming support, and testing to meet Symetra's requirements. Programming will be provided on applications needed to process Symetra data files into printed output and for iProof and Doc1 e2Vault Archive. In addition, such Services will include programming needed for operational requirements such as sequence number, postal net barcode, fulfillment barcode and logging.

[***]

7.6.4 iProof. Pricing is based upon job count. For defined jobs, pricing includes providing print file for image viewing prior to print and archiving processes.

7.6.5 Postal Presorting. Pricing is based on the quantities of #10 and 6x9 envelopes only. These envelopes are mailed at the pre-sort rate for postage.

7.6.6 Pass-Through Fees. All postage charges including over-night mail charges, freight, special delivery, etc., (e.g., FedEx, UPS and USPS) shall be passed through to Symetra at actual cost without mark-up.

7.7 Content Management Services. The **Appendix 3.1** Fees for the Content Management Service Tower include the following elements:

7.7.1 Microfiche Conversion Scanning. Pricing is on a per-image basis. The Services involve the conversion of microfiche images to .tif images. All images on microfiche are grouped together as a document for indexing.

7.7.2 Microfiche Conversion Request. Pricing is on a per-request basis. The Service include finding the microfiche that has been requested by Symetra for conversion.

7.7.3 Indexing — Front-end. Pricing is on a per-document basis. The Services include document start/stop identification, document product identification, document class identification (folder), document type identification and the determination and capture of index elements or characters.

7.7.4 Indexing — Back-end. Pricing is on a per-document basis. The Services include the capture of index elements involving fields or characters.

7.7.5 Received Mail Preparation. Pricing is on a per-page basis. The Services include receiving mail, opening mail, date/time stamping of mail, and sorting and preparing mail for scanning.

7.7.6 Back-end Scanning Prep. Pricing is on a per-page basis. The Services include receiving paper documents from Symetra and preparing them for scanning.

7.7.7 Paper Scanning. Pricing is on a per-image basis. Each paper page will become one or two images. If the back is blank, there is only one image. The Services include the physical scanning of each paper page, performing image quality control, and removing blank images.

7.7.8 Electronic Image. Pricing is on a per-image basis. The Services include the handling and support to bring electronic images from non-ACS created

images (*e.g.*, faxes, Bellevue scanning) into the appropriate content management system to stage for indexing.

7.7.9 Requested Research. Pricing is on a per-request basis with the request count made by Symetra. The Services include finding original documents in storage areas and processing or returning to Symetra as requested.

7.7.10 Check Handling. Pricing is on a per-check basis. The Services include check endorsement, detailed check logging, and secure storage of the check until the check is overnighted back to Symetra.

7.7.11 Copying. Pricing is on a per-image basis. Copying is required in processing because original certificates and checks, as well as other non-standard documents, are not scanned.

7.7.12 [***] Application Data Capture. Services for [***] Application Data Capture is in Appendix 3.2

The data in this document is Confidential and Proprietary Information
Pricing Workbook Table of Contents

Worksheet Title / Hyperlink	Description
Template Instructions	
Instructions & Setup Sheet	**READ FIRST**—Instructions for Setting up and Completing Pricing Workbook
Pricing Summary Sheets	
Pricing Summary - 5 Year Rollup	Summary of Five-Year pricing across all Service Areas
Monthly Charges	
Data Center	Pricing for Data Center Services
Distributed Computing	Pricing for Distributed Computing Services
Data Network	Pricing for Data Network Services
Help Desk	Pricing for Help Desk Services
Voice Communications	Pricing for Voice Communications Services
Output Processing	Pricing for Output Processing Services
Content Management	Pricing for Content Management Services
Disaster Recovery	Worksheet for Itemizing Disaster Recovery Charges for Each Tier of Service
Other Costs	
Migration (Transition) Fees	Worksheet for itemizing transition (migration) fees for any major change in the ways that services will be delivered
Termination Fees	Worksheet for itemizing Termination Fees for new services only in each Service Area.
Vendor Pricing Assumptions	
Pricing Assumptions	Worksheet to itemize all assumptions upon which its pricing is dependent
Other Worksheets	
Optional Pricing Scenarios	Worksheet to price alternate solutions to reduce price

SUMMARY—FIVE-YEAR ROLL-UP

Service Recipient: **Symetra**
Vendor Name: **ACS**

TOTAL ANNUAL SERVICE FEES

Service / Description	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6 Optional	Year 7 Optional	Total
Data Center	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Distributed Computing	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Data Network	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Help Desk	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Voice Communications	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Output Processing	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Content Management	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
ANNUAL TOTAL FEES	**$ 11,414,520**	**$ 10,579,644**	**$ 10,620,036**	**$ 10,757,196**	**$ 10,924,716**	**$ 10,924,716**	**$ 10,924,716**	**$ 76,145,544**

TOTAL ANNUAL FEES

Service / Description	Year 1	Year 2	Year 3	Year 4	Year 5	Year 6 Optional	Year 7 Optional	Total
Data Center	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Distributed Computing	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Data Network	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Help Desk	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Voice Communications	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Output Processing	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Content Management	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
ANNUAL TOTAL FEES	**$ [***]**	**$ [***]**	**$ [***]**	**$ [***]**	**$ [***]**	**$ [***]**	**$ [***]**	**$ [***]**

EARLY TERMINATION FEES

	Year 1	Year 2	Year 3	Year 4	Year 5
Early Termination Fees — Data Center	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Early Termination Fees — Distributed Computing	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Early Termination Fees — Data Network	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Early Termination Fees — Help Desk	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Early Termination Fees — Voice Communications	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Early Termination Fees — Output Processing	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Early Termination Fees — Content Management	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
TOTAL TERMINATION FEES	**$ 4,728,377**	**$ 4,161,873**	**$ 3,247,766**	**$ 2,841,432**	**$ 2,515,901**

NOTE: Early termination fees apply only to termination for convenience   Termination Fees Details

YEAR 1 ONE-TIME MIGRATION (TRANSITION) COSTS

Data Center	$ [***]
Distributed Computing	$ [***]
Data Network	$ [***]
Help Desk	$ [***]
Voice Communications	$ [***]
Output Processing	$ [***]
Content Management	$ [***]
TOTAL MIGRATION (TRANSITION) FEES	**$ [***]**

Data Center

Symetra
ACS

Vendor Provided Services		Year 1 Price Per Month			Year 2 Price Per Month			Year 3 Price Per Month			Year 4 Price Per Month			Year 5 Price Per Month			Year 6 Optional Price Per Month			Year 7 Optional Price Per Month			Description/ Comments
Resource Unit Category	Resource Unit of Measure	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	
Management Services (including fees associated with Schedule 1)	Fixed	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Mainframe																							
Mainframe Services (Dedicated system)	MIPs	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Servers																							
Physical Standard Server	Qty of Servers	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Physical Large Server	Qty of Servers	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	Y2 represents VM Ware host refresh to increase memory to support V Sphere Software License
Virtual Host Servers	Qty of Servers	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Virtual Server OS Instances	Qty of OS Instances	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Remote Servers	Qty of Servers	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Database Services																							
Mainframe	Qty of Instances (Prod, QUA and Dev)	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Servers	Qty of Instances (Prod, QUA and Dev)	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Storage																							
Storage Services TIER 1 (All in price to include hardware, software, services and tape backup)	Qty of GB	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Storage Services TIER 2 (All in price to include hardware, software, services and tape backup)	Qty of GB	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Storage Services TIER 3 (All in price to include hardware, software, services and tape backup)	Qty of GB	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Storage Services TIER 4 (All in price to include hardware, software, services and tape backup)	Qty of GB	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Infrastructure Project Services																							
Project Pool Hours	Fixed	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Communication and Collaboration																							
archiving	Employee Count	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	Includes labor and tools – infrastructure support included in server rates above
Email Archive	Qty of Users	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
IM, Livemeeting, etc.	Qty of Users	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
MOSS	Fixed	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
EMC VMware Lab Manager	Qty of Active CPU Slots	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
EMC VMware Lifecycle Manager	Qty of Active CPU Slots	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
ORACLE Core ID Licensing (non-employee)	Qty of Licenses	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Oracle Core ID Maintenance (non-employee)	Qty of Licenses	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
	MONTHLY SERVICES FEE			$[***]			$ [***]			$ [***]			$[***]			$ [***]			$ [***]			$ [***]	
	ANNUAL SERVICES FEE			$[***]			$ [***]			$ [***]			$[***]			$ [***]			$ [***]			$ [***]	

Pass-through Charges (Third-party provided products, services, and/or project expenses) **Note:** Provide a detailed list of items in each category as an attachment to this pricing sheet.

Pass-Through Description & Vendor	Unit of Measure	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total	
Filenet Software Maintenance		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	
Other (specify in Comments) — see "Pass through detail" sheet									VMWare Instance SA-06-026, Email Archive SA-07-035, Manage User Groups SA-07-035, Managed Transport (FTP) SA-08-0021
MONTHLY TOTAL PASS-THROUGH FEE		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	
ANNUAL PASS-THROUGH FEE		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	
ANNUAL SERVICE AREA FEES		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	

Vendor Provided Services		Year 1 Price Per Month		Year 2 Price Per Month		Year 3 Price Per Month		Year 4 Price Per Month		Year 5 Price Per Month		Year 6 Optional Price Per Month		Year 7 Optional Price Per Month	
Resource Unit Category	Unit of Measure	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price
Mainframe															
Mainframe Services (including DASD and Tape Processing)	MIPs	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Servers															
Physical Standard Server	Qty of Servers	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Physical Large Server	Qty of Servers	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Virtual Host Servers	Qty of Servers	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Virtual Server OS Instances	Qty of OS Instances	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Remote Servers	Qty of Servers	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Database Services															
Mainframe	Qty of Instances (Prod, QUA and Dev)	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Servers: SQL	Qty of Instances (Prod, QUA and Dev)	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Storage Services															
Storage Services TIER 1 (All in price to include hardware, software, services and tape backup)	Qty of GB	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Storage Services TIER 2 (All in price to include hardware, software, services and tape backup)	Qty of GB	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Storage Services TIER 3 (All in price to include hardware, software, services and tape backup)	Qty of GB	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Storage Services TIER 4 (All in price to include hardware, software, services and tape backup)	Qty of GB	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Communication and Collaboration															
archiving	Employee Count	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Email Archive	Qty of Users	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
IM, Livemeeting, etc.	Qty of Users	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
MOSS	Fixed	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
EMC VMware Lab Manager	Qty of Active CPU Slots	$ [***]		$ [***]		$ [***]		$ [***]		$ [***]		$ [***]		$ [***]	
EMC VMware Lifecycle Manager	Qty of Active CPU Slots	$ [***]		$ [***]		$ [***]		$ [***]		$ [***]		$ [***]		$ [***]	
ORACLE Core ID Licensing (non-employee)	Qty of Licenses	$ [***]		$ [***]		$ [***]		$ [***]		$ [***]		$ [***]		$ [***]	
Oracle Core ID Maintenance (non-employee)	Qty of Licenses	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Infrastructure Project Services															
Project Pool Hours	Hours														

Management Fees Detail:

Description	Units	Unit Rate	Monthly Charge
Account management (Acct team, Innovation, SDRM, Contract management, Other cross functional)	[***]	[***]	$ [***]
FileNet Application Services	[***]		$ [***]
IT Continuity (Disaster Recovery)	[***]	[***]	$ [***]
Total			$[***]

SUMMARY OF PRICING CHANGES FROM 06-11-2009 SUBMISSION:

1. Called out account management

2. STORAGE — provided tiered storage pricing and adjusted volumes to reflect virtualization and changes to P8 environment

3. P8 ENVIRONMENT — Provided breakout of P8 volumes in a separate sheet "Data Center-P8"

4. Revised MOSS pricing

5. Revised project pool hours rate based of current labor rates

6. Provided better year-over-year efficiencies

STORAGE TIERING EXPLANATION:

Tier 1 is mainframe storage

Tier 2 is high speed fiber channel connected storage

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Vendor Provided Services Resource Unit Category	Unit of Measure	Year 1 Price Per Month			Year 2 Price Per Month			Year 3 Price Per Month		
		Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total
Management Services (including fees associated with Schedule 1)	Fixed	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
Network Services										
Routers (includes all managed services)	Qty of routers	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
Load Balancers	Qty of load balancers	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
LAN Switches (Wired and wireless and includes all managed services)	Qty of switches	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
Firewalls (includes all managed services)	Qty of firewalls	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
Network IDS	Fixed	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
Host IDS	Fixed	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
Managed penetration	Fixed	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
MONTHLY SERVICES FEE				$[***]			$[***]			$ [***]
ANNUAL SERVICES FEE				$[***]			$[***]			$ [***]

Pass-through Charges (Third-party provided products, services, and/or project expenses) **Note: Provide a detailed list of items in each category as an attachment to this pricing sheet.**

Pass-Through Description & Vendor	Unit of Measure	Monthly Total	Monthly Total	Monthly Total
See "Pass-through Detail Sheet"		$[***]	$[***]	$ [***]
Other (specify in Comments)		$[***]	$[***]	$ [***]
		$[***]	$[***]	$ [***]
MONTHLY TOTAL PASS-THROUGH FEE		$[***]	$[***]	$ [***]
ANNUAL PASS-THROUGH FEE		$[***]	$[***]	$ [***]
ANNUAL SERVICE AREA FEES		$[***]	$[***]	$ [***]

Additional Resource Charges (ARC) and Reduced Resource Charges (RRC)

Vendor Provided Services Resource Unit Category	Unit of Measure	Year 1 Price Per Month		Year 2 Price Per Month		Year 3 Price Per Month		Year 4 Price Per Month	
		ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price
Routers	Qty of routers	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Load Balancers	Qty of load balancers	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Switches	Qty of switches	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Firewalls	Qty of firewalls	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]

Management Fees Detail:

Description	Units	Unit Rate	Monthly Chrg
Account management (Acct team, Innovation, SDRM, Contract management, Other cross functional)	[***]	[***]	$[***]
Total			$[***]

SUMMARY OF PRICING CHANGES FROM 06-11-2009 SUBMISSION:

1. Called out account management

2. Added load balancer pricing

3. Adjusted variable rates to reduce management fees

4. Moved "Output T1" pricing to Data Network tower passthrough charges

5. Moved Sungard Disaster Recovery Circuit Data Network tower passthrough charges

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Vendor Provided Services Resource Unit Category	Year 4 Price Per Month			Year 5 Price Per Month			Year 6 Optional Price Per Month		
	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total
Management Services (including fees associated with Schedule 1)	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
Network Services									
Routers (includes all managed services)	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
Load Balancers	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
LAN Switches (Wired and wireless and includes all managed services)	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
Firewalls (includes all managed services)	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
Network IDS	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
Host IDS	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
Managed penetration	[***]	$[***]	$[***]	[***]	$[***]	$[***]	[***]	$[***]	$ [***]
			$[***]			$[***]			$[***]
			$[***]			$[***]			$[***]

Pass-through Charges (Third-party provided products, services, and/or project expenses) **Note: Provide a detailed list of items in each category as an attachment to this pricing sheet.**

Pass-Through Description & Vendor	Monthly Total	Monthly Total	Monthly Total
See "Pass-through Detail Sheet"	$[***]	$[***]	$ [***]
Other (specify in Comments)	$[***]	$[***]	$ [***]
	$[***]	$[***]	$ [***]
	$[***]	$[***]	$[***]
	$[***]	$[***]	$[***]
	$[***]	$[***]	$[***]

Vendor Provided Services Resource Unit Category	Year 5 Price Per Month		Year 6 Optional Price Per Month		Year 7 Optional Price Per Month	
	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price
Routers	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Load Balancers	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Switches	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Firewalls	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]

Management Fees Detail:

Description
Account management (Acct team, Innovation, SDRM, Contract management, Other cross functional)
Total

SUMMARY OF PRICING CHANGES FROM 06-11-2009 SUBMISSION:

1. Called out account management

2. Added load balancer pricing

3. Adjusted variable rates to reduce management fees

4. Moved "Output T1" pricing to Data Network tower passthrough charges

5. Moved Sungard Disaster Recovery Circuit Data Network tower passthrough charges

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Data Network

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Vendor Provided Services Resource Unit Category	Baseline Quantity	Year 7 Optional Price Per Month Monthly Unit Price		Monthly Total		Description/Comments
Management Services (including fees associated with Schedule 1)	[***]	$	[***]	$	[***]	
Network Services						
Routers (includes all managed services)	[***]	$	[***]	$	[***]	
Load Balancers	[***]	$	[***]	$	[***]	
LAN Switches (Wired and wireless and includes all managed services)	[***]	$	[***]	$	[***]	
Firewalls (includes all managed services)	[***]	$	[***]	$	[***]	
Network IDS	[***]	$	[***]	$	[***]	
Host IDS	[***]	$	[***]	$	[***]	
Managed penetration	[***]	$	[***]	$	[***]	
				$	[***]	
				$	[***]	

Pass-through Charges (Third-party provided products, services, and/or project expenses) **Note: Provide a detailed list of items in each category as an attachment to this pricing sheet.**

Pass-Through Description & Vendor	Monthly Total		Description/Comments
See "Pass-through Detail Sheet"	$	[***]	
Other (specify in Comments)	$	[***]	
	$	[***]	
	$	[***]	
	$	[***]	
	$	[***]	

Vendor Provided Services

Resource Unit Category

Routers
Load Balancers
Switches
Firewalls

Management Fees Detail:

Description
Account management (Acct team, Innovation, SDRM, Contract management, Other cross functional)
Total

SUMMARY OF PRICING CHANGES FROM 06-11-2009 SUBMISSION:

1. Called out account management

2. Added load balancer pricing

3. Adjusted variable rates to reduce management fees

4. Moved "Output T1" pricing to Data Network tower passthrough charges

5. Moved Sungard Disaster Recovery Circuit Data Network tower passthrough charges

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Distributed Computing

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Vendor Provided Services Resource Unit Category	Unit of Measure	Year 1 Price Per Month Baseline Quantity	Monthly Unit Price	Monthly Total	Year 2 Price Per Month Baseline Quantity	Monthly Unit Price	Monthly Total	Year 3 Price Per Month Baseline Quantity	Monthly Unit Price	Monthly Total	Year 4 Price Per Month Baseline Quantity	Monthly Unit Price	Monthly Total	Year 5 Price Per Month Baseline Quantity	Monthly Unit Price	Monthly Total	Year 6 Optional Price Per Month Baseline Quantity	Monthly Unit Price	Monthly Total	Year 7 Optional Price Per Month Baseline Quantity	Monthly Unit Price	Monthly Total	Description/Comments
Management Services (including fees associated with Schedule 1)	Fixed	[***]	$ [***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	
Symetra Hqs — Desktop/Laptop Support (includes support of end users attached peripherals and all services specified in SOW)	Employee Count	[***]	$ [***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	
Remote Offices — Desktop/Laptop Support (includes support of end users attached peripherals and all services specified in SOW including any third party services)	Employee Count	[***]	$ [***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	
Remote Teleworkers — Desktop/Laptop Support (includes support of end users attached peripherals and all services specified in SOW including any third party services)	Employee Count	[***]	$ [***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	
Network Attached Printers	Qty of Printers	[***]	$ [***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	
Mobile Computing Users/PDA Support (PDA=Blackberry, smartphones, wireless cards, etc.	Qty of Managed Devi	[***]	$ [***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	[***]	$[***]	$ [***]	
	MONTHLY SERVICES FEE			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]	
	ANNUAL SERVICE FEE			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]	

Pass-through Charges (Third-party provided products, services, and/or project expenses) **Note: Provide a detailed list of items in each category as an attachment to this pricing sheet.**

Pass-Through Description & Vendor	Unit of Measure	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total
Other (specify in Comments)		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Other (specify in Comments)		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
MONTHLY TOTAL PASS-THROUGH FEE		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
ANNUAL PASS-THROUGH FEE		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
ANNUAL SERVICE AREA FEES		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]

		Additional Resource Charges (ARC) and Reduced Resource Charges (RRC)												
Vendor Provided Services Resource Unit Category	Unit of Measure	Year 1 Price Per Month ARC Unit Price	RRC Unit Price	Year 2 Price Per Month ARC Unit Price	RRC Unit Price	Year 3 Price Per Month ARC Unit Price	RRC Unit Price	Year 4 Price Per Month ARC Unit Price	RRC Unit Price	Year 5 Price Per Month ARC Unit Price	RRC Unit Price	Year 6 Optional Price Per Month ARC Unit Price	RRC Unit Price	Year 7 Optional Price Per Month ARC Unit Price
Symetra Hqs — Desktop/Laptop Support (includes support of end users attached peripherals and all services specified in SOW)	Employee Count	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Remote Offices — Desktop/Laptop Support (includes support of end users attached peripherals and all services specified in SOW including any third party services)	Employee Count	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Remote Teleworkers — Desktop/Laptop Support (includes support of end users attached peripherals and all services specified in SOW including any third party services)	Employee Count	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Network Attached Printers	Qty of Printers	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Mobile Computing Users/PDA Support (PDA=Blackberry, smartphones, wireless cards, etc.	Qty of Managed Devi	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]

Management Fees Detail:

Description	Units	Unit Rate	Monthly Chrg
Account management (Acct team, Innovation, SDRM, Contract management, Other cross functiona	[***]	[***]	$[***]
Total			[***]

1. Called out account management

2. Broke pricing down into Headquarters, Remote Offices, and Remote Teleworkers

Help Desk

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Vendor Provided Services Resource Unit Category	Unit of Measure	Year 1 Price Per Month			Year 2 Price Per Month			Year 3 Price Per Month			Year 4 Price Per Month			Year 5 Price Per Month			Year 6 Optional Price Per Month			Year 7 Optional Price Per Month			Comments
		Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	
Management Services (including fees associated with Schedule 1)	Fixed	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Help Desk Users (includes all services specified in SOW)	Employee Count	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
MONTHLY SERVICES FEE				$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]	
ANNUAL SERVICES FEE			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			

Pass-through Charges (Third-party provided products, services, and/or project expenses) **Note: Provide a detailed list of items in each category as an attachment to this pricing sheet.**

Pass-Through Description & Vendor	Unit of Measure			Monthly Total			Monthly Total			Monthly Total			Monthly Total			Monthly Total			Monthly Total			Monthly Total	Comments
Symetra Remedy User Licenses																								
Fixed user Remedy licenses	Total Licenses	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	BMC has changed their pricing structure. Includes 5 licenses for Atrium CMDB
Novell ID Management Licenses	Total Licenses	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	ACS Novell ID Solution will replace this software.
Other (specify in Comments)		[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
MONTHLY TOTAL PASS-THROUGH FEE				$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]	
ANNUAL PASS-THROUGH FEE			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			
ANNUAL SERVICE AREA FEES			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			

Additional Resource Charges (ARC) and Reduced Resource Charges (RRC)

Vendor Provided Services Resource Unit Category	Unit of Measure	Year 1 Price Per Month		Year 2 Price Per Month		Year 3 Price Per Month		Year 4 Price Per Month		Year 5 Price Per Month		Year 6 Optional Price Per Month		Year 7 Optional Price Per Month	
		ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price
Help Desk Users	Employee Count	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]

Management Fees Detail:

Description	Units	Unit Rate	Monthly Chrg
Account management (Acct team, Innovation, SDRM, Contract management, Other cross functional)	[***]	[***]	$[***]
Total			[***]

SUMMARY OF PRICING CHANGES FROM 06-11-2009 SUBMISSION:

1. Called out account management

2. Updated Remedy licenses count

3. Added Novell ID Management Licences pricing

Voice Communications

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Vendor Provided Services Resource Unit Category	Unit of Measure	Year 1 Price Per Month			Year 2 Price Per Month			Year 3 Price Per Month			Year 4 Price Per Month			Year 5 Price Per Month			Year 6 Optional Price Per Month			Year 7 Optional Price Per Month			Comments
		Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	
Management Services (including fees associated with Schedule 1)	Fixed	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Voice Services as detailed in the Voice Services SOW	Employee Count	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Call Recording (NICE)	Qty of Users	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
MONTHLY SERVICES FEE				$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]	
ANNUAL SERVICES FEE				$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]	

Pass-through Charges (Third-party provided products, services, and/or project expenses) **Note: Provide a detailed list of items in each category as an attachment to this pricing sheet.**

Pass-Through Description & Vendor	Unit of Measure	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total
Inbound — Access Baseline		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Outbound/Inbound — Dedicated Baseline		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Outbound — Switched / Business Line Baseline		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
See "Pass-through Detail Sheet"		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
MONTHLY TOTAL PASS-THROUGH FEE		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
ANNUAL PASS-THROUGH FEE		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
ANNUAL SERVICE AREA FEES		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]

Additional Resource Charges (ARC) and Reduced Resource Charges (RRC)

Vendor Provided Services Resource Unit Category	Unit of Measure	Year 1 Price Per Month		Year 2 Price Per Month		Year 3 Price Per Month		Year 4 Price Per Month		Year 5 Price Per Month		Year 6 Optional Price Per Month		Year 7 Optional Price Per Month	
		ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price
Voice Services as detailed in the Voice Services SOW	Employee Count	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Call Recording (NICE)	Qty of Users	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]

Management Fees Detail:

Description	Units	Unit Rate	Monthly Chrg
Account management (Acct team, Innovation, SDRM, Contract management, Other cross functional)	[***]	[***]	[***]
On-site voice services support	[***]	[***]	[***]
Total			[***]

SUMMARY OF PRICING CHANGES FROM 06-11-2009 SUBMISSION:

1. Called out account management

2. Added pricing for Call Recording (NICE)

3. Added Avaya Maintenance Charges to passthrough detail

Output Processing

Symetra
ACS

Vendor Provided Services		Year 1 Price Per Month			Year 2 Price Per Month			Year 3 Price Per Month			Year 4 Price Per Month			Year 5 Price Per Month			Year 6 Optional Price Per Month			Year 7 Optional Price Per Month			
Resource Unit Category	Unit of Measure	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Description/Comments
Management Services (including fees associated with Schedule 1)	Fixed	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Printed Image (Dallas)	Image Count.	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Printed Image (Bellevue)	Image Count.	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Post-Processing																							
6x9 envelopes	Qty	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
#10 envelopes	Qty	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Flat envelopes	Qty	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Boxes	Qty	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Print Programming	Fixed	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
iProof	Job Count	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
Postal Presorting	Qty of #10 and 6x9 Envelopes	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	[***]	$ [***]	$ [***]	
	MONTHLY SERVICES FEE			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]	
	ANNUAL SERVICES FEE			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]	

Pass-through Charges (Third-party provided products, services, and/or project expenses) **Note: Provide a detailed list of items in each category as an attachment to this pricing sheet.**

Pass-Through Description & Vendor	Unit of Measure	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Description/Comments
See "Pass-through detail" sheet		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	
Other (specify in Comments)		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	
	MONTHLY TOTAL PASS-THROUGH FEE	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	
	ANNUAL PASS-THROUGH FEE	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	
	ANNUAL SERVICE AREA FEES	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	

Additional Resource Charges (ARC) and Reduced Resource Charges (RRC)

Vendor Provided Services		Year 1 Price Per Month		Year 2 Price Per Month		Year 3 Price Per Month		Year 4 Price Per Month		Year 5 Price Per Month		Year 6 Optional Price Per Month		Year 7 Optional Price Per Month	
Resource Unit Category	Unit of Measure	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price
Printed Image (Dallas)	Image Count	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Printed Image (Bellevue)	Image Count	$[***]		$[***]		$[***]		$[***]		$[***]		$[***]		$[***]	
Post-Processing															
6x9 envelopes	Qty	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
#10 envelopes	Qty	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Flat envelopes	Qty	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Boxes	Qty	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Print Programming	Fixed	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
iProof	Job Count	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Postal Presorting	Qty of #10 and 6x9 Envelopes	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]

Management Fees Detail:

Description	Units	Unit Rate	Monthly Chrg
Account management (Acct team, Innovation, SDRM, Contract management, Other cross function	[***]	[***]	$[***]
DOC1 e2Vault Archive Management Fee	[***]	[***]	$[***]
Total			**[***]**

SUMMARY OF PRICING CHANGES FROM 06-11-2009 SUBMISSION:

1. Called out account management

2. Broke down Printed Image pricing to Dallas and Bellevue

3. Moved USPS charges to passthrough

Content Management

Symetra
ACS

Vendor Provided Services		Year 1 Price Per Month			Year 2 Price Per Month			Year 3 Price Per Month			Year 4 Price Per Month			Year 5 Price Per Month			Year 6 Optional Price Per Month			Year 7 Optional Price Per Month			
Resource Unit Category	Unit of Measure	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Baseline Quantity	Monthly Unit Price	Monthly Total	Description/Comments
Management Services	Fixed		[***]	$ [***]		[***]	$ [***]		[***]	$ [***]		[***]	$ [***]		[***]	$ [***]		[***]	$ [***]		[***]	$ [***]	
MicroFiche Conversion Scanning & Imaging																							Research in progress to confirm "MicroFiche Conversion Scanning" includes image
	Per Image	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	
MicroFiche Conversion Request	Per Request	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	
Indexing — Frontend	Per Document	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	
Indexing	Per Document	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	
Received Mail Prep	Per Page	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	
Backend Scanning Prep	Per Page	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	
Paper Scanning	Per Image	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	
Electronic Image																								Research in progress to confirm if "electronic image" includes front-end image processing
	Per Image	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	
Requested Research	Per Request	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	
Check Handling	Per Check	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	
Copying	Per Image	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	[***]	[***]	$ [***]	
	MONTHLY SERVICES			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]	
	ANNUAL SERVICES			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]			$ [***]	

Pass-through Charges (Third-party provided products, services, and/or project expenses) **Note: Provide a detailed list of items in each category as an attachment to this pricing sheet.**

Pass-Through Description & Vendor	Unit of Measure	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Monthly Total	Description/Comments
Other (specify in Comments)		$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	
	MONTHLY TOTAL PASS-THROUGH FEE	[***]	[***]	[***]	[***]	$ [***]	[***]	$ [***]	
	ANNUAL PASS-THROUGH FEE	[***]	[***]	[***]	[***]	$ [***]	[***]	$ [***]	
	ANNUAL SERVICE AREA FEES	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	

Additional Resource Charges (ARC) and Reduced Resource Charges (RRC)

Vendor Provided Services		Year 1 Price Per Month		Year 2 Price Per Month		Year 3 Price Per Month		Year 4 Price Per Month		Year 5 Price Per Month		Year 6 Optional Price Per Month		Year 7 Optional Price Per Month	
Resource Unit Category	Unit of Measure	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price	ARC Unit Price	RRC Unit Price
MicroFiche Conversion Scanning & Imaging	Per Image	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
MicroFiche Conversion Request	Per Request	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Indexing — Frontend	Per Document	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Indexing	Per Document	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Received Mail Prep	Per Page	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Backend Scanning Prep	Per Page	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Paper Scanning	Per Image	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Electronic Image	Per Image	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Requested Research	Per Request	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Check Handling	Per Check	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Copying	Per Image	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]
Programming Hours	Per Hour	$[***]		$[***]		$[***]		$[***]		$[***]		$[***]		$[***]	
External Business Partner Transmit	Per Day - Daily cost for automated	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]	$[***]

Management Fees Detail:

Description	Units	Unit Rate	Monthly Chrg
Account management (Acct team, Innovation, SDRM, Contract management, Other cross functional)	[***]	[***]	$[***]
Total			$[***]

SUMMARY OF PRICING CHANGES FROM 06-11-2009 SUBMISSION:

1. Called out account management

Transition Fees

Symetra

ACS

ONE TIME DATA CENTER TRANSITION FEES

Resource Category (itemize all charges)	Cost Breakdown	Description of Services / Comments
Project Team / Management	$ [***]	Transformational activities
Hardware	$ [***]	
Software	$ [***]	
Installation / build-out	$ [***]	
Testing	$ [***]	
Training	$ [***]	
Other (specify) Travel	$ [***]	
Other (specify)	$ [***]	
Other (specify)	$ [***]	
Shipping/Handling/Storage	$ [***]	
Customs Charges	$ [***]	
Third-party consulting and/or labor	$ [***]	
Taxes		
Federal / National	$ [***]	
State / Provincial	$ [***]	
Local	$ [***]	
TOTAL DATA CENTER TRANSITION FEES	**$ [***]**	

ONE TIME DISTRIBUTED COMPUTING TRANSITION FEES

Resource Category (itemize all charges)	Cost Breakdown	Description of Services / Comments
Project Team / Management	$ [***]	
Hardware	$ [***]	
Software	$ [***]	
Installation / build-out	$ [***]	
Testing	$ [***]	
Training	$ [***]	
Other (specify) Travel	$ [***]	
Other (specify)	$ [***]	
Other (specify)	$ [***]	
Shipping/Handling/Storage	$ [***]	
Customs Charges	$ [***]	
Third-party consulting and/or labor	$ [***]	
Taxes		
Federal / National	$ [***]	
State / Provincial	$ [***]	
Local	$ [***]	
TOTAL DISTRIBUTED COMPUTING TRANSITION FEES	**$ [***]**	

ONE TIME DATA NETWORK TRANSITION FEES

Resource Category (itemize all charges)	Cost Breakdown	Description of Services / Comments
Project Team / Management	$ [***]	
Hardware	$ [***]	
Software	$ [***]	
Installation / build-out	$ [***]	
Testing	$ [***]	
Training	$ [***]	
Other (specify) Travel	$ [***]	
Other (specify)	$ [***]	
Other (specify)	$ [***]	
Shipping/Handling/Storage	$ [***]	
Customs Charges	$ [***]	
Third-party consulting and/or labor	$ [***]	
Taxes		
Federal / National	$ [***]	
State / Provincial	$ [***]	
Local	$ [***]	
TOTAL DATA NETWORK TRANSITION FEES	**$ [***]**	

ONE TIME HELP DESK TRANSITION FEES

Resource Category (itemize all charges)	Cost Breakdown	Description of Services / Comments
Project Team / Management	$ [***]	
Hardware	$ [***]	
Software	$ [***]	Novell ID Management SW One-times
Installation / build-out	$ [***]	
Testing	$ [***]	
Training	$ [***]	
Other (specify) Travel	$ [***]	
Other (specify)	$ [***]	
Other (specify)	$ [***]	
Shipping/Handling/Storage	$ [***]	
Customs Charges	$ [***]	
Third-party consulting and/or labor	$ [***]	
Taxes		
Federal / National	$ [***]	
State / Provincial	$ [***]	
Local	$ [***]	
TOTAL HELP DESK TRANSITION FEES	**$ [***]**	

ONE TIME VOICE COMMUNICATIONS TRANSITION FEES

Resource Category (itemize all charges)	Cost Breakdown	Description of Services / Comments
Project Team / Management	$ [***]	
Hardware	$ [***]	
Software	$ [***]	
Installation / build-out	$ [***]	
Testing	$ [***]	
Training	$ [***]	
Other (specify) Travel	$ [***]	
Other (specify)	$ [***]	
Other (specify)	$ [***]	
Shipping/Handling/Storage	$ [***]	
Customs Charges	$ [***]	
Third-party consulting and/or labor	$ [***]	
Taxes		
Federal / National	$ [***]	
State / Provincial	$ [***]	
Local	$ [***]	
TOTAL VOICE COMMUNICATIONS TRANSITION FEES	**$ [***]**	

ONE TIME OUTPUT PROCESSING TRANSITION FEES

Resource Category (itemize all charges)	Cost Breakdown	Description of Services / Comments
Project Team / Management	$ [***]	
Hardware	$ [***]	
Software	$ [***]	
Installation / build-out	$ [***]	
Testing	$ [***]	
Training	$ [***]	
Other (specify) Travel	$ [***]	
Other (specify)	$ [***]	
Other (specify)	$ [***]	
Shipping/Handling/Storage	$ [***]	
Customs Charges	$ [***]	
Third-party consulting and/or labor	$ [***]	
Taxes		
Federal / National	$ [***]	
State / Provincial	$ [***]	
Local	$ [***]	
ONE TIME OUTPUT PROCESSING TRANSITION FEES	**$ [***]**	

ONE TIME CONTENT MANAGEMENT TRANSITION FEES

Resource Category (itemize all charges)	Cost Breakdown	Description of Services / Comments
Project Team / Management	$ [***]	
Hardware	$ [***]	
Software	$ [***]	
Installation / build-out	$ [***]	
Testing	$ [***]	
Training	$ [***]	
Other (specify) Travel	$ [***]	
Other (specify)	$ [***]	
Other (specify)	$ [***]	
Shipping/Handling/Storage	$ [***]	
Customs Charges	$ [***]	
Third-party consulting and/or labor	$ [***]	
Taxes		
Federal / National	$ [***]	
State / Provincial	$ [***]	
Local	$ [***]	
ONE TIME CONTENT MANAGEMENT TRANSITION FEES	**$ [***]**	

Termination Fee Details

Symetra

ACS

Data Center	Year 1	Year 2	Year 3	Year 4	Year 5	Assumptions
Actual cost to redeploy or separate Personnel until the earlier of the date ACS is able to redeploy or 90 days after termination of the Agreement.	$[***]	$[***]	$[***]	$[***]	$[***]	ALL TERMINATION FEES ARE CALCULATED BASED ON TERMINATION IN MONTH 6 OF THE RESPECTIVE CONTRACT YEAR
Actual cost of terminating Third-Party contracts that are required to be terminated as a result of termination of the Services	$[***]	$[***]	$[***]	$[***]	$[***]	
Actual portion of un-depreciated hardware expenses not yet recovered or discharged by ACS for hardware acquired, which is used solely to provide the Services under the Agreement	$[***]	$[***]	$[***]	$[***]	$[***]	
Unamortized license Fees for license Fees not yet owed and discharged by ACS, but only for Software used solely to provide the outsourcing Services and actual charges for license Termination Fees for such Software	$[***]	$[***]	$[***]	$[***]	$[***]	
Overhead costs (e.g., payroll taxes, rent)	$[***]	$[***]	$[***]	$[***]	$[***]	
Administrative expenses — salary costs of people not charging directly for tower Services ((e.g., backoffice support, external Services costs (e.g., legal expenses, notary fees))	$[***]	$[***]	$[***]	$[***]	$[***]	
Actual portion of unrecovered un-depreciated equipment expenses not yet owed and discharged by ACS, but only for equipment acquired and used solely to provide the outsourcing Services	$[***]	$[***]	$[***]	$[***]	$[***]	N/A - Included in category above
Unrecovered start-up and transition expenses	$[***]	$[***]	$[***]	$[***]	$[***]	
Mark-up margin total that ACS will apply to actual termination costs	$[***]	$[***]	$[***]	$[***]	$[***]	
Total	$[***]	$[***]	$[***]	$[***]	$[***]	

Distributed Computing	Year 1	Year 2	Year 3	Year 4	Year 5	Assumptions
Actual cost to redeploy or separate Personnel until the earlier of the date ACS is able to redeploy or 90 days after termination of the Agreement.	$[***]	$[***]	$[***]	$[***]	$[***]	$0
Actual cost of terminating Third-Party contracts that are required to be terminated as a result of termination of the Services	$[***]	$[***]	$[***]	$[***]	$[***]	
Actual portion of un-depreciated hardware expenses not yet recovered or discharged by ACS for hardware acquired, which is used solely to provide the Services under the Agreement	$[***]	$[***]	$[***]	$[***]	$[***]	
Unamortized license Fees for license Fees not yet owed and discharged by ACS, but only for Software used solely to provide the outsourcing Services and actual charges for license Termination Fees for such Software	$[***]	$[***]	$[***]	$[***]	$[***]	
Overhead costs (e.g., payroll taxes, rent)	$[***]	$[***]	$[***]	$[***]	$[***]	
Administrative expenses — salary costs of people not charging directly for tower Services (e.g., backoffice support, external Services costs (e.g., legal expenses, notary fees))	$[***]	$[***]	$[***]	$[***]	$[***]	
Actual portion of unrecovered un-depreciated equipment expenses not yet owed and discharged by ACS, but only for equipment acquired and used solely to provide the outsourcing Services	$[***]	$[***]	$[***]	$[***]	$[***]	N/A - Included in category above
Unrecovered start-up and transition expenses	$[***]	$[***]	$[***]	$[***]	$[***]	
Mark-up margin total that ACS will apply to actual termination costs	$[***]	$[***]	$[***]	$[***]	$[***]	
Total	$[***]	$[***]	$[***]	$[***]	$[***]	

Data Network	Year 1	Year 2	Year 3	Year 4	Year 5	Assumptions
Actual cost to redeploy or separate Personnel until the earlier of the date ACS is able to redeploy or 90 days after termination of the Agreement.	$[***]	$[***]	$[***]	$[***]	$[***]	$0
Actual cost of terminating Third-Party contracts that are required to be terminated as a result of termination of the Services	$[***]	$[***]	$[***]	$[***]	$[***]	
Actual portion of un-depreciated hardware expenses not yet recovered or discharged by ACS for hardware acquired, which is used solely to provide the Services under the Agreement	$[***]	$[***]	$[***]	$[***]	$[***]	
Unamortized license Fees for license Fees not yet owed and discharged by ACS, but only for Software used solely to provide the outsourcing Services and actual charges for license Termination Fees for such Software	$[***]	$[***]	$[***]	$[***]	$[***]	
Overhead costs (e.g., payroll taxes, rent)	$[***]	$[***]	$[***]	$[***]	$[***]	
Administrative expenses — salary costs of people not charging directly for tower Services ((e.g., backoffice support, external Services costs (e.g., legal expenses, notary fees))	$[***]	$[***]	$[***]	$[***]	$[***]	
Actual portion of unrecovered un-depreciated equipment expenses not yet owed and discharged by ACS, but only for equipment acquired and used solely to provide the outsourcing Services	$[***]	$[***]	$[***]	$[***]	$[***]	N/A - Included in category above
Unrecovered start-up and transition expenses	$[***]	$[***]	$[***]	$[***]	$[***]	
Mark-up margin total that ACS will apply to actual termination costs	$[***]	$[***]	$[***]	$[***]	$[***]	
Total	$[***]	$[***]	$[***]	$[***]	$[***]	

Help Desk	Year 1	Year 2	Year 3	Year 4	Year 5	Assumptions
Actual cost to redeploy or separate Personnel until the earlier of the date ACS is able to redeploy or 90 days after termination of the Agreement.	$[***]	$[***]	$[***]	$[***]	$ [***]	$0
Actual cost of terminating Third-Party contracts that are required to be terminated as a result of termination of the Services	$[***]	$[***]	$[***]	$[***]	$ [***]	
Actual portion of un-depreciated hardware expenses not yet recovered or discharged by ACS for hardware acquired, which is used solely to provide the Services under the Agreement	$[***]	$[***]	$[***]	$[***]	$ [***]	
Unamortized license Fees for license Fees not yet owed and discharged by ACS, but only for Software used solely to provide the outsourcing Services and actual charges for license Termination Fees for such Software	$[***]	$[***]	$[***]	$[***]	$ [***]	
Overhead costs (e.g., payroll taxes, rent)	$[***]	$[***]	$[***]	$[***]	$ [***]	
Administrative expenses — salary costs of people not charging directly for tower Services ((e.g., backoffice support, external Services costs (e.g., legal expenses, notary fees))	$[***]	$[***]	$[***]	$[***]	$ [***]	
Actual portion of unrecovered un-depreciated equipment expenses not yet owed and discharged by ACS, but only for equipment acquired and used solely to provide the outsourcing Services	$[***]	$[***]	$[***]	$[***]	$ [***]	N/A - Included in category above
Unrecovered start-up and transition expenses	$[***]	$[***]	$[***]	$[***]	$ [***]	
Mark-up margin total that ACS will apply to actual termination costs	$[***]	$[***]	$[***]	$[***]	$ [***].	
Total	$[***]	$[***]	$[***]	$[***]	$ [***]	

Voice Communications	Year 1	Year 2	Year 3	Year 4	Year 5	Assumptions
Actual cost to redeploy or separate Personnel until the earlier of the date ACS is able to redeploy or 90 days after termination of the Agreement.	$[***]	$[***]	$[***]	$[***]	$ [***]	Included in Data Network
Actual cost of terminating Third-Party contracts that are required to be terminated as a result of termination of the Services	$[***]	$[***]	$[***]	$[***]	$ [***]	Included in Data Network
Actual portion of un-depreciated hardware expenses not yet recovered or discharged by ACS for hardware acquired, which is used solely to provide the Services under the Agreement	$[***]	$[***]	$[***]	$[***]	$ [***]	Included in Data Network
Unamortized license Fees for license Fees not yet owed and discharged by ACS, but only for Software used solely to provide the outsourcing Services and actual charges for license Termination Fees for such Software	$[***]	$[***]	$[***]	$[***]	$ [***]	Included in Data Network
Overhead costs (e.g., payroll taxes, rent)	$[***]	$[***]	$[***]	$[***]	$ [***]	Included in Data Network
Administrative expenses — salary costs of people not charging directly for tower Services ((e.g., backoffice support, external Services costs (e.g., legal expenses, notary fees))	$[***]	$[***]	$[***]	$[***]	$ [***]	Included in Data Network
Actual portion of unrecovered un-depreciated equipment expenses not yet owed and discharged by ACS, but only for equipment acquired and used solely to provide the outsourcing Services	$[***]	$[***]	$[***]	$[***]	$[***]	Included in Data Network
Unrecovered start-up and transition expenses	$[***]	$[***]	$[***]	$[***]	$ [***]	Included in Data Network
Mark-up margin total that ACS will apply to actual termination costs	$[***]	$[***]	$[***]	$[***]	$ [***]	Included in Data Network
Total	$[***]	$[***]	$[***]	$[***]	$ [***]	

Output Processing	Year 1	Year 2	Year 3	Year 4	Year 5	Assumptions
Actual cost to redeploy or separate Personnel until the earlier of the date ACS is able to redeploy or 90 days after termination of the Agreement.	$[***]	$[***]	$[***]	$[***]	$[***]	
Actual cost of terminating Third-Party contracts that are required to be terminated as a result of termination of the Services	$[***]	$[***]	$[***]	$[***]	$[***]	
Actual portion of un-depreciated hardware expenses not yet recovered or discharged by ACS for hardware acquired, which is used solely to provide the Services under the Agreement	$[***]	$[***]	$[***]	$[***]	$[***]	
Unamortized license Fees for license Fees not yet owed and discharged by ACS, but only for Software used solely to provide the outsourcing Services and actual charges for license Termination Fees for such Software	$[***]	$[***]	$[***]	$[***]	$[***]	
Overhead costs (e.g., payroll taxes, rent)	$[***]	$[***]	$[***]	$[***]	$[***]	
Administrative expenses — salary costs of people not charging directly for tower Services ((e.g., backoffice support, external Services costs (e.g., legal expenses, notary fees))	$[***]	$[***]	$[***]	$[***]	$[***]	
Actual portion of unrecovered un-depreciated equipment expenses not yet owed and discharged by ACS, but only for equipment acquired and used solely to provide the outsourcing Services	$[***]	$[***]	$[***]	$[***]	$[***]	
Unrecovered start-up and transition expenses	$[***]	$[***]	$[***]	$[***]	$[***]	
Mark-up margin total that ACS will apply to actual termination costs	$[***]	$[***]	$[***]	$[***]	$[***]	
Total	$[***]	$[***]	$[***]	$[***]	$[***]	

Content Management	Year 1	Year 2	Year 3	Year 4	Year 5	Assumptions
Actual cost to redeploy or separate Personnel until the earlier of the date ACS is able to redeploy or 90 days after termination of the Agreement.	$[***]	$[***]	$[***]	$[***]	$[***]	
Actual cost of terminating Third-Party contracts that are required to be terminated as a result of termination of the Services	$[***]	$[***]	$[***]	$[***]	$[***]	
Actual portion of un-depreciated hardware expenses not yet recovered or discharged by ACS for hardware acquired, which is used solely to provide the Services under the Agreement	$[***]	$[***]	$[***]	$[***]	$[***]	
Unamortized license Fees for license Fees not yet owed and discharged by ACS, but only for Software used solely to provide the outsourcing Services and actual charges for license Termination Fees for such Software	$[***]	$[***]	$[***]	$[***]	$[***]	
Overhead costs (e.g., payroll taxes, rent)	$[***]	$[***]	$[***]	$[***]	$[***]	
Administrative expenses — salary costs of people not charging directly for tower Services ((e.g., backoffice support, external Services costs (e.g., legal expenses, notary fees))	$[***]	$[***]	$[***]	$[***]	$[***]	
Actual portion of unrecovered un-depreciated equipment expenses not yet owed and discharged by ACS, but only for equipment acquired and used solely to provide the outsourcing Services	$[***]	$[***]	$[***]	$[***]	$[***]	
Unrecovered start-up and transition expenses	$[***]	$[***]	$[***]	$[***]	$[***]	
Mark-up margin total that ACS will apply to actual termination costs	$[***]	$[***]	$[***]	$[***]	$[***]	
Total	$[***]	$[***]	$[***]	$[***]	$[***]	

Assumptions

Pricing Assumptions

Symetra

ACS

ASSUMPTIONS (State all assumptions upon which its pricing is being determined). Insert as many lines as necessary to ensure all assumptions are accurately expressed.

Data Center Recurring Pricing Assumptions

1 This service contract is for 5 plus 2 optional years, beginning on Aug 1, 2009 which is the date of steady-state service commencement.

2 Monthly Datacenter Benchmark Credit of [***]has been reflected in Server, Storage, and Mainframe rate reductions.

3 Pricing assumes no sales tax on our price to the customer.

6 Annual DR test included in DR monthly fees.

8 Employee Count will be determined by the number of users from Symetra HR.

10 Pricing assumes transformed environment with aggressive virtualization over a 9 month transformation period beginning at contract Re-Instatement date. Any adjustments to solution may affect pricing.

11 Physical DBA support only on Application/database servers.

12 Email encryption is included in base price.

14 RSA tokens managed are 559. Renewal of RSA tokens is included in account management line item.

20 Filenet Application Services line item represents application support labor (3.4 FTEs). The labor -pricing has increased due to majority of on-shore, highly skilled resources who support this critical application. This BAFO pricing reflects a steady state operational support level.

21 Physical DBA administration includes installation, patching, upgrades/migrations to new releases, backup methodology, restores either to development/test databases. In addition, ACS' DBA team provides performance tuning of the production databases, running SQL traces, and uses tools to analyze server CPU, I/O, and cache buffers. ACS implements database objects such as adding triggers, stored procedures, columns, indexes and user passwords as required. ACS also monitors space use, plan for capacity changes, and physical placement of data files.

22 The MIP rate includes MF services and storage and tape associated with operating system.

23 Tier 1 storage is application allocated Symetra storage.

25 DR services excludes non-production Servers

28 VM Lab Manager included in base 3 Host Servers, 1 Lifecycle manager.

Confidential Information

Assumptions

29 No RRC rate for Active CPU Slot unit of measure due to SW license limitation for VM Lab Manager and VM Lifecycle Manager.

30 ORACLE Core ID 25,000 licenses included in base. Ongoing maintenance is Symetra's financial responsiblity.

31 Cost of re-purposed servers for Lab Manager rates are included in the Lab Manager rates and do not include refresh. In the event Symetra request refresh for lab manager host servers, ACS and Symetra will work on rates to meet the requirement.

32 Project Pool is based on a blended rate of [***] times 100 hours and will be funded as a fixed pool of [***] monthly to be charged against the rate card rates.

Distributed Computing Recurring Pricing Assumptions

1   Backup of desktops not included.

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Data Network Recurring Pricing Assumptions

1   Pass-through monthly unit charges based on April 2009 charges from Sprint

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Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Confidential Information

Assumptions

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Help Desk Assumptions

1 Pricing assumes that VIP support for the help desk includes no more than 10% of the overall user base and/or incident volumes.

2 ACS pricing is based on avg call volume of 1.3 calls per user per month. SLA relief will be granted when call volume exceeds 1.5 calls per user per month.

3 Novell Identity Manager 3.6 & Prior 1-User License includes User Application with Search, whitepages and password reset as well as integration with eDirectory, LDAP, AD, Groupwise, Exchange, Notes

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Confidential Information

Assumptions

Voice Communications Assumptions

1   Monthly pass-through telecom charges based on 12-month average of fees charged. These are the total telecom charges including a [***] markup for voice long distance charges. Data network charges are included in the Data Network tower.

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Output Processing Assumptions

3   ACS provides printer supplies (i.e., toner and paper) for print at Bellevue and Symetra provides check printing paper.

4   Print Programming is based on a Bowne labor rate of [***] times 208 hours and will be funded as a fixed pool of [***] monthly to be charged against the rate card rates.

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Confidential Information

Content Management Assumptions

The line item for "Microfiche Conversion Scanning" is the additional cost associated with the capture of an image from microfiche.
In a current typical request, to create images from a microfiche, Symetra would be billed the following:

1. "Microfiche Conversion Request" to manually find the microfiche by the Symetra provided policy number

2. "Electronic Image" to create the image

3. "Microfiche Conversion Scanning" to cover the additional effort to capture images on the microfiche

1   To avoid future confusion, ACS has adjusted the description and amount for Row 10 — it is now described as "Microfiche Conversion Scanning and Imaging" at a rate of [***] which combines the previously separated values.

2   The "Chase Application Data Capture" SOW is not currently included in the pricing. It will be billed under the terms of the SOW until Symetra and ACS reach an agreement as to how to reflect it otherwise.

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Confidential Information

Data Center

Pass-through Charges (Third-party provided products, services, and/or project expenses)

Pass-Through Description & Vendor	Unit of Measure	Monthly Unit Price		Monthly Total
IBM Websphere Application Server SW Maintenance SA-06-025	1	[***]		$ [***]
VMWare Host and Instance suppoort SA-06-026	1	[***]		$ [***]
Email Archive management SA-07-035	1	[***]		$ [***]
Manage User Groups SA-07-035	1	[***]		$ [***]
Managed Transport (FTP) physical windows server SA-08-0021	1	[***]		$ [***]
			MONTHLY TOTAL PASS-THROUGH FEE	$ [***]
			ANNUAL PASS-THROUGH FEE	$ [***]

Data Center P8

Pass-through Charges (Third-party provided products, services, and/or project expenses)

Pass-Through Description & Vendor	Unit of Measure	Monthly Unit Price		Monthly Total
Filenet Software Maintenance	1	$ [***]		$ [***]
			MONTHLY TOTAL PASS-THROUGH FEE	$ [***]
			ANNUAL PASS-THROUGH FEE	$ [***]

Data Network

Pass-through Charges (Third-party provided products, services, and/or project expenses)

Pass-Through Description & Vendor	Unit of Measure	Monthly Unit Price		Monthly Total
Telecom Data Charges (Circuits Cincinnati OH.) — Sprint	1	[***]		$ [***]
Telecom Data Charges (Circuits Itasca IL..) — Sprint	1	[***]		$ [***]
Telecom Data Charges (Circuits Miami FL.) — Sprint	1	[***]		$ [***]
Telecom Data Charges (Circuits Norcross GA.) — Sprint	1	[***]		$ [***]
Telecom Data Charges (Circuits Plano TX.) — Sprint	1	[***]		$ [***]
Telecom Data Charges (Circuits South Windsor CT.) — Sprint	1	[***]		$ [***]
Telecom Additional Data Circuits (see "Voice-Data Breakdown" sheet)	1	[***]		$ [***]
Output T1 (Dallas)	1	[***]		$ [***]
Sungard Disaster Recovery Circuit	1	[***]		$ [***]
			MONTHLY TOTAL PASS-THROUGH FEE	$ [***]
			ANNUAL PASS-THROUGH FEE	$ [***]

Distributed Computing

Pass-through Charges (Third-party provided products, services, and/or project expenses)

Pass-Through Description & Vendor	Unit of Measure	Monthly Unit Price		Monthly Total
None				
			MONTHLY TOTAL PASS-THROUGH FEE	$ —
			ANNUAL PASS-THROUGH FEE	$ —

Help Desk

Pass-through Charges (Third-party provided products, services, and/or project expenses)

Pass-Through Description & Vendor	Unit of Measure	Monthly Unit Price		Monthly Total
Symetra Remedy User Licenses				
Fixed user Remedy licenses	[***]	$ [***]		$ [***]
Novell ID Management Licenses	[***]	$ [***]		$ [***]
Other (specify in Comments)				$ [***]
			MONTHLY TOTAL PASS-THROUGH FEE	$ [***]
			ANNUAL PASS-THROUGH FEE	$ [***]

Voice Communications

Pass-through Charges (Third-party provided products, services, and/or project expenses)

Pass-Through Description & Vendor	Unit of Measure	Monthly Unit Price		Monthly Total
See separate tab "Voice-Data Breakdown"	1	[***]	$	[***]
Avaya Maintenance **(Based on FY09 average monthly costs)**	1	[***]	$	[***]
		MONTHLY TOTAL PASS-THROUGH FEE	$	[***]
		ANNUAL PASS-THROUGH FEE	$	[***]

Output Processing

Pass-through Charges (Third-party provided products, services, and/or project expenses)

Pass-Through Description & Vendor	Unit of Measure	Monthly Unit Price		Monthly Total
Postage — Bowne **(Based on FY09 average monthly costs)**	1	[***]	$	[***]
USPS Presort	1	[***]	$	[***]
		MONTHLY TOTAL PASS-THROUGH FEE	$	[***]
		ANNUAL PASS-THROUGH FEE	$	[***]

Content Management

Pass-through Charges (Third-party provided products, services, and/or project expenses)

Pass-Through Description & Vendor	Unit of Measure	Monthly Unit Price		Monthly Total
None	0	[***]	$	[***]
		MONTHLY TOTAL PASS-THROUGH FEE	$	[***]
		ANNUAL PASS-THROUGH FEE	$	[***]

Location	Voice or Data	Remote Worker		Account Number	Invoice Number	Inventory Type	Inventory Item	Total	Street 1	City	State	Invoice Date	BTN	Carrier
[***]	Data		0	13154295	131542950409	CIRCUIT	3839100974	[***]	[***]	CINCINNATI	OH	04/07/2009		SPRINT
[***]	Data		0	13154295	131542950409	CIRCUIT	3820600281	[***]	[***]	ITASCA	IL	04/07/2009		SPRINT
[***]	Data		0	13154295	131542950409	CIRCUIT	3843601180	[***]	[***]	MIAMI	FL	04/07/2009		SPRINT
[***]	Data		0	13154295	131542950409	CIRCUIT	3844500713	[***]	[***]	NORCROSS	GA	04/07/2009		SPRINT
[***]	Data		0	13154295	131542950409	CIRCUIT	3851301160	[***]	[***]	PLANO	TX	04/07/2009		SPRINT
[***]	Data		0	13154295	131542950409	CIRCUIT	3876500069	[***]	[***]	SOUTH WINDSOR	CT	04/07/2009		SPRINT
[***]	Data		0	510840	5108400409	CIRCUIT	PLHIGL452309	[***]	[***]	BELLEVUE	WA	04/08/2009	2253922	Integra Telecom
[***]	Data		0	80024373393	8002437333930409	CIRCUIT	DHEC295933100	[***]	[***]	BELLEVUE	WA	04/01/2009		AT&T
[***]	Data		0	80024373393	8002437333930409	CIRCUIT	DHEC2959933200	[***]	[***]	BELLEVUE	WA	04/01/2009		AT&T
[***]	Data		0	80024373393	8002437333930409	CIRCUIT	DHEC2959933300	[***]	[***]	BELLEVUE	WA	04/01/2009		AT&T
[***]	Data		0	80024373393	8002437333930409	CIRCUIT	DHEC799999600	[***]	[***]	BELLEVUE	WA	04/01/2009		AT&T
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[***]	Data		0	206T512856	206T5128560306	TRUNK	206t512856	[***]	[***]	BELLEVUE	WA	03/23/2009	206t512856	QWEST
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[***]	Voice	[***]		3034690364	30346903640409	LINE	3034690364	[***]	[***]	Broomfield	CO	04/07/2009		QWEST
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[***]	Voice		0	6103636771	61036367710409	LINE	6103636771	[***]	[***]	EXTON	PA	04/13/2009		VERIZON
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[***]	Voice	[***]		000695965763	0006959657630409	LINE	4345256470	[***]	[***]	FOREST	VA	04/01/2009	4345256470	VERIZON
[***]	Voice	[***]		8175603517	81756035170409	LINE	8175603517	[***]	[***]	FORTH WORTH	TX	04/13/2009	8175603517	AT&T
[***]	Voice		0	6302081758	6302081758Rebate	LINE	6302081758	[***]	[***]	Geneva	IL	02/10/2009	6302081758	AT&T
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[***]	Voice		0	7022601924	70226019240409	LINE	7022601924	[***]	[***]	HENDERSON	NV	04/03/2009	7022601924	EMBARQ
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[***]	Voice	[***]		8282940368	82829403680409	LINE	8282940368	[***]	[***]	Hickory	NC	04/10/2009	8282940368	EMBARQ
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[***]	Voice	[***]		2818557078	28185570780409	LINE	2818557078	[***]	[***]	HOUSTON	TX	04/01/2009	2818557078	AT&T
[***]	Voice	[***]		2819709843	28197098430309	LINE	2819709843	[***]	[***]	Houston	TX	03/19/2009	2819709843	AT&T
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[***]	Voice	[***]		9047459892	90474598920409	LINE	9047459892	[***]	[***]	JACKSONVILLE	FL	04/14/2009	9047459892	AT&T

Location	Voice or Data	Remote Worker	Account Number	Invoice Number	Inventory Type	Inventory Item	Total	Street 1	City	State	Invoice Date	BTN	Carrier
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[***]	Voice	[***]	8165257713	8165257713000409	LINE	8165257713	[***]	[***]	LEES SUMMIT	MI	04/03/2009	8165257713	AT&T
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[***]	Voice	[***]	10009524678	1000952467800409	LINE	5098915351	[***]	[***]	LIBERTY LAKE	WA	04/01/2009	5098915351	QWEST
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[***]	Voice	[***]	5094660743	5094660743000409	LINE	5094660743	[***]	[***]	MASON	OH	03/11/2009	5094660743	QWEST
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[***]	Voice	[***]	3053830898	3053830898000409	LINE	3053830898	[***]	[***]	MIAMI	FL	04/14/2009	3053830898	AT&T
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[***]	Voice	[***]	9706263345	9706263345000409	LINE	9706263345	[***]	[***]	MONTROSE	CO	04/16/2009	9706263345	QWEST
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[***]	Voice	0	6787281550	6787281550000309	LINE	6787281550	[***]	[***]	NORCROSS	GA	03/22/2009	6787281540	AT&T
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[***]	Voice	[***]	5037229635	5037229635000309	LINE	5037229635	[***]	[***]	OREGON CITY	OR	03/16/2009	5037229635	QWEST
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[***]	Voice	[***]	6263560216	6263560216000309	LINE	6263560216	[***]	[***]	Pasadena	CA	03/28/2009	6263560216	AT&T
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[***]	Voice	[***]	3608953270	3608953270000309	LINE	3608953270	[***]	[***]	Port Orchard	WA	04/07/2009	3608953270	QWEST
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[***]	Voice	[***]	206Z220457	206Z2204570309	LINE	4256875850	[***]	[***]	Renton	WA	03/22/2009	4256875850	QWEST
[***]	Voice	[***]	5096289331	50962893310409	LINE	5096289331	[***]	[***]	RICHLAND	WA	04/01/2009	5096289331	VERIZON NORTHWEST
[***]	Voice	0	3393414807	33934148070409	LINE	3393414807	[***]	[***]	SAN DIEGO	CA	04/07/2009		AT&T
[***]	Voice	0	6192200081	6192200081000409	LINE	6192200081	[***]	[***]	SAN DIEGO	CA	04/01/2009		AT&T
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[***]	Voice	[***]	7605981558	7605981558Rebate	LINE	7605981558	[***]	[***]	San Marcos	CA	11/07/2008	7605981558109	AT&T
[***]	Voice	[***]	206Z220457	206Z2204570309	LINE	2069323779	[***]	[***]	SEATTLE	WA	03/22/2009	2069323779	QWEST
[***]	Voice	[***]	4253578257	4253578257000309	LINE	4253578257	[***]	[***]	Snohomish	WA	03/19/2009	4253578257	VERIZON
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[***]	Voice	[***]	10009524678	1000952467800409	LINE	2032674886	[***]	[***]	SOUTHBURY	CT	04/01/2009	2032674886	AT&T
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[***]	Voice	[***]	6512750172	6512750172000309	LINE	6512750172	[***]	[***]	Stillwater	MN	03/19/2009	6512750172	QWEST
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[***]	Voice	[***]	18501178642602	1786426020409	LINE	6232439406	[***]	[***]	Tolleson	AZ	04/04/2009	6232439406	COX COMMUNICATION
[***]	Voice	[***]	2087349256	2087349256000309	LINE	2087349256	[***]	[***]	Twin Falls	ID	03/25/2009	2087349256	QWEST
[***]	Voice	[***]	10009524678	1000952467800409	LINE	2087349256	[***]	[***]	Twin Falls	ID	04/01/2009	2087349256	AT&T
[***]	Voice	[***]	7076492316	7076492316000309	OTHER	7076492316	[***]	[***]	VALLEJO	CA	03/28/2009	7076492316	AT&T
[***]	Voice	[***]	7076492316	7076492316000409	LINE	8761575	[***]	[***]	VALLEJO	CA	03/28/2009		AT&T
[***]	Voice	[***]	10009524678	1000952467800409	LINE	3605743485	[***]	[***]	Vancouver	WA	04/01/2009	3605743485	AT&T
[***]	Voice	[***]	10009524678	1000952467800409	LINE	3608850322	[***]	[***]	Vancouver	WA	04/01/2009	3608850322	AT&T
[***]	Voice	[***]	206Z220457	206Z2204570309	LINE	3605743485	[***]	[***]	Vancouver	WA	03/22/2009	3605743485	QWEST
[***]	Voice	[***]	206Z220457	206Z2204570309	LINE	3608850322	[***]	[***]	Vancouver	WA	03/22/2009	3608850322	QWEST
[***]	Voice	[***]	5098912797	5098912797000409	LINE	5098912797	[***]	[***]	VERADALE	WA	04/02/2009	5098912797	QWEST
[***]	Voice	[***]	10009524678	1000952467800409	LINE	5098912797	[***]	[***]	VERADALE	WA	04/01/2009	5098912797	AT&T
[***]	Voice	[***]	10009524678	1000952467800409	LINE	5095274783	[***]	[***]	WALLA WALLA	WA	04/01/2009	5095274783	AT&T
[***]	Voice	[***]	206Z220457	206Z2204570309	LINE	5095274783	[***]	[***]	WALLA WALLA	WA	03/22/2009	5095274783	QWEST
[***]	Voice	[***]	7166774894	7166774894000409	LINE	7166774894	[***]	[***]	West Linn	OR	04/16/2009	7166774894	VERIZON
[***]	Voice	[***]	10009524678	1000952467800409	LINE	5036552749	[***]	[***]	West Linn	OR	04/01/2009	5036552749	AT&T
[***]	Voice	[***]	503Z220305	503Z2203050309	LINE	5036552749	[***]	[***]	West Linn	OR	03/22/2009	5036552749	QWEST
[***]	Voice	[***]	503Z220305	503Z2203050409	LINE	5036552749	[***]	[***]	West Linn	OR	04/22/2009	5036552749	QWEST
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	Voice	[***]	4254833395	4254833995040409	LINE	4254833395	[***]	[***]				04/13/2009		VERIZON
	Voice	[***]	4254833395	4254833995040409	LINE	4254833395	[***]	[***]				04/13/2009		VERIZON
	Voice	[***]	5035790478	5035790478030309	LINE	5035790478	[***]	[***]				03/22/2009	5035790478	VERIZON
	Voice	[***]	10009524678	1000952467800409	LINE	5035790478	[***]	[***]				04/01/2009	5035790478	AT&T
[***]	Voice	[***]	4254543238	4254543238030309	LINE	4254543238	[***]	[***]	BELLEVUE	WA	03/08/2009	4254543238	QWEST
[***]	Voice	0	10009524678	1000952467800409	LINE	4252565000	[***]	[***]	BELLEVUE	WA	04/01/2009	4252565000	AT&T
[***]	Voice	0	10009524678	1000952467800409	LINE	4256462797	[***]	[***]	BELLEVUE	WA	04/01/2009		AT&T
[***]	Voice	[***]	206Z220457	206Z2204570309	LINE	4254543238	[***]	[***]	BELLEVUE	WA	03/22/2009	4254543238	QWEST
[***]	Voice	0	206Z220457	206Z2204570309	LINE	4254541821	[***]	[***]	BELLEVUE	WA	03/22/2009		QWEST
[***]	Voice	0	206Z220457	206Z2204570309	LINE	4256462797	[***]	[***]	BELLEVUE	WA	03/22/2009		QWEST
[***]	Voice	0	ASYEASYW02	ASYEASYW020409	LINE	4252565000	[***]	[***]	BELLEVUE	WA	04/01/2009	4252565000	AT&T
[***]	Voice	0	CDACSY	CDACSY0409	OTHER	CDACSY	[***]	[***]	BELLEVUE	WA	04/01/2009		AT&T
[***]	Voice	0	4128312172	4128312172040409	LINE	4128312172	[***]	[***]	BETHEL PARK	PA	04/10/2009		VERIZON
[***]	Voice	0	4128314835	4128314835040409	LINE	4128314835	[***]	[***]	BETHEL PARK	PA	04/10/2009		VERIZON
[***]	Voice	0	4128316483	4128316483040409	LINE	4128316483	[***]	[***]	BETHEL PARK	PA	04/10/2009		VERIZON
[***]	Voice	0	6175575103	6175575103040409	LINE	6175575103	[***]	[***]	BOSTON	MA	04/12/2009		VERIZON
[***]	Voice	0	6103978615	6103978615030309	LINE	6103978615	[***]	[***]	CONSHOHOCKEN	PA	03/21/2009		VERIZON
[***]	Voice	0	6103978615	6103978615040409	LINE	6103978615	[***]	[***]	CONSHOHOCKEN	PA	04/21/2009		VERIZON
[***]	Voice	0	6108287540	6108287540400409	LINE	6108287540	[***]	[***]	CONSHOHOCKEN	PA	04/12/2009		VERIZON

Location	Voice or Data	Remote Worker	Account Number	Invoice Number	Inventory Type	Inventory Item	Total	Street 1	City	State	Invoice Date	BTN	Carrier
[***]	Voice	0	6177251200	61772512000409	LINE	6177250310	[***]	[***]	EXTON	PA	04/02/2009	6177251200	VERIZON
[***]	Voice	0	6177251200	61772512000409	LINE	6177251200	[***]	[***]	EXTON	PA	04/02/2009	6177251200	VERIZON
[***]	Voice	0	6177251200	61772512000409	LINE	6177251201	[***]	[***]	EXTON	PA	04/02/2009	6177251200	VERIZON
[***]	Voice	0	6177251200	61772512000409	LINE	6177251202	[***]	[***]	EXTON	PA	04/02/2009	6177251200	VERIZON
[***]	Voice	0	6177251200	61772512000409	LINE	6177251203	[***]	[***]	EXTON	PA	04/02/2009	6177251200	VERIZON
[***]	Voice	0	6177251200	61772512000409	LINE	6177251204	[***]	[***]	EXTON	PA	04/02/2009	6177251200	VERIZON
[***]	Voice	0	6177251200	61772512000409	LINE	6177251205	[***]	[***]	EXTON	PA	04/02/2009	6177251200	VERIZON
[***]	Voice	0	6177251200	61772512000409	LINE	6177250115	[***]	[***]	EXTON	PA	04/02/2009	6177251200	VERIZON
[***]	Voice	0	10009524678	100095246780409	LINE	6177251202	[***]	[***]	EXTON	PA	04/01/2009	6177251200	AT&T
[***]	Voice	0	10009524678	100095246780409	LINE	6177250115	[***]	[***]	EXTON	PA	04/01/2009	6177251200	AT&T
[***]	Voice	0	3173347350	31733473500409	LINE	3173347350	[***]	[***]	INDIANAPOLIS	IN	04/13/2009		AT&T
[***]	Voice	0	3178753798	31787537980309	LINE	3178753798	[***]	[***]	INDIANAPOLIS	IN	03/28/2009	3178753798	AT&T
[***]	Voice	0	10009524678	100095246780409	LINE	3178753798	[***]	[***]	INDIANAPOLIS	IN	04/01/2009	3178753798	AT&T
[***]	Voice	0	9494623279	94946232790309	LINE	9494623279	[***]	[***]	LAKE FOREST	CA	03/22/2009	9494623279	AT&T
[***]	Voice	0	3054638449	30546384490309	LINE	3054638449	[***]	[***]	MIAMI	FL	03/26/2009		AT&T
[***]	Voice	0	3057156100	30571561000409	LINE	3057156100	[***]	[***]	MIAMI	FL	04/04/2009		AT&T
[***]	Voice	0	7863319466	78633194660309	LINE	7863319466	[***]	[***]	MIAMI	FL	03/23/2009		AT&T
[***]	Voice	0	8602900164	86029001640409	LINE	8602900164	[***]	[***]	SOUTH WINDSOR	CT	03/01/2009		AT&T
[***]	Voice	0	10009524678	100095246780409	LINE	8602895937	[***]	[***]	SOUTH WINDSOR	CT	04/01/2009		AT&T
	Voice	0	8602916600	86029166000409	LINE	8602916600					04/09/2009	8602916600539	AT&T
	VOICE						[***]						

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

ACS-SYM-09-0021

September 24, 2009

Reference: Information Technology Services Agreement (ITSA)

[***]
Symetra Life Insurance Company
5069 154th Place NE
Redmond, WA 98052-9669

Dear [***],

Subject: Work Authorization WA-09-049 for [***] Application Data Capture

ACS is please to provide the attached Work Authorization and SOW to provide for the capture of data from specific images delivered by [***] in conjunction with Symetra Retirement Services New Business documents.

Sincerely,

_____
[***]
SBU Executive
Affiliated Computer Services
Enclosure (1)

By execution of this Work Authorization, Symetra Life Insurance Company hereby authorizes ACS Commercial Solutions, Inc. to commence work for [***] Application Data Capture as presented in the attached Statement of Work (SOW).

ACS will electronically pickup images from a Symetra designated FTP location and transfer the images to a computer network in London Kentucky dedicated to Symetra processing. Once transferred, ACS will capture all defined data elements following the established data capture rules, and deliver images and data back to Symetra in the defined format.

ACS will pick up items each business day at 4:00 PM for processing and return the following business day.

Price Breakdown

Pricing is provided in Section 5 (Pricing) of the attached SOW.

This Work Authorization is governed by the terms and conditions of the Information Technology Services Agreement executed October 28, 2004 between Symetra Life Insurance Company and ACS Commercial Solutions, Inc.

ACCEPTANCE: **ACCEPTANCE:**

ACS Commercial Solutions, Inc.   Symetra Life Insurance Company.

[***]   [***]
SBU Executive   AVP, Director Technology Services

Date   Date

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

[***] APPLICATION DATA CAPTURE STATEMENT
OF WORK (SOW)

FOR

SYMETRA LIFE INSURANCE COMPANY (SYMETRA)

and

AFFILIATED COMPUTER SERVICES (ACS)

APRIL 2009

[***] APPLICATION DATA CAPTURE STATEMENT
OF WORK (SOW)

FOR

SYMETRA LIFE INSURANCE COMPANY (SYMETRA)

and

AFFILIATED COMPUTER SERVICES (ACS)

APRIL 2009

Table of Contents

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

1.0   Overview and Business Objectives

1.1   Services Overview

This document is in response to Symetra SR 36313, dated 2/11/2009, revised 3/26/2009, (Attachment A), requesting a proposal for data capture from specific images delivered by [***] in conjunction with Symetra Retirement Services New Business documents.

1.2   Service Objectives

Achieve Symetra requested process per SR 36313.

2.0   Service Description

2.1   Scope of the Services to be Provided

ACS will pickup images from a Symetra designated FTP location, transfer the images to a computer network in London Kentucky dedicated to Symetra processing, capture all data elements as-defined in the file Data Capture Fields, following data capture rules as defined in the Content Value Spreadsheet, and deliver images and data back to Symetra in the format defined in the Record Layout file.

2.1.1   Hardware and Software

This solution will make use of hardware and software currently in-use within the Symetra support environment.

2.1.2   Personnel

ACS will be responsible for staffing to perform the responsibilities and procedures for ACS. Symetra will be responsible for staffing the responsibilities and procedures for Symetra. Responsibilities and procedures are outlined in section 3.0.

2.1.3   Policies, Procedures and Standards

Detailed procedures can be found in section 3.3.

2.1.4   Agreements and Licenses

No special agreements or licenses beyond those implied by the conditions of this work authorization are required.

2.2   Baseline Information

Table 1-Baseline Information

Item	2009	2010	2011	Comments
Applications per month	500	700	800	Volumes represent the estimated volumes and are not committed.

3.0   [***] Application Data Capture Requirements

3.1   General Responsibilities

The following table identifies general roles and responsibilities associated with this SOW. An "X" is placed in the column under the party that will be responsible for performing the task. ACS responsibilities are indicated in the column labeled "ACS".

3.2   Overall Roles and Responsibility

ACS and Symetra will perform the roles and responsibilities as detailed below to ensure the proper and successful deployment, development, management, administration, performance, enhancement, upgrade and ongoing maintenance of [***] Application Data Capture. These Roles and Responsibilities are in addition to all Roles and Responsibilities detailed in the ITSA and Attachments.

Table 2-Roles and Responsibility

Roles and Responsibilities	ACS	Symetra
Place image files for processing onto designated FTP location		X
Pull images from designated FTP location	X	
Process images using procedures outlined in Section 3.3	X	
Transfer completed files to designated FTP location once per day	X	
Validate receipt of completed files		X
Research rejected files to determine error	X	
Provide reporting to support billing and reconciliation	X	

3.3   Detailed Procedures

 1.)   ACS retrieves the images from an FTP site and transfers them to an ACS server for processing.

 2.)   BankFile Pickup:

  a.) Query the directory and convert/process the Bank File documents into the appropriate format required by BankFileFormID.

 3.)   BankFileFormID:

  a.) Allows the user to incercept the following Sub-Categories.

   1.)   IANB Application

   2.)   RSNB, Multiple Applications

   3.)   RSNB, No Application.

   4.)   RSRA, Single Application

 4.)   Fax/Bank File Pickup: 4:00 PM (PST), 7:00 PM (EST) each business day.

  a.) Code handles each of the four sections above in a different manner.

  b.) Enforces business rules, and allows tracking information to be captured.

 5.)   FormID/Document Assignment:

  a.) Images are separated into separate documents (allowing each DocType to have a separate DCN with the left-most digits being a constant 10).

  b.) Each of the two (2) DocTypes referenced within SR 36313 and listed in the CVS will become a new document under Product Line RSNB.

 6.)   Fax/Bank Create Stack:

  a.) Transfers all images/information from the current Tray to the Stack level for processing through ACS work flow.

  b.) Updates the User Defined Fields (UDF) for tracking information.

 7.)   Batch Build:

  a.) The current Stack is moved along in the workflow, and a Batch for the type is created.

  b.) Assigns keying screen(s) to be used for each type.

  c.) Sets the Batch ready to be keyed in the workflow.

 8.)   WEBDE (Data Entry Screen)

  a.) Keying Screens:

   1.)   Setup to capture all necessary information as defined in Appendix D, Data Capture Fields.

  b.) Data entry will come from Symetra/CVS

9.)   Output

       a.) The data keyed is written out to an SQL Table. This information is retrieved one time, at the end of the day, for processing and added to the NSCC format and Control Files.

10.)   NSCC File

       a.) Complex setup of multiple different record layouts, with branches based on information captured from the documents.

          1.)   Header, shown one time per file.
                NOTE: Only 1 header is required. Multiple sub-headers, however, may be required

          2.)   Contract Header, split into NY and NON-NY

          3.)   Detail records, depending on information keyed, these records are written for each type of Application. Also, Funded vs. Non-Funded applications.

11.)   Control File Output (as defined in SRS Section 2.3.2)

       a.) Builds the ACSControl.txt file per the requirement specs.

          1.)   AC Number

          2.)   DCN

          3.)   DocType code

          4.)   DocType Description

          5.)   APP (Hard coded value.)

          6)   Image Names (separated by Comma) for each image.

       b.) Stores all associated images for the day in a common directory.

          1.)   Images are compressed into a zipped file, with the Control file included, and sent in a single ACSControl.zip file.

12.)   FTP:

       a.) FTP Files are sent to designated FTP site once a day at the end processing for that day.

       b.) Tracking of the files for reporting purposes is recorded in the workflow.

13.)   ACK.

       a.) The .ACK file is written to acknowledge the receipt of the file.

       b.) The .ACK file is then pulled back into the ACS system, then the file is read and the batch is completed, if successful. If an error is found, the batch is rejected and researched to investigate.

14.)   WEB Reports:

       a.) Web Reports track each document in the work flow. Information is used to report on Billing, Turnaround, Reconciliation, etc. (Final reports to be defined).

3.4   Workflow Diagram
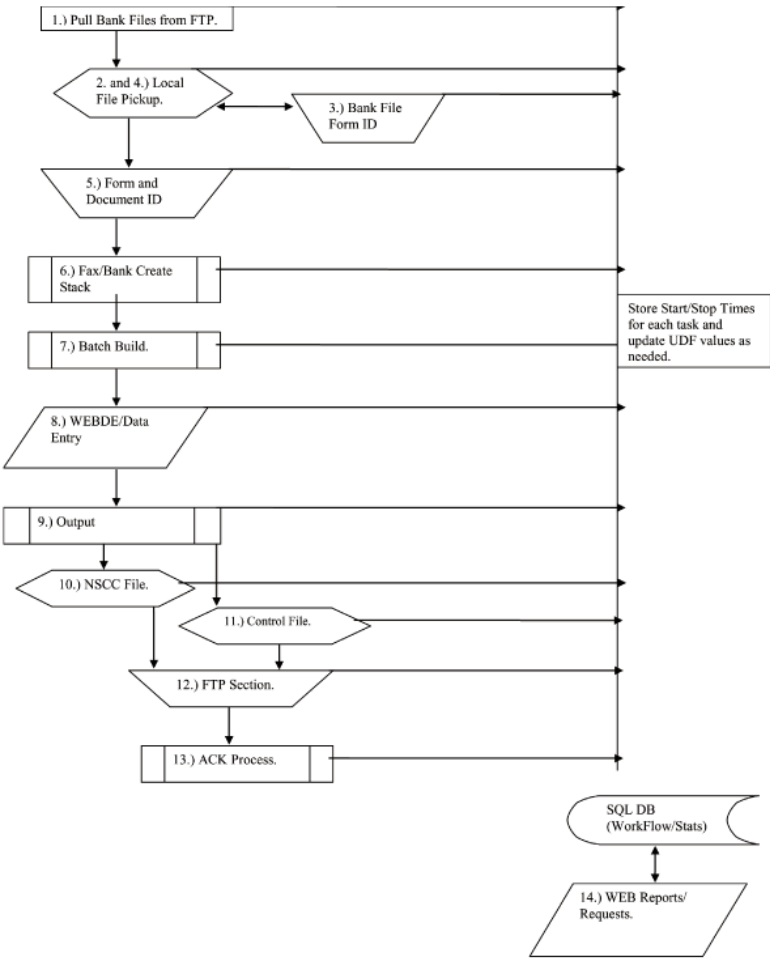
NOTE: Numbers correspond to workflow steps in section 3.3

4.0   **Service Management**

4.1   Objectives

The [***] images will be provided to ACS by 4:00 pm PST (7:00 PM EST) each business day (using existing FTP process). [***] of the output file will be sent to Symetra for processing as defined below.

Daily Service Performance

[***] of data and image transfer completed by 9:00 AM PST (11:00 AM EST) and the remainder to be delivered or reconciled by 11:00 AM PST each business day to be measured daily

Monthly Reporting

A monthly "Time to Process" report will be produced by ACS and provided to Symetra each month as evidence of compliance with this SLR.

Quarterly Service Level

For the purposes of establishing overall Service Level compliance, including the assessment of SLA penalties should Symetra choose to enact them, service performance will be measured each quarter. ACS will meet the daily service performance commitment at least [***] of the time during each quarter.

4.2   Definitions

Application Package – The application data will be captured from three documents: Application; Sales Summary Sheet and Beneficiary Information Form. Additional images may be included in the package; however, only document type will be captured per the attached SRS, Section 2.3

4.3   Scope

This document incorporates the complete scope, as understood by ACS, to meet the requirements set forth in SR 36313. Any requirements not specifically detailed in this response to the above noted SR36313, including those which may arise as part of further implementation discovery, will be considered out of scope. Should Symetra wish to alter the scope to include additional requirements, ACS will require additional time to perform analysis and, if necessary, adjust the pricing provided to Symetra for this service.

4.4   Service Level Fee Reduction

Should Symetra elect to designate the SLR in this SOW as an SLA with the ability to access performance fee reductions, the weighting factor assigned to the SLA shall not exceed [***] of the calculated at-risk amount specified in the ACS/Symetra ITSA.

5.0   Pricing

5.1   Initial Development

Initial program development and set-up: **$[***]**

This is a fixed price for initial development as detailed in this SOW.

5.2   Additional Development

Additional keying rules not provided within this statement of work or the included attachments may be added by Symetra during development or implementation. Symetra will agree to review, authorize, and pay for any increase in development or processing costs as a result of additional rules not included in the SOW or attachments.

ACS may elect to include certain program edits to increase data accuracy or capture enhancements. Any costs associated with these edits will be borne solely by ACS

5.3   Monthly Processing

[***] images will be available to ACS by 4:00 PM PST (7:00 PM EST) each business day, using the existing FTP process, with [***] completed output files returned to Symetra no later than <u>9:00 AM PST</u> (12:00 PM EST) the following business day and the remaining files to be processed no later than 11:00 AM PST (2:00 PM EST).

The total number of Application Packages processed during the month will be multiplied by the Tier Price that number falls into below:

Tier	Range	Price Per	Max
1	[***]	$ [***]	$ [***]
2	[***]	$ [***]	$ [***]
3	[***]	$ [***]	$ [***]
4	[***]	$ [***]	$ [***]
5	[***]	$ [***]	$ [***]
6	[***]	$ [***]	$ [***]
7	[***]	$ [***]	$ [***]
8	[***]	$ [***]	$ [***]
9	[***]	$ [***]	$ [***]
10	[***]	$ [***]	$ [***]
11	[***]	$ [***]	$ [***]
12	[***]	$ [***]	$ [***]
13	[***]	$ [***]	$ [***]
14	[***]	$ [***]	$ [***]
15	[***]	$ [***]	$ [***]
16	[***]	$ [***]	$ [***]
17	[***]	$ [***]	$ [***]
18	[***]	$ [***]	$ [***]
19	[***]	$ [***]	$ [***]
20	[***]	$ [***]	$ [***]
21	[***]	$ [***]	$ [***]
22	[***]	$ [***]	$ [***]
23	[***]	$ [***]	$ [***]
24	[***]	$ [***]	$ [***]
25	[***]	$ [***]	$ [***]
26	[***]	$ [***]	$ [***]
27	[***]	$ [***]	$ [***]
28	[***]	$ [***]	

Attachment A — (SRS [***] Data Capture to NSCC)

Document updated March 26, 2009

Requirement Specification

for

Document Management Project

for

Capture [***] Application Data

Version 1.3

Prepared by [***]

03/25/09

Table of Contents

Note: This requirement was created from template version 3.0 updated 09/23/08.

Revision History

Name	Date	Reason For Changes	Version
[***]	02/06/09	Detailed requirements being compiled by RS IT but I am creating this document to provide for total SR needs	1.0
	02/10/09	Updates made internally within Sourcing Ops between [***]	1.1
	02/26/09	Updates made as called out in Change Management log. Log provided as attachment and was preliminarily provided to ACS during sizing phase of project. Changes are in blue.	1.2
	03/25/09	Updates made as called out in Change Management log. Log provided as attachment. Changes in green.	1.3

1.   Purpose of the Request

Modify the front end image index process that is currently in place for Retirement Services New Business [***] documents. The modification of the process includes:

1. Allow data capture of a subset of the documents submitted.

2. The application data captured and other image document type information will be output in a structured layered output file format and formatted control file.

2.   Project Scope

2.1   Services and Associated Service Level Requirements

Provide pricing under scenarios for initial setup and ongoing production costs for the capture of [***] application data based on the following Service Level Requirements. Initial approvals should be obtained before development begins.

Scenario #1

*   [***]

Scenario #2

*   [***]

Baseline Volume:

The projected volume of [***] is targeted to be [***] applications per month beginning [***]. The projections for 2009 are expected to increase in volume, so reporting and continued resource evaluation is critical to meeting ongoing service commitments.

Proposed Timelines:

*   Pricing Proposal Due: [***]

*   Work Authorization signed and executed: [***]

*   Application Code Development and Test: [***]

*   In production with Chase: [***]

This project must be complete and in production as detailed above to ensure the [***] transition to [***] is complete. This needs to be successfully transitioned to position [***] to sell Symetra products.

2.2   Modification of existing RSNB [***] application

The current application for Retirement Services New Business [***] will change as follows:

- [***] applications for Income Annuities will continue to process as-is and be export for Viewstar processing.

- [***] applications with one application for Retirement Services will not be export to Viewstar and will be processed as defined in this document.

- [***] applications with no application or more than one application for Retirement Services will continue to process as-is and be export for Viewstar processing.

- Document identification for images will continue to be required but the information passed in the output file will be revised.

2.3   Data Capture and Export of [***] application

The application data will be captured on the Retirement Services Application; Sales Summary Sheet and Beneficiary Information Form. The document type for supporting images with an application will continue to be identified as currently done today. The output will be provided in two output files: NSCC output file and Control File.

The application data will be captured from three documents: Application; Sales Summary Sheet and Beneficiary Information Form. The definition of fields needing to be captured and a definition of what record the information is used for in the NSCC output file is provided in the attached "RSNB [***] Fields to Capture.xls". There will be two application form types submitted from [***], one for NY and one for Non-NY. Samples of all forms are attached.

2.3.1   NSCC Output File

The layout requirements for the NSCC output file are provided in the attachment "NSCC Record Layout.xls". The details in the spreadsheet are as follows:

APP Looping Diagram	Overview of the format required in the NSCC output file
Record Layout Definitions	Tabs are named with the record name. Example "30" contains the layout and requirements for the Submitting Header Record in the NSCC Output File "3301" contains the layout and requirements for the first application and so on.
APP-SUB Code List	Is a reference for Symetra use that provided only for information.

The name of the NSCC Output file will be ACSAPP.txt. The ACSAPP.txt file will be zipped together with the ACSControl.zip file. The output zip file for FTP will be name ACSccyymmddiii,zip where ccyymmdd is the date zip file was created and iii will be an incremental number for the day. The ACSccyymmddiii.zip will be written to \\PRDHILVS06\ViewStar\Data\EOE\AnnuityNet\IN

A sample ACSAPP.txt file will be provided by Symetra before development is scheduled to begin.

2.3.2   Control File

The layout requirements for the Control File are provided below. A sample Control File is in the attachment "ACSControl.txt".

Delimiter	Each element will be separated by a comma
App Control Number	The first DCN of each document will be utilized as the Application Control Number. The Application Control Number will begin with AC and then be followed by the DCN. This number will be the same number passed in the NSCC 33* records; positions 6 — 25. The Application Control Number will be included for each document in the Control File.
Document Control Number	The document DCN will be written as the 2nd element in each Control File line. This DCN will be the same as used in current Viewstar processing for each document.
DocType Code	The three character doctype code identified for the document. The doctypes are defined in the Content Values Spreadsheet.
DocType Description	The verbose document type for the code will be provided. The document type descriptions are defined in the Content Values Spreadsheet.
Constant APP	Include an element of APP as a constant value.
Image Name	Image name for the first image in the document. Image names should have .tif extension.
Addl Images	Write the names of all images for the document, each separated by a comma. All images for an identified document will be written into one line in the Control File.

2.3.3   Zip File

There will be one NSCC Output file and one Control file sent for each day's processing. All the images and the data will be export each morning for the prior day's applications sent by [***]. The ACSControl.txt file and all the images (.tif) for each NSCC Output file will be included in a single zip file named ACSControl.zip.

The ACSControl.zip will be zipped together with the ACSApp.txt file. The output zip file for FTP will be name ACSccyymmddiii,zip where ccyymmdd is the date zip file was created and iii will be an incremental number for the day. The ACSccyymmddiii.zip and will be written to \\PRDHILVS06\ViewStar\Data\EOE\AnnuityNet\IN.

2.3.4   ACK File

Symetra will provide back an ACK file to verify that the ACSccyymmddiii.zip file was received. ACS should expect to receive ACK files similar to what is received from Viewstar in current

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processing. The requirements provided to Symetra for the ACK file are provided in the Content Values Spreadsheet on the 'Misc Processing Info' tab.

2.3.5   Doctype and DCN Updates

The DCN for [***] documents is currently identified by the first two positions being a value of "15". [***] documents processed in the new NSCC format will begin with "10". The "15" will continue to be utilized if the document is processed as-is to Viewstar.

Two new document types will be added for Retirement Services New Business processing, both for this new format and the current Viewstar processing.

BNF	Beneficiary	For Beneficiary Information page
SSS	Sales Summary	For Sales Summary sheet

Note: Symetra will be able to determine the batches and documents processed through the new format as the DCN will begin with "10" and the Batch Name will begin with "BMRA".

3.   References

- NSCC Output File Format Requirements: NSCC Record Layout.xls

- Data Capture requirements: RSNB Chase Fields to Capture.xls

- Sample Application forms: Non-NY: RSA_0001JP.pdf; NY: RSA_0001NYJP.pdf

- Sample Sales Summary Sheet: Sales Summary Sheet.pdf

- Sample Beneficiary Information Form: Beneficiary Information Form.jpg

- Sample Control File: ACSControl.txt

- Content Values Spreadsheet: Retirement Services Content Values.xls

4.   Design and Implementation Considerations

- Symetra is incorporating the NSCC output file into a system already developed for other external application feeds. The format is a defined standard that can not be modified.

- The NSCC file will feed a system that will then convert the data for import into Viewstar.

- Symetra will be modifying internal applications at the same time ACS is developing the capture application and output file programming. It is possible that some requirements will be altered during the development phase.

5.   Assumptions and Dependencies

- Basic rules of document type identification utilized in RSNB [***] processing will remain in place.

- Income Annuities application will not be changed and there will be no need for testing it during this development process.

SCHEDULE 4
SERVICE RATES

Symetra Project Rate Card

ACS Job Title / Labor Category	[***] Rates Symetra-site	ACS-site	Near-shore	Off-shore	Monthly Rates ACS-Site (On Shore)	ACS (Off-shore)	3 Month Rates ACS-Site (On Shore)	ACS (Off-shore)	6 Month Rates ACS-Site (On Shore)	ACS (Off-shore)
Applications Programmer	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Business Analyst	$ [***]	$ [***]	$ [***]	[***]	$ [***]	[***]	$ [***]	[***]	$ [***]	[***]
Communications Hardware Specialist	$ [***]	$ [***]	$ [***]	[***]	$ [***]	[***]	$ [***]	[***]	$ [***]	[***]
Communications Network Specialist	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Communications Software Specialist	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Computer Systems Analyst	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Database Administrator (DBA)	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Database Analyst	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Database Architect	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Documentation Specialist	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Information Systems Engineer	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Network Design Engineer	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Project Manager	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Quality Assurance Engineer	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Security Systems Engineer	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Software Engineer	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Software Systems Specialist	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Storage Operations Specialist	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Storage Management Engineer	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
System Administrator/Operator	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
System Programmer	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Systems Engineer	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Tape Librarian	$ [***]	$ [***]	$ [***]	[***]	$ [***]	[***]	$ [***]	[***]	$ [***]	[***]
Technical Architect	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Training Specialist	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]	$ [***]
Bowne (Output Processing)	[***]	$ [***]	[***]	[***]	[***]	[***]	[***]	[***]	[***]	[***]
IBM Consulting for Advanced DR	[***]	$ [***]	[***]	[***]	[***]	[***]	[***]	[***]	[***]	[***]
Sun Professional Services for DR	[***]	$ [***]	[***]	[***]	[***]	[***]	[***]	[***]	[***]	[***]

SCHEDULE 4

- Travel time will not be billed to Symetra.

- The Service Rates set forth above do not include travel (*e.g.*, mileage, cab/bus/train fare, etc.), meals or other incidental travel expenses that may be incurred by ACS when performing the Other Services, and Symetra shall reimburse ACS for any such reasonable expenses so incurred. Notwithstanding the foregoing, Symetra will not pay for travel (*e.g.*, mileage, cab/bus/train fare, etc.), meals or other incidental expenses for local resources that are based within a fifty (50) mile radius of Symetra's headquarters or the NWSC, as applicable.

1. General. Fee Reductions and Corrective Assessments are designed to encourage the consistent and timely delivery of Services and value to Symetra. Fee Reductions are not intended to compensate Symetra for damages, but rather to estimate the diminished value of the Services actually provided. The goal of Fee Reductions and Corrective Assessments is not to penalize ACS, but to provide a greater incentive to achieve the Agreement's stated objectives and focus ACS on Symetra's critical needs.

2. SLAs.

    2.1 Initial SLAs. Attached to this **Schedule 5** is Table 1, which summarizes the SLAs and the corresponding SLRs and Weighting Factor allocations as of the Restatement Date.

    2.2 Fee Reductions. The Fee Reductions for ACS' failure to achieve any SLR shall be equal to the product of: (a) the Monthly At-Risk Amount, multiplied by (b) the Weighting Factor for the SLR that was missed. For example, given the following assumptions: (c) the Fees in the applicable month are One Million Dollars ($1,000,000); (d) the Monthly At-Risk Amount therefore equals [***] Dollars ($[***]) ([***] percent ([***]%) of the Fees for that month); and (e) an SLR failure occurs with respect to an SLA having a [***] percent ([***]%) Weighting Factor, Fee Reductions would be calculated as follows:

Monthly At-Risk Amount	$[***]
times	times
SLA Weighting Factor	[***]%
Fee Reduction	$[***]

    2.3 Earn-Back Rights. ACS may earn back [***] percent ([***]%) of any Fee Reductions earned in respect of an SLA that has a Weighting Factor that is less than [***] percent ([***]%) if the SLR for that SLA is achieved for three (3) consecutive Measurement Intervals following the Measurement Interval in which the last failure to comply with that SLR occurred.

    2.4 Weighting Factors. The total of all Weighting Factors for all SLAs under this Agreement shall not exceed [***] percent ([***]%). The Weighting Factor for any single SLA shall not exceed [***] percent ([***]%). Symetra shall have the right to reallocate Weighting Factors among the SLAs on a quarterly basis upon sixty (60) days' prior written notice to ACS.

    2.5 Multiple SLA Failures. If ACS fails to achieve the SLR for any single SLA in two (2) or more consecutive Measurement Intervals, the Weighting Factor for the second, third, and subsequent consecutive Measurement Intervals shall be increased as follows:

Second Measurement Interval	[***]x the Weighting Factor
Third and subsequent Measurement Intervals	[***]x the Weighting Factor

2.6 Limits on Fee Reductions. The Fee Reductions in any single month shall not exceed the Monthly At-Risk Amount.

2.7 Interrelated SLAs. If ACS fails to achieve an SLA and, following such failure, a Root-Cause Analysis reveals that: (a) such failure would not have occurred but for ACS' failure to achieve a separate SLA; and (b) such SLA otherwise would have been achieved, ACS shall not be obligated to pay any Fee Reductions associated with its failure to achieve such SLA. For example, if ACS has failed to achieve the batch processing SLA and a Root-Cause Analysis reveals that: (c) the batch processing SLA would not have been missed but for ACS' failure to achieve the end-to-end network availability SLA; and (d) the batch processing SLA otherwise would have been achieved, ACS would not be obligated to pay any Fee Reductions associated with its failure to achieve the batch processing SLA (but would be responsible for Fee Reductions associated with its failure to achieve the end-to-end network availability SLA).

3. *Critical Milestones*.

3.1 Establishment. Critical Milestones, Due Dates and Corrective Assessments shall be established by the Parties as provided in **Section 2.12** of the Agreement. For the avoidance of doubt, Corrective Assessments shall not count toward satisfaction of the Monthly At-Risk Amount, and Corrective Assessments are not subject to earn-back rights.

3.2 Service Delivery Reference Manual. Corrective Assessments relating to the Service Delivery Reference Manual are as follows:

Critical Milestone	Due Date	Corrective Assessment
One-time Service Delivery Reference Manual update following the Restatement Date	December 1, 2009	$[***]
Semi-Annual Service Delivery Reference Manual updates	Each April 1 and October 1 (excluding October 1, 2009) occurring prior to the Termination Date	$[***]

3.3 Disaster Recovery. Corrective Assessments relating to Disaster Recovery are as follows:

Critical Milestone	Due Date	Corrective Assessment
Services restoration following the occurrence of a disaster recovery event	[***] following the declaration of a disaster recovery event	$[***] one-time and $[***] per day until Services have been restored

Table 1: SLAs and SLRs and Weighting Factors as of the Restatement Date

Service Level Agreement	Performance Requirement	SLR	Weighting Factor %	Compound SLA*
Schedule 2F Help Desk				
Help Desk Responsiveness				
Speed-to-Answer	[***]	[***]%	[***]%	
Call abandonment rate	[***]	[***]%	[***]%	
Email response rate	[***]	[***]%	[***]%	
Voicemail response rate	[***]	[***]%	[***]%	
Incident Resolution				
First Contact Resolution of resolvable Incidents	[***]	[***]%	[***]%	
Incident closure notice (via e-mail and/or phone)	[***]	[***]%	[***]%	
Schedule 2C Distributed Computing				
Install, Moves, Adds and Changes — Workstations Peripherals, and Distributed Servers				
1-10 in a single request for new equipment or Software	[***]	[***]%	[***]%	
1-10 in a single request for new equipment or Software	[***]	[***]%	[***]%	
Urgent request or more than 10 in a single request or new remote server	[***]	[***]%	[***]%	
Software Installation				
Desktop/laptop remote server core image (e.g., OS, service packs, non-critical security patches) and other business Software, (e.g., Adobe Writer, Java, MS Project, Email Archive) in accordance with Symetra policies.	[***]	[***]%	[***]%	
Schedule 2B Data Center				
System Availability				
System availability — production systems	[***]	[***]%	[***]%	
System availability — non-production systems	[***]	[***]%	[***]%	
Batch Processing ***				
Scheduled production batch-marker jobs	[***]	[***]%	[***]%	
Scheduled production batch-all other batch jobs	[***]	[***]%	[***]%	
Month end production batch	[***]	[***]%	[***]%	
Demand production batch	[***]	[***]	[***]%	
General Administrative Functions				
Setup or modify job scheduler definition and dependencies	[***]	[***]%	[***]%	
One-time schedule change for existing scheduled jobs	[***]	[***]%	[***]%	
Mid-Range and Mainframe System Administration				
Notification of sustained average daily CPU utilization	[***]	[***]%	[***]%	
Storage administration requests (e.g., allocate additional storage resources; administration requests for work packs, pools, etc.) per Symetra's approval	[***]	[***]%	[***]%	

Service Level Agreement	Performance Requirement	SLR	Weighting Factor %	Compound SLA*
Capacity/performance trend analysis and reporting	[***]	[***]%	[***]%	X
	[***]			
Database Administration				
Instance creation and refresh	[***]	[***]%	[***]%	X
	[***]			
Create user ID, grants, revokes, create tablespace, other data definition requests	[***]	[***]%	[***]%	X
	[***]			
	[***]			
Schema changes and stored procedures	[***]	[***]%	[***]%	
Delivery of Symetra database documentation, audit and performance/capacity reports	[***]	[***]%	[***]%	
	Schedule 2D Data Network Services			
Network Availability				
End-to-end availability — critical locations	[***]	[***]%	[***]%	
Remote office availability	[***]	[***]%	[***]%	
Internet access availability	[***]	[***]%	[***]%	
LAN availability for offices with LAN switch services	[***]	[***]%	[***]%	
Network Administration Services				
Data network service reporting per Symetra requirements	[***]	[***]%	[***]%	
Implementation of firewall changes related to changing, adding/deleting firewall rules.	[***]	[***]%	[***]%	X
Security Intrusion Detection				
Notify Symetra of any NIDs and HIDs related events	[***]	[***]%	[***]%	
Security Penetration Services				
Deliver remediation plan that addresses identified penetration testing vulnerabilities	[***]	[***]%	[***]%	
	Schedule 2E Voice Services			
Telephony Communications Service Availability				
Overall voice Services	[***]	[***]%	[***]%	
IMACs				
Symetra headquarters IMACs (1-5 requests)	[***]	[***]%	[***]%	
Symetra headquarters IMACs (6+ requests)	[***]	[***]%	[***]%	
Remote location IMACs	[***]	[***]%	[***]%	
	Schedule 2A Cross Functional			
Incident Resolution				
Priority Level 1	[***]	[***]%	[***]%	
Priority Level 2	[***]	[***]%	[***]%	
Priority Level 3	[***]	[***]%	[***]%	
Priority Level 4	[***]	[***]%	[***]%	

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Service Level Agreement	Performance Requirement	SLR	Weighting Factor %	Compound SLA*
Root Cause Analysis for Priority Level 1 and Priority Level 2 Incidents	[***]	[***]%	[***]%	
Backup and Restore **				
Execute and complete incremental or differential daily backups	[***]	[***]%	[***]%	
Execute and complete differential or full weekly backups	[***]	[***]%	[***]%	
Execute and complete verify full/archive monthly backups	[***]	[***]%	[***]%	
Execute and complete on-demand backups for single Instances	[***]	[***]%	[***]%	
Restoration				
SL1 data restore requests	[***]	[***]%	[***]%	
SL2 data restore requests	[***]	[***]%	[***]%	
Service Request Response				
Delivery of In-scope Service Request solution response-standard	[***]	[***]%	[***]%	
Delivery In-scope Service Request-project solution response	[***]	[***]%	[***]%	
Delivery of Out-of-Scope work order Services proposal	[***]	[***]%	[***]%	
Complete installation, testing and handover of Services	[***]	[***]%	[***]%	
System Software Refresh and Updates				
Deploy maintenance release or emergency maintenance release (e.g., XYZ Version 8.1.5 to XYZ Version 8.1.6) (e.g., security pack, bug patch)	[***]	[***]%	[***]%	X
Deploy maintenance release or emergency maintenance release of anti-virus/anti-spyware definition (e.g., XYZ Version 8.1.5 to XYZ Version 8.1.6)	[***]	[***]%	[***]%	X
Implementation of enhancement release	[***]	[***]%	[***]%	
Implementation of major release updates	[***]	[***]%	[***]%	
System/Security Administration				
Proposal (e.g., timelines, deliverables, assumptions and constraints, comprehensive and complete written documentation) for security remediation following discovery of a security risk (e.g., server configuration vulnerabilities, event monitoring discoveries)	[***]	[***]%	[***]%	
Account Administration				
New user account (up to 5 per request)	[***]	[***]%	[***]%	

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Service Level Agreement	Performance Requirement	SLR	Weighting Factor %	Compound SLA*
New user account (6-20 per request)	[***]	[***]%	[***]%	
New user account (21+ per request)	[***]	N/A	[***]%	
Password resets	[***]	[***]%	[***]%	
Privilege changes	[***]	[***]%	[***]%	
Disable user account	[***]	[***]%	[***]%	
Terminate user account	[***]	[***]%	[***]%	
Asset Tracking				
Accuracy of asset database for Symetra Software and Symetra Equipment	[***]	[***]%	[***]%	
Accuracy of data for ACS Equipment and ACS Software	[***]	[***]%	[***]%	
Continuity and Disaster Recovery				
Disaster recovery testing	[***]	[***]%	[***]%	
Customer Satisfaction				
Periodic sample satisfaction	[***]	[***]%	[***]%	
Schedule 2G Output Processing				
Forms Coding, Creation and Maintenance				
New and modified form coding to be completed and available for system testing. This task is inclusive of dynamic and static forms.	[***]	[***]%	[***]%	
Move code or form to production	[***]	[***]%	[***]%	
Daily Production Processing				
Daily, weekly, monthly production print jobs – ACS Location	[***]	[***]%	[***]%	
Daily and weekly production print jobs – Bellevue contracts and policies	[***]	[***]%	[***]%	
Daily, weekly, monthly production print jobs – Bellevue (all work except contracts, policies and checks)	[***]	[***]%	[***]%	
Daily, weekly, monthly mainframe print queue jobs – Bellevue	[***]	[***]%	[***]%	
Make form available to view on-line—iProof	[***]	[***]%	[***]%	

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Service Level Agreement	Performance Requirement	SLR	Weighting Factor %	Compound SLA*
Make form available to view on-line — archive	[***]	[***]%	[***]%	
Check processing -ACS Location	[***]	[***]%	[***]%	
Check processing-Bellevue	[***]	[***]%	[***]%	
Check processing — Bellevue special handling	[***]	[***]%	[***]%	
Quarterly and annual production print	[***]	[***]%	[***]%	
Returns for mail ruined during processing and handling	[***]	[***]%	[***]%	
Testing				
Provide test print and on-line viewing of test jobs.	[***]	[***]%	[***]%	
Quality Assurance				
All post-production output received by Symetra clients are readable, packaged with proper collateral, void of fulfillment or insertion errors.	[***]	[***]%	[***]%	
Schedule 2H Content Management				
Image Archive				
Online viewing	[***]	[***]%	[***]%	
Capture Management				
Scanning	[***]	[***]%	[***]%	
Indexing	[***]	[***]%	[***]%	

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Service Level Agreement	Performance Requirement	SLR	Weighting Factor %	Compound SLA*
Timeliness of turnaround – front-end note: If any performance target of this SLR is missed, the entire SLR is considered missed	[***]	[***]%	[***]%	
Timeliness of turnaround-back-end	[***]	[***]%	[***]%	
Fiche conversion	[***]	[***]%	[***]%	
Records retention and destruction	[***]	[***]%	[***]%	
Requests for originals	[***]	[***]%	[***]%	

Symetra and ACS will mutually agree in writing to the Spec Sheet parameters. Any Spec Sheet modifications will be agreed to by the Parties in writing.

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*   SLAs that include multiple service measures; ACS will provide transparency to the individual service measurements as requested.

**   At six months from the Restatement Date and quarterly thereafter as part of the established governance process, Symetra and ACS will review the SLR performance achieved during the immediately preceding three (3) months. If SLR performance in each of the three (3) preceding months exceeded the then effective SLRs, the arithmetic average of such SLRs will become the new SLR effective the following month not to exceed 99%. If in any one of the (3) months under review the actual performance is below the then effective SLR, no change will be applied.

***   Batch process letter of understanding regarding batch job LPA10416 will be finalized before the end of the first quarter of Contract Year one (1).

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

SCHEDULE 6
IN-SCOPE SECURITY SERVICES

Without limiting the other terms and requirements set forth in the Agreement (including, in particular, those set forth in **Article 13** of the Agreement), this Schedule summarizes the security-related Services that are included in the scope of the Services. For the avoidance of doubt, these security-related Services are deemed to include the resources, processes, and technologies required to deliver such Services.

Service	Scope of Services
Disaster recovery Services	• Scope in accordance with Symetra Service continuity requirements.
Backup / restore Services	• Mainframe systems. • Mid-range systems.
Identity and access management	• Mainframe and midrange access Services (account administration). • Identity and password management. • "Extranet access management" Services.
Data encryption Services	• Encryption Services for in-scope Blackberry devices. • Desktop / laptop encryption Services. • On-demand portable media encryption via appropriately configured End-User devices. • Digital certificate provisioning and management. • Managed file transfer via Tumbleweed appliance. • Demand-based email encryption. • Wireless encryption Services.
Risk assessment Services	• Annual risk assessment via ACS' existing program.
Penetration and vulnerability testing Services	• Monthly vulnerability Services. • Penetration testing Services. • Patch management.
Threat management Services	• Proxy Services. • Email filtering / SPAM control. • Antivirus. • Anti-malware/spyware.
Perimeter	• Firewall Services. • Network and host intrusion detection. • Router Services. • VPN Services.
Environment security	• Physical security Services for ACS facilities.
Change Management	• Change management Services provided in accordance with Symetra's control objectives.
Technical architecture	• Reference architecture and best practices for securing infrastructure used to deliver the Services.

SCHEDULE 6

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SCHEDULE 7
AFFILIATES OF SYMETRA

1. Symetra Financial Corporation

2. Symetra National Life Insurance Company

3. First Symetra National Life Insurance Company of New York

4. Symetra Assigned Benefits Service Company

5. Symetra Administrative Services, Inc.

6. Symetra Securities, Inc.

7. Symetra Services Corporation

8. Symetra Investment Services, Inc.

9. Clearscape Funding Corporation

10. WSF Receivables I LLC

11. TFS Training & Consulting, Inc.

1. Initiation of Benchmarking Procedures. Subject to the timing restrictions set forth in **Section 3** below, if Symetra believes that the Fees are not reflective of the industry's best rates, or believes that the SLRs are not reflective of the industry's best practices, then Symetra shall have the right to initiate the benchmarking procedures set forth in this Attachment. If Symetra wants to challenge the competitiveness of the Fees, Symetra shall deliver to ACS a written notice requesting that the Parties meet to discuss Symetra's concerns. ACS shall meet with Symetra within fifteen (15) calendar days following ACS' receipt of such notice from Symetra, and the Parties shall exchange any and all relevant information pertaining to the Fees that relate to the items being challenged. The Parties shall have thirty (30) calendar days from the date of such meeting to conclude such discussions. If the Parties agree as a result of such discussions to modify the terms of this Agreement, the Parties will develop and execute an amendment that reflects such agreed modifications in accordance with **Section 19.6** of the Agreement. If the Parties' discussions do not result in agreement within such thirty (30) calendar day period, then Symetra shall have the right to invoke the formal benchmarking procedures set forth below.

2. Benchmarker; Benchmarking Costs. Any benchmarking process initiated hereunder will be conducted by an independent, industry-recognized benchmarking service provider ("***Benchmarker***") designated by Symetra from among the list of acceptable Benchmarkers set forth below in this Section or otherwise agreed to by the Parties in writing. ACS and Symetra agree that the following companies are acceptable to act as the Benchmarker: Gartner, Compass and Equaterra. [***]

3. Benchmarking Procedures. [***] The benchmark must be concluded not later than ninety (90) days following Symetra's initiation thereof, accordingly, not later than thirty (30) calendar days following Symetra's initiation of the benchmarking process, the Parties shall have met with the Benchmarker and reached agreement upon a detailed plan for implementing the benchmark (including timelines for ACS' submission of data to the Benchmarker). The benchmarking process shall be designed to avoid disruptions in delivery of the Services and adverse impacts on ACS' ability to provide the Services in accordance with the SLRs.

The Benchmarker, with input from the Parties, will determine what factors are relevant for purposes of conducting the benchmark and shall "normalize" all data to obtain relevant comparisons for purposes of the benchmark. Normalization factors to be taken into consideration by the Benchmarker may include, without limitation: (a) geographic location of the peer companies; (b) industry differences affecting information technology costs; (c) economies of scale; and (d) work-

load and complexity factors (including operating environment). Other normalization factors may include, without limitation: (e) the SLRs offered; (f) duration and nature of the contractual commitment; (g) volume of services being provided; (h) contractual terms, conditions and allocation of risk; (i) the investment made by the provider in the customer's equipment and personnel; (j) appropriate overhead; and (k) provisions to ensure the unique factors of each deal are taken into account by the Benchmarker, including out-of-scope deliverables.

If ACS fails to provide data or otherwise comply in a timely manner with the requirements set forth in the mutually agreed benchmark plan, ACS shall have a period of seven (7) calendar days following its receipt of written notice from Symetra regarding such failure during which to provide such data or comply with the agreed plan. [***]

4. Review of Benchmark Results.

    (a) General. The Benchmarker shall provide a report on the results of the benchmark to both Symetra and ACS. Within fifteen (15) calendar days following receipt of the Benchmarker's report, Symetra and ACS will meet to jointly review the benchmark results.

    (b) Fee Disparities. If the Benchmarker's report concludes that the then-current aggregate Fees for any benchmarked Service is greater than the Benchmarker's market-based average aggregate fees for such Service then: (i) if the difference between the rates payable hereunder and the rates identified by the Benchmarker (the "***Rate Differential***") is [***] percent ([***]%) or less, the Fees payable hereunder shall remain unchanged; (ii) if the Rate Differential is greater than [***] percent ([***]%), then the Fees payable hereunder shall be reduced by an amount necessary to cause the Rate Differential to be [***] percent ([***]%). Any adjustment in Fees will be effective on the date the report is provided to Symetra and ACS.

5. General Agreement of Cooperation. The Parties acknowledge that the benchmarking procedures described in this Attachment will require further definition and clarification as the Parties begin actual implementation of the benchmark. The Parties shall cooperate in good faith with one another and with the Benchmarker to reach reasonable and timely agreements on such further definition and clarification. To the extent the Benchmarker reasonably establishes that certain definitions, procedures and methodologies are widely used in information technology benchmarking, the Parties agree to generally rely on the Benchmarker's definitions, procedures and methodologies for guidance in reaching agreement. Further, the Parties acknowledge that in reaching the final results of the benchmark, the Benchmarker will be required to exercise its professional judgment and discretion in certain matters and, assuming such judgments are within established industry practices for information technology benchmarking, the Parties will defer to the conclusions of the Benchmarker.

ACS acknowledges that Symetra views the benchmark procedure described in this Schedule as a critical inducement to Symetra's agreement to many of the terms of this Agreement, including the Term and termination rights provided for in the Agreement, and therefore ACS agrees that it will cooperate in good faith to accomplish the objectives of the benchmark procedure for the benefit of Symetra.

6. Benchmark Metrics. At their highest level of classification, the Service Tower Services to be provided by ACS are the Service Towers identified in **Section 2.2.1** of the Agreement. ACS will be apprised of the specific Services or sub-Services (metrics) that will be included in the scope of the benchmark sufficiently in advance of the benchmarking study so that ACS can establish administrative processes to capture the necessary metric data. The exact metrics to be included in the benchmark study will be contingent upon: (a) the detail in which the Benchmarker maintains cost, pricing and other relevant data within its database; and (b) ACS' ability to capture pricing and other relevant information at the desired level of detail. The following table is shown solely as an example of the types of metrics that may be included in the benchmarking study:

Service Tower Services	Possible Benchmark Service/Sub-Service
Help Desk or Call Center	Cost per contact
	Cost per call
Desktop Management	Cost per seat (hardware, standard software)
	Cost per seat (maintenance and support)
Distributed Computing Services and Web Hosting Services	Cost per Server Unix Operation & Maintenance
	Cost per server NT Operation & Maintenance
	Cost per AS400 system operations and maintenance
	Cost per kGEMS

ATTACHMENT A

ATTACHMENT B
SYMETRA SITES AND SYMETRA EQUIPMENT

Symetra Sites:

Office City Location	Address
Plano , TX	500 N Central Expressway, Suite 250, Plano, TX 75074
San Diego, CA	1455 Frazee Rd., Suite 310, San Diego, CA 92108
Cincinnati, OH	463 Ohio Pike, Suite 307, Cincinnati, OH 45255
Symetra Headquarters	777 108th Avenue NE, Bellevue, WA 98004
Indianapolis, IN.	3600 Woodview Trace, Suite 301, Indianapolis, IN 46268
Boston, MA	50 Congress Street, Suite 620, Boston, MA 02109
South Windsor (Hartford), CT	1170 Ellington Road, South Windsor, CT 06074
Exton (Conshohocken), PA	1 E. Uwchlan Ave. Suite 303, Exton, PA 19341
Pittsburgh (Bethel Park), PA	2000 Oxford Drive Suite 490, Bethel Park, PA 15102
Atlanta (Norcross), GA	3740 Davinci Court Suite 350, Norcross, GA 30092
Miami, FL	7300 Corporate Center Dr. Suite 205, Miami, FL 33126
Itasca, IL	500 Park Blvd. Suite 1245, Itasca, IL 60143

Symetra Equipment:

1. ***Symetra-Owned Equipment***: Symetra owns the AT&T Partner Telephony Systems and all telephony peripherals installed in the Boston, MA and Exton, PA offices as well as two (2) Secure IBM Infoprint 1532N MICR printers located in Bellevue, WA in Symetra/ACS/Xerox print center as of the Restatement Date.

2. ***Symetra-Leased Equipment***: None as of the Restatement Date.

ATTACHMENT B

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ATTACHMENT C
TRANSITION PLAN

A Transition Plan relating to the re-solutioning of certain of the Services is attached hereto as of the Restatement Date. If applicable, additional Transition Plans may be developed by the Parties as provided in **Section 2.3.1** of the Agreement and attached hereto.

ATTACHMENT C

<u>**SERVICES RE-SOLUTIONING TRANSITION PLAN**</u>

1. Overview. This Transition Plan describes the Transition Services that will be provided by ACS beginning on the Restatement Date. With Symetra's assistance, ACS shall accomplish the Transition in a transparent, seamless, orderly and uninterrupted manner, all as described in **Section 2.3** of the Agreement.

2. **Definitions.** For purposes of this Transition Plan, each of the following terms shall have the meaning indicated below:

• "***Detailed Transition Plan***" means the detailed plan for the Transition, which plan shall be developed as described in **Section 4(b)** of this Transition Plan.

• "***Detailed Transition Schedule***" means a detailed schedule, developed and maintained utilizing the Microsoft Project software, that includes dates and activities involved in the performance of the Detailed Transition Plan, with detailed action steps, milestones, and deliverables on a Service Tower-by-Service Tower basis.

• "***Interim Transition Plan***" means the interim plan for the Transition, which plan is set forth on the attached **Exhibit 1**.

• "***Transition***" means the transition from the manner in which the Services were being provided prior to the Restatement Date to the manner in which the Services will be provided as described in this Transition Plan.

• "***Transition Fees***" means the total Fees for the Transition that are payable to ACS pursuant to **Schedule 3**.

For the avoidance of doubt, "Transition Plan" means and includes: (a) the terms of this document, including the Interim Transition Plan until the Detailed Transition Plan is developed and approved by Symetra as provided in **Section 6** below; and (ii) thereafter, the terms of this document (excluding the Interim Transition Plan) and the Detailed Transition Plan.

3. **General.** ACS shall perform the Transition Services that are ACS performance obligations under the Transition Plan and shall take primary responsibility for coordinating the activities of both Parties as necessary to ensure completion of the Transition on schedule with no or minimal disruption or degradation of Services to, or disruption to the business of, the Symetra enterprise. The Transition shall be performed commencing upon the Restatement Date and ending upon Symetra's acceptance pursuant to **Section 6** that the Transition has been satisfactorily completed.

4. **Plans.**

(a) *Interim Transition Plan*. The high-level requirements for the Transition are set forth in the Interim Transition Plan. Once completed and approved by Symetra, the Detailed Transition Plan will supersede the Interim Transition Plan.

(b) *Detailed Transition Plan*. ACS shall provide to Symetra as soon as reasonably possible, but no later than as specified in the attached **Exhibit 2**, a fully detailed written draft of the proposed final Detailed Transition Plan. The Detailed Transition Plan shall include the projects, subprojects, activities, both Parties' responsibilities, dependencies, timelines, milestones, Transition Critical Milestones (as defined below), work streams, resources,

deliverables, Acceptance Criteria and readiness activities necessary to effectuate the Transition Plan pursuant to all Transition Critical Milestones in a manner that is consistent with:

- the Interim Transition Plan;
- the Transition Critical Milestones; and
- the obligations set forth herein.

(c) Supplemental Transition-Specific Plans. ACS shall provide to Symetra as soon as reasonably possible following the Restatement Date the following and any other mutually agreed to items:

(1)   A Change Management Plan, which shall include or define the following:

- Program change management process;
- Roles and responsibilities;
- Change control board (CCB); and
- Change request tracking and reporting.

(2)   A Communications Management Plan, which shall define the following:

- Program structure, including program governance, organization, and roles and responsibilities;
- Program communication schedule;
- Program contacts;
- Issue and action management process; and
- Escalation management process.

(3)   A Schedule Management Plan, which shall define the following:

- Schedule development;
- Schedule management;
- Schedule management roles and responsibilities; and
- Schedule change control.

(4)   A Risk Management Plan, which shall define the following:

- Risk definition;
- Risk tracking tool;
- Risk management process;
- Risk management roles and responsibilities;
- Risk escalation process; and
- Key risk mitigation activities.

(5)   A Quality Management Plan, which shall define the following:

- Quality management events;

- Quality management roles and responsibilities; and

- Quality management schedule.

5. Transition Fees. Unless otherwise expressly agreed in writing by the Parties through the Change Management Procedures, the Transition Fees are the total amounts payable by Symetra for, or otherwise in relation to, the Transition.

(a) The milestones for the Transition ("***Transition Milestones***"), some of which shall be designated as Critical Milestones for the Transition ("***Transition Critical Milestones***"), are set out in the table included in the attached **Exhibit 2.**

(b) ACS shall receive a day-for-day extension, or other extension period as may be agreed by the Parties in writing, for each of the impacted Transition Critical Milestone Due Dates which are directly caused by a failure by Symetra (or any third party controlled by Symetra) to expressly perform an express Symetra performance obligation as specified in detail in the Detailed Transition Plan.

6. Transition Acceptance. In respect of each deliverable required to be delivered by ACS as part of the Transition as specified in the Detailed Transition Plan (each, a "***Deliverable***"), ACS shall include the Acceptance Criteria reflecting the requirements of **Section 6(b)** below within the Detailed Transition Plan. After Symetra has approved the Detailed Transition Plan, any subsequent changes to the Acceptance Criteria, and subsequent dependencies or timing issues, shall be agreed between the Parties in accordance with the Change Management Procedures.

The Acceptance Criteria will, where appropriate, include the testing procedures and criteria for testing whether or not the Deliverable in question meets the relevant requirements (as set out in this Schedule or otherwise agreed between the Parties), including:

(a) details of the criteria to be met and the results which must be produced if the Deliverable is to be considered to have met the Acceptance Criteria; and

(b) the identity of the Party who shall undertake the acceptance tests.

7. Transition Reporting. ACS shall provide to Symetra a weekly written report, and an in-person oral presentation, as to the progress status with respect to completion of the activities and projects associated with the Transition until each of ACS' responsibilities thereunder has been completed. Such reports shall be in the format jointly developed by the Parties in accordance with **Section 2.11** of the Agreement.

ACS shall provide weekly updates on activities scheduled during the current agreed-upon reporting period, activities planned for the next agreed-upon reporting period, activities not completed as planned and the associated corrective action plan, outstanding issues affecting the progress of the Transition Plan, change control activity (including the cumulative changes, approved changes, rejected changes, and changes in progress), concerns, and recommendations.

Symetra and ACS will jointly develop the Transition report format within the first thirty (30) Business Days after the Restatement Date, which format shall, unless otherwise mutually agreed, include the following:

(a) Performance of Transition activities against the Detailed Transition Plan, including task description, key person responsible, scheduled completion date, expected completion date, completion status, percentage of completion, and actual completion date.

(b) Milestones achieved and/or not achieved and, where not achieved, the planned actions to address the failure.

(c) Risks and issues associated with the Transition and plans and actions undertaken or planned to be undertaken to mitigate such risks and issues.

(d) Any proposed changes to the current Detailed Transition Plan.

(e) Such other information and planning as is reasonably necessary to ensure that all Transition activities are completed on schedule.

8. Transition Schedule Changes.

8.1 Symetra Requested Changes. Upon written notice from Symetra specifying that Symetra desires ACS to suspend, extend or modify the timing of Transition activities, ACS will accommodate such request for the requested period of time. The Due Dates for the Transition Critical Milestones and other date-specific activities set out in the Interim Transition Plan and the Detailed Transition Plan shall be extended on a day-for-day basis, or such other duration as agreed between the Parties, equal to the length of the Transition schedule extension, suspension or modification requested by Symetra. All such changes will be subject to the Change Management Procedures.

8.2 Financial Impacts. For all Transition suspensions, extensions or modifications under **Section 8.1**, the Parties will document such changes, and the impacts thereof, using the Change Management Procedures. For all such Transition changes, ACS shall use commercially reasonable efforts to maintain the availability of the ACS Transition team and Symetra shall not be charged any additional Transition Fees or other Fees as a result thereof. If a suspension, extension or modification is requested by Symetra, the timing of reengagement of ACS Transition resources will be dependent upon the availability of those resources that were redeployed as a result of a Symetra-requested change.

9. Transition Management. The ACS Transition manager is responsible for integrating the work activity across the multiple Transition program work streams during the period of Transition. Key Transition Deliverables to be produced and managed by ACS throughout this process include:

(a) The Detailed Transition Plan.

(b) A Detailed Transition Schedule.

(c) The Supplemental management plans described in **Section 4(c)** of this Transition Plan.

(d) Weekly status reports to update key stakeholders for Symetra and ACS on Transition progress and issues.

(e) An issue log providing a summary of issues that must be addressed to ensure the Transition is successful and timely.

Exhibit 1
Interim Transition Plan

1.1 Transition Methodology. This Interim Transition Plan serves as a high-level overview of the requirements and necessary tasks associated with the Transition. This provides the basis for the development of the more specific Detailed Transition Plan to be developed by ACS following the Restatement Date.

In addition to all obligations set forth in this Transition Plan, the roles, responsibilities and project management processes used to manage the Transition are described in ACS' supplemental set of management plans.

1.2 Transition Governance Team. The table below outlines the proposed roles and responsibilities of the Transition governance team. The Parties will convene within thirty (30) Business Days following the Restatement Date to confirm specific Transition governance roles and responsibilities.

Transition Role	Transition Responsibility
Transition Sponsors	• Overall Transition leadership • Visible executive support of Transition goals and objectives • Resolution of escalated issues • Support of Transition teams
Transition Lead Team (made up of the four (4) positions described immediately below)	• Detailed Transition Plan approvals • Final Management Plan approvals • Detailed Transition Schedule approvals • Confirm Transition scope and objectives • Resource allocation • Resolution of escalated issues • Key decision approvals • Function as Transition Change Control Board • Meet regularly with Service Tower Transition managers • Visible support of Transition teams
Symetra Transition Executive	• Manage overall Transition relationship with ACS and work with ACS SBU manager • Approval point for Transition Plan • Approval point for critical deliverables • Approval point for Transition acceptance sign-off • Communicate Transition information to Symetra's executive team • Resolve escalated issues
ACS SBU Manager	• Foster strong, reliable communications within Transition team and Symetra • Oversight and coordination of all Transition-related contract activities • Implement governance model for ongoing relationship with Symetra

Transition Role	Transition Responsibility
	• Contract budget responsibility
	• Assume responsibility for operations on Commencement Date
Symetra Transition Manager	• Oversight of Symetra's Transition activities
	• Obtain appropriate Symetra Transition team staffing
	• Interface with ACS Transition manager for Transition-related activities
	• Assist ACS Transition manager with development of the detailed Transition Plan, schedule and supplemental management plans
	• Report status of Symetra Transition activities
	• Attend and contribute to required Transition meetings
ACS Transition Manager	• Oversight and coordination of Transition activities
	• Obtain appropriate Transition management team staffing
	• Develop, obtain sign-off, execute and maintain detailed Transition plan
	• Develop, obtain sign-off, execute and maintain supplemental management plans
	• Develop, obtain sign-off, execute and maintain Transition schedules
	• Serve as the primary interface to Symetra and ACS Transition teams
	• Develop and publish applicable Transition status reports
	• Conduct required daily and weekly Transition status meetings
	• Execute formal Transition closure process, including acceptance sign-offs, satisfaction surveys and lessons learned feedback sessions

Table — 1 Transition Governance Roles and Responsibility

1.4 Symetra Transition Staffing Requirements.

Symetra Role	Responsibilities and Skill Set Required	Hours per Week
Symetra Transition Manager	• Approve Transition Plan and schedule	100 percent of one person's time
	• Manage Symetra's obligations under the Transition Plan	
	• Work with ACS Service Tower Transition manager for Service Tower- related Transition activities	is required
	• Help ACS Transition manager develop, execute and maintain Detailed Transition Plan, management plans and Detailed Transition Schedule	
	• Attend and contribute to required Transition meetings.	
Transition Team Members (a limited number of	• Participate in testing and production cutover activities as required	10-30 percent of one person's time

Symetra Role	Responsibilities and Skill Set Required	Hours per Week
Symetra resources will comprise the core Transition team from Symetra and additional Symetra Transition resources will be allocated as required for various project phases)	• Provide input to ACS knowledge transfer activities	is required for each operational area

2.0 Transition Approach. The following descriptions summarize the Transition approach.

2.1 Data Center Services.

2.1.1 Server Monitoring and Management Location and Tool Changes. ACS will move monitoring responsibility from the NW Service Center located in the US to similar facilities in India and Mexico. ACS support staff will conduct knowledge transfer through a combination of onsite visits and web conferences.

In order to enhance the management and reporting of the environment, ACS will implement the following tools:

- BladeLogic (replacement for SMS)

- NimSoft NimBUS

- Athene

- EMC Backup Advisor

The table below summarizes the overall Transition approach to install each of the tools. Given the server image volume (371), ACS estimates the duration of the tools rollout to be approximately two (2) months. During detailed planning, ACS will work with Symetra to determine the optimum time to complete the rollout.

Tool	Implementation Approach
BladeLogic	• Configure BladeLogic Hub server • Import servers into tool • Conduct end-to-end connection testing
NimBUS	• Install NimBUS Hub software • Install and test probes
Athene	• Test approach • Install agents on servers • Add servers as nodes to System Manager • Configure Capacity Reporting
Backup Advisor (formally WysDM)	• Complete preparatory activities • Install server at data center • Install NetBackup agents • Configure reporting

Table 2—Tool Installation Approach

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2.1.2 Virtualization. ACS will increase the number of VMWare instances from approximately 157 to approximately 271 by refreshing the existing 11 VM virtual hosts with improved multi-core CPU processing server hardware and leveraging the performance gains from the recently released VMware ESX 4.0 software version known as vSphere 4.

At the start of Transition, ACS will order the required hardware. Concurrently with this activity, ACS will run capacity planner for approximately thirty (30) days to validate the VM server candidates and finalize the virtual host server configurations. Then ACS will rack, install and configure the VM hosts. Finally, ACS will move approximately 114 images to the VM Hosts. Given this number, ACS expects the data migration to be approximately six (6) months after the VM hosts are configured. However, ACS will confirm or modify this time estimate based on detailed Transition planning in collaboration with Symetra. The inputs that ACS will gather during planning will include outage time constraints from the application business owners, server move group dependencies, and dependencies and constraints on other projects. ACS will follow the Change Management Procedures throughout Transition and will limit the number of simultaneous changes to the environment in order to mitigate the risk of any problems.

For virtual host servers that are targeted for the EMC vCenter Lifecycle manager product, ACS will install and enable this feature approximately two (2) to three (3) weeks after the Virtual Host Server is production ready.

ACS will perform the EMC vCenter Lab manager installation, set-up, and configuration of VMware vCenter Lab Manager 3.0 Edition product by repurposing a minimum of three (3) existing Virtual Host Servers to establish the environment. ACS assumes service availability expectations only apply to the ESX Host Server. ACS expects this to take approximately forty-five (45) to sixty (60) days after the server hardware is available to be repurposed.

2.1.3 Refresh Server Hardware. ACS will replace servers that are not planned for virtualization according to the refresh requirements set forth in **Attachment F**. ACS will begin installation and configure these servers within approximately two (2) months following the Restatement Date. ACS will work with Symetra to determine the optimum time to cutover production to the refreshed environment. Some of these refreshed servers will be used to facilitate the upgrade to the Exchange 2007 environment. The messaging upgrade is dependent on this server refresh.

2.1.4 SAN Upgrade. ACS will procure the SAN frame during the Transition period. ACS will provision the SAN frame, install it at the Symetra data center, and then move the data in parallel with the virtualization project. During detailed planning, the Parties will determine when specific server instances and their

associated storage will move over an estimated six (6)-month timeframe. The SAN hardware is also a requirement for the move to Exchange 2007 and the backup pool storage upgrade.

2.1.5 Backup Infrastructure Upgrade. ACS will upgrade the backup infrastructure with the following changes to the environment:

- Upgrade from LTO 2 to LTO 4
- Upgrade the server from a Windows to a Unix platform
- Include addition of backup to disk storage

ACS expects to complete this activity within four (4) months following the Restatement Date.

2.1.6 Messaging. ACS will virtualize and upgrade the messaging environment to Exchange 2007. ACS will build the target environment in Hillsboro, OR. This environment will be part of the refresh and virtualization efforts discussed above. ACS will move mailboxes using native Exchange tools and use a standard over-the-wire migration to this data center. ACS will work with Symetra to define the migration groups. Then ACS will conduct the migration in a phased manner, starting with a small pilot of IT users. Currently, ACS estimates the migration will take three (3) weeks after the infrastructure is available.

2.1.7 Mainframe Processor Refresh. ACS will refresh the mainframe from a z890 to a z10 zSeries processor by June 2010. ACS will begin procurement and planning to meet this date. After procurement, ACS will install the mainframe and perform customization. The mainframe location will remain the same and ACS will run cables to the new environment.

2.1.8 Mainframe DASD Upgrade. ACS will upgrade the DASD from DMX1 to DMX4 by June 2010. ACS will provision and plan the upgrade to meet this date. Once the new frame is provisioned and installed, ACS anticipates three (3) weeks to migrate the data. During detailed planning, ACS will determine whether to use either TDMF or EMC's SRDF technology to migrate data between the frames.

2.1.9 Boundary Services and Email Encryption. ACS will transition Symetra off the Mail Marshall solution by the end of the Mail Marshal contract date, May 31, 2010. Approximately two (2) months prior to decommissioning Mail Marshal, ACS will begin the implementation of an Ironport solution. The implementation includes defining policies, implementing them with Cisco, testing and running the service in parallel for some period before cutover. Symetra will have the encryption service included at the cutover to Iron Port.

2.2 Distributed Computing Services. Upon renewal, ACS will use the LogMeInRescue tool to assist End-Users with desktop support. This service will be available at the start of Transition.

2.3 Data Network Services. Currently, ACS is monitoring network devices for up/down status. With the implementation of additional tools, the ACS network operations center will be able to gather additional data on devices. The Transition approach is as follows:

- Load devices into Voyence configuration management tool

- Load devices into SevOne for fault management and performance management

- Load devices into AppCritical for end-to-end performance testing

- Verify devices in asset management system

- Update network documentation as needed

Since ACS already has access to these devices, ACS estimates that the rollout of the new tools will be complete within sixty (60) days following the Restatement Date. Over the first thirty (30) days following the Restatement Date, ACS will gather data for new reports and provide Symetra with the reports in accordance with the usual report delivery schedule.

2.4 Voice Network Services. ACS will implement the Reliatel tool for voice management as part of Transition. ACS estimates that this rollout will take sixty (60) days following the Restatement Date. Since ACS already has network connectivity established between Symetra and ACS, this implementation is relatively short. Prior to the rollout, ACS will validate that the Symetra PBX is connected to the Symetra network and has a NIC available. The NIC will allow the ACS VoIP team to connect to the PBX.

Once connected, the ACS VoIP team will configure Reliatel and set up reporting over the course of a week. During the following week, ACS will provide training on the tool to the support team.

2.5 Help Desk Services. The help desk will begin using the new Remedy solution for its ticketing system and will require training on this tool. There are no other changes to the current help desk Services.

Exhibit 2
Transition Milestones

The Detailed Transition Plan will designate some of the milestones listed below for the Transition as Transition Critical Milestones, and for each of these Transition Critical Milestones, a Due Date will be established. The Due Dates are subject to change based on mutual agreement of the Parties during detailed planning. The dates in the mutually agreed Detailed Transition Plan will supersede any dates referenced in this **Exhibit 2**. The Parties will convene no later than forty-five (45) calendar days following the Restatement Date to finalize the Detailed Transition Plan and the Detailed Transition Schedule, including identifying Transition Critical Milestones and Due Dates. All time durations in the table below are expressed in Business Days.

Symetra Currently Scheduled Key Event	Description/Comments	Due Date
Deliver Detailed Transition Plan and Detailed Transition Schedule	• ACS developed and delivered Detailed Transition Plan that describes the specific Transition activities to be performed by ACS and Symetra during Transition. • ACS developed and delivered Detailed Transition Schedule.	Restatement Date [***]
Update Disaster Recovery Plan	As the environment at Symetra changes, ACS will update the Disaster Recovery plan accordingly.	Date dependant on environment changes (typically within [***] Business Days after the completion of the last infrastructure change associated with this Transition)
Security Risk Assessment	ACS and Symetra will conduct a joint assessment of the technical and non-technical risks in the Symetra environment based upon a comprehensive review of Symetra Risk Management polices and guidelines, and ACS will deliver a remediation roadmap. This roadmap will be used by Symetra and ACS in the governance process to manage the remediation of the identified risks.	Restatement Date [***]
AMP	The ACS management platform for problem, request, change management and reporting will be available.	Restatement Date [***]
ID Management	ACS will implement Novell ID management in the Symetra environment and integrate it with AD and Exchange.	Restatement Date [***]
Server Monitoring Transition	ACS will transition server monitoring responsibility from the current NW Service Center in the US to ACS' Mexico and India service locations.	Dependant on Server Tools and AMP completion
Server Tools Transition	ACS will install BladeLogic, Athene, NimBUS and Backup Advisor in the server environment.	Restatement Date [***]
Server Hardware Refresh	ACS will procure and begin installation of	Restatement Date

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Symetra Currently Scheduled Key Event	Description/Comments	Due Date
	approximately fifty-six (56) servers. Actual cutover to production date will be in the Detailed Transition Plan.	[***]
Server Virtualization	ACS will upgrade and add to the VM Host servers. ACS will virtualize additional images and migrate a total of approximately 356 images to the new VM Host servers.	Restatement Date [***]
SAN Hardware Upgrade	ACS will upgrade the SAN and migrate data to the new SAN in parallel with the virtualization project.	Restatement Date [***]
Backup Infrastructure Upgrade	ACS will upgrade the current backup infrastructure.	Restatement Date [***]
Mainframe	ACS will upgrade the processes and DASD per the Detailed Transition Plan.	[***]
Messaging upgrade	ACS will upgrade the current messaging environment to Exchange 2007.	Infrastructure ready [***]
Remote Desktop Support	ACS will offer end users the option to assist then with desktop support remotely using the LogMeInRescue tool.	Restatement Date [***]
Implement Data Network Tools	ACS will install Voyence, SevOne and AppCritical tools on the network devices.	Restatement Date [***]
Implement Voice Tool	ACS will implement Reliatel.	Restatement Date [***]
Audit and Reconcile Software and update Attachment L	ACS will audit and categorized all Software used to provide Services. As a result of that audit and with Symetra's agreement, ACS will update Attachment L.	To be determined at Transition planning.
Transition Complete	ACS completes the Transition in a manner compliant with the Detailed Transition Plan and Detailed Transition Schedule.	As provided in the approved Detailed Transition Plan.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

ATTACHMENT D
FORM OF IN-SCOPE SERVICE REQUEST

The In-Scope Service Request form is maintained electronically and is accessible at the following website link:

http://istar/app/SRProcess/index.cfm?iStarAPI_headerSmall=1&attributes_fuseaction=NewSR

ATTACHMENT D

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ATTACHMENT E
ACS KEY PERSONNEL

Each of the following individuals constitutes Key Personnel under the terms of the Agreement:

Position	Name
ACS Project Executive	[***]
ACS Service Delivery Manager (All Service Towers)	[***]

ATTACHMENT E

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ATTACHMENT F
EQUIPMENT REFRESH

Subject to the terms of **Section 2.5** of the Agreement, ACS' Equipment Refresh obligations shall include replacing each item of ACS Equipment in advance of the applicable Equipment manufacturer's projected end-of-life or obsolescence date. The estimated refresh schedule for specific items of ACS Equipment is as follows:

ACS Equipment Type	Estimated Equipment Refresh Schedule (Time Measured From In-Service Date)
Server	[***] hours
Mainframe and peripherals	[***] hours
Routers and data communications equipment	[***] hours
Storage, including storage area networks, worm storage, virtual tape storage and server-based storage	[***] hours
Telecommunications equipment (*e.g.*, telephone switch and handsets)	As required to support new feature sets or discontinued equipment; estimated between [***] hours

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

ATTACHMENT F

Page 1 of 1

ATTACHMENT G
SHARED RESOURCES

Software:

- iStar* proprietary web portal, and associated proprietary tools and systems owned and operated by ACS, including but not limited to SRP, iDrive, and CrystalReports.

- Category 5 Software which is content management software, including but not limited to MCP and ACS Capture.

- Monitoring systems software, including but not limited to HP Openview, Micromuse NetCool, and IBM Tivoli.

Hardware:

- Facilities support, including but not limited to HVAC, electrical power distribution and backup, fire suppression, and equipment racks.

- Network infrastructure, including but not limited to core network switches and routers, cable plant, and monitoring tools.

- Storage area network ("*SAN*"), including but not limited to SAN switches, drive arrays, cable plant, and monitoring tools. Symetra data will be segregated on dedicated physical volumes.

- Print and mail hardware including but not limited to inserters, sorters, high speed printers and velo binders.

- Image capture hardware including but not limited to scanners, sorters and bar code readers.

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* To be replaced by Compass web portal per Transition Plan

ATTACHMENT H
ASSIGNED CONTRACTS

[None as of the Restatement Date]

ATTACHMENT H

As of the Restatement Date, the Managed Contracts are as follows:

1.   Avaya maintenance contracts for the Partner Telephony Systems located at the Boston, MA and Exton, PA Symetra Sites.

2.   Two (2) Secure IBM Infoprint 1532N MICR located in Bellevue, WA in Symetra/ACS/Xerox print center.

ATTACHMENT J
INVOICE FORMAT

[Attached Hereto]

ATTACHMENT J

Invoice Number 00000000 **DATE: Month Day, Year**	**Customer No: SYM001** **Invoice Account Number SYM001** **Customer A/R Number**
INVOICE TO:	**PLEASE REMIT TO:**
Symetra Financial Attn: [Name] 777 108th Ave NE, Suite 1200 Bellevue, WA 98004-5135 U.S.	**ACS Commercial Solutions, Inc.** Attn: Accounts Receivable P.O. Box 200790 Dallas, TX 75320-0790 U.S.

DESCRIPTION	AMOUNT
Resource Utilization Charges	**0.00**
Third Party Charges	**0.00**
Recurring Charges	**0.00**
SUB-TOTAL	**$0.00**
TAX	**$0.00**
TOTAL AMOUNT DUE	**$0.00**

Customer Number: SYM001   Customer Name: Symetra Financial

CPU Type:
CPU Factor: 1.00 relative to

Resource Name	Number Of Units	Unit Type	Bill Rate	Tier Amount	Bill Amount
Utilization Charges:					
Recurring Charges:					
Invoice Account Tax					
Invoice Account Total	Account SYM001 Amt of Invoice				0.00

Customer Number: SYM001   Customer Name: Symetra Financial

CPU Type:
CPU Factor: 1.00 relative to

Resource Name	Number Of Units	Unit Type	Bill Rate	Tier Amount	Bill Amount

Invoice Number 00000000
DATE: Month, Day, Year

Customer No: SYM001
Invoice Account Number SYM002
Customer A/R Number

INVOICE TO:

PLEASE REMIT TO:

Symetra Financial
Attn: [Name]
777 108th Ave NE, Suite 1200
Bellevue, WA 98004-5135

U.S.

Affiliated Computer Services, Inc.
Attn: Accounts Receivable
P.O. Box 200790
Dallas, TX 75320-0790

U.S.

DESCRIPTION	AMOUNT
Resource Utilization Charges	**0.00**
Third Party Charges	**0.00**
Recurring Charges	**0.00**
Customer Credits	**0.00**
SUB-TOTAL	**$0.00**
TAX	**$0.00**
TOTAL AMOUNT DUE	**$0.00**

Customer Number: SYM001   Customer Name: Symetra Financial   CPU Type:

CPU Factor: 1.00 relative to

Resource Name	Number Of Units	Unit Type	Bill Rate	Tier Amount	Bill Amount
Credits:					
RRC/	0.000000		0.000000		0.00
Baseline 0/Difference 0.00 @ $0.00					

Third Party Charges:

Invoice Account Tax					0.00
Invoice Account Total	Account SYM002 Amt of Invoice				0.00

| Customer Number: SYM001 | Customer Name: Symetra Financial | | | CPU Type: | | | |
| Invoice Account: SYM002 | | | | CPU Factor: | 1.00 relative to | | |

Resource Name	Number Of Units	Unit Type		Bill Rate	Tier Amount	Bill Amou
Credits:						
RRC/	Baseline /Difference					
Third Party Charges:						
	Baseline /Actual					

The Agreement contemplates that: (1) ACS will perform certain Services for the benefit of Symetra and/or certain of its Affiliates; and (2) in connection therewith, ACS may have access to certain Protected Health Information "*PHI*") collected, maintained, transmitted or otherwise used by Symetra and/or one (1) or more Symetra Affiliates (whether in their capacity as a Covered Entity or as a Business Associate of another Covered Entity) (collectively referred to herein as "*Symetra PHI*").

1. HIPAA Privacy Regulations.

(a) General. ACS acknowledges that it is a Business Associate or sub-Business Associate of Symetra for purposes of HIPAA's Standards for Privacy of Individually Identifiable Health Information (as the same may have been and/or may be amended from time-to-time, the "*Privacy Regulations*"). ACS shall comply with the provisions set forth in **Addendum 1** to this **Attachment K** with respect to Symetra PHI. By this reference, the additional HITECH Act requirements that relate to privacy and that are made applicable with respect to Covered Entities are incorporated herein and shall be applicable to ACS (see Section 13404(a) of the HITECH Act).

(b) Uses and Disclosures of Protected Health Information. ACS shall Use and Disclose Symetra PHI only as minimally necessary to perform its obligations under the Agreement and/or as otherwise authorized by Symetra in writing.

(c) Failure to Comply with HIPAA Obligations.

    (i) Mitigation Obligation. If ACS has violated any of its obligations under this **Section 1**, at its sole cost and expense, ACS immediately shall take commercially reasonable steps to mitigate the harmful effects of such violation, if any.

    (ii) Opportunity to Cure; Termination. If ACS notifies Symetra, or Symetra otherwise has reason to believe, that ACS has violated a material term of any of the requirements set forth in this **Section 1**, and a cure of such violation is possible, not later than five (5) calendar days following Symetra's request, the Parties shall meet (in person or by telephone, as requested by Symetra) to discuss Symetra's concerns. Following such meeting, ACS shall advise Symetra whether it agrees or disagrees with Symetra's concerns. If ACS agrees with Symetra's concerns, not later than five (5) calendar days after such meeting, ACS shall propose to Symetra a plan for addressing Symetra's concerns (the "*Corrective Plan*") and, if necessary, the Parties thereafter shall engage in good faith discussions in an effort to reach agreement on the terms of the Corrective Plan. If ACS materially fails to implement the terms of the mutually agreed Corrective Plan, then, in addition to any other rights and remedies that may be available to Symetra, upon written notice to ACS, Symetra shall have the right to terminate the Agreement and any or all country-specific agreements either in their entirety or as they relate to Symetra only. If ACS disagrees with Symetra's concerns, then the Parties will engage in good faith discussions at successively higher levels of management until the Problem has been resolved. Notwithstanding the foregoing, if the Parties are unable to reach agreement on the terms of the Corrective Plan or otherwise

are unable to reach agreement with respect to Symetra's concerns within sixty (60) calendar days following Symetra's initial request for a meeting as described above, and Symetra has determined that ACS has violated a material term of any of its HIPAA-related obligations hereunder, then, upon written notice to ACS, Symetra shall have the right to terminate the Agreement and any or all country-specific agreements either in their entirety or as they relate to Symetra only.

    (iii) No Opportunity to Cure; Termination. If ACS notifies Symetra, or Symetra otherwise has reason to believe, that ACS has violated a material term of any of the requirements set forth in this **Section 1** and a cure of such violation is not possible, Symetra shall have the right upon written notice to ACS to terminate the Agreement and any or all country-specific agreements either in their entirety or as they relate to Symetra only.

    (iv) Effect of Termination. Any termination of the Agreement and/or any country-specific agreements as provided herein shall be without liability or further obligation on the part of Symetra to ACS, except for those provisions that would, by their nature, survive any termination of the Agreement and/or any country-specific agreement.

(d) State Law Requirements. Any Use or Disclosure of Symetra PHI by ACS shall be made in accordance with More Stringent state laws and regulations and as ACS may be specifically instructed by Symetra; provided, however, that ACS shall continue to be bound by and comply with the terms and conditions of this **Attachment K** to the extent such terms and conditions do not conflict with the applicable laws and regulations of such states.

(e) Audit Rights. Upon Symetra's request, but no more often than once annually except: (a) as necessary for Symetra to respond to any regulatory requirement or inquiry; or (b) as deemed reasonably necessary by Symetra as a result of Symetra's good faith belief that ACS has breached any of its obligations under this **Attachment K**, and not later than ten (10) calendar days following Symetra's request (unless the terms of **subsection (a)** apply, in which case such time period shall be five (5) calendar days following Symetra's request), ACS shall make available to Symetra its internal practices, books and records relating to the Use and Disclosure of Protected Health Information received from, or created or received by ACS on behalf of, Symetra in order to permit Symetra to confirm and/or investigate ACS' compliance with its HIPAA-related obligations (including any obligations under applicable state laws and regulations) hereunder. ACS shall cooperate with Symetra in all reasonable respects in connection with such audits.

(f) ACS' Employees, Agents, Representatives and Subcontractors. ACS represents and warrants that ACS Personnel who will or may potentially have access to Symetra PHI will have been provided with general HIPAA-related training and education as well as specific knowledge of ACS' HIPAA-related responsibilities and contractual requirements to Symetra (including applicable state laws and regulations to the extent that ACS has received written instructions from Symetra concerning More Stringent state laws and regulations), in each case prior to being allowed to have access to Symetra PHI. At Symetra's request, ACS will provide Symetra with all information reasonably requested by Symetra regarding the training provided to those ACS Personnel who will or potentially may have access to Symetra PHI. ACS further represents and warrants to Symetra that it will impose appropriate sanctions on any employee and will take appropriate action under its contract with any agent, representative, contractor and/or Subcontractor

of ACS if such Person violates any of ACS' HIPAA-related obligations under this **Attachment K**, and agrees, at Symetra's request if the violation is egregious or recurring in nature, to prevent any such employee, agent, representative, contractor and/or Subcontractor from having any further access to Symetra PHI.

(g) Aggregate Data. Without the express prior written consent of Symetra, ACS shall not have the right to engage in Data Aggregation activities with respect to Symetra's data, whether or not such data constitutes Symetra PHI.

(h) Defined Terms. Capitalized terms used in the opening paragraph, in this **Section 1,** in **Addendum 1** and/or **Addendum 2** but not defined herein shall have the meanings ascribed to them in the Agreement and/or in the Privacy Regulations, as applicable. If a capitalized term is defined in both the Agreement and in the Privacy Regulations, the definition in the Privacy Regulations shall apply.

(i) Interpretation. Any ambiguity in any term or condition of the Agreement, including this Attachment (including **Addenda 1** and **2**), or any inconsistency between any term or condition of the Agreement and this Attachment (including **Addenda 1** and **2**), shall be resolved in favor of a meaning that permits Symetra to comply with the Privacy Regulations.

2. HIPAA Electronic Transactions Standards.

(a) General. If ACS agrees to conduct on behalf of Symetra all or part of any Transaction covered under HIPAA's Standards for Electronic Transactions (as the same may have been and/or may be amended from time-to-time, the "*Electronic Transactions Regulations*"), then ACS shall conduct, and cause its employees, agents and subcontractors to conduct, such Transactions as standard transactions under the Electronic Transactions Standards.

(b) Defined Terms. Capitalized terms used in this **Section 2** but not defined herein shall have the meanings ascribed to them in the Agreement and/or the Electronic Transactions Regulations, as applicable. If a capitalized term is defined in both the Agreement and in the Electronic Transactions Regulations, the definition in the Electronic Transactions Regulations shall apply.

3. HIPAA Security Regulations.

3.1 General. Symetra and ACS are required to comply with HIPAA's security standards, which were issued in their final form on February 20, 2003 (as the same may have been and/or may be amended from time to time, the "*Security Regulations*"). In connection therewith, ACS shall: (a) implement safeguards that reasonably and appropriately protect the confidentiality, integrity and availability of the electronic Symetra PHI that it creates, receives, maintains or transmits on behalf of Symetra; (b) ensure that any agent, including a subcontractor, to whom ACS provides this information agrees to implement reasonable and appropriate safeguards; (c) report to Symetra any security incident of which it becomes aware; and (d) make ACS' policies and procedures, and documentation required by the Security Regulations relating to such safeguards, available to the Secretary for purposes of determining Symetra's compliance with the Security Regulations. Without limiting any other rights and remedies that may then be

available to Symetra, Symetra shall have the right to terminate the Agreement and any or all country-specific agreements, either in their entirety or as they relate to Symetra only, immediately and without penalty upon written notice by Symetra to ACS if Symetra determines that ACS has violated a material term of this Section.

3.2 HITECH Act. By this reference, the additional HITECH Act requirements that relate to security and that are made applicable with respect to Covered Entities are incorporated herein and shall be applicable to ACS (see Section 13401(a) of the HITECH Act), except that within thirty (30) days following the discovery (as "discovery" is described in Section 13402(c) of the HITECH Act) of a breach of unsecured Symetra PHI (as "unsecured PHI" is defined in Section 13402(h) of the HITECH Act), ACS shall notify Symetra of such breach (which notice must include the information required to be included therein under Section 13402(b) of the HITECH Act).

4. Changes or Modifications to HIPAA and/or HIPAA Regulations.

4.1 General. If, following the Restatement Date, HIPAA and/or any of the HIPAA regulations are modified and/or additional laws or regulations affecting Covered Entities and/or Business Associates are issued (whether pursuant to HIPAA or otherwise) (each, a "**Modification**") and, as a result, Symetra determines that modifications to the terms of the Agreement are required in order for Symetra to comply with such Modification(s) (including by way of example and not of limitation, if additional provisions are required to be included in agreements between Covered Entities and Business Associates), promptly following Symetra's request, the Parties shall engage in good faith negotiations regarding any modifications to the terms of this Agreement that may be necessary or appropriate. If the Parties are unable to agree on any such modifications to the terms of the Agreement following such good faith negotiations, which negotiations shall not exceed sixty (60) calendar days from the date of Symetra's request for negotiations unless otherwise agreed to by the Parties, then following expiration of such sixty (60) calendar day period, Symetra shall have the right, at its option, to terminate the Agreement and any or all country-specific agreements as of a date specified in a notice of termination to ACS, which date shall be any date on or before the applicable compliance date relating to such Modification. Such termination shall be without liability or further obligation on the part of Symetra to ACS, except for those provisions that would, by their nature, survive any termination of the Agreement.

4.2 HITECH Act. The Parties acknowledge that the Secretary is required to publish additional HITECH Act-related guidance from time to time. Without limiting the generality of the terms set forth in the foregoing **Section 4.1**, if and to the extent such guidance impacts the terms set forth in this **Attachment K**, the Parties shall address such impacts in accordance with the terms set forth in the foregoing **Section 4.1**.

5. Indemnity for Third Party Claims. ACS shall indemnify, defend and hold Symetra and its Affiliates, as well as their respective members, directors, officers, shareholders, employees, agents, attorneys, successors and assigns, harmless from and against any and all Third-Party claims, damages, liabilities, judgments, fines, assessments and/or other losses or expenses (including reasonable attorneys' fees) arising out of or relating to any failure by ACS to comply

with its HIPAA-related obligations (including any similar obligations under applicable state laws and regulations to the extent that ACS has received written instructions from Symetra concerning More Stringent state laws and regulations) under this Attachment.

6. Notices. Any notices required or permitted to be delivered to Symetra under this Attachment shall be delivered to the Persons identified in **Section 19.5** of the Agreement and to Symetra's Privacy Officer at the following addresses via facsimile or via overnight mail delivery:

> Symetra Life Insurance Company
> 777 108th Avenue NE, Suite 1200
> Bellevue, WA 98004-5135
> Attn: Privacy Officer
> Fax: (425) 256-6080

7. Injunctive Relief. ACS agrees that the remedies at law for any breach by it of the terms of this Attachment shall be inadequate and that monetary damages resulting from such breach are not readily measured. Accordingly, in the event of a breach or threatened breach by ACS of the terms of this Attachment, Symetra shall be entitled to immediate injunctive relief. Nothing herein shall prohibit Symetra from pursuing any other remedies that may be available to it for such breach, and the rights provided under this Attachment and the section(s) of the Agreement related to injunctive relief, if any, shall be cumulative.

ATTACHMENT K

Page 5 of 5

ADDENDUM 1
BUSINESS ASSOCIATE REQUIREMENTS UNDER PRIVACY REGULATIONS

1. ACS shall not Use or further Disclose Symetra PHI except as permitted or required by the Agreement, including this Attachment, or as Required by Law.

2. ACS shall use appropriate safeguards to prevent Use or Disclosure of Symetra PHI other than as provided for in the Agreement, including this Attachment.

3. ACS shall report to Symetra any Use or Disclosure of Symetra PHI not permitted under the terms of the Agreement, including this Attachment, of which it becomes aware.

4. ACS shall ensure that any agents, including subcontractors, to whom ACS provides Symetra PHI received from, or created or received by ACS on behalf of Symetra, agree to the same restrictions and conditions that apply to ACS with respect to such Symetra PHI by causing such agents, including subcontractors, to execute a subcontract agreement with ACS that includes as an attachment substantially the same terms as the terms set forth in the attached **Addendum 2**.

5. If ACS maintains Symetra PHI in a Designated Record Set, at the request of Symetra, and in the time and manner designated by Symetra, ACS shall make available or provide access to such data in a Designated Record Set to Symetra (or to Individuals, if so directed by Symetra) in order to permit Symetra to satisfy the requirements of Section 164.524 of the Privacy Regulations.

6. If ACS maintains Symetra PHI in a Designated Record Set, at the request of Symetra, and in the time and manner designated by Symetra, ACS shall make any amendments to such data in a Designated Record Set that Symetra directs or agrees to pursuant to Section 164.526 of the Privacy Regulations.

7. ACS shall document any Disclosure of Symetra PHI as to which Symetra has an accounting obligation under Section 164.528 of the Privacy Regulations and information related to such Disclosure as required for Symetra to respond to a request by an Individual for an accounting of Disclosures of Protected Health Information in accordance with Section 164.528 of the Privacy Regulations.

8. At the request of Symetra, and in the time and manner designated by Symetra, ACS shall make available and provide to Symetra (or to an Individual, if so directed by Symetra) the information collected in accordance with **Section 7** above to permit Symetra to respond to a request by an Individual for an accounting of Disclosures of Protected Health Information in accordance with Section 164.528 of the Privacy Regulations.

9. ACS shall make available its internal practices, books and records relating to the Use and Disclosure of Symetra PHI received from, or created or received by ACS on behalf of Symetra, available to Symetra, or at the request of Symetra, to the Secretary, in a time and manner designated by Symetra or the Secretary, for purposes of the Secretary determining Symetra's compliance with the Privacy Regulations.

ADDENDUM 1 TO ATTACHMENT K

Page 1 of 2

10. Upon termination or expiration of the Agreement, if feasible, ACS shall return or destroy all Symetra PHI received from, or created or received by ACS on behalf of Symetra, that ACS still maintains in any form and retain no copies of such Symetra PHI. If such return or destruction of Symetra PHI is not feasible, the terms and conditions of the Agreement and this Addendum that are applicable to Symetra PHI shall survive termination or expiration of the Agreement for as long as ACS retains Symetra PHI, and ACS shall comply with such terms and conditions and shall limit its further Uses and Disclosures of such Symetra PHI to those purposes that make the return or destruction of Symetra PHI infeasible. ACS shall include a similar provision regarding return or destruction of Symetra PHI upon termination of its contracts with any subcontractor or agent.

ADDENDUM 1 TO ATTACHMENT K

Page 2 of 2

1. HIPAA Privacy Regulations.

(a) General. Subcontractor acknowledges that it is an indirect Business Associate of Symetra and/or one of its affiliates (collectively for purposes of this Attachment, "*Symetra*") for purposes of the HIPAA Standards for Privacy of Individually Identifiable Health Information (as the same may have been and/or may be amended from time-to-time, the "*Privacy Regulations*"). Subcontractor shall comply with the provisions set forth in **Appendix 1** to this Addendum with respect to the Protected Health Information collected, maintained, transmitted or otherwise used by Symetra (collectively referred to herein as "*Symetra PHI*"). By this reference, the additional HITECH Act requirements that relate to privacy and that are made applicable with respect to Covered Entities are incorporated herein and shall be applicable to Subcontractor (see Section 13404(a) of the HITECH Act).

(b) Uses and Disclosures of Protected Health Information. Subcontractor shall Use and Disclose Symetra PHI only as minimally necessary to perform its obligations under its agreement with ACS (the "*Subcontract Agreement*") and/or as otherwise authorized in writing by ACS or Symetra.

(c) Failure to Comply With HIPAA Obligations.

(i) Mitigation Obligation. If Subcontractor has violated any of its obligations under this **Section 1**, at its sole cost and expense, Subcontractor immediately shall take commercially reasonable steps to mitigate the harmful effects of such violation, if any.

(ii) Opportunity to Cure; Termination. If Subcontractor notifies ACS and/or Symetra, or ACS and/or Symetra otherwise have reason to believe, that Subcontractor has violated a material term of any of the requirements set forth in this **Section 1**, and a cure of such violation is possible, not later than five (5) calendar days following ACS' and/or Symetra's request, Subcontractor, ACS and Symetra shall meet (in person or by telephone, as requested by Symetra) to discuss ACS' and/or Symetra's concerns. Following such meeting, Subcontractor shall advise ACS and Symetra whether it agrees or disagrees with ACS' and/or Symetra's concerns. If Subcontractor agrees with such concerns, not later than five (5) calendar days after such meeting, Subcontractor shall propose to ACS and Symetra a plan for addressing those concerns (the "*Corrective Plan*") and, if necessary, Subcontractor, ACS and Symetra thereafter shall engage in good faith discussions in an effort to reach agreement on the terms of the Corrective Plan. If Subcontractor materially fails to implement the terms of the mutually agreed Corrective Plan, then, in addition to any other rights and remedies that may be available to ACS and Symetra, ACS and/or Symetra shall have the right to terminate the Subcontract Agreement. If Subcontractor disagrees with ACS' and/or Symetra's concerns, then Subcontractor, ACS and Symetra shall follow the dispute resolution procedures set forth in the Subcontract Agreement, if any, or if dispute resolution procedures are not specified therein, then Subcontractor,

ADDENDUM 2 TO ATTACHMENT K

ACS and Symetra shall engage in negotiations at successively higher levels of management until the dispute has been resolved. Notwithstanding the foregoing or any contrary provisions or terms in the Subcontract Agreement, if Subcontractor, ACS and Symetra are unable to reach agreement on the terms of the Corrective Plan or otherwise are unable to reach agreement with respect to ACS' and/or Symetra's concerns within ninety (90) calendar days following the initial request for a meeting as described above, then, upon written notice to Subcontractor, ACS and/or Symetra shall have the right to terminate the Subcontract Agreement if ACS and/or Symetra have determined that Subcontractor has violated a material term of any of its HIPAA-related obligations hereunder.

(iii) No Opportunity to Cure; Termination. If Subcontractor notifies ACS and/or Symetra, or ACS and/or Symetra otherwise have reason to believe, that Subcontractor has violated a material term of any of the requirements set forth in this **Section 1**, and a cure of such violation is not possible, ACS and/or Symetra shall have the right to terminate the Subcontract Agreement upon written notice to Subcontractor.

(iv) Effect of Termination. Any termination of the Subcontract Agreement shall be without liability or further obligation on the part of ACS or Symetra to Subcontractor, except for those provisions that survive any termination of the Subcontract Agreement.

(d) State Law Requirements. Any Use or Disclosure of Symetra PHI by Subcontractor shall be made in accordance with More Stringent state laws and regulations and as ACS may be specifically instructed by Symetra; provided, however, that Subcontractor shall continue to be bound by and comply with the terms and conditions of this **Addendum 2** to the extent such terms and conditions do not conflict with the applicable laws and regulations of such states.

(e) Audit Rights. Not later than five (5) calendar days following ACS' or Symetra's request, Subcontractor shall make available to ACS and Symetra its internal practices, books and records relating to the Use and Disclosure of Symetra PHI received from, or created or received by Subcontractor on behalf of Symetra (directly or indirectly), in order to permit ACS and Symetra to confirm and/or investigate Subcontractor's compliance with its HIPAA-related obligations (including any obligations under applicable state laws and regulations) hereunder. Subcontractor shall cooperate with ACS and Symetra in all reasonable respects in connection with such audits.

(f) Subcontractor's Employees, Agents, Representatives and Subcontractors. Subcontractor represents and warrants to ACS and Symetra that Subcontractor's employees, agents and subcontractors who will or potentially may have access to Symetra PHI shall have been provided with general HIPAA-related training and education as well as specific knowledge of Subcontractor's HIPAA-related responsibilities and contractual requirements to ACS and Symetra (including applicable state laws and regulations to the extent that ACS has received written instructions from Symetra concerning More Stringent state laws and regulations), in each case prior to being allowed to have access to Symetra PHI. At ACS' or Symetra's request, Subcontractor shall provide ACS and Symetra with all information reasonably requested by ACS or Symetra regarding the training provided to those Subcontractor employees, agents and subcontractors who will or may potentially have access to Symetra PHI. Subcontractor further represents and warrants to

ACS and Symetra that it will impose appropriate sanctions on any employee, and will take appropriate action under its contract with any agent and/or subcontractor of Subcontractor if such Person violates any of Subcontractor's HIPAA-related obligations hereunder, and agrees, at ACS' or Symetra's request if the violation is egregious or recurring in nature, to prevent any such employee, agent and/or subcontractor from having any further access to Symetra PHI.

(g) Aggregate Data. Without the express prior written consent of ACS and Symetra, Subcontractor shall not have the right to engage in any type of data aggregation activities with respect to Symetra's data, whether or not such data constitutes Symetra PHI.

(h) Defined Terms. Capitalized terms used in this **Section 1** and in **Appendix 1** but not defined herein shall have the meanings ascribed to them in the Privacy Regulations.

(i) Interpretation. Any ambiguity or inconsistency in any term or condition of the Subcontract Agreement (including this Addendum and **Appendix 1**) shall be resolved in favor of a meaning that permits Symetra to comply with the Privacy Regulations.

2. HIPAA Electronic Transactions Standards.

(a) General. If Subcontractor agrees to conduct on behalf of ACS and/or Symetra all or part of any Transaction covered under HIPAA's Standards for Electronic Transactions (as the same may have been and/or may be amended from time-to-time, the "*Electronic Transactions Regulations*"), then Subcontractor shall conduct, and cause its employees, agents and subcontractors to conduct, such Transactions as standard transactions under the Electronic Transactions Standards.

(b) Defined Terms. Capitalized terms used in this **Section 2** but not defined herein shall have the meanings ascribed to them in the Electronic Transactions Regulations.

3. HIPAA Security Regulations.

   3.1 General. Symetra and ACS are required to comply with HIPAA's security standards, which were issued in their final form on February 20, 2003 (as the same may have been and/or may be amended from time to time, the "*Security Regulations*"). In connection therewith, Subcontractor shall: (a) implement safeguards that reasonably and appropriately protect the confidentiality, integrity and availability of the electronic Symetra PHI that it creates, receives, maintains or transmits on behalf of Symetra; (b) ensure that any agent, including a subcontractor, to whom Subcontractor provides this information agrees to implement reasonable and appropriate safeguards; (c) report to Symetra any security incident of which it becomes aware; and (d) make Subcontractor's policies and procedures, and documentation required by the Security Regulations relating to such safeguards, available to the Secretary for purposes of determining Symetra's compliance with the Security Regulations. Without limiting any other rights and remedies that may then be available to Symetra or ACS, Symetra or ACS shall have the right to terminate the Subcontract Agreement immediately and without penalty upon written notice by Symetra or ACS to Subcontractor if either Symetra or ACS determines that Subcontractor has violated a material term of this Section.

3.2 HITECH Act. By this reference, the additional HITECH Act requirements that relate to security and that are made applicable with respect to Covered Entities are incorporated herein and shall be applicable to Subcontractor (see Section 13401(a) of the HITECH Act), except that within thirty (30) days following the discovery (as "discovery" is described in Section 13402(c) of the HITECH Act) of a breach of unsecured Symetra PHI (as "unsecured PHI" is defined in Section 13402(h) of the HITECH Act), Subcontractor shall notify Symetra of such breach (which notice must include the information required to be included therein under Section 13402(b) of the HITECH Act).

4. Changes or Modifications to HIPAA and/or HIPAA Regulations.

4.1 General. If, following the date of the Subcontract Agreement, HIPAA and/or any of the HIPAA regulations are modified and/or additional laws or regulations affecting Covered Entities and/or Business Associates are issued (whether pursuant to HIPAA or otherwise) (each, a "*Modification*") and, as a result, Symetra or ACS determines that modifications to the terms of the Subcontract Agreement are required in order for Symetra or ACS to comply with such Modification(s) (including by way of example and not of limitation, if additional provisions are required to be included in agreements between Covered Entities and Business Associates), promptly following ACS' or Symetra's request, Subcontractor, ACS and Symetra shall engage in good faith negotiations regarding any modifications to the terms of the Subcontract Agreement that may be necessary or appropriate. If Subcontractor, ACS and Symetra are unable to agree on any such modifications to the terms of the Subcontract Agreement following such good faith negotiations, which negotiations shall not exceed sixty (60) calendar days from the date of ACS' or Symetra's request for negotiations unless otherwise agreed to by the Parties, then following expiration of such sixty (60) calendar day period, ACS and/or Symetra shall have the right to terminate the Subcontract Agreement as of a date specified in a notice of termination to Subcontractor, which date shall be any date on or before the applicable compliance date relating to such Modification. Such termination shall be without liability or further obligation on the part of ACS or Symetra to Subcontractor, except for those provisions that survive any termination of the Subcontract Agreement.

4.2 HITECH Act. Subcontractor acknowledges that the Secretary is required to publish additional HITECH Act-related guidance from time to time. Without limiting the generality of the terms set forth in the foregoing **Section 4.1**, if and to the extent such guidance impacts the terms set forth herein, such impacts shall be addressed in accordance with the terms set forth in the foregoing **Section 4.1**.

5. Third-Party Beneficiary. Symetra is acknowledged to be a direct and intended third-party beneficiary of the terms of the Subcontract Agreement.

6. Indemnity for Third Party Claims. Subcontractor shall indemnify, defend and hold harmless ACS, Symetra and their respective Affiliates, and all of their members, directors, officers, shareholders, employees, agents, attorneys, successors and assigns, from and against any and all Third-Party claims, damages, liabilities, judgments, fines, assessments and/or other losses or expenses (including reasonable attorneys' fees) arising out of or relating to any failure by Subcontractor

to comply with its HIPAA-related obligations (including any similar obligations under applicable state laws and regulations to the extent that Subcontractor has received written instructions from Symetra and/or ACS concerning More Stringent state laws and regulations) hereunder.

7. Notices. Any notices required or permitted to be delivered to ACS and/or Symetra hereunder shall be delivered to ACS and Symetra at the following addresses via facsimile or via overnight mail delivery:

> If to ACS:
>
> Affiliated Computer Services, Inc.
> 2828 N. Haskell Avenue, Bldg. 1
> Dallas, Texas 75204
> Attn: Chief Privacy Officer
> Fax No.: (214) 584-5525
>
> If to Symetra:
>
> Symetra Life Insurance Company
> 777 108th Avenue NE, Suite 1200
> Bellevue, WA 98004-5135
> Attn: Privacy Officer
> Fax: (425) 256-6080

8. Injunctive Relief. Subcontractor agrees that the remedies at law for any breach by it of the terms hereof shall be inadequate and that monetary damages resulting from such breach are not readily measured. Accordingly, in the event of a breach or threatened breach by Subcontractor of the terms hereof, ACS and/or Symetra shall be entitled to immediate injunctive relief. Nothing herein shall prohibit ACS and/or Symetra from pursuing any other remedies that may be available to them individually or jointly for such breach, and the rights provided hereunder and in any section(s) of the Subcontract Agreement related to injunctive relief, if any, shall be cumulative.

9. No Assignment or Subcontracting. Notwithstanding anything contained herein to the contrary, Subcontractor shall not assign, subcontract or delegate any of its obligations under the Subcontract Agreement without the prior written consent of ACS and Symetra.

10. HITECH Act Defined. "*HITECH Act*", as the same may be amended from time to time, and including all official guidance and regulations issued pursuant thereto, means Title XIII of the American Recovery and Reinvestment Act of 2009, Pub. L. No. 111-5, the short title of which is the "Health Information Technology for Economic and Clinical Health Act" or "HITECH Act".

ADDENDUM 2 TO ATTACHMENT K

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1. Subcontractor shall not Use or further Disclose Symetra PHI except as permitted or required by the Subcontract Agreement or as Required by Law.

2. Subcontractor shall use appropriate safeguards to prevent Use or Disclosure of Symetra PHI other than as provided for in the Subcontract Agreement.

3. Subcontractor shall report to ACS and Symetra any Use or Disclosure of Symetra PHI not permitted under the terms of the Subcontract Agreement of which it becomes aware.

4. Subcontractor shall ensure that any agents, including subcontractors, to whom Subcontractor provides Symetra PHI received from, or created or received by Subcontractor on behalf of Symetra, agree to the same restrictions and conditions that apply to Subcontractor with respect to such Symetra PHI.

5. If Subcontractor maintains Symetra PHI in a Designated Record Set, at the request of ACS or Symetra, and in the time and manner designated by ACS or Symetra, Subcontractor shall make available or provide access to Symetra PHI in a Designated Record Set to ACS or Symetra (or to Individuals, if so directed by ACS or Symetra) in order to permit Symetra to satisfy the requirement of and in accordance with Section 164.524 of the Privacy Regulations.

6. If Subcontractor maintains Symetra PHI in a Designated Record Set, at the request of ACS or Symetra, and in the time and manner designated by ACS or Symetra, Subcontractor shall make available Symetra PHI for amendment and incorporate any amendments to Symetra PHI in a Designated Record Set that Symetra directs or agrees to, pursuant to and in accordance with Section 164.526 of the Privacy Regulations.

7. Subcontractor shall document any Disclosure of Symetra PHI as to which Symetra has an accounting obligation under Section 164.528 if the Privacy Regulations and information related to such Disclosure as required for Symetra to respond to a request by an Individual for an accounting of Disclosures of Symetra PHI in accordance with Section 164.528 of the Privacy Regulations.

8. At the request of ACS or Symetra, and in the time and manner designated by ACS or Symetra, Subcontractor shall make available and provide to ACS or Symetra (or to an Individual, if so directed by ACS or Symetra) the information collected in accordance with **Section 7** above, and as required to provide an accounting of Disclosures in accordance with Section 164.528 of the Privacy Regulations.

9. Subcontractor shall make available its internal practices, books and records relating to the Use and Disclosure of Symetra PHI received from, or created or received by Subcontractor on behalf of, Symetra (directly or indirectly) available to ACS or Symetra, or at the request of Symetra, to the Secretary, in the time and manner designated by ACS, Symetra or the

APPENDIX 1 TO ADDENDUM 2 TO ATTACHMENT K

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Secretary, for purposes of the Secretary determining Symetra's compliance with the Privacy Regulations.

10. Upon termination or expiration of the Subcontract Agreement, if feasible, Subcontractor shall return or destroy all Symetra PHI received from, or created or received by Subcontractor on behalf of, Symetra (directly or indirectly) that Subcontractor still maintains in any form and retain no copies of such Symetra PHI. If such return or destruction of Symetra PHI is not feasible, the terms of the Subcontract Agreement that are applicable to Symetra PHI shall survive the termination or expiration of the Subcontract Agreement for as long as Subcontractor retains Symetra PHI, and Subcontractor shall comply with such terms and conditions and shall limit its further Uses and Disclosures of such Symetra PHI to those purposes that make the return or destruction of Symetra PHI infeasible. Subcontractor shall include a similar provision regarding return or destruction of Symetra PHI upon termination of its contract with any subcontractor or agent.

APPENDIX 1 TO ADDENDUM 2 TO ATTACHMENT K

ATTACHMENT L
SOFTWARE SCHEDULE

As described in and subject to the terms of **Section 4.3.1** of the Agreement, the following table categorizes all Software, except for Software categorized as "unknown", used to provide Services. Software categorized as "unknown" has not been categorized as provided for in **Section 4.3.1** as of the Restatement Date. An audit and reconciliation of **Attachment L** will be included as a project milestone under **Exhibit 2** of the Transition Plan included as part of **Attachment C** as of the Restatement Date. As a result of such audit and reconciliation, on the agreed-to Due Date provided for in such Transition Plan, the Parties shall update this **Attachment L** to provide categories for all Software used in the delivery of Services.

Supplier Name	Product Name	Category
BMC	Catalog Manager for DB2 * (CA R/C Compare)	1
BMC	Change Manager for DB2 * (CA R/C Migrator)	1
BMC	Control-D	1
BMC	CONTROL-D WebAccess Server	1
BMC	DASD Manager for DB2 *(CA Data Analyser)	1
BMC	DASD MANAGER PLUS for DB2 * (CA Data Analyser)	1
BMC	DATABASE INTEGRITY PLUS (IMS)*	1
BMC	FAST REORG FACIILITY for IMS * (MAX Reorg / online for IMS)	1
BMC	POINT CHECKER PLUS for IMS *	1
BMC	Remedy (AKA AR System)	1
BMC	Remedy Base Framework	1
BMC	ULTRAOPT/IMS *	1
CA	ACF2	1
CA	ACF2/DB2 Option	1
CA	CA-1 [Tape Management] *	1
CA	Detector(DB2) *	1
CA	Endevor/MVS **	1
CA	ESP Agent for Windows	1
CA	MII	1
CA	Netspy	1
CA	Unicenter CA-OPS/MVS Event Management and Automation for JES2	1
CA	View [Sysout Archive Retrieval] *	1
CA	Vision: Interface for DB2	1
CA	Vision: Results [DYL280, DYL260]	1
Candle CL (IBM)	Supersession (VTAMPLUS)	1
Cisco	Cisco CSS	1
Cisco	Cisco PIX Firewall	1
Cisco	Cisco VPN (replaces Contivity)	1
Citrix	Citrix ICA Client	1
Citrix Systems, Inc.	Citrix MetaFrame	1
Computware	XPEDITER/IMS	1

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Supplier Name	Product Name	Category
Compuware	File-Aid for MVS*	1
Compuware	File-Aid for IMS IMS *	1
Compuware	XPEDITER/CICS	1
Compuware	XPEDITER/TSO	1
EMC	DISKXTENDER 2000 FOR CENTERA	1
EMC	EMAILXAMINER SERVER	1
EMC	EMAILXAMINER USER MAILBOX V3.1 QTY 1 MAILBX	1
EMC	EMAILXTENDER SRVR	1
EMC	EMAILXTENDER TIER 2 QTY 26- 5000 USER MAILBOXES	1
FileNet	P8 (FileNet)	1
IBM	CICS/TS	1
IBM	COBOL II	1
IBM	COBOL OS/VS	1
IBM	DB2	1
IBM	DB2 Application Development Client	1
IBM	DB2 Connect Personal Edition	1
IBM	DB2 DATABASE ADMIN	1
IBM	DB2 DATABASE SYSTEM ADMINISTRATION	1
IBM	DB2 Enterprise Server Edition	1
IBM	Enterprise COBOL for z/OS	1
IBM	High Level Assembler/MVS	1
IBM	IBM HTTP Server	1
IBM	IBM WebSphere Application Server Network Deployment	1
IBM	IBM WebSphere MQ (client)	1
IBM	IBM WebSphere MQ Integrator (Client)	1
IBM	IMS & DB2 Utility Tools S&S	1
IBM	IMS/ESA *	1
IBM	IMS/ESA BTS *	1
IBM	ISPF/PDF [included in z/OS]	1
IBM	JES2 [included in z/OS]	1
IBM	QMF	1
IBM	SDF II/MVS	1
IBM	Softaudit	1
IBM	TCP/IP (HIP6140)	1
IBM	TSO/E [included in z/OS]	1
IBM	VS FORTRAN	1
IBM	VTAM (HVT6140)	1
IBM	WebSphere Application Server (6.x)	1
IBM	WebSphere Application Server V5.x	1
IBM	Websphere BIMB MQ with Rules & Formatting Extensions	1
IBM	Websphere Business Intergration Message Broker with Rules and forematting Extentions	1
IBM	WebSphere MQ	1

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Supplier Name	Product Name	Category
IBM	z/OS	1
IBM	Websphere Transformation Extender (TX)	1
Legato	Legato EmailXtender Archive Edition	1
Legato	Legato EmailXtender Server	1
Legato	Legato NetWorker Ed Dedicated Storage Node	1
McAfee	McAfee ePolicy Orchestrator	1
Microsoft	IIS (Included with MS OS)	1
Novell	Novell Identity Manager	1
Sterling	Connect:Direct OS/390 with 2 concurrent sessions (SNA and TCP/IP Protocols)	1
unknown	ACF2	1
unknown	ACF2/DB2	1
unknown	AFP2PDF	1
unknown	BATCH TERMINAL SIMULATOR	1
unknown	IND$FILE	1
unknown	ISPF (IPF)	1
unknown	MVS TCP/IP	1
unknown	Netcool	1
unknown	NJE (Network Job Entry)	1
unknown	SAMS Compress for IMS	1
unknown	SAS Base	1
unknown	SAS/IT	1
unknown	TME 10 NETVIEW OS/390	1
unknown	Vision DYL interface for DB2	1
VMWare	VMWare	1
Allen Systems Group	ASG-TMON for CICS/ESA *	2
Allen Systems Group	ASG-TMON for DB2 * (CA insite for DB2)	2
Allen Systems Group	ASG-TMON for z/os	2
Allen Systems Group	JCLPREP *	2
Altiris	WISE	2
Biscom Inc.	FAXCOM Server	2
CA	Argis — Application uses SQL 2000 Database	2
CA	Vision: Report	2
Captaris, Inc.	RightFax	2
Chicago-Soft	MVS/QuickRef	2
Citrix	50 user pack Citrix Metaframe xPE Presentation (350 users)	2
Citrix	Citrix MF Xpe 1.0-10 User Conn. Pack w/Sub Adv	2
Citrix	Citrix MF XPe 1.0-20 User Conn. Pack w/Sub Adv	2
Citrix	Citrix MF XPe 1.0-Starter Sys. w/20 User w/Sub Adv	2
Citrix	MetaFrame Access Suite Console	2
Citrix	MetaFrame Presentation Server Client	2
Citrix	MetaFrame Presentation Server Web Client for Win32	2
Cybermation	ESP Workload Manager *	2
DTS	The Space Recovery System (SRS)	2
IBM	DB2 Connect Enterprise Edition	2

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Supplier Name	Product Name	Category
IBM	WebSphere Business Integration Message Broker	2
InfoExpress	CyberArmor	2
InfoExpress	CyberGatekeeper Server	2
Infofix Inc	ACR/Summary	2
Infogix Inc	ACR/Detail	2
Innovation	ABR/FDR * [Application Backup function of FDR (or equivalent product) needed to support Archive/Restore of Control-D reports]	2
Legato	Legato Gold Care Premier support agreement	2
Legato	Legato Networker Client Connection	2
Legato	Legato NetWorker Module for MS Exchange Server Tier 2	2
Legato	Legato NetWorker Module for SQL Tier 2	2
Legato	Legato NetWorker Power Ed Dedicated Storage Node	2
Legato	Legato NetWorker Power Edition Storage Node for Windows	2
Legato	Legato NetWorker Server Network Edition for Windows	2
Legato	Legato Silo Software Module 1-256 slot	2
LRS Software	LRS server (VSV)	2
LRS Software	VMCF for TSO	2
LRS Software	VPS *	2
LRS Software	VPS / TCPIP	2
Macro 4	Dumpmaster MVS	2
Macro 4	Insync MVS	2
McAfee	eBusiness Server (Encryption Software)	2
McAfee	McAfee Active Virus Defense Perpetual	2
Merrill	MXG	2
Microsoft	Exchange 2003 Enterprise	2
Microsoft	Exchange 2003 Standard	2
Microsoft	Microsoft Operations Manager	2
Microsoft	Microsoft Operations Manager (MOM) Reporting	2
Microsoft	Sharepoint Server	2
Microsoft	SMS 2003 Client Access Licenses	2
Microsoft	SMS 2003 Enterprise Server	2
Microsoft	SMS Enterprise Server Disk Kit	2
Microsoft	SQL Server Database Enterprise Edition	2
Microsoft	SQL Server Database Standard	2
Microsoft	Terminal server (Included with Citrix)	2
Microsoft	Windows 2003 Enterprise Edition	2
Microsoft	Windows 2003 Standard Edition	2
Microsoft	Internet Security and Acceleration (ISA)	2
Microsoft	Office Communications Server 2007	2
Microsoft	SharePoint Server 2007	2
Microsoft	SQL Server 2005 Reporting Services	2
Microsoft	Antigen (Antivirus for Microsoft Exchange)	2
Microsoft	Windows Server 2000 Enterprise Edition	2

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Supplier Name	Product Name	Category
Microsoft	Windows Server 2003 Active Directory Application Mode (ADAM)	2
Microsoft	Windows SharePoint Services 2.0	2
Microsoft	Windows SharePoint Services 3.0	2
Microsoft	Systems Management server ENT	2
Net IQ	NetIQ Mail Mashal	2
Net IQ	Webtrends	2
PGP	Encryption Software	2
Princeton Softech	DB2 Relational Tools	2
Princeton Softech	Version Merger	2
Quailstone Software	USCCopy [aka COPYMACS]	2
Research In Motion	Blackberry Enterprise Server	2
RIM	RIM T-Support for Blackberry	2
RSA	SecureID	2
SAS	BASE	2
Secure Computing	SmartFilter (Replacement for WebSense)	2
SPC Systems	Level 2 Report Writer for OS/390	2
Symantec	Antivirus	2
Symantec	Symantec AntiVirus Corporate Edition	2
Syncsort	SYNCSORT for z/OS	2
Tone Software	DYNA-STEP	2
Tone Software	Flasher (OS/390 Spool Display) *	2
unknown	DOC1 Archive	2
unknown	DSF (Part of FDR product)	2
unknown	FDR (DASD DUMP RESTORE SYSTEM)	2
unknown	INFOPAK/IMS	2
unknown	NetIQ Mail Marshal Spam Filter	2
unknown	P-Sync	2
unknown	Tumbleweed SecureTransport	2
A.M. Best Company, Inc.	BestSRQ Services Workstation	4
ACL Services Ltd.	ACL	4
Acro Software	CutePDF Writer	4
activePDF, Inc.	activePDF Toolkit	4
Adobe	Acrobat	4
Adobe	ColdFusion	4
Adobe	Framemaker	4
Adobe	Illustrator	4
Adobe	InDesign	4
Adobe	Macromedia Dreamweaver	4
Adobe	Macromedia Fireworks	4
Adobe	Macromedia Flash	4
Adobe	Pagemaker	4
Adobe	Photoshop	4
Adobe	Photoshop Elements	4
Altova	XMLSpy	4
AmDocs	ClarifyCRM	4

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Supplier Name	Product Name	Category
APL2000, Inc.	APL+Win	4
Appligent	FDF Merge Lite	4
Attachmate	Extra!	4
Autodesk, Inc.	AutoCAD LT	4
Autodesk, Inc.	Autodesk DWF Viewer	4
AutomatedQA Corporation	AutomatedQA TestComplete	4
BCL Technologies	BCL SECPublisher	4
Bloomberg, L.P.	Bloomberg L.P. Smart Client	4
Blue Sky Software	RoboHelp Office 2000	4
Chalke Inc.	PTS	4
Chapura	Pocket Mirror	4
CheckFree	APECS	4
Checkfree	CAPS — Corporate Automated Payment System	4
CheckFree Corporation	RECON-Plus (Application — Retained)	4
CMS	Bond Edge	4
Cognos Inc.	ReportNet	4
Cognos, Inc.	Cognos	4
Computer Sciences Corp (CSC)	CK4/CyberLife	4
Computer Sciences Corp (CSC)	DSS	4
Computer Sciences Corp (CSC)	JETS	4
Computer Sciences Corp (CSC)	Plan Advisor	4
Computer Sciences Corp (CSC)	Vantage-One	4
Concur Technologies, Inc.	Concur Expense Reimbursement	4
Convergyc	Edify	4
Convergyc	Edify — Telephony (Application — Retained)	4
Convergyc	Edify — Web (Application — Retained)	4
Convergyc	Edify-Data Integration (Application — Retained))	4
Crystal Decisions, Inc.	Crystal Reports (Application — Retained)	4
Datawatch Corporation	Monarch	4
Digicert	Wildcard SSL Certificates	4
DST Systems	TA2000	4
DST Systems	TRAC2000	4
DST Systems	FAN Mail (Financial Advisor Network) (To be supplied by Symetra)	4
DST Systems Inc.	AWD ViewStation	4
DST Systems, Inc.	ROSTER — DST GUI	4
DynaComp Software	DynaComp	4
Economic Analysis Group, Ltd.	CaseTrack	4
Ernst & Young	EY/Options	4
FiServ Insurance Solutions	Freedom 2000	4
Freedom Scientific	JAWS	4
Gadwin Systems	Gadwin PrintScreen	4
Global360	Insight360	4
Global360	Process360	4
HP	Quality Center	4
HP	TestDirector 8.0	4

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Supplier Name	Product Name	Category
HP	Quick Test Pro	4
Hyperion	Analyzer (Application — Retained)	4
Hyperion	Essbase (Application — Retained)	4
Hyperion	Hyperion Analytic Services Server	4
Hyperion	Hyperion System 9 BI+ Analytic Integration Service	4
Hyperion	Hyperion System 9 BI+ Client	4
Hyperion	Hyperion System 9 Planning	4
Hyperion	Hyperion System 9 Smart View for Office	4
Hyperion	Hyperion System 9+	4
Infogix	ACR Workbench	4
Infogix Inc	ACR Connector	4
InsMark Inc.	InsMark Illustration System	4
Insurance Technolgies	Foresight Illustration Software	4
Intuit	Quicken	4
IPSwitch	WS_FTP Pro	4
JP Morgan Chase	JP Morgan Chase CD Search	4
Lab1, Inc.	Lab1 Net	4
Lawson	Lawson Add-ins for Microsoft® Office	4
Lawson	Lawson General Ledger	4
Lawson	Lawson Interface Desktop Client	4
Lawson	Lawson ProcessFlow Designer	4
Lucent Technologies	Lucent CentreVu (TM) Supervisor	4
Matthew Bender & Company, Inc.,	HotDocs	4
Medical Information Bureau	Knowledge Now	4
Medical Information Bureau	MIB-Link/Plus (To be supplied by Symetra)	4
Mercury Interactive	Winrunner (To be supplied by Symetra)	4
Microsoft	.NET Framework 1.0	4
Microsoft	.NET Framework 1.1	4
Microsoft	.NET Framework 2.0	4
Microsoft	.NET Framework 3.0	4
Microsoft	.NET Framework 3.5	4
Microsoft	Access (Application — Retained)	4
Microsoft	CDONTS — Collaboration Data Objects for Windows NT Server	4
Microsoft	Collaborative Data Objects (CDO)	4
Microsoft	COM+	4
Microsoft	FoxPro 2.6 Runtime	4
Microsoft	Identity Integration Server (MIIS)	4
Microsoft	Internet Explorer 6.x	4
Microsoft	Internet Explorer 7.x	4
Microsoft	Internet Explorer 8.x	4
Microsoft	Microsoft Access 2000	4
Microsoft	Microsoft Access 2002	4
Microsoft	Microsoft Access 2003	4
Microsoft	Microsoft Access 2007	4

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Supplier Name	Product Name	Category
Microsoft	Microsoft Access 97	4
Microsoft	Microsoft Data Access Components (MDAC)	4
Microsoft	Microsoft Developer Network (MSDN) Library	4
Microsoft	Microsoft Enterprise Learning Library	4
Microsoft	Microsoft Excel 2002	4
Microsoft	Microsoft Excel 2003	4
Microsoft	Microsoft Excel 2007	4
Microsoft	Microsoft Expression Web	4
Microsoft	Microsoft Java Virtual Machine	4
Microsoft	Microsoft Office Business Scorecard Builder 2005	4
Microsoft	Microsoft Office Business Scorecard Manager 2005	4
Microsoft	Microsoft Office FrontPage 2003	4
Microsoft	Microsoft Office Groove 2007	4
Microsoft	Microsoft Office InfoPath 2007	4
Microsoft	Microsoft Office Live Meeting 2005	4
Microsoft	Microsoft Office OneNote 2003	4
Microsoft	Microsoft Office OneNote 2007	4
Microsoft	Microsoft Office Publisher 2003	4
Microsoft	Microsoft Office Publisher 2007	4
Microsoft	Microsoft Office SharePoint Designer 2007	4
Microsoft	Microsoft Outlook 2002	4
Microsoft	Microsoft Outlook 2003	4
Microsoft	Microsoft Outlook 2007	4
Microsoft	Microsoft Powerpoint 2002	4
Microsoft	Microsoft PowerPoint 2003	4
Microsoft	Microsoft PowerPoint 2007	4
Microsoft	Microsoft PowerPoint Viewer	4
Microsoft	Microsoft Project 2000	4
Microsoft	Microsoft Project 2002	4
Microsoft	Microsoft Project 2003	4
Microsoft	Microsoft Project 2007	4
Microsoft	Microsoft Project 98	4
Microsoft	Microsoft Publisher 2000	4
Microsoft	Microsoft SQL Server 2005 Express Edition	4
Microsoft	Microsoft SQL Server Desktop Engine	4
Microsoft	Microsoft Streets & Trips	4
Microsoft	Microsoft Virtual PC	4
Microsoft	Microsoft Virtual Server 2005	4
Microsoft	Microsoft Visio 2000	4
Microsoft	Microsoft Visio 2002	4
Microsoft	Microsoft Visio 2003	4
Microsoft	Microsoft Visio 2007	4
Microsoft	Microsoft Visio Viewer	4
Microsoft	Microsoft Visual Basic 6.0	4
Microsoft	Microsoft Visual FoxPro 7.0	4
Microsoft	Microsoft Visual FoxPro 8.0	4

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Supplier Name	Product Name	Category
Microsoft	Microsoft Visual SourceSafe 2005	4
Microsoft	Microsoft Visual SourceSafe 6.0	4
Microsoft	Microsoft Visual Studio .NET 2003	4
Microsoft	Microsoft Visual Studio .NET 2005	4
Microsoft	Microsoft Visual Studio .NET 2008	4
Microsoft	Microsoft Visual Studio 6.0	4
Microsoft	Microsoft Word 2002	4
Microsoft	Microsoft Word 2003	4
Microsoft	Microsoft Word 2007	4
Microsoft	MIIS	4
Microsoft	MSDN Subscription (Application Tool — Retained)	4
Microsoft	MSMQ	4
Microsoft	MSXML 2.0 (msxml.dll)	4
Microsoft	NetMeeting	4
Microsoft	NT Scheduler (AT)	4
Microsoft	NTP	4
Microsoft	SOAP Toolkit	4
Microsoft	UrlScan Security Tool	4
Microsoft	Visual Basic 4.0 Runtime	4
Microsoft	Visual Basic 5.0 Runtime	4
Microsoft	Visual Basic 6.0 Runtime	4
Microsoft	Visual FoxPro 7.0 Runtime	4
Microsoft	Visual FoxPro 8.0 Runtime	4
Microsoft	Visual SourceSafe (Application Tool — Retained)	4
Microsoft	Visual Studio 6 (Application Tool — Retained)	4
Microsoft	Visual Studio.NET (Application Tool — Retained)	4
Microsoft	Windows 2000 Professional	4
Microsoft	Windows 2000 Standard Edition	4
Microsoft	Windows XP Professional	4
Microsoft	MSXML 2.6 (msxml2.dll)	4
Microsoft	MSXML 3.0 (msxml3.dll)	4
Microsoft	QuickBASIC	4
Milliman USA	ALFA	4
Morningstar	Morningstar Direct	4
Mozilla	Firefox	4
NcFTP Software	NcFTP	4
NCH Software	Express Burn	4
NCH Software	NCH Toolbox	4
Netscape	Netscape Communicator	4
nomoreforms, inc.	nomoreforms	4
NSCC	Fund/Serve	4
NSCC	IPS	4
Onyx	Onyx	4
OpenText	Hummingbird Exceed	4
Patton & Patton Software Corporation	Flow Charting 4 for Windows	4

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Supplier Name	Product Name	Category
Paymentech	eCommerce Solutions — (Application — Retained)	4
Paymentech, L.P.	Select Merchant Payment Card Processing (To be supplied by Symetra)	4
PaymentTech	PaymentTech	4
PeachWare Software	Password Genie	4
Performance Technologies Inc.,	Centerpiece	4
Polysystems, Inc.	Life Master	4
Polysystems, Inc.	UL Master	4
Polysystems, Inc.	Annuity Master	4
Quark	QuarkXPress	4
Red Hat or Open Source	JBoss Application Server	4
Roxio	Roxio	4
Sage Software	FAS Asset Accounting	4
SanDisk	U3Launcher	4
Scooter Software	Beyond Compare	4
Sharebuilder Corp	Sharebuilder (formerly Netstock)	4
Snap Surveys	Snap!	4
Software995	PDF995	4
Software995	PDFEdit995	4
Software995	OmniFormat	4
Sonic	Sonic	4
SourceForge	Source Offsite (Application Tool — Retained)	4
Sun	Java Runtime Environment 1.3.1	4
Sun	Java Runtime Environment 1.4.2	4
Sun	Java Runtime Environment 5.x	4
SunGard	EAS (Application — Retained)	4
Sungard (formerly FDP)	Pension Administration Recordkeeping Investment System (PARIS)	4
SunGard Systems International	CDS	4
Symetra	entBaseServices	4
TechSmith Corporation	Camtasia	4
Thoughworks	CruiseControl.NET	4
Trilogy Consulting Group	Trilogy Claims Administrative Handbook	4
Tritech Software	Premium Pro	4
unknown	Back Office Network User System (Bonus)	4
unknown	CheckVision Inquiry	4
unknown	Clarify ClearConfigurator	4
unknown	Duxbury Braille Translator	4
unknown	DYMO Label Software	4
unknown	Easy CD & DVD Creator	4
unknown	Easy PDF Converter Professional	4
unknown	eCopy Desktop	4
unknown	Entrust Entelligence (5c) — JPMorgan Chase	4
unknown	FileZilla	4
unknown	FileZilla Server	4

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Supplier Name	Product Name	Category
unknown	Fillmore Application Framework	4
unknown	Fillmore BPI Wrapper	4
unknown	Franklin Covey Co. Franklin Planner	4
unknown	GBAS	4
unknown	Impromptu	4
unknown	InsMark PDF Creator	4
unknown	LeechFTP	4
unknown	LexisNexis Download and Print for IE	4
unknown	Literature	4
unknown	Loan Mortgage Services	4
unknown	Loan Payment Estimate	4
unknown	Map Point 2004 MTG Loan	4
unknown	MWSnap	4
unknown	Nero	4
unknown	Opera	4
unknown	PDFCreator	4
unknown	PDFLib	4
unknown	PDF-Xchange	4
unknown	PGP	4
unknown	PrimoPDF	4
unknown	PrintCommander	4
unknown	RoboCopy for Web Applications	4
unknown	Safeboot Security System	4
unknown	SMART Board software	4
unknown	SmartFTP	4
unknown	SnagIt	4
unknown	SolidConverterPDF	4
unknown	Stuffit	4
unknown	Tableau Desktop V3.5	4
unknown	TRAC 2000 PLAN (TRAC Desktop Plan)	4
unknown	Tracker	4
unknown	Unclaimed Property Reporting System	4
unknown	US Bank CD Viewer	4
unknown	VNC	4
unknown	VP/MS Workbench	4
unknown	WinRAR archiver	4
unknown	XML Notepad	4
unknown	ZIP Reader	4
unknown	Mr. Snappy	4
unknown	PrintKey2000	4
unknown	QuickStaff	4
Verisign	Verisgn Certificates	4
Veritas	Veritas RecordNow	4
Winzip Computing (Corel)	Winzip	4
ZBSoft	Flash Saver Maker	4
ZBSoft	Flash Video Exporter	4

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Supplier Name	Product Name	Category
ACS	*i*-Star Portal	5
unknown	Automated Library Management (ALM)	6
unknown	Business Continuity Dialog (ISPF BC)	6
unknown	COP (Control Online Processing for IMS)	6
unknown	Data Security System	6
unknown	DATA SHARING FACILITY [app only - no data]	6
unknown	Help System (Online IMS)	6
unknown	IMS DATABASE MANAGEMENT SOFTWARE	6
unknown	JCL Cross-Reference (ISPF A.JO)	6
unknown	Job Scheduling System (JSS)	6
unknown	Oncall Dialog (ISPF J.O)	6
unknown	RESTORE Dataset Dialog (ISPF D.R)	6
unknown	RUNBOOKS (ISPF J.R)	6
unknown	SFS (Screen Formatting Service)	6
unknown	TIME SHARING OPTION SUPPORT [logon procs]	6
unknown	TMS (Table Management System)	6
unknown	Utility Systems (UTY, LUT)	6
Btrieve Technologies Inc.	Btrieve for Windows	Unknown
CA	AllFusion ERwin Data Modeler	Unknown
CA	AllFusion Process Modeler (BPWin)	Unknown
Centra Software, Inc.	CentraOne	Unknown
Cross Telecom	AVAYA - CMS SUN BLADE 150	Unknown
Cross Telecom	AVAYA - IP Office 403	Unknown
Cross Telecom	AVAYA - IP Office 406 v2	Unknown
Cross Telecom	AVAYA - IP Office 500 (Miami)	Unknown
Cross Telecom	AVAYA - MM	Unknown
Cross Telecom	AVAYA - Telephony Server	Unknown
Cross Telecom	AVAYA - Voice Mail Pro	Unknown
Cross Telecom	AVAYA - Voice Mail Pro	Unknown
Cross Telecom	AVAYA - CM on G3Si hardware	Unknown
Cross Telecom	AVAYA - CM on S8700 Hardware	Unknown
Cross Telecom	AVAYA - Definity Audix	Unknown

ATTACHMENT L

Supplier Name	Product Name	Category
Cross Telecom	AVAYA (same as CentreVu)	Unknown
Cross Telecom	RedSky - E911	Unknown
Cross Telecom	VERAMARK - ECAS	Unknown
Digivoice	NICE	Unknown
F5	BigIP	Unknown
Fujitsu	Fujitsu NetCOBOL Free Run-time	Unknown
InSystems Corporation	Calligo	Unknown
Investintech.com Inc.	Able2Extract	Unknown
JetBrains	ReSharper 2.5 for Visual Studio 2005	Unknown
Kettley	Kettley's Professional Advisor Series	Unknown
Leadfusion	Leadfusion Calculators	Unknown
Lead-It	Lead-it SharePoint Administration Webparts	Unknown
Lead-It	Lead-it SharePoint Essential Webparts	Unknown
Lookoutsoft.com	Lookout	Unknown
Micro Focus	Micro Focus Application Server for Net Express	Unknown
Micro Focus	Micro Focus Net Express	Unknown
Oracle	Oracle Data Provider for .NET	Unknown
OxygenXML	<oXygen/> XML Editor	Unknown
Pam Pohly Associates	AHA Guide	Unknown
Sawtooth Software	Sawtooth Software SMRT	Unknown
Seagate Software, Inc.	Crystal Info	Unknown
Seagull Software Systems, Inc.	BlueZone	Unknown
The Apex Managament Group, Inc.	APEX.HRM	Unknown
unknown	ACF/NCP V7	Unknown

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Supplier Name	Product Name	Category
unknown	Agent RDS	Unknown
unknown	Altiris	Unknown
unknown	ASM High Level Assembler/MVS	Unknown
unknown	Candle Command Center	Unknown
unknown	CentreVu Supervisor	Unknown
unknown	Cerberus FTP Server	Unknown
unknown	CICS Application Security (subroutine DSS15600)	Unknown
unknown	CICS Library Management System (CLM)	Unknown
unknown	Clever TCP/IP	Unknown
unknown	Click'N Design 3D	Unknown
unknown	CM/Pilot for DB2	Unknown
unknown	CMF	Unknown
unknown	COBOL Called/Copied Cross Reference (ISPF A.P)	Unknown
unknown	COBOL CAPEX-Optimizer (OS/VS)	Unknown
unknown	COBOL Enterprise for z/OS (370/390)	Unknown
unknown	COBOL Level 2 Report Writer for OS/390	Unknown
unknown	CommandBurner	Unknown
unknown	COMPAKTORS	Unknown
unknown	Company Modules	Unknown
unknown	COMPAREX (ISPF D.CX)	Unknown
unknown	COMPUWARE SHARED SERVICES [XPEDITER PRODUCTS]	Unknown
unknown	COPYCAT	Unknown
unknown	COPYMACS (aka USCCOPY)	Unknown

ATTACHMENT L

Supplier Name	Product Name	Category
unknown	Core FTP LE	Unknown
unknown	CORPORATE SECURITY FUNCTIONS* [security files used with FTP]	Unknown
unknown	CPK (related to FDR/ABR)	Unknown
unknown	CreekPath Agent	Unknown
unknown	Data Conversion Assistant (DCA Version 6.5)	Unknown
unknown	DATAMACS	Unknown
unknown	DeepBurner	Unknown
unknown	DesignPro	Unknown
unknown	DfHSM	Unknown
unknown	DNS/WINS/DHCP	Unknown
unknown	EDGARLink	Unknown
unknown	eiStream Enterprise	Unknown
unknown	Electronic Documents Library	Unknown
unknown	Email Xaminer	Unknown
unknown	Email Xaminer Manager	Unknown
unknown	Email Xaminer Reviewer	Unknown
unknown	Email Xaminer Xtender	Unknown
unknown	Enfocus PitStop Professional	Unknown
unknown	EPILOG/IMS	Unknown
unknown	Etime	Unknown
unknown	EXLM	Unknown
unknown	External DNS (Replaced by Cisco)	Unknown
unknown	Extron's MediaLink Control Program	Unknown
unknown	Falcon	Unknown

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Supplier Name	Product Name	Category
unknown	FAZAM 2000 Client	Unknown
unknown	Fellowes NEATO MediaFACE II	Unknown
unknown	Finetre ICentera	Unknown
unknown	Fiserv Lifeline Direct	Unknown
unknown	Form TA	Unknown
unknown	GDDM [included in z/OS]	Unknown
unknown	GPARS	Unknown
unknown	Hardcopy	Unknown
unknown	HSC	Unknown
unknown	IMS ALPHA SEARCH SYSTEM	Unknown
unknown	IMS/ESA MRQ	Unknown
unknown	INFO/SYS	Unknown
unknown	Interwise Participant	Unknown
unknown	JMP IN	Unknown
unknown	Jxplorer	Unknown
unknown	LAWage	Unknown
unknown	Maven Application Manager	Unknown
unknown	Mere Mortals .NET Framework	Unknown
unknown	MetaEdit	Unknown
unknown	MICS	Unknown
unknown	MICS/DB2	Unknown
unknown	MICS/SNA	Unknown
unknown	MKS Toolkit	Unknown

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Supplier Name	Product Name	Category
unknown	My DSC	Unknown
unknown	NAIC Accounting Practices and Procedures	Unknown
unknown	NAIC Electronic Library	Unknown
unknown	Naviplex	Unknown
unknown	NCODE/DCODE	Unknown
unknown	Networker	Unknown
unknown	NetXChange Pro	Unknown
unknown	NIOC Service	Unknown
unknown	NMS Communications Natural Access	Unknown
unknown	NTRU Hybrid TSS	Unknown
unknown	NTUNEMON	Unknown
unknown	ObjectStore	Unknown
unknown	Offense800	Unknown
unknown	PAM for Securities Workstation	Unknown
unknown	Paybase32 / Bottomline	Unknown
unknown	Pervasive.SQL	Unknown
unknown	PortfolioCenter	Unknown
unknown	Post Modern Life	Unknown
unknown	PPFA	Unknown
unknown	Preboot Manager	Unknown
unknown	Private Information Manager	Unknown
unknown	PSF/OS390	Unknown
unknown	Publishing Services Applications for Forms Development	Unknown
unknown	PureEdge Viewer	Unknown

ATTACHMENT L

Supplier Name	Product Name	Category
unknown	Raindance Client	Unknown
unknown	RDS	Unknown
unknown	Remote Management Professional	Unknown
unknown	Report Distribution System (Mobius, Control-D)	Unknown
unknown	Report Miner	Unknown
unknown	RIA-Speedlink	Unknown
unknown	SAMPLE	Unknown
unknown	Scribe Migrate	Unknown
unknown	Section 7872 Illustration System	Unknown
unknown	Secure Meeting 4.1.0	Unknown
unknown	Secure Update	Unknown
unknown	Security Wizards	Unknown
unknown	SiteScope	Unknown
unknown	SMS Enterprise Server Disk Kit	Unknown
unknown	SnapShot Express	Unknown
unknown	Snapshot Viewer	Unknown
unknown	Softerra LDAP Browser	Unknown
unknown	SofTest	Unknown
unknown	SourceOffSite Server	Unknown
unknown	SPL2003	Unknown
unknown	SSP V4 MVS	Unknown
unknown	Stylus Studio 2007 XML Enterprise Suite	Unknown
unknown	Summit	Unknown

ATTACHMENT L

Supplier Name	Product Name	Category
unknown	SunGard Acct Products Client	Unknown
unknown	SuperForm Tax	Unknown
unknown	SureThing CD labeler Deluxe	Unknown
unknown	Swift 3D	Unknown
unknown	SwiftView Viewer	Unknown
unknown	SwissRe Life & Health 7.0	Unknown
unknown	Symtrax - Compleo Explorer 3	Unknown
unknown	Synthis Process Modeler	Unknown
unknown	Table Manager 3.01	Unknown
unknown	TagCommander	Unknown
unknown	TAI Reinsurance	Unknown
unknown	TDMF	Unknown
unknown	theoffice	Unknown
unknown	TIFFSurfer	Unknown
unknown	Trade	Unknown
unknown	Trillian	Unknown
unknown	Unified Report	Unknown
unknown	URL Assistant	Unknown
unknown	Vestige+	Unknown
unknown	Visual Horizon	Unknown
unknown	Visual Solutions Developer Tools	Unknown
unknown	Voice Recording	Unknown
unknown	Volo View Express	Unknown
unknown	Wave Infrastructure	Unknown

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Supplier Name	Product Name	Category
unknown	WBR Open	Unknown
unknown	Wealthy and Wise 8.0	Unknown
unknown	WebConference.com	Unknown
unknown	WebDAV	Unknown
unknown	WebEx	Unknown
unknown	webHancer Customer Companion	Unknown
unknown	WebIQ Client Software	Unknown
unknown	WestMate	Unknown
unknown	WILLPower	Unknown
unknown	Winrapid Teledex	Unknown

ATTACHMENT L

As described in and subject to the terms of **Section 2.1.2** of the Agreement, the following Table 1 provides the baseline allocation, mix and relative percentages of ACS Personnel situated within the United States and outside the United States:

Table 1 United States and Offshore ACS Personnel

Service Tower and Function	United States % FTE	Offshore % FTE
Account Support Team	[***]%	[***]%
Account Management	[***]%	[***]%
Business Office Manager	[***]%	[***]%
Service Delivery Management	[***]%	[***]%
Contract Management	[***]%	[***]%
Financial Management	[***]%	[***]%
Cross Functional — SOW 2A	[***]%	[***]%
Disaster Recovery	[***]%	[***]%
Security	[***]%	[***]%
Asset Management	[***]%	[***]%
Reporting	[***]%	[***]%
Planning	[***]%	[***]%
Data Center — SOW 2B	[***]%	[***]%
Operations and Administration	[***]%	[***]%
E-Mail and Messaging	[***]%	[***]%
Mainframe Engineering	[***]%	[***]%
Database Management	[***]%	[***]%
Middleware Administration	[***]%	[***]%
Storage and Backups	[***]%	[***]%
Distributed Services — SOW 2C	[***]%	[***]%
Applications Software Build and Deployment	[***]%	[***]%
Operations and Administration	[***]%	[***]%
Midrange Engineering	[***]%	[***]%
Desk-side Assistance and Support	[***]%	[***]%
Network — SOW 2D	[***]%	[***]%
Engineering/Development/Provisioning	[***]%	[***]%
Voice Communications — SOW 2E	[***]%	[***]%
Telephony Engineering	[***]%	[***]%
Help Desk — SOW 2F	[***]%	[***]%
All Functions during Business Hours*	[***]%	[***]%
All Functions After-Hours Support*	[***]%	[***]%
*See **Section 2.1.2** of the Agreement for hours.		
Symetra Overall Account Total**	[***]%	[***]%

**Not including headcount for Output and Content Management SOWs

Service Tower and Function	United States % FTE	Offshore % FTE
Output — SOW 2G	[***]%	[***]%
All Output functions must be performed from within the United States	[***]%	[***]%
Content Management — SOW 2H	[***]%	[***]%
All Content Management functions must be performed from within the United States	[***]%	[***]%

Subject to the terms of **Section 2.1.2** of the Agreement, the following Table 2 sets forth the off-shore locations from which Symetra has agreed ACS may provide Services:

Table 2 Symetra-Approved Offshore Locations

Location
Kuala Lumpur, Malaysia
Bangalore, India
Monterrey, Mexico

ATTACHMENT M

1. Commercial General Liability Insurance.

1.1 General. During the Term and the Disentanglement Period, ACS shall maintain a policy of commercial general liability insurance (including coverage for contractual liability assumed by ACS under this Agreement to the extent such liability can be insured by a standard commercial general liability policy without endorsement, premises-operations, completed operations-products, and independent contractors) providing coverage for bodily injury, personal injury and property damage with combined single limits of not less than [***] Dollars ($[***]) per occurrence and [***] Dollars ($[***]) in the aggregate per ACS policy year.

1.2 Required General Liability Policy Coverage. Any general liability policy provided by ACS hereunder shall include, but not be limited to, the following coverage: (i) premises and operations; (ii) products/completed operations; (iii) contractual liability to the extent such liability can be insured by a standard commercial general liability policy without endorsement; (iv) personal injury and advertising injury liability; (v) independent contractor's liability; (vi) severability of interest clause; (vii) broad form property damage, and shall be an occurrence-based policy.

1.3 Primary Insurance Endorsement. Any general liability policy provided by ACS shall apply as primary insurance, and any other insurance maintained by Symetra or its Affiliates, or any of their directors, officers, agents or employees, shall be excess only and not contributing with such coverage.

1.4 Form of General Liability Insurance Policies. All general liability policies shall be written to apply to bodily injury, including death, property damage and personal injury, during the policy term.

2. Business Automobile Liability Insurance. ACS shall procure business automobile liability insurance written for bodily injury and property damage occurring during the policy term, in the amount of not less than [***] Dollars ($[***]), combined single limit per occurrence, applicable to all owned, non-owned, and hired vehicles.

3. Statutory Workers' Compensation and Employers' Liability Insurance. ACS shall maintain a policy of workers' compensation coverage (or any alternative plan of coverage as permitted or required by applicable law) for no less than the minimum statutory amount required for the state or states in which ACS' employees are performing Services on Symetra's and/or an Affiliate's behalf, and employers' liability coverage for not less than [***] Dollars ($[***]) per occurrence for all employees of ACS engaged in the performance of Services or operations under this Agreement.

ATTACHMENT N

4. Umbrella (Excess) Coverage. ACS shall maintain umbrella (excess) insurance coverage in the amount of [***] Dollars ($[***]) written on a per occurrence, non-contributory basis for commercial general liability, automobile liability, and employers' liability coverage.

5. Professional Errors and Omissions Liability Insurance/Electronic Errors and Omissions. ACS shall obtain professional errors and omissions liability insurance in an amount of not less than [***] Dollars ($[***]) per claim, with an aggregate limit of not less than [***] Dollars ($[***]) per ACS policy year, providing coverage for wrongful acts in the rendering of, or failure to render, professional services under this Agreement, and shall include, but not be limited to, electronic data losses or damage or breaches of electronic data security. As of the Restatement Date, the coverage will not contain specific, express exclusions for design errors, destruction of data (other than casualty exclusions) or failure to design an adequate system arising out of ACS' wrongful acts in the rendering of, or failure to render, professional services under this Agreement. ACS will exercise commercially reasonable efforts to provide that such specific, express exclusions will not be contained in such insurance during the Term of this Agreement and Disentanglement Period. This coverage shall be maintained for a minimum of two (2) years following termination or completion of ACS' performance of its obligations under this Agreement. In the event of a claim and upon Symetra's request, ACS shall provide Symetra with a certified copy of its professional errors and omissions liability policy.

6. Employee Dishonesty and Computer Fraud. ACS shall maintain employee dishonesty and computer fraud, including the property of others, coverage in an amount not less than [***] Dollars ($[***]) per occurrence and [***] Dollars ($[***]) in the aggregate per ACS policy year.

7. Property Insurance. ACS shall provide insurance on all property owned by ACS and used to provide the Services and on any Symetra property that is under the care, custody or control of ACS. Such policy shall provide "all risk" perils and shall be written on a basis of eighty percent (80%) replacement value of the property. Coverage shall include business personal property, electronic data processing equipment, tenant improvements, business interruption (including mechanical breakdown), business income and extra expense, transit and property of others in the care, custody, and control of the insured. In the event Symetra or any of its Affiliates places any real or personal property (whether owned or leased) in the care, custody, and control of the ACS, Symetra or its Affiliates, as appropriate, must provide ACS with the replacement cost value of such real or personal property within thirty (30) calendar days of ACS' written request for such information. Should Symetra or its Affiliates, as applicable, fail to provide the replacement cost of the real or personal property within thirty (30) calendar days of ACS' written request, ACS shall be relieved of all liability for loss or damage to such property regardless of how such loss or damage occurs. ACS shall maintain flood and earthquake insurance with respect to its property used to provide Services in such amounts as ACS deems appropriate.

8. Deductible/Self Insured Retention. Any deductible, self-insured retention or use of an insurance company subsidiary in excess of [***] Dollars ($[***]) must be declared to Symetra along with any changes thereto and shall be subject to Symetra's reasonable prior

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ATTACHMENT N

approval. ACS shall be responsible for any deductible, self-insured retention or use of an insurance company subsidiary.

9. Additional Insureds. The coverages maintained by ACS under **Sections 1** and **2** above shall name Symetra and its Affiliates, and the directors, officers, agents and employees of Symetra and its Affiliates, individually and collectively, as additional insureds. The ACS insurance policies required under **Section 6** above shall name Symetra and its Affiliates, and the directors, officers, agents and employees of Symetra and its Affiliates, individually and collectively, as loss payees.

ATTACHMENT N

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ATTACHMENT O
APPROVED SUBCONTRACTORS

No.	Subcontractor	Description of Subcontractor Services
1	Avaya	Telcom Hardware and Maintenance
2	Compucom	Remote Desktop Maintenance
3	HP	WINTEL Servers and Maintenance
4	IBM	Filenet Mainframe hardware and software WINTEL Servers and maintenance
5	Hitachi (M-Tech)	Provide P-Sync software
6	Pitney-Bowes	Postal Metering
7	Sun	Hardware and software support
8	Critical Watch	Vulnerability assessment scanner
9	Bowne	Print and print programming Services
10	Cross — Telcom	Telcom hardware, software, and services reseller
11	Spherion	IT Contracting Services
12	SunGard	Disaster Recovery
13	Xerox	Print Services
14	KCI Headsets for Business, Inc.	Telcom headset and conferencing equipment
15	Veramark Technologies, Inc.	Call accounting and expense management solutions
16	Redsky Technologies	Deliver E911 software and solutions
17	Cache Valley Electric, Inc	Voice/Data Cabling
18	Spencer Technologies	DMARC Extensions — inside telcom wiring
19	Dell	WINTEL server hardware and maintenance
20	EMC	Data storage
21	Iron Mountain	Voice and Data Tape security storage

ATTACHMENT O

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"*Acceptance*" is defined in **Section 5.2.6(b)** of the Agreement.

"*Acceptance Criteria*" is defined in **Section 5.2.6(b)** of the Agreement.

"*Acceptance Testing Period*" is defined in **Section 5.2.6(b)** of the Agreement.

"*Acquiring Entity*" is defined in **Section 9.2.2** of the Agreement.

"*ACS*" is defined in the opening paragraph of the Agreement.

"*ACS Bid*" is defined in the Recitals.

"*ACS Cap*" is defined in **Section 11.1** of the Agreement.

"*ACS Confidential Information*" means records, data, and other information marked as "confidential" that is obtained by Symetra in confidence from ACS Personnel in connection with this Agreement, except for any information that was: (a) at the time of disclosure to Symetra Personnel, in the public domain; (b) after disclosure to Symetra Personnel, published or otherwise made a part of the public domain through no fault of Symetra Personnel; (c) in the possession of Symetra Personnel at the time of disclosure to it or them; (d) received after disclosure by ACS to Symetra Personnel from a Third Party who had a lawful right to disclose such information to Symetra Personnel; or (e) independently developed by Symetra Personnel without reference to ACS Confidential Information. For purposes of this provision, information is in the public domain if it is generally known (through no fault of Symetra Personnel) to Third Parties who or that are not subject to nondisclosure restrictions with respect to such information.

"*ACS Competitor*" means the entities set forth in **Addendum 2** to this **Attachment P**. Either Party may propose from time to time following the Restatement Date to modify the list of ACS Competitors to include (or exclude) entities that provide (or no longer provide) services substantially similar to the Services. If the other Party objects to any proposed modification to **Addendum 2** to this **Attachment P**, the Problem resolution procedures set forth in **Article 17** of the Agreement shall apply.

"*ACS Derivative Works*" is defined in **Section 12.1.4** of the Agreement.

"*ACS Equipment*" is defined in **Section 4.2** of the Agreement.

"*ACS Indemnitees*" means ACS and each of its officers, directors, employees, agents, successors and assigns.

"*ACS Key Personnel*" means those ACS Personnel who are identified in **Attachment E**, and any replacements for such Personnel.

"*ACS Location*" means an ACS print and mail center, or an ACS-managed Third Party print and mail center; location not within a Symetra facility.

"*ACS Project Executive*" is defined in **Section 1.2.2** of the Agreement.

"*ACS Renewal Bid*" is defined in the Recitals.

"*ACS Service Delivery Manager*" is defined in **Section 1.2.3** of the Agreement.

"*ACS Software*" means the Category 1 Software, the Category 2 Software and the Category 5 Software.

"*ACS Underlying Works*" means those Underlying Works conceived, invented, created or acquired by ACS, rather than by a Third Party.

"*Act*" is defined in **Section 14.6(a)** of the Agreement.

"*Affiliate*" means, as to any Person, any other Person that, now or in the future, directly or indirectly, controls, is controlled by, or is under common control with, such Person, whether through ownership of voting securities or otherwise. For this purpose, and without limiting the foregoing, any Person that owns more than twenty percent (20%) of the outstanding voting securities of any other Person shall be deemed to control such other Person.

"*Agreement*" means this Master Services Agreement, including all Schedules, Attachments, Exhibits, Addenda, Appendices and other documents attached hereto or incorporated herein by reference, as amended from time-to-time.

"*Annual Service Baselines*" are set forth in **Appendix 3.1** to **Schedule 3**

"*Annual Services Fees*" is defined in **Section 6.1.3** of the Agreement.

"*ARC*" means additional resource charge.

"*Baseline*" means, for each of the Service Tower Services, the quantity of Resource Units included in the Annual Services Fees.

"*Benchmarker*" is defined in **Section 2** of **Attachment A**.

"*Break/Fix*" means an End-User or other Symetra request placed due to a software or hardware problem encountered in accessing or operating IT resources where support Services are required to resolve the problem.

"*Business Day Hours*" means local Business Day "window of coverage" hours within which Symetra requires the Services to be provided for a specific SLR. While "normal business hours" are generally 0400-1800, Pacific time, most Services require support on a 7x24x365 (0000-2400)

basis, except ACS testing output Services as described in **Schedule 2G**, which require support 0500-1400, Pacific time, Monday through Friday.

"***Business Day Support***" means those hours during which ACS Personnel will be available to provide consolidated help desk support to End-Users. Such support includes answering telephone calls and e-mails, opening tickets, First Contact Resolution, and categorizing and routing tickets.

"***Business Days***" means Monday through Friday, excluding New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

"***Category 1 Software***" is defined in **Section 4.3.1(a)** of the Agreement.

"***Category 2 Software***" is defined in **Section 4.3.1(b)** of the Agreement.

"***Category 3 Software***" is defined in **Section 4.3.2(a)** of the Agreement.

"***Category 4 Software***" is defined in **Section 4.3.2(b)** of the Agreement.

"***Category 5 Software***" is defined in **Section 4.3.3** of the Agreement.

"***Category 6 Software***" is defined in **Section 4.3.4** of the Agreement.

"***Change in Control***" means: (a) any transaction or combination of transactions as a result of which either a Person or a group of Persons that customarily has acted in concert and that presently is in control of a Party ceases to be in control of such Party; (b) the sale, transfer, exchange or other disposition (including disposition in full or partial dissolution) of fifty percent (50%) or more of the beneficial ownership (as defined in Rule 13(d) of the Securities Exchange Act of 1934) of the voting power of a Party, or of the assets of such Party that constitute a substantial or material business segment of such Party; (c) individuals who as of the Restatement Date constituted the Board of Directors of a Party cease for any reason to constitute a majority of such Party's Board of Directors then in office; or (d) with respect to ACS, the unit, division or operating group of ACS that is responsible in providing the Services to Symetra is sold, transferred or otherwise experiences a change in ownership or control.

"***Change in Control Expenses***" is defined in **Section 11.2(c)** of the Agreement.

"***Change Management Procedures***" is defined in **Section 2.1.3** of the Agreement.

"***Conditional Acceptance***" is defined in **Section 5.2.6(b)** of the Agreement.

"***Confidential Information***" means ACS Confidential Information or Symetra Confidential Information, as the case may be.

"***Contract Year***" or "***CY***" means each twelve (12) month period of the Term beginning on the Restatement Date.

ATTACHMENT P

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"*Corrective Assessment*" means the financial consequences associated with ACS' failure to complete a Critical Milestone on or before its Due Date.

"*Corrective Plan*" is defined in **Section 7.4.3** of the Agreement.

"*Country Agreement*" is defined in **Section 1.3.2** of the Agreement.

"*CPI*" means the annual increase in percentage points (or fraction thereof) of the official Consumer Price Index, All Urban Consumers, U.S. City Average, All Items, published by the Bureau of Labor Statistics, United States Department of Labor.

"*CPU Slot*" is defined as a processor socket that houses the CPU (Central-Processing-Unit) for the server hardware.

"*Critical Milestones*" means those milestones, activities, actions and projects identified as such in this Agreement including, without limitation, in any Service Tower Schedule, Transition Plan, In-Scope Service Request, Out-of-Scope Work Order or other written agreement between the Parties.

"*Data and Modified Data*" is defined in **Section 12.3** of the Agreement.

"*Data Protection Laws*" is defined in **Section 14.6(a)** of the Agreement.

"*Database Instance*" or "*Instance*" means, in general, a logical representation of a complete database environment. Multiple instances of a database environment can reside on a single host system, providing a unique database server environment for each instance. Multiple databases (and multiple tables) can reside within a given instance (e.g., independent "test" and "development" database environments configured on a single server represent two (2) instances). Each instance supports creation of independent user and group IDs unique to that database instance. For the avoidance of doubt, there are variations in the characterization of "instance" by database vendors: for IBM DB2, "instance" equates to a DB2 sub-system; for Microsoft SQL Server, "instance" equates to an installation of SQL Server (with multiple installations permitted on a single host server); for Oracle, "instance" equates to the combination of a memory space created known as the "Oracle System Global Area (SGA)" and defined Oracle processes associated with that SGA. Oracle databases are then associated with an instance at startup.

"*Deadband Allowance*" is defined in **Section 5.1** of **Schedule 3**.

"*Derivative Works*" means a revision, modification, translation, abridgment, compilation, condensation or expansion of the applicable underlying work or any other form in which that work may be recast, transformed or adapted, and which, if prepared without the consent of the copyright owner, would be a copyright infringement.

"*Disabling Device*" is defined in **Section 8.1.2** of the Agreement.

"**_Disclosing Party_**" means the Party that has disclosed Confidential Information to the other Party or to such other Party's Personnel.

"**_Disentanglement_**" is defined in **Section 10.1** of the Agreement.

"**_Disentanglement Period_**" means the period of time during which ACS is providing Disentanglement services to Symetra.

"**_Due Date_**" means the mutually agreed date by which a Critical Milestone must be completed.

"**_End-User_**" means: (a) any employee of Symetra or any of its Affiliates; and (b) any other Person who is determined by Symetra, in its sole discretion, to require access to any of the Services.

"**_Enhanced Technology_**" is defined in **Section 2.5.4** of the Agreement.

"**_Environmental Laws_**" means all applicable federal, state and local statutes, laws, regulations, rules, ordinances, codes, licenses, orders or permits of any governmental entity relating to environmental matters including, without limitation: (a) the Clean Air Act (42 U.S.C. 7401 et seq.); the Federal Water Pollution Control Act (33 U.S.C. §1251); the Safe Drinking Water Act (42 U.S.C. §5 300f et seq.); the Toxic Substances Control Act (15 U.S.C. 55 2601 et seq.); the Endangered Species Act (16 U.S.C. §1531 et seq.); the Emergency Planning and Community Right-to-Know Act of 1986 (42 U.S.C. 55 110011 et seq.); and (b) similar state and local provisions.

"**_Equipment_**" means the Symetra Equipment and/or the ACS Equipment, as applicable.

"**_Equipment Refresh_**" means, in respect of any Equipment (including the operating system): (a) maintenance of such Equipment in accordance with the applicable manufacturer's recommendations; (b) updating and/or upgrading such Equipment as necessary or appropriate; and (c) replacing such Equipment.

"**_EU Directive_**" means Directive 95/46/EC of the European Parliament and of the Council of 24 October 1995 on the Protection of Individuals with Regard to the Processing of Personal Data and on the Free Movement of Such Data, as the same may be modified, amended or replaced from time to time.

"**_Events of Default_**" means any of the events described in **Section 9.3** of the Agreement.

"**_Exception Report_**" is defined in **Section 5.2.6(c)** of the Agreement.

"**_Excuse_**" is defined in **Section 2.2.2(c)** of the Agreement.

"**_Extraordinary Event_**" means: (a) a Force Majeure Event; (b) a catastrophic business downturn; and (c) any other event not exceeding ninety (90) calendar days in duration that: (i) could not have been adequately planned for; and (ii)(A) substantially interferes with or impacts Symetra's ordinary business operations; or (B) causes substantial increase or decrease in demand for

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Symetra's products or services or the Services that are provided or that could be provided by ACS under this Agreement.

"*Fee Reductions*" means the dollar amount by which the Fees will be reduced if ACS fails to achieve any SLR. The methodology for calculating the Fee Reductions is set forth in **Schedule 5**.

"*Fees*" means the fees payable by Symetra to ACS hereunder in consideration of ACS' provision of the Services and Other Services.

"*Final Acceptance*" is defined in **Section 5.2.6(d)** of the Agreement.

"*Final Acceptance Testing Period*" is defined in **Section 5.2.6(d)** of the Agreement.

"*First Contact*" means a help desk human operator responds to an Incident or Service Request via telephone, e-mail or web chat.

"*First Contact Resolution*" means the percentage of in-scope problem calls received during the month by the help desk, resulting in the creation of a ticket that is resolved while the End -User is still on the telephone. Calls received regarding out-of-scope requests and tickets initiated via e-mail or voicemail are excluded from the First Contact Resolution calculation.

"*Fixed Charges*" means the Annual Services Fees, expressed as a monthly amount.

"*For Cause*" means the applicable employee committed or participated in actions that are or were dishonest, fraudulent, illegal, unethical, involving insubordination or moral turpitude, or involving disclosure or trade secrets, proprietary information or other forms of confidential information.

"*Force Majeure Event*" means an act of God, act of governmental body or military authority, fire, explosion, flood, epidemic, riot or civil disturbance, war, sabotage, insurrections, blockades, embargoes, storms or other similar events that are beyond the reasonable control of the affected Party. Notwithstanding the foregoing, "Force Majeure Event" expressly excludes: (a) any event that ACS reasonably could have prevented by any system testing either required to be performed pursuant to the Services or necessary to provide the Services; (b) (i) any single point of failure where ACS was obligated to provide fault tolerant Services; (ii) where fault tolerant architecture was deployed for Symetra notwithstanding the absence of specifying same; or (iii) where a fault tolerant infrastructure or architecture should have reasonably been implemented by ACS; (c) any ACS strike, walkout or other labor shortage; and/or (d) any non-performance of an ACS Subcontractor, regardless of cause (unless due to a Force Majeure Event).

"*GAAP*" is defined in **Section 7.1** of the Agreement.

"*GLB*" means the Gramm-Leach-Bliley Act, 15 U.S.C. Sections 6801-6809, as the same may be modified, amended or replaced from time to time.

"*Guiding Principles*" is defined in **Section 1.1** of the Agreement.

"*Handover Date*" means, with respect to any Service Tower Schedule added by the Parties to the Agreement following the Restatement Date, the date on which ACS is scheduled in the applicable Transition Plan or otherwise to begin providing such Service Tower Services; each such date shall constitute a Critical Milestone.

"*Hazardous Materials*" means any substances the presence of which requires investigation or remediation under any Environmental Law, or that is or becomes defined as a "hazardous waste," "hazardous substance," pollutant or contaminant under any Environmental Law.

"*HIPAA*" is defined in **Section 14.4.1** of the Agreement.

"*IMAC*" (Install, Move, Add, or Change) means a discrete unit of pre-scheduled work performed to install, remove, relocate, or reconfigure Symetra computing systems and/or telecommunications infrastructure components, including provisioning and deployment of handheld wireless devices such as Blackberry's, PDA's, cell phones, etc., which are provided for under this Agreement. The purpose of an IMAC is to provide regular, routine services associated with the supported devices including: installation of a new device; the removal and/or decommissioning of a device from service; the relocation of a device from one physical location to another; a change to the existing configuration of the device that is not a result of resolving an Incident; updating of asset and configuration data; addition of new hardware components or software applications to the device; and, the complete refresh of an existing device to a newer device.

IMAC services are intended to be, on aggregate, consistent in the level of effort and procedures involved to accomplish each task. The implementation of new services and/or technologies is not intended to be accomplished via the IMAC process. Once new services or technologies have been implemented via the Service Request process, IMAC tasks may be used to support the in-scope components covered by this Agreement as they would for other, existing in-scope components.

IMAC tasks will be used to perform routine requests from multiple Service Towers. While the exact scope of work will differ from Service Tower to Service Tower, the scope and usage guidelines presented herein shall define IMAC classification.

"*In-Scope Service Request*" means a request, in the form set forth in **Attachment D**, for the performance of work that is not being performed at a particular point in time but that is within the scope of the Services.

"*Incident*" means a single event requiring an ACS response, typically denoted by an In-Scope Service Request or identification of a problem. Symetra will determine the Severity Level of each reported Incident. ACS will provide Symetra with an escalation procedure (to be approved by Symetra) for resolution of reported Incidents.

"*Incident Resolution*" means the point at which ACS has responded to an Incident and ACS has either: (a) conducted and successfully completed a Root Cause Analysis on a reported problem

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and appropriately corrected both the results and the cause of the problem; or (b) has provided an appropriate answer to an inquiry or an informational question that is understood by and acceptable to Symetra. In both cases, the Incident is not resolved until Symetra is convinced and satisfied that it has been resolved.

"*Indemnified Party*" means either the Symetra Indemnitees, in the case of claims, suits or proceedings subject to indemnification by ACS under **Section 15.1** of the Agreement, or the ACS Indemnitees, in the case of claims, suits or proceedings subject to indemnification by Symetra under **Section 15.2** of the Agreement.

"*Indemnifying Party*" means ACS, in the case of claims, suits or proceedings subject to indemnification by ACS under **Section 15.1** of the Agreement, or Symetra, in the case of claims, suits or proceedings subject to indemnification by Symetra under **Section 15.2** of the Agreement.

"*Infringement Claim*" is defined in **Section 15.1.1** of the Agreement.

"*Initial Term*" is defined in **Section 9.1.1** of the Agreement.

"*Innovation Proposal*" is defined in **Section 2.5.4(b)** of the Agreement.

"*Interest Rate*" means the prime rate as published in the *Wall Street Journal* on the Business Day immediately preceding the date in which interest began to accrue under this Agreement plus one percent (1%).

"*IT*" means information technology.

"*IT Outsourcing Committee*" is defined in **Section 1.2.1** of the Agreement.

"*Key Subcontractors*" is defined in **Section 18.1** of the Agreement.

"*Level*" means:

Level 1 — Routine event. Level 1 help desk is the human single point of contact for all technology-related problems (internal applications to shrink-wrapped software; LANs; hardware break/fix and more) and Service Requests. Incidents not resolved at the Level 1 support are passed to Level 2 and/or Level 3 support personnel. Level 1 is involved mostly in Incident management (*e.g.*, including user management, Incident management, password/access security, coordinating IMACs).

Level 2 — Specialized problem or Symetra executives. Level 2 support resolves escalated Incidents that require greater depth of knowledge (*e.g.*, IT service tower subject matter expert), standard desk side support and executive desk side and/or telephone support.

Level 3 — Complex problem. Level 3 support resolves escalated Incidents that require Third Parties such as hardware and software vendors, Symetra technical resources and or other service providers to assist or resolve issues.

"*Local Currency*" is defined in **Section 6.1.6** of the Agreement.

"*Losses*" is defined in **Section 15.1.1** of the Agreement.

"*Malware*" means software designed to infiltrate or damage a computer system without the owner's informed consent. Software is considered malware based on the perceived intent of the creator rather than any particular features. Malware includes computer viruses, worms, Trojan horses, most rootkits, spyware, dishonest adware, crimeware and other malicious and unwanted software.

"*Measurement Interval*" means the period during which a given SLA is measured (*e.g.*, one (1) month, one (1) year, etc.).

"*Monthly At-Risk Amount*" means, for each month, [***] percent ([***]%) of the Fees payable in respect of that month (before giving effect to any Fee Reductions and/or Corrective Assessments).

"*New Country*" is defined in **Section 1.3.2** of the Agreement.

"*NWSC*" means the ACS Northwest Service Center located in Hillsboro, Oregon.

"*OES*"or "*OESs*" means operating environment specification(s).

"*Original Agreement*" is defined in the opening paragraph of the Agreement.

"*Original Effective Date*" is defined in the opening paragraph of the Agreement.

"*Other Services*" is defined in **Section 6.1.4** of the Agreement.

"*Out-of-Scope Service(s)*"is defined in **Section 2.9.1** of the Agreement.

"*Out-of-Scope Work Order*" is defined in **Section 2.9.1** of the Agreement.

"*Party*"or "*Parties*" means, individually or collectively, Symetra and/or ACS.

"*Person*" means any natural person, corporation, limited liability company, limited liability partnership, general partnership, limited partnership, trust, association, governmental organization or agency, political subdivision, body politic or other legal person or entity of any kind, legally constituted.

"*Personal Information Statutes*" is defined in **Section 14.5** of the Agreement.

"*Personnel*" means: (a) with respect to Symetra, the employees, representatives, contractors (but specifically excluding ACS and its contractors, including Subcontractors) and agents of Symetra

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Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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and its Affiliates; and (b) with respect to ACS, the employees, representatives, contractors, subcontractors and agents of ACS, its Affiliates and its Subcontractors.

"*Pricing Band*" means [***] percent ([***]%) above or below the applicable Baseline.

"*Priority Levels*" is synonymous with Severity Levels.

"*Problem*" means any dispute or problem arising out of or relating to this Agreement, including those that relate to any of the following:

(a) an alleged failure by either Party to perform its obligations under this Agreement;

(b) an alleged inadequacy or delay of either Party's performance under this Agreement;

(c) a request for products, services or resources, where the Parties disagree whether such products, services or resources are within the scope of the Services (and therefore included in the Fees) or otherwise within the scope of this Agreement; and/or

(d) a disagreement as to the responsibilities either Party has under this Agreement.

"*Procured Technology*" is defined in **Section 2.4** of the Agreement.

"*Rate Differential*" is defined in **Section 4(b)** of **Attachment A**.

"*Records*" is defined in **Section 7.4.2.2** of the Agreement.

"*Receiving Party*" means the Party that has received Confidential Information from the other Party or such other Party's Personnel.

"*Relief Event*" is defined in **Section 2.2.4** of the Agreement.

"*Renewal Term*" is defined in **Section 9.1.2** of the Agreement.

"*Replacement Provider*" is defined in **Section 10.1** of the Agreement.

"*Resource Unit*" or "**RU**" means, for each Service described in the applicable Service Tower Schedule, the quantity or number of units of resource included in the Annual Services Fees (*e.g.*, a certain number and type of servers).

"*Resources*" is defined in **Section 2.7** of the Agreement.

"*Restatement Date*" is defined in the opening paragraph of the Agreement.

"*RFP*" is defined in the Recitals.

"*Root Cause Analysis*" is a problem analysis process undertaken to identify and quantify the underlying cause(s) of an Incident, and document the necessary corrective actions to be taken to prevent recurring problems and/or trends which could result in problems.

"*RRC*" means reduced resource credit.

"*Rules*" is defined in **Section 17.2** of the Agreement.

"*SAS 70*" means the American Institute of Certified Public Accountants' Statement on Auditing Standards (SAS) No. 70, *Reports on the Processing of Transactions of Service Organizations*, and any replacement or successor standard.

"*SAS 70 Type II Audit*" means an audit conducted pursuant to SAS 70 that results in a report that both describes an organization's description of controls at a specific point in time and includes detailed testing of those controls over a minimum six (6) month period, or any replacement or successor audit standard or process.

"*Schedule Time*" is the time during which Service is to be operational as designated in the applicable Service Tower Schedule. All references to schedule time (e.g., 0730 hours) in the SLA tables are local time for the point of service.

"*SDRM*" is synonymous with Service Delivery Reference Manual.

"*Secretary*" means the Secretary of Health and Human Services, or any replacement or successor body.

"*Security Standards*" is defined in **Section 14.4.2** of the Agreement.

"*Self-Help*" means automated/electronic means made available directly to End-Users to assist in fulfilling various Service Requests not requiring personal assistance, including the End-User's ability to track ticket status and enter Service Requests without calling the help desk.

"*Service Delivery Reference Manual*" is defined in **Section 2.6.1** of the Agreement.

"*Service Rates*" is defined in **Section 6.1.4** of the Agreement.

"*Service Request*" means a service request initiated by a call, an e-mail, or other electronic format regarding a range of support -specific in-scope and out-of-scope service offerings.

"*Service Tower*" or "*Service Tower Services*" means each of the categories of Services described in the applicable Service Tower Schedule.

"*Service Tower Schedule*" means the applicable **Schedule 2**.

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"*Service Level Agreement*" means a standard for performance of the Services that has an associated SLR.

"*Service Level Requirement*" means, for an SLA, the minimum expected level of performance for that SLA.

"*Service Level Report*" is defined in **Section 2.2.2(b)** of the Agreement.

"*Services*" means all of the services, functions and activities in any one or more of the following categories:

(a) the services described in **Schedule 1**, **Schedules 2A**, **2B**, **2C**, **2D**, **2E**, **2F**, **2G** and **2H** and in any additional Service Tower Schedules that may be agreed to by the Parties following the Restatement Date;

(b) any other services specified elsewhere in this Agreement and not designated as Other Services;

(c) any other IT-related services that are requested by Symetra from time-to-time that do not require additional start-up expenses or the use of additional resources not otherwise required for the performance of the services described in **subsections (a)**, **(b)**, **(d)** and **(e)** of this definition;

(d) any services, functions, responsibilities or tasks not specifically described in this Agreement that are required for the proper performance of any of the foregoing and that are an inherent part of, or a necessary sub-part included within, any of the foregoing; and

(e) any management, planning and other services that are ancillary to, and appropriate for the performance of, any of the foregoing.

"*Severity Levels*" (a/k/a "*Priority Levels*") are defined categories that identify the degree of business criticality and importance to Symetra of specific Incidents, and the associated ACS response requirements for any such Incident. The following Severity Level table categories and descriptions apply to all Services:

Priority Level	Description
1 — Emergency/Urgent	The problem has caused a complete and immediate work stoppage affecting a primary business process or a broad group of users such as an entire depart- ment, floor, branch, line of business, or external customer. No work around available. Examples: major application problem (e.g., payroll, call center, etc.); severe problem during critical periods (e.g., month-end processing); security violation (e.g., denial of service, widespread virus, etc.).
2 — High	A business process is affected in such a way that business functions are severely degraded, multiple users are impacted or a key customer is affected. A workaround may be available; however, the workaround is not easily sustainable. Examples: major application problem (e.g., Exchange), VIP support.
3 — Medium	A business process is affected in such a way that certain functions are unavailable

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Priority Level	Description
	to End Users or a system and/or service is degraded. A workaround may be available. Examples: telecommunications problem (e.g., Blackberry, PBX digital/analog card); workstation problem (e.g., hardware, software).
4 — Low	An incident that has little impact on normal business processes and can be handled on a scheduled basis. A workaround is available. Examples: User requests (e.g., system enhancement); peripheral problems (e.g., network printer); preventative maintenance benchmarks.

"*Shared Resources*" is defined in **Section 2.5.6** of the Agreement.

"*SL1 (Storage Level 1)*" means SAN storage based upon a utility pricing model that is subject to storage SLAs requiring data set restoration to commence within three (3) hours or less following a request. SL1 applies to both mainframe and midrange/server systems.

"*SL2 (Storage Level 2)*" means SAN storage based upon a utility pricing model that is subject to storage SLAs requiring data set restoration to commence within eight (8) hours or less following request. . SL2 applies to both mainframe and midrange/server systems.

"*SLA*" is synonymous with Service Level Agreement.

"*SLR*" is synonymous with Service Level Requirement.

"*Software*" means the Symetra Software and/or the ACS Software, as applicable.

"*Software Enhancements*" means, in respect of any Software, any modification, enhancement, update, upgrade, new release, new version, error correction, patch, bug fix and/or any other Derivative Works thereof.

"*SOP*"or "*SOPs*" means standard operating procedure(s).

"*SOX Laws*" means the Sarbanes-Oxley Act of 2002, applicable rules and regulations issued by the U.S. Securities and Exchange Commission and applicable rules and regulations of the Public Company Accounting Oversight Board including, without limitation, provisions relating to internal controls over financial reporting, as any of the foregoing may have been and/or may be amended from time to time.

"*Spec Sheet*" means the Symetra Program Service Level Metrics document that reflects the Parties' mutually agreed upon performance metrics, including the formula, measurement intervals, and measurement tools, for determining ACS' performance respecting each SLA's SLR. The Spec Sheet may be updated from time to time upon written agreement of the Parties.

"*Speed-to-Answer*" means the total elapsed time from the point that the help desk automated call director (ACD) call circuitry places a call into queue until a human operator picks up the call.

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"*Subcontractor*" means, subject to the terms of **Section 18.1**, any Person other than ACS including, without limitation, any ACS Affiliate, that provides Services to Symetra pursuant to an agreement (whether oral or written) with ACS.

"*Substantially Dedicated Resources*" means those ACS Personnel that dedicate fifty percent (50%) or more of their work time to providing Services, all of whom shall be identified periodically by ACS pursuant to the requirements set forth in **Section 3.1.2** of the Agreement.

"**Symetra**" is defined in the opening paragraph of the Agreement.

"*Symetra Cap*" is defined in **Section 11.1** of the Agreement.

"*Symetra Competitors*" means the entities set forth in **Addendum 1** to this **Attachment P**. Either Party may propose from time to time following the Restatement Date to modify the list of Symetra Competitors to include (or exclude) any other insurance and/or financial services company that markets annuities, life insurance, disability insurance, medical excess loss insurance, and/or limited benefit health insurance through independent agents. If the other Party objects to any proposed modification to **Addendum 1** to this **Attachment P**, the Problem resolution procedures set forth in **Article 17** of the Agreement shall apply.

"*Symetra Confidential Information*" means all records, data and other information of Symetra and/or its Affiliates that is disclosed to ACS Personnel, whether in tangible, intangible and/or oral form, and whether in written form or readable by machine, including, without limitation:

(a) all Symetra Data;

(b) all financial information, personnel information, customer information, reports, documents, correspondence, plans and specifications relating to Symetra and/or its Affiliates;

(c) all technical information, materials, data, reports, programs, documentation, diagrams, ideas, concepts, techniques, processes, inventions, knowledge, know-how, and trade secrets, developed or acquired by Symetra and/or its Affiliates, including Work Product;

(d) any information that Symetra Personnel identifies to ACS as confidential by a stamp or other similar notice; and

(e) all other records, data or information collected, received, stored or transmitted in any manner connected with the provision of Services hereunder.

Symetra Confidential Information shall not include information that ACS can demonstrate was: (f) at the time of disclosure to ACS Personnel, in the public domain; (g) after disclosure to ACS Personnel, published or otherwise made a part of the public domain through no fault of ACS Personnel; (h) in the possession of ACS Personnel at the time of disclosure, if the ACS Personnel was not then under an obligation of confidentiality with respect thereto; (i) received after disclosure

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by Symetra Personnel to ACS Personnel from a Third Party who had a lawful right to disclose such information to ACS Personnel; or (j) independently developed by ACS Personnel without reference to Symetra Confidential Information. For purposes of this provision, information is in the public domain if it is generally known (through no fault of ACS Personnel) to Third Parties who are not subject to nondisclosure restrictions with respect to such information.

"*Symetra Data*" means, in or on any media or other form of any kind: (a) all data that is in the possession of Symetra and/or its Affiliates, and all data concerning or indexing such data (regardless of whether or not owned by Symetra and/or its Affiliates or generated or compiled by Symetra and/or its Affiliates); (b) all personal data, meaning any information relating to an identified or identifiable natural person who can be identified, directly or indirectly, including sensitive data (as defined in the Act) which is under, or subject to or intended to be subject to processing (as defined in the Act) by ACS pursuant to this Agreement; and (c) all other records, data, files, input materials, reports, forms and other such items that may be received, computed, developed, used or stored by ACS Personnel from, for or on behalf of Symetra and/or any of its Affiliates, or in connection with the Services.

"*Symetra Equipment*" means the Symetra-Owned Equipment and/or the Symetra-Leased Equipment, as applicable.

"*Symetra Facilities*" is defined in **Section 4.7.1** of the Agreement.

"*Symetra Holidays*" are: New Year's Day, Memorial Day, Independence Day, Labor Day, Thanksgiving Day and Christmas Day.

"*Symetra Indemnitees*" means Symetra and its Affiliates, and each of their respective directors, officers, employees, attorneys, agents, representatives, consultants, successors and assigns.

"*Symetra Laws*" is defined in **Section 14.1** of the Agreement.

"*Symetra-Leased Equipment*" is defined in **Section 4.1.1** of the Agreement.

"*Symetra-Owned Equipment*" is defined in **Section 4.1.1** of the Agreement.

"*Symetra Project Executive*" is defined in **Section 1.2.2** of the Agreement.

"*Symetra Service Delivery Manager*" is defined in **Section 1.2.3** of the Agreement.

"*Symetra Sites*" is defined in **Section 2.2.3** of the Agreement.

"*Symetra Software*" means the Category 3 Software, the Category 4 Software and the Category 6 Software, as applicable.

"*System Testing*" means, for purposes of **Schedule 2G**, user acceptance testing (UAT) of output enhancements or additions, including validation of forms output design and layout, validation of ingestion into E2 Vault and/or iProof, and online viewing and handling of ingested output.

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"*Technology Plan*" is defined in Section 2.5.4 of the Agreement.

"*Term*" means the Initial Term and any Renewal Terms.

"*Termination Date*" means 11:59 p.m. on the last day of the Disentanglement Period.

"*Termination Fee*" is defined in **Section 9.2.1** of the Agreement.

"*Termination Notice*" means a written notice of termination delivered by one Party to the other in accordance with the terms of the Agreement.

"*Third Party*" means a person or entity other than the Parties and their respective Affiliates.

"**Third-***Party Resources*" is defined in **Section 2.7** of the Agreement.

"*Third-Party Works*" is defined in **Section 12.1.5** of the Agreement.

"*Transition Plan*" is defined in **Section 2.3.1** of the Agreement.

"*Triggering Event*" is defined in **Section 9.2.1** of the Agreement.

"*UCITA*" is defined in **Section 19.14** of the Agreement.

"*Underlying Works*" means all works of authorship fixed in any tangible medium of expression that: (a) had already been conceived, invented, created or acquired by ACS or its Personnel prior to the Original Effective Date and that were not conceived, invented or created for Symetra's use or benefit in connection with this Agreement; or (b) are conceived, invented, created or acquired by ACS or its Personnel after the Original Effective Date, but only to the extent such works of authorship do not constitute Work Product. An Underlying Work includes all intermediate and partial versions thereof, as well as all source code, object code, documentation, formulae, processes, algorithms, designs, specifications, inventions, discoveries, concepts, improvements, materials, program materials, software, flow charts, notes, outlines, lists, compilations, manuscripts, writings, pictorial materials, schematics, apparatus, methods, techniques, other creations, and the like, whether or not patented or patentable or otherwise protectable by law.

"*Variable Charges*" means charges that vary in amount from month to month including, without limitation, ARCs and RRCs, telephone usage charges and the like.

"*Weighting Factor*" means, for any SLA, the percentage factor that is applied to the Monthly At-Risk Amount for purposes of calculating Fee Reductions in the event of any failure with respect to that SLA during a given Measurement Interval. The Table attached to **Schedule 5** specifies the Weighting Factor for each SLA as of the Restatement Date.

"*Work Product*" means all works of authorship fixed in any tangible medium of expression (including, without limitation, computer programs), and all intermediate and partial versions

thereof, as well as all source code, object code, documentation, formulae, processes, algorithms, designs, specifications, inventions, discoveries, concepts, improvements, ideas, know-how, techniques, materials, program materials, software, flow charts, notes, outlines, lists, compilations, manuscripts, writings, pictorial materials, schematics, apparatus, methods, techniques, other creations, and the like, whether or not patented or patentable or subject to copyright, or otherwise protectable by law, that are created, invented or conceived for the use or benefit of Symetra in connection with this Agreement: (a) by any ACS personnel, any Symetra personnel, where "personnel" includes employees, contractors (including, in the case of ACS, Subcontractors), agents and the like; (b) any Person who was an employee of Symetra and then became an employee of ACS or any of its contractors (including Subcontractors) or agents, where, although creation or reduction-to-practice is completed while the Person is an employee of ACS or such contractors (including Subcontractors) or agents, any portion of the same was created, invented or conceived by such Person while an employee of Symetra.

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1.   AIG Life Group
2.   Hartford Life Group
3.   Metropolitan Life & Affiliated
4.   AXA Equitable Group
5.   AEGON USA Inc. (including Transamerica)
6.   Allianz Insurance Group
7.   Manulife Financial
8.   Genworth Financial Group
9.   Allstate Financial (including Lincoln Benefit Life)
10. ING Group
11. New York Life Group
12. Pacific Life Group
13. Ameriprise Financial
14. Citigroup
15. Jackson National Group
16. Lincoln National Group (including Jefferson-Pilot Corp.)
17. John Hancock Financial Svs Group
18. Prudential of America Group
19. MassMutual Financial Group
20. Northwestern Mutual Group
21. Sun Life Financial Group
22. Sammons Financial Group
23. American National Group
24. Thrivent Financial Lutherns
25. Old Mutual US Life Holdings
26. Western & Southern Life Group
27. Phoenix Life Group
28. AmerUs Group
29. Ohio National Life Group
30. AFLAC Incorporated Group
31. Guardian Life
32. American Equity Investment Grp.
33. Principal Life Insurance Co.
34. Assurant
35. Security Benefit Group
36. TIAA Group
37. Conseco Insurance Group
38. Nationwide Life Insurance Companies
39. Protective Life
40. Riversource
41. Integrity Life

1.   Acxiom Corporation - print

2.   CGI Group

3.   Computer Sciences Corporation/CSC

4.   Cognizant

5.   EDS, an HP Company

6.   Fujitsu America, Inc.

7.   HCL Technologies, Ltd

8.   Hewlett-Packard Development Company, L.P.

9.   IBM Corporation International Business Machines Corp.

10.   ITC Infotech

11.   Infosys Technologies

12.   LASON Inc - print

13.   L&T (Larsen & Toubro)

14.   Mahindra Satyam

15.   Perot Systems Corporation

16.   SOURCECORP, Inc - print

17.   Unisys Corporation

18.   Wipro Technologies

19.   Xerox Corporation - print

ATTACHMENT Q
APPROVED AUDITORS

1.   KPMG
2.   Ernst & Young
3.   PricewaterhouseCoopers
4.   Deloitte

If any of the above-listed firms becomes an ACS Competitor, then such firm shall be excluded from the foregoing list of approved auditors as long as such firm remains an ACS Competitor.

ATTACHMENT R
SERVICE DELIVERY REFERENCE MANUAL CONTENTS

The following provides the ACS table of contents template for ACS service delivery reference manuals. The minimally required contents for the Service Delivery Reference Manual to be delivered for Symetra shall include the following as well as the content required by the terms of **Section 2.6.2** of the Agreement.

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OPTIONAL/ALTERNATE STANDARD CHAPTERS

ACS Personnel in the United States

Criminal background check: seven (7)-year check for felonies and misdemeanors for all places of residence during the seven (7)-year period preceding the date of the check.

ACS Personnel in Malaysia

Identity check (full name, address, date of birth, ID); verification of employment history, education, references, PTPTN (higher education), criminal background, driving record; character assessment, credit and bankruptcy search.

Criminal background check: 7 to 10 years for felonies and misdemeanors for all places of residence during the seven (7)-year period preceding the date of the check.

ACS Personnel in India

Education (highest qualification obtained) and employment background (last three (3) employers for director level and above; last two (2) employers for positions below director). At Symetra's request, ACS will check the candidate's criminal history at the local police station.

ACS Personnel in Mexico

Criminal histories provided by candidate, certified by and obtained directly from the police department; professional references.

Exhibit 10.2

3028-00-00

COINSURANCE REINSURANCE AGREEMENT

BETWEEN

SAFECO LIFE INSURANCE COMPANY
(HEREINAFTER CALLED THE "CEDING COMPANY")
SEATTLE, WASHINGTON, USA

and

RGA REINSURANCE COMPANY
(HEREINAFTER CALLED THE "REINSURER")
ST. LOUIS, MISSOURI, USA

THIS AGREEMENT IS EFFECTIVE JANUARY 1, 1998

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<div align="center">

ARTICLE I

PARTIES TO THE AGREEMENT

</div>

Reinsurance required by the Ceding Company will be assumed by the Reinsurer as described in the terms of this Agreement.

This is an Agreement solely between the Reinsurer and the Ceding Company. In no instance will anyone other than the Reinsurer or the Ceding Company have any rights under this Agreement, and the Ceding Company is and will remain solely liable to any insured, policyowner, or beneficiary under the Original Policies reinsured hereunder.

The current general and special policy conditions, the premium schedules, and underwriting guidelines of the Ceding Company, applying to the business covered by this Agreement as set out in the Schedules, will form an integral part of this Agreement. Additions or alterations to any of these conditions or schedules will be reported to the Reinsurer without delay. In the case of significant changes, both parties to the Agreement must agree to the new reinsurance conditions.

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ARTICLE II

COMMENCEMENT, TERMINATION AND CONTINUANCE OF REINSURANCE

</div>

1.   **AGREEMENT COMMENCEMENT**

Notwithstanding the date on which this Agreement is signed, this Agreement will take effect as from the date shown in the attached Schedule I, and applies to new business taking effect on and after this date.

2.   **AGREEMENT TERMINATION**

This Agreement will be in effect for an indefinite period and may be terminated <u>as to new reinsurance</u> after the first thirty-six (36) months by the Ceding Company, or by the Reinsurer at any time upon giving ninety (90) days written notice of termination to the other party. The day the notice is mailed to the other party's Home Office, or, if the mail is not used, the day it is delivered to the other party's Home Office or to an Officer of the other party will be the first day of the ninety (90) day period.

During the ninety (90) day period, this Agreement will continue to operate in accordance with its terms.

3.   **POLICY TERMINATION**

If the Policy is terminated by death, lapse, surrender or otherwise, the reinsurance will terminate on the same date. If premiums have been paid on the reinsurance for a period beyond the termination date, refunds will follow the terms as shown in Schedule I.

If the Policy continues in force without payment of premium during any days of grace pending its surrender, whether such continuance be as a result of a Policy provision or a practice of the Ceding Company, the reinsurance will also continue without payment of premium and will terminate on the same date as the Ceding Company's risk terminates.

If the Policy continues in force because of the operation of an Automatic Premium Loan provision, or other such provision by which the Ceding Company receives compensation for its risk, then the reinsurance will also continue and the Ceding Company will pay the Reinsurer the reinsurance premium for the period to the date of termination.

<div align="center">3</div>

4. **Continuation of Reinsurance**

On termination of this Agreement in accordance with the provisions in Paragraph two of this Article, the reinsurance ceded will remain in force subject to the terms and conditions of this Agreement until their natural expiry.

Article III

Scope

1. **Retention of the Ceding Company**

The type and amount of the Ceding Company's retention on any one life is as shown in Schedule I. In determining the amounts at risk in each case, any additional death benefits on the same life (e.g. additional term insurance or family income benefits) will be taken into account, as will the amounts at risk under any other existing policies, at the tune of commencement, of the policy ceded under this Agreement.

The Ceding Company may alter its retention in respect of future new business at any tune. The Ceding Company will promptly notify the Reinsurer of such alteration and its effective date.

2. **Currency**

All reinsurance to which the provisions of this Agreement apply will be effected in the same currencies as that expressed in the Original Policies and as shown in Schedule I.

3. **The Reinsurer's Share**

The Reinsurer's Share is as shown in Schedule I.

4. **Basis of Reinsurance**

Plans of insurance listed in Schedule I will be reinsured on the basis described in Schedule I, using the rates given in the Rate Table as shown in Schedule I.

5. **Reinsurance Allowances**

The Reinsurer will pay to the Ceding Company the reinsurance allowance, if any, as shown in Schedule I. If any reinsurance premiums or installments of reinsurance premiums are returned to the Ceding Company, any corresponding reinsurance allowance previously credited to the Ceding Company, will be reimbursed to the Reinsurer.

6. **Premium Rate Guarantee**

Premium Rate Guarantees, if any, are as shown in Schedule I.

7. **Policy Fees**

Policy fees, if any, are as shown in Schedule I.

8.   **TAXES**

Taxes, if any, are shown in Schedule I.

9.   **EXPERIENCE REFUND OR PROFIT COMMISSION**

If an experience refund or profit commission is payable under this Agreement, the conditions and formula are as shown in Schedule I.

10.   **EXPENSE OF THE ORIGINAL POLICY**

The Ceding Company will bear the expense of all medical examinations, inspection fees and other charges incurred in connection with the original policy.

ARTICLE IV

COVERAGE

AUTOMATIC PROVISIONS

For each risk on which reinsurance is ceded, the Ceding Company's retention at the time of issue will take into account both currently issued and previously issued policies.

The Ceding Company must cede and the Reinsurer must automatically accept reinsurance, if all of the following conditions are met for each life:

1.   **RETENTION**

The Ceding Company has retained its limit of retention as shown in Schedule I; and

2.   **PLANS AND RIDERS**

The basic plan or supplementary benefit, if any, is shown in Schedule I; and

3.   **AUTOMATIC ACCEPTANCE LIMITS**

The underwriting class, age, minimum reinsurance amount, binding amounts and jumbo limits fall within the automatic limits as shown in Schedule I; and

4.   **UNDERWRITING**

The risk is underwritten according to the Ceding Company's Standard Guidelines; and

The Ceding Company has never made facultative application for reinsurance on the same life to the Reinsurer or any other Reinsurer; and

5.   **RESIDENCE**

The risk is a resident of the Countries, as shown in Schedule I.

ARTICLE IV

COVERAGE (CONTINUED)

AUTOMATIC PROVISIONS (CONTINUED)

If, for a given application, the Ceding Company cannot comply with the automatic reinsurance conditions described above, or if the Ceding Company submits the application to other Reinsurers for their facultative assessment, the Ceding Company can submit this application to the Reinsurer on a facultative basis.

FACULTATIVE PROVISIONS

The Ceding Company will send copies of the original applications, all medical reports, inspection reports, attending physician's statement, and any additional information pertinent to the insurability of the risk to the Reinsurer.

The Ceding Company will also notify the Reinsurer of any underwriting information requested or received after the initial request for reinsurance is made. For policies which contain automatic increase provisions, the Ceding Company will inform the Reinsurer of the initial and ultimate risk amounts for which reinsurance is being requested, or in the case of indexed amounts, the basis of the indexing.

On a timely basis, the Reinsurer will submit a written decision to the Ceding Company. In no case will the Reinsurer's offer on facultative submissions be open after 120 days have elapsed from the date of the Reinsurer's offer to participate in the risk. Acceptance of the offer and delivery of the policy according to the rules of the Ceding Company must occur within 120 days of the final reinsurance offer. Unless the Reinsurer explicitly states in writing that the final offer is extended, the offer will be automatically withdrawn at the end of day 120.

The Reinsurer will not be liable for proceeds paid under the Ceding Company's conditional receipt or temporary insurance agreement for risks submitted on a facultative basis.

ARTICLE V

LIABILITY

The liability of the Reinsurer for all claims within automatic cover and all claims arising after facultative acceptance as described in Article IV, will commence simultaneously with that of the Ceding Company and will cease at the same tune as the liability of the Ceding Company ceases.

ARTICLE VI

REINSURANCE PREMIUMS AND ALLOWANCES

1. **LIFE REINSURANCE**

   Premiums for Life and Supplemental Benefit reinsurance will be as shown in Schedule I.

2. **SUBSTANDARD PREMIUMS**

   Premiums will be increased by any (flat) extra premium or substandard premium as shown in Schedule I, charged the insured on the face amount initially reinsured.

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3.   **SUPPLEMENTAL BENEFITS**

The Reinsurer will receive a proportionate share of any premiums for additional benefits as shown in Schedule I, as well as for any extra premiums the Ceding Company may collect for the coverage of special risks (traveling, climate, occupation, etc.). This share will be based on the ratio between the amount at risk and the total initial benefits insured and will remain constant throughout the entire period of premium payment.

ARTICLE VII

RESERVES

Reserve requirements of the Ceding Company, if any, are as shown in Schedule I.

ARTICLE VIII

TERMINATIONS AND REDUCTIONS

Terminations or reductions will take place in accordance with the following rules in order of priority:

1.   The Ceding Company must keep its initial or recaptured retention on the policy.

2.   Termination or reduction of a wholly reinsured policy will not affect other reinsurance inforce.

3.   A termination or reduction on a wholly retained case will cause an equal reduction in existing automatic reinsurance with the oldest policy being reduced first.

4.   A termination or reduction will be made first to reinsurance of partially reinsured policies with the oldest policy being reduced first.

5.   If the policies are reinsured with multiple reinsurers, the reinsurance will be reduced by the ratio of the amount of reinsurance in each company to the total outstanding reinsurance on the risk involved.

6.   When a policy is reinstated, reinsurance will be reinstated as if the lapse or reduction had not occurred.

ARTICLE IX

POLICY ALTERATIONS

1.   **REINSTATEMENT**

Any policy originally reinsured in accordance with the terms and conditions of this Agreement by the Ceding Company may be automatically reinstated with the Reinsurer as long as the policy is reinstated in accordance with the terms and rules of the Ceding Company. Any policy originally reinsured with the Reinsurer on a facultative basis which has been in a lapsed status for more than ninety (90) days must be submitted with underwriting requirements and approved by the Reinsurer before it is reinstated. The Ceding Company will pay the Reinsurer its share of amounts collected or charged for the reinstatement of such policies.

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2.   EXTENDED TERM AND REDUCED PAID-UP ADDITIONS

Changes as a result of extended term or reduced paid-up insurance will be handled like reductions.

3.   EXCHANGES OR CONVERSIONS

An exchange or conversion is a new policy replacing a policy issued earlier by the Ceding Company or a change in an existing policy that is issued or made either:

1.   Under the terms of the original policy, or,

2.   Without the same new underwriting information the Ceding Company would obtain in the absence of the original policy,

3.   Without a suicide exclusion period, or contestable period of equal duration, to those contained in new issues by the Ceding Company, or

4.   Without the payment of the same allowances in the first year, that the Ceding Company would have paid in the absence of the original policy.

Exchanges or Conversions will be reinsured under this Agreement only if the original policy was reinsured with the Reinsurer; the amount of reinsurance under this Agreement will not exceed the amount of the reinsurance on the original policy with the Reinsurer immediately prior to the exchange or conversion. Premiums will be as shown in Schedule I.

Note: An original date policy Reissue will not be treated as a continuation of the original policy. It will be treated as a new policy and the original policy will be treated as Not Taken. All premiums previously paid to the Reinsurer for the original policy will be refunded to the Ceding Company. All premiums will be due on the new policy from the original issue date of the old policy.

Note: Re-Entry, e.g. wholesale replacement and similar programs are not covered under this Article. If Re-Entry is applicable to this treaty, then it will be covered in Schedule I.

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POLICY ADMINISTRATION AND PREMIUM ACCOUNTING

1. **ACCOUNTING PERIOD AND PREMIUM DUE**

    The Ceding Company will submit accounts to the Reinsurer, for reporting new business, alterations, terminations, renewals, claims, and premium due, as shown in Schedule I.

2. **ACCOUNTING ITEMS**

    The accounts will contain a list of premiums due for the current accounting period, explain the reason for each premium payment, show premium subtotals adequate to use for premium accounting, including first year and renewal year premiums and allowances. The account information should provide the ability to evaluate retention limits, premium calculations and to establish reserves.

3. **REINSURANCE ADMINISTRATION REQUIREMENTS**

    Reinsurance Administration Requirements are as shown in Schedule I.

4. **PAYMENT OF BALANCES**

    The Ceding Company will pay any balance due the Reinsurer, at the same time as the account is rendered, but in all cases, by the Accounting and Premium Due frequency as shown in Schedule I. The Reinsurer will pay any balance due the Ceding Company, at the same time as the account is confirmed, however, at the latest, within thirty (30) days after receipt of the statement of account. Should the Reinsurer be unable to confirm the account in its entirety, the confirmed portion of the balance will be paid immediately. As soon as the account has been fully confirmed, the difference will be paid immediately by the debtor. All balances not paid within thirty (30) days of the due date shown on the statement will be in default.

5. **BALANCES IN DEFAULT**

    The Reinsurer will have the right to terminate this Agreement, when balances are in default, by giving ninety (90) days written notice of termination to the Ceding Company. As of the close of the last day of this ninety (90) day notice period, the Reinsurer's liability for all risks reinsured under this Agreement will terminate. The first day of this ninety (90) day notice of termination, resulting from default as described in paragraph four of this Agreement, will be the day the notice is received in the mail by the Ceding Company, or if the mail is not used, the day it is delivered to the Ceding Company. If all balances in default are received within the ninety (90) day time period, the Agreement will remain in effect. The interest payable on balances in default is stipulated as shown in Schedule I.

6. **OFFSET**

    Any amounts due, by either of the parties to this Agreement, whether they arise out of this Agreement, or out of any other reinsurance relationship between the parties, may be offset against the claims of the other party. This right will continue to exist after the termination of this Agreement, or of any business relationship between the parties.

1.   **Notice**

The Ceding Company will promptly notify the Reinsurer of all claims.

2.   **Proofs**

In every case of loss, copies of the proofs obtained by the Ceding Company will be taken by the Reinsurer as sufficient. Copies thereof, together with proof of the amount paid on such claim by the Ceding Company will be furnished to the Reinsurer when requesting its share of the claim.

3.   **Payment of Benefits**

The Reinsurer will pay its share of all payable claims, however, if the amount reinsured with the Reinsurer is more than the amount retained by the Ceding Company and the claim is contestable, all papers in connection with such claim, including all underwriting and investigation papers, must be submitted to the Reinsurer for its recommendation before admission of any liability on the part of the Ceding Company.

If the amount of insurance changes because of a misstatement of rate classification, the Reinsurer's share of reinsurance liability will change proportionately.

4.   **Contested Claims**

The Ceding Company will notify the Reinsurer of its intention to contest, compromise, or litigate a claim. Unless it declines to be a party to such action, the Reinsurer will pay its share of any settlement up to the maximum that would have been payable under the specific policy had there been no controversy plus its share of specific expenses, except as specified below.

5.   **Claims Expenses**

If the Reinsurer declines to be a party to the contest, compromise, or litigation of a claim, it will pay its full share of the amount reinsured, as if there had been no contest, compromise, or litigation, and its proportionate share of covered expenses incurred to the date, from the date it notifies the Ceding Company it declines to be a party.

6.   **Extra Contractual Obligations**

In no event will the following categories of expenses or liabilities be reimbursed:

a.   Routine investigative or administrative expenses;

b.   Salaries of employees or other internal expenses of the Ceding Company or the original issuing Companies;

c.   Extra contractual damages, including punitive damages and exemplary damages; or

d.   Expenses incurred in connection with a dispute or contest arising out of conflicting or any other claims of entitlement to policy proceeds or benefits.

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ARTICLE **XII**

ARBITRATION

1.   **GENERAL**

The parties agree to act in all things with the highest good faith. However, if the parties cannot mutually resolve a dispute or claim, which arises out of, or in connection with this Agreement, including formation and validity, and whether arising during, or after the period of this Agreement, the dispute or claim will be referred to an arbitration tribunal (a group of three arbitrators), and settled through arbitration.

The arbitrators will be individuals, other than from the contracting companies, including those who have retired, with more than ten (10) years insurance or reinsurance experience within the industry.

The arbitrators will base their decision on the terms and conditions of this Agreement plus, as necessary, on the customs and practices of the insurance and reinsurance industry rather than solely on a strict interpretation of the applicable law; there will be no appeal from their decision, and any court having jurisdiction of the subject matter, and the parties, may reduce that decision to judgment.

2.   **NOTICE**

To initiate arbitration, either party will notify the other party by Certified Mail of its desire to arbitrate, stating the nature of the dispute and the remedy sought. The party to which the notice is sent, will respond to the notification in writing, within ten (10) days of its receipt.

3.   **PROCEDURE**

Each of the two parties will appoint one arbitrator, and these two arbitrators will select the third arbitrator. Upon the selection of the third arbitrator, the arbitration tribunal will be constituted, and the third arbitrator will act as Chairman of the tribunal.

If either party fails to appoint an arbitrator within sixty (60) days after the other party has given notice of appointing an arbitrator, then the Arbitration Association, as shown in Schedule I, will appoint an arbitrator for the party that has failed to do so.

The party that has failed to appoint an arbitrator will be responsible for all expenses levied by the Arbitration Association, for such appointment. Should the two arbitrators be unable to agree on the choice of the third arbitrator, then the appointment of this arbitrator is left to the Arbitration Association. Such expense shall be borne equal by each party to this Agreement.

The tribunal, may in its sole discretion make orders and directions as it considers to be necessary for the final determination of the matters in dispute. Such orders and directions may be necessary with regard to pleadings, discovery, inspection of documents, examination of witnesses and any other matters relating to the conduct of the arbitration. The tribunal, will have the widest discretion permissible under the law, and practice of the place of arbitration, when making such orders or directions.

4.   **ARBITRATION COSTS**

All costs of the arbitration will be determined by the tribunal, which may take into account the law and practice of the place of arbitration, and in what manner arbitration costs will be paid, and by whom.

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5. **PLACE OF ARBITRATION**

The place of arbitration is as shown in Schedule I.

6. **ARBITRATION SETTLEMENT**

The award of the tribunal, will be in writing, and binding upon the consenting parties.

ARTICLE XIII

INSOLVENCY

In the event of the insolvency of the Ceding Company, all reinsurance will be payable directly to the liquidator, receiver, or statutory successor of the Ceding Company without diminution.

In the event of insolvency of the Ceding Company, the liquidator, receiver, or statutory successor will immediately give written notice to the Reinsurer of all pending claims against the Ceding Company on any policies reinsured. While a claim is pending, the Reinsurer may investigate and interpose, at its own expense, in the proceedings where the claim is adjudicated, any defense or defenses which it may deem available to the Ceding Company or its liquidator, receiver, or statutory successor. The expense incurred by the Reinsurer will be chargeable, subject to court approval against the Ceding Company as part of the expense of liquidation to the extent of a proportionate share of the benefit which may accrue to the Ceding Company solely as a result of the defense undertaken by the Reinsurer. Where two or more Reinsurers are participating in the same claim and a majority in interest elect to interpose a defense or defenses to any such claim, the expense will be apportioned in accordance with the terms of the reinsurance agreement as though such expense had been incurred by the Ceding Company.

Any debts or credits, matured or unmatured, liquidated or unliquidated, in favor of or against, either the Reinsurer or the Ceding Company, with respect to this Agreement or with respect to any other claim of one party against the other, are deemed mutual debts or credits, as the case may be, and will be offset, and only the balance will be allowed or paid.

ARTICLE XIV

RIGHT TO INSPECT

Upon request the Ceding Company will furnish the Reinsurer with detailed information concerning the risks reinsured under this Agreement. In particular the Reinsurer will be entitled to request that:

1. Copies of the whole or part of any documents relating to the risks and their reinsurance be made available to the Reinsurer at its own expense;

2. During the Ceding Company's normal office hours these documents will be made available to a representative of the Reinsurer who will be named in advance; notification of such visits will normally be given two weeks in advance and even in urgent cases at least forty-eight hours in advance; and

3. The Reinsurer will have this right of inspection as long as one of the two parties to this Agreement is claiming from the other.

ARTICLE XV

Unintentional Errors, Misunderstandings or Omissions

It is expressly understood and agreed that if failure to comply with any terms of this Agreement is hereby shown to be the result of an unintentional error, misunderstanding or omission, on the part of either the Ceding Company or the Reinsurer, both the Ceding Company and the Reinsurer, will be restored to the position they would have occupied, had no such error, misunderstanding or omission occurred, subject always to the correction of the error, misunderstanding or omission.

ARTICLE XVI

Choice of Law, Forum, and Language

Choice of Law and Forum

This Agreement, will in all respects be governed by, and construed in accordance with the law and exclusive jurisdiction of the Courts, as shown in Schedule I.

ARTICLE XVII

Alterations To The Agreement

This reinsurance Agreement constitutes the entire Agreement between the parties, with respect to the business being reinsured hereunder, and there are no understandings between the parties other than as expressed in this Agreement. Any alterations to the provisions of this Agreement will be made by Amendment, Addenda or by correspondence attached to the Agreement embodying such alterations as may be agreed upon and signed by both parties. These documents will be regarded as part of this Agreement and will be equally binding.

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IN WITNESS OF THE ABOVE,

SAFECO LIFE INSURANCE COMPANY

OF

SEATTLE, WASHINGTON, USA

AND

RGA REINSURANCE COMPANY

OF

ST. LOUIS, MISSOURI, USA

HAVE BY THEIR RESPECTIVE OFFICERS EXECUTED AND DELIVERED THIS AGREEMENT IN DUPLICATE ON THE DATES INDICATED BELOW:

SAFECO LIFE INSURANCE COMPANY

BY: /s/ Jennifer Davies   BY: /s/ James A. Mankin

TITLE: Asst. VP   TITLE: Actuary

DATE: 3/11/98

RGA REINSURANCE COMPANY

BY: /s/ Larry Shorey

TITLE: Sales VP

DATE: 3/11/98

COMMENCEMENT AND TERMINATION OF REINSURANCE, ARTICLE II:

1.	**EFFECTIVE DATE:**	This Agreement applies to policies with applications received by the Ceding Company on and after January 1, 1998.
2.	**POLICY TERMINATION: REFUNDS**:	Unearned premium will be refunded on lapses, terminations and death.

SCOPE, ARTICLE III:

1.	**RETENTION OF THE CEDING COMPANY:**	See Schedule II, Retention
2.	**CURRENCY:**	United States Dollars ("US$")
3.	**THE REINSURER'S SHARE:**	First Dollar Quota Share, See Schedule V, Limits
4.	**PLANS OF REINSURANCE:**	See Schedule III, Business Covered
5.	**BASIS OF REINSURANCE:**	Coinsurance
6.	**REINSURANCE ALLOWANCE:**	See Schedule IV, Reinsurance Premiums
7.	**PREMIUM RATE GUARANTEE:**	See Schedule IV, Reinsurance Premiums
8.	**POLICY FEES:**	See Schedule IV, Reinsurance Premiums
9.	**TAXES:**	DAC, Premium

DAC TAX REGULATIONS

The Ceding Company and the Reinsurer hereby agree to the following pursuant to Section 1.848-2(g)(8) of the Income Tax Regulations issued December 29, 1992, under Section 848 of the Internal Revenue Code of 1986, as amended.

1. The term "parry" will refer to either the Ceding Company or the Reinsurer as appropriate.

2. The terms used in this Article are defined by reference to Treasury Regulation Section 1.848-2 in effect as of December 29, 1992. The term "net consideration" will refer to net consideration as defined in Treasury Regulation Section 1.848-2(f).

SCOPE, ARTICLE III:

9.   TAXES (CONTINUED):

3.   The party with the net positive consideration for this Agreement for each taxable year will capitalize specified policy acquisition expenses with respect to this Agreement without regard to the general deductions limitation of IRS Section 848(c)(l).

4.   The Ceding Company and the Reinsurer agree to exchange information pertaining to the amount of net consideration under this Agreement each year to ensure consistency. The Ceding Company and the Reinsurer also agree to exchange information which may be otherwise required by the IRS.

5.   The Ceding Company will submit a schedule to the Reinsurer by April 1 of each year of its calculation of the net consideration for the preceding calendar year. This schedule of calculations will be accompanied by a statement signed by an officer of the Ceding Company stating that the Ceding Company will report such net consideration in its tax return for the preceding calendar year.

6.   The Reinsurer will respond to the Ceding Company within thirty (30) days of receipt of the schedule and the Reinsurer may contest such calculation by providing an alternative calculation to the Ceding Company. If the Reinsurer does not so notify the Ceding Company, the Reinsurer will report the net consideration as determined by the Ceding Company in the Reinsurer's tax return for the previous calendar year.

7.   If the Reinsurer contests the Ceding Company's calculation of the net consideration, the parties will act in good faith to reach an agreement as to the correct amount. If the Ceding Company and the Reinsurer reach agreement on an amount of net consideration, each parry will report such amount in their respective tax returns for the previous calendar year. If the Ceding Company and the Reinsurer fail to reach agreement on an amount of net consideration, each party may choose to report their own determination of net consideration on their respective tax returns.

PREMIUM TAX:

All reinsurance premiums paid to the Reinsurer by the Ceding Company shall be subject to a state premium tax reimbursement. The method of calculating the state premium tax reimbursement shall be to apply a [***] tax rate against the reinsurance premiums paid. State premium tax reimbursement shall continue to be paid annually, so long as the current method of paying state premium taxes remains unchanged.

COVERAGE, ARTICLE IV:

1.   RETENTION: See Schedule II, Retention

2.   PLAN(S) AND RIDER(S):   See Schedule III, Business Covered

3.   AUTOMATIC ACCEPTANCE LIMITS: See Schedule V, Limits

COVERAGE, ARTICLE IV (CONTINUED):

4.	**UNDERWRITING CLASS:**	See Schedule IV, Reinsurance Premiums
5.	**RESIDENCE:**	United States, Canada, Puerto Rico or Guam

REINSURANCE PREMIUMS AND ALLOWANCES, ARTICLE VI:

1.	**LIFE REINSURANCE:**	See Schedule IV, Reinsurance Premiums
2.	**SUBSTANDARD PREMIUMS:**	See Schedule IV, Reinsurance Premiums
3.	**SUPPLEMENTARY BENEFITS:**	See Schedule IV, Reinsurance Premiums

RESERVES, ARTICLE VII:

The Ceding Company agrees to post on its books any deficiency reserves on the coverage reinsured under this Agreement.

POLICY ALTERATIONS, ARTICLE IX:

1.	**EXCHANGES OR CONVERSIONS:**	See Schedule IV, Reinsurance Premiums
2.	**RE-ENTRY'S:**	See Schedule IV, Reinsurance Premiums

POLICY ADMINISTRATION AND PREMIUM ACCOUNTING, ARTICLE X:

1.	**ACCOUNTING PERIOD AND PREMIUM DUE:**	Quarterly in Arrears
2.	**ACCOUNTING ITEMS:**	See Schedule VI, Sample Statement Specifications and Schedule VII, Sample Policy Exhibit
3.	**REINSURANCE ADMINISTRATION:**	Self Administration (Client Administers)

POLICY ADMINISTRATION AND PREMIUM ACCOUNTING, ARTICLE X (CONTINUED):

4.   BALANCES IN DEFAULT:

The Reinsurer reserves the right to charge interest at the Prime Rate plus 2% as published in the Wall Street Journal on the 1st business day in January prior to the due date of the premium when:

a.   Renewal premiums are not paid within sixty (60) days of the due date.

b.   Premiums for new business are not paid within one hundred twenty (120) days of the date the policy is issued.

ARBITRATION, ARTICLE XII:

1.   ARBITRATION ASSOCIATION: American Arbitration Association

2.   PLACE OF ARBITRATION: St. Louis, Missouri, USA

CHOICE OF LAW, FORUM AND LANGUAGE, ARTICLE XVI:

CHOICE OF LAW AND FORUM: Missouri, USA

The Ceding Company will retain 50% of each risk up to a maximum retention of $500,000 per any one insured.

PLAN(S)

Expert Series:

5 Year Level Term
10 Year Level Term
15 Year Level Term
20 Year Level Term

RIDER(S)

Accelerated Benefit Option (ABO)
Accidental Death Benefit (ADB)
Additional Term Rider (ATR)
Business Needs Option (BNO)
Guaranteed Insurability Option (GIO)
Insured Children's Benefit (ICB)
Safety and Transportation Benefits
Waiver of Premium (WP)

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LIFE:

COINSURANCE:

Business Covered, as shown in Schedule III will be reinsured on a coinsurance basis. Reinsurance premiums will be determined according to the amount reinsured with the Reinsurer per insured life as follows. The life reinsurance premium will be calculated in the case of life risks, by multiplying the appropriate life premium rate, from the attached Rate Table labeled below, for the age of the insured, at the beginning of the policy year, by the amount at risk reinsured for that policy year, less the applicable allowance as shown below. The same procedure will apply for single premium policies and for paid up policies.

PLAN(s)	RATE TABLE	YEAR 1	YEARS 2+
5 Year Level Term	S-1	[***]	[***]
10 Year Level Term	S-2	[***]	[***]
15 Year Level Term	S-3	[***]	[***]
20 Year Level Term	S-4	[***]	[***]

The Reinsurer shall have the right to increase the renewal reinsurance rates shown in this Agreement by giving to the Ceding Company at least 30 (thirty) days advance written notice describing the increase and stating the rate increase date. This rate increase and the revised renewal commission allowances indicated by the following formula will apply with respect to policy anniversary dates occurring on and after the rate increase date.

The Revised Renewal Commission Allowance formula is:

[***]

The revised annual reinsurance premium per $1,000 shall not exceed the applicable reinsurance rates contained in this Agreement or the one year term rate on the appropriate multiple of the applicable Commissioner's 1980 Standard Ordinary Mortality Table, whichever is greater.

A policy fee of [***] will apply in all years. The Reinsurer will receive its participation percentage as shown in Schedule V of the applicable policy fee. The above allowances will also apply to the policy fee.

SUBSTANDARD PREMIUMS:

SUBSTANDARD TABLE EXTRA

Premiums will be increased by any (flat) extra premium or substandard premium charged the insured on the face amount initially reinsured. For substandard table ratings, premiums will be increased by the following percent per table:

[***]

FLAT EXTRA PREMIUMS

The premium will be increased by any flat extra premium charged the insured on the face amount initially reinsured, less total allowances as shown below:

First Year Permanent Payable 6 Years or More:	First Year Temporary Payable 1-5 Years:	Renewal:
[***]	[***]	[***]

SUPPLEMENTAL BENEFITS:

ACCIDENTAL DEATH BENEFIT (ADB):

The premium to be paid for reinsurance of Accidental Death Benefit will be [***] per $1000 of coverage,

ACCELERATED BENEFIT OPTION (ABO):

There are no charges for these benefits.

ADDITIONAL TERM RIDER (ATR):

Select and Preferred classes are available for the Additional Term Rider.

[***]

BUSINESS NEEDS OPTION:

The Ceding Company shall retain all premium collected under this rider. However, upon exercise of the associated option, the Ceding Company shall pay the Reinsurer the single premium based on the rates in Rate Table S-7.

GUARANTEED INSURABILITY OPTION:

The Ceding Company shall retain all premium collected under this rider. However, upon exercise of the associated option, the Ceding Company shall pay the Reinsurer the single premium based on the rates in Rate Table S-7.

INSURED CHILDREN'S BENEFIT (ICB):

The Ceding Company shall retain all premium and risk associated with this benefit.

Supplemental Benefits (Continued):

Safety and Transportation Benefits:

This rider will pay an additional amount, if death occurs due to an automobile accident and/or during travel. Otherwise, there are no charges for these benefits.

Waiver of Premium:

The premium to be paid for reinsurance of Waiver of Premium benefits will be based on the attached Rate Table labelled S-5, [***] allowance in the first year and [***] allowance in renewal years.

Re-Entry's:

In the event of re-entry in accordance with the Ceding Company's rules, the fully underwritten policy will be treated as new business, commencing with first year allowances.

Conversions or Exchanges:

Routine conversions and exchanges shall terminate reinsurance of the converted or exchanged policies under this Agreement.

However, should the Ceding Company institute a special program to encourage or reward conversions or exchanges, and any business covered under this Agreement subsequently converts or exchanges to any other plan, the following shall apply:

If the new plan is reinsured by the Reinsurer, then such business will be reinsured at the rates as shown in the Agreement covering the new plan. Rates and allowances, or pay percentages, applicable to the new plan will be determined at point in scale based on the original policy that is being converted or exchanged. If the Agreement including the new rates requires policy fees, then they will also apply to the new plan.

If the new plan is not reinsured with the Reinsurer, then such business will be reinsured with the Reinsurer, at the rates and policy fees as shown below. Rates will be determined at point in scale, based on the original policy that is being converted or exchanged.

Rate Table S-6

RATE SCHEDULE S-1

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 5
Current Premium Rates – Males – Years 1-5
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
20	0.59	0.69	0.90	1.23	2.05
21	0.59	0.69	0.90	1.23	2.05
22	0.59	0.69	0.90	1.23	2.05
23	0.59	0.69	0.90	1.23	2.05
24	0.59	0.69	0.90	1.23	2.05
25	0.59	0.69	0.90	1.23	2.05
26	0.59	0.69	0.90	1.24	2.06
27	0.59	0.69	0.90	1.24	2.08
28	0.59	0.69	0.90	1.26	2.09
29	0.59	0.69	0.90	1.27	2.11
30	0.59	0.69	0.90	1.30	2.13
31	0.59	0.69	0.90	1.33	2.13
32	0.59	0.69	0.90	1.36	2.13
33	0,59	0.69	0.90	1.42	2.14
34	0.59	0.69	0.90	1.48	2.17
35	0.59	0.69	0.90	1.55	2.22
36	0.60	0.71	0.94	1.64	2.30
37	0.62	0.73	1.01	1.74	2.42
38	0.64	0.77	1.09	1.86	2.56
39	0.67	0.81	1.18	2.01	2.74
40	0.71	0.87	1.27	2.18	2.96
41	0.76	0.94	1.37	2.39	3.22
42	0.83	1.02	1.47	2.63	3.51
43	0.90	1.11	1.59	2.89	3.85
44	0.98	1.21	1.72	3.18	4.22
45	1.07	1.32	1.86	3.48	4.63
46	1.16	1.43	2.02	3.79	5.07
47	1.26	1.56	2.20	4.13	5.55
48	1.37	1.69	2.40	4.48	6.08
49	1.49	1.84	2.61	4.86	6.64

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 5
Current Premium Rates – Males – Years 1-5
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	1,62	2.00	2.84	5.27	7.24
51	1.76	2.18	3.07	5.71	7.88
52	1.91	2.37	3.33	6.19	8.58
53	2.08	2.59	3.61	6.70	9.33
54	2.27	2.83	3.93	7.25	10.13
55	2.47	3.07	4.28	7.79	10.95
56	2.68	3.32	4.66	8.32	11.76
57	2.92	3.59	5.09	8.88	12.63
58	3.20	3.90	5.58	9.53	13.63
59	3.53	4.27	6.17	10.32	14.86
60	3.92	4.73	6.87	11.29	16.39
61	4.39	5.29	7.71	12.49	18.29
62	4.94	5.95	8.68	13.90	20.53
63	5.56	6.69	9.77	15.52	23.07
64	6.25	7.50	10.98	17.39	25.90
65	7.00	8.37	12.30	19.53	29.03
66	7;81	9.29	13.73	21.98	32.48
67	8.69	10.30	15.30	24.73	36.22
68	9.65	11.39	17.01	27.71	40.24
69	10.71	12.55	18.87	30.88	44.53
70	11.88	13.76	20.86	34.19	49.10
71	13.17	14.97	22.97	37.61	53.99
72	14.60	16.26	25.25	41.22	59.20
73	16.15	17.T4	27.76	45.04	64.63
74	17.81	19.53	30.56	49.07	70.09
75	19.54	21.77	33.69	53.22	75.25

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corp., this information has been filed separately with the Securities and Exchange Commission.

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 5
Current Premium Rates – Males – Years 6-10
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
20	0.59	0.69	0.90	1.23	2.05
21	0.59	0.69	0.90	1.24	2.06
22	0.59	0.69	0.90	1.24	2.08
23	0.59	0.69	0.90	1.26	2.09
24	0.59	0.69	0.90	1.27	2.11
25	0.59	0.69	0.90	1.30	2.13
26	0.59	0.69	0.90	1.33	2.13
27	0.59	0.69	0.90	1.36	2.13
28	0.59	0.69	0.90	1.42	2.14
29	0.59	0.69	0.90	1.48	2.17
30	0.59	0.69	0.90	1.55	2.22
31	0.60	0.71	0.94	1.64	2.30
32	0.62	0.73	1.01	1.74	242
33	0.64	0.77	1.09	1.86	2.56
34	0.67	0.81	1.18	2.01	2.74
35	0.71	0.87	1.27	2.18	2.96
36	0.76	0.94	1.37	2.39	3.22
37	0.83	1.02	1.47	2.63	3.51
38	0.90	1.11	1.59	2.89	3.85
39	0.98	1.21	1.72	3.18	4.22
40	1.07	1.32	1.86	3.48	4.63
41	1.16	1.43	2.02	3.79	5.07
42	1.26	1.56	2.20	4.13	5.55
43	1.37	1.69	2.40	4.48	6.08
44	1.49	1.84	2.61	4.86	6.64
45	1.62	2.00	2.84	5.27	7.24
46	1.76	2.18	3.07	5.71	7.88
47	1.91	2.37	3.33	6.19	8.58
48	2.08	2.59	3.61	6.70	9.33
49	2.27	2.83	3.93	7.25	10.13

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 5
Current Premium Rates – Males – Years 6-10
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	2.47	3.07	4.28	7.79	10.95
51	2.68	3.32	4.66	8.32	11.76
52	2.92	3.59	5.09	8.88	12.63
53	3.20	3.90	5.58	9.53	13.63
54	3.53	4.27	6.17	10.32	14.86
55	3.92	4.73	6.87	11.29	16.39
56	4.39	5.29	7.71	12.49	18.29
57	4.94	5.95	8.68	13.90	20.53
58	5.56	6.69	9.77	15.52	23.07
59	6.25	7.50	10.98	17.39	25.90
60	7.00	8.37	12.30	19.53	29.03
61	7:81	9.29	13.73	21.98	32.48
62	8.69	10.30	15.30	24.73	36.22
63	9.65	11.39	17.01	27.71	40.24
64	10.71	12.55	18.87	30.88	44.53
65	11.88	13.76	20.86	34.19	49.10
66	13.17	14.97	22.97	37.61	53.99
67	14.60	16.26	25.25	41.22	59.20
68	16.15	17.74	27.76	45.04	64.63
69	17.81	19.53	30.56	49.07	70.09
70	19.54	21.77	33.69	53.22	75.25
71	21.37	24.59	37.26	57.58	80.09
72	23.23	27.85	41.13	61.95	84.44
73	25.27	31.47	45.38	66.72	89.11
74	27.62	35.38	50.09	72.29	94.94
75	30.40	39.52	55.33	79.04	102.75

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corp., this information has been filed separately with the Securities and Exchange Commission.

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 5
Current Premium Rates – Females – Years 1-5
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
20	0.51	0.60	0.79	1.06	1.80
21	0.51	0.60	0.79	1.06	1.80
22	0.51	0.60	0.79	1.06	1.80
23	0.51	0.60	0.79	1.06	1.80
24	0.51	0.60	0.79	1.06	1.80
25	0.51	0.60	0.79	1.06	1.81
26	0.51	0.60	0.79	1.06	1.81
27	0.51	0.60	0.79	1.06	1.81
28	0.51	0.60	0.79	1.06	1.81
29	0.51	0.60	0.79	1.06	1.81
30	0.51	0.60	0.79	1.06	1.81
31	0.51	0.60	0.79	1.08	1.81
32	0.51	0.60	0.79	1.10	1.81
33	0.51	0.60	0.79	1.13	1.82
34	0.51	0.60	0.79	1.18	1.85
35	0.51	0.60	0.79	1.25	1.90
36	0.52	0.61	0.81	1.34	1.98
37	0.53	0.64	0.85	1.45	2.09
38	0.55	0.66	0.90	1.57	2.21
39	0.57	0.69	0.95	1.70	2.35
40	0.60	0.73	1.00	1.84	2.50
41	0.63	0.77	1.06	1.99	2.65
42	0.67	0.82	1.12	2.15	2.81
43	0.71	0.87	1.19	2.31	2.98
44	0.75	0.93	1.27	2.46	3.17
45	0.80	0.99	1.36	2.60	3.40
46	0.86	1.06	1.47	2.70	3.67
47	0.92	1.14	1.59	2.79	3.96
48	0.99	1.22	1.72	2.88	4.29
49	1.06	1.31	1.85	3.01	4.62

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 5
Current Premium Rates – Females – Years 1-5
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	1.13	1.40	1.99	3.19	4.95
51	1.20	1.49	2.12	3.45	5.26
52	1.28	1.58	2.26	3.78	5.58
53	1.36	1.68	2.41	4.15	5.92
54	1.46	1.80	2.57	4.53	6.31
55	1.58	1.95	2.77	4.89	6.76
56	1.72	2.13	3.00	5.21	7.29
57	1.88	2.33	3.26	5.53	7.89
58	2.06	2.56	3.55	5.88	8.56
59	2.25	2.81	3.88	6.28	9.30
60	2.46	3.06	4.24	6.75	10.11
61	2.68	3.32	4.63	7.30	10.99
62	2.92	3.60	5.07	7.93	11.96
63	3.19	3.91	5.56	8.67	13.03
64	3.48	4.23	6.08	9.54	14.18
65	3.79	4.57	6.63	10.60	15.38
66	4.11	4.92	7.19	11.90	16.59
67	4.46	5.30	7.80	13.41	17.88
68	4.87	5.75	8.52	15.06	19.37
69	5.36	6.27	9.36	16.74	21.20
70	5.95	6.86	10.33	18.27	23.49
71	6.66	7.50	11.44	19.53	26.37
72	7.48	8.25	12.73	20.71	29.77
73	8.44	9.17	14.28	22.09	33.58
74	9.54	10.38	16.18	23.96	37.65
75	10.80	11.99	18.55	26.62	41.83

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 5
Current Premium Rates – Females – Years 6-10
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
20	0.51	0.60	0.79	1.06	1.81
21	0.51	0.60	0.79	1.06	1.81
22	0.51	0.60	0.79	1.06	1.81
23	0.51	0.60	0.79	1.06	1.81
24	0.51	0.60	0.79	1.06	1.81
25	0.51	0.60	0.79	1.06	1.81
26	0.51	0.60	0.79	1.08	1.81
27	0.51	0.60	0.79	1.10	1.81
28	0.51	0.60	0.79	1.13	1.82
29	0.51	0.60	0.79	1.18	1.85
30	0.51	0.60	0.79	1.25	1.90
31	0.52	0.61	0.81	1.34	1.98
32	0.53	0.64	0.85	1.45	2.09
33	0.55	0.66	0.90	1.57	2.21
34	0.57	0.69	0.95	1.70	2.35
35	0.60	0.73	1.00	1.84	2.50
36	0.63	0.77	1.06	1.99	2.65
37	0.67	0.82	1.12	2.15	2.81
38	0.71	0.87	1.19	2.31	2.98
39	0.75	0.93	1.27	2.46	3.17
40	0.80	0.99	1.36	2.60	3.40
41	0.86	1.06	1.47	2.70	3.67
42	0.92	1.14	1.59	2.79	3.96
43	0.99	1.22	1.72	2.88	4.29
44	1.06	1.31	1.85	3.01	4.62
45	1.13	1.40	1.99	3.19	4.95
46	1.20	1.49	2.12	3.45	5.26
47	1.28	1.58	2.26	3.78	5.58
48	1.36	1.68	2.41	4.15	5.92
49	1.46	1.80	2.57	4.53	6.31

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 5
Current Premium Rates – Females – Years 6-10
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	1.58	1.95	2.77	4.89	6.76
51	1.72	2.13	3.00	5.21	7.29
52	1.88	2.33	3.26	5.53	7.89
53	2.06	2.56	3.55	5.88	8.56
54	2.25	2.81	3.88	6.28	9.30
55	2.46	3.06	4.24	6.75	10.11
56	2.68	3.32	4.63	7.30	10.99
57	2.92	3.60	5.07	7.93	11.96
58	3.19	3.91	5.56	8.67	13.03
59	3.48	4.23	6.08	9.54	14.18
60	3.79	4.57	6.63	10.60	15.38
61	4.11	4.92	7.19	11.90	16.59
62	4.46	5.30	7.80	13.41	17.88
63	4.87	5.75	8.52	15.06	19.37
64	5.36	6.27	9.36	16.74	21.20
65	5.95	6.86	10.33	18.27	23.49
66	6.66	7.50	11.44	19.53	26.37
67	7.48	8.25	12.73	20.71	29.77
68	8.44	9.17	14.28	22.09	33.58
69	9.54	10.38	16.18	23.96	37.65
70	10.80	11.99	18.55	26.62	41.83
71	12.24	14.11	21.51	30.36	46.09
72	13.83	16.63	24.94	34.87	50.41
73	15.60	19.47	28.76	39.98	55.10
74	17.56	22.52	32.89	45.53	60.46
75	19.76	25.69	37.25	51.38	66.79

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corp., this information has been filed separately with the Securities and Exchange Commission.

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 5
Guaranteed Premium Rates – Unisex – Years 1-5
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
15	0.00	0.00	0.88	0.00	2.00
16	0.00	0.00	0.88	0.00	2.00
17	0.00	0.00	0.88	0.00	2.00
18	0.00	0.00	0.88	0.00	2.00
19	0.00	0.00	0.88	0.00	2.00
20	0.57	0.67	0.88	1.20	2.00
21	0.57	0.67	0.88	1.20	2.00
22	0.57	0.67	0.88	1.20	2.00
23	0.57	0.67	0.88	1.20	2.00
24	0.57	0.67	0.88	1.20	2.00
25	0.57	0.67	0.88	1.20	2.00
26	0.57	0.67	0.88	1.20	2.01
27	0.57	0.67	0.88	1.20	2.03
28	0.57	0.67	0.88	1.22	2.03
29	0.57	0.67	0.88	1.23	2.05
30	0.57	0.67	0.88	1.25	2.07
31	0.57	0.67	0.88	1.28	2.07
32	0.57	0.67	0.88	1.31	2.07
33	0.57	0.67	0.88	1.36	2.08
34	0.57	0.67	0.88	1.42	2.11
35	0.57	0.67	0.88	1.49	2.16
36	0.58	0.69	0.91	1.58	2.24
37	0.60	0.71	0.98	1.68	2.35
38	0.62	0.75	1.05	1.80	2.49
39	0.65	0.79	1.13	1.95	2.66
40	0.69	0.84	1.22	2.11	2.87
41	0.73	0.91	1.31	2.31	3.11
42	0.80	0.98	1.40	2.53	3.37
43	0.86	1.06	1.51	2.77	3.68
44	0.93	1.15	1.63	3.04	4.01
45	1.02	1.25	1.76	3.30	4.38
46	1.10	1.36	1.91	3.57	4.79
47	1.19	1.48	2.08	3.86	5.23
48	1.29	1.60	2.26	4.16	5.72
49	1.40	1.73	2.46	4.49	6.24

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 5
Guaranteed Premium Rates – Unisex – Years 1-5
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	1.52	1.88	2.67	4.85	6.78
51	1.65	2.04	2.88	5.26	7.36
52	1.78	2.21	3.12	5.71	7.98
53	1.94	2.41	3.37	6.19	8.65
54	2.11	2.62	3.66	6.71	9.37
55	2.29	2.85	3.98	7.21	10.11
56	2.49	3.08	4.33	7.70	10.87
57	2.71	3.34	4.72	8.21	11.68
58	2.97	3.63	5.17	8.80	12.62
59	3.27	3.98	5.71	9.51	13.75
60	3.63	4.40	6.34	10.38	15.13
61	4.05	4.90	7.09	11.45	16.83
62	4.54	5.48	7.96	12.71	18.82
63	5.09	6.13	8.93	14.15	21.06
64	5.70	6.85	10.00	15.82	23.56
65	6.36	7.61	11.17	17.74	26.30
66	7.07	8.42	12.42	19.96	29.30
67	7.84	9.30	13.80	22.47	32.55
68	8.69	10.26	15.31	25.18	36.07
69	9.64	11.29	16.97	28.05	39.86
70	10.69	12.38	18.75	31.01	43.98
71	11.87	13.48	20.66	33.99	48.47
72	13.18	14.66	22.75	37.12	53.31
73	14.61	16.03	25.06	40.45	58.42
74	16.16	17.70	27.68	44.05	63.60
75	17.79	19.81	30.66	47.90	68.57

Portions marked [***] have been omitted Pursuant to a Confidential Treatment Request by Symetra Financial Corp., this information has been filed separately with the Securities and Exchange Commission.

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 5
Guaranteed Premium Rates – Unisex – Years 6-10
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
15	0.00	0.00	0.88	0.00	2.00
16	0.00	0.00	0.88	0.00	2.00
17	0.00	0.00	0.88	0.00	2.00
18	0.00	0.00	0.88	0.00	2.00
19	0.00	0.00	0.88	0.00	2.00
20	0.57	0.67	0.88	1.20	2.00
21	0.57	0.67	0.88	1.20	2.01
22	0.57	0.67	0.88	1.20	2.03
23	0.57	0.67	0.88	1.22	2.03
24	0.57	0.67	0.88	1.23	2.05
25	0.57	0.67	0.88	1.25	2.07
26	0.57	0.67	0.88	1.28	2.07
27	0.57	0.67	0.88	1.31	2.07
28	0.57	0.67	0.88	1.36	2.08
29	0.57	0.67	0.88	1.42	2.11
30	0.57	0.67	0.88	1.49	2.16
31	0.58	0.69	0.91	1.58	2.24
32	0.60	0.71	0.98	1.68	2.35
33	0.62	0.75	1.05	1.80	2.49
34	0.65	0.79	1.13	1.95	2.66
35	0.69	0.84	1.22	2.11	2.87
36	0.73	0.91	1.31	2.31	3.11
37	0.80	0.98	1.40	2.53	3.37
38	0.86	1.06	1.51	2.77	3.68
39	0.93	1.15	1.63	3.04	4.01
40	1.02	1.25	1.76	3.30	4.38
41	1.10	1.36	1.91	3.57	4.79
42	1.19	1.48	2.08	3.86	5.23
43	1.29	1.60	2.26	4.16	5.72
44	1.40	1.73	2.46	4.49	6.24
45	1.52	1.88	2.67	4.85	6.78
46	1.65	2.04	2.88	5.26	7.36
47	1.78	2.21	3.12	5.71	7.98
48	1.94	2.41	3.37	6.19	8.65
49	2.11	2.62	3.66	6.71	9.37

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 5
Guaranteed Premium Rates – Unisex – Years 6-10
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	2.29	2.85	3.98	7.21	10.11
51	2.49	3.08	4.33	7.70	10.87
52	2.71	3.34	4.72	8.21	11.68
53	2.97	3.63	5.17	8.80	12.62
54	3.27	3.98	5.71	9.51	13.75
55	3.63	4.40	6.34	10.38	15.13
56	4.05	4.90	7.09	11.45	16.83
57	4.54	5.48	7.96	12.71	18.82
58	5.09	6.13	8.93	14.15	21.06
59	5.70	6.85	10.00	15.82	23.56
60	6.36	7.61	11.17	17.74	26.30
61	7.07	8.42	12.42	19.96	29.30
62	7.84	9.30	13.80	22.47	32.55
63	8.69	10.26	15.31	25.18	36.07
64	9.64	11.29	16.97	28.05	39.86
65	10.69	12.38	18.75	31.01	43.98
66	11.87	13.48	20.66	33.99	48.47
67	13.18	14.66	22.75	37.12	53.31
68	14.61	16.03	25.06	40.45	58.42
69	16.16	17.70	27.68	44.05	63.60
70	17.79	19.81	30.66	47.90	68.57
71	19.54	22.49	34.11	52.14	73.29
72	21.35	25.61	37.89	56.53	77.63
73	23.34	29.07	42.06	61.37	82.31
74	25.61	32.81	46.65	66.94	88.04
75	28.27	36.75	51.71	73.51	95.56

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Males
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	1.72	1.81	1.92	2.70	2.81
26	1.74	1.84	1.95	2.80	2.91
27	1.76	1.85	1.96	2.82	2.93
28	1.78	1.88	1.99	2.86	2.98
29	1.82	1.92	2.03	2.91	3.02
30	1.85	1.96	2.07	2.97	3.09
31	1.89	1.99	2.11	3.07	3.20
32	1.94	2.04	2.16	3.20	3.32
33	2.01	2.12	2.25	3.36	3.50
34	2.11	2.22	2.35	3.56	3.70
35	2.20	2.33	2.46	3.80	3.96
36	2.32	2.45	2.60	4.08	4.24
37	2.47	2.61	2.76	4.42	4.60
38	2.64	2.79	2.95	4.82	5.01
39	2.82	2.98	3.15	5.26	5.47
40	3.04	3.21	3.40	5.78	6.01
41	3.26	3.44	3.64	6.34	6.59
42	3.50	3.69	3.91	6.96	7.23
43	3.78	3.99	4.22	7.63	7.94
44	4.07	4.29	4.55	8.37	8.71
45	4.39	4.64	4.91	9.14	9.51
46	4.76	5.02	5.32	9.96	10.36
47	5.13	5.42	5.74	10.84	11.27
48	5.56	5.87	6.21	11.79	12.26
49	6.02	6.35	6.72	12.83	13.34
50	6.54	6.90	7.31	13.97	14.52
51	7.13	7.53	7.97	15.27	15.88
52	7.82	8.25	8.74	16.73	17.40
53	8.62	9.10	9.63	18.40	19.14
54	9.49	10.02	10.61	20.21	21.02
55	10.47	11.05	11.70	22.15	23.03
56	11.55	12.19	12.91	24.21	25.17
57	12.67	13.38	14.17	26.37	27.43
58	13.95	14.72	15.59	28.65	29.80
59	15.35	16.20	17.16	31.09	32.34

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Males
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
60	16.94	17.88	18.93	33.81	35.17
61	18.69	19.73	20.89	36.89	38.36
62	20.72	21.88	23.16	40.35	41.96
63	23.01	24.29	25.72	44.22	45.99
64	25.57	26.99	28.57	48.45	50.39
65	28.35	29.93	31.69	52.93	55.05
66	31.38	33.12	35.07	57.63	59.94
67	34.61	36.53	38.68	62.49	64.99
68	38.12	40.24	42.60	67.58	70.29
69	42.03	44.36	46.97	73.12	76.05
70	49.53	52.29	55.36	84.50	87.88
71	56.62	59.76	63.28	94.69	98.47
72	64.91	68.51	72.54	106.34	110.60
73	74.50	78.63	83.26	119.50	124.28
74	85.29	90.03	95.33	134.21	139.58
75	99.81	105.35	111.55	154.40	160.57
76	113.04	119.32	126.34	171.83	178.70
77	127.30	134.37	142.28	189.99	197.59
78	142.71	150.64	159.50	209.00	217.36
79	159.69	168.56	178.48	229.38	238.56
80	182.92	193.09	204.44	257.52	267.82
81	204.99	216.38	229.11	282.76	294.07
82	230.21	243.00	257.29	311.00	323.44
83	258.60	272.97	289.03	342.00	355.68
84	289.87	305.98	323.98	375.07	390.07
85	330.13	348.48	368.97	417.73	434.44
86	366.47	386.83	409.59	453.14	471.27
87	404.55	427.02	452.14	490.36	509.98
88	444.21	468.89	496.48	529.87	551.07
89	486.00	513.00	543.18	570.34	593.16
90	540.05	570.06	603.59	623.36	648.29
91	588.70	621.41	657.96	668.24	694.97
92	642.54	678.23	718.13	719.79	748.58
93	706.06	745.29	789.13	784.18	815.55
94	789.59	833.46	882.48	869.54	904.33

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Females
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	1.40	1.48	1.57	1.68	1.75
26	1.44	1.52	1.61	1.74	1.81
27	1.46	1.55	1.64	1.79	1.86
28	1.50	1.58	1.68	1.86	1.93
29	1.55	1.64	1.73	1.94	2.01
30	1.60	1.69	1.79	2.02	2.10
31	1.65	1.74	1.84	2.10	2.19
32	1.69	1.79	1.89	2.19	2.28
33	1.76	1.85	1.96	2.30	2.39
34	1.84	1.94	2.06	2.43	2.53
35	1.92	2.03	2.15	2.58	2.68
36	2.05	2.16	2.29	2.79	2.90
37	2.20	2.33	2.46	3.05	3.17
38	2.37	2.50	2.65	3.34	3.47
39	2.55	2.70	2.85	3.66	3.81
40	2.76	2.91	3.08	4.05	4.21
41	2.99	3.16	3.34	4.46	4.63
42	3.22	3.40	3.60	4.87	5.06
43	3.45	3.64	3.86	5.27	5.49
44	3.68	3.88	4.11	5.68	5.91
45	3.93	4.15	4.40	6.11	6.36
46	4.20	4.43	4.69	6.57	6.83
47	4.50	4.75	5.03	7.03	7.31
48	4.81	5.07	5.37	7.53	7.83
49	5.14	5.43	5.75	8.08	8.41
50	5.53	5.84	6.18	8.67	9.02
51	5.96	6.29	6.66	9.30	9.67
52	6.44	6.80	7.20	10.01	10.41
53	6.97	7.36	7.79	10.80	11.24
54	7.52	7.94	8.40	11.61	12.08
55	8.10	8.55	9.05	12.44	12.94
56	8.69	9.17	9.71	13.27	13.80
57	9.26	9.78	10.35	14.03	14.59
58	9.84	10.39	11.00	14.78	15.38
59	10.48	11.07	11.72	15.59	16.22

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Females
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
60	11.25	11.87	12.57	16.55	17.22
61	12.19	12.87	13.62	17.76	18.47
62	13.35	14.11	14.94	19.31	20.08
63	14.80	15.63	16.55	21.19	22.03
64	16.43	17.34	18.36	23.29	24.22
65	18.17	19.18	20.31	25.51	26.53
66	19.99	21.10	22.34	27.75	28.87
67	21.83	23.04	24.39	29.93	31.13
68	23.74	25.06	26.53	32.13	33.42
69	25.87	27.31	28.91	34.53	35.91
70	30.25	31.93	33.81	39.85	41.45
71	34.55	36.47	38.61	45.04	46.84
72	39.83	42.04	44.51	51.39	53.44
73	46.22	48.79	51.66	58.99	61.35
74	53.71	56.70	60.03	67.82	70.53
75	63.98	67.53	71.50	79.83	83.02
76	73.75	77.84	82.42	90.92	94.55
77	84.52	89.21	94.46	102.87	106.98
78	96.49	101.85	107.84	115.87	120.51
79	110.04	116.15	122.98	130.34	135.55
80	128.59	135.74	143.72	150.20	156.20
81	147.19	155.37	164.50	169.45	176.23
82	168.93	178.31	188.80	191.63	199.30
83	193.88	204.65	216.69	217.52	226.22
84	221.96	234.29	248.08	246.20	256.05
85	258.21	272.55	288.58	285.64	297.07
86	292.79	309.06	327.24	323.01	335.93
87	330.40	348.76	369.27	363.29	377.82
88	371.17	391.79	414.84	406.77	423.04
89	415.49	438.57	464.37	453.58	471.72
90	472.21	498.45	527.77	515.62	536.25
91	528.39	555.63	588.31	574.83	597.83
92	587.63	620.27	656.76	641.70	667.37
93	659.95	696.62	737.60	720.69	749.51
94	752.39	794.19	840.91	824.73	857.72

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Unisex
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	1.66	1.75	1.85	2.49	2.59
26	1.68	1.78	1.88	2.59	2.69
27	1.70	1.79	1.90	2.61	2.72
28	1.72	1.82	1.93	2.66	2.77
29	1.76	1.86	1.97	2.71	2.82
30	1.80	1.90	2.01	2.78	2.90
31	1.84	1.94	2.06	2.88	2.99
32	1.89	1.99	2.11	2.99	3.11
33	1.96	2.07	2.19	3.15	3.28
34	2.05	2.17	2.29	3.34	3.47
35	2.15	2.27	2.40	3.56	3.70
36	2.27	2.39	2.54	3.82	3.97
37	2.42	2.55	2.70	4.15	4.31
38	2.59	2.73	2.89	4.52	4.71
39	2.77	2.92	3.09	4.94	5.14
40	2.98	3.15	3.33	5.44	5.65
41	3.20	3.38	3.58	5.96	6.20
42	3.44	3.63	3.85	6.54	6.80
43	3.71	3.92	4.15	7.16	7.45
44	3.99	4.21	4.46	7.83	8.15
45	4.30	4.54	4.81	8.54	8.88
46	4.65	4.90	5.19	9.28	9.66
47	5.01	5.28	5.60	10.08	10.48
48	5.41	5.71	6.04	10.94	11.37
49	5.84	6.17	6.53	11.88	12.35
50	6.34	6.69	7.08	12.91	13.42
51	6.90	7.28	7.71	14.08	14.64
52	7.54	7.96	8.43	15.39	16.00
53	8.29	8.75	9.26	16.88	17.56
54	9.10	9.60	10.17	18.49	19.23
55	10.00	10.55	11.17	20.21	21.02
56	10.98	11.59	12.27	22.02	22.90
57	11.99	12.66	13.40	23.90	24.86
58	13.12	13.85	14.67	25.88	26.91
59	14.38	15.17	16.07	27.99	29.11

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Unisex
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
60	15.80	16.68	17.66	30.36	31.58
61	17.39	18.36	19.44	33.06	34.39
62	19.25	20.32	21.52	36.14	37.59
63	21.37	22.56	23.88	39.61	41.20
64	23.74	25.06	26.53	43.42	45.16
65	26.31	27.78	29.41	47.45	49.35
66	29.10	30.72	32.52	51.66	53.72
67	32.05	33.83	35.82	55.98	58.22
68	35.24	37.20	39.39	60.49	62.91
69	38.80	40.95	43.36	65.41	68.02
70	45.68	48.22	51.05	75.57	78.60
71	52.20	55.10	58.34	84.76	88.15
72	59.89	63.22	66.94	95.35	99.16
73	68.84	72.66	76.94	107.40	111.69
74	78.98	83.36	88.27	120.93	125.77
75	92.64	97.79	103.54	139.48	145.06
76	105.18	111.02	117.55	155.64	161.87
77	118.74	125.34	132.71	172.57	179.47
78	133.47	140.88	149.17	190.38	197.99
79	149.76	158.08	167.38	209.57	217.95
80	172.06	181.62	192.30	236.06	245.50
81	193.43	204.18	216.19	260.09	270.50
82	217.95	230.06	243.59	287.12	298.61
83	245.66	259.31	274.56	317.11	329.79
84	276.29	291.64	308.80	349.29	363.26
85	315.75	333.29	352.90	391.31	406.96
86	351.74	371.28	393.12	427.12	444.20
87	389.72	411.37	435.57	464.95	483.55
88	429.61	453.47	480.15	505.25	525.46
89	471.90	498.12	527.42	546.99	568.87
90	526.48	555.73	588.42	601.81	625.88
91	576.24	608.25	644.03	649.56	675.54
92	631.55	666.64	705.85	704.17	732.34
93	696.84	735.56	778.82	771.48	802.34
94	782.15	825.60	874.17	860.58	895.00

Reinsurance Premiums

Rate Schedule **S-2**

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 10
Current Premium Rates – Males
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
20	0.59	0.69	0.90	1.23	2.05
21	0.59	0.69	0.90	1.23	2.05
22	0.59	0.69	0.90	1.23	2.05
23	0.59	0.69	0.90	1.23	2.05
24	0.59	0.69	0.90	1.23	2.05
25	0.59	0.69	0.90	1.23	205
26	0.59	0.69	0.90	1.24	2.06
27	0.59	0.69	0.90	1.24	2.08
28	0.59	0.69	0.90	1.26	2.10
29	0.59	0.69	0.90	1.27	2.12
30	0.59	0.69	0.90	1.30	2.14
31	0.59	0.69	0.90	1.33	2.14
32	0.59	0.69	0.90	1.36	2.15
33	0.60	0.69	0.91	1.42	2.16
34	0.61	0.69	0.93	1.48	2.20
35	0.63	0.70	0.97	1.55	2.27
36	0.66	0.74	1.03	1.66	2.38
37	0.69	0.80	1.10	1.80	2.53
38	0.74	0.87	1.19	1.96	2.71
39	0.79	0.94	1.29	2.14	2.94
40	0.85	1.02	1.39	2.33	3.21
41	0.92	1.10	1.50	2.54	3.53
42	1.00	1.18	1.62	2.77	3.91
43	1.09	1.28	1.75	3.02	4.32
44	1.18	1.38	1.89	3.30	4.77
45	1.28	1.50	2.06	3.61	5.25
46	1.38	1.63	2.25	3.95	5.75
47	1.49	1.78	2.46	4.33	6.28
48	1.61	1.95	2.70	4.73	6.84
49	1.75	2.13	2.96	5.18	7.46

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 10
Current Premium Rates – Males
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	1.91	2.33	3.23	5.66	8.12
51	2.10	2.54	3.52	6.20	8.84
52	2.31	2.77	3.83	6.79	9.64
53	2.54	3.03	4.18	7.41	10.50
54	2.79	3.31	4.56	8.05	11.41
55	3.05	3.60	4.98	8.64	12.30
56	3.30	3.91	5.43	9.14	13.15
57	3.57	4.25	5.93	9.63	14.04
58	3.88	4.64	6.51	10.21	15.09
59	4.24	5.09	7.16	10.98	16.42
60	4.70	5.61	7.91	12.05	18.12
61	5.26	6.21	8.75	13.48	20.24
62	5.92	6.89	9.70	15.24	22.76
63	6.67	7.70	10.80	17.28	25.68
64	7.48	8.64	12.10	19.57	29.12
65	8.35	9.75	13.65	22.10	33.31
66	9.25	11.06	15.48	24.89	38.44
67	10.22	12.55	17.57	27.93	44.28
68	11.28	14.22	19.91	31.23	50.41
69	12.49	16.05	22.47	34.77	56.33
70	13.88	18.05	25.27	38.54	61.42
71	15.25	19.83	27.76	41.59	66.27
72	16.74	21.76	30.47	44.83	71.44
73	18.34	23.84	33.38	48.26	76.91
74	20.05	26.08	36.51	51.86	82.65
75	21.89	28.47	39.86	55.62	88.65

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 10
Current Premium Rates – Females
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
20	0.51	0.60	0.79	1.06	1.80
21	0.51	0.60	0.79	1.06	1.80
22	0.51	0.60	0.79	1.06	1.80
23	0.51	0.60	0.79	1.06	1.80
24	0.51	0.60	0.79	1.06	1.80
25	0.51	0.60	0.79	1.06	1.81
26	0.51	0.60	0.79	1.06	1.82
27	0.51	0.60	0.79	1.06	1.82
28	0.51	0.60	0.79	1.06	1.83
29	0.51	0.60	0.80	1.06	1.85
30	0.51	0.60	0.80	1.08	1.86
31	0.51	0.60	0.80	1.10	1.86
32	0.51	0.60	0.80	1.12	1.86
33	0.51	0.60	0.80	1.16	1.87
34	0.51	0.61	0.81	1.21	1.90
35	0.52	0.63	0.83	1.28	1.97
36	0.55	0.66	0.87	1.37	2.09
37	0.59	0.71	0.93	1.48	2.24
38	0.63	0.76	1.00	1.61	2.42
39	0.68	0.81	1.08	1.75	2.62
40	0.73	0.87	1.16	1.90	2.82
41	0.78	0.92	1.25	2.06	3.02
42	0.83	0.98	1.34	2.22	3.24
43	0.88	1.04	1.44	2.39	3.46
44	0.94	1.11	1.55	2.58	3.71
45	1.00	1.18	1.67	2.77	3.99
46	1.07	1.26	1.80	2.97	4.31
47	1.15	1.35	1.95	3.18	4.65
48	1.24	1.45	2.11	3.40	5.02
49	1.33	1.56	2.27	3.63	5.41

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 10
Current Premium Rates – Females
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	1.42	1.67	2.44	3.89	5.79
51	1.51	1.79	2.61	4.17	6.17
52	1.61	1.92	2.79	4.48	6.55
53	1.72	2.06	2.99	4.81	6.96
54	1.84	2.21	3.20	5.16	7.40
55	1.98	2.37	3.45	5.50	7.89
56	2.14	2.54	3.73	5.83	8.42
57	2.33	2.73	4.04	6.18	9.01
58	2.54	2.95	4.38	6.57	9.68
59	2.77	3.19	4.76	7.03	10.45
60	3.02	3.47	5.17	7.57	11.31
61	3.29	3.80	5.63	8.21	12.28
62	3.59	4.18	6.15	8.96	13.37
63	3.93	4.61	6.73	9.83	14.64
64	4.30	5.07	7.33	10.83	16.13
65	4.68	5.52	7.87	11.93	17.89
66	5.06	5.93	8.29	13.13	19.98
67	5.47	6.36	8.70	14.48	22.38
68	5.97	6.90	9.28	16.05	25.05
69	6.61	7.67	10.23	17.95	27.93
70	7.45	8.78	11.80	20.27	30.95
71	8.30	9.79	13.15	22.38	34.09
72	9.26	10.92	14.67	24.60	37.57
73	10.33	12.17	16.36	27.10	41.38
74	11.51	13.56	18.23	29.82	45.54
75	12.81	15.09	20.28	32.78	50.05

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 10
Guaranteed Premium Rates – Unisex
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
15	0.00	0.00	0.88	0.00	2.00
16	0.00	0.00	0.88	0.00	2.00
17	0.00	0.00	0.88	0.00	2.00
18	0.00	0.00	0.88	0.00	2.00
19	0.00	0.00	0.88	0.00	2.00
20	0.57	0.67	0.88	1.20	2.00
21	0.57	0.67	0.88	1.20	2.00
22	0.57	0.67	0.88	1.20	2.00
23	0.57	0.67	0.88	1.20	2.00
24	0.57	0.67	0.88	1.20	2.00
25	0.57	0.67	0.88	1.20	2.00
26	0.57	0.67	0.88	1.20	2.01
27	0.57	0.67	0.88	1.20	2.03
28	0.57	0.67	0.88	1.22	2.05
29	0.57	0.67	0.88	1.23	2.07
30	0.57	0.67	0.88	1.26	2.08
31	0.57	0.67	0.88	1.28	2.08
32	0.57	0.67	0.88	1.31	2.09
33	0.58	0.67	0.89	1.37	2.10
34	0.59	0.67	0.91	1.43	2.14
35	0.61	0.69	0.94	1.50	2.21
36	0.64	0.72	1.00	1.60	2.32
37	0.67	0.78	1.07	1.74	2.47
38	0.72	0.85	1.15	1.89	2.65
39	0.77	0.91	1.25	2.06	2.88
40	0.83	0.99	1.34	2.24	3.13
41	0.89	1.06	1.45	2.44	3.43
42	0.97	1.14	1.56	2.66	3.78
43	1.05	1.23	1.69	2.89	4.15
44	1.13	1.33	1.82	3.16	4.56
45	1.22	1.44	1.98	3.44	5.00
46	1.32	1.56	2.16	3.75	5.46
47	1.42	1.69	2.36	4.10	5.95
48	1.54	1.85	2.58	4.46	6.48
49	1.67	2.02	2.82	4.87	7.05

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 10
Guaranteed Premium Rates – Unisex
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	1.81	2.20	3.07	5.31	7.65
51	1.98	2.39	3.34	5.79	8.31
52	2.17	2.60	3.62	6.33	9.02
53	2.38	2.84	3.94	6.89	9.79
54	2.60	3.09	4.29	7.47	10.61
55	2.84	3.35	4.67	8.01	11.42
56	3.07	3.64	5.09	8.48	12.20
57	3.32	3.95	5.55	8.94	13.03
58	3.61	4.30	6.08	9.48	14.01
59	3.95	4.71	6.68	10.19	15.23
60	4.36	5.18	7.36	11.15	16.76
61	4.87	5.73	8.13	12.43	18.65
62	5.45	6.35	8.99	13.98	20.88
63	6.12	7.08	9.99	15.79	23.47
64	6.84	7.93	11.15	17.82	26.52
65	7.62	8.90	12.49	20.07	30.23
66	8.41	10.03	14.04	22.54	34.75
67	9.27	11.31	15.80	25.24	39.90
68	10.22	12.76	17.78	28.19	45.34
69	11.31	14.37	20.02	31.41	50.65
70	12.59	16.20	22.58	34.89	55.33
71	13.86	17.82	24.84	37.75	59.83
72	15.24	19.59	27.31	40.78	64.67
73	16.74	21.51	29.98	44.03	69.80
74	18.34	23.58	32.85	47.45	75.23
75	20.07	25.79	35.94	51.05	80.93

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Males
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	1.72	1.81	1.92	2.70	2.81
26	1.74	1.84	1.95	2.80	2.91
27	1.76	1.85	1.96	2.82	2.93
28	1.78	1.88	1.99	2.86	2.98
29	1.82	1.92	2.03	2.91	3.02
30	1.85	1.96	2.07	2.97	3.09
31	1.89	1.99	2.11	3.07	3.20
32	1.94	2.04	2.16	3.20	3.32
33	2.01	2.12	2.25	3.36	3.50
34	2.11	2.22	2.35	3.56	3.70
35	2.20	2.33	2.46	3.80	3.96
36	2.32	2.45	2.60	4.08	4.24
37	2.47	2.61	2.76	4.42	4.60
38	2.64	2.79	2.95	4.82	5.01
39	2.82	2.98	3.15	5.26	5.47
40	3.04	3.21	3.40	5.78	6.01
41	3.26	3.44	3.64	6.34	6.59
42	3.50	3.69	3.91	6.96	7.23
43	3.78	3.99	4.22	7.63	7.94
44	4.07	4.29	4.55	8.37	8.71
45	4.39	4.64	4.91	9.14	9.51
46	4.76	5.02	5.32	9.96	10.36
47	5.13	5.42	5.74	10.84	11.27
48	5.56	5.87	6.21	11.79	12.26
49	6.02	6.35	6.72	12.83	13.34
50	6.54	6.90	7.31	13.97	14.52
51	7.13	7.53	7.97	15.27	15.88
52	7.82	8.25	8.74	16.73	17.40
53	8.62	9.10	9.63	18.40	19.14
54	9.49	10.02	10.61	20.21	21.02
55	10.47	11.05	11.70	22.15	23.03
56	11.55	12.19	12.91	24.21	25.17
57	12.67	13.38	14.17	26.37	27.43
58	13.95	14.72	15.59	28.65	29.80
59	15.35	16.20	17.16	31.09	32.34

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Males
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
60	16.94	17.88	18.93	33.81	35.17
61	18.69	19.73	20.89	36.89	38.36
62	20.72	21.88	23.16	40.35	41.96
63	23.01	24.29	25.72	44.22	45.99
64	25.57	26.99	28.57	48.45	50.39
65	28.35	29.93	31.69	52.93	55.05
66	31.38	33.12	35.07	57.63	59.94
67	34.61	36.53	38.68	62.49	64.99
68	38.12	40.24	42.60	67.58	70.29
69	42.03	44.36	46.97	73.12	76.05
70	49.53	52.29	55.36	84.50	87.88
71	56.62	59.76	63.28	94.69	98.47
72	64.91	68.51	72.54	106.34	110.60
73	74.50	78.63	83.26	119.50	124.28
74	85.29	90.03	95.33	134.21	139.58
75	99.81	105.35	111.55	154.40	160.57
76	113.04	119.32	126.34	171.83	178.70
77	127.30	134.37	142.28	189.99	197.59
78	142.71	150.64	159.50	209.00	217.36
79	159.69	168.56	178.48	229.38	238.56
80	182.92	193.09	204.44	257.52	267.82
81	204.99	216.38	229.11	282.76	294.07
82	230.21	243.00	257.29	311.00	323.44
83	258.60	272.97	289.03	342.00	355.68
84	289.87	305.98	323.98	375.07	390.07
85	330.13	348.48	368.97	417.73	434.44
86	366.47	386.83	409.59	453.14	471.27
87	404.55	427.02	452.14	490.36	509.98
88	444.21	468.89	496.48	529.87	551.07
89	486.00	513.00	543.18	570.34	593.16
90	540.05	570.06	603.59	623.36	648.29
91	588.70	621.41	657.96	668.24	694.97
92	642.54	678.23	718.13	719.79	748.58
93	706.06	745.29	789.13	784.18	815.55
94	789.59	833.46	882.48	869.54	904.33

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Females
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	1.40	1.48	1.57	1.68	1.75
26	1.44	1.52	1.61	1.74	1.81
27	1.46	1.55	1.64	1.79	1.86
28	1.50	1.58	1.68	1.86	1.93
29	1.55	1.64	1.73	1.94	2.01
30	1.60	1.69	1.79	2.02	2.10
31	1.65	1.74	1.84	2.10	2.19
32	1.69	1.79	1.89	2.19	2.28
33	1.76	1.85	1.96	2.30	2.39
34	1.84	1.94	2.06	2.43	2.53
35	1.92	2.03	2.15	2.58	2.68
36	2.05	2.16	2.29	2.79	2.90
37	2.20	2.33	2.46	3.05	3.17
38	2.37	2.50	2.65	3.34	3.47
39	2.55	2.70	2.85	3.66	3.81
40	2.76	2.91	3.08	4.05	4.21
41	2.99	3.16	3.34	4.46	4.63
42	3.22	3.40	3.60	4.87	5.06
43	3.45	3.64	3.86	5.27	5.49
44	3.68	3.88	4.11	5.68	5.91
45	3.93	4.15	4.40	6.11	6.36
46	4.20	4.43	4.69	6.57	6.83
47	4.50	4.75	5.03	7.03	7.31
48	4.81	5.07	5.37	7.53	7.83
49	5.14	5.43	5.75	8.08	8.41
50	5.53	5.84	6.18	8.67	9.02
51	5.96	6.29	6.66	9.30	9.67
52	6.44	6.80	7.20	10.01	10.41
53	6.97	7.36	7.79	10.80	11.24
54	7.52	7.94	8.40	11.61	12.08
55	8.10	8.55	9.05	12.44	21.94
56	8.69	9.17	9.71	13.27	13.80
57	9.26	9.78	10.35	14.03	14.59
58	9.84	10.39	11.00	14.78	15.38
59	10.48	11.07	11.72	15.59	16.22

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Females
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
60	11.25	11.87	12.57	16.55	17.22
61	12.19	12.87	13.62	17.76	18.47
62	13.36	14.11	14.94	19.31	20.08
63	14.80	15.63	16.55	21.19	22.03
64	16.43	17.34	18.36	23.29	24.22
65	18.17	19.18	20.31	25.51	26.53
66	19.99	21.10	22.34	27.75	28.87
67	21.83	23.04	24.39	29.93	31.13
68	23.74	25.06	26.53	32.13	33.42
69	25.87	27.31	28.91	34.53	35.91
70	30.25	31.93	33.81	39.85	41.45
71	34.55	36.47	38.61	45.04	46.84
72	39.83	42.04	44.51	51.39	53.44
73	46.22	48.79	51.66	58.99	61.35
74	53.71	56.70	60.03	67.82	70.53
75	63.98	67.53	71.50	79.83	83.02
76	73.75	77.84	82.42	90.92	94.55
77	84.52	89.21	94.46	102.87	106.98
78	96.49	101.85	107.84	115.87	120.51
79	110.04	116.15	122.98	130.34	135.55
80	128.59	135.74	143.72	150.20	156.20
81	147.19	155.37	164.50	169.45	176.23
82	168.93	178.31	188.80	191.63	199.30
83	193.88	204.65	216.69	217.52	226.22
84	221.96	234.29	248.08	246.20	256.05
85	258.21	272.55	288.58	285.64	297.07
86	292.79	309.06	327.24	323.01	335.93
87	330.40	348.76	369.27	363.29	377.82
88	371.17	391.79	414.84	406.77	423.04
89	415.49	438.57	464.37	453.58	471.72
90	472.21	498.45	527.77	515.62	536.25
91	526.39	555.63	588.31	574.83	597.83
92	587.63	620.27	656.76	641.70	667.37
93	659.95	696.62	737.60	720.69	749.51
94	752.39	794.19	840.91	824.73	857.72

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corp., this information has been filed separately with the Securities and Exchange Commission.

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Unisex
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	1.66	1.75	1.85	2.49	2.59
26	1.68	1.78	1.88	2.59	2.69
27	1.70	1.79	1.90	2.61	2.72
28	1.72	1.82	1.93	2.66	2.77
29	1.76	1.86	1.97	2.71	2.82
30	1.80	1.90	2.01	2.78	2.90
31	1.84	1.94	2.06	2.88	2.99
32	1.89	1.99	2.11	2.99	3.11
33	1.96	2.07	2.19	3.15	3.28
34	2.05	2.17	2.29	3.34	3.47
35	2.15	2.27	2.40	3.56	3.70
36	2.27	2.39	2.54	3.82	3.97
37	2.42	2.55	2.70	4.15	4.31
38	2.59	2.73	2.89	4.52	4.71
39	2.77	2.92	3.09	4.94	5.14
40	2.98	3.15	3.33	5.44	5.65
41	3.20	3.38	3.58	5.96	6.20
42	3.44	3.63	3.85	6.54	6.80
43	3.71	3.92	4.15	7.16	7.45
44	3.99	4.21	4.46	7.83	8.15
45	4.30	4.54	4.81	8.54	8.88
46	4.65	4.90	5.19	9.28	9.66
47	5.01	5.28	5.60	10.08	10.48
48	5.41	5.71	6.04	10.94	11.37
49	5.84	6.17	6.53	11.88	12.35
50	6.34	6.69	7.08	12.91	13.42
51	6.90	7.28	7.71	14.08	14.64
52	7.54	7.96	8.43	15.39	16.00
53	8.29	8.75	9.26	16.88	17.56
54	9.10	9.60	10.17	18.49	19.23
55	10.00	10.55	11.17	20.21	21.02
56	10.98	11.59	12.27	22.02	22.90
57	11.99	12.66	13.40	23.90	24.86
58	13.12	13.85	14.67	25.88	26.91
59	14.38	15.17	16.07	27.99	29.11

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SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Unisex
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
60	15.80	16.68	17.66	30.36	31.58
61	17.39	18.36	19.44	33.06	34.39
62	19.25	20.32	21.52	36.14	37.59
63	21.37	22.56	23.88	39.61	41.20
64	23.74	25.06	26.53	43.42	45.16
65	26.31	27.78	29.41	47.45	49.35
66	29.10	30.72	32.52	51.66	53.72
67	32.05	33.83	35.82	55.98	58.22
68	35.24	37.20	39.39	60.49	62.91
69	38.80	40.95	43.36	65.41	68.02
70	45.68	48.22	51.05	75.57	78.60
71	52.20	55.10	58.34	84.76	88.15
72	59.89	63.22	66.94	95.35	99.16
73	68.84	72.66	76.94	107.40	111.69
74	78.98	83.36	88.27	120.93	125.77
75	92.64	97.79	103.54	139.48	145.06
76	105.18	111.02	117.55	155.64	161.87
77	118.74	125.34	132.71	172.57	179.47
78	133.47	140.88	149.17	190.38	197.99
79	149.76	158.08	167.38	209.57	217.95
80	172.06	181.62	192.30	236.06	245.50
81	193.43	204.18	216.19	260.09	270.50
82	217.95	230.06	243.59	287.12	298.61
83	245.66	259.31	274.56	317.11	329.79
84	276.29	291.64	308.80	349.29	363.26
85	315.75	333.29	352.90	391.31	406.96
86	351.74	371.28	393.12	427.12	444.20
87	389.72	411.37	435.57	464.95	483.55
88	429.61	453.47	480.15	505.25	525.46
89	471.90	498.12	527.42	546.99	568.87
90	526.48	555.73	588.42	601.81	625.88
91	576.24	608.25	644.03	649.56	675.54
92	631.55	666.64	705.85	704.17	732.34
93	696.84	735.56	778.82	771.48	802.34
94	782.15	825.60	874.17	860.58	895.00

Rate Schedule S-3

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SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 15
Current Premium Rates – Males
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
20	0.60	0.70	0.98	1.44	2.41
21	0.60	0.70	0.98	1.44	2.41
22	0.60	0.70	0.98	1.44	2.41
23	0.60	0.70	0.98	1.44	2.41
24	0.60	0.70	0.98	1.44	2.41
25	0.60	0.70	0.98	1.44	2.41
26	0.60	0.70	0.98	1.46	2.42
27	0.60	0.70	0.98	1.49	2.43
28	0.60	0.70	0.98	1.52	2.45
29	0.60	0.70	0.99	1.56	2.47
30	0.60	0.71	1.00	1.60	2.50
31	0.60	0.72	1.02	1.64	2.54
32	0.60	0.73	1.04	1.69	2.59
33	0.61	0.74	1.07	1.74	2.65
34	0.62	0.75	1.10	1.80	2.72
35	0.65	0.77	1.13	1.86	2.78
36	0.68	0.79	1.15	1.91	2.83
37	0.71	0.82	1.17	1.95	2.89
38	0.76	0.89	1.21	2.03	2.98
39	0.80	0.96	1.32	2.20	3.15
40	0.86	1.04	1.42	2.40	3.43
41	0.94	1.12	1.53	2.72	3.85
42	1.02	1.21	1.73	3.15	4.39
43	1.14	1.34	1.96	3.64	5.01
44	1.28	1.51	2.20	4.14	5.68
45	1.43	1.68	2.46	4.63	6.37
46	1.57	1.85	2.72	5.08	7.06
47	1.71	2.03	2.98	5.51	7.77
48	1.86	2.22	3.27	5.96	8.53
49	2.03	2.43	3.58	6.46	9.34

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 15
Current Premium Rates – Males
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	2.21	2.66	3.91	7.02	10.21
51	2.42	2.91	4.26	7.66	11.14
52	2.64	3.18	4.64	8.37	12.16
53	2.90	3.49	5.07	9.16	13.27
54	3.17	3.83	5.55	10.00	14.46
55	3.46	4.19	6.08	10.87	15.69
56	3.76	4.58	6.66	11.74	16.93
57	4.08	5.00	7.31	12.65	18.23
58	4.45	5.49	8.05	13.67	19.70
59	4.87	6.07	8.93	14.91	21.53
60	5.38	6.78	9.98	16.49	23.99
61	5.99	7.64	11.25	18.51	27.29
62	6.69	8.65	12.72	20.89	31.21
63	7.47	9.76	14.32	23.46	35.35
64	8.32	10.94	16.00	26.00	39.22
65	9.22	12.16	17.68	28.30	42.24

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 15
Current Premium Rates – Females
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
20	0.53	0.62	0.79	1.15	1.83
21	0.53	0.62	0.79	1.15	1.83
22	0.53	0.62	0.79	1.15	1.83
23	0.53	0.62	0.79	1.15	1.83
24	0.53	0.62	0.79	1.15	1.83
25	0.53	0.62	0.80	1.16	1.85
26	0.53	0.62	0.81	1.18	1.88
27	0.53	0.62	0.81	1.20	1.92
28	0.54	0.62	0.82	1.22	1.97
29	0.54	0.62	0.83	1.25	2.02
30	0.54	0.62	0.84	1.28	2.07
31	0.54	0.62	0.85	1.30	2.10
32	0.54	0.62	0.86	1.32	2.13
33	0.54	0.63	0.87	1.35	2.16
34	0.54	0.65	0.90	1.39	2.22
35	0.55	0.67	0.93	1.46	2.31
36	0.57	0.70	0.98	1.56	2.45
37	0.61	0.75	1.04	1.70	2.63
38	0.66	0.80	1.11	1.85	2.83
39	0.71	0.85	1.19	2.01	3.06
40	0.76	0.92	1.28	2.19	3.30
41	0.82	0.97	1.38	2.37	3.55
42	0.87	1.03	1.48	2.57	3.81
43	0.93	1.09	1.60	2.77	4.09
44	1.00	1.17	1.72	2.99	4.40
45	1.07	1.26	1.84	3.22	4.74
46	1.15	1.36	1.96	3.46	5.11
47	1.24	1.47	2.09	3.71	5.51
48	1.33	1.59	2.23	3.98	5.95
49	1.44	1.71	2.38	4.28	6.41

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corp., this information has been filed separately with the Securities and Exchange Commission.

SAFECO LIFE INSURANCE COMPANY

SAFECO - Term 15
Current Premium Rates – Females
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	1.54	1.84	2.54	4.60	6.89
51	1.65	1.97	2.71	4.95	7.37
52	1.76	2.11	2.90	5.34	7.87
53	1.88	2.25	3.11	5.76	8.43
54	2.03	2.42	3.36	6.20	9.09
55	2.20	2.61	3.65	6.65	9.89
56	2.41	2.82	3.99	7.09	10.86
57	2.65	3.06	4.38	7.55	11.98
58	2.92	3.34	4.83	8.06	13.20
59	3.20	3.65	5.33	8.69	14.52
60	3.47	3.99	5.88	9.46	15.91
61	3.72	4.36	6.48	10.42	17.39
62	3.97	4.79	7.15	11.56	18.97
63	4.26	5.28	7.91	12.84	20.61
64	4.62	5.87	8.77	14.20	22.23
65	5.09	6.56	9.74	15.58	23.69

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corp., this information has been filed separately with the Securities and Exchange Commission.

SAFECO LIFE INSURANCE COMPANY

SAFECO - Term 15
Guaranteed Premium Rates – Unisex
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
15	0.00	0.00	0.94	0.00	2.29
16	0.00	0.00	0.94	0.00	2.29
17	0.00	0.00	0.94	0.00	2.29
18	0.00	0.00	0.94	0.00	2.29
19	0.00	0.00	0.94	0.00	2.29
20	0.59	0.68	0.94	1.38	2.29
21	0.59	0.68	0.94	1.38	2.29
22	0.59	0.68	0.94	1.38	2.29
23	0.59	0.68	0.94	1.38	2.29
24	0.59	0.68	0.94	1.38	2.29
25	0.59	0.68	0.94	1.38	2.30
26	0.59	0.68	0.95	1.40	2.31
27	0.59	0.68	0.95	1.43	2.33
28	0.59	0.68	0.95	1.46	2.35
29	0.59	0.68	0.96	1.50	2.38
30	0.59	0.69	0.97	1.54	2.41
31	0.59	0.70	0.99	1.57	2.45
32	0.59	0.71	1.00	1.62	2.50
33	0.60	0.72	1.03	1.66	2.55
34	0.60	0.73	1.06	1.72	2.62
35	0.63	0.75	1.09	1.78	2.69
36	0.66	0.77	1.12	1.84	2.75
37	0.69	0.81	1.14	1.90	2.84
38	0.74	0.87	1.19	1.99	2.95
39	0.78	0.94	1.25	2.13	3.13
40	0.84	1.02	1.35	2.34	3.40
41	0.92	1.09	1.50	2.65	3.79
42	0.99	1.17	1.68	3.03	4.27
43	1.10	1.29	1.89	3.47	4.83
44	1.22	1.44	2.10	3.91	5.42
45	1.36	1.60	2.34	4.35	6.04
46	1.49	1.75	2.57	4.76	6.67
47	1.62	1.92	2.80	5.15	7.32
48	1.75	2.09	3.06	5.56	8.01
49	1.91	2.29	3.34	6.02	8.75

SAFECO LIFE INSURANCE COMPANY

SAFECO - Term 15
Guaranteed Premium Rates – Unisex
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	2.08	2.50	3.64	6.54	9.55
51	2.27	2.72	3.95	7.12	10.39
52	2.46	2.97	4.29	7.76	11.30
53	2.70	3.24	4.68	8.48	12.30
54	2.94	3.55	5.11	9.24	13.39
55	3.21	3.87	5.59	10.03	14.53
56	3.49	4.23	6.13	10.81	15.72
57	3.79	4.61	6.72	11.63	16.98
58	4.14	5.06	7.41	12.55	18.40
59	4.54	5.59	8.21	13.67	20.13
60	5.00	6.22	9.16	15.08	22.37
61	5.54	6.98	10.30	16.89	25.31
62	6.15	7.88	11.61	19.02	28.76
63	6.83	8.86	13.04	21.34	32.40
64	7.58	9.93	14.55	23.64	35.82
65	8.39	11.04	16.09	25.76	38.53

SAFECO LIFE INSURANCE COMPANY

All SAFECO - Term Products
Ultimate Premium Rates – Males
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	1.72	1.81	1.92	2.70	2.81
26	1.74	1.84	1.95	2.80	2.91
27	1.76	1.85	1.96	2.82	2.93
28	1.78	1.88	1.99	2.86	2.98
29	1.82	1.92	2.03	2.91	3.02
30	1.85	1.96	2.07	2.97	3.09
31	1.89	1.99	2.11	3.07	3.20
32	1.94	2.04	2.16	3.20	3.32
33	2.01	2.12	2.25	3.36	3.50
34	2.11	2.22	2.35	3.56	3.70
35	2.20	2.33	2.46	3.80	3.96
36	2.32	2.45	2.60	4.08	4.24
37	2.47	2.61	2.76	4.42	4.60
38	2.64	2.79	2.95	4.82	5.01
39	2.82	2.98	3.15	5.26	5.47
40	3.04	3.21	3.40	5.78	6.01
41	3.26	3.44	3.64	6.34	6.59
42	3.50	3.69	3.91	6.96	7.23
43	3.78	3.99	4.22	7.63	7.94
44	4.07	4.29	4.55	8.37	8.71
45	4.39	4.64	4.91	9.14	9.51
46	4.76	5.02	5.32	9.96	10.36
47	5.13	5.42	5.74	10.84	11.27
48	5.56	5.87	6.21	11.79	12.26
49	6.02	6.35	6.72	12.83	13.34
50	6.54	6.90	7.31	13.97	14.52
51	7.13	7.53	7.97	15.27	15.88
52	7.82	8.25	8.74	16.73	17.40
53	8.62	9.10	9.63	18.40	19.14
54	9.49	10.02	10.61	20.21	21.02
55	10.47	11.05	11.70	22.15	23.03
56	11.55	12.19	12.91	24.21	25.17
57	12.67	13.38	14.17	26.37	27.43
58	13.95	14.72	15.59	28.65	29.80
59	15.35	16.20	17.16	31.09	32.34

SAFECO LIFE INSURANCE COMPANY

All SAFECO - Term Products
Ultimate Premium Rates – Males
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
60	16.94	17.88	18.93	33.81	35.17
61	18.69	19.73	20.89	36.89	38.36
62	20.72	21.88	23.16	40.35	41.96
63	23.01	24.29	25.72	44.22	45.99
64	25.57	26.29	28.57	48.45	50.39
65	28.35	29.93	31.69	52.93	55.05
66	31.38	33.12	35.07	57.63	59.94
67	34.61	36.53	38.68	62.49	64.99
68	38.12	40.24	42.60	67.58	70.29
69	42.03	44.36	46.97	73.12	76.05
70	49.53	52.29	55.36	84.50	87.88
71	56.62	59.76	63.28	94.69	98.47
72	64.91	68.51	72.54	106.34	110.60
73	74.50	78.63	83.26	119.50	124.28
74	85.29	90.03	95.33	134.21	139.58
75	99.81	105.35	111.55	154.40	160.57
76	113.04	119.32	126.34	171.83	178.70
77	127.30	134.37	142.28	189.99	197.59
78	142.71	150.64	159.50	209.00	217.36
79	159.69	168.56	178.48	229.38	238.56
80	182.92	193.09	204.44	257.52	267.82
81	204.99	216.38	229.11	282.76	294.07
82	230.21	243.00	257.29	311.00	323.44
83	258.60	272.97	289.03	342.00	355.68
84	289.87	305.98	323.98	375.07	390.07
85	330.13	348.48	368.97	417.73	434.44
86	366.47	386.83	409.59	453.14	471.27
87	404.55	427.02	452.14	490.36	509.98
88	444.21	468.89	496.48	529.87	551.07
89	486.00	513.00	543.18	570.34	593.16
90	540.05	570.06	603.59	623.36	648.29
91	588.70	621.41	657.96	668.24	694.97
92	642.54	678.23	718.13	719.79	748.58
93	706.06	745.29	789.13	784.18	815.55
94	789.59	833.46	882.48	869.54	904.33

SAFECO LIFE INSURANCE COMPANY

All SAFECO - Term Products
Ultimate Premium Rates – Females
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	1.40	1.48	1.57	1.68	1.75
26	1.44	1.52	1.61	1.74	1.81
27	1.46	1.55	1.64	1.79	1.86
28	1.50	1.58	1.68	1.86	1.93
29	1.55	1.64	1.73	1.94	2.01
30	1.60	1.69	1.79	2.02	2.10
31	1.65	1.74	1.84	2.10	2.19
32	1.69	1.79	1.89	2.19	2.28
33	1.76	1.85	1.96	2.30	2.39
34	1.84	1.94	2.06	2.43	2.53
35	1.92	2.03	2.15	2.58	2.68
36	2.05	2.16	2.29	2.79	2.90
37	2.20	2.33	2.46	3.05	3.17
38	2.37	2.50	2.65	3.34	3.47
39	2.55	2.70	2.85	3.66	3.81
40	2.76	2.91	3.08	4.05	4.21
41	2.99	3.16	3.34	4.46	4.63
42	3.22	3.40	3.60	4.87	5.06
43	3.45	3.64	3.86	5.27	5.49
44	3.68	3.88	4.11	5.68	5.91
45	3.93	4.15	4.40	6.11	6.36
46	4.20	4.43	4.69	6.57	6.83
47	4.50	4.75	5.03	7.03	7.31
48	4.81	5.07	5.37	7.53	7.83
49	5.14	5.43	5.75	8.08	8.41
50	5.53	5.84	6.18	8.67	9.02
51	5.96	6.29	6.66	9.30	9.67
52	6.44	6.80	7.20	10.01	10.41
53	6.97	7.36	7.79	10.80	11.24
54	7.52	7.94	8.40	11.61	12.08
55	8.10	8.55	9.05	12.44	12.94
56	8.69	9.17	9.71	13.27	13.80
57	9.26	9.78	10.35	14.03	14.59
58	9.84	10.39	11.00	14.78	15.38
59	10.48	11.07	11.72	15.59	16.22

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SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Females
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
60	11.25	11.87	12.57	16.55	17.22
61	12.19	12.87	13.62	17.76	18.47
62	13.36	14.11	14.94	19.31	20.08
63	14.80	15.63	16.55	21.19	22.03
64	16.43	17.34	18.36	23.29	24.22
65	18.17	19.18	20.31	25.51	26.53
66	19.99	21.10	22.34	27.75	28.87
67	21.83	23.04	24.39	29.93	31.13
68	23.74	25.06	26.53	32.13	33.42
69	25.87	27.31	28.91	34.53	35.91
70	30.25	31.93	33.81	39.85	41.45
71	34.55	36.47	38.61	45.04	46.84
72	39.83	42.04	44.51	51.39	53.44
73	46.22	48.79	51.66	58.99	61.35
74	53.71	56.70	60.03	67.82	70.53
75	63.98	67.53	71.50	79.83	83.02
76	73.75	77.84	82.42	90.92	94.55
77	84.52	89.21	94.46	102.87	106.98
78	96.49	101.85	107.84	115.87	120.51
79	110.04	116.15	122.98	130.34	135.55
80	128.59	135.74	143.72	150.20	156.20
81	147.19	155.37	164.50	169.45	176.23
82	168.93	178.31	188.80	191.63	199.30
83	193.88	204.65	216.69	217.52	226.22
84	221.96	234.29	248.08	246.20	256.05
85	258.21	272.55	288.58	285.64	297.07
86	292.79	309.06	327.24	323.01	335.93
87	330.40	348.76	369.27	363.29	377.82
88	371.17	391.79	414.84	406.77	423.04
89	415.49	438.57	464.37	453.58	471.72
90	472.21	498.45	527.77	515.62	536.25
91	526.39	555.63	588.31	574.83	597.83
92	587.63	620.27	656.76	641.70	667.37
93	659.95	696.62	737.60	720.69	749.51
94	752.39	794.19	840.91	824.73	857.72

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Unisex
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	1.66	1.75	1.85	2.49	2.59
26	1.68	1.78	1.88	2.59	2.69
27	1.70	1.79	1.90	2.61	2.72
28	1.72	1.82	1.93	2.66	2.77
29	1.76	1.86	1.97	2.71	2.82
30	1.80	1.90	2.01	2.78	2.90
31	1.84	1.94	2.06	2.88	2.99
32	1.89	1.99	2.11	2.99	3.11
33	1.96	2.07	2.19	3.15	3.28
34	2.05	2.17	2.29	3.34	3.47
35	2.15	2.27	2.40	3.56	3.70
36	2.27	2.39	2.54	3.82	3.97
37	2.42	2.55	2.70	4.15	4.31
38	2.59	2.73	2.89	4.52	4.71
39	2.77	2.92	3.09	4.94	5.14
40	2.98	3.15	3.33	5.44	5.65
41	3.20	3.38	3.58	5.96	6.20
42	3.44	3.63	3.85	6.54	6.80
43	3.71	3.92	4.15	7.16	7.45
44	3.99	4.21	4.46	7.83	8.15
45	4.30	4.54	4.81	8.54	8.88
46	4.65	4.90	5.19	9.28	9.66
47	5.01	5.28	5.60	10.08	10.48
48	5.41	5.71	6.04	10.94	11.37
49	5.84	6.17	6.53	11.88	12.35
50	6.34	6.69	7.08	12.91	13.42
51	6.90	7.28	7.71	14.08	14.64
52	7.54	7.96	8.43	15.39	16.00
53	8.29	8.75	9.26	16.88	17.56
54	9.10	9.60	10.17	18.49	19.23
55	10.00	10.55	11.17	20.21	21.02
56	10.98	11.59	12.27	22.02	22.90
57	11.99	12.66	13.40	23.90	24.86
58	13.12	13.85	14.67	25.88	26.91
59	14.38	15.17	16.07	27.99	29.11

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term
Products Ultimate Premium Rates – Unisex
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
60	15.80	16.68	17.66	30.36	31.58
61	17.39	18.36	19.44	33.06	34.39
62	19.25	20.32	21.52	36.14	37.59
63	21.37	22.56	23.88	39.61	41.20
64	23.74	25.06	26.53	43.42	45.16
65	26.31	27.78	29.41	47.45	49.35
66	29.10	30.72	32.52	51.66	53.72
67	32.05	33.83	35.82	55.98	58.22
68	35.24	37.20	39.39	60.49	62.91
69	38.80	40.95	43.36	65.41	68.02
70	45.68	48.22	51.05	75.57	78.60
71	52.20	55.10	58.34	84.76	88.15
72	59.89	63.22	66.94	95.35	99.16
73	68.84	72.66	76.94	107.40	111.69
74	78.98	83.36	88.27	120.93	125.77
75	92.64	97.79	103.54	139.48	145.06
76	105.18	111.02	117.55	155.64	161.87
77	118.74	125.34	132.71	172.57	179.47
78	133.47	140.88	149.17	190.38	197.99
79	149.76	158.08	167.38	209.57	217.95
80	172.06	181.62	192.30	236.06	245.50
81	193.43	204.18	216.19	260.09	270.50
82	217.95	230.06	243.59	287.12	298.61
83	245.66	259.31	274.56	317.11	329.79
84	276.29	291.64	308.80	349.29	363.26
85	315.75	333.29	352.90	391.31	406.96
86	351.74	371.28	393.12	427.12	444.20
87	389.72	411.37	435.57	464.95	483.55
88	429.61	453.47	480.15	505.25	525.46
89	471.90	498.12	527.42	546.99	568.87
90	526.48	555.73	588.42	601.81	625.88
91	576.24	608.25	644.03	649.56	675.54
92	631.55	666.64	705.85	704.17	732.34
93	696.84	735.56	778.82	771.48	802.34
94	782.15	825.60	874.17	860.58	895.00

REINSURANCE PREMIUMS

RATE SCHEDULE S-4

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 20
Current Premium Rates – Males
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
20	0.74	0.92	1.25	1.79	2.90
21	0.74	0.92	1.25	1.79	2.90
22	0.74	0.92	1.25	1.79	2.90
23	0.74	0.92	1.25	1.79	2.90
24	0.74	0.92	1.25	1.79	2.90
25	0.74	0.92	1.25	1.79	2.90
26	0.74	0.92	1.26	1.81	2.90
27	0.75	0.93	1.28	1.83	2.90
28	0.75	0.94	1.29	1.86	2.90
29	0.75	0.95	1.31	1.90	2.92
30	0.76	0.96	1.33	1.95	2.98
31	0.76	0.97	1.34	2.00	3.08
32	0.76	0.98	1.34	2.06	3.21
33	0.77	1.00	1.36	2.14	3.38
34	0.78	1.03	1.38	2.24	3.57
35	0.80	1.07	1.43	2.38	3.78
36	0.84	1.13	1.50	2.55	4.01
37	0.88	1.21	1.59	2.77	4.26
38	0.94	1.30	1.71	3.02	4.56
39	1.02	1.40	1.85	3.32	4.92
40	1.11	1.51	2.02	3.67	5.36
41	1.22	1.62	2.22	4.09	5.90
42	1.34	1.74	2.46	4.56	6.53
43	1.48	1.88	2.72	5.08	7.23
44	1.64	2.03	3.00	5.63	7.98
45	1.81	2.21	3.30	6.21	8.77
46	2.00	2.42	3.61	6.80	9.58
47	2.21	2.65	3.95	7.42	10.44
48	2.44	2.92	4.31	8.08	11.36
49	2.68	3.20	4.69	8.79	12.36

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 20
Current Premium Rates – Males
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	2.93	3.49	5.09	9.55	13.47
51	3.17	3.79	5.50	10.37	14.70
52	3.40	4.09	5.93	11.25	16.02
53	3.68	4.44	6.40	12.20	17.43
54	4.04	4.84	6.94	13.22	18.94
55	4.56	5.33	7.60	14.37	20.59
56	5.30	5.94	8.40	15.67	22.42
57	6.19	6.64	9.32	17.10	24.40
58	7.14	7.40	10.32	18.59	26.40
59	7.99	8.17	11.33	20.03	28.26
60	8.60	8.86	12.27	21.25	29.70

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term20
Current Premium Rates – Females
[***] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
20	0.61	0.74	1.03	1.29	2.02
21	0.61	0.74	1.03	1.29	2.02
22	0.61	0.74	1.03	1.29	2.02
23	0.61	0.74	1.03	1.29	2.02
24	0.61	0.74	1.03	1.29	2.02
25	0.62	0.75	1.03	1.29	2.05
26	0.63	0.75	1.04	1.32	2.10
27	0.64	0.75	1.05	1.36	2.16
28	0.64	0.75	1.07	1.42	2.24
29	0.65	0.75	1.08	1.47	2.32
30	0.66	0.75	1.10	1.53	2.40
31	0.66	0.76	1.11	1.58	2.46
32	0.66	0.78	1.12	1.63	2.51
33	0.66	0.81	1.13	1.70	2.58
34	0.66	0.84	1.15	1.77	2.67
35	0.67	0.88	1.17	1.87	2.82
36	0.70	0.93	1.23	2.00	3.03
37	0.74	1.00	1.31	2.14	3.29
38	0.79	1.07	1.41	2.31	3.60
39	0.85	1.14	1.51	2.50	3.92
40	0.91	1.22	1.62	2.71	4.25
41	0.97	1.30	1.73	2.94	4.58
42	1.03	1.38	1.85	3.18	4.93
43	1.11	1.47	1.98	3.45	5.29
44	1.19	1.56	2.13	3.73	5.69
45	1.28	1.67	2.28	4.02	6.12
46	1.39	1.79	2.45	4.32	6.59
47	1.51	1.92	2.63	4.64	7.10
48	1.65	2.06	2.83	4.97	7.64
49	1.79	2.21	3.04	5.33	8.22

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corp., this information has been filed separately with the Securities and Exchange Commission.

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 20
Current Premium Rates – Females
[* * *] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	1.94	2.38	3.26	5.72	8.82
51	2.08	2.56	3.49	6.14	9.44
52	2.23	2.75	3.37	6.58	10.08
53	2.39	2.96	4.00	7.06	10.76
54	2.57	3.19	4.31	7.57	11.50
55	2.79	3.45	4.66	8.14	12.35
56	3.05	3.75	5.08	8.77	13.34
57	3.35	4.08	5.56	9.47	14.45
58	3.68	4.44	6.09	10.21	15.59
59	4.00	4.82	6.63	10.95	16.63
60	4.28	5.18	7.16	11.60	17.39

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 20
Guaranteed Premium Rates – Unisex
[* * *] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
15	0.00	0.00	1.21	0.00	2.72
16	0.00	0.00	1.21	0.00	2.72
17	0.00	0.00	1.21	0.00	2.72
18	0.00	0.00	1.21	0.00	2.72
19	0.00	0.00	1.21	0.00	2.72
20	0.71	0.88	1.21	1.69	2.72
21	0.71	0.88	1.21	1.69	2.72
22	0.71	0.88	1.21	1.69	2.72
23	0.71	0.88	1.21	1.69	2.72
24	0.71	0.88	1.21	1.69	2.72
25	0.72	0.89	1.21	1.69	2.73
26	0.72	0.89	1.22	1.71	2.74
27	0.73	0.89	1.23	1.74	2.75
28	0.73	0.90	1.25	1.77	2.77
29	0.73	0.91	1.26	1.81	2.80
30	0.74	0.92	1.28	1.87	2.86
31	0.74	0.93	1.29	1.92	2.96
32	0.74	0.94	1.29	1.97	3.07
33	0.75	0.96	1.31	2.05	3.22
34	0.76	0.99	1.33	2.15	3.39
35	0.77	1.03	1.38	2.28	3.59
36	0.81	1.09	1.45	2.44	3.81
37	0.85	1.17	1.53	2.64	4.07
38	0.91	1.25	1.65	2.88	4.37
39	0.99	1.35	1.78	3.16	4.72
40	1.07	1.45	1.94	3.48	5.14
41	1.17	1.56	2.12	3.86	5.64
42	1.28	1.67	2.34	4.28	6.21
43	1.41	1.80	2.57	4.75	6.84
44	1.55	1.94	2.83	5.25	7.52
45	1.70	2.10	3.10	5.77	8.24
46	1.88	2.29	3.38	6.30	8.98
47	2.07	2.50	3.69	6.86	9.77
48	2.28	2.75	4.01	7.46	10.62
49	2.50	3.00	4.36	8.10	11.53

SAFECO LIFE INSURANCE COMPANY

SAFECO-Term 20
Guaranteed Premium Rates – Unisex
[* * *] Policy Fee

Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
50	2.73	3.27	4.72	8.78	12.54
51	2.95	3.54	5.10	9.52	13.65
52	3.17	3.82	5.49	10.32	14.83
53	3.42	4.14	5.92	11.17	16.10
54	3.75	4.51	6.41	12.09	17.45
55	4.21	4.95	7.01	13.12	18.94
56	4.85	5.50	7.74	14.29	20.60
57	5.62	6.13	8.57	15.57	22.41
58	6.45	6.81	9.47	16.91	22.24
59	7.19	7.50	10.39	18.21	25.93
60	7.74	8.12	11.25	19.32	27.24

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corp., this information has been filed separately with the Securities and Exchange Commission.

SAFECO LIFE INSURANCE COMPANY

All SAFECO –Term Products
Ultimate Premium Rates – Males
[* * *] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	1.72	1.81	1.92	2.70	2.81
26	1.74	1.84	1.95	2.80	2.91
27	1.76	1.85	1.96	2.82	2.93
28	1.78	1.88	1.99	2.86	2.98
29	1.82	1.92	2.03	2.91	3.02
30	1.85	1.96	2.07	2.97	3.09
31	1.89	1.99	2.11	3.07	3.20
32	1.94	2.04	2.16	3.20	3.32
33	2.01	2.12	2.25	3.36	3.50
34	2.11	2.22	2.35	3.56	3.70
35	2.20	2.33	2.46	3.80	3.96
36	2.32	2.45	2.60	4.08	4.24
37	2.47	2.61	2.76	4.42	4.60
38	2.64	2.79	2.95	4.82	5.01
39	2.82	2.98	3.15	5.26	5.47
40	3.04	3.21	3.40	5.78	6.01
41	3.26	3.44	3.64	6.64	6.59
42	3.50	3.69	3.91	6.96	7.23
43	3.78	3.99	4.22	7.63	7.94
44	4.07	4.29	4.55	8.37	8.71
45	4.39	4.64	4.91	9.14	9.51
46	4.76	5.02	5.32	9.96	10.36
47	5.13	5.42	5.74	10.84	11.27
48	5.56	5.87	6.21	11.79	12.26
49	6.02	6.35	6.72	12.83	13.34
50	6.54	6.90	7.31	13.97	14.52
51	7.13	7.53	7.97	15.27	15.88
52	7.82	8.25	8.74	16.73	17.40
53	8.62	9.10	9.63	18.40	19.14
54	9.49	10.02	10.61	20.21	21.02
.					
55	10.47	11.05	11.70	22.15	23.03
56	11.55	12.19	12.91	24.21	25.17
57	12.67	13.38	14.17	26.37	27.43
58	13.95	14.72	15.59	28.65	29.80
59	15.35	16.20	17.16	31.09	32.34

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Males
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
60	16.94	17.88	18.93	33.81	35.17
61	18.69	19.73	20.89	36.89	38.36
62	20.72	21.88	23.16	40.35	41.96
63	23.01	24.29	25.72	44.22	45.99
64	25.57	26.99	28.57	48.45	50.39
65	28.35	29.93	31.69	52.93	55.05
66	31.38	33.12	35.07	57.63	59.94
67	34.61	36.53	38.68	62.49	64.99
68	38.12	40.24	42.60	67.58	70.29
69	42.03	44.36	46.97	73.12	76.05
70	49.53	52.29	55.36	84.50	87.88
71	56.62	59.76	63.28	94.69	98.47
72	64.91	68.51	72.54	106.34	110.60
73	74.50	78.63	83.26	119.50	124.28
74	85.29	90.03	95.33	134.21	139.58
75	99.81	105.35	111.55	154.40	160.57
76	113.04	119.32	126.34	171.83	178.70
77	127.30	134.37	142.28	189.99	197.59
78	142.71	150.64	159.50	209.00	217.36
79	159.69	168.56	178.48	229.38	238.56
80	182.92	193.09	204.44	257.52	267.82
81	204.99	216.38	229.11	282.76	294.07
82	230.21	243.00	257.29	311.00	323.44
83	258.60	272.97	289.03	342.00	355.68
84	289.87	305.98	323.98	375.07	390.07
85	330.13	348.48	368.97	417.73	434.44
86	366.47	386.83	409.59	453.14	471.27
87	404.55	427.02	452.14	490.36	509.98
88	444.21	468.89	496.48	529.87	551.07
89	486.00	513.00	543.18	570.34	593.16
90	540.05	570.06	603.59	623.36	648.29
91	588.70	621.41	657.96	668.24	694.97
92	642.54	678.23	718.13	719.79	748.58
93	706.06	745.29	789.13	784.18	815.55
94	789.59	833.46	882.48	869.54	904.33

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Females
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	1.40	1.48	1.57	1.68	1.75
26	1.44	1.52	1.61	1.74	1.81
27	1.46	1.55	1.64	1.79	1.86
28	1.50	1.58	1.68	1.86	1.93
29	1.55	1.64	1.73	1.94	2.01
30	1.60	1.69	1.79	2.02	2.10
31	1.65	1.74	1.84	2.10	2.19
32	1.69	1.79	1.89	2.19	2.28
33	1.76	1.85	1.96	2.30	2.39
34	1.84	1.94	2.06	2.43	2.53
35	1.92	2.03	2.15	2.58	2.68
36	2.05	2.16	2.29	2.79	2.90
37	2.20	2.33	2.46	3.05	3.17
38	2.37	2.50	2.65	3.34	3.47
39	2.55	2.70	2.85	3.66	3.81
40	2.76	2.91	3.08	4.05	4.21
41	2.99	3.16	3.34	4.46	4.63
42	3.22	3.40	3.60	4.87	5.06
43	3.45	3.64	3.86	5.27	5.49
44	3.68	3.88	4.11	5.68	5.91
45	3.93	4.15	4.40	6.11	6.36
46	4.20	4.43	4.69	6.57	6.83
47	4.50	4.75	5.03	7.03	7.31
48	4.81	5.07	5.37	7.53	7.83
49	5.14	5.43	5.75	8.08	8.41
50	5.53	5.84	6.18	8.67	9.02
51	5.96	6.29	6.66	9.30	9.67
52	6.44	6.80	7.20	10.01	10.41
53	6.97	7.36	7.79	10.80	11.24
54	7.52	7.94	8.40	11.61	12.08
55	8.10	8.55	9.05	12.44	12.94
56	8.69	9.17	9.71	13.27	13.80
57	9.26	9.78	10.35	14.03	14.59
58	9.84	10.39	11.00	14.78	15.38
59	10.48	11.07	11.72	15.59	16.22

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Females
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
60	11.25	11.87	12.57	16.55	17.22
61	12.19	12.87	13.62	17.76	18.47
62	13.36	14.11	14.94	19.31	20.8
63	14.80	15.63	16.55	21.19	2203
64	16.43	17.34	18.36	23.29	24.22
65	18.17	19.18	20.31	25.51	26.53
66	19.99	21.10	22.34	27.75	28.87
67	21.83	23.04	24.39	29.93	31.13
68	23.74	25.06	26.53	32.13	33.42
69	25.87	27.31	28.91	34.53	35.91
70	30.25	31.93	33.81	39.85	41.45
71	34.55	36.47	38.61	45.04	46.84
72	39.83	42.04	44.51	51.39	53.44
73	46.22	48.79	51.66	58.99	61.35
74	53.71	56.70	60.03	67.82	70.53
75	63.98	67.53	71.50	79.83	83.02
76	73.75	77.84	82.42	90.92	94.55
77	84.52	89.21	94.46	102.87	106.98
78	96.49	101.85	107.84	115.87	120.51
79	110.04	116.15	122.98	130.34	135.55
80	128.59	135.74	143.72	150.20	156.20
81	147.19	155.37	164.50	169.45	176.23
82	168.93	178.31	188.80	191.63	199.30
83	193.88	204.65	216.69	217.52	226.22
84	221.96	234.29	248.08	246.20	256.05
85	258.21	272.55	288.58	285.64	297.07
86	292.79	309.06	327.24	323.01	335.93
87	330.40	348.76	369.27	363.29	377.82
88	371.17	391.79	414.84	406.77	423.04
89	415.49	438.57	464.37	453.58	471.72
90	472.21	498.45	527.77	515.62	536.25
91	526.39	555.63	588.31	574.83	597.83
92	587.63	620.27	656.76	641.70	667.37
93	659.95	696.62	737.60	720.69	749.51
94	752.39	794.19	840.91	824.73	857.72

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate Premium Rates – Unisex
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	1.66	1.75	1.85	2.49	2.59
26	1.68	1.78	1.88	2.59	2.69
27	1.70	1.79	1.90	2.61	2.72
28	1.72	1.82	1.93	2.66	2.77
29	1.76	1.86	1.97	2.71	2.82
30	1.80	1.90	2.01	2.78	2.90
31	1.84	1.94	2.06	2.88	2.99
32	1.89	1.99	2.11	2.99	3.11
33	1.96	2.07	2.19	3.15	3.28
34	2.05	2.17	2.29	3.34	3.47
35	2.15	2.27	2.40	3.56	3.70
36	2.27	2.39	2.54	3.82	3.97
37	2.42	2.55	2.70	4.15	4.31
38	2.59	2.73	2.89	4.52	4.71
39	2.77	2.92	3.09	4.94	5.14
40	2.98	3.15	3.33	5.44	5.65
41	3.20	3.38	3.58	5.96	6.20
42	3.44	3.63	3.85	6.54	6.80
43	3.71	3.92	4.15	7.16	7.45
44	3.99	4.21	4.46	7.83	8.15
45	4.30	4.54	4.81	8.54	8.88
46	4.65	4.90	5.19	9.28	9.66
47	5.01	5.28	5.60	10.08	10.48
48	5.41	5.71	6.04	10.94	11.37
49	5.84	6.17	6.53	11.88	12.35
50	6.34	6.69	7.08	12.91	13.42
51	6.90	7.28	7.71	14.08	14.64
52	7.54	7.96	8.43	15.39	16.00
53	8.29	8.75	9.26	16.88	17.56
54	9.10	9.60	10.17	18.49	19.23
55	10.00	10.55	11.17	20.21	21.02
56	10.98	11.59	12.27	22.02	22.90
57	11.99	12.66	13,40	23.90	24.86
58	13.12	13.85	14.67	25.88	26.91
59	14.38	15.17	16.07	27.99	29.11

SAFECO LIFE INSURANCE COMPANY

All SAFECO-Term Products
Ultimate premium Rates – Unisex
[***] Policy Fee

Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
60	15.80	16.68	17.66	30.36	31.58
61	17.39	18.36	19.44	33.06	34.39
62	19.25	20.32	21.52	36.14	37.59
63	21.37	22.56	23.88	39.61	41.20
64	23.74	25.06	26.53	43.42	45.16
65	26.31	27.78	29.41	47.45	49.35
66	29.10	30.72	32.52	51.66	53.72
67	32.05	33.83	35.82	55.98	58.22
68	35.24	37.20	39.39	60.49	62.91
69	38.80	40.95	43.36	65.41	68.02
70	45.68	48.22	51.05	75.57	78.60
71	52.20	55.10	58.34	84.76	88.15
72	59.89	63.22	66.94	95.35	99.16
73	68.84	72.66	76.94	107.40	111.69
74	78.98	83.36	88.27	120.93	125.77
75	92.64	97.79	103.54	139.48	145.06
76	105.18	111.02	117.55	155.64	161.87
77	118.74	125.34	132.71	172.57	179.47
78	133.47	140.88	149.17	190.38	197.99
79	149.76	158.08	167.38	209.57	217.95
80	172.06	181.62	192.30	236.06	245.50
81	193.43	204.18	216.19	260.09	270.50
82	217.95	230.06	243.59	287.12	298.61
83	245.66	259.31	274.56	317.11	329.79
84	276.29	291.64	308.80	349.29	363.26
85	315.75	333.29	352.90	391.31	406.96
86	351.74	371.28	393.12	427.12	444.20
87	389.72	411.37	435.57	464.95	483.55
88	429.61	453.47	480.15	505.25	525.46
89	471.90	498.12	527.42	546.99	568.87
90	526.48	555.73	588.42	601.81	625.88
91	576.24	608.25	644.03	649.56	675.54
92	631.55	666.64	705.85	704.17	732.34
93	696.84	735.56	778.82	771.48	802.34
94	782.15	825.60	874.17	860.58	895.00

Reinsurance Premiums

Rate Schedules S – 5

SUPPLEMENTARY BENEFITS RATES

Level Period		ART for After Level Period	
Issue Age	WP	Attn Age	WP
15	0.06	25	0.06
16	0.06	26	0.06
17	0.06	27	0.07
18	0.06	28	0.07
19	0.06	29	0.08
20	0.06	30	0.08
21	0.06	31	0.08
22	0.07	32	0.09
23	0.07	33	0.09
24	0.07	34	0.09
25	0.07	35	0.10
26	0.08	36	0.11
27	0.08	37	0.12
28	0.09	38	0.13
29	0.09	39	0.13
30	0.10	40	0.15
31	0.10	41	0.17
32	0.11	42	0.18
33	0.12	43	0.20
34	0.13	44	0.23
35	0.14	45	0.27
36	0.16	46	0.33
37	0.18	47	0.38
38	0.20	48	0.46
39	0.22	49	0.57
40	0.26	50	0.73
41	0.31	51	0.96
42	0.37	52	1.25
43	0.46	53	1.59
44	0.57	54	1.90
45	0.71	55	2.18
46	0.87	56	2.38
47	1.06	57	2.55
48	1.26	58	2.70
49	1.48	59	2.88
50	1.72	60	
51	1.89	61	
52	2.06	62	
53	2.23	63	
54	2.38	64	
55	2.51		
56			
57			
58			
59			
60			

REINSURANCE **P**REMIUMS

RATE **S**CHEDULES **S-6**

RGA REINSURANCE COMPANY

Annual

Male

**RP-98 Life Nonsmoker

Premiums ALB

Issue Age	01	02	03	04	05	06	07	08	09	10	Policy Year 11	12	13	14	15	16	17	18	19	20	000021+	Attnd Age
000	1.01	.71	.53	.46	.39	.33	.32	.30	.30	.30	.30	.34	.40	.54	.71	.97	1.20	1.29	1.35	1.40	1.41	020
001	.49	.49	.44	.37	.30	.26	.25	.27	.28	.30	.33	.39	.54	.71	.99	1.23	1.31	1.38	1.42	1.44	1.43	021
002	.41	.39	.34	.30	.26	.25	.25	.28	.30	.33	.39	.53	.71	.99	1.26	1.35	1.42	1.47	1.49	1.48	1.47	022
003	.37	.32	.28	.26	.25	.25	.27	.30	.33	.39	.52	.70	.98	1.24	1.38	1.45	1.52	1.54	1.55	1.53	1.52	023
004	.32	.28	.26	.25	.25	.27	.30	.33	.39	.50	.69	.95	1.22	1.33	1.48	1.55	1.59	1.59	1.59	1.58	1.58	024
005	.28	.26	.25	.25	.27	.30	.33	.39	.50	.68	.94	1.19	1.30	1.39	1.57	1.61	1.63	1.63	1.63	1.63	1.63	025
006	.25	.25	.25	.27	.30	.33	.38	.50	.68	.89	1.16	1.29	1.36	1.43	1.63	1.65	1.66	1.67	1.67	1.68	1.68	026
007	.22	.24	.25	.30	.33	.38	.50	.68	.89	1.12	1.27	1.36	1.42	1.49	1.65	1.68	1.69	1.69	1.70	1.70	1.72	027
008	.22	.24	.26	.33	.37	.50	.68	.89	1.12	1.27	1.36	1.42	1.49	1.57	1.65	1.69	1.70	1.71	1.71	1.72	1.75	028
009	.22	.25	.30	.37	.50	.68	.89	1.12	1.27	1.36	1.42	1.49	1.57	1.62	1.64	1.71	1.71	1.72	1.73	1.76	1.79	029
010	.22	.27	.36	.50	.68	.89	1.12	1.27	1.36	1.42	1.49	1.57	1.62	1.63	1.64	1.72	1.72	1.74	1.76	1.80	1.84	030
011	.25	.33	.49	.68	.89	1.12	1.27	1.36	1.42	1.49	1.57	1.62	1.63	1.61	1.63	1.73	1.74	1.77	1.81	1.84	1.87	031
012	.31	.46	.66	.89	1.12	1.27	1.36	1.41	1.46	1.53	1.60	1.63	1.61	1.62	1.64	1.75	1.77	1.81	1.85	1.88	1.90	032
013	.43	.61	.88	1.12	1.27	1.34	1.41	1.44	1.47	1.51	1.58	1.61	1.61	1.64	1.66	1.78	1.81	1.85	1.87	1.90	1.91	033
014	.52	.74	.99	1.13	1.19	1.24	1.29	1.30	1.31	1.35	1.40	1.46	1.47	1.52	1.57	1.67	1.71	1.74	1.76	1.78	1.79	034
015	.66	.87	.98	1.04	1.08	1.10	1.12	1.13	1.13	1.17	1.22	1.28	1.32	1.39	1.46	1.55	1.60	1.62	1.64	1.66	1.78	035
016	.86	.97	1.02	1.06	1.08	1.07	1.09	1.09	1.10	1.13	1.17	1.25	1.30	1.39	1.47	1.56	1.60	1.63	1.65	1.66	1.79	036
017	.91	.99	1.02	1.05	1.05	1.03	1.05	1.06	1.07	1.10	1.15	1.24	1.30	1.39	1.49	1.57	1.61	1.63	1.65	1.66	1.68	037
018	.91	.96	.98	1.00	.99	.99	1.00	1.01	1.03	1.07	1.15	1.23	1.31	1.40	1.50	1.58	1.61	1.63	1.64	1.66	1.66	038
019	.88	.91	.92	.93	.93	.93	.94	.95	1.00	1.06	1.15	1.23	1.32	1.41	1.52	1.60	1.62	1.63	1.64	1.64	1.64	039
020	.81	.84	.84	.84	.86	.86	.88	.91	.97	1.04	1.15	1.23	1.32	1.42	1.53	1.61	1.63	1.64	1.64	1.63	1.63	040
021	.72	.75	.75	.76	.77	.80	.83	.86	.95	1.03	1.14	1.24	1.33	1.43	1.55	1.63	1.64	1.64	1.63	1.62	1.63	041
022	.67	.70	.69	.70	.72	.75	.80	.85	.93	1.03	1.15	1.24	1.33	1.44	1.56	1.65	1.66	1.65	1.65	1.66	1.68	042
023	.66	.68	.67	.68	.70	.75	.80	.85	.94	1.05	1.16	1.24	1.34	1.46	1.58	1.67	1.68	1.71	1.74	1.80	1.94	043
024	.64	.65	.65	.66	.69	.74	.79	.86	.95	1.06	1.17	1.25	1.35	1.49	1.60	1.69	1.71	1.74	1.80	1.86	1.94	044
025	.62	.62	.63	.65	.68	.74	.79	.87	.97	1.08	1.18	1.27	1.38	1.52	1.63	1.73	1.77	1.84	1.92	2.01	2.11	045
026	.60	.60	.61	.64	.67	.74	.80	.89	.99	1.10	1.20	1.29	1.42	1.56	1.67	1.79	1.87	1.96	2.07	2.18	2.31	046
027	.57	.58	.61	.63	.68	.75	.83	.92	1.02	1.13	1.23	1.34	1.46	1.61	1.75	1.90	2.00	2.13	2.27	2.43	2.59	047
028	.55	.57	.61	.65	.71	.78	.87	.96	1.07	1.18	1.28	1.40	1.53	1.70	1.87	2.04	2.19	2.36	2.55	2.74	2.95	048
029	.54	.57	.63	.67	.74	.82	.91	1.01	1.12	1.23	1.35	1.48	1.65	1.83	2.01	2.22	2.41	2.63	2.86	3.10	3.36	049

By: OPS$TAPW455

Document #: 3028-00-00

Exhibit: S - 6

RGA REINSURANCE COMPANY

Male **Annual** ****RP-98 Life Nonsmoker** **Premiums ALB** — Policy Year

Issue Age	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	000021+	Attnd Age
030	.52	.56	.64	.71	.78	.86	.96	1.06	1.18	1.30	1.44	1.60	1.79	1.97	2.17	2.43	2.66	2.93	3.20	3.50	3.82	050
031	.51	.57	.67	.74	.82	.91	1.01	1.12	1.24	1.39	1.56	1.74	1.93	2.13	2.36	2.67	2.95	3.26	3.59	3.95	4.34	051
032	.51	.58	.70	.79	.88	.97	1.08	1.20	1.35	1.52	1.71	1.90	2.12	2.35	2.61	2.95	3.27	3.61	3.98	4.39	4.83	052
033	.51	.59	.74	.84	.95	1.07	1.18	1.32	1.50	1.69	1.89	2.11	2.34	2.61	2.90	3.28	3.61	3.98	4.38	4.81	5.29	053
034	.52	.61	.79	.91	1.04	1.17	1.30	1.48	1.67	1.88	2.10	2.34	2.60	2.91	3.24	3.63	3.99	4.38	4.81	5.27	5.78	054
035	.53	.64	.85	1.00	1.14	1.28	1.46	1.66	1.87	2.10	2.34	2.59	2.89	3.23	3.60	4.02	4.41	4.83	5.29	5.78	6.34	055
036	.55	.68	.92	1.11	1.27	1.45	1.65	1.86	2.09	2.34	2.58	2.86	3.21	3.59	3.99	4.46	4.87	5.32	5.80	6.35	6.98	056
037	.57	.72	.99	1.20	1.39	1.58	1.80	2.02	2.28	2.55	2.81	3.14	3.53	3.95	4.40	4.91	5.35	5.84	6.39	7.01	7.71	057
038	.59	.76	1.06	1.28	1.49	1.69	1.92	2.15	2.44	2.73	3.02	3.40	3.85	4.33	4.82	5.37	5.86	6.41	7.04	7.74	8.53	058
039	.63	.81	1.15	1.38	1.60	1.81	2.05	2.29	2.59	2.90	3.25	3.67	4.19	4.74	5.27	5.83	6.43	7.07	7.77	8.56	9.45	059
040	.67	.87	1.24	1.49	1.73	1.94	2.19	2.44	2.74	3.08	3.47	3.96	4.56	5.18	5.76	6.35	7.01	7.80	8.59	9.48	10.49	060
041	.72	.94	1.36	1.63	1.87	2.09	2.33	2.58	2.88	3.26	3.71	4.27	4.96	5.66	6.32	6.94	7.61	8.48	9.51	10.53	11.67	061
042	.77	1.04	1.49	1.78	2.03	2.26	2.51	2.76	3.07	3.48	3.98	4.60	5.34	6.15	6.90	7.54	8.31	9.20	10.39	11.68	12.92	062
043	.83	1.16	1.62	1.94	2.22	2.47	2.73	2.99	3.31	3.74	4.28	4.93	5.74	6.62	7.47	8.20	9.06	10.10	11.32	12.82	14.25	063
044	.89	1.29	1.76	2.11	2.41	2.69	2.95	3.24	3.58	4.02	4.60	5.30	6.19	7.13	8.09	8.93	9.92	11.08	12.44	14.05	15.86	064
045	.96	1.44	1.91	2.29	2.61	2.91	3.20	3.53	3.85	4.31	4.90	5.72	6.68	7.69	8.78	9.73	10.84	12.12	13.64	15.46	17.67	065
046	1.04	1.61	2.06	2.47	2.82	3.16	3.49	3.80	4.13	4.63	5.35	6.17	7.20	8.30	9.56	10.60	11.80	13.23	14.94	17.02	19.50	066
047	1.13	1.75	2.20	2.63	3.02	3.40	3.78	4.10	4.51	5.08	5.90	6.81	7.91	9.09	10.45	11.58	12.93	14.56	16.54	18.60	21.39	067
048	1.22	1.83	2.31	2.77	3.21	3.63	4.07	4.48	4.99	5.64	6.64	7.67	8.85	10.09	11.43	12.72	14.28	16.18	18.60	21.39	24.37	068
049	1.32	1.91	2.41	2.91	3.40	3.86	4.38	4.90	5.53	6.29	7.48	8.66	9.91	11.16	12.48	13.96	15.77	18.17	21.02	24.08	27.34	069
050	1.41	1.98	2.50	3.03	3.58	4.12	4.73	5.37	6.15	7.01	8.45	9.79	11.06	12.33	13.61	15.32	17.70	20.61	23.75	27.09	30.61	070
051	1.51	2.04	2.58	3.14	3.78	4.39	5.11	5.90	6.83	7.83	9.55	11.05	12.34	13.61	14.83	17.18	20.15	23.36	26.80	30.43	34.26	071
052	1.62	2.16	2.73	3.35	4.07	4.77	5.57	6.48	7.56	8.71	10.65	12.33	13.62	14.85	16.53	19.54	22.82	26.34	30.09	33.91	38.27	072
053	1.76	2.35	2.99	3.69	4.48	5.25	6.15	7.15	8.31	9.62	11.75	13.57	14.80	16.48	18.78	22.11	25.71	29.56	33.36	37.55	42.63	073
054	1.90	2.57	3.28	4.08	4.93	5.79	6.79	7.89	9.13	10.61	12.95	14.76	16.43	18.73	21.32	24.98	28.92	32.68	36.68	41.54	47.49	074
055	2.06	2.82	3.60	4.51	5.44	6.40	7.51	8.68	10.00	11.69	14.27	16.38	18.67	21.25	24.17	28.18	31.89	35.67	40.29	45.96	52.87	075
056	2.24	3.10	3.96	4.98	6.01	7.08	8.29	9.54	10.95	12.87	15.74	18.49	21.19	23.95	27.34	30.98	34.53	38.89	44.25	50.82	58.71	076
057	2.42	3.39	4.42	5.55	6.72	7.80	9.09	10.44	11.96	14.11	17.21	20.32	23.42	26.31	30.29	33.54	37.53	42.46	48.51	55.92	64.61	077
058	2.60	3.68	5.00	6.22	7.57	8.56	9.91	11.10	13.04	15.36	18.64	21.88	25.22	28.35	32.94	36.51	40.94	46.39	53.22	67.21	70.59	078
059	2.79	4.00	5.67	6.94	8.51	9.37	10.79	12.43	14.18	16.69	20.13	23.45	27.02	30.42	35.75	39.72	44.62	50.93	58.53	67.21	77.04	079

Document #: 3028-00-00
Exhibit: S - 6

**RP-98
Life
Nonsmoker

Male   Annual   Premiums
                                          ALB

Policy Year

Issue Age	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	000021+	Attnd Age
060	2.99	4.35	6.40	7.73	9.48	10.47	11.73	13.53	15.39	18.08	21.65	25.00	28.81	32.53	38.73	43.13	48.98	56.18	64.35	73.60	83.89	080
061	3.19	4.70	7.21	8.60	10.64	11.41	12.73	14.70	16.66	19.51	23.17	26.51	30.60	34.70	41.88	47.33	54.18	61.93	70.71	80.39	90.94	081
062	3.45	5.14	7.95	9.53	11.37	12.31	14.10	16.10	18.71	21.42	25.06	28.40	32.82	37.43	44.95	51.62	59.19	67.81	77.31	87.74	99.09	082
063	3.78	5.68	8.59	10.52	12.02	13.76	15.72	18.26	21.08	24.09	27.43	31.33	35.54	40.86	47.97	55.43	64.01	73.52	84.10	95.81	108.81	083
064	4.13	6.28	9.28	11.60	13.43	15.34	17.82	20.57	23.50	26.77	30.49	33.87	38.44	44.56	51.12	59.54	68.92	79.47	91.35	104.63	119.61	084
065	4.52	6.94	10.02	12.78	14.96	17.38	20.06	22.92	26.10	29.73	32.83	36.03	41.54	48.52	54.53	63.63	73.99	85.85	99.21	114.37	131.53	085
066	4.93	7.66	10.81	14.06	16.94	19.56	22.34	25.44	28.98	31.89	34.74	38.93	44.84	52.73	57.80	67.82	79.50	92.73	107.85	125.07	144.49	086
067	5.45	8.49	11.86	15.55	19.18	21.54	24.96	27.99	31.55	33.99	38.04	42.53	48.92	57.18	62.09	73.41	86.30	101.10	118.02	137.19	158.81	087
068	6.09	9.47	13.20	17.26	21.25	23.84	27.64	30.96	34.11	37.58	42.03	46.93	53.84	62.32	67.94	80.37	94.69	111.09	129.75	150.84	174.60	088
069	6.78	10.54	14.65	19.12	23.52	26.40	30.58	34.23	37.72	41.53	46.38	51.65	59.06	68.18	74.30	88.07	103.90	121.97	142.27	165.61	191.44	089
070	7.55	11.70	16.23	21.17	26.04	29.20	33.81	37.85	41.67	45.82	51.03	56.65	64.62	74.56	81.31	96.51	113.93	133.76	156.20	181.33	209.25	090
071	8.38	12.96	17.97	23.44	28.80	32.28	37.38	41.82	45.98	50.43	55.98	61.99	70.67	81.59	88.97	105.68	124.78	146.46	170.79	197.91	228.07	091
072	9.27	14.32	19.86	25.88	31.79	35.63	41.22	46.06	50.51	55.21	61.14	67.66	77.19	89.11	97.13	115.30	135.98	159.24	185.23	214.20	246.37	092
073	10.22	15.80	21.89	28.51	35.02	39.22	45.32	50.50	55.21	60.19	66.62	73.78	84.16	97.12	105.75	125.28	147.79	171.93	199.43	230.02	263.93	093
074	11.28	17.41	24.12	31.41	38.55	43.13	49.70	55.20	60.19	65.59	72.64	80.45	91.72	105.74	114.92	135.71	159.03	185.09	214.13	246.38	282.08	094
075	12.43	19.19	26.57	34.58	42.39	47.29	54.32	60.19	65.59	71.52	79.21	87.67	99.86	114.91	124.51	146.52	171.18	198.71	229.34	263.30	300.72	095
076	13.70	21.14	29.25	38.03	46.49	51.69	59.23	65.59	71.52	77.99	86.32	95.45	108.53	124.49	134.42	157.70	183.75	212.79	245.04	280.66	319.85	096
077	15.09	23.27	32.16	41.70	50.81	56.36	64.54	71.51	77.99	84.99	93.99	103.74	117.58	134.41	144.66	169.26	196.74	227.33	261.16	298.46	339.60	097
078	16.01	25.59	35.27	45.58	55.40	61.42	70.38	77.98	84.99	92.54	102.14	112.39	126.94	144.65	155.23	181.19	210.14	242.23	277.67	316.82	359.97	098
079	18.27	28.06	38.55	49.69	60.37	66.97	76.74	84.98	92.53	100.57	110.66	121.33	136.61	155.22	166.14	193.49	223.87	257.50	294.70	335.76	380.98	099
080	19.89	30.50	41.85	53.89	65.50	72.67	83.25	92.16	100.30	108.87	119.59	130.92	147.18	167.01	178.54	207.73	240.03	275.85	315.47	359.19		099

Female risk premiums are based on the above male rates with a 4 year age setback for ages 21 and above. For ages 17 through 20, the female rates are the same as the male age 16 rate, and for ages 0 through 16, the female rates are the same as the male rates above.

RGA REINSURANCE COMPANY

Male   Annual   **RP-98 Life Smoker   Premiums ALB

Policy Year

Issue Age	01	02	03	04	05	06	07	08	09	10	11	12	13	14	15	16	17	18	19	20	000021+	Attnd Age
000	1.01	.71	.53	.46	.39	.33	.32	.30	.30	.30	.30	.34	.40	.54	.71	.97	1.20	1.29	1.35	1.40	1.41	020
001	.49	.49	.44	.37	.30	.26	.25	.27	.28	.30	.33	.39	.54	.71	.99	1.23	1.31	1.38	1.42	1.44	1.43	021
002	.41	.39	.34	.30	.26	.25	.25	.28	.30	.33	.39	.53	.71	.99	1.26	1.35	1.42	1.47	1.49	1.48	1.47	022
003	.37	.32	.28	.26	.25	.25	.27	.30	.33	.39	.52	.70	.98	1.24	1.38	1.45	1.52	1.54	1.55	1.53	1.52	023
004	.32	.28	.26	.25	.25	.27	.30	.33	.39	.50	.69	.95	1.19	1.22	1.33	1.48	1.55	1.59	1.59	1.59	1.88 1.58	024
005	.28	.26	.25	.25	.27	.30	.33	.39	.50	.68	.94	1.19	1.30	1.39	1.57	1.61	1.63	1.63	1.63	1.63	1.63	025
006	.25	.25	.25	.27	.30	.33	.38	.50	.68	.89	1.16	1.29	1.36	1.43	1.63	1.65	1.66	1.67	1.67	1.68	1.68	026
007	.22	.24	.25	.30	.33	.38	.50	.68	.89	1.12	1.27	1.36	1.42	1.49	1.65	1.68	1.69	1.69	1.70	1.70	1.72	027
008	.22	.24	.26	.33	.37	.50	.68	.89	1.12	1.27	1.36	1.42	1.49	1.57	1.65	1.69	1.70	1.71	1.71	1.72	1.75	028
009	.22	.25	.30	.37	.50	.68	.89	1.12	1.27	1.36	1.42	1.49	1.57	1.62	1.64	1.71	1.71	1.72	1.73	1.76	1.79	029
010	.22	.27	.36	.50	.68	.89	1.12	1.27	1.36	1.42	1.49	1.57	1.62	1.63	1.64	1.72	1.72	1.74	1.76	1.80	1.84	030
011	.25	.33	.49	.68	.89	1.12	1.27	1.36	1.42	1.49	1.57	1.62	1.63	1.61	1.62	1.73	1.74	1.77	1.81	1.84	1.87	031
012	.31	.46	.66	.89	1.12	1.27	1.36	1.41	1.46	1.53	1.60	1.63	1.61	1.62	1.64	1.75	1.77	1.81	1.85	1.88	1.90	032
013	.43	.61	.88	1.12	1.27	1.34	1.41	1.44	1.47	1.51	1.58	1.61	1.61	1.64	1.66	1.78	1.81	1.85	1.87	1.90	1.91	033
014	.85	1.24	1.59	1.76	1.86	1.93	1.99	1.99	1.99	2.03	2.08	2.13-	2.11	2.15	2.20	2.32	2.34	2.36	2.39	2.41	2.44	034
015	1.48	1.96	2.21	2.33	2.43	2.47	2.51	2.49	2.47	2.50	2.53	2.58	2.57	2.64	2.70	2.83	2.85	2.87	2.90	2.94	3.09	035
016	1.93	2.18	2.30	2.39	2.43	2.40	2.43	2.40	2.37	2.36	2.39	2.47	2.50	2.59	2.68	2.80	2.84	2.88	2.92	2.97	3.15	036
017	2.05	2.22	2.30	2.36	2.35	2.31	2.33	2.29	2.26	2.25	2.29	2.39	2.45	2.55	2.68	2.80	2.85	2.89	2.94	2.99	3.08	037
018	2.05	2.17	2.21	2.24	2.22	2.19	2.20	2.15	2.15	2.17	2.25	2.35	2.42	2.55	2.70	2.83	2.87	2.90	2.95	3.02	3.09	038
019	1.99	2.05	2.06	2.08	2.07	2.05	2.04	2.01	2.05	2.11	2.22	2.31	2.41	2.55	2.73	2.87	2.90	2.93	2.99	3.04	3.10	039
020	1.81	1.88	1.88	1.89	1.90	1.89	1.90	1.89	1.96	2.05	2.19	2.29	2.42	2.58	2.78	2.92	2.95	2.99	3.03	3.07	3.14	040
021	1.62	1.68	1.68	1.69	1.71	1.73	1.76	1.78	1.89	2.00	2.16	2.28	2.43	2.61	2.84	2.99	3.03	3.06	3.08	3.13	3.20	041
022	1.50	1.56	1.56	1.56	1.59	1.63	1.68	1.73	1.85	1.99	2.17	2.30	2.45	2.66	2.90	3.08	3.12	3.15	3.20	3.28	3.38	042
023	1.48	1.52	1.50	1.51	1.54	1.60	1.66	1.72	1.85	2.01	2.19	2.32	2.49	2.73	2.97	3.17	3.23	3.29	3.39	3.52	3.68	043
024	1.45	1.46	1.45	1.46	1.51	1.59	1.65	1.73	1.88	2.04	2.22	2.36	2.55	2.82	3.07	3.28	3.37	3.49	3.64	3.83	4.04	044
025	1.40	1.40	1.41	1.44	1.49	1.57	1.64	1.75	1.91	2.09	2.26	2.42	2.64	2.93	3.18	3.43	3.57	3.75	3.96	4.20	4.45	045
026	1.34	1.34	1.38	1.41	1.46	1.56	1.66	1.80	1.96	2.16	2.32	2.50	2.75	3.06	3.34	3.64	3.83	4.07	4.33	4.62	4.94	046
027	1.28	1.30	1.36	1.40	1.47	1.59	1.72	1.87	2.04	2.23	2.42	2.63	2.90	3.23	3.56	3.91	4.18	4.49	4.83	5.20	5.58	047
028	1.24	1.29	1.37	1.43	1.53	1.66	1.80	1.97	2.15	2.35	2.56	2.81	3.09	3.48	3.87	4.27	4.62	5.02	5.47	5.93	6.42	048
029	1.21	1.27	1.40	1.49	1.61	1.74	1.90	2.08	2.28	2.49	2.74	3.03	3.39	3.81	4.22	4.70	5.14	5.65	6.19	6.76	7.36	049

RGA REINSURANCE COMPANY

								Male	**Annual**	****RP-98 Life Smoker**	**Premiums**	**ALB**										
Issue Age	01	02	03	04	05	06	07	08	09	10 Policy Year	11	12	13	14	15	16	17	18	19	20	000021+	Attnd Age
030	1.17	1.27	1.44	1.57	1.69	1.84	2.01	2.21	2.42	2.67	2.96	3.32	3.74	4.15	4.61	5.19	5.74	6.34	6.99	7.68	8.41	050
031	1.15	1.28	1.50	1.65	1.79	1.96	2.14	2.35	2.59	2.90	3.26	3.67	4.09	4.54	5.06	5.75	6.40	7.11	7.88	8.70	9.60	051
032	1.15	1.30	1.58	1.75	1.92	2.10	2.31	2.55	2.84	3.20	3.63	4.05	4.52	5.04	5.62	6.41	7.13	7.92	8.77	9.70	10.73	052
033	1.16	1.33	1.66	1.87	2.09	2.31	2.53	2.83	3.20	3.60	4.03	4.52	5.05	5.65	6.31	7.16	7.93	8.76	9.67	10.67	11.76	053
034	1.17	1.38	1.77	2.03	2.29	2.53	2.82	3.19	3.60	4.04	4.53	5.06	5.64	6.33	7.08	7.98	8.79	9.69	10.67	11.72	12.87	054
035	1.19	1.44	1.90	2.23	2.52	2.82	3.19	3.61	4.05	4.55	5.08	5.63	6.30	7.08	7.90	8.87	9.75	10.71	11.74	12.86	14.01	055
036	1.23	1.52	2.07	2.46	2.82	3.19	3.61	4.06	4.56	5.10	5.64	6.27	7.04	7.89	8.80	9.85	10.80	11.82	12.92	14.04	15.18	056
037	1.28	1.62	2.23	2.67	3.09	3.50	3.96	4.43	5.01	5.59	6.16	6.89	7.77	8.72	9.73	10.88	11.89	12.99	14.10	15.23	16.46	057
038	1.34	1.71	2.38	2.86	3.31	3.74	4.23	4.74	5.36	6.00	6.65	7.48	8.49	9.58	10.68	11.93	13.03	14.16	15.30	16.53	17.89	058
039	1.41	1.82	2.57	3.08	3.56	4.01	4.53	5.06	5.71	6.40	7.17	8.11	9.28	10.51	11.71	12.96	14.20	15.35	16.60	17.97	19.47	059
040	1.50	1.95	2.79	3.34	3.85	4.31	4.85	5.39	6.05	6.81	7.69	8.77	10.12	11.52	12.82	14.01	15.22	16.64	18.03	19.54	21.22	060
041	1.61	2.12	3.06	3.65	4.17	4.65	5.17	5.72	6.38	7.22	8.23	9.48	11.02	12.61	13.95	15.08	16.25	17.80	19.60	21.30	23.15	061
042	1.73	2.34	3.34	3.99	4.54	5.04	5.58	6.14	6.80	7.71	8.85	10.21	11.89	13.57	14.98	16.10	17.42	18.96	21.01	23.18	25.13	062
043	1.86	2.61	3.63	4.35	4.96	5.51	6.08	6.65	7.35	8.31	9.53	10.96	12.67	14.37	15.93	17.20	18.67	20.42	22.46	24.95	27.17	063
044	2.01	2.90	3.96	4.73	5.40	6.01	6.59	7.22	7.97	8.95	10.23	11.69	13.44	15.22	16.97	18.38	20.05	21.98	24.19	26.77	29.61	064
045	2.17	3.25	4.29	5.13	5.85	6.52	7.15	7.87	8.59	9.60	10.93	12.40	14.24	16.12	18.09	19.67	21.49	23.56	25.99	28.86	32.28	065
046	2.35	3.63	4.64	5.55	6.31	7.06	7.79	8.49	9.21	10.24	11.61	13.16	15.10	17.09	19.31	21.01	22.94	25.21	27.89	31.10	34.86	066
047	2.54	3.93	4.94	5.91	6.77	7.61	8.46	9.15	9.96	11.03	12.59	14.27	16.29	18.38	20.71	22.51	24.64	27.18	30.22	33.93	37.92	067
048	2.75	4.13	5.18	6.23	7.20	8.13	9.10	9.91	10.85	12.05	13.92	15.79	17.89	20.00	22.22	24.24	26.65	29.55	33.24	37.38	41.62	068
049	2.97	4.30	5.42	6.53	7.62	8.65	9.72	10.67	11.83	13.19	15.40	17.50	19.64	21.70	23.78	26.06	28.80	32.48	36.74	41.13	45.60	069
050	3.18	4.46	5.62	6.80	8.04	9.14	10.31	11.50	12.90	14.45	17.08	19.42	21.51	23.50	25.40	27.98	31.63	36.01	40.56	45.20	49.85	070
051	3.40	4.60	5.80	7.04	8.40	9.59	10.93	12.40	14.08	15.84	18.94	21.48	23.51	25.39	27.10	30.70	35.21	39.89	44.70	49.55	54.43	071
052	3.65	4.87	6.14	7.46	8.90	10.21	11.72	13.38	15.29	17.28	20.72	23.50	25.41	27.13	29.54	34.15	38.97	43.94	48.99	53.87	59.27	072
053	3.95	5.30	6.66	8.08	9.61	11.05	12.69	14.47	16.50	18.72	22.40	25.34	27.05	29.45	32.82	37.75	42.89	48.13	53.00	58.15	64.32	073
054	4.27	5.74	7.17	8.76	10.39	11.95	13.76	15.66	17.76	20.22	24.17	26.96	29.36	32.72	36.41	41.67	47.09	51.93	56.81	62.68	69.76	074
055	4.59	6.18	7.73	9.50	11.25	12.97	14.92	16.90	19.07	21.82	26.08	29.27	32.62	36.30	40.31	45.88	50.66	55.25	60.79	67.51	76.11	075
056	4.90	6.65	8.35	10.31	12.19	14.07	16.14	18.19	20.45	23.52	28.14	32.32	36.19	39.95	44.51	49.22	53.49	58.68	65.00	73.15	83.34	076
057	5.20	7.14	9.14	11.26	13.36	15.20	17.35	19.50	21.87	25.22	30.09	34.72	39.08	42.86	48.13	51.95	56.63	62.37	69.83	79.38	90.42	077
058	5.49	7.62	10.15	12.36	14.74	16.34	18.52	20.83	23.31	26.85	31.85	36.51	41.08	45.05	51.03	55.10	60.14	66.78	75.54	85.82	97.38	078
059	5.77	8.12	11.27	13.53	16.24	17.51	19.73	22.22	24.79	28.51	33.59	38.20	42.94	47.12	53.94	58.34	64.23	72.28	81.91	92.71	104.74	079

Document #: 3028-00-00
Exhibit: S - 6

RGA REINSURANCE COMPANY

									Male	Annual	**RP-98 Life Smoker	Premiums ALB										
Issue Age	01	02	03	04	05	06	07	08	09	10	Policy Year 11	12	13	14	15	16	17	18	19	20	000021+	Attnd Age
060	6.06	8.65	12.47	14.76	17.71	19.13	20.98	23.66	26.30	30.17	35.27	39.73	44.63	49.09	56.90	62.09	69.53	78.61	88.76	100.07	112.37	080
061	6.35	9.17	13.76	16.07	19.45	20.42	22.27	25.12	27.80	31.79	36.81	41.08	46.18	50.98	60.28	67.18	75.82	85.43	96.13	107.69	120.01	081
062	6.73	9.81	14.86	17.43	20.34	21.52	24.08	26.87	30.46	34.03	38.81	42.86	48.21	53.88	63.81	72.25	81.66	92.20	103.57	115.78	128.76	082
063	7.21	10.62	15.71	16.82	21.01	23.51	26.24	29.74	33.50	37.30	41.39	46.02	51.16	58.00	67.14	76.47	87.03	98.50	110.98	124.52	139.22	083
064	7.73	11.49	16.60	20.30	22.95	25.60	29.02	32.69	36.40	40.39	44.78	48.78	54.56	62.36	70.53	80.95	92.32	104.86	118.71	133.88	150.65	084
065	8.26	12.42	17.53	21.85	24.57	28.30	31.88	35.50	39.39	43.67	47.27	51.14	58.14	66.94	74.14	85.24	97.64	111.57	126.94	144.06	163.03	085
066	8.83	13.39	18.47	23.47	27.59	31.07	34.60	38.39	42.56	45.92	49.31	54.48	61.86	71.69	77.43	89.50	103.32	118.66	135.85	155.04	176.21	086
067	9.54	14.51	19.79	25.33	30.47	33.36	37.67	41.11	45.42	48.25	53.24	58.67	66.51	76.60	81.93	95.10	110.42	127.33	146.28	167.31	190.49	087
068	10.40	15.80	21.49	27.42	32.91	35.98	40.60	44.57	48.42	52.60	57.98	63.80	72.12	82.23	88.29	102.84	119.26	137.70	158.23	180.94	205.95	088
069	11.32	17.17	23.28	29.62	35.48	38.77	44.02	48.59	52.78	57.28	63.05	69.18	77.93	88.61	95.07	110.93	128.79	148.74	170.90	195.34	221.98	089
070	12.30	18.59	25.15	31.95	38.25	42.03	47.99	52.97	57.49	62.30	68.36	74.75	83.98	95.40	102.41	119.63	138.94	160.45	184.25	210.26	238.45	090
071	13.32	20.08	27.12	34.43	41.46	45.82	52.31	57.68	62.51	67.55	73.87	80.55	90.42	102.76	110.28	128.88	149.68	172.76	198.04	225.53	255.34	091
072	14.36	21.61	29.17	37.25	45.12	49.86	56.86	62.61	67.66	72.85	79.45	86.58	97.22	110.46	118.45	138.32	160.40	184.66	211.09	239.82	270.92	092
073	15.43	23.21	31.51	40.47	49.01	54.11	61.62	67.65	72.85	78.23	85.23	92.93	104.33	118.44	126.85	147.78	170.80	195.93	223.29	252.94	284.95	093
074	16.57	25.07	34.23	43.96	53.19	58.63	66.58	72.84	78.22	83.93	91.50	99.72	111.86	126.84	135.56	157.38	181.23	207.23	235.47	266.01	298.91	094
075	17.90	27.23	37.18	47.71	57.64	63.35	71.68	78.22	83.93	90.09	98.19	106.92	119.79	135.55	144.38	166.98	191.66	218.51	247.61	279.01	314.21	095
076	19.44	29.58	40.35	51.70	62.27	68.21	76.97	83.92	90.08	96.67	105.28	114.50	128.02	144.37	153.18	176.57	202.07	229.74	259.67	293.24	331.00	096
077	21.12	32.10	43.73	55.86	67.05	73.25	82.59	90.08	96.68	103.65	112.74	122.37	136.35	153.17	161.96	186.13	212.41	240.39	272.87	308.86	348.00	097
078	22.92	34.79	47.25	60.14	72.00	78.59	88.64	96.66	103.65	111.00	120.49	130.32	144.66	161.95	170.70	195.62	222.68	253.09	287.35	324.70	365.31	098
079	24.84	37.59	50.87	64.58	77.25	84.35	95.12	103.64	111.00	118.63	128.32	138.27	152.95	170.68	179.37	205.04	233.91	266.47	302.02	340.75	382.83	099
080	26.86	40.57	54.82	69.51	83.18	90.83	102.40	111.52	119.36	127.38	137.53	147.93	163.37	182.04	191.04	218.11	249.63	284.13	321.78	362.78		

Female risk premiums are based on the above male rates with a 4 year age setback for ages 21 and above. For ages 17 through 20, the female rates are the same as the male age 16 rate and for ages 0 through 16, the female rates are the same as the male rates above.

REINSURANCE PREMIUMS

RATE SCHEDULE S-7

GUARANTEED INSURABILITY BENEFIT RATES
NON-EXPERIENCE RATED

<u>INSTRUCTIONS FOR ADMINISTRATION</u>

1. The Guaranteed Insurability Benefit reinsurance rates are on a per thousand dollar basis. There is no policy fee or commission payable on the single premium.

2. The rates are applicable to males and also to females with an age adjustment factor. For females with attained ages 21 to 24, use male rates for age 21. For females aged 25 and over use male rates for an age of 3 years less.

3. The Option Duration is the policy year of the original policy at the time of issue of the opted policy.

4. Opted policies will be reinsured on a YRT basis using the appropriate YRT rate at the attained age of the insured and the duration of the original policy.

5. The Reinsurer may change these rates of single premium by giving the Company three months' notice in writing. The revised rates shall not be applicable to options to be exercised under contracts already issued at the date the change is effective, unless mutually agreed otherwise.

6. The ceding company shall apply its full, available current retention as at the time of option to any opted policy unless specified otherwise in any facultative acceptance.

7. If the opted policy is issued on a smoker mortality basis, use the Smoker GIB rate and the annual YRT rate based on the underwriting classification at the time of issue of the original policy to which the GIB rider is attached. If the opted policy is issued on a composite or non-smoker mortality basis, use the Non-smoker GIB rate and the annual YRT rate based on the underwriting classification at the time of issue of the original policy to which the GIB rider is attached.

SCHEDULE OF SINGLE REASSURANCE PREMIUMS PER $1,000 SUM ASSURED
FOR OPTED POLICIES ARISING UNDER GUARANTEED INSURABILITY BENEFIT PLAN
FULLY GUARANTEED — NON-SMOKER

Option Age Last	OPTION DURATION									
	1	2	3	4	5	6	7	8	9	10+
21	0.71	1.45	1.95	2.47	3.00	3.55				
22	0.70	1.43	1.85	2.32	2.83	3.36	3.92			
23	0.68	1.38	1.79	2.20	2.65	3.15	3.68	4.24		
24	0.67	1.36	1.73	2.11	2.52	2.96	3.45	3.99	4.62	
25	0.65	1.33	1.67	2.04	2.42	2.83	3.28	3.79	4.38	5.09
26	0.62	1.28	1.62	1.97	2.34	2.73	3.15	3.63	4.21	4.89
27	0.63	1.28	1.60	1.95	2.31	2.70	3.12	3.58	4.13	4.80
28	0.67	1.34	1.62	1.96	2.34	2.73	3.14	3.60	4.14	4.80
29	0.69	1.40	1.70	2.02	2.39	2.79	3.21	3.68	4.22	4.87
30	0.75	1.49	1.81	2.14	2.48	2.88	3.32	3.80	4.36	5.01
31	0.82	1.61	1.94	2.29	2.65	3.03	3.47	3.97	4.55	5.22
32	0.87	1.72	2.10	2.46	2.84	3.24	3.67	4.17	4.78	5.48
33	0.92	1.83	2.26	2.66	3.05	3.48	3.93	4.44	5.06	5.80
34	0.99	1.96	2.41	2.87	3.32	3.77	4.25	4.79	5.42	6.19
35	1.13	2.17	2.66	3.16	3.67	4.18	4.69	5.27	5.95	6.73
36	1.28	2.46	3.02	3.57	4.12	4.70	5.28	5.90	6.62	7.47
37	1.40	2.75	3.44	4.05	4.67	5.29	5.95	6.65	7.42	8.34
38	1.54	3.02	3.86	4.62	5.31	6.02	6.73	7.52	8.38	9.37
39	1.70	3.33	4.29	5.22	6.07	6.86	7.66	8.52	9.49	10.58
40	1.87	3.67	4.78	5.83	6.87	7.82	8.73	9.69	10.76	11.97
41	2.07	4.06	5.34	6.54	7.71	8.87	9.97	11.04	12.23	13.56
42	2.29	4.49	5.94	7.34	8.69	10.00	11.31	12.59	13.92	15.39
43	2.53	4.96	6.63	8.23	9.78	11.29	12.78	14.30	15.85	17.49
44	2.78	5.47	7.38	9.21	10.98	12.71	14.42	16.14	17.96	19.86
45	3.20	6.15	8.32	10.42	12.44	14.42	16.38	18.34	20.40	22.60

SCHEDULE OF SINGLE REASSURANCE PREMIUMS PER $1,000 SUM ASSURED
FOR OPTED POLICIES ARISING UNDER GUARANTEED INSURABILITY BENEFIT PLAN
FULLY GUARANTEED — NON-SMOKER

Option Age Last	OPTION DURATION									
	1	2	3	4	5	6	7	8	9	10+
46	3.74	7.19	9.64	12.01	14.33	16.58	18.81	21.04	23.39	25.87
47	4.19	8.21	11.12	13.78	16.40	18.96	21.49	24.04	26.71	29.51
48	4.68	9.17	12.62	15.77	18.69	21.59	24.47	27.35	30.38	33.56
49	5.23	10.24	14.11	17.82	21.26	24.51	27.76	31.04	34.46	38.05
50	5.59	11.19	15.54	19.71	23.75	27.56	31.20	34.91	38.78	42.81
51	5.98	11.98	16.87	21.56	26.10	30.56	34.81	38.96	43.33	47.86
52	6.63	13.05	18.30	23.57	28.66	33.66	38.61	43.44	48.31	53.41
53	7.34	14.45	20.06	25.71	31.41	37.01	42.55	48.13	53.77	59.47
54	8.14	15.99	22.22	28.24	34.36	40.60	46.79	53.04	59.53	66.09
55	9.34	18.01	24.92	31.57	38.10	44.78	51.67	58.66	65.95	73.47
56	10.69	20.61	28.26	35.61	42.79	49.94	57.34	65.13	73.31	81.75
57	11.86	23.18	32.00	40.12	48.04	55.91	63.85	72.25	81.40	90.87
58	13.15	25.68	35.83	45.17	53.90	62.57	71.33	80.39	90.31	100.91
59	14.58	28.47	39.76	50.47	60.46	70.03	79.69	89.70	100.44	112.01
60	15.61	31.01	43.61	55.55	67.01	77.88	88.48	99.51	111.39	123.97
61	16.73	33.22	47.25	60.55	73.33	85.78	97.86	109.96	123.00	136.84
62	18.44	36.08	51.13	65.92	80.10	93.93	107.70	121.44	135.85	151.16
63	20.31	39.71	55.81	71.63	87.35	102.67	117.92	133.53	149.82	166.74
64	22.35	43.69	61.44	78.33	95.11	112.04	128.87	146.14	164.59	183.66
65	23.15	46.59	66.16	84.76	102.64	120.70	139.28	158.33	178.76	200.27
66	24.00	48.26	69.84	90.30	109.97	129.21	149.06	170.07	192.64	216.49
67	26.39	51.54	73.80	96.35	117.97	139.12	160.30	182.82	207.74	234.11
68	29.03	56.66	79.68	102.97	126.79	150.05	173.30	197.41	224.24	253.40
69	31.91	62.29	87.71	111.85	136.51	162.09	187.64	214.11	242.99	274.54
70	34.98	68.37	96.46	123.12	148.70	175.25	203.34	232.43	264.17	298.29

SCHEDULE OF SINGLE REASSURANCE PREMIUMS PER $1,000 SUM ASSURED
FOR OPTED POLICIES ARISING UNDER GUARANTEED INSURABILITY BENEFIT PLAN
FULLY GUARANTEED — SMOKER

Option Age Last	OPTION DURATION									
	1	2	3	4	5	6	7	8	9	10+
21	0.88	1.69	2.22	2.82	3.43	4.08				
22	0.86	1.76	2.20	2.67	3.26	3.92	4.66			
23	0.82	1.69	2.19	2.62	3.09	3.71	4.40	5.17		
24	0.81	1.64	2.09	2.57	3.00	3.50	4.14	4.87	5.79	
25	0.77	1.58	1.98	2.45	2.92	3.37	3.91	4.60	5.46	6.52
26	0.71	1.49	1.88	2.30	2.77	3.26	3.75	4.35	5.18	6.19
27	0.73	1.48	1.83	2.25	2.69	3.18	3.71	4.27	5.02	6.00
28	0.77	1.56	1.86	2.25	2.71	3.18	3.71	4.31	5.01	5.93
29	0.79	1.62	1.95	2.30	2.73	3.23	3.75	4.36	5.09	5.97
30	0.92	1.77	2.13	2.50	2.89	3.37	3.91	4.51	5.27	6.17
31	1.06	2.04	2.39	2.79	3.20	3.65	4.18	4.80	5.56	6.49
32	1.12	2.23	2.69	3.09	3.52	4.01	4.52	5.14	5.92	6.87
33	1.18	2.36	2.94	3.44	3.88	4.39	4.94	5.57	6.34	7.33
34	1.27	2.52	3.13	3.76	4.32	4.85	5.42	6.10	6.89	7.88
35	1.45	2.78	3.45	4.12	4.81	5.46	6.06	6.78	7.64	8.65
36	1.64	3.16	3.91	4.64	5.38	6.16	6.90	7.65	8.56	9.66
37	1.78	3.51	4.43	5.25	6.07	6.91	7.79	8.68	9.64	10.81
38	1.96	3.84	4.96	5.96	6.88	7.82	8.77	9.81	10.92	12.15
39	2.15	4.21	5.47	6.69	7.82	8.86	9.92	11.05	12.33	13.73
40	2.35	4.62	6.06	7.43	8.79	10.04	11.24	12.49	13.90	15.48
41	2.59	5.08	6.72	8.28	9.80	11.31	12.75	14.15	15.69	17.43
42	2.84	5.59	7.44	9.23	10.97	12.67	14.37	16.04	17.75	19.65
43	3.13	6.15	8.26	10.29	12.28	14.21	16.13	18.09	20.09	22.19
44	3.43	6.75	9.15	11.45	13.70	15.91	18.09	20.29	22.62	25.04
45	3.93	7.56	10.27	12.89	15.44	17.94	20.42	22.91	25.52	28.30

SCHEDULE OF SINGLE REASSURANCE PREMIUMS PER $1,000 SUM ASSURED
FOR OPTED POLICIES ARISING UNDER GUARANTEED INSURABILITY BENEFIT PLAN
FULLY GUARANTEED — SMOKER

Option Age Last	OPTION DURATION									
	1	2	3	4	5	6	7	8	9	10+
46	4.57	8.79	11.83	14.78	17.68	20.50	23.30	26.11	29.05	32.16
47	5.08	9.98	13.57	16.86	20.11	23.30	26.45	29.63	32.94	36.42
48	5.64	11.08	15.30	19.17	22.78	26.36	29.92	33.48	37.21	41.13
49	6.26	12.29	17.00	21.53	25.75	29.73	33.72	37.74	41.93	46.31
50	6.65	13.34	18.60	23.65	28.57	33.21	37.65	42.17	46.87	51.77
51	7.07	14.19	20.06	25.71	31.18	36.58	41.74	46.77	52.05	57.53
52	7.79	15.37	21.62	27.92	34.03	40.04	46.01	51.84	57.72	63.86
53	8.58	16.91	23.56	30.27	37.08	43.77	50.42	57.13	63.90	70.75
54	9.46	18.61	25.95	33.07	40.33	47.77	55.16	62.64	70.42	78.26
55	10.81	20.87	28.96	36.80	44.51	52.44	60.65	68.99	77.68	86.66
56	12.31	23.78	32.70	41.32	49.77	58.22	67.00	76.26	85.98	96.02
57	13.58	26.60	36.85	46.32	55.60	64.86	74.24	84.18	95.01	106.23
58	15.02	29.34	41.04	51.87	62.05	72.20	82.50	93.17	104.86	117.36
59	16.66	32.53	45.44	57.68	69.21	80.35	91.64	103.37	115.96	129.52
60	17.84	35.44	49.84	63.48	76.58	89.00	101.12	113.97	127.82	142.48
61	19.12	37.96	54.00	69.20	83.80	98.03	111.84	125.66	140.57	156.38
62	21.07	41.23	58.43	75.34	91.54	107.35	123.08	138.79	155.26	172.75
63	23.21	45.38	63.78	81.86	99.83	117.34	134.76	152.60	171.22	190.56
64	25.54	49.93	70.21	89.52	108.70	128.04	147.28	167.02	188.10	209.89
65	26.45	53.24	75.61	96.86	117.30	137.94	159.17	180.95	204.29	228.88
66	27.42	55.15	79.81	103.20	125.68	147.67	170.35	194.36	220.16	247.42
67	30.16	58.90	84.34	110.11	134.82	158.99	183.20	208.93	237.41	267.55
68	33.17	64.75	91.06	117.68	144.90	171.48	198.05	225.61	256.27	289.60
69	36.47	71.18	100.24	127.82	156.01	185.24	214.44	244.69	277.70	313.76
70	39.97	78.13	110.24	140.70	169.94	200.28	232.39	265.63	301.91	340.90

REINSURER'S SHARE:

See Binding Limits

AGE LIMITS:

PLAN	AGES
5 Year Level Term	20 - 75
10 Year Level Term	20 - 75
15 Year Level Term	20 - 65
20 Year Level Term	20 - 60

BINDING LIMITS:

Reinsurance shall be divided equally between the Reinsurer and the Ceding Company on a first dollar quota-share basis, up to the limits as shown below. In addition, amounts in excess of these limits will be reinsured by the Reinsurer as described below.

AGREEMENT YEAR:	TO THE CEDING COMPANY:	TO THE REINSURER:
All Years	$500,000	$500,000

The Reinsurer shall receive the excess of $1,000,000, up to $4,500,000.

JUMBO LIMIT:

$25,000,000

RIDER AND SUPPLEMENTARY BENEFITS DESCRIPTION:

See attachment 1 to this Schedule

03/06/98

RIDER DESCRIPTION

Additional Term Rider (ATR)

One Expert-10/10(i) rider is available on family member or business associate. Use the appropriate Expert-10/10(i) $100,000-$249,999 rates for Expert-10/10(i) Additional Term Riders for all face amounts.

Note: Not available with BNO or GIO.

SUPPLEMENTARY BENEFITS DESCRIPTION

Insured Children's Benefit (ICB)

Benefit • Insures dependent children. Insures newborns automatically at 15 days of age. Available through age 17 of the child.

• Up to 5 x the face amount may be converred at age 25.

Issue Ages (primary insured): 15—55

Minimum: $1,000 Maximum: $10,000

Note: Premium is $6 per year for each $1,000 of coverage on all children.

Accelerated Benefit Option (ABO)*

Benefit • Pays a portion of the death benefit in advance if insured is terminally ill.

Note: There are no charges for this benefit.

Safety and Transportation Benefits*

Benefit • Pays additional amounts if death occurs due to an auto accident and/or during travel.

Note: There are no charges for these benefits.

Waiver of Premium (WP)

Benefit • Keeps insurance in force while the primary insured is totally disabled; covers policy, rider and any supplementary benefits.

Issue Ages: 15—55

Accidental Death Benefit (ADB)

Benefit • Pays an additional amount if death is caused by an accident.

Issue Ages: 15—60

Minimum: $5,000 Maximum: 3 x face amount to $250,000, $250,000 for all companies

Business Needs Option™ (BNO™)*

Benefit • Permits future purchases of additional insurance on the life of business owner insureds without providing medical evidence of insurability according to specific trigger dates and the business valuation formula. The amount the policy owner must purchase on each BNO option date is the lesser of the BNO option amount purchased or the amount defined by the business formula.

Issue Ages: 30—60 (no ratings)

Maximum Exercise Age: 70

Minimum: $25,000 per BNO insured per option date.

Maximum: The greater of 25% of the BNO insured's original face under all covered policy(s) combined or a total of $250,000 per BNO insured per option date. There is a lifetime maximum of $2,000,000 for all amounts exercised per BNO insured.

Note: Not available with ATR or GIO.

Guaranteed Insurability Option (GIO)

Benefit: • Permits future purchases without evidence of insurability.

Minimum: $1,000 Maximum: See below

Issue Age	Lesser of Face Amount of Base Policy or	Option Ages
0-24	$25,000	25, 28, 31, 34, 37 & 40
25-27	$30,000	28, 31, 34, 37 & 40
28-30	$35,000	31, 34, 37 & 40
31-33	$40,000	34, 37 & 40
34-36	$45,000	37 & 40

Note: Not available with ATR or BNO. *Subject to state approval and policy provisions.*

The following information should appear on each Statement and Inforce listing:

- Name of the Insured(s)

- Date of Birth of the Insured(s)

- The Issue Age of each Insured(s)

- The Sex of the Insured(s)

- The Insured(s) Country of Residence

- Underwriting Classification (i.e. Preferred, Standard, etc.)

- Smoking Class (i.e. Smoker, Non Smoker, etc.)

- Indication if Business is Facultative or Automatic

- Indication if Business is Risk Premium or Coinsurance

- Policy Number(s)

- Plan Code(s) / Kind Code(s): Cession Series

- Original Face Amount of the Policy(s)

- Amount(s) Ceded to the Reinsurer

- Amount of Premium being Paid; separated for Supplementary Benefits.

- The Amount of any Reinsurance Premium Allowances

- Any Extra Premiums concerned. Example: $5 / 1000 / 5 YRS

- Effective Date and Duration of any Policy(s) Change, Reissue, or Termination

03/06/98

SAMPLE POLICY EXHIBIT		

POLICY SUMMARY CLASSIFICATION	NUMBER OF POLICIES	REINSURANCE AMOUNT
Inforce as of Last Report	878	$410,220,973.00
New Issues	2	$ 516,666.00
Reinstatements	3	$ 483,334.00
Increases		$ 500,000.00
Decreases — Still Inforce		$ 133,332.00
Rollover — In	0	$ 0.00
Deduct By:		
Death	0	$ 0.00
Surrender	1	$ 250,000.00
Lapse	4	$ 1,000,001.00
Conversion — Out	0	$ 0.00
Decreases — Termination	3	$ 299,999.00
Inactive — Pending	0	$ 0.00
Not Taken	0	$ 0.00
Inforce as of Current Report	875	$410,037,641.00

DEFINITIONS

Assume - To accept or take over a risk, the converse of cede.

Automatic Reinsurance - A reinsurance agreement under which the Reinsurer is obligated to accept or assume risks which meet certain specific criteria based on the Ceding Company's underwriting.

Binding Limit - The amount of risk over the Ceding Company's retention, which can be ceded automatically if all automatic conditions are met.

Cash Value - The amount of money which the policy owner will receive as a refund if the policy owner cancels the coverage and returns the policy to the company.

Cede - to transfer an insurance risk from the company originally issuing the policy to another insurance company known as the Reinsurer.

Ceding Company - A ceding insurer is an insurer which underwrites and issues an original, principal policy to an insured and contractually transfers (cedes) a portion of the risk to the Reinsurer. A ceding Reinsurer is a Reinsurer which transfers (cedes) a portion of the underlying reinsurance to a retrocessionnaire.

Ceding Company's Published Term Conversion Guidelines

Ceding Company's Standard Guidelines

Coinsurance - Indemnity life reinsurance under which the reserves as well as the risk are transferred to the Reinsurer; the Ceding Company retains its liability to the contractual relationship with the insured. Under the Coinsurance method, the Ceding Company will pay the Reinsurer a proportionate part of the premiums it receives. In return, the Reinsurer agrees to pay the Ceding company a proportionate part of the claim and participate in all other policy benefits explicity stated in this Agreement.

Conditional Receipt - A provision included in some life insurance policies providing coverage from the date of the application to the date at which the policy is either issued or declined.

Excess Reinsurance - A form of reinsurance under which recoveries are available when a given loss exceeds the Ceding Company's retention (excess of loss reinsurance) defined in this Agreement.

Extra Contractual Obligations (ECO) - A generic term that, when used in a reinsurance agreement, refers to damages awarded by a court against an insurer which are outside the provisions of the insurance policy, due to the insurer's bad faith, fraud or gross negligence in the handling of a claim.

Facultative - Reinsurance under which the Ceding Company has the option (faculty) of submitting and the Reinsurer has the option of accepting or declining individual risks. This agreement merely reflects how individual facultative reinsurance will be handled.

Flat Extra Premium - A method for rating substandard risks used when the extra risk is considered to be constant. The underwriter assesses a specific extra premium for each $1,000 of insurance. Flat extra ratings usually apply to applicants in hazardous occupations or avocations, aviation, or with certain physical impairments of a temporary nature.

Indexing - The adjustment of the Ceding Company's retention and the reinsurance limit by a measure of inflation such as the Consumer Price Index.

Jumbo Limit - The limit placed on an amount of coverage that may be inforce, or applied for in all companies, on an individual life for automatic reinsurance purposes. If such insurance exceeds the limit, the Ceding Company must submit the risk to the Reinsurer for facultative review.

Minimum Reinsurance Amount - The smallest cession that the Reinsurer will accept automatically. The minimum size is set to avoid the expenses associated with small cessions.

Original Policy(s) - Insurance contracts between the Original Company and the Insured(s).

Policy Reserve - A liability account that identifies the amount of assets that, together with the future premiums to be received from inforce policies, is expected to be sufficient to pay future claims on those inforce policies. Also called a legal reserve or a statutory reserve.

Premium - (Written/Unearned/Earned) - Written premium is premium registered on the books of an insurer or Reinsurer at the time a policy is issued and paid. Premium for a future exposure period is said to be unearned premium. For an individual policy, written premium minus unearned premium equals earned premium. Earned premium is income for the accounting period while unearned premium will be income in a future accounting period.

Punitive Damages - A term that, when used in reinsurance agreements, refers to damages awarded by a court against an insured or against an insurer in addition to compensatory damages. Punitive damages are intended to punish the insured or the insurer for willful and careless misconduct and to serve as a deterrent. When the award is against an insurer, it is usually related to the conduct of the insurer in the handling of a claim.

Quota Share - A form of reinsurance in which premiums and losses are shared proportionately between the Ceding Company and the Reinsurer, in which the same percentage applies to all policies reinsured.

Rate - The premium rate is the amount of premium charged per exposure unit, e.g. per $1,000.

Reinsurer - A company which contractually assumes all or part of the Ceding Company's risk.

Retention - The dollar amount or percentage of each loss retained by the Ceding Company under this reinsurance agreement. The Ceding Company's retention is not reinsured in any way.

Risk - Insurance on an individual life.

Self Administration - A reinsurance arrangement where the Ceding Company provides the Reinsurer with periodic reports for reinsurance ceded giving premium, inforce, reserve, and any other information required by the Reinsurer for its financial reports. Self Administration is also known as Bulk or Bordereaux.

Standard Guidelines - The underwriting guidelines intended to be applied to all applications for insurances of the type(s) reinsured under this agreement.

Substandard Risks - Those insureds who, under the terms of the Ceding Company's standard guidelines, do not meet the criteria for issuance at standard premium rates.

Substandard Table Extra - Substandard table extra ratings usually apply to physically impaired lives. The rates will be increased by a factor as shown in Schedule I for each table of additional mortality.

Sum at Risk or Net Amount at Risk - The excess of the death benefit of a policy over the policy reserve.

Termination - The formal ending of a reinsurance agreement by its natural expiry, cancellation or commutation by both parties. Terminations can be either on a cutoff or runoff basis. Under cutoff provisions, the parties' obligations are fixed as of the agreed cutoff date. Otherwise, obligations incurred while the agreement was inforce are run off to their natural extinction.

AMENDMENT

to the

COINSURANCE REINSURANCE AGREEMENT Effective January 1, 1998

between

SAFECO LIFE INSURANCE COMPANY, Seattle, Washington
(hereinafter called the "Ceding Company")

and

RGA REINSURANCE COMPANY, St. Louis, Missouri
(hereinafter called the "Reinsurer")

This Amendment is Effective January 1, 2000.

I. **CANCELLATION OF NEW BUSINESS FOR THE EXPERT SERIES 5 YEAR LEVEL TERM**

Effective April 9, 2000, the Ceding Company will no longer cede and the Reinsurer will no longer accept new business under this Agreement for the Expert Series 5 Year Level Term Plan.

Reinsurance in force under Agreement 3028-00-00 for the Expert Series 5 Year Level Term Plan will continue to be governed by the terms and conditions of this Agreement until the termination or expiration of all such reinsurance.

II. **RESERVES**

Effective for new business issued on and after January 1, 2000, the reserve requirements in Schedule I (Reserves, Article VII) of this Agreement are hereby revised and replaced by the following:

"The Ceding Company agrees to post on its books any deficiency reserves on the coverage reinsured under this Agreement.

The Reinsurer will be responsible for calculating and holding basic and deficiency reserves on its share of the business under the Valuation of Life Insurance Policies Model Regulation, commonly known as Guideline XXX. The Reinsurer's X-Factors may differ from those of the Ceding Company.

III. **RETENTION**

Effective January 1, 2000, Schedule II, Retention (Eff. 1/1/98) is hereby revised and replaced by the attached Schedule II, Retention (Eff. 1/1/00), which now reflects the new retention level for the Expert Series 20 Year Level Term Plan.

IV. **ALLOWANCES**

Effective for new business issued on and after January 1, 2000, the allowances in the Schedule IV, Reinsurance Premiums (Eff. 1/1/98) cover pages for the Expert Series Plans are hereby revised and replaced by the allowances in the attached Schedule IV, Reinsurance Premiums cover pages.

V. LIMITS

Effective January 1, 2000, Schedule V, Limits (Eff. 1/1/98) is hereby revised and replaced by the attached Schedule V, Limits (Eff. 1/1/00), which now reflects the new limits for the Expert Series 20 Year Level Term Plan.

VI. All provisions of the Coinsurance Reinsurance Agreement not specifically modified herein remain unchanged.

IN WITNESS WHEREOF, both parties have executed this Amendment in duplicate as follows:

SAFECO LIFE INSURANCE COMPANY

By:	/s/ Jennifer Davies		By:	/s/ Jon David Parker	
Title:	Vice President		Title:	Actuary	
Date:	6/19/02		Date:	6/19/02	

RGA REINSURANCE COMPANY

By: /s/ Larry Shorey
Title: Vice President
Date: 4/20/01

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For the Expert Series 5 Year, 10 Year and 15 Year Level Term Plans:

The Ceding Company will retain 50% of each risk up to a maximum retention of $500,000 per any one insured.

For the Expert Series 20 Year Level Term Plan:

The Ceding Company will retain 20% of each risk up to a maximum retention of $500,000 per any one insured.

Life:

COINSURANCE:

Business Covered, as shown in Schedule III will be reinsured on a coinsurance basis. Reinsurance premiums will be determined according to the amount reinsured with the Reinsurer per insured life as follows. The life reinsurance premium will be calculated in the case of life risks, by multiplying the appropriate life premium rate, from the Rate Tables labeled below, for the age of the insured, at the beginning of the policy year, by the amount at risk reinsured for that policy year, less the applicable allowance as shown below. The same procedure will apply for single premium policies and for paid up policies.

Plan(s)	Rate Table	Year 1	Years 2+
Expert Series 5 Year Level Term	S-1	[***]	[***]
Expert Series 10 Year Level Term (Fully Guaranteed)	S-2	[***]	[***]
Expert Series 15 Year Level Term (Fully Guaranteed)	S-3	[***]	[***]
Expert Series 20 Year Level Term (Fully Guaranteed)	S-4	[***]	[***]

The rates for ages 15 to 19 are the same rates that apply to age 20.

Prior to April 29, 2000, the Reinsurer will accept both low and high band policies issued by the Ceding Company under the Expert Series 5, 10, 15 and 20 Year Level Term Plans. Effective April 29, 2000, the Reinsurer will no longer accept high band policies (policies that are $400,000 or greater) from the Ceding Company.

If the Ceding Company has the right to increase the rates charged the insured, the Reinsurer will also have the right to increase rates accordingly.

A policy fee of [***] will apply in all years. The Reinsurer will receive its participation percentage as shown in Schedule V of the applicable policy fee. The above allowances will also apply to the policy fee.

Substandard Premiums:

Substandard Table Extra

Premiums will be increased by any (flat) extra premium or substandard premium charged the insured on the face amount initially reinsured. For substandard table ratings, premiums will be increased by the following percent per table:

[***]

Flat Extra Premiums

The premium will be increased by any flat extra premium charged the insured on the face amount initially reinsured, less total allowances as shown below:

First Year Permanent Payable 6 Years or More:	First Year Temporary Payable 1 - 5 Years:	Renewal:
[***]	[***]	[***]

Supplemental Benefits:

Accidental Death Benefit(ADB):

The premium to be paid for reinsurance of Accidental Death Benefit will be [***] per $1000 of coverage.

Accelerated Benefit Option (ABO):

There are no charges for these benefits.

Additional Term Rider (ATR):

Select and Preferred classes are available for the Additional Term Rider.
(Base Rates + [***]) x Base Allowances

Business Needs Option:

The Ceding Company shall retain all premium collected under this rider. However, upon exercise of the associated option, the Ceding Company shall pay the Reinsurer the single premium based on the rates in Rate Table S-7.

Guaranteed Insurability Option:

The Ceding Company shall retain all premium collected under this rider. However, upon exercise of the associated option, the Ceding Company shall pay the Reinsurer the single premium based on the rates in Rate Table S-7.

Insured Children's Benefit (ICB):

The Ceding Company shall retain all premium and risk associated with this benefit.

Safety and Transportation Benefits:

This rider will pay an additional amount, if death occurs due to an automobile accident and/or during travel. Otherwise, there are no charges for these benefits.

Waiver of Premium:

The premium to be paid for reinsurance of Waiver of Premium benefits will be based on the Rate Table labeled S-5, less [***] allowance in the first year and [***] allowance in renewal years.

Re-Entry's:

In the event of re-entry in accordance with the Ceding Company's rules, the fully underwritten policy will be treated as new business, commencing with first year allowances.

CONVERSIONS OR EXCHANGES:

Routine conversions and exchanges shall terminate reinsurance of the converted or exchanged policies under this Agreement.

However, should the Ceding Company institute a special program to encourage or reward conversions or exchanges, and any business covered under this Agreement subsequently converts or exchanges to any other plan, the following shall apply:

If the new plan is reinsured by the Reinsurer, then such business will be reinsured at the rates as shown in the Agreement covering the new plan. Rates and allowances, or pay percentages, applicable to the new plan will be determined at point in scale based on the original policy that is being converted or exchanged. If the Agreement including the new rates requires policy fees, then they will also apply to the new plan.

If the new plan is not reinsured with the Reinsurer, then such business will be reinsured with the Reinsurer, at the rates as shown below. Rates will be determined at point in scale, based on the original policy that is being converted or exchanged.

Rate Table S-6

04/19/01

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REINSURER'S SHARE :

See Binding Limits

AGE LIMITS:

PLAN	AGES
Expert Series 5 Year Level Term	15 - 75
Expert Series 10 Year Level Term	15 - 75
Expert Series 15 Year Level Term	15 - 65
Expert Series 20 Year Level Term	15 - 60

MINIMUM REINSURANCE AMOUNT:

$100,000 (i.e. no reinsurance unless face amount is at least ($100,000)

BINDING LIMITS :

For the Expert Series 5, 10 and 15 Year Level Term Plans:

Reinsurance shall be divided equally between the Reinsurer and the Ceding Company on a first dollar quota-share basis, up to the limits as shown below. In addition, amounts in excess of these limits will be reinsured by the Reinsurer as described below.

AGREEMENT YEAR :	TO THE CEDING COMPANY :	TO THE REINSURER:
All Years	$500,000	$500,000

The Reinsurer shall receive the excess of $1,000,000, up to $4,500,000.

For the Expert Series 20 Year Level Term Plan:

The Ceding Company will retain 20% and the Reinsurer will receive 80% of each risk on a first dollar quota-share basis, up to the limits as shown below. In addition, amounts in excess of these limits will be reinsured by the Reinsurer as described below.

AGREEMENT YEAR :	TO THE CEDING COMPANY :	TO THE REINSURER:
All Years	$500,000	$2,000,000

The Reinsurer shall receive the excess of $2,500,000, up to $4,500,000.

04/19/01

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Jumbo Limit :

$25,000,000

Rider and Supplementary Benefits Description :

See Schedule V-1

04/19/01

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3028-00-02

AMENDMENT

to the

COINSURANCE REINSURANCE AGREEMENT Effective January 1, 1998

between

SAFECO LIFE INSURANCE COMPANY, Seattle, Washington
(hereinafter called the "Ceding Company")

and

RGA REINSURANCE COMPANY, St. Louis, Missouri
(hereinafter called the "Reinsurer")

This Amendment is Effective January 1, 1998

I.   CHANGE IN POLICY ADMINISTRATION AND PREMIUM ACCOUNTING

Effective January 1,1998, Schedule I, Reinsurance Specifications — Policy Administration and Premium Accounting, Article X, Item 1, Accounting Period and Premium Due is hereby revised to show "Annual premiums, reported Quarterly in Advance.

II.   CHANGE IN AGE LIMITS

Effective January 1, 1998, Schedule V, Limits is hereby revised and replaced by the attached Schedule V, Limits to show that the age limits for the 5-Year Level Term, 10-Year Level Term, 15-Year Level Term and 20-Year Level Term Plans now include ages 15 to 19. The rates for ages 15 to 19 are the same rates that apply to age 20.

**III.   **All provisions of the Coinsurance Reinsurance Agreement not specifically modified herein remain unchanged.

IN WITNESS WHEREOF, both parties have executed this Amendment in duplicate as follows:

SAFECO LIFE INSURANCE COMPANY

By:	/s/ Jennifer Davies	By:	/s/ Jon David Parker
Title:	Vice President	Title:	Actuary
Date:	6/19/02	Date:	6/19/02

RGA REINSURANCE COMPANY

By:	/s/ Larry Shorey
Title:	Vice President
Date:	4/20/01

04/19/01

REINSURER'S SHARE :

See Binding Limits

AGE LIMITS :

PLAN	AGES
5 Year Level Term	15 - 75
10 Year Level Term	15 - 75
15 Year Level Term	15 - 65
20 Year Level Term	15 - 60

BINDING LIMITS :

Reinsurance shall be divided equally between the Reinsurer and the Ceding Company on a first dollar quota-share basis, up to the limits as shown below. In addition, amounts in excess of these limits will be reinsured by the Reinsurer as described below.

AGREEMENT YEAR :	TO THE CEDING COMPANY :	TO THE REINSURER :
All Years	$500,000	$500,000

The Reinsurer shall receive the excess of $1,000,000, up to $4,500,000.

JUMBO LIMIT :

$25,000,000

RIDER AND SUPPLEMENTARY BENEFITS DESCRIPTION :

See Schedule V-1

04/19/01

AMENDMENT

to the

COINSURANCE REINSURANCE AGREEMENT Effective January 1, 1998

between

SAFECO LIFE INSURANCE COMPANY, Seattle, Washington
(hereinafter called the "Ceding Company")

and

RGA REINSURANCE COMPANY, St. Louis, Missouri
(hereinafter called the "Reinsurer")

I. The first paragraph of Schedule IV, Reinsurance Premiums in the original Agreement (eff 1/1/98) and Amendment 3028-00-01 (eff. 1/1/00) is hereby revised and replaced with the following paragraph.

COINSURANCE:

Business Covered, as shown in Schedule III, will be reinsured on a coinsurance basis. The life reinsurance premium will be calculated by multiplying the appropriate life premium rate, from the attached Rate Table labeled below, times the face amount divided by 1000 times the Reinsurer's share of the face amount for that policy year. During the initial level period, the life premium rate is based on the insured's issue age. In subsequent policy years, the life premium rate is based on the insured's attained age. The Reinsurer shall pay expense allowances to the Ceding Company equal to a percentage, as defined in the table below, of the life reinsurance premium calculated above.

II. All provisions of the Coinsurance Reinsurance Agreement not specifically modified herein remain unchanged.

IN WITNESS WHEREOF, both parties have executed this Amendment in duplicate as follows:

SAFECO LIFE INSURANCE COMPANY

By: /s/ Jennifer Davies   By: /s/ Jon David Parker
Title: Vice President   Title: Actuary
Date: 9/23/02   Date: 9/23/02

RGA REINSURANCE COMPANY

By: /s/ Larry Shorey
Title: Vice President
Date: 8/28/02

08/26/02

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3028-01-00

ADDENDUM

to the

COINSURANCE REINSURANCE AGREEMENT Effective January 1, 1998

between

SAFECO LIFE INSURANCE COMPANY, Seattle, Washington
(hereinafter called the "Ceding Company")

and

RGA REINSURANCE COMPANY, St. Louis, Missouri
(hereinafter called the "Reinsurer")

I.   ALLOWANCES-EXPERT SERIES PLANS

Effective for new business issued on or after January 1, 2001, the allowances for the Expert Series Plans are hereby revised. The attached Schedule IV, Reinsurance Premiums cover pages are hereby added to this Agreement and now include the revised allowances.

II.   ADDITION OF DOUBLE YOUR COVERAGE PROGRAM

Effective February 1, 2002, the attached Schedule III, Business Covered is hereby added to this Agreement which now includes the Double Your Coverage Program for the Expert Series 10 Year, 15 Year, and 20 Year Level Term plans. The Double Your Coverage Program will terminate on November 30, 2002.

III. RETENTION

The retention (Schedule II, Retention (Eff. 1/1/00)) for the Double Your Coverage Program will remain the same as in amendment 3028-00-01.

IV.   The rate basis (Schedule IV, Reinsurance Premiums) for the above program is as shown in the attached cover pages.

V.   LIMITS

The limits (Schedule V, Limits) for the above program are the same as that for other plans in this Agreement (3028-00-01). The maximum is $250,000 for Double Your Coverage.

VI.   EXHIBIT A TERMS FOR ADDITIONAL COVERAGE

Effective February 1, 2002, Exhibit A (Terms for Additional Coverage) is hereby added to this Agreement.

07/07/03

VII.   All provisions of the Coinsurance Reinsurance Agreement not specifically modified herein remain unchanged.

IN WITNESS WHEREOF, both parties have executed this Addendum in duplicate as follows:

SAFECO LIFE INSURANCE COMPANY

By: /s/ Jennifer Davies   By: /s/ Jon David Parker

Title: Vice President   Title: Sr. Actuary & AVP

Date: 8/12/03   Date: 8/12/03

RGA REINSURANCE COMPANY

By: /s/ Larry Shorey

Title: Vice President

Date: 7/30/03

07/07/03

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07/07/03

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Schedule III Business Covered

Effective February 1, 2002-November 30, 2002

Double Your Coverage Program for the Expert Series:

10 Year Level Term
15 Year Level Term
20 Year Level Term

LIFE:

COINSURANCE:

Business Covered, as shown in Schedule III, will be reinsured on a coinsurance basis. The life reinsurance premium will be calculated by multiplying the appropriate life premium rate, from the attached Rate Table labeled below, times the face amount divided by 1000 times the Reinsurer's share of the face amount for that policy year. During the initial level period, the life premium rate is based on the insured's issue age. In subsequent policy years, the life premium rate is based on the insured's attained age. The Reinsurer shall pay expense allowances to the Ceding Company equal to a percentage, as defined in the table below, of the life reinsurance premium calculated above.

Allowances for Fully Underwritten New Business Effective January 1, 2001

Plan(s)	Initial Level Period (Years)	Rate Guarantee Period (Years)	Rate Table	Underwriting Class	Year 1	Years 2±
Expert Series 10 Year	10	10	S-2	Select Nonsmoker	[***]	[***]
Level Term	10	10		Preferred Nonsmoker	[***]	[***]
(Fully Guaranteed)	10	10		Standard Nonsmoker	[***]	[***]
	10	10		Preferred Smoker	[***]	[***]
	10	10		Standard Smoker	[***]	[***]
Expert Series 15 Year	15	15	S-3	Select Nonsmoker	[***]	[***]
Level Term	15	15		Preferred Nonsmoker	[***]	[***]
(Fully Guaranteed)	15	15		Standard Nonsmoker	[***]	[***]
	15	15		Preferred Smoker	[***]	[***]
	15	15		Standard Smoker	[***]	[***]
Expert Series 20 Year	20	20	S-4	Select Nonsmoker	[***]	[***]
Level Term	20	20		Preferred Nonsmoker	[***]	[***]
(Fully Guaranteed)	20	20		Standard Nonsmoker	[***]	[***]
	20	20		Preferred Smoker	[***]	[***]
	20	20		Standard Smoker	[***]	[***]

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corp., this information has been filed separately with the Securities and Exchange Commission.

Allowances for the Double Your Coverage Program Effective February 1, 2002

PLAN(s)	INITIAL LEVEL PERIOD (YEARS)	RATE GUARANTEE PERIOD (YEARS)	RATE TABLE	UNDERWRITING CLASS	YEAR 1	YEARS 2 ±
Expert Series 10 Year	10	10	S-2	Select Nonsmoker	[***]	[***]
Level Term	10	10		Preferred Nonsmoker	[***]	[***]
(Fully Guaranteed)	10	10		Standard Nonsmoker	[***]	[***]
	10	10		Preferred Smoker	[***]	[***]
	10	10		Standard Smoker	[***]	[***]
Expert Series 15 Year	15	15	S-3	Select Nonsmoker	[***]	[***]
Level Term	15	15		Preferred Nonsmoker	[***]	[***]
(Fully Guaranteed)	15	15		Standard Nonsmoker	[***]	[***]
	15	15		Preferred Smoker	[***]	[***]
	15	15		Standard Smoker	[***]	[***]
Expert Series 20 Year	20	20	S-4	Select Nonsmoker	[***]	[***]
Level Term	20	20		Preferred Nonsmoker	[***]	[***]
(Fully Guaranteed)	20	20		Standard Nonsmoker	[***]	[***]
	20	20		Preferred Smoker	[***]	[***]
	20	20		Standard Smoker	[***]	[***]

The rates for ages 15 to 19 are the same rates that apply to age 20.

Reinsurance premiums will be on an age last birthday basis.

Prior to April 29, 2000, the Reinsurer will accept both low and high band policies issued by the Ceding Company under the Expert Series 10, 15 and 20 Year Level Term Plans. Effective April 29, 2000, the Reinsurer will no longer accept high band policies (policies that are $400,000 or greater) from the Ceding Company.

The Reinsurer will share a proportional amount of the [***] policy fee and pay a [***] allowance on policy fees in all years.

No Premium Tax Reimbursement.

Terms for Additional Coverage

Safeco is offering their existing policyholders a limited opportunity to buy additional insurance with simplified underwriting. The terms and conditions for the program are outlined below.

- The new coverage must be purchased within two years of the issue date of the original policy.

- The face amount of the new policy must be less than or equal to the original policy, and the amount of new coverage cannot exceed $250,000.

- The insured must be a Preferred or Standard risk.

- The insured cannot be more than 70 years old

- The underwriting will include an MIB, an application, and the attached short form questions.

- The new policy will be issued at rates based on the insured's current attained age.

- The program will only be available February 1, 2002 through November 30, 2002.

07/07/03

Exhibit 10.5

Lincoln
Financial Group
Lincoln Re

COINSURANCE AGREEMENT

Effective as of January 1, 2000,

between

SAFECO LIFE INSURANCE COMPANY
of
Redmond, Washington,

referred to in this Agreement as "SAFECO," and

THE LINCOLN NATIONAL LIFE INSURANCE COMPANY
of
Fort Wayne, Indiana,

referred to in this Agreement as "Lincoln."

Inspected By	EIG
Date	8/24/2001
Doc	000026sl.agm
CCN/Agmt. No.	2098 / 12

RECONCILED

TABLE OF CONTENTS

Reinsurance Coverage

A. SAFECO agrees to cede, and Lincoln agrees to accept, reinsurance of the Policies specified in the Life Benefits schedule. (The term "Policies" and certain other terms used in this Agreement are defined in the "Definitions" article.)

B. A Policy's death benefit and associated lapse and investment risks are reinsured. Supplemental benefits are reinsured if and as specified in applicable Addenda.

C. SAFECO agrees to either

   (1)   cede reinsurance of a Policy to Lincoln as Automatic Reinsurance;

   2)   submit the Policy to Lincoln for consideration as Facultative Reinsurance; or

   (3)   cede reinsurance of a Policy as a Continuation.

Automatic Reinsurance

A. SAFECO agrees to cede the Reinsurance Amount of a Policy as Automatic Reinsurance if the following conditions are met:

   (1)   It retains its Retention on the insured life when the Policy is issued;

   (2)   It underwrites and issues the Policy in accordance with its underwriting rules and practices previously disclosed to Lincoln;

   (3)   The sum of (a) and (b) does not exceed the sum of its Retention and the Automatic Limit, where

      (a)   equals the amount of individual life insurance issued by SAFECO then in force on the insured life, or in the case of individual life insurance with increasing death benefits, the Ultimate Amount of such Policies; and

      (b)   equals the amount of life insurance currently being applied for from SAFECO, or in the case of individual life insurance with increasing death benefits, the Ultimate Amount;

   (4)   The sum of (a) and (b) does not exceed the Participation Limit, where

      (a)   equals the amount of individual life insurance then in force on the insured life in all companies, or in the case of individual life insurance with increasing death

benefits, the Ultimate Amount of such Policies; and

    (b)   equals the amount currently applied for on the insured life from all companies, or in the case of individual life insurance with increasing death benefits, the Ultimate Amounts;

    (5)   It has not submitted a facultative application to Lincoln or any other insurance or reinsurance company for reinsurance of the current application; and

    (6)   The Policy is not a Continuation.

B.   Policies issued pursuant to any special underwriting program adopted by SAFECO may be ceded as Automatic Reinsurance only with Lincoln's consent to reinsure such Policies.

C.   A Policy shall not be ceded as Automatic Reinsurance if the Reinsurance Amount of the Policy is less than the minimum cession amount specified in the Administration Schedule.

Facultative Reinsurance

A.   SAFECO may submit Policies not satisfying the conditions for Automatic Reinsurance, and Policies which it does not wish to cede as Automatic Reinsurance, for consideration by Lincoln as Facultative Reinsurance. SAFECO may also submit for consideration as Facultative Reinsurance any individual life insurance issued on a Policy form that is not specified in the Life Benefits Schedule provided reinsurance terms and conditions are established and agreed upon by means of the Facultative Reinsurance application process.

B.   An application for Facultative Reinsurance shall be made in the manner set forth in the Administration Schedule. Copies of all information that SAFECO has pertaining to the insurability of the proposed insured, including written summaries of any such information that cannot be copied, shall accompany the application.

C.   Upon receipt of an application, Lincoln agrees to promptly examine the underwriting information and communicate

    (1)   an offer to reinsure the Policy as applied for;

    (2)   an offer to reinsure the Policy other than as applied for;

(3)   an offer to reinsure the Policy subject to the satisfaction of additional underwriting requirements;

(4)   a request for additional underwriting information; or

(5)   its unwillingness to make an offer to reinsure the Policy.

D.   To accept an offer to reinsure made by Lincoln, SAFECO agrees to

(1)   satisfy any conditions stated in the offer to reinsure; and

(2)   follow the procedure for placing reinsurance into effect as specified in the Administration Schedule.

E.   SAFECO agrees to immediately inform Lincoln of any additional information pertaining to the insurability of a proposed insured that is brought to SAFECO'S attention before the completion of the procedures for accepting Lincoln's offer to reinsure. Upon its receipt of such information, Lincoln may withdraw or modify its earlier offer to reinsure.

F.   The terms of an offer to reinsure shall supercede the terms of this Agreement to the extent of any conflicts between the two. Otherwise, reinsurance of a Policy ceded as Facultative Reinsurance shall be in accordance with the terms of this Agreement.

Continuations

A.   If SAFECO issues a Continuation of a Policy within its normal continuation rules and practices, reinsurance of such a Policy shall terminate effective as of the date of the continuation (conversion or exchange). If SAFECO initiates any special program that encourages or rewards its policyholders for such a continuation, reinsurance shall continue

(1)   under the reinsurance agreement between SAFECO and Lincoln which provides reinsurance of the Policy form of the Continuation; or

(2)   under this Agreement if there is no such agreement.

B.   A Policy which is a Continuation of a Policy that was not previously reinsured with Lincoln may only be reinsured under this Agreement with the written consent of Lincoln and the original reinsure.

C. If the original Policy was ceded to Lincoln as Facultative Reinsurance and SAFECO approves an increase in the face amount of the Continuation based upon receipt of any new information pertaining to the insurability of the proposed insured in connection with an application for the Continuation, SAFECO agrees to submit the Continuation to Lincoln for consideration as Facultative Reinsurance. In such case, Lincoln shall only be bound to reinsure the Continuation in accordance with its offer to reinsure the Continuation.

D. Reinsurance at issue of the Continuation shall equal the lesser of

    (1) the Reinsurance Amount of the Continuation; and

    (2) the Reinsurance Amount of the original Policy immediately prior to the issuance of the Continuation.

E. Premiums payable for reinsurance of a Continuation shall be calculated using the rate schedule applicable to the Policy form of the Continuation as specified in the Premium and Allowance Schedule. If there is no rate schedule applicable to the Policy form of the Continuation, reinsurance premiums shall be payable using the rate schedule applicable to the original Policy.

F. If the Continuation results in a change in the life status of the insured from a single-insured plan to a joint-or multiple-insured plan, Lincoln must consent to the Continuation.

Terms of Reinsurance

A. The plan of reinsurance shall be coinsurance of the Reinsurance Amount. Reinsurance shall follow the forms of the Policies, including but not limited to the premium structure of the Policies.

B. Reinsurance of a Policy shall commence on the Policy date, except

    (1) in the case of Facultative Reinsurance, reinsurance shall commence on the Policy date only if Lincoln's offer to reinsure is the best offer of reinsurance received by SAFECO as determined by SAFECO'S published reinsurance placement rules in effect as of such date; and

    (2) if a premium receipt is issued by SAFECO in connection with an application for the Policy, reinsurance shall commence prior to the Policy

date only if and as specified in the Premium Receipt Addendum.

C. SAFECO agrees not to use Lincoln's name in connection with the sale of the Policies.

D. In no event shall reinsurance under this Agreement be in force with respect to a Policy unless the issuance and delivery of the Policy is in compliance with the laws of all applicable jurisdictions and SAFECO'S corporate charter.

E. SAFECO agrees to maintain reinsurance of a Policy in force in accordance with the terms of this Agreement for as long as its Policy remains in force.

Payments by SAFECO

A. SAFECO agrees to pay Lincoln premiums for reinsurance of a Policy equal to the Proportionate Share times the gross premium charged the policyholder by SAFECO.

B. The Premium and Allowance Schedule specifies other monetary amounts which SAFECO agrees to take into account when calculating the amount due Lincoln.

C. Reinsurance premiums shall be due and payable as specified in the Administration Schedule.

D. The payment of reinsurance premiums is a condition precedent to the liability of Lincoln under this Agreement. If reinsurance premiums are not paid when due, Lincoln may give SAFECO thirty (30) days written notice of its intent to terminate because of SAFECO'S failure to pay reinsurance premiums. Reinsurance of all Policies having reinsurance premium in arrears shall terminate as of the date to which reinsurance premiums had previously been paid unless all premiums in arrears are paid before the end of the thirty (30) day notice period. If reinsurance on any Policy terminates because of SAFECO'S failure to pay reinsurance premium, reinsurance of Policies with premiums subsequently becoming due shall automatically terminate as of the date on which new reinsurance premiums become due.

E. Lincoln's guaranteed premiums follow the guarantee of the underlying Policy. The allowances are guaranteed for the premiums as set forth in the Premium and Allowance Schedule.

Payments by Lincoln

A. Lincoln agrees to pay SAFECO the Reinsurance Amount of any claim paid by SAFECO pursuant to a Policy in accordance with the "Settlement of Claims" article.

B.   Lincoln agrees to pay the Proportionate Share of any expenses incurred in connection with Policy claims except as set forth in the "Settlement of Claims" article.

C.   The Premium and Allowance Schedule specifies other monetary amounts that Lincoln agrees to pay SAFECO pursuant to this Agreement.

Reinsurance Administration

The methods for placing reinsurance into effect, for paying reinsurance premiums, and for notifying Lincoln of Policy lapses, reinstatements, reductions, Continuations, increases in the Reinsurance Amount and of other changes affecting reinsurance are specified in the Administration Schedule.

Reserve Information

A.   Lincoln and SAFECO each acknowledge that some or all of the products reinsured under this Agreement are subject to the NAIC Valuation of Life Insurance Policies Model Regulation #830 ("Regulation").

B.   Annually, as requested by Lincoln, SAFECO agrees to provide Lincoln with sufficient information that Lincoln's valuation actuary can opine that the X-factors used in calculating the reserves on the affected products meet the requirements of Section 5 Subsection B(3) of the Regulation:

Settlement of claims

A.   SAFECO agrees to give Lincoln prompt written notice of its receipt of any claim on a Policy and to keep Lincoln in formed of any legal proceedings or settlement negotiations in connection with a claim. Copies of written materials relating to such claim, legal proceedings or negotiation shall be furnished to Lincoln upon request.

B.   SAFECO agrees to act in accord with its standard practices applicable to all claims in enforcing the terms and conditions of the Policies and with respect to the administration, negotiation, payment, denial or settlement of any claim or legal proceeding.

C.   Lincoln agrees to accept the good faith decision of SAFECO in payment of settlement of any claim for which Lincoln has received the required notice. Lincoln agrees to pay SAFECO the Reinsurance Amount on which reinsurance premiums have been computed upon receiving proper evidence that SAFECO has paid a Policy claim.

Payment of the Reinsurance Amount on account of death shall be made in one (1) lump sum.

D. Lincoln's liability shall include indemnification of the Proportionate Share of any expenses incurred by SAFECO in defending or investigating a Policy claim except for

    (1)   salaries of employees or other internal expenses of SAFECO;

    (2)   routine investigative or administrative expenses;

    (3)   expenses incurred in connection with a dispute arising out of conflicting claims of entitlement to proceeds of a Policy which SAFECO admits are payable;

    (4)   any gratuitous payments made by SAFECO; and

    (5)   any punitive damages awarded against SAFECO, and expenses incurred in connection with such damages, which are based on the acts or omissions of SAFECO or its agents.

E. Lincoln agrees to hold SAFECO harmless from certain expenses and liabilities that result from Lincoln's own acts or omissions as provided in this paragraph. For this purpose, Lincoln agrees to indemnify SAFECO for Lincoln's equitable share of those punitive and exemplary damages awarded against SAFECO, and expenses incurred in connection with a claim for such damages, if

    (1)   Lincoln actively participated in the acts or omissions, including the decision to deny a claim for Policy benefits; and

    (2)   those acts or omissions serve as a material basis for the punitive or exemplary damages.

Lincoln's equitable share shall be determined by an assessment of Lincoln's participation in the particular case.

F. If SAFECO should contest or compromise any claim and the amount of SAFECO'S liability is thereby reduced, Lincoln's liability shall be reduced by the Proportionate Share of the reduction.

G. If SAFECO should recover monies from any third party in connection with or arising out of any Policy, SAFECO agrees to pay Lincoln the Proportionate Share of the recovery.

H. If the amount of insurance provided by a Policy is increased or reduced because of a misstatement of age or sex, Lincoln's liability shall be increased or reduced by the Proportionate Share of the amount of the increase or reduction.

I. If SAFECO pays interest on a claim, Lincoln agrees to pay the interest on the Reinsurance Amount computed at the same rate and for the same period as that paid by SAFECO, but in no event later than the date the claim is finally adjudicated by SAFECO.

J. If SAFECO is required to pay penalties and interest imposed automatically by statute, Lincoln shall indemnify SAFECO for the Proportionate Share of such penalties and interest.

Reinstatements and Restorations

A. If SAFECO reinstates a lapsed Policy in accordance with the terms of the Policy and SAFECO'S underwriting rules and practices, Lincoln agrees to automatically reinstate reinsurance of the Policy unless Lincoln's offer to reinsure the Policy specifies that reinsurance of the Policy may only be reinstated as Facultative Reinsurance.

B. If SAFECO reinstates or restores a Policy pursuant to any state law or regulations that require such reinstatements or restorations of the Policy following a "free look" period of a proposed replacement policy that is rejected by the insured, Lincoln agrees to restore reinsurance of the Policy under its original terms and conditions as set forth herein: SAFECO shall follow its reinstatement procedures and rules to the extent that such procedures and rules do not conflict with the applicable state law or regulations requiring reinstatement or restoration. All of the foregoing shall apply to Automatic Reinsurance or Facultative Reinsurance, as applicable.

C. If SAFECO collects premiums in arrears from the policy holder of a reinstated or restored Policy, it agrees to pay Lincoln a Proportionate Share of all premiums charged the policyholder in connection with the reinstatement, together with Lincoln's Proportionate Share of any interest received by SAFECO in connection with the reinstatement or restoration.

Reductions in Insurance

If individual life insurance on a life reinsured under this Agreement terminates, the Reinsurance Amount shall be reduced as specified in the Administration Schedule.

Increases in Policy Face Amounts

A. If the Policy face amount on a Policy increases and the increase is subject to SAFECO'S underwriting approval, the Reinsurance Amount of the Policy shall only increase

if the conditions of either the "Automatic Reinsurance" or "Facultative Reinsurance" articles are satisfied.

B. If the Policy face amount on a Policy increases causing the Reinsurance Amount to exceed the Reinsurance Amount at issue of the Policy, and the increase is not subject to SAFECO'S underwriting approval, Lincoln agrees to accept a portion of such increases only if and as specified in the Increasing Policy Addendum.

Changes in Retention

A. If SAFECO increases its Retention on hew Policies, it agrees to notify Lincoln in writing within sixty (60) days of such increase. The notice shall specify the new Retention and the effective date thereof.

B. Whenever SAFECO increases its Retention on new Policies, it agrees to also indicate in its notice whether it wishes to

    (1)   continue its previous Retention on in force Policies; or

    (2)   increase its Retention on in force Policies and recapture reinsurance.

    If SAFECO elects (2), SAFECO'S new Retention on an in force Policy shall be calculated using the insured's age, mortality class, Policy form and country of residence at issue of the Policy.

C. If SAFECO elects to increase its Retention on in force Policies pursuant to paragraph B, its new Retention for such Policies shall become effective on the later of

    (1)   the reinsurance renewal date of the Policy first following the effective date of its new Retention for new Policies; and

    (2)   the Policy anniversary date specified in the Administration Schedule.

    If SAFECO fails to initiate recapture of reinsurance within one hundred and eighty days (180) of when the first of its Policies becomes eligible for recapture, its election to recapture reinsurance, as of the date of the Retention change, shall be considered waived. This does not preclude SAFECO from increasing its Retention on existing reinsurance at a later date.

D. If SAFECO elects to recapture a Policy before the end of the Policy's level term period, subject to the Policy anniversary date specified in the Administration Schedule, SAFECO recognizes and agrees that no reserves on such a Policy shall be released to SAFECO at the time of such recapture.

E. If an in force Policy is subject to a waiver of premium claim on the date the Policy qualifies for a new Retention, the new Retention shall nonetheless become effective on such date for purposes of life reinsurance.

F. SAFECO may only elect to increase its Retention on in force Policies if

(1) it maintained a Retention greater than zero dollars ($0) at the time the Policy was issued and retained its Retention at such time;

(2) it increases its Retention on all eligible in force Policies; and

(3) it retains the insurance recaptured from Lincoln at its own risk without benefit of any proportional or nonproportional reinsurance other than catastrophe accident reinsurance.

G. Notwithstanding the preceding,

(1) the recapture of the Reinsurance Amount shall be limited to Lincoln's portion of all reinsurance ceded by SAFECO of the Policy; and

(2) if SAFECO gives notice of its intent to increase its Retention on in force Policies within five (5) years following a merger with another insurance company or the date it accepts the Policies by means of an assignment, the new Retention applicable to such Policies shall be limited to one hundred fifty percent (150%) of the original reinsured's pre-merger or pre- assignment Retention.

H. For purposes of this article, Continuations shall be considered issued on the issue date of the original Policy.

Assignment of Reinsurance

If SAFECO sells, assumption reinsures or otherwise transfers the Policies to another insurer, it agrees to require that the other insurer assumes all rights and obligations of SAFECO under this Agreement. Lincoln may object to any such transfer that would result in a material adverse economic impact to Lincoln. If Lincoln so objects, SAFECO and Lincoln agree to mutually calculate a termination charge that shall be paid by SAFECO to Lincoln upon the transfer, and this Agreement shall be terminated with respect to all Policies transferred by SAFECO.

Material Changes

A. SAFECO agrees to notify Lincoln in writing of any anticipated Material Change in any terms or conditions of the Policies, including but not limited to SAFECO'S direct Policy premium rates, in SAFECO'S underwriting rules and practices applicable to the Policies or in SAFECO'S claims practices and procedures.

B. In the event of a Material Change to the Policies, to SAFECO'S underwriting rules and practices or to its claims practices and procedures, Lincoln may at its option

    (1)   continue to reinsure the Policies under current terms;

    (2)   reinsure Policies under modified terms to reflect the Material Change; or

    (3)   consider future Policies as issued in a Policy form which is not reinsured under this Agreement.

Errors

A.   Any Error by either SAFECO or Lincoln in the administration of reinsurance under this Agreement shall be corrected by restoring both SAFECO and Lincoln to the positions they would have occupied had no Error occurred. Any monetary adjustments made between SAFECO and Lincoln to correct an Error shall be without interest.

B.   When a party claims that an Error should be corrected pursuant to paragraph A, that party agrees to investigate whether other instances of the Error have also occurred and agrees to report its findings to the other party.

Audits of Records and Procedures

A.   Lincoln or SAFECO may audit, at any reasonable time and at its own expense, all records and procedures relating to reinsurance under this Agreement. The party being audited agrees to cooperate in the audit, including providing any information requested by the other in advance of the audit.

B.   Upon request, SAFECO agrees to furnish Lincoln with copies of any underwriting information in SAFECO'S files pertaining to a Policy.

Arbitration

A.   If SAFECO and Lincoln cannot mutually resolve a dispute that arises out of or relates to this Agreement, the dispute shall be decided through arbitration as specified in the Arbitration Schedule. The arbitrators shall base their decision on the terms and conditions of this Agreement

plus, as necessary, on the customs and practices of the insurance and reinsurance industry rather than solely on a strict interpretation of applicable law. There shall be no appeal from their decision, except that either party may petition a court having jurisdiction over the parties and the subject matter to reduce the arbitrators' decision to judgement.

B. The parties intend this article to be enforceable in accordance with the Federal Arbitration Act (9 U.S.C. §§ 1 et seq.), including any amendments to that Act which are subsequently adopted. If either party refuses to submit to arbitration as required by paragraph A, the other party may request a United States Federal District Court to compel arbitration in accordance with the Federal Arbitration Act. Both parties consent to the jurisdiction of such court to enforce this article and to confirm and enforce the performance of any award of the arbitrators.

Insolvency of SAFECO

A. In the event of the insolvency of SAFECO and the appointment of a conservator, liquidator or statutory successor of SAFECO, reinsurance shall be payable to such conservator, liquidator or statutory successor on the basis of claims allowed against SAFECO by any court of competent jurisdiction or by the conservator, liquidator or statutory successor of SAFECO without diminution because of the insolvency of SAFECO or because such conservator, liquidator or statutory successor has failed to pay all or a portion of any claims.

B. In the event of the insolvency of SAFECO, the conservator, liquidator or other statutory successor of SAFECO agrees to give Lincoln written notice of the pendency of a claim on a Policy within a reasonable time after such claim is filed in the insolvency proceeding. During the pendency of any such claim, Lincoln may investigate the claim and interpose in the proceeding where such claim is to be adjudicated in the name of SAFECO (its conservator, liquidator or statutory successor), but at its own expense, any defense or defenses which Lincoln may deem available to SAFECO or its conservator, liquidator or statutory successor.

C. A percentage of the expense thus incurred by Lincoln shall be charged, subject to court approval, against SAFECO as part of the expense of liquidation.

Offset

Any debts or credits, matured or unmatured, liquidated or unliquidated, regardless of when they arose or were incurred, in favor of or against either SAFECO or Lincoln with respect to this Agreement or any other agreement between the parties, shall be offset and only the balance allowed or paid. If either SAFECO or Lincoln is then under formal insolvency proceedings, this right of offset shall be subject to the laws of the state exercising primary jurisdiction over such proceedings.

Parties to the Agreement

This is an Agreement for indemnity reinsurance solely between SAFECO and Lincoln. The acceptance of reinsurance under this Agreement shall not create any right or legal relation whatever between Lincoln and an insured, policyholder, beneficiary or any other party to or under any Policy.

Commencement and Termination

A. This Agreement shall be effective as of the date set forth on the cover page, except that SAFECO may issue a Policy dated as much as six (6) months prior to the Effective Date in order to save age of the applicant.

B. Either SAFECO or Lincoln may terminate this Agreement for new reinsurance by giving ninety (90) days, written notice to the other party. In such case, SAFECO agrees to continue to cede, and Lincoln agrees to continue to accept, reinsurance in accordance with this Agreement of Policies issued prior to the expiration of the ninety (90) day period. All reinsurance which has been placed in effect prior to such date shall remain in effect in accordance with the terms of this Agreement, until the earlier of

(1)   the termination or expiration of the Policy; and

(2)   the termination of this Agreement pursuant to paragraph C below.

C. Lincoln may terminate all reinsurance under this Agreement in accordance with paragraph D of the "Payments by SAFECO" article if SAFECO fails to pay reinsurance premiums when due.

Entire Agreement

A. This Agreement represents the entire agreement between SAFECO and Lincoln and supercedes any prior oral or written agreements between the parties regarding its subject matter.

B.   No modification of this Agreement shall be effective unless set forth in a written amendment executed by both parties.

C.   A waiver of a right created by this Agreement shall constitute a waiver only with respect to the particular circumstance for which it is given and not a waiver in any future circumstance.

Deferred Acquisition Cost Tax Election

A.   Lincoln and SAFECO each acknowledge that it is subject to taxation under Subchapter "L" of the Internal Revenue Code of 1986 (the "Code").

B.   With respect to this Agreement, Lincoln and SAFECO agree to the following pursuant to Section 1.848-2(g)(8) of the Income Tax Regulations issued December 1992, whereby:

    (1)   Each party agrees to attach a schedule to its federal income tax return which identifies this Agreement for which the joint election under the Regulation has been made;

    (2)   The party with net positive consideration, as defined in the Regulation promulgated under Code Section 848, for this Agreement for each taxable year, agrees to capitalize specified Policy acquisition expenses with respect to this Agreement without regard to the general deductions limitation of Section 848(c)(l);

    (3)   Each party agrees to exchange information pertaining to the amount of net consideration under this Agreement each year to ensure consistency; and

    (4)   This election shall be effective for the year that this Agreement was entered into and for all subsequent years that this Agreement remains in effect.

Definitions

A.   **Automatic Limit —** the amount specified in the Life Benefits Schedule used to calculate the maximum Reinsurance Face Amount that may be ceded as Automatic Reinsurance.

B.   **Automatic Reinsurance—** reinsurance satisfying certain conditions relating to the reinsurance as specified in the Agreement that is ceded to Lincoln without obtaining a specific offer to reinsure from Lincoln.

C.   **Continuation —** a new Policy replacing a Policy or a change in an existing Policy issued or made either

(1)   in compliance with the terms of the Policy; or

(2)   without

      (a)   the same new underwriting information SAFECO would obtain in the absence of the Policy;

      (b)   a suicide exclusion or contestable period as long as those contained in other new issues of Policies; or

      (c)   the payment of the same commissions in the first year that SAFECO would have paid in the absence of the original Policy.

D. **Effective Date —** the date specified on the cover page on which this Agreement becomes binding on SAFECO and Lincoln.

E. **Error—** any isolated deviation from the terms of this Agreement resulting from the act or omission of an employee of either SAFECO or Lincoln whose principal function relates to the administration of reinsurance, whether such deviation results from inadvertence or a mistake in judgment. "Error" shall not include any failure to comply with the terms of an offer of Facultative Reinsurance or any negligent or deliberate deviation from the terms of this Agreement.

F. **Facultative Reinsurance —** reinsurance which is ceded to Lincoln only after SAFECO has obtained and accepted a specific offer to reinsure made by Lincoln. Such reinsurance may be ceded to Lincoln only upon the terms specified by Lincoln in its offer to reinsure and other terms of this Agreement which do not conflict with the specific offer to reinsure.

G. **Material Change —** a change that a prudent insurance or reinsurance executive would consider as likely to impact upon a party's financial experience under this Agreement.

H. **Participation Limit —** the amount specified in the Life Benefits Schedule used as a condition for ceding Automatic Reinsurance.

I. **Policy(ies) —** an individual life insurance contract issued by SAFECO on any of the Policy forms specified in the Life Benefits Schedule. A "Policy" shall include any attached riders and endorsements specified in the Life Benefits Schedule or any Addendum to this Agreement.

J. **Proportionate Share —** the Reinsurance Amount divided by the death benefit as of the date of issue or as of the date of a subsequent change to the Policy that affects the Reinsurance Amount.

K. **Reinsurance Amount —** the Policy death benefit at issue less the Retention on the Policy times the percentage of Automatic Reinsurance ceded to Lincoln as specified in the Life Benefits Schedule. For Facultative Reinsurance, the "Reinsurance Amount" is that amount of the Policy death benefit at issue for which SAFECO accepts Lincoln's offer to reinsure.

L. **Retention —** the amount specified in the Life Benefits Schedule that is held by SAFECO at its own risk on a life without the benefit of proportional reinsurance. In calculating the Retention, the sum retained by SAFECO on the life and in force as of the date of issue of the Policy shall be taken into account.

M. **Ultimate Amount —** the projected maximum Policy face amount that a Policy could achieve based on reasonable assumptions made about the operation of certain characteristics of the Policy form.

Execution

SAFECO and Lincoln, by their respective officers, executed this Agreement in duplicate on the dates shown below. As of the Effective Date, this Agreement consists of

- this Coinsurance Agreement numbered 12;
- a Life Benefits Schedule;
- an Administration Schedule;
- a Premium and Allowance Schedule;
- an Arbitration Schedule;
- a Waiver of Premium Addendum;
- an Accidental Death Benefit Addendum;
- an Accelerated Benefits Rider Addendum; and
- a Guaranteed Purchase Option Addendum.

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SAFECO LIFE INSURANCE COMPANY

Signed at Redmond, WA

By /s/ Jennifer Davies

Title Vice President

Date 8/30/01

By /s/ Jon David Parker

Title Actuary

Date 8/31/01

THE LINCOLN NATIONAL LIFE INSURANCE COMPANY
Signed at FortWayne, Indiana

By /s/ Jay Blehl

Date 8/27/01

By /s/ Elena Giles
Assistant Secretary

Date August 24, 2001

POLICIES REINSURED: SAFECO agrees to cede reinsurance in the listed percentages of Policies on the following Policy forms with issue dates from and until the dates listed below to insureds having surnames beginning with the letters of the alphabet shown. Any Addenda referred to in the last column shall also be applicable to reinsurance of the Policy.

Policy Form	Percent of Reinsurance Ceded to Lincoln	Policy Issue Dates From/Until	Alpha Split	Applicable Addenda
Expert Term				
Series * (High Band)	100%	01-01-00/—	A-Z	WP, ADB, ABR
Business Needs				
Option (BNO)	**	01-01-00/—	A-Z	GP
Guaranteed Insurability				
Option (GIO)	**	01-01-00/—	A-Z	GP
Additional Term Rider	**	01-01-00/—	A-Z	—

*   Reinsurance coverage, shall include the Safety Rider and the Transport Benefit Rider as set forth in the Policy.

**   Same as base.

RETENTION: SAFECO agrees to hold fifty percent (50%) of each Policy face amount not to exceed the Retention limit below at its own risk on a life without the benefit of proportional reinsurance on the 10 Year Term and 15 Year Term Policies only; and twenty percent (20%) of each Policy face amount not to exceed the Retention limit below at its own risk on a life without the benefit of proportional reinsurance on the 20 Year Term Policies only. In calculating its Retention, amounts retained by SAFECO on other individual life insurance policies in force as of the issue date of the Policy shall be taken into account.

Ages	Standard-Table P
ALL	$500,000

AUTOMATIC LIMITS: To bind Automatic Reinsurance, the maximum amount of life insurance in force with SAFECO on a single life, or in the case of individual life insurance with increasing death benefits, the Ultimate Amounts, plus all amounts applied for from SAFECO on that life, or in the case of individual life insurance with increasing death benefits, the Ultimate Amounts, may not exceed the sum of the: Retention on the life plus the following amounts:

Ages	Standard-Table P
0-75	$4,500,000

PARTICIPATION LIMITS: To bind Automatic Reinsurance the sum of (1) the maximum amount of individual life insurance in force on the insured in all companies or, in the case of individual life insurance with increasing death benefits, the Ultimate Amounts, as of the Policy date of a Policy and (2) the amount then being applied for from all companies, or in the case of individual life insurance with increasing death benefits, the Ultimate Amounts, on the insured, may not exceed the following amounts:

Ages	Standard-Substandard
0-75	$25,000,000

TO PLACE REINSURANCE INTO EFFECT

(1) <u>For Automatic Reinsurance:</u> SAFECO agrees to cede Automatic Reinsurance of a Policy by including all required information about the Policy on the new business segment of the next self-administered statement submitted in accordance with the **Reports** section below following issuance of the Policy.

(2) <u>For Facultative Reinsurance:</u> SAFECO agrees to submit an application form for Facultative Reinsurance in substantial accord with the attached. It agrees to allocate reinsurance in accordance with its published facultative placement rules among those reinsurers making facultative offers to reinsure a Policy. If according to such rules Lincoln's offer is the one SAFECO intends to accept, SAFECO shall cede Facultative Reinsurance of the Policy by including all required information about the Policy on the new business segment of the next self-administered statement submitted in accordance with the **Reports** section below within one hundred twenty (120) days from date of Lincoln's facultative offer or the date specified in Lincoln's approval of a written request from SAFECO to grant an extension to the facultative offer.

MINIMUM CESSION REQUIREMENT

There is no minimum cession requirement under this Agreement.

REPORTS

Within thirty (30) days following the end of each quarter, SAFECO agrees to send Lincoln the following three (3) reports:

(1)   **A Billing Statement** containing Policy level detail in a form mutually acceptable to SAFECO and Lincoln. At a minimum, it shall contain the data elements specified in the attached Policy Detail Report. If the Policy contains supplemental benefits that are also reinsured, each segment of the Billing Statement shall include supplemental benefit detail.

The Billing Statement shall be segmented as follows:

- **New Issues** and first year gross premiums and gross allowances due for new reinsurance.

- **Balance of first year Policies** (Policies previously reported as new issues) and corresponding balance of first year gross reinsurance premiums and gross reinsurance allowances due for the reporting period.

- **Policies with renewal reinsurance premiums** and reinsurance allowances due during the reporting period.

- **Policies that have undergone a change** that affects reinsurance. Separate segments may be submitted for any change affecting reinsurance of a Policy, including

  4 reissues;

  4 reinstatements;

  4 terminations;

  4 reductions;

  4 changes in Retention;

  4 changes in mortality ratings;

  4 issuance of a Continuation; and

  4 increases or decreases in the Reinsurance Amount.

(2) **A Summary Accounting Report** that summarizes all financial transactions during the reporting period. The report shall separately total life and supplemental benefits, for the first year reinsurance premiums are due with corresponding allowances, total life and supplemental benefits, for renewal years premiums are due with corresponding allowances, and identify all adjustments therefrom.

(3) **A Policy Exhibit Report** in substantial accord with the attached that indicates in force reinsurance as of the beginning of the reporting period, increases during the reporting period (new reinsurance, reinstatements, recoveries, or other increases) and all decreases during the reporting period (terminations, reductions, surrenders, death claims or other decreases) and the resulting in force reinsurance as of the end of the reporting period.

SAFECO agrees to send Lincoln within ten (10) working days following each quarter-end a **Reserve Report** in substantial accord with the attached form.

Lincoln may change the reporting requirements in order to obtain data it reasonably needs to properly administer this Agreement or to prepare its financial statements.

REINSURANCE PREMIUMS DUE

Reinsurance premiums are payable quarterly in arrears and are due with the reports submitted pursuant to the **Reports** section above.

INCREASE IN LIMIT OF RETENTION

If SAFECO elects to increase its Retention on in force Policies, the increased Retention may not become effective for a Policy until the Policy's tenth anniversary date.

REDUCTIONS IN INSURANCE

(1) If life insurance issued by SAFECO on a Policy reduces because that Policy lapses or reduces in accordance with the terms of the Policy, the Reinsurance Amount on that Policy shall be reduced to restore as far as possible the Retention on that Policy as of the effective date of the reduction.

(2) Notwithstanding the preceding, the reduction of the Reinsurance Amount shall be limited to Lincoln's share of the total reinsurance on the lapsed or reduced Policy prior to the reduction.

CLAIMS ADMINISTRATION

Claims shall be individually reported as incurred using a form in substantial accord with the attached. SAFECO may take credit for unearned reinsurance premium from the date of death to the next Policy paid to date on its next billing statement.

OTHER LINCOLN PAYMENTS

(1) Payments to SAFECO from Lincoln for any cash surrender values shall be reported on the quarterly report and may be netted from the billing statement.

(2) Payments to SAFECO from Lincoln for any dividend credits shall be reported on the quarterly report and may be netted from the billing statement.

GROSS REINSURANCE PREMIUMS

(1) <u>All Other Plans:</u> The quarterly gross reinsurance premium rates for reinsurance ceded under this Agreement shall be the appropriate attached rates on diskette labeled "SAFECO, January 1, 2000, Term Rates," age last birthday, charged the policyholder per one thousand dollars ($1,000) of the Reinsurance Amount. For Policies written on substandard risks, the appropriate premium rate shall be adjusted by multiplying the rate by [***] for each table assessed the risk and adding such amount to the reinsurance premium due. SAFECO also agrees to pay Lincoln the Proportionate Share of any Policy fee collected by SAFECO.

(2) <u>Business Needs Option (BNO) and Guaranteed Insurability Option (GIO)* Plans:</u> A single premium rate as described in the GPO Addendum shall be paid by SAFECO to Lincoln when an option is exercised. The reinsurance premium rate for the new Policy delivered from an exercised option shall be the same premium rate as the base plan using a point-in-scale calculation.

(3) <u>Safety Rider, Transport Benefit Rider and Accelerated Benefits Rider:</u> No reinsurance premiums to be paid.

(4) <u>Additional Term Rider:</u> The appropriate rates are as attached hereto and labeled "Additional Term Rider Rates — All Bands." The allowances shall be the same as base.

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*   For the GIO plan, there shall be a 3-year setback on female insureds.

REINSURANCE ALLOWANCES

Lincoln agrees to pay allowances for reinsurance ceded under this Agreement equal to the gross reinsurance premium times the appropriate allowance from the following table:

Plan	Issue Ages	Duration 1	Duration 2+
10 Year Term	All	[***]	[***]
15 Year Term	All	[***]	[***]
20 Year Term	All	[***]	[***]

Lincoln agrees to pay allowances equal to the Proportionate Share of any Policy fee times the allowance shown below:

All Years
[***]

ADDITIONAL MONETARY AMOUNTS

(1) <u>Temporary Flat Extra Premiums</u>: SAFECO agrees to pay Lincoln a temporary flat extra premium equal to the product of the flat extra premium assigned by SAFECO or Lincoln on the Policy times the Reinsurance Amount minus an allowance of [***] for all renewal years, such premium is payable.

(2) <u>Permanent Flat Extra Premiums</u>: SAFECO agrees to pay Lincoln a permanent flat extra premium equal to the product of the flat extra premium assigned by SAFECO or Lincoln on the Policy times the Reinsurance Amount minus an allowance of [***] for the first year such premium is payable and [***] for all renewal years such premium is payable.

(3) <u>Continuations to Issues Reinsured Hereunder</u>: The reinsurance premium for newly-issued Policies reinsured under this Agreement as Continuations and issued in compliance with the terms of the original Policy shall be determined by using the original issue age and attained duration of the appropriate attached rates on diskette labeled "SAFECO, January 1, 2000, Term Rates." For purposes of calculating the reinsurance premium for other Policies reinsured under the Agreement as Continuations, the date of issue of the Continuation Policy shall be considered the date of the original Policy.

(4) <u>Continuations to Issues Not Reinsured Hereunder</u>: The reinsurance premium shall be the attached rates labeled "75-80 Basic Table Male/Female ALB" per thousand dollars of the Reinsured Net Amount at Risk times the following percentages which covers the new Policy based on the original issue age and attained duration.

Smoking Status	Duration All Years
Preferred Non-Tobacco	[***]
Residual	[***]
Tobacco	[***]

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corp., this information has been filed separately with the Securities and Exchange Commission.

(5) <u>Premium Taxes</u>: Lincoln shall not reimburse SAFECO for state premium taxes.

(6) <u>Experience Refunds</u>: Lincoln shall not pay an experience refund to SAFECO.

(7) <u>Unearned Premiums</u>: Lincoln agrees to refund, without interest, any reinsurance premiums unearned as of the date of death of an insured person, the date of the surrender of a Policy, or the date of a reduction of reinsurance pursuant to the "Reductions in Insurance" article.

(8) <u>Cash Values</u>: Lincoln agrees to refund the Proportionate Share of a Policy's cash value in the event a Policy is surrendered, reinsurance is reduced pursuant to the "Reductions in Insurance" article, or SAFECO elects to increase its Retention on in force Policies in accordance with the "Changes in Retention" article.

(9) <u>Policy Loan</u>: Lincoln shall not participate in any loans made by SAFECO to policyholders.

(10) <u>Policyholder Dividends</u>: Lincoln shall not participate in any policyholder dividends made by SAFECO on any participating Policy.

(11) <u>Deficiency Reserves</u>: Lincoln shall participate in deficiency reserves generated (if any) under this Agreement.

75-80 Basic Table
Male ALB

Age	Duration 1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16+
0	1.12	0.70	0.47	0.42	0.37	0.32	0.31	0.28	0.27	0.27	0.28	0.33	0.38	0.46	0.66	0.85
1	0.46	0.43	0.38	0.33	0.27	0.23	0.23	0.23	0.25	0.28	0.33	0.38	0.46	0.66	0.80	1.08
2	0.34	0.35	0.31	0.26	0.23	0.23	0.23	0.25	0.28	0.33	0.38	0.46	0.62	0.80	1.04	1.18
3	0.33	0.28	0.25	0.23	0.23	0.21	0.25	0.28	0.33	0.38	0.46	0.61	0.74	1.04	1.17	1.27
4	0.28	0.24	0.23	0.23	0.21	0.25	0.28	0.33	0.38	0.44	0.61	0.74	0.95	1.11	1.26	1.34
5	0.23	0.23	0.23	0.21	0.25	0.28	0.33	0.38	0.43	0.61	0.74	0.95	1.08	1.17	1.32	1.39
6	0.22	0.22	0.21	0.25	0.28	0.33	0.38	0.43	0.58	0.74	0.95	1.08	1.15	1.21	1.36	1.41
7	0.19	0.21	0.25	0.28	0.33	0.38	0.43	0.57	0.72	0.91	1.08	1.15	1.20	1.23	1.38	1.41
8	0.19	0.21	0.26	0.32	0.37	0.43	0.57	0.72	0.91	1.06	1.15	1.20	1.23	1.28	1.37	1.39
9	0.20	0.23	0.30	0.36	0.43	0.57	0.72	0.91	1.06	1.14	1.20	1.23	1.28	1.32	1.34	1.36
10	0.21	0.27	0.34	0.42	0.57	0.72	0.91	1.06	1.14	1.19	1.23	1.28	1.32	1.33	1.30	1.32
11	0.26	0.32	0.40	0.57	0.72	0.91	1.06	1.14	1.19	1.23	1.28	1.32	1.33	1.28	1.25	1.27
12	0.31	0.40	0.57	0.72	0.90	1.06	1.14	1.19	1.22	1.28	1.32	1.33	1.28	1.23	1.19	1.22
13	0.38	0.57	0.72	0.90	1.02	1.12	1.18	1.21	1.22	1.26	1.28	1.28	1.23	1.18	1.15	1.19
14	0.55	0.72	0.90	1.02	1.08	1.16	1.20	1.21	1.20	1.22	1.22	1.22	1.17	1.14	1.13	1.16
15	0.72	0.90	1.02	1.08	1.13	1.17	1.20	1.19	1.17	1.17	1.16	1.16	1.12	1.11	1.11	1.13
16	0.90	1.02	1.08	1.13	1.17	1.17	1.18	1.15	1.13	1.11	1.10	1.09	1.08	1.09	1.09	1.12
17	1.02	1.08	1.13	1.17	1.16	1.14	1.14	1.11	1.08	1.05	1.03	1.05	1.04	1.06	1.09	1.12
18	1.01	1.06	1.09	1.11	1.10	1.07	1.07	1.04	.1.01	0.99	0.99	1.01	1.00	1.04	1.09	1.13
19	0.97	1.01	1.02	1.04	1.02	1.00	0.99	0.96	0.95	0.95	0.96	0.97	0.98	1.03	1.09	1.16
20	0.91	0.94	0.94	0.95	0.94	0.93	0.91	0.89	0.90	0.91	0.93	0.95	0.98	1.03	1.12	1.20
21	0.83	0.85	0.85	0.86	0.86	0.85	0.83	0.86	0.86	0.87	0.91	0.94	0.97	1.05	1.16	1.25
22	0.73	0.75	0.75	0.76	0.77	0.77	0.77	0.78	0.81	0.85	0.90	0.94	0.99	1.08	1.20	1.32
23	0.73	0.74	0.74	0.75	0.76	0.77	0.77	0.78	0.82	0.87	0.92	0.98	1.04	1.14	1.27	1.41
24	0.73	0.73	0.73	0.74	0.76	0.77	0.78	0.80	0.84	0.90	0.96	1.03	1.10	1.22	1.36	1.51
25	0.71	0.71	0.72	0.74	0.75	0.77	0.80	0.82	0.87	0.95	1.01	1.09	1.18	1.33	1.47	1.63
26	0.70	0.69	0.71	0.73	0.75	0.78	0.82	0.85	0.92	1.00	1.07	1.16	1.29	1.44	1.59	1.79
27	0.68	0.68	0.71	0.73	0.76	0.80	0.85	0.90	0.97	1.07	1.15	1.26	1.40	1.58	1.75	1.97
28	0.66	0.68	0.72	0.76	0.80	0.84	0.90	0.97	1.06	1.15	1.26	1.38	1.53	1.74	1.94	2.19
29	0.65	0.68	0.75	0.80	0.84	0.90	0.97	1.06	1.15	1.26	1.38	1.52	1.70	1.94	2.17	2.45
30	0.63	0.68	0.78	0.84	0.90	0.97	1.06	1.15	1.25	1.38	1.52	1.70	1.94	2.17	2.42	2.74
31	0.63	0.70	0.82	0.90	0.97	1.06	1.15	1.25	1.38	1.52	1.70	1.94	2.17	2.42	2.71	3.07
32	0.63	0.72	0.87	0.97	1.06	1.15	1.25	1.38	1.51	1.70	1.94	2.17	2.42	2.71	3.03	3.43
33	0.63	0.74	0.91	1.03	1.14	1.25	1.36	1.50	1.67	1.87	2.14	2.41	2.69	3.03	3.39	3.82
34	0.64	0.76	0.96	1.11	1.24	1.36	1.49	1.66	1.86	2.10	2.37	2.67	3.00	3.38	3.77	4.24
35	0.65	0.79	1.03	1.20	1.35	1.49	1.66	1.86	2.10	2.33	2.63	2.96	3.34	3.75	4.19	4.69

75-80 Basic Table
Male ALB

Age	Duration 1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16+
36	0.67	0.83	1.12	1.31	1.49	1.66	1.86	2.10	2.33	2.63	2.92	3.28	3.70	4.16	4.63	5.18
37	0.70	0.88	1.21	1.44	1.66	1.86	2.10	2.33	2.63	2.92	3.23	3.62	4.09	4.59	5.12	5.72
38	0.74	0.94	1.29	1.55	1.78	2.01	2.27	2.52	2.84	3.16	3.52	3.96	4.49	5.06	5.64	6.31
39	0.78	1.00	1.40	1.68	1.93	2.18	2.45	2.72	3.06	3.41	3.82	4.31	4.92	5.57	6.22	6.94
40	0.83	1.09	1.53	1.83	2.11	2.36	2.65	2.93	3.27	3.67	4.12	4.69	5.39	6.13	6.82	7.64
41	0.89	1.20	1.68	2.01	2.29	2.56	2.86	3.14	3.49	3.92	4.45	5.09	5.90	6.72	7.50	8.42
42	0.97	1.32	1.86	2.21	2.50	2.77	3.06	3.35	3.70	4.18	4.79	5.53	6.44	7.38	8.25	9.28
43	1.05	1.46	2.02	2.41	2.74	3.04	3.35	3.66	4.03	4.55	5.21	5.99	6.96	7.97	8.93	10.24
44	1.14	1.62	2.20	2.63	2.98	3.32	3.66	3.98	4.39	4.94	5.66	6.50	7.54	8.60	9.67	11.32
45	1.23	1.81	2.39	2.85	3.24	3.61	3.98	4.34	4.77	5.35	6.15	7.06	8.16	9.30	10.49	12.53
46	1.33	2.00	2.58	3.08	3.51	3.92	4.34	4.73	5.17	5.80	6.68	7.66	8.83	10.06	11.39	13.87
47	1.44	2.21	2.77	3.31	3.79	4.26	4.73	5.12	5.61	6.29	7.26	8.32	9.58	10.89	12.36	15.32
48	1.55	2.32	2.90	3.48	4.02	4.53	5.06	5.54	6.13	6.89	8.04	9.23	10.57	11.94	13.41	16.89
49	1.66	2.42	3.03	3.64	4.24	4.81	5.41	5.99	6.69	7.55	8.91	10.26	11.67	13.06	14.53	18.61
50	1.77	2.51	3.15	3.80	4.46	5.09	5.78	6.48	7.31	8.30	9.90	11.41	12.85	14.25	15.72	20.49
51	1.88	2.59	3.26	3.94	4.69	5.39	6.18	7.02	8.01	9.13	10.99	12.65	14.12	15.54	16.98	22.56
52	1.99	2.66	3.35	4.08	4.92	5.70	6.60	7.61	8.78	10.04	12.18	14.00	15.51	16.94	18.35	24.85
53	2.15	2.89	3.66	4.47	5.38	6.22	7.22	8.32	9.57	10.98	13.29	15.31	16.94	18.35	20.53	27.37
54	2.31	3.13	4.00	4.90	5.89	6.81	7.90	9.09	10.42	11.98	14.48	16.73	18.35	20.53	22.96	30.13
55	2.49	3.40	4.37	5.37	6.47	7.46	8.65	9.91	11.31	13.06	15.77	18.29	20.53	22.85	25.67	33.13
56	2.68	3.70	4.78	5.91	7.10	8.16	9.44	10.78	12.26	14.23	17.18	19.99	22.70	25.23	28.65	36.34
57	2.89	4.02	5.24	6.50	7.80	8.92	10.29	11.72	13.29	15.50	18.71	21.85	24.96	27.83	31.89	39.80
58	3.05	4.30	5.78	7.12	8.58	9.62	11.05	12.58	14.24	16.56	19.88	23.10	26.39	29.47	33.93	43.57
59	3.22	4.60	6.37	7.78	9.42	10.36	11.84	13.48	15.26	17.68	21.09	24.35	27.80	31.11	36.05	47.72
60	3.40	4.91	7.01	8.49	10.34	11.15	12.69	14.45	16.34	18.85	22.31	25.55	29.18	32.79	38.29	52.31
61	3.57	5.22	7.69	9.25	11.15	12.44	13.59	15.48	17.47	20.04	23.51	26.72	30.56	34.52	40.66	57.37
62	3.74	5.54	8.44	10.07	12.44	12.89	14.54	16.56	18.64	21.24	24.70	27.87	31.96	36.31	43.15	62.94
63	4.15	6.18	9.21	11.19	12.89	14.50	16.42	18.63	21.03	23.56	27.15	30.60	35.16	40.29	47.22	69.02
64	4.59	5.88	10.04	12.43	14.50	16.29	18.52	20.91	23.56	26.17	29.85	33.67	38.70	44.72	51.64	75.60
65	5.08	7.66	10.96	13.82	16.29	18.27	20.82	23.41	26.17	29.29	33.67	36.95	42.60	49.60	56.42	82.69
66	5.63	8.53	11.96	15.34	18.27	20.62	23.35	26.17	29.29	33.67	36.18	40.63	46.88	54.95	61.55	90.24
67	6.23	9.50	13.04	17.02	20.62	22.82	26.17	29.29	33.67	35.69	39.85	44.66	51.53	60.78	66.99	98.24
68	6.86	10.46	14.34	18.67	22.58	24.98	28.66	32.11	35.69	39.16	43.70	48.92	56.36	66.33	72.93	106.88
69	7.55	11.50	15.73	20.45	24.72	27.36	31.42	35.21	39.16	42.94	47.87	53.51	61.51	72.21	79.34	116.36
70	8.31	12.61	17.23	22.38	27.08	29.99	34.46	38.63	42.94	47.03	52.35	58.39	66.96	78.56	86.38	126.68
71	9.12	13.81	18.86	24.51	29.68	32.89	37.81	42.36	47.03	51.90	57.13	63.57	72.85	85.53	99.48	137.84

75-80 Basic Table
Male ALB

Age	Duration 1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16+
72	9.98	15.12	20.66	26.87	32.56	36.08	41.46	46.40	51.44	56.64	62.19	69.16	79.31	97.91	114.16	149.84
73	10.93	16.56	22.65	29.47	35.72	39.57	45.41	50.75	56.14	61.66	67.66	75.29	86.34	111.75	130.54	162.59
74	11.97	18.15	24.84	32.33	39.17	43.34	49.67	55.39	61.12	67.08	73.67	81.97	100.22	127.15	148.63	175.87
75	13.12	19.91	27.25	35.45	42.90	47.41	54.20	60.30	66.49	73.03	80.20	95.27	115.76	144.13	168.32	189.57
76	14.39	21.84	29.88	38.83	46.92	51.74	59.01	65.60	72.39	79.51	92.88	110.18	133.00	162.56	189.57	203.69
77	15.79	23.95	32.73	42.47	51.21	56.32	64.20	71.42	78.81	86.51	107.08	126.73	151.87	182.39	203.69	218.23
78	17.31	26.23	35.80	46.35	55.75	61.28	69.89	77.75	85.76	100.24	122.82	144.83	172.32	203.69	218.23	233.19
79	18.96	28.69	39.07	50.46	60.65	66.71	76.09	84.60	98.89	115.50	140.02	164.48	194.42	218.23	233.19	248.57
80	20.74	31.31	42.53	54.90	66.03	72.63	84.26	97.23	113.44	132.21	158.66	185.72	218.23	233.19	248.57	264.37
81	22.63	34.09	46.27	59.77	71.89	83.93	96.90	111.21	129.36	150.35	178.78	208.60	233.19	248.57	264.37	280.59
82	24.64	37.09	50.37	69.81	83.19	96.56	110.88	126.47	146.59	169.98	200.44	233.19	248.57	264.37	280.59	297.23
83	26.81	45.81	60.36	81.12	95.83	110.56	126.16	142.98	165.21	191.14	223.68	248.57	264.37	280.59	297.23	314.29
84	35.41	55.78	71.69	93.78	109.85	125.84	142.68	160.78	185.25	213.89	248.57	264.37	280.59	297.23	314.29	331.77
85	45.33	67.12	84.47	107.85	125.16	142.39	160.51	179.92	206.76	238.29	264.37	280.59	297.23	314.29	331.77	347.75
86	56.70	79.95	98.75	123.24	141.74	160.24	179.67	200.44	229.79	264.37	280.59	297.23	314.29	331.77	347.75	370.11
87	69.66	94.34	114.49	139.93	159.64	179.43	200.23	222.39	254.38	280.59	297.23	314.29	331.77	347.75	370.11	397.87
88	84.29	110.25	131.68	157.97	178.90	200.03	222.22	245.80	280.59	297.23	314.29	331.77	347.75	370.11	397.87	431.97
89	100.58	127.68	150.37	177.41	199.57	222.06	245.69	270.74	297.23	314.29	331.77	347.75	370.11	397.87	431.97	473.61
90	118.56	146.69	170.63	198.30	221.69	245.57	270.68	297.23	314.29	331.77	347.75	370.11	397.87	431.97	473.61	524.33
91	138.29	167.34	192.50	220.67	245.31	270.61	297.23	314.29	331.77	347.75	370.11	397.87	431.97	473.61	524.33	586.10
92	159.84	189.69	216.04	244.59	270.48	297.23	314.29	331.77	347.75	370.11	397.87	431.97	473.61	524.33	586.10	661.41
93	183.28	213.79	241.30	270.09	297.23	314.29	331.77	347.75	370.11	397.87	431.97	473.61	524.33	586.10	661.41	753.48
94	208.67	239.71	268.35	297.23	314.29	331.77	347.75	370.11	397.87	431.97	473.61	524.33	586.10	661.41	753.48	866.43
95	236.08	267.50	297.23	314.29	331.77	347.75	370.11	397.87	431.97	473.61	524.33	586.10	661.41	753.48	866.43	999.99
96	265.58	297.23	314.29	331.77	347.75	370.11	397.87	431.97	473.61	524.33	586.10	661.41	753.48	866.43	999.99	999.99
97	297.23	314.29	331.77	347.75	370.11	397.87	431.97	473.61	524.33	586.10	661.41	753.48	866.43	999.99	999.99	999.99
98	314.29	331.77	347.75	370.11	397.87	431.97	473.61	524.33	586.10	661.41	753.48	866.43	999.99	999.99	999.99	999.99
99	331.77	347.75	370.11	397.87	431.97	473.61	524.33	586.10	661.41	753.48	866.43	999.99	999.99	999.99	999.99	999.99

75-80 Basic Table
Female ALB

Age	Duration 1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16+
0	0.84	0.33	0.30	0.27	0.24	0.22	0.20	0.18	0.19	0.19	0.21	0.23	0.26	0.29	0.34	0.38
1	0.32	0.29	0.26	0.23	0.22	0.20	0.18	0.19	0.19	0.21	0.23	0.26	0.29	0.34	0.38	0.42
2	0.27	0.26	0.23	0.22	0.20	0.18	0.19	0.19	0.21	0.23	0.26	0.29	0.34	0.38	0.42	0.46
3	0.23	0.23	0.22	0.20	0.18	0.19	0.19	0.21	0.23	0.26	0.29	0.34	0.38	0.41	0.45	0.48
4	0.21	0.21	0.20	0.18	0.19	0.19	0.21	0.23	0.26	0.29	0.34	0.38	0.41	0.45	0.48	0.50
5	0.20	0.20	0.18	0.19	0.19	0.21	0.23	0.26	0.29	0.34	0.38	0.41	0.45	0.48	0.49	0.52
6	0.18	0.18	0.19	0.19	0.21	0.23	0.26	0.29	0.34	0.38	0.41	0.45	0.48	0.49	0.51	0.53
7	0.17	0.19	0.19	0.21	0.23	0.26	0.29	0.34	0.38	0.41	0.45	0.48	0.49	0.51	0.52	0.53
8	0.17	0.19	0.21	0.23	0.26	0.29	0.34	0.38	0.41	0.45	0.47	0.49	0.51	0.52	0.53	0.53
9	0.17	0.21	0.23	0.25	0.28	0.33	0.38	0.41	0.45	0.47	0.49	0.51	0.52	0.53	0.53	0.53
10	0.18	0.23	0.25	0.28	0.33	0.37	0.41	0.45	0.47	0.49	0.51	0.52	0.53	0.53	0.53	0.53
11	0.18	0.25	0.28	0.33	0.37	0.41	0.45	0.47	0.49	0.51	0.52	0.53	0.53	0.53	0.53	0.53
12	0.20	0.28	0.33	0.36	0.40	0.44	0.47	0.49	0.51	0.52	0.53	0.53	0.53	0.53	0.54	0.54
13	0.22	0.32	0.35	0.38	0.42	0.44	0.47	0.49	0.52	0.52	0.53	0.53	0.53	0.53	0.54	0.54
14	0.26	0.34	0.38	0.40	0.42	0.45	0.47	0.49	0.52	0.52	0.53	0.53	0.53	0.54	0.54	0.55
15	0.30	0.36	0.39	0.40	0.42	0.45	0.47	0.47	0.52	0.53	0.53	0.53	0.54	0.54	0.56	0.57
16	0.33	0.37	0.39	0.40	0.42	0.44	0.45	0.46	0.52	0.53	0.53	0.54	0.54	0.56	0.57	0.60
17	0.36	0.37	0.39	0.40	0.41	0.42	0.43	0.44	0.52	0.53	0.54	0.54	0.56	0.57	0.61	0.63
18	0.36	0.37	0.40	0.40	0.41	0.42	0.43	0.45	0.51	0.52	0.54	0.55	0.57	0.60	0.64	0.68
19	0.36	0.37	0.40	0.40	0.41	0.42	0.43	0.45	0.49	0.51	0.55	0.57	0.60	0.64	0.69	0.74
20	0.35	0.37	0.39	0.40	0.41	0.42	0.44	0.45	0.48	0.51	0.57	0.60	0.64	0.69	0.75	0.81
21	0.34	0.35	0.38	0.39	0.41	0.42	0.44	0.46	0.48	0.52	0.60	0.64	0.69	0.75	0.82	0.89
22	0.32	0.34	0.37	0.39	0.41	0.42	0.45	0.47	0.48	0.53	0.64	0.69	0.75	0.82	0.90	0.98
23	0.32	0.34	0.38	0.40	0.42	0.44	0.47	0.48	0.53	0.58	0.69	0.75	0.82	0.90	1.00	1.09
24	0.32	0.35	0.38	0.41	0.44	0.46	0.48	0.53	0.58	0.63	0.75	0.82	0.90	1.00	1.11	1.22
25	0.31	0.35	0.39	0.43	0.46	0.48	0.53	0.58	0.63	0.68	0.82	0.90	1.00	1.11	1.23	1.37
26	0.31	0.35	0.41	0.44	0.48	0.53	0.58	0.63	0.68	0.74	0.90	1.00	1.11	1.23	1.38	1.54
27	0.31	0.36	0.42	0.47	0.53	0.58	0.63	0.68	0.71	0.82	1.00	1.11	1.23	1.38	1.54	1.71
28	0.32	0.37	0.43	0.50	0.56	0.63	0.68	0.71	0.80	0.91	1.11	1.23	1.38	1.54	1.71	1.88
29	0.33	0.38	0.46	0.52	0.60	0.68	0.71	0.80	0.91	1.03	1.23	1.38	1.54	1.71	1.88	2.05
30	0.35	0.40	0.48	0.57	0.66	0.71	0.80	0.91	1.03	1.15	1.38	1.54	1.71	1.88	2.05	2.24
31	0.37	0.42	0.52	0.62	0.71	0.80	0.91	1.03	1.15	1.27	1.54	1.71	1.88	2.05	2.24	2.43
32	0.39	0.45	0.56	0.68	0.80	0.91	1.03	1.15	1.27	1.40	1.70	1.87	2.05	2.24	2.44	2.62
33	0.41	0.48	0.59	0.73	0.86	0.99	1.14	1.27	1.40	1.56	1.85	2.02	2.22	2.43	2.62	2.83
34	0.43	0.51	0.63	0.77	0.93	1.09	1.25	1.40	1.56	1.73	2.00	2.19	2.39	2.62	2.83	3.05
35	0.45	0.54	0.66	0.83	1.01	1.20	1.39	1.56	1.73	1.90	2.17	2.36	2.56	2.82	3.05	3.30

75-80 Basic Table
Female ALB

Age	Duration 1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16+
36	0.47	0.58	0.71	0.90	1.10	1.32	1.52	1.71	1.90	2.09	2.33	2.53	2.75	3.04	3.30	3.57
37	0.50	0.62	0.76	0.98	1.20	1.43	1.64	1.85	2.07	2.28	2.49	2.71	2.94	3.29	3.57	3.88
38	0.54	0.69	0.85	1.10	1.33	1.57	1.78	2.01	2.23	2.44	2.67	2.89	3.15	3.53	3.84	4.22
39	0.58	0.76	0.95	1.22	1.45	1.70	1.93	2.17	2.39	2.62	2.85	3.10	3.37	3.80	4.13	4.60
40	0.63	0.85	1.05	1.33	1.58	1.86	2.08	2.32	2.56	2.80	3.06	3.33	3.62	4.10	4.46	5.02
41	0.68	0.94	1.15	1.45	1.71	2.01	2.23	2.49	2.74	3.01	3.28	3.58	3.90	4.44	4.81	5.47
42	0.73	1.02	1.25	1.58	1.85	2.16	2.40	2.67	2.94	3.23	3.53	3.86	4.20	4.80	5.19	5.96
43	0.78	1.09	1.35	1.67	1.95	2.27	2.53	2.83	3.13	3.46	3.79	4.16	4.54	5.19	5.62	6.50
44	0.83	1.16	1.44	1.74	2.06	2.37	2.67	3.01	3.34	3.70	4.08	4.49	4.89	5.61	6.09	7.08
45	0.89	1.23	1.53	1.83	2.16	2.49	2.83	3.20	3.57	3.97	4.39	4.83	5.28	6.07	6.60	7.69
46	0.93	1.30	1.62	1.91	2.28	2.61	3.00	3.41	3.82	4.26	4.72	5.20	5.70	6.55	7.12	8.34
47	0.98	1.37	1.72	2.00	2.41	2.75	3.18	3.64	4.09	4.57	5.07	5.60	6.14	7.06	7.68	9.03
48	1.03	1.43	1.80	2.10	2.54	2.92	3.40	3.91	4.36	4.87	5.41	5.97	6.53	7.50	8.14	9.77
49	1.07	1.50	1.88	2.21	2.68	3.11	3.64	4.20	4.65	5.20	5.77	6.35	6.94	7.94	8.61	10.57
50	1.12	1.56	1.97	2.32	2.82	3.32	3.89	4.51	4.96	5.54	6.13	6.74	7.36	8.41	9.10	11.45
51	1.17	1.64	2.07	2.44	2.98	3.53	4.15	4.84	5.28	5.88	6.50	7.14	7.79	8.89	9.63	12.42
52	1.23	1.72	2.17	2.57	3.13	3.75	4.43	5.19	5.60	6.23	6.88	7.55	8.24	9.41	10.20	13.48
53	1.29	1.81	2.30	2.76	3.36	4.02	4.73	5.51	5.98	6.63	7.33	8.06	8.84	10.14	11.03	14.64
54	1.36	1.91	2.44	2.96	3.61	4.31	5.04	5.83	6.37	7.06	7.81	8.62	9.49	10.93	11.94	15.94
55	1.43	2.01	2.58	3.18	3.87	4.60	5.36	6.16	6.78	7.50	8.33	9.23	10.20	11.80	12.96	17.42
56	1.50	2.11	2.74	3.41	4.13	4.90	5.69	6.51	7.22	7.99	8.89	9.88	10.96	12.76	14.12	19.13
57	1.57	2.21	2.89	3.64	4.41	5.21	6.03	6.86	7.69	8.51	9.49	10.59	11.81	13.85	15.45	21.11
58	1.69	2.39	3.12	3.91	4.71	5.54	6.40	7.28	8.17	9.05	10.28	11.45	12.76	14.97	16.71	23.41
59	1.82	2.58	3.36	4.19	5.02	5.88	6.79	7.74	8.69	9.63	11.16	12.42	13.85	16.25	18.16	26.09
60	1.94	2.77	3.61	4.48	5.35	6.25	7.21	8.22	9.24	10.27	12.16	13.55	15.11	17.72	19.83	29.20
61	2.08	2.98	3.88	4.80	5.70	6.65	7.67	8.74	9.84	10.99	13.31	14.84	16.55	19.42	21.73	32.78
62	2.22	3.20	4.17	5.14	6.09	7.08	8.15	9.31	10.52	11.81	14.65	16.34	18.23	21.37	23.87	36.88
63	2.36	3.38	4.40	5.42	6.42	7.47	8.61	9.88	11.24	12.74	15.86	17.73	19.83	23.30	26.11	41.54
64	2.51	3.58	4.65	5.72	6.77	7.89	9.12	10.52	12.06	13.80	17.25	19.31	21.63	25.45	28.57	46.74
65	2.67	3.79	4.91	6.03	7.15	8.35	9.70	11.24	13.00	15.01	18.83	21.08	23.62	27.79	31.21	52.50
66	2.84	4.01	5.19	6.37	7.57	8.88	10.36	12.07	14.06	16.40	20.61	23.04	25.79	30.30	34.00	58.80
67	3.03	4.24	5.49	6.75	8.04	9.48	11.10	13.00	15.26	17.95	22.58	25.19	28.11	32.93	36.89	65.66
68	3.29	4.62	6.00	7.41	8.87	10.51	12.37	14.55	17.13	20.20	25.19	28.11	31.57	36.88	41.19	73.06
69	3.58	5.05	6.59	8.18	9.84	11.72	13.85	16.33	19.27	22.75	28.11	31.57	35.36	41.18	45.84	81.02
70	3.92	5.54	7.27	9.07	10.97	13.11	15.54	18.38	21.71	25.59	31.57	35.36	39.49	45.83	50.83	89.52
71	4.30	6.11	8.06	10.11	12.28	14.72	17.48	20.70	24.43	28.74	35.36	39.49	43.94	50.82	61.72	98.58

75-80 Basic Table
Female ALB

Age	Duration 1	2	3	4	5	6	7	8	9	10	11	12	13	14	15	16+
72	4.75	6.78	8.99	11.31	13.78	16.56	19.69	23.29	27.44	32.19	39.48	43.94	48.73	60.92	74.09	108.18
73	5.27	7.56	10.06	12.70	15.51	18.65	22.16	26.16	30.73	35.95	43.93	48.72	53.84	72.33	88.02	118.34
74	5.87	8.46	11.29	14.29	17.47	20.98	24.89	29.30	34.32	40.00	48.72	53.83	64.90	85.14	103.64	129.04
75	6.57	9.49	12.70	16.09	19.65	23.57	27.88	32.72	38.18	44.36	53.83	64.19	77.38	99.44	121.03	140.30
76	7.38	10.68	14.31	18.11	22.07	26.40	31.13	36.41	42.34	49.01	63.64	75.83	91.39	115.30	140.30	152.10
77	8.30	12.03	16.10	20.34	24.72	29.48	34.64	40.38	46.79	53.97	74.63	88.85	107.00	132.83	152.10	164.46
78	9.35	13.54	18.08	22.78	27.61	32.80	38.41	44.61	51.52	64.67	86.89	103.32	124.32	152.10	164.46	177.36
79	10.52	15.20	20.25	25.44	30.72	36.38	42.44	49.13	61.70	76.69	100.46	119.32	143.44	164.46	177.36	190.82
80	11.81	17.03	22.61	28.31	34.07	40.19	48.96	58.85	73.15	90.11	115.44	136.94	164.46	177.36	190.82	204.82
81	13.23	19.01	25.16	31.39	39.55	48.78	58.68	69.77	85.92	105.03	131.89	156.26	177.36	190.82	204.82	219.38
82	14.78	21.16	27.90	38.90	48.13	58.50	69.60	81.96	100.11	121.51	149.89	177.36	190.82	204.82	219.38	234.48
83	16.44	27.58	35.34	47.48	57.85	69.43	81.80	95.51	115.80	139.65	169.50	190.82	204.82	219.38	234.48	250.14
84	22.72	35.01	43.89	57.21	68.79	81.64	95.36	110.48	133.06	159.52	190.82	204.82	219.38	234.48	250.14	266.34
85	30.05	43.56	53.62	68.15	81.02	95.20	110.34	126.96	151.96	181.23	204.82	219.38	234.48	250.14	266.34	281.72
86	38.55	53.29	64.62	80.40	94.61	110.19	126.83	145.01	172.60	204.82	219.38	234.48	250.14	266.34	281.72	303.10
87	48.30	64.30	76.98	94.02	109.65	126.70	144.89	164.71	195.04	219.38	234.48	250.14	266.34	281.72	303.10	330.14
88	59.38	76.66	90.77	109.10	126.21	144.78	164.62	186.14	219.38	234.48	250.14	266.34	281.72	303.10	330.14	363.98
89	71.90	90.47	106.07	125.71	144.36	164.53	186.07	209.38	234.48	250.14	266.34	281.72	303.10	330.14	363.98	406.13
90	85.94	105.79	122.99	143.93	164.19	186.01	209.34	234.48	250.14	266.34	281.72	303.10	330.14	363.98	406.13	458.56
91	101.58	122.74	141.58	163.85	185.76	209.31	234.48	250.14	266.34	281.72	303.10	330.14	363.98	406.13	458.56	523.86
92	118.94	141.36	161.95	185.52	209.17	234.48	250.14	266.34	281.72	303.10	330.14	363.98	406.13	458.56	523.86	605.42
93	138.09	161.77	184.16	209.04	234.48	250.14	266.34	281.72	303.10	330.14	363.98	406.13	458.56	523.86	605.42	707.74
94	159.13	184.03	208.32	234.48	250.14	266.34	281.72	303.10	330.14	363.98	406.13	458.56	523.86	605.42	707.74	836.76
95	182.14	208.25	234.48	250.14	266.34	281.72	303.10	330.14	363.98	406.13	458.56	523.86	605.42	707.74	836.76	999.99
96	207.24	234.48	250.14	266.34	281.72	303.10	330.14	363.98	406.13	458.56	523.86	605.42	707.74	836.76	999.99	999.99
97	234.48	250.14	266.34	281.72	303.10	330.14	363.98	406.13	458.56	523.86	605.42	707.74	836.76	999.99	999.99	999.99
98	250.14	266.34	281.72	303.10	330.14	363.98	406.13	458.56	523.86	605.42	707.74	836.76	999.99	999.99	999.99	999.99
99	266.34	281.72	303.10	330.14	363.98	406.13	458.56	523.86	605.42	707.74	836.76	999.99	999.99	999.99	999.99	999.99

To initiate arbitration, either SAFECO or Lincoln agrees to notify the other party in writing of its desire to arbitrate, stating the nature of its dispute and the remedy sought. The party to which the notice is sent agrees to respond in writing to the notification, within ten (10) days of its receipt.

The arbitration hearing shall be before a panel of three (3) arbitrators, each of whom must be a present or former officer of a life insurance company. An arbitrator may not be a present or former officer, attorney or consultant of SAFECO or Lincoln, or either's affiliates.

SAFECO and Lincoln agree to each name five (5) candidates to serve as an arbitrator. Each agree to choose one (1) candidate from the other's list, and these two (2) candidates shall serve as the first two (2) arbitrators. If one (1) or more candidates so chosen decline to serve as an arbitrator, the party that named the candidate shall add an additional candidate to its list, and the other party agrees to again choose one (1) candidate from the list. This process shall continue until two (2) arbitrators have been chosen and have accepted. SAFECO and Lincoln agree to present their initial lists of five (5) candidates by written notification to the other party within twenty-five (25) days of the date of the mailing of the notification initiating the arbitration. Any subsequent additions to the list which shall be presented within ten (10) days of the date the naming party receives notice that a candidate who has been chosen declines to serve.

The two (2) arbitrators shall select the third arbitrator from the eight (8) candidates remaining on the lists of SAFECO and Lincoln within fourteen (14) days of the acceptance of their positions as arbitrators. If the two (2) arbitrators cannot agree on the choice of a third, then this choice shall be referred back to SAFECO and Lincoln. SAFECO and Lincoln agree to take turns striking the names of the remaining candidates from the initial eight (8) candidates until only one (1) candidate remains. If the candidate so chosen shall decline to serve as the third arbitrator, the candidate whose name was stricken last shall be nominated as third arbitrator. This process shall continue until a candidate has been chosen and accepted. This candidate shall serve as the third arbitrator. The first turn at striking the name of a candidate shall belong to the party that is responding to the other party's initiation of arbitration. Once chosen, the arbitrators are empowered to decide all substantive and procedural issues by a majority of votes.

It is agreed that each of the three (3) arbitrators should be impartial regarding the dispute and should resolve the dispute on the basis described in the "Arbitration" article. At no time will either SAFECO of Lincoln contact or otherwise communicate with any person who is to be or has been designated as a candidate to serve as an arbitrator concerning the dispute, except upon the basis of jointly drafted communications provided by both SAFECO and Lincoln to inform those candidates actually chosen as arbitrators of the nature and facts of the dispute. Likewise, any written or oral arguments provided to the arbitrators concerning the dispute shall be coordinated with the other party and shall be provided simultaneously to the other party or shall take place in the presence of the other party. Further, at no time shall any arbitrator be informed that he or she has been named or chosen by one party or the other.

The arbitration hearing shall be held on the date and in the location set by the arbitrators. In no event shall this date be later than six (6) months after the appointment of the third arbitrator. As soon as possible, the arbitrators shall establish prearbitration procedures as warranted by the facts and issues of the particular case. At least ten (10) days prior to the arbitration hearing, each party agrees to provide the other party and the arbitrators with a detailed statement of the facts and arguments it will present at the arbitration hearing. The arbitrators may consider any relevant evidence and agree to give the evidence such weight as they deem appropriate after consideration of any objections raised concerning it. The party initiating the arbitration shall have the burden, of proving its case by a preponderance of the evidence. Each party may examine any witnesses who testify at the arbitration hearing. Within twenty (20) days after the end of the arbitration hearing, the arbitrators shall issue a written decision that sets forth their findings and any award to be paid as a result of the arbitration, except that the arbitrators may not award punitive or exemplary damages. In their decision, the arbitrators shall apportion the costs of arbitration, which shall include, but not be limited to, their own fees and expenses.

WAIVER OF PREMIUM BENEFIT ADDENDUM
(Effective as of January 1, 2000)
to
Agreement Number 12

The provisions of the Agreement shall apply in all respects to reinsurance of the Waiver of Premium Benefit provided by the Policies except as otherwise set forth in this Addendum.

This Addendum is referred to as "WP" in the "Applicable Addendum" column of the **Policies Reinsured** section of the Life Benefits Schedule.

1. Definitions

1.1. Lincoln's Proportionate Share — the face amount of the Waiver of Premium Benefit less SAFECO'S Waiver of Premium Retention divided by the face amount of the Waiver of Premium Benefit.

1.2. Policy Premiums — the insurance premiums, cost of insurance rates or other specified amounts due for the life insurance benefit of a Policy.

1.3. Waiver of Premium Benefit — a benefit provided pursuant to a Policy wherein SAFECO agrees to relinquish its right to Policy Premiums in the event of the Policy owner's disability until such disability is ended.

2. Reinsurance Terms

2.1. SAFECO agrees to cede, and Lincoln agrees to accept, Lincoln's Proportionate Share of the Waiver of Premium Benefit if the following conditions are met:

2.1.1. SAFECO retains the following amounts of Waiver of Premium Benefit on a life:

An amount equal to its Retention of individual life insurance of the insured person.

2.1.2. The sum of Waiver of Premium Benefit issued by SAFECO then in force on the insured life and the amount of Waiver of Premium Benefit then being applied for from SAFECO does not exceed the sum of SAFECO'S Waiver of Premium Retention and the following amounts:

Ages	Standard-Table F
0-44	$3,000,000
45-65	1,500,000
Over 65	None

2.1.3. The sum of the amount of Waiver of Premium Benefit then in force on the insured life in all companies and the amount of Waiver of Premium Benefit then being applied for on the insured life from all companies does not exceed the following amounts:

Ages	Standard-Table F
0-65	$5,000,000
Over 65	None

2.2. SAFECO agrees to place Waiver of Premium reinsurance into effect by following the procedures for placing life reinsurance into effect as set forth in the Administrative Schedule of the Agreement.

2.3. Waiver of Premium Benefits shall be coinsured with Lincoln. Reinsurance shall follow the forms of SAFECO. SAFECO agrees to pay Lincoln reinsurance premiums for Waiver of Premium reinsurance equal to Lincoln's Proportionate Share of the appropriate premium rates as specified in the Premium and Allowance Schedule less an allowance of

[***] of such premium in the first year and [***] in renewal years.

Waiver of Premium reinsurance premiums are payable with the same frequency as, and due with, the associated life reinsurance premium. Waiver of Premium reinsurance premiums shall not be due while a Waiver of Premium Benefit is being paid. However, while a Waiver of Premium Benefit is being paid, SAFECO agrees to continue to pay Lincoln premiums for reinsurance of other benefits provided by the Policy in accordance with the Agreement or applicable addenda.

2.4. SAFECO agrees to give Lincoln prompt notice of any Waiver of Premium claim, and upon request, agrees to provide proof of the insured person's continuing disability. Lincoln's reinsurance liability for Waiver of Premium claims shall equal Lincoln's Proportionate Share of Policy premiums waived by SAFECO under the Policy. SAFECO agrees to notify Lincoln upon the termination of a Waiver of Premium claim and agrees to resume paying Waiver of Premium reinsurance premiums starting with the beginning of the first month following the date the person is no longer eligible for such Waiver of Premium Benefit.

2.5. SAFECO may elect to recapture reinsurance of in force Waiver of Premium reinsurance in accordance with the procedures set forth in the Agreement. If SAFECO elects to recapture such reinsurance but an insured person is subject to a Waiver of Premium claim when an increase of its Waiver of Premium Retention would otherwise become effective, Waiver of Premium reinsurance shall remain at the current Retention until the Policy returns to a premium-paying status. After such time, the intended recapture shall occur.

ACCIDENTAL DEATH BENEFIT ADDENDUM
(Effective as of January 1, 2000)
to
Agreement Number 12

The provisions of the Agreement shall apply in all respects to reinsurance of the Bulk Accidental Death Benefit provided by the Policies except as otherwise set forth in this Addendum.

This Addendum is referred to as "ADB" in the "Applicable Addendum" column of the **Policies Reinsured** section of the Life Benefits Schedule.

1. Definitions

1.1. ADB — life insurance provided by the Policies which is payable in the event of the accidental death of the insured.

1.2. ADB Reinsurance Amount — the face amount of ADB provided by a Policy less SAFECO'S ADB Retention.

1.3. Reinsurance Term — from 12:00 a.m. on January 1 of the calendar year during which this Addendum is effective until 11:59 p.m. on December 31 of the same calendar year, and each calendar year thereafter.

2. Reinsurance Terms

2.1. SAFECO agrees to cede, and Lincoln agrees to accept, the ADB Reinsurance Amount as Automatic Reinsurance if

2.1.1.   SAFECO retains the following amounts of ADB on a life:

SAFECO'S life insurance Retention less the amount of life insurance then retained on the life by SAFECO

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2.1.2.   the sum of ADB issued by SAFECO then in force on the insured life and the amount of ADB then being applied for from SAFECO does not exceed the sum of SAFECO'S ADB Retention and the following amounts:

Ages	Standard-Table F
0-65	$250,000
Over 65	None

2.1.3.   the sum of the amount of ADB then in force on the insured life in all companies and the amount of ADB then being applied for on the insured life from all companies does not exceed the following amounts:

Ages	Standard-Table F
0-65	$500,000
Over 65	None

2.2. Lincoln's liability for ADB shall begin simultaneously with SAFECO. To place ADB reinsurance into effect, SAFECO need only report ADB reinsurance on a bulk basis within sixty (60) days following the end of each reinsurance term. The report shall provide a listing of Policies subject to ADB reinsurance, show the average amount of ADB reinsurance in force during the reinsurance term, and calculate the amount of reinsurance premiums due for such reinsurance.

2.3. ADB reinsurance premiums shall equal the average ADB Reinsurance Amount in force during the Reinsurance Term times the appropriate rate shown below.

<p style="text-align:center"><u>Rate For All Ages At All Durations</u></p>

<p style="text-align:center">$[***] per $1,000</p>

Reinsurance premiums are payable in arrears and due with the bulk ADB report. ADB reinsurance premiums shall be due even if a Policy is subject to a waiver of premium claim.

2.4. Lincoln shall pay the ADB Reinsurance Amount of all ADB claims incurred during the reinsurance term. Claims shall be reported and paid as incurred.

2.5. If SAFECO increases its ADB Retention on new Policies, it agrees to notify Lincoln in writing within sixty (60) days of such increase. In force ADB reinsurance shall not be eligible for recapture without Lincoln's express written consent, which Lincoln agrees not to unreasonably withhold.

Either SAFECO or Lincoln may terminate ADB reinsurance as of the end of a reinsurance term for Policies issued after the end of such reinsurance term by giving ninety (90) days' advance written notice to the other party.

ACCELERATED BENEFITS RIDER ADDENDUM
(Effective as of January 1, 2000)
to
Agreement Number 12

The provisions of the Agreement shall apply in all respects to reinsurance of an Accelerated Benefits Rider except as otherwise set forth in this Addendum.

This Addendum is referred to as "ABR" in the "Applicable Addendum" column of the **Policies Reinsured** section of the Life Benefits Schedule.

1. Definitions

ABR — provides a benefit whereby, if certain specified conditions are met and in lieu of the death benefit under the Base Policy, Lincoln shall pay a portion of the face amount of the Base Policy prior to the insured's death (the "accelerated benefit").

2. Reinsurance Terms

2.1. There shall be no additional reinsurance premium paid by SAFECO to Lincoln for ABR.

2.2. Lincoln shall reinsure the accelerated benefit only if the following conditions are met:

2.2.1.   SAFECO receives written evidence which would lead it to reasonably conclude that the insured is expected to live for twelve (12) months or less; and

2.2.2.   The amount accelerated does not exceed two hundred fifty thousand dollars or fifty percent (50%) of the death benefit.

2.3. Lincoln shall reimburse SAFECO for a portion of the accelerated benefit equal to the portion of the Base Policy reinsured with Lincoln as of the date of the payment of the accelerated benefit, except that if the accelerated benefit is calculated using a feature of the Base Policy which is not reinsured with Lincoln (such as, but not limited to dividends, dividend additions and Policy loans), Lincoln's portion of the accelerated benefit shall be calculated only on those features of the Base Policy that are reinsured with Lincoln.

2.4. To receive reimbursement from Lincoln for Lincoln's portion of the accelerated benefit, SAFECO shall provide Lincoln with written evidence in a form mutually acceptable to both parties which indicates that it has paid an accelerated benefit. SAFECO shall also notify Lincoln upon the death of the insured in accordance with the terms of the Agreement.

2.5. In consideration of Lincoln's reimbursement of the accelerated benefit, the reinsured face amount of the Base Policy shall be reduced proportionately to the reduction in the Base Policy upon payment of the accelerated benefit.

2.6. If SAFECO collects interest on the ABR, SAFECO shall pay Lincoln its Proportionate Share of such interest.

2.7. If insurance reduces on a life reinsured under a Base Policy with an ABR attached, then

    2.7.1.   if an accelerated benefit has been paid hereunder, the portion of the Base Policy being reinsured shall be recalculated as if the original amount of insurance, less the amount of the reduction, had been in place on the date the Base Policy was issued. The amount of reinsurance as of the date of the calculation shall equal this revised portion times the current Policy face amount; and

    2.7.2.   if no accelerated benefit amount has been paid hereunder, then reinsurance of the Base Policy shall be reduced as provided in the Agreement.

2.8. If SAFECO elects to increase its Retention in accordance with the Agreement, and also elects to have the increased Retention apply to existing reinsurance, then

    2.8.1.   if an accelerated benefit has been paid hereunder, the portion of the Base Policy being reinsured shall be recalculated as if the new Retention had been in place on the date the Base Policy was issued. The amount of reinsurance as of the date of the calculation shall be this revised portion times the current Policy face amount; and

    2.8.2.   if no accelerated benefit amount, has been paid hereunder, then reinsurance of the Base Policy shall be recaptured as provided in the Agreement.

GUARANTEED PURCHASE OPTION ADDENDUM
(Effective as of January l, 2000)
to
Agreement Number 12

The provisions of the Agreement shall apply in all respects to reinsurance of Guaranteed Purchase Options and Opted Policies issued in connection with Guaranteed Purchase Options.

This Addendum is referred to as "GP" in the "Applicable Addendum" column of the **Policies Reinsured** section of the Life Benefits Schedule.

1. Definitions

1.1. Base Policy — a Policy which provides a Guaranteed Purchase Option for an Opted Policy.

1.2. GPO — an option to purchase additional insurance triggered by the insured reaching predefined ages or a specified event without providing evidence of insurability.

1.3. Maximum Face Amount — the sum of the Base Policy and the total face amount on the insured life which may be purchased without evidence of insurability under the Guaranteed Purchase Options, if all options are elected.

1.4. Opted Policy — an individual life insurance Policy, or an increase to the face amount of an existing Policy, issued as the result of a Guaranteed Purchase Option triggered by the insured reaching predefined ages or a specified event.

2. Reinsurance of Opted Policies

2.1. Lincoln agrees to accept reinsurance of an Opted Policy only

2.1.1. when such reinsurance would otherwise fall within the automatic provisions of the Agreement in effect between SAFECO and Lincoln on the effective date of the Opted Policy that gives rise for such reinsurance;

2.1.2.   when the Base Policy to which the Guaranteed Purchase Option rider is attached was issued on a standard basis with no extra premiums or exclusion riders of any kind;

2.1.3.   when, in the underwriting opinion given on a facultative submission at the time of issue of the Guaranteed Purchase Option rider, Lincoln has not stated that the risk is not eligible for such a rider or had not stated that the case should be rated or issued with an exclusion rider of any kind; and

2.1.4.   when the Maximum Face Amount does not exceed the sum of SAFECO'S Retention and the Automatic Limits specified in the Life Benefits Schedule of me Agreement.

2.2. SAFECO agrees to place reinsurance into effect on the Opted Policy by following the procedures for placing reinsurance into effect as set forth in the Administrative Schedule of the Agreement.

2.3. SAFECO agrees to pay Lincoln an extra single premium at the time of issue of the Opted Policy equal to the Reinsured Net Amount at Risk times the appropriate attached rates on diskette labeled "SAFECO, January 1, 2000, Term Rates," and based on the option age last of the insured and the attained duration of the Base Policy.

2.4. Additionally, from the issue date of the Opted Policy and annually thereafter, SAFECO agrees to pay Lincoln a reinsurance premium equal to the Reinsured Net Amount at Risk times the appropriate rate set forth in the Premium and Allowance Schedule based on the original issue age of the insured and the attained duration of the Base Policy. Any reinsurance premium adjustments payable on the Base Policy shall be payable under the Opted Policy.

2.5. Lincoln shall reimburse SAFECO for SAFECO'S Net Amount at Risk of benefits paid pursuant to Opted Policies.

2.6. SAFECO, may increase, its Retention, and elect to recapture reinsurance of Opted Policies, in accordance with the procedures set-forth in the Agreement.

SAFECO TERM PREMIUM RATES PER $1,000
High Band = $400,000+

10 YEAR HIGH BAND

Age	Male					Female					Unisex				
	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM
15			0.86		1.95			0.67		1.71			0.82		1.90
16			0.86		1.95			0.67		1.71			0.82		1.90
17			0.86		1.95			0.67		1.71			0.82		1.90
18			0.86		1.95			0.67		1.71			0.82		1.90
19			0.86		1.95			0.67		1.71			0.82		1.90
20	0.46	0.57	0.86	1.14	1.95	0.35	0.47	0.67	0.98	1.71	0.44	0.55	0.82	1.11	1.90
21	0.46	0.57	0.86	1.14	1.95	0.35	0.47	0.67	0.98	1.71	0.44	0.55	0.82	1.11	1.90
22	0.46	0.57	0.86	1.14	1.95	0.35	0.47	0.67	0.98	1.71	0.44	0.55	0.82	1.11	1.90
23	0.46	0.57	0.86	1.14	1.95	0.35	0.47	0.67	0.98	1.71	0.44	0.55	0.82	1.11	1.90
24	0.46	0.57	0.86	1.14	1.95	0.35	0.47	0.67	0.98	1.71	0.44	0.55	0.82	1.11	1.90
25	0.46	0.57	0.86	1.14	1.95	0.35	0.47	0.67	0.98	1.72	0.44	0.55	0.82	1.11	1.90
26	0.46	0.57	0.86	1.15	1.97	0.35	0.47	0.68	0.98	1.74	0.44	0.55	0.82	1.12	1.92
27	0.46	0.57	0.86	1.16	1.99	0.35	0.47	0.69	0.98	1.75	0.44	0.55	0.83	1.12	1.94
28	0.46	0.57	0.86	1.17	2.01	0.35	0.47	0.69	0.98	1.76	0.44	0.55	0.83	1.13	1.96
29	0.46	0.57	0.86	1.18	2.02	0.35	0.47	0.70	0.99	1.77	0.44	0.55	0.83	1.14	1.97
30	0.46	0.57	0.86	1.20	2.03	0.35	0.47	0.70	1.00	1.77	0.44	0.55	0.83	1.16	1.98
31	0.46	0.57	0.86	1.22	2.03	0.35	0.47	0.70	1.01	1.77	0.44	0.55	0.83	1.18	1.98
32	0.46	0.57	*0.86*	1.24	2.03	0.35	0.47	0.71	1.03	1.77	0.44	0.55	0.83	1.20	1.98
33	0.46	0.57	0.87	1.29	2.05	0.35	0.47	0.71	1.06	1.77	0.44	0.55	0.84	1.24	1.99
34	0.46	0.57	0.88	1.35	2.09	0.35	0.47	0.72	1.11	1.80	0.44	0.55	0.85	1.30	2.03
35	0.46	0.57	0.88	1.43	2.16	0.35	0.47	0.72	1.18	1.87	0.44	0.55	0.85	1.38	2.10
36	0.50	0.63	0.95	1.54	2.26	0.39	0.52	0.76	1.27	2.00	0.48	0.61	0.91	1.49	2.21
37	0.54	0.69	1.03	1.67	2.40	0.44	0.57	0.81	1.38	2.15	0.52	0.67	0.99	1.61	2.35
38	0.59	0.76	1.12	1.82	2.57	0.49	0.62	0.87	1.50	2.31	0.57	0.73	1.07	1.76	2.52
39	0.64	0.83	1.22	1.98	2.79	0.54	0.68	0.94	1.62	2.49	0.62	0.80	1.16	1.91	2.73
40	0.70	0.91	1.32	2.16	3.05	0.59	0.73	1.01	1.76	2.68	0.68	0.87	1.26	2.08	2.98
41	0.76	0.98	1.41	2.35	3.37	0.62	0.77	1.08	1.90	2.86	0.73	0.94	1.34	2.26	3.27
42	0.83	1.05	1.52	2.56	3.73	0.66	0.82	1.16	2.06	3.06	0.80	1.00	1.45	2.46	3.60
43	0.90	1.13	1.65	2.79	4.12	0.70	0.87	1.25	2.22	3.28	0.86	1.08	1.57	2.68	3.95
44	0.97	1.22	1.79	3.05	4.54	0.75	0.93	1.35	2.38	3.52	0.93	1.16	1.70	2.92	4.34
45	1.05	1.33	1.96	3.34	4.99	0.81	0.99	1.46	2.56	3.79	1.00	1.26	1.86	3.18	4.75
46	1.12	1.46	2.19	3.65	5.45	0.90	1.07	1.60	2.74	4.11	1.08	1.38	2.07	3.47	5.18
47	1.21	1.60	2.41	3.99	5.95	0.99	1.16	1.74	2.93	4.45	1.17	1.51	2.28	3.78	5.65
48	1.31	1.75	2.64	4.37	6.49	1.08	1.25	1.87	3.14	4.79	1.26	1.65	2.49	4.12	6.15
49	1.43	1.90	2.86	4.79	7.08	1.17	1.34	2.00	3.36	5.14	1.38	1.79	2.69	4.50	6.69
50	1.57	2.07	3.07	5.24	7.71	1.26	1.44	2.12	3.60	5.50	1.51	1.94	2.88	4.91	7.27
51	1.76	2.25	3.23	5.82	8.50	1.34	1.54	2.19	3.89	5.86	1.68	2.11	3.02	5.43	7.97
52	1.95	2.44	3.42	6.40	9.29	1.42	1.65	2.29	4.18	6.23	1.84	2.28	3.19	5.96	8.68
53	2.17	2.65	3.66	6.95	10.09	1.52	1.77	2.41	4.48	6.62	2.04	2.47	3.41	6.46	9.40

10 YEAR HIGH BAND

Age	Male					Female					Unisex				
	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM
54	2.39	2.88	3.95	7.48	10.88	1.63	1.90	2.58	4.78	7.04	2.24	2.68	3.68	6.94	10.11
55	2.63	3.14	4.32	7.99	11.69	1.76	2.05	2.80	5.09	7.50	2.46	2.92	4.02	7.41	10.85
56	2.85	3.44	4.84	8.32	12.38	1.92	2.22	3.11	5.38	8.01	2.66	3.20	4.49	7.73	11.51
57	3.11	3.77	5.41	8.75	13.21	2.09	2.40	3.46	5.70	8.58	2.91	3.50	5.02	8.14	12.28
58	3.43	4.14	6.05	9.34	14.26	2.29	2.62	3.83	6.07	9.21	3.20	3.84	5.61	8.69	13.25
59	3.79	4.57	6.74	10.13	15.57	2.49	2.85	4.23	6.50	9.93	3.53	4.23	6.24	9.40	14.44
60	4.23	5.05	7.51	11.15	17.21	2.72	3.12	4.65	7.00	10.74	3.93	4.66	6.94	10.32	15.92
61	4.76	5.53	8.23	12.45	19.04	2.97	3.44	5.11	7.57	11.60	4.40	5.11	7.61	11.47	17.55
62	5.36	6.13	9.10	14.03	21.35	3.24	3.78	5.58	8.24	12.63	4.94	5.66	8.40	12.87	19.61
63	6.01	6.86	10.17	15.89	24.21	3.54	4.15	6.06	9.04	13.86	5.52	6.32	9.35	14.52	22.14
64	6.74	7.74	11.45	18.03	27.64	3.86	4.54	6.56	9.97	15.31	6.16	7.10	10.47	16.42	25.17
65	7.52	8.78	12.97	20.44	31.64	4.21	4.97	7.08	11.04	17.00	6.86	8.02	11.79	18.56	28.71
66	8.37	9.98	14.73	23.11	36.18	4.60	5.44	7.64	12.26	18.95	7.62	9.07	13.31	20.94	32.73
67	9.29	11.34	16.73	26.00	41.22	5.03	5.95	8.25	13.64	21.17	8.44	10.26	15.03	23.53	37.21
68	10.28	12.85	18.97	29.08	46.66	5.52	6.52	8.93	15.18	23.65	9.33	11.58	16.96	26.30	42.06
69	11.34	14.49	21.40	32.32	52.42	6.08	7.17	9.72	16.89	26.40	10.29	13.03	19.06	29.23	47.22
70	12.49	16.25	24.01	35.65	58.35	6.71	7.90	10.62	18.75	29.40	11.33	14.58	21.33	32.27	52.56
71	13.72	18.10	26.75	39.02	64.30	7.43	8.74	11.68	20.77	32.64	12.46	16.23	23.74	35.37	57.97
72	15.05	20.00	29.57	42.37	70.09	8.26	9.70	12.93	22.95	36.11	13.69	17.94	26.24	38.49	63.29
73	16.49	21.92	32.42	45.61	75.50	9.21	10.81	14.41	25.27	39.77	15.03	19.70	28.82	41.54	68.35
74	18.03	23.81	35.21	48.67	80.30	10.29	12.10	16.17	27.73	43.60	16.48	21.47	31.40	44.48	72.96
75	19.70	25.62	37.87	51.45	84.22	11.53	13.58	18.25	30.32	47.55	18.07	23.21	33.95	47.22	76.89

15 YEAR HIGH BAND

Age	Male					Female					Unisex				
	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM
15			0.89		2.29			0.73		1.74			0.86		2.18
16			0.89		2.29			0.73		1.74	0.47		0.86		2.18
17			0.89		2.29			0.73		1.74	0.47		0.86		2.18
18			0.89		2.29			0.73		1.74	0.466		0.86		2.18
19			0.89		2.29			0.73		1.74			0.86		2.18
20	0.49	0.58	0.89	1.33	2.29	0.37	0.51	0.73	1.06	1.74	0.47	0.57	0.86	1.28	2.18
21	0.49	0.58	0.89	1.33	2.29	0.37	0.51	0.73	1.06	1.74	0.47	0.57	0.86	1.28	2.18
22	0.49	0.58	0.90	1.33	2.29	0.37	0.51	0.73	1.06	1.74	0.47	0.57	0.87	1.28	2.18
23	0.49	0.58	0.90	1.33	2.29	0.37	0.51	0.73	1.06	1.74	0.47	0.57	0.87	1.28	2.18
24	0.49	0.58	0.90	1.33	2.29	0.37	0.51	0.73	1.06	1.74	0.47	0.57	0.87	1.28	2.18
25	0.49	0.58	0.90	1.33	2.29	0.37	0.51	0.74	1.07	1.76	0.47	0.57	0.87	1.28	2.18
26	0.49	0.58	0.90	1.35	2.30	0.37	0.51	0.75	1.09	1.81	0.47	0.57	0.87	1.30	2.20
27	0.49	0.58	0.90	1.38	2.31	0.38	0.51	0.76	1.12	1.85	0.47	0.57	0.87	1.33	2.22
28	0.49	0.58	0.90	1.41	2.33	0.38	0.51	0.77	1.14	1.89	0.47	0.57	0.87	1.36	2.24
29	0.49	0.59	0.90	1.44	2.35	0.38	0.51	0.78	1.16	1.93	0.47	0.57	0.88	1.38	2.27
30	0.49	0.59	0.91	1.48	2.38	0.38	0.51	0.78	1.18	1.97	0.47	0.57	0.88	1.42	2.30
31	0.50	0.59	0.93	1.53	2.44	0.38	0.51	0.78	1.18	1.98	0.48	0.57	0.90	1.46	2.35
32	0.50	0.60	0.95	1.58	2.49	0.38	0.51	0.79	1.20	1.99	0.48	0.58	0.92	1.50	2.39
33	0.50	0.62	0.97	1.63	2.54	0.39	0.52	0.79	1.23	2.03	0.48	0.60	0.93	1.55	2.44
34	0.51	0.64	1.00	1.67	2.59	0.39	0.53	0.80	1.28	2.10	0.49	0.62	0.96	1.59	2.49

15 YEAR HIGH BAND

Age	Male					Female					Unisex				
	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM
35	0.51	0.67	1.03	1.72	2.64	0.40	0.55	0.80	1.35	2.19	0.49	0.65	0.98	1.65	2.55
36	0.54	0.71	1.05	1.72	2.64	0.44	0.58	0.83	1.46	2.34	0.52	0.68	1.01	1.67	2.58
37	0.58	0.76	1.09	1.76	2.67	0.48	0.61	0.88	1.58	2.51	0.56	0.73	1.05	1.72	2.64
38	0.62	0.82	1.15	1.84	2.78	0.52	0.65	0.94	1.72	2.71	0.60	0.79	1.11	1.82	2.77
39	0.68	0.89	1.24	2.00	2.98	0.57	0.70	1.01	1.87	2.92	0.66	0.85	1.19	1.97	2.97
40	0.75	0.96	1.35	2.22	3.26	0.62	0.75	1.10	2.03	3.14	0.72	0.92	1.30	2.18	3.24
41	0.83	1.04	*1.49*	2.59	3.72	0.67	0.81	1.20	2.20	3.37	0.80	0.99	1.43	2.51	3.65
42	0.93	1.13	1.68	2.99	4.23	0.72	0.88	1.32	2.38	3.62	0.89	1.08	1.61	2.87	4.11
43	1.02	1.23	1.88	3.42	4.80	0.77	0.95	1.43	2.57	3.89	0.97	1.17	1.79	3.25	4.62
44	1.13	1.35	2.09	3.85	5.41	0.83	1.03	1.56	2.77	4.18	1.07	1.29	1.98	3.63	5.16
45	1.24	1.47	2.32	4.28	6.05	0.89	1.11	1.68	2.98	4.50	1.17	1.40	2.19	4.02	5.74
46	1.35	1.61	2.58	4.66	6.69	0.95	1.20	1.82	3.20	4.88	1.27	1.53	2.43	4.37	6.33
47	1.48	1.76	2.84	5.06	7.38	1.02	1.30	1.95	3.43	5.27	1.39	1.67	2.66	4.73	6.96
48	1.61	1.93	3.11	5.49	8.10	1.10	1.40	2.08	3.69	5.68	1.51	1.82	2.90	5.13	7.62
49	1.76	2.12	3.39	5.97	8.87	1.19	1.50	2.20	3.96	6.11	1.65	2.00	3.15	5.57	8.32
50	1.92	2.33	3.68	6.49	9.70	1.29	1.61	2.32	4.26	6.55	1.79	2.19	3.41	6.04	9.07
51	2.11	2.58	3.98	7.14	10.66	1.40	1.72	2.43	4.62	6.94	1.97	2.41	3.67	6.64	9.92
52	2.32	2.84	4.30	7.82	11.66	1.52	1.84	2.55	4.99	7.41	2.16	2.64	3.95	7.25	10.81
53	2.53	3.12	4.65	8.53	12.69	1.66	1.96	2.69	5.36	7.96	2.36	2.89	4.26	7.90	11.74
54	2.75	3.42	5.03	9.27	13.77	1.82	2.10	2.86	5.75	8.62	2.56	3.16	4.60	8.57	12.74
55	2.99	3.74	5.47	10.05	14.91	2.00	2.26	3.07	6.15	9.40	2.79	3.44	4.99	9.27	13.81
56	3.25	4.10	5.97	10.88	16.14	2.20	2.44	3.33	6.57	10.30	3.04	3.77	5.44	10.02	14.97
57	3.53	4.49	6.55	11.79	17.49	2.41	2.64	3.63	7.02	11.33	3.31	4.12	5.97	10.84	16.26
58	3.85	4.94	7.23	12.80	19.01	2.65	2.87	4.00	7.52	12.49	3.61	4.53	6.58	11.74	17.71
59	4.22	5.45	8.03	13.94	20.76	2.90	3.14	4.43	8.09	13.75	3.96	4.99	7.31	12.77	19.36
60	4.65	6.05	8.98	15.25	22.79	3.16	3.45	4.94	8.75	15.11	4.35	5.53	8.17	13.95	21.25
61	5.15	6.74	10.09	16.78	25.18	3.44	3.81	5.53	9.52	16.55	4.81	6.15	9.18	15.33	23.45
62	5.75	7.56	11.40	18.58	28.02	3.72	4.23	6.20	10.44	18.04	5.34	6.89	10.36	16.95	26.02
63	6.46	8.51	12.93	20.70	31.39	4.01	4.71	6.96	11.53	19.56	5.97	7.75	11.74	18.87	29.02
64	7.30	9.63	14.72	23.21	35.39	4.30	5.26	7.81	12.84	21.06	6.70	8.76	13.34	21.14	32.52
65	8.30	10.94	16.80	26.18	40.13	4.58	5.90	8.77	14.41	22.51	7.56	9.93	15.19	23.83	36.61

20 YEAR HIGH BAND

Age	Male					Female					Unisex				
	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM
15			1.09		2.76			0.80		1.92			1.03		2.59
16			1.09		2.76			0.80		1.92			1.03		2.59
17			1.09		2.76			0.80		1.92			1.03		2.59
18			1.09		2.76			0.80		1.92			1.03		2.59
19			1.09		2.76			0.80		1.92			1.03		2.59
20	0.63	0.77	1.09	1.66	2.76	0.43	0.63	0.80	1.19	1.92	0.59	0.74	1.03	1.57	2.59
21	0.63	0.77	1.09	1.66	2.76	0.43	0.63	0.80	1.19	1.92	0.59	0.74	1.03	1.57	2.59
22	0.63	0.77	1.09	1.66	2.76	0.43	0.63	0.80	1.19	1.92	0.59	0.74	1.03	1.57	2.59
23	0.63	0.77	1.09	1.66	2.76	0.43	0.63	0.80	1.19	1.92	0.59	0.74	1.03	1.57	2.59
24	0.63	0.77	1.09	1.66	2.76	0.43	0.64	0.80	1.19	1.92	0.59	0.74	1.03	1.57	2.59
25	0.63	0.77	1.09	1.66	2.76	0.44	0.64	0.80	1.19	1.95	0.59	0.74	1.03	1.57	2.60

Age	Male					Female					Unisex				
	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM	Pref+	Pref NS	Stnd NS	Pref SM	Stnd SM
26	0.64	0.79	1.11	1.68	2.76	0.45	0.64	0.82	1.23	2.02	0.60	0.76	1.05	1.59	2.61
27	0.64	0.82	1.13	1.70	2.76	0.46	0.65	0.84	1.27	2.08	0.60	0.79	1.07	1.61	2.62
28	0.65	0.84	1.16	1.73	2.76	0.47	0.65	0.87	1.32	2.15	0.61	0.80	1.10	1.65	2.64
29	0.65	0.86	1.19	1.76	2.77	0.49	0.66	0.90	1.37	2.22	0.62	0.82	1.13	1.68	2.66
30	0.65	0.88	1.22	1.80	2.83	0.51	0.67	0.94	1.42	2.28	0.62	0.84	1.16	1.72	2.72
31	0.66	0.90	1.23	1.84	2.94	0.51	0.68	0.95	1.46	2.31	0.63	0.86	1.17	1.76	2.81
32	0.66	0.92	1.25	1.90	3.07	0.51	0.69	0.96	1.50	2.35	0.63	0.87	1.19	1.82	2.93
33	0.66	0.94	1.27	1.97	3.22	0.52	0.71	0.97	1.56	2.42	0.63	0.89	1.21	1.89	3.06
34	0.67	0.96	1.29	2.07	3.39	0.52	0.74	0.98	1.64	2.53	0.64	0.92	1.23	1.98	3.22
35	0.67	0.98	1.31	2.20	3.59	0.52	0.78	1.00	1.73	2.68	0.64	0.94	1.25	2.11	3.41
36	0.72	1.05	1.38	2.35	3.78	0.57	0.84	1.10	1.85	2.91	0.69	1.01	1.32	2.25	3.61
37	0.78	1.14	1.46	2.54	4.01	0.62	0.90	1.20	1.99	3.16	0.75	1.09	1.41	2.43	3.84
38	0.85	1.22	1.58	2.78	4.30	0.67	0.97	1.32	2.14	3.44	0.81	1.17	1.53	2.65	4.13
39	0.93	1.30	1.72	3.06	4.66	0.72	1.05	1.44	2.32	3.73	0.89	1.25	1.66	2.91	4.47
40	1.02	1.39	1.88	3.39	5.09	0.78	1.12	1.56	2.51	4.04	0.97	1.34	1.82	3.21	4.88
41	1.12	1.45	2.08	3.80	5.64	0.82	1.19	1.66	2.73	4.34	1.06	1.40	2.00	3.59	5.38
42	1.23	1.53	2.30	4.24	6.24	0.87	1.26	1.77	2.95	4.67	1.16	1.48	2.19	3.98	5.93
43	1.36	1.63	2.55	4.71	6.89	0.93	1.34	1.89	3.20	5.02	1.27	1.57	2.42	4.41	6.52
44	1.50	1.76	2.80	5.21	7.59	1.01	1.43	2.03	3.45	5.40	1.40	1.69	2.65	4.86	7.15
45	1.66	1.92	3.08	5.74	8.33	1.10	1.53	2.18	3.72	5.81	1.55	1.84	2.90	5.34	7.83
46	1.88	2.14	3.38	6.28	9.07	1.23	1.66	2.39	3.99	6.27	1.75	2.04	3.18	5.82	8.51
47	2.10	2.38	3.69	6.85	9.88	1.37	1.79	2.59	4.29	6.76	1.95	2.26	3.47	6.34	9.26
48	2.30	2.64	4.02	7.46	10.76	1.51	1.92	2.78	4.60	7.27	2.14	2.50	3.77	6.89	10.06
49	2.51	2.90	4.37	8.12	11.74	1.66	2.06	2.96	4.93	7.81	2.34	2.73	4.09	7.48	10.95
50	2.70	3.18	4.73	8.83	12.80	1.80	2.19	3.13	5.29	8.38	2.52	2.98	4.41	8.12	11.92
51	2.89	3.47	5.12	9.59	13.96	1.95	2.33	3.29	5.67	8.98	2.70	3.24	4.75	8.81	12.96
52	3.10	3.78	5.54	10.42	15.22	2.10	2.47	3.45	6.09	9.60	2.90	3.52	5.12	9.55	14.10
53	3.33	4.11	6.00	11.31	16.57	2.25	2.63	3.62	6.53	10.27	3.11	3.81	5.52	10.35	15.31
54	3.61	4.47	6.52	12.26	18.02	2.42	2.80	3.81	7.01	10.98	3.37	4.14	5.98	11.21	16.61
55	3.95	4.87	7.09	13.29	19.56	2.60	2.99	4.05	7.53	11.73	3.68	4.49	6.48	12.14	17.99
56	4.39	5.32	7.74	14.40	21.18	2.81	3.22	4.36	8.08	12.54	4.07	4.90	7.06	13.14	19.45
57	4.95	5.84	8.48	15.58	22.87	3.05	3.48	4.75	8.68	13.41	4.57	5.37	7.73	14.20	20.98
58	5.67	6.44	9.33	16.85	24.61	3.33	3.81	5.27	9.32	14.36	5.20	5.91	8.52	15.34	22.56
59	6.58	7.15	10.30	18.21	26.40	3.67	4.19	5.94	10.00	15.39	6.00	6.56	9.43	16.57	24.20
60	7.74	7.97	11.41	19.66	28.22	4.07	4.66	6.80	10.73	16.52	7.01	7.31	10.49	17.87	25.88

Additional Term Rider Rates - All Bands
SAFECO-Term 5

Issue Age	Males — Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Females — Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Unisex — Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
15	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.10	0.00	0.00	1.18	0.00	2.30
16	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.10	0.00	0.00	1.18	0.00	2.30
17	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.10	0.00	0.00	1.18	0.00	2.30
18	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.10	0.00	0.00	1.18	0.00	2.30
19	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.10	0.00	0.00	1.18	0.00	2.30
20	0.89	0.99	1.20	1.53	2.35	0.81	0.90	1.09	1.36	2.10	0.87	0.97	1.18	1.50	2.30
21	0.89	0.99	1.20	1.53	2.35	0.81	0.90	1.09	1.36	2.10	0.87	0.97	1.18	1.50	2.30
22	0.89	0.99	1.20	1.53	2.35	0.81	0.90	1.09	1.36	2.10	0.87	0.97	1.18	1.50	2.30
23	0.89	0.99	1.20	1.53	2.35	0.81	0.90	1.09	1.36	2.10	0.87	0.97	1.18	1.50	2.30
24	0.89	0.99	1.20	1.53	2.35	0.81	0.90	1.09	1.36	2.10	0.87	0.97	1.18	1.50	2.30
25	0.89	0.99	1.20	1.53	2.35	0.81	0.90	1.09	1.36	2.11	0.87	0.97	1.18	1.50	2.30
26	0.89	0.99	1.20	1.54	2.36	0.81	0.90	1.09	1.36	2.11	0.87	0.97	1.18	1.50	2.31
27	0.89	0.99	1.20	1.54	2.38	0.81	0.90	1.09	1.36	2.11	0.87	0.97	1.18	1.50	2.33
28	0.89	0.99	1.20	1.56	2.39	0.81	0.90	1.09	1.36	2.11	0.87	0.97	1.18	1.52	2.33
29	0.89	0.99	1.20	1.57	2.41	0.81	0.90	1.09	1.36	2.11	0.87	0.97	1.18	1.53	2.35
30	0.89	0.99	1.20	1.60	2.43	0.81	0.90	1.09	1.36	2.11	0.87	0.97	1.18	1.55	2.37
31	0.89	0.99	1.20	1.63	2.43	0.81	0.90	1.09	1.38	2.11	0.87	0.97	1.18	1.58	2.37
32	0.89	0.99	1.20	1.66	2.43	0.81	0.90	1.09	1.40	2.11	0.87	0.97	1.18	1.61	2.37
33	0.89	0.99	1.20	1.72	2.44	0.81	0.90	1.09	1.43	2.12	0.87	0.97	1.18	1.66	2.38
34	0.89	0.99	1.20	1.78	2.47	0.81	0.90	1.09	1.48	2.15	0.87	0.97	1.18	1.72	2.41
35	0.89	0.99	1.20	1.85	2.52	0.81	0.90	1.09	1.55	2.20	0.87	0.97	1.18	1.79	2.46
36	0.90	1.01	1.24	1.94	2.60	0.82	0.91	1.11	1.64	2.28	0.88	0.99	1.21	1.88	2.54
37	0.92	1.03	1.31	2.04	2.72	0.83	0.94	1.15	1.75	2.39	0.90	1.01	1.28	1.98	2.65
38	0.94	1.07	1.39	2.16	2.86	0.85	0.96	1.20	1.87	2.51	0.92	1.05	1.35	2.10	2.79
39	0.97	1.11	1.48	2.31	3.04	0.87	0.99	1.25	2.00	2.65	0.95	1.09	1.43	2.25	2.96
40	1.01	1.17	1.57	2.48	3.26	0.90	1.03	1.30	2.14	2.80	0.99	1.14	1.52	2.41	3.17
41	1.06	1.24	1.67	2.69	3.52	0.93	1.07	1.36	2.29	2.95	1.03	1.21	1.61	2.61	3.41
42	1.13	1.32	1.77	2.93	3.81	0.97	1.12	1.42	2.45	3.11	1.10	1.28	1.70	2.83	3.67
43	1.20	1.41	1.89	3.19	4.15	1.01	1.17	1.49	2.61	3.28	1.16	1.36	1.81	3.07	3.98
44	1.28	1.51	2.02	3.48	4.52	1.05	1.23	1.57	2.76	3.47	1.23	1.45	1.93	3.34	4.31
45	1.37	1.62	2.16	3.78	4.93	1.10	1.29	1.66	2.90	3.70	1.32	1.55	2.06	3.60	4.68
46	1.46	1.73	2.32	4.09	5.37	1.16	1.36	1.77	3.00	3.97	1.40	1.66	2.21	3.87	5.09
47	1.56	1.86	2.50	4.43	5.85	1.22	1.44	1.89	3.09	4.26	1.49	1.78	2.38	4.16	5.53
48	1.67	1.99	2.70	4.78	6.38	1.29	1.52	2.02	3.18	4.59	1.59	1.90	2.56	4.46	6.02
49	1.79	2.14	2.91	5.16	6.94	1.36	1.61	2.15	3.31	4.92	1.70	2.03	2.76	4.79	6.54
50	1.92	2.30	3.14	5.57	7.54	1.43	1.70	2.29	3.49	5.25	1.82	2.18	2.97	5.15	7.08
51	2.06	2.48	3.37	6.01	8.18	1.50	1.79	2.42	3.75	5.56	1.95	2.34	3.18	5.56	7.66
52	2.21	2.67	3.63	6.49	8.88	1.58	1.88	2.56	4.08	5.88	2.08	2.51	3.42	6.01	8.28
53	2.38	2.89	3.91	7.00	9.63	1.66	1.98	2.71	4.45	6.22	2.24	2.71	3.67	6.49	8.95
54	2.57	3.13	4.23	7.55	10.43	1.76	2.10	2.87	4.83	6.61	2.41	2.92	3.96	7.01	9.67
55	2.77	3.37	4.58	8.09	11.25	1.88	2.25	3.07	5.19	7.06	2.59	3.15	4.28	7.51	10.41
56	2.98	3.62	4.96	8.62	12.06	2.02	2.43	3.30	5.51	7.59	2.79	3.38	4.63	8.00	11.17
57	3.22	3.89	5.39	9.18	12.93	2.18	2.63	3.56	5.83	8.19	3.01	3.64	5.02	8.51	11.98
58	3.50	4.20	5.88	9.83	13.93	2.36	2.86	3.85	6.18	8.86	3.27	3.93	5.47	9.10	12.92
59	3.83	4.57	6.47	10.62	15.16	2.55	3.11	4.18	6.58	9.60	3.57	4.28	6.01	9.81	14.05
60	4.22	5.03	7.17	11.59	16.69	2.76	3.36	4.54	7.05	10.41	3.93	4.70	6.64	10.68	15.43
61	4.69	5.59	8.01	12.79	18.59	2.98	3.62	4.93	7.60	11.29	4.35	5.20	7.39	11.75	17.13
62	5.24	6.25	8.98	14.20	20.83	3.22	3.90	5.37	8.23	12.26	4.84	5.78	8.26	13.01	19.12
63	5.86	6.99	10.07	15.82	23.37	3.49	4.21	5.86	8.97	13.33	5.39	6.43	9.23	14.45	21.36
64	6.55	7.80	11.28	17.69	26.20	3.78	4.53	6.38	9.84	14.48	6.00	7.15	10.30	16.12	23.86
65	7.30	8.67	12.60	19.83	29.33	4.09	4.87	6.93	10.90	15.68	6.66	7.91	11.47	18.04	26.60
66	8.11	9.59	14.03	22.28	32.78	4.41	5.22	7.49	12.20	16.89	7.37	8.72	12.72	20.26	29.60
67	8.99	10.60	15.60	25.03	36.52	4.76	5.60	8.10	13.71	18.18	8.14	9.60	14.10	22.77	32.85
68	9.95	11.69	17.31	28.01	40.54	5.17	6.05	8.82	15.36	19.67	8.99	10.56	15.61	25.48	36.37
69	11.01	12.85	19.17	31.18	44.83	5.66	6.57	9.66	17.04	21.50	9.94	11.59	17.27	28.35	40.16
70	12.18	14.06	21.16	34.49	49.40	6.25	7.16	10.63	18.57	23.79	10.99	12.68	19.05	31.31	44.28
71	13.47	15.27	23.27	37.91	54.29	6.96	7.80	11.74	19.83	26.67	12.17	13.78	20.96	34.29	48.77
72	14.90	16.56	25.55	41.52	59.50	7.78	8.55	13.03	21.01	30.07	13.48	14.96	23.05	37.42	53.61
73	16.45	18.04	28.06	45.34	64.93	8.74	9.47	14.58	22.39	33.88	14.91	16.33	25.36	40.75	58.72
74	18.11	19.83	30.86	49.37	70.39	9.84	10.68	16.48	24.26	37.95	16.46	18.00	27.98	44.35	63.90
75	19.84	22.07	33.99	53.52	75.55	11.10	12.29	18.85	26.92	42.13	18.09	20.11	30.96	48.20	68.87

Guaranteed Premium Rates - Males - Years 1-5 | Guaranteed Premium Rates - Females - Years 1-5 | Guaranteed Premium Rates - Unisex - Years 1-5

SAFECO-Term 5

	SAFECO-Term 5 Guaranteed Premium Rates - Males - Years 6-10					SAFECO-Term 5 Guaranteed Premium Rates - Females - Years 6-10					SAFECO-Term 5 Guaranteed Premium Rates - Unisex - Years 6-10				
Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
15	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.11	0.00	0.00	1.18	0.00	2.30
16	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.11	0.00	0.00	1.18	0.00	2.30
17	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.11	0.00	0.00	1.18	0.00	2.30
18	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.11	0.00	0.00	1.18	0.00	2.30
19	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.11	0.00	0.00	1.18	0.00	2.30
20	0.89	0.99	1.20	1.53	2.35	0.81	0.90	1.09	1.36	2.11	0.87	0.97	1.18	1.50	2.30
21	0.89	0.99	1.20	1.54	2.36	0.81	0.90	1.09	1.36	2.11	0.87	0.97	1.18	1.50	2.31
22	0.89	0.99	1.20	1.54	2.38	0.81	0.90	1.09	1.36	2.11	0.87	0.97	1.18	1.50	2.33
23	0.89	0.99	1.20	1.56	2.39	0.81	0.90	1.09	1.36	2.11	0.87	0.97	1.18	1.52	2.33
24	0.89	0.99	1.20	1.57	2.41	0.81	0.90	1.09	1.36	2.11	0.87	0.97	1.18	1.53	2.35
25	0.89	0.99	1.20	1.60	2.43	0.81	0.90	1.09	1.36	2.11	0.87	0.97	1.18	1.55	2.37
26	0.89	0.99	1.20	1.63	2.43	0.81	0.90	1.09	1.38	2.11	0.87	0.97	1.18	1.58	2.37
27	0.89	0.99	1.20	1.66	2.43	0.81	0.90	1.09	1.40	2.11	0.87	0.97	1.18	1.61	2.37
28	0.89	0.99	1.20	1.72	2.44	0.81	0.90	1.09	1.43	2.12	0.87	0.97	1.18	1.66	2.38
29	0.89	0.99	1.20	1.78	2.47	0.81	0.90	1.09	1.48	2.15	0.87	0.97	1.18	1.72	2.41
30	0.89	0.99	1.20	1.85	2.52	0.81	0.90	1.09	1.55	2.20	0.87	0.97	1.18	1.79	2.46
31	0.90	1.01	1.24	1.94	2.60	0.82	0.91	1.11	1.64	2.28	0.88	0.99	1.21	1.88	2.54
32	0.92	1.03	1.31	2.04	2.72	0.83	0.94	1.15	1.75	2.39	0.90	1.01	1.28	1.98	2.65
33	0.94	1.07	1.39	2.16	2.86	0.85	0.96	1.20	1.87	2.51	0.92	1.05	1.35	2.10	2.79
34	0.97	1.11	1.48	2.31	3.04	0.87	0.99	1.25	2.00	2.65	0.95	1.09	1.43	2.25	2.96
35	1.01	1.17	1.57	2.48	3.26	0.90	1.03	1.30	2.14	2.80	0.99	1.14	1.52	2.41	3.17
36	1.06	1.24	1.67	2.69	3.52	0.93	1.07	1.36	2.29	2.95	1.03	1.21	1.61	2.61	3.41
37	1.13	1.32	1.77	2.93	3.81	0.97	1.12	1.42	2.45	3.11	1.10	1.28	1.70	2.83	3.67
38	1.20	1.41	1.89	3.19	4.15	1.01	1.17	1.49	2.61	3.28	1.16	1.36	1.81	3.07	3.98
39	1.28	1.51	2.02	3.48	4.52	1.05	1.23	1.57	2.76	3.47	1.23	1.45	1.93	3.34	4.31
40	1.37	1.62	2.16	3.78	4.93	1.10	1.29	1.66	2.90	3.70	1.32	1.55	2.06	3.60	4.68
41	1.46	1.73	2.32	4.09	5.37	1.16	1.36	1.77	3.00	3.97	1.40	1.66	2.21	3.87	5.09
42	1.56	1.86	2.50	4.43	5.85	1.22	1.44	1.89	3.09	4.26	1.49	1.78	2.38	4.16	5.53
43	1.67	1.99	2.70	4.78	6.38	1.29	1.52	2.02	3.18	4.59	1.59	1.90	2.56	4.46	6.02
44	1.79	2.14	2.91	5.16	6.94	1.36	1.61	2.15	3.31	4.92	1.70	2.03	2.76	4.79	6.54
45	1.92	2.30	3.14	5.57	7.54	1.43	1.70	2.29	3.49	5.25	1.82	2.18	2.97	5.15	7.08
46	2.06	2.48	3.37	6.01	8.18	1.50	1.79	2.42	3.75	5.56	1.95	2.34	3.18	5.56	7.66
47	2.21	2.67	3.63	6.49	8.88	1.58	1.88	2.56	4.08	5.88	2.08	2.51	3.42	6.01	8.28
48	2.38	2.89	3.91	7.00	9.63	1.66	1.98	2.71	4.45	6.22	2.24	2.71	3.67	6.49	8.95
49	2.57	3.13	4.23	7.55	10.43	1.76	2.10	2.87	4.83	6.61	2.41	2.92	3.96	7.01	9.67
50	2.77	3.37	4.58	8.09	11.25	1.88	2.25	3.07	5.19	7.06	2.59	3.15	4.28	7.51	10.41
51	2.98	3.62	4.96	8.62	12.06	2.02	2.43	3.30	5.51	7.59	2.79	3.38	4.63	8.00	11.17
52	3.22	3.89	5.39	9.18	12.93	2.18	2.63	3.56	5.83	8.19	3.01	3.64	5.02	8.51	11.98
53	3.50	4.20	5.88	9.83	13.93	2.36	2.86	3.85	6.18	8.86	3.27	3.93	5.47	9.10	12.92
54	3.83	4.57	6.47	10.62	15.16	2.55	3.11	4.18	6.58	9.60	3.57	4.28	6.01	9.81	14.05
55	4.22	5.03	7.17	11.59	16.69	2.76	3.36	4.54	7.05	10.41	3.93	4.70	6.64	10.68	15.43
56	4.69	5.59	8.01	12.79	18.59	2.98	3.62	4.93	7.60	11.29	4.35	5.20	7.39	11.75	17.13
57	5.24	6.25	8.98	14.20	20.83	3.22	3.90	5.37	8.23	12.26	4.84	5.78	8.26	13.01	19.12
58	5.86	6.99	10.07	15.82	23.37	3.49	4.21	5.86	8.97	13.33	5.39	6.43	9.23	14.45	21.36
59	6.55	7.80	11.28	17.69	26.20	3.78	4.53	6.38	9.84	14.48	6.00	7.15	10.30	16.12	23.86
60	7.30	8.67	12.60	19.83	29.33	4.09	4.87	6.93	10.90	15.68	6.66	7.91	11.47	18.04	26.60
61	8.11	9.59	14.03	22.28	32.78	4.41	5.22	7.49	12.20	16.89	7.37	8.72	12.72	20.26	29.60
62	8.99	10.60	15.60	25.03	36.52	4.76	5.60	8.10	13.71	18.18	8.14	9.60	14.10	22.77	32.85
63	9.95	11.69	17.31	28.01	40.54	5.17	6.05	8.82	15.36	19.67	8.99	10.56	15.61	25.48	36.37
64	11.01	12.85	19.17	31.18	44.83	5.66	6.57	9.66	17.04	21.50	9.94	11.59	17.27	28.35	40.16
65	12.18	14.06	21.16	34.49	49.40	6.25	7.16	10.63	18.57	23.79	10.99	12.68	19.05	31.31	44.28
66	13.47	15.27	23.27	37.91	54.29	6.96	7.80	11.74	19.83	26.67	12.17	13.78	20.96	34.29	48.77
67	14.90	16.56	25.55	41.52	59.50	7.78	8.55	13.03	21.01	30.07	13.48	14.96	23.05	37.42	53.61
68	16.45	18.04	28.06	45.34	64.93	8.74	9.47	14.58	22.39	33.88	14.91	16.33	25.36	40.75	58.72
69	18.11	19.83	30.86	49.37	70.39	9.84	10.68	16.48	24.26	37.95	16.46	18.00	27.98	44.35	63.90
70	19.84	22.07	33.99	53.52	75.55	11.10	12.29	18.85	26.92	42.13	18.09	20.11	30.96	48.20	68.87
71	21.67	24.89	37.56	57.88	80.39	12.54	14.41	21.81	30.66	46.39	19.84	22.79	34.41	52.44	73.59
72	23.53	28.15	41.43	62.25	84.74	14.13	16.93	25.24	35.17	50.71	21.65	25.91	38.19	56.83	77.93
73	25.57	31.77	45.68	67.02	89.41	15.90	19.77	29.06	40.28	55.40	23.64	29.37	42.36	61.67	82.61
74	27.92	35.68	50.39	72.59	95.24	17.86	22.82	33.19	45.83	60.76	25.91	33.11	46.95	67.24	88.34
75	30.70	39.82	55.63	79.34	103.05	20.06	25.99	37.55	51.68	67.09	28.57	37.05	52.01	73.81	95.86

| | SAFECO-Term 10 Guaranteed Premium Rates - Male Riders | | | | | SAFECO-Term 10 Guaranteed Premium Rates - Female Riders | | | | | SAFECO-Term 10 Guaranteed Premium Rates - Unisex Riders | | | | |
Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
15	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.10	0.00	0.00	1.18	0.00	2.30
16	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.10	0.00	0.00	1.18	0.00	2.30
17	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.10	0.00	0.00	1.18	0.00	2.30
18	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.10	0.00	0.00	1.18	0.00	2.30
19	0.00	0.00	1.20	0.00	2.35	0.00	0.00	1.09	0.00	2.10	0.00	0.00	1.18	0.00	2.30
20	0.89	0.99	1.20	1.53	2.35	0.81	0.90	1.09	1.36	2.10	0.87	0.97	1.18	1.50	2.30
21	0.89	0.99	1.20	1.53	2.35	0.81	0.90	1.09	1.36	2.10	0.87	0.97	1.18	1.50	2.30
22	0.89	0.99	1.20	1.53	2.35	0.81	0.90	1.09	1.36	2.10	0.87	0.97	1.18	1.50	2.30
23	0.89	0.99	1.20	1.53	2.35	0.81	0.90	1.09	1.36	2.10	0.87	0.97	1.18	1.50	2.30
24	0.89	0.99	1.20	1.53	2.35	0.81	0.90	1.09	1.36	2.10	0.87	0.97	1.18	1.50	2.30
25	0.89	0.99	1.20	1.53	2.35	0.81	0.90	1.09	1.36	2.11	0.87	0.97	1.18	1.50	2.30
26	0.89	0.99	1.20	1.54	2.36	0.81	0.90	1.09	1.36	2.12	0.87	0.97	1.18	1.50	2.31
27	0.89	0.99	1.20	1.54	2.38	0.81	0.90	1.09	1.36	2.12	0.87	0.97	1.18	1.50	2.33
28	0.89	0.99	1.20	1.56	2.40	0.81	0.90	1.09	1.36	2.13	0.87	0.97	1.18	1.52	2.35
29	0.89	0.99	1.20	1.57	2.42	0.81	0.90	1.10	1.36	2.15	0.87	0.97	1.18	1.53	2.37
30	0.89	0.99	1.20	1.60	2.44	0.81	0.90	1.10	1.38	2.16	0.87	0.97	1.18	1.56	2.38
31	0.89	0.99	1.20	1.63	2.44	0.81	0.90	1.10	1.40	2.16	0.87	0.97	1.18	1.58	2.38
32	0.89	0.99	1.20	1.66	2.45	0.81	0.90	1.10	1.42	2.16	0.87	0.97	1.18	1.61	2.39
33	0.90	0.99	1.21	1.72	2.46	0.81	0.90	1.10	1.46	2.17	0.88	0.97	1.19	1.67	2.40
34	0.91	0.99	1.23	1.78	2.50	0.81	0.91	1.11	1.51	2.20	0.89	0.97	1.21	1.73	2.44
35	0.93	1.00	1.27	1.85	2.57	0.82	0.93	1.13	1.58	2.27	0.91	0.99	1.24	1.80	2.51
36	0.96	1.04	1.33	1.96	2.68	0.85	0.96	1.17	1.67	2.39	0.94	1.02	1.30	1.90	2.62
37	0.99	1.10	1.40	2.10	2.83	0.89	1.01	1.23	1.78	2.54	0.97	1.08	1.37	2.04	2.77
38	1.04	1.17	1.49	2.26	3.01	0.93	1.06	1.30	1.91	2.72	1.02	1.15	1.45	2.19	2.95
39	1.09	1.24	1.59	2.44	3.24	0.98	1.11	1.38	2.05	2.92	1.07	1.21	1.55	2.36	3.18
40	1.15	1.32	1.69	2.63	3.51	1.03	1.17	1.46	2.20	3.12	1.13	1.29	1.64	2.54	3.43
41	1.22	1.40	1.80	2.84	3.83	1.08	1.22	1.55	2.36	3.32	1.19	1.36	1.75	2.74	3.73
42	1.30	1.48	1.92	3.07	4.21	1.13	1.28	1.64	2.52	3.54	1.27	1.44	1.86	2.96	4.08
43	1.39	1.58	2.05	3.32	4.62	1.18	1.34	1.74	2.69	3.76	1.35	1.53	1.99	3.19	4.45
44	1.48	1.68	2.19	3.60	5.07	1.24	1.41	1.85	2.88	4.01	1.43	1.63	2.12	3.46	4.86
45	1.58	1.80	2.36	3.91	5.55	1.30	1.48	1.97	3.07	4.29	1.52	1.74	2.28	3.74	5.30
46	1.68	1.93	2.55	4.25	6.05	1.37	1.56	2.10	3.27	4.61	1.62	1.86	2.46	4.05	5.76
47	1.79	2.08	2.76	4.63	6.58	1.45	1.65	2.25	3.48	4.95	1.72	1.99	2.66	4.40	6.25
48	1.91	2.25	3.00	5.03	7.14	1.54	1.75	2.41	3.70	5.32	1.84	2.15	2.88	4.76	6.78
49	2.05	2.43	3.26	5.48	7.76	1.63	1.86	2.57	3.93	5.71	1.97	2.32	3.12	5.17	7.35
50	2.21	2.63	3.53	5.96	8.42	1.72	1.97	2.74	4.19	6.09	2.11	2.50	3.37	5.61	7.95
51	2.40	2.84	3.82	6.50	9.14	1.81	2.09	2.91	4.47	6.47	2.28	2.69	3.64	6.09	8.61
52	2.61	3.07	4.13	7.09	9.94	1.91	2.22	3.09	4.78	6.85	2.47	2.90	3.92	6.63	9.32
53	2.84	3.33	4.48	7.71	10.80	2.02	2.36	3.29	5.11	7.26	2.68	3.14	4.24	7.19	10.09
54	3.09	3.61	4.86	8.35	11.71	2.14	2.51	3.50	5.46	7.70	2.90	3.39	4.59	7.77	10.91
55	3.35	3.90	5.28	8.94	12.60	2.28	2.67	3.75	5.80	8.19	3.14	3.65	4.97	8.31	11.72
56	3.60	4.21	5.73	9.44	13.45	2.44	2.84	4.03	6.13	8.72	3.37	3.94	5.39	8.78	12.50
57	3.87	4.55	6.23	9.93	14.34	2.63	3.03	4.34	6.48	9.31	3.62	4.25	5.85	9.24	13.33
58	4.18	4.94	6.81	10.51	15.39	2.84	3.25	4.68	6.87	9.98	3.91	4.60	6.38	9.78	14.31
59	4.54	5.39	7.46	11.28	16.72	3.07	3.49	5.06	7.33	10.75	4.25	5.01	6.98	10.49	15.53
60	5.00	5.91	8.21	12.35	18.42	3.32	3.77	5.47	7.87	11.61	4.66	5.48	7.66	11.45	17.06
61	5.56	6.51	9.05	13.78	20.54	3.59	4.10	5.93	8.51	12.58	5.17	6.03	8.43	12.73	18.95
62	6.22	7.19	10.00	15.54	23.06	3.89	4.48	6.45	9.26	13.67	5.75	6.65	9.29	14.28	21.18
63	6.97	8.00	11.10	17.58	25.98	4.23	4.91	7.03	10.13	14.94	6.42	7.38	10.29	16.09	23.77
64	7.78	8.94	12.40	19.87	29.42	4.60	5.37	7.63	11.13	16.43	7.14	8.23	11.45	18.12	26.82
65	8.65	10.05	13.95	22.40	33.61	4.98	5.82	8.17	12.23	18.19	7.92	9.20	12.79	20.37	30.53
66	9.55	11.36	15.78	25.19	38.74	5.36	6.23	8.59	13.43	20.28	8.71	10.33	14.34	22.84	35.05
67	10.52	12.85	17.87	28.23	44.58	5.77	6.66	9.00	14.78	22.68	9.57	11.61	16.10	25.54	40.20
68	11.58	14.52	20.21	31.53	50.71	6.27	7.20	9.58	16.35	25.35	10.52	13.06	18.08	28.49	45.64
69	12.79	16.35	22.77	35.07	56.63	6.91	7.97	10.53	18.25	28.23	11.61	14.67	20.32	31.71	50.95
70	14.18	18.35	25.57	38.84	61.72	7.75	9.08	12.10	20.57	31.25	12.89	16.50	22.88	35.19	55.63
71	15.55	20.13	28.06	41.89	66.57	8.60	10.09	13.45	22.68	34.39	14.16	18.12	25.14	38.05	60.13
72	17.04	22.06	30.77	45.13	71.74	9.56	11.22	14.97	24.90	37.87	15.54	19.89	27.61	41.08	64.97
73	18.64	24.14	33.68	48.56	77.21	10.63	12.47	16.66	27.40	41.68	17.04	21.81	30.28	44.33	70.10
74	20.35	26.38	36.81	52.16	82.95	11.81	13.86	18.53	30.12	45.84	18.64	23.88	33.15	47.75	75.53
75	22.19	28.77	40.16	55.92	88.95	13.11	15.39	20.58	33.08	50.35	20.37	26.09	36.24	51.35	81.23

	SAFECO-Term 15 Guaranteed Premium Rates - Male Riders					SAFECO-Term 15 Guaranteed Premium Rates - Female Riders					SAFECO-Term 15 Guaranteed Premium Rates - Unisex Riders				
Issue Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
15	0.00	0.00	1.28	0.00	2.71	0.00	0.00	1.09	0.00	2.13	0.00	0.00	1.24	0.00	2.59
16	0.00	0.00	1.28	0.00	2.71	0.00	0.00	1.09	0.00	2.13	0.00	0.00	1.24	0.00	2.59
17	0.00	0.00	1.28	0.00	2.71	0.00	0.00	1.09	0.00	2.13	0.00	0.00	1.24	0.00	2.59
18	0.00	0.00	1.28	0.00	2.71	0.00	0.00	1.09	0.00	2.13	0.00	0.00	1.24	0.00	2.59
19	0.00	0.00	1.28	0.00	2.71	0.00	0.00	1.09	0.00	2.13	0.00	0.00	1.24	0.00	2.59
20	0.90	1.00	1.28	1.74	2.71	0.83	0.92	1.09	1.45	2.13	0.89	0.98	1.24	1.68	2.59
21	0.90	1.00	1.28	1.74	2.71	0.83	0.92	1.09	1.45	2.13	0.89	0.98	1.24	1.68	2.59
22	0.90	1.00	1.28	1.74	2.71	0.83	0.92	1.09	1.45	2.13	0.89	0.98	1.24	1.68	2.59
23	0.90	1.00	1.28	1.74	2.71	0.83	0.92	1.09	1.45	2.13	0.89	0.98	1.24	1.68	2.59
24	0.90	1.00	1.28	1.74	2.71	0.83	0.92	1.09	1.45	2.13	0.89	0.98	1.24	1.68	2.59
25	0.90	1.00	1.28	1.74	2.71	0.83	0.92	1.10	1.46	2.15	0.89	0.98	1.24	1.68	2.60
26	0.90	1.00	1.28	1.76	2.72	0.83	0.92	1.11	1.48	2.18	0.89	0.98	1.25	1.70	2.61
27	0.90	1.00	1.28	1.79	2.73	0.83	0.92	1.11	1.50	2.22	0.89	0.98	1.25	1.73	2.63
28	0.90	1.00	1.28	1.82	2.75	0.84	0.92	1.12	1.52	2.27	0.89	0.98	1.25	1.76	2.65
29	0.90	1.00	1.29	1.86	2.77	0.84	0.92	1.13	1.55	2.32	0.89	0.98	1.26	1.80	2.68
30	0.90	1.01	1.30	1.90	2.80	0.84	0.92	1.14	1.58	2.37	0.89	0.99	1.27	1.84	2.71
31	0.90	1.02	1.32	1.94	2.84	0.84	0.92	1.15	1.60	2.40	0.89	1.00	1.29	1.87	2.75
32	0.90	1.03	1.34	1.99	2.89	0.84	0.92	1.16	1.62	2.43	0.89	1.01	1.30	1.92	2.80
33	0.91	1.04	1.37	2.04	2.95	0.84	0.93	1.17	1.65	2.46	0.90	1.02	1.33	1.96	2.85
34	0.92	1.05	1.40	2.10	3.02	0.84	0.95	1.20	1.69	2.52	0.90	1.03	1.36	2.02	2.92
35	0.95	1.07	1.43	2.16	3.08	0.85	0.97	1.23	1.76	2.61	0.93	1.05	1.39	2.08	2.99
36	0.98	1.09	1.45	2.21	3.13	0.87	1.00	1.28	1.86	2.75	0.96	1.07	1.42	2.14	3.05
37	1.01	1.12	1.47	2.25	3.19	0.91	1.05	1.34	2.00	2.93	0.99	1.11	1.44	2.20	3.14
38	1.06	1.19	1.51	2.33	3.28	0.96	1.10	1.41	2.15	3.13	1.04	1.17	1.49	2.29	3.25
39	1.10	1.26	1.62	2.50	3.45	1.01	1.15	1.49	2.31	3.36	1.08	1.24	1.55	2.43	3.43
40	1.16	1.34	1.72	2.70	3.73	1.06	1.22	1.58	2.49	3.60	1.14	1.32	1.65	2.64	3.70
41	1.24	1.42	1.83	3.02	4.15	1.12	1.27	1.68	2.67	3.85	1.22	1.39	1.80	2.95	4.09
42	1.32	1.51	2.03	3.45	4.69	1.17	1.33	1.78	2.87	4.11	1.29	1.47	1.98	3.33	4.57
43	1.44	1.64	2.26	3.94	5.31	1.23	1.39	1.90	3.07	4.39	1.40	1.59	2.19	3.77	5.13
44	1.58	1.81	2.50	4.44	5.98	1.30	1.47	2.02	3.29	4.70	1.52	1.74	2.40	4.21	5.72
45	1.73	1.98	2.76	4.93	6.67	1.37	1.56	2.14	3.52	5.04	1.66	1.90	2.64	4.65	6.34
46	1.87	2.15	3.02	5.38	7.36	1.45	1.66	2.26	3.76	5.41	1.79	2.05	2.87	5.06	6.97
47	2.01	2.33	3.28	5.81	8.07	1.54	1.77	2.39	4.01	5.81	1.92	2.22	3.10	5.45	7.62
48	2.16	2.52	3.57	6.26	8.83	1.63	1.89	2.53	4.28	6.25	2.05	2.39	3.36	5.86	8.31
49	2.33	2.73	3.88	6.76	9.64	1.74	2.01	2.68	4.58	6.71	2.21	2.59	3.64	6.32	9.05
50	2.51	2.96	4.21	7.32	10.51	1.84	2.14	2.84	4.90	7.19	2.38	2.80	3.94	6.84	9.85
51	2.72	3.21	4.56	7.96	11.44	1.95	2.27	3.01	5.25	7.67	2.57	3.02	4.25	7.42	10.69
52	2.94	3.48	4.94	8.67	12.46	2.06	2.41	3.20	5.64	8.17	2.76	3.27	4.59	8.06	11.60
53	3.20	3.79	5.37	9.46	13.57	2.18	2.55	3.41	6.06	8.73	3.00	3.54	4.98	8.78	12.60
54	3.47	4.13	5.85	10.30	14.76	2.33	2.72	3.66	6.50	9.39	3.24	3.85	5.41	9.54	13.69
55	3.76	4.49	6.38	11.17	15.99	2.50	2.91	3.95	6.95	10.19	3.51	4.17	5.89	10.33	14.83
56	4.06	4.88	6.96	12.04	17.23	2.71	3.12	4.29	7.39	11.16	3.79	4.53	6.43	11.11	16.02
57	4.38	5.30	7.61	12.95	18.53	2.95	3.36	4.68	7.85	12.28	4.09	4.91	7.02	11.93	17.28
58	4.75	5.79	8.35	13.97	20.00	3.22	3.64	5.13	8.36	13.50	4.44	5.36	7.71	12.85	18.70
59	5.17	6.37	9.23	15.21	21.83	3.50	3.95	5.63	8.99	14.82	4.84	5.89	8.51	13.97	20.43
60	5.68	7.08	10.28	16.79	24.29	3.77	4.29	6.18	9.76	16.21	5.30	6.52	9.46	15.38	22.67
61	6.29	7.94	11.55	18.81	27.59	4.02	4.66	6.78	10.72	17.69	5.84	7.28	10.60	17.19	25.61
62	6.99	8.95	13.02	21.19	31.51	4.27	5.09	7.45	11.86	19.27	6.45	8.18	11.91	19.32	29.06
63	7.77	10.06	14.62	23.76	35.65	4.56	5.58	8.21	13.14	20.91	7.13	9.16	13.34	21.64	32.70
64	8.62	11.24	16.30	26.30	39.52	4.92	6.17	9.07	14.50	22.53	7.88	10.23	14.85	23.94	36.12
65	9.52	12.46	17.98	28.60	42.54	5.39	6.86	10.04	15.88	23.99	8.69	11.34	16.39	26.06	38.83
66	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00					
67	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00					
68	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00					
69	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00					
70	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00					
71	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00					
72	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00					
73	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00					
74	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00					
75	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00					

SAFECO-Term 20

Issue Age	Male Riders					Female Riders					Unisex Riders				
	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
15	0.00	0.00	1.55	0.00	3.20	0.00	0.00	1.33	0.00	2.32	0.00	0.00	1.51	0.00	3.02
16	0.00	0.00	1.55	0.00	3.20	0.00	0.00	1.33	0.00	2.32	0.00	0.00	1.51	0.00	3.02
17	0.00	0.00	1.55	0.00	3.20	0.00	0.00	1.33	0.00	2.32	0.00	0.00	1.51	0.00	3.02
18	0.00	0.00	1.55	0.00	3.20	0.00	0.00	1.33	0.00	2.32	0.00	0.00	1.51	0.00	3.02
19	0.00	0.00	1.55	0.00	3.20	0.00	0.00	1.33	0.00	2.32	0.00	0.00	1.51	0.00	3.02
20	1.04	1.22	1.55	2.09	3.20	0.91	1.04	1.33	1.59	2.32	1.01	1.18	1.51	1.99	3.02
21	1.04	1.22	1.55	2.09	3.20	0.91	1.04	1.33	1.59	2.32	1.01	1.18	1.51	1.99	3.02
22	1.04	1.22	1.55	2.09	3.20	0.91	1.04	1.33	1.59	2.32	1.01	1.18	1.51	1.99	3.02
23	1.04	1.22	1.55	2.09	3.20	0.91	1.04	1.33	1.59	2.32	1.01	1.18	1.51	1.99	3.02
24	1.04	1.22	1.55	2.09	3.20	0.91	1.04	1.33	1.59	2.32	1.01	1.18	1.51	1.99	3.02
25	1.04	1.22	1.55	2.09	3.20	0.92	1.05	1.33	1.59	2.35	1.02	1.19	1.51	1.99	3.03
26	1.04	1.22	1.56	2.11	3.20	0.93	1.05	1.34	1.62	2.40	1.02	1.19	1.52	2.01	3.04
27	1.05	1.23	1.58	2.13	3.20	0.94	1.05	1.35	1.66	2.46	1.03	1.19	1.53	2.04	3.05
28	1.05	1.24	1.59	2.16	3.20	0.94	1.05	1.37	1.72	2.54	1.03	1.20	1.55	2.07	3.07
29	1.05	1.25	1.61	2.20	3.22	0.95	1.05	1.38	1.77	2.62	1.03	1.21	1.56	2.11	3.10
30	1.06	1.26	1.63	2.25	3.28	0.96	1.05	1.40	1.83	2.70	1.04	1.22	1.58	2.17	3.16
31	1.06	1.27	1.64	2.30	3.38	0.96	1.06	1.41	1.88	2.76	1.04	1.23	1.59	2.22	3.26
32	1.06	1.28	1.64	2.36	3.51	0.96	1.08	1.42	1.93	2.81	1.04	1.24	1.59	2.27	3.37
33	1.07	1.30	1.66	2.44	3.68	0.96	1.11	1.43	2.00	2.88	1.05	1.26	1.61	2.35	3.52
34	1.08	1.33	1.68	2.54	3.87	0.96	1.14	1.45	2.07	2.97	1.06	1.29	1.63	2.45	3.69
35	1.10	1.37	1.73	2.68	4.08	0.97	1.18	1.47	2.17	3.12	1.07	1.33	1.68	2.58	3.89
36	1.14	1.43	1.80	2.85	4.31	1.00	1.23	1.53	2.30	3.33	1.11	1.39	1.75	2.74	4.11
37	1.18	1.51	1.89	3.07	4.56	1.04	1.30	1.61	2.44	3.59	1.15	1.47	1.83	2.94	4.37
38	1.24	1.60	2.01	3.32	4.86	1.09	1.37	1.71	2.61	3.90	1.21	1.55	1.95	3.18	4.67
39	1.32	1.70	2.15	3.62	5.22	1.15	1.44	1.81	2.80	4.22	1.29	1.65	2.08	3.46	5.02
40	1.41	1.81	2.32	3.97	5.66	1.21	1.52	1.92	3.01	4.55	1.37	1.75	2.24	3.78	5.44
41	1.52	1.92	2.52	4.39	6.20	1.27	1.60	2.03	3.24	4.88	1.47	1.86	2.42	4.16	5.94
42	1.64	2.04	2.76	4.86	6.83	1.33	1.68	2.15	3.48	5.23	1.58	1.97	2.64	4.58	6.51
43	1.78	2.18	3.02	5.38	7.53	1.41	1.77	2.28	3.75	5.59	1.71	2.10	2.87	5.05	7.14
44	1.94	2.33	3.30	5.93	8.28	1.49	1.86	2.43	4.03	5.99	1.85	2.24	3.13	5.55	7.82
45	2.11	2.51	3.60	6.51	9.07	1.58	1.97	2.58	4.32	6.42	2.00	2.40	3.40	6.07	8.54
46	2.30	2.72	3.91	7.10	9.88	1.69	2.09	2.75	4.62	6.89	2.18	2.59	3.68	6.60	9.28
47	2.51	2.95	4.25	7.72	10.74	1.81	2.22	2.93	4.94	7.40	2.37	2.80	3.99	7.16	10.07
48	2.74	3.22	4.61	8.38	11.66	1.95	2.36	3.13	5.27	7.94	2.58	3.05	4.31	7.76	10.92
49	2.98	3.50	4.99	9.09	12.66	2.09	2.51	3.34	5.63	8.52	2.80	3.30	4.66	8.40	11.83
50	3.23	3.79	5.39	9.85	13.77	2.24	2.68	3.56	6.02	9.12	3.03	3.57	5.02	9.08	12.84
51	3.47	4.09	5.80	10.67	15.00	2.38	2.86	3.79	6.44	9.74	3.25	3.84	5.40	9.82	13.95
52	3.70	4.39	6.23	11.55	16.32	2.53	3.05	4.03	6.88	10.38	3.47	4.12	5.79	10.62	15.13
53	3.98	4.74	6.70	12.50	17.73	2.69	3.26	4.30	7.36	11.06	3.72	4.44	6.22	11.47	16.40
54	4.34	5.14	7.24	13.52	19.24	2.87	3.49	4.61	7.87	11.80	4.05	4.81	6.71	12.39	17.75
55	4.86	5.63	7.90	14.67	20.89	3.09	3.75	4.96	8.44	12.65	4.51	5.25	7.31	13.42	19.24
56	5.60	6.24	8.70	15.97	22.72	3.35	4.05	5.38	9.07	13.64	5.15	5.80	8.04	14.59	20.90
57	6.49	6.94	9.62	17.40	24.70	3.65	4.38	5.86	9.77	14.75	5.92	6.43	8.87	15.87	22.71
58	7.44	7.70	10.62	18.89	26.70	3.98	4.74	6.39	10.51	15.89	6.75	7.11	9.77	17.21	24.54
59	8.29	8.47	11.63	20.33	28.56	4.30	5.12	6.93	11.25	16.93	7.49	7.80	10.69	18.51	26.23
60	8.90	9.16	12.57	21.55	30.00	4.58	5.48	7.46	11.90	17.69	8.04	8.42	11.55	19.62	27.54

	Ultimate Premium Rates - Males - All Bands					Ultimate Premium Rates - Females - All Bands					Ultimate Premium Rates - Unisex - All Bands				
Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	1.72	1.81	1.92	2.70	2.81	1.40	1.48	1.57	1.68	1.75	1.66	1.75	1.85	2.49	2.59
26	1.74	1.84	1.95	2.80	2.91	1.44	1.52	1.61	1.74	1.81	1.68	1.78	1.88	2.59	2.69
27	1.76	1.85	1.96	2.82	2.93	1.46	1.55	1.64	1.79	1.86	1.70	1.79	1.90	2.61	2.72
28	1.78	1.88	1.99	2.86	2.98	1.50	1.58	1.68	1.86	1.93	1.72	1.82	1.93	2.66	2.77
29	1.82	1.92	2.03	2.91	3.02	1.55	1.64	1.73	1.94	2.01	1.76	1.86	1.97	2.71	2.82
30	1.85	1.96	2.07	2.97	3.09	1.60	1.69	1.79	2.02	2.10	1.80	1.90	2.01	2.78	2.90
31	1.89	1.99	2.11	3.07	3.20	1.65	1.74	1.84	2.10	2.19	1.84	1.94	2.06	2.88	2.99
32	1.94	2.04	2.16	3.20	3.32	1.69	1.79	1.89	2.19	2.28	1.89	1.99	2.11	2.99	3.11
33	2.01	2.12	2.25	3.36	3.50	1.76	1.85	1.96	2.30	2.39	1.96	2.07	2.19	3.15	3.28
34	2.11	2.22	2.35	3.56	3.70	1.84	1.94	2.06	2.43	2.53	2.05	2.17	2.29	3.34	3.47
35	2.20	2.33	2.46	3.80	3.96	1.92	2.03	2.15	2.58	2.68	2.15	2.27	2.40	3.56	3.70
36	2.32	2.45	2.60	4.08	4.24	2.05	2.16	2.29	2.79	2.90	2.27	2.39	2.54	3.82	3.97
37	2.47	2.61	2.76	4.42	4.60	2.20	2.33	2.46	3.05	3.17	2.42	2.55	2.70	4.15	4.31
38	2.64	2.79	2.95	4.82	5.01	2.37	2.50	2.65	3.34	3.47	2.59	2.73	2.89	4.52	4.71
39	2.82	2.98	3.15	5.26	5.47	2.55	2.70	2.85	3.66	3.81	2.77	2.92	3.09	4.94	5.14
40	3.04	3.21	3.40	5.78	6.01	2.76	2.91	3.08	4.05	4.21	2.98	3.15	3.33	5.44	5.65
41	3.26	3.44	3.64	6.34	6.59	2.99	3.16	3.34	4.46	4.63	3.20	3.38	3.58	5.96	6.20
42	3.50	3.69	3.91	6.96	7.23	3.22	3.40	3.60	4.87	5.06	3.44	3.63	3.85	6.54	6.80
43	3.78	3.99	4.22	7.63	7.94	3.45	3.64	3.86	5.27	5.49	3.71	3.92	4.15	7.16	7.45
44	4.07	4.29	4.55	8.37	8.71	3.68	3.88	4.11	5.68	5.91	3.99	4.21	4.46	7.83	8.15
45	4.39	4.64	4.91	9.14	9.51	3.93	4.15	4.40	6.11	6.36	4.30	4.54	4.81	8.54	8.88
46	4.76	5.02	5.32	9.96	10.36	4.20	4.43	4.69	6.57	6.83	4.65	4.90	5.19	9.28	9.66
47	5.13	5.42	5.74	10.84	11.27	4.50	4.75	5.03	7.03	7.31	5.01	5.28	5.60	10.08	10.48
48	5.56	5.87	6.21	11.79	12.26	4.81	5.07	5.37	7.53	7.83	5.41	5.71	6.04	10.94	11.37
49	6.02	6.35	6.72	12.83	13.34	5.14	5.43	5.75	8.08	8.41	5.84	6.17	6.53	11.88	12.35
50	6.54	6.90	7.31	13.97	14.52	5.53	5.84	6.18	8.67	9.02	6.34	6.69	7.08	12.91	13.42
51	7.13	7.53	7.97	15.27	15.88	5.96	6.29	6.66	9.30	9.67	6.90	7.28	7.71	14.08	14.64
52	7.82	8.25	8.74	16.73	17.40	6.44	6.80	7.20	10.01	10.41	7.54	7.96	8.43	15.39	16.00
53	8.62	9.10	9.63	18.40	19.14	6.97	7.36	7.79	10.80	11.24	8.29	8.75	9.26	16.88	17.56
54	9.49	10.02	10.61	20.21	21.02	7.52	7.94	8.40	11.61	12.08	9.10	9.60	10.17	18.49	19.23
55	10.47	11.05	11.70	22.15	23.03	8.10	8.55	9.05	12.44	12.94	10.00	10.55	11.17	20.21	21.02
56	11.55	12.19	12.91	24.21	25.17	8.69	9.17	9.71	13.27	13.80	10.98	11.59	12.27	22.02	22.90
57	12.67	13.38	14.17	26.37	27.43	9.26	9.78	10.35	14.03	14.59	11.99	12.66	13.40	23.90	24.86
58	13.95	14.72	15.59	28.65	29.80	9.84	10.39	11.00	14.78	15.38	13.12	13.85	14.67	25.88	26.91
59	15.35	16.20	17.16	31.09	32.34	10.48	11.07	11.72	15.59	16.22	14.38	15.17	16.07	27.99	29.11
60	16.94	17.88	18.93	33.81	35.17	11.25	11.87	12.57	16.55	17.22	15.80	16.68	17.66	30.36	31.58
61	18.69	19.73	20.89	36.89	38.36	12.19	12.87	13.62	17.76	18.47	17.39	18.36	19.44	33.06	34.39
62	20.72	21.88	23.16	40.35	41.96	13.36	14.11	14.94	19.31	20.08	19.25	20.32	21.52	36.14	37.59
63	23.01	24.29	25.72	44.22	45.99	14.80	15.63	16.55	21.19	22.03	21.37	22.56	23.88	39.61	41.20
64	25.57	26.99	28.57	48.45	50.39	16.43	17.34	18.36	23.29	24.22	23.74	25.06	26.53	43.42	45.16
65	28.35	29.93	31.69	52.93	55.05	18.17	19.18	20.31	25.51	26.53	26.31	27.78	29.41	47.45	49.35
66	31.38	33.12	35.07	57.63	59.94	19.99	21.10	22.34	27.75	28.87	29.10	30.72	32.52	51.66	53.72
67	34.61	36.53	38.68	62.49	64.99	21.83	23.04	24.39	29.93	31.13	32.05	33.83	35.82	55.98	58.22
68	38.12	40.24	42.60	67.58	70.29	23.74	25.06	26.53	32.13	33.42	35.24	37.20	39.39	60.49	62.91
69	42.03	44.36	46.97	73.12	76.05	25.87	27.31	28.91	34.53	35.91	38.80	40.95	43.36	65.41	68.02
70	49.53	52.29	55.36	84.50	87.88	30.25	31.93	33.81	39.85	41.45	45.68	48.22	51.05	75.57	78.60
71	56.62	59.76	63.28	94.69	98.47	34.55	36.47	38.61	45.04	46.84	52.20	55.10	58.34	84.76	88.15
72	64.91	68.51	72.54	106.34	110.60	39.83	42.04	44.51	51.39	53.44	59.89	63.22	66.94	95.35	99.16
73	74.50	78.63	83.26	119.50	124.28	46.22	48.79	51.66	58.99	61.35	68.84	72.66	76.94	107.40	111.69
74	85.29	90.03	95.33	134.21	139.58	53.71	56.70	60.03	67.82	70.53	78.98	83.36	88.27	120.93	125.77
75	99.81	105.35	111.55	154.40	160.57	63.98	67.53	71.50	79.83	83.02	92.64	97.79	103.54	139.48	145.06
76	113.04	119.32	126.34	171.83	178.70	73.75	77.84	82.42	90.92	94.55	105.18	111.02	117.55	155.64	161.87
77	127.30	134.37	142.28	189.99	197.59	84.52	89.21	94.46	102.87	106.98	118.74	125.34	132.71	172.57	179.47
78	142.71	150.64	159.50	209.00	217.36	96.49	101.85	107.84	115.87	120.51	133.47	140.88	149.17	190.38	197.99
79	159.69	168.56	178.48	229.38	238.56	110.04	116.15	122.98	130.34	135.55	149.76	158.08	167.38	209.57	217.95
80	182.92	193.09	204.44	257.52	267.82	128.59	135.74	143.72	150.20	156.20	172.06	181.62	192.30	236.06	245.50
81	204.99	216.38	229.11	282.76	294.07	147.19	155.37	164.50	169.45	176.23	193.43	204.18	216.19	260.09	270.50
82	230.21	243.00	257.29	311.00	323.44	168.93	178.31	188.80	191.63	199.30	217.95	230.06	243.59	287.12	298.61
83	258.60	272.97	289.03	342.00	355.68	193.88	204.65	216.69	217.52	226.22	245.66	259.31	274.56	317.11	329.79
84	289.87	305.98	323.98	375.07	390.07	221.96	234.29	248.08	246.20	256.05	276.29	291.64	308.80	349.29	363.26
85	330.13	348.48	368.97	417.73	434.44	258.21	272.55	288.58	285.64	297.07	315.75	333.29	352.90	391.31	406.96
86	366.47	386.83	409.59	453.14	471.27	292.79	309.06	327.24	323.01	335.93	351.74	371.28	393.12	427.12	444.20
87	404.55	427.02	452.14	490.36	509.98	330.40	348.76	369.27	363.29	377.82	389.72	411.37	435.57	464.95	483.55
88	444.21	468.89	496.48	529.87	551.07	371.17	391.79	414.84	406.77	423.04	429.61	453.47	480.15	505.25	525.46
89	486.00	513.00	543.18	570.34	593.16	415.49	438.57	464.37	453.58	471.72	471.90	498.12	527.42	546.99	568.87
90	540.05	570.06	603.59	623.36	648.29	472.21	498.45	527.77	515.62	536.25	526.48	555.73	588.42	601.81	625.88
91	588.70	621.41	657.96	668.24	694.97	526.39	555.63	588.31	574.83	597.83	576.24	608.25	644.03	649.56	675.54
92	642.54	678.23	718.13	719.79	748.58	587.63	620.27	656.76	641.70	667.37	631.55	666.64	705.85	704.17	732.34
93	706.06	745.29	789.13	784.18	815.55	659.95	696.62	737.60	720.69	749.51	696.84	735.56	778.82	771.48	802.34
94	789.59	833.46	882.48	869.54	904.33	752.39	794.19	840.91	824.73	857.72	782.15	825.60	874.17	860.58	895.00

	Ultimate Premium Rates - Male Riders - All Bands					Ultimate Premium Rates - Female Riders - All Bands					Ultimate Premium Rates - Unisex Riders - All Bands				
Attained Age	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker	Select Nonsmoker	Preferred Nonsmoker	Standard Nonsmoker	Preferred Smoker	Standard Smoker
25	2.02	2.11	2.22	3.00	3.11	1.70	1.78	1.87	1.98	2.05	1.96	2.05	2.15	2.79	2.89
26	2.04	2.14	2.25	3.10	3.21	1.74	1.82	1.91	2.04	2.11	1.98	2.08	2.18	2.89	2.99
27	2.06	2.15	2.26	3.12	3.23	1.76	1.85	1.94	2.09	2.16	2.00	2.09	2.20	2.91	3.02
28	2.08	2.18	2.29	3.16	3.28	1.80	1.88	1.98	2.16	2.23	2.02	2.12	2.23	2.96	3.07
29	2.12	2.22	2.33	3.21	3.32	1.85	1.94	2.03	2.24	2.31	2.06	2.16	2.27	3.01	3.12
30	2.15	2.26	2.37	3.27	3.39	1.90	1.99	2.09	2.32	2.40	2.10	2.20	2.31	3.08	3.20
31	2.19	2.29	2.41	3.37	3.50	1.95	2.04	2.14	2.40	2.49	2.14	2.24	2.36	3.18	3.29
32	2.24	2.34	2.46	3.50	3.62	1.99	2.09	2.19	2.49	2.58	2.19	2.29	2.41	3.29	3.41
33	2.31	2.42	2.55	3.66	3.80	2.06	2.15	2.26	2.60	2.69	2.26	2.37	2.49	3.45	3.58
34	2.41	2.52	2.65	3.86	4.00	2.14	2.24	2.36	2.73	2.83	2.35	2.47	2.59	3.64	3.77
35	2.50	2.63	2.76	4.10	4.26	2.22	2.33	2.45	2.88	2.98	2.45	2.57	2.70	3.86	4.00
36	2.62	2.75	2.90	4.38	4.54	2.35	2.46	2.59	3.09	3.20	2.57	2.69	2.84	4.12	4.27
37	2.77	2.91	3.06	4.72	4.90	2.50	2.63	2.76	3.35	3.47	2.72	2.85	3.00	4.45	4.61
38	2.94	3.09	3.25	5.12	5.31	2.67	2.80	2.95	3.64	3.77	2.89	3.03	3.19	4.82	5.01
39	3.12	3.28	3.45	5.56	5.77	2.85	3.00	3.15	3.96	4.11	3.07	3.22	3.39	5.24	5.44
40	3.34	3.51	3.70	6.08	6.31	3.06	3.21	3.38	4.35	4.51	3.28	3.45	3.63	5.74	5.95
41	3.56	3.74	3.94	6.64	6.89	3.29	3.46	3.64	4.76	4.93	3.50	3.68	3.88	6.26	6.50
42	3.80	3.99	4.21	7.26	7.53	3.52	3.70	3.90	5.17	5.36	3.74	3.93	4.15	6.84	7.10
43	4.08	4.29	4.52	7.93	8.24	3.75	3.94	4.16	5.57	5.79	4.01	4.22	4.45	7.46	7.75
44	4.37	4.59	4.85	8.67	9.01	3.98	4.18	4.41	5.98	6.21	4.29	4.51	4.76	8.13	8.45
45	4.69	4.94	5.21	9.44	9.81	4.23	4.45	4.70	6.41	6.66	4.60	4.84	5.11	8.84	9.18
46	5.06	5.32	5.62	10.26	10.66	4.50	4.73	4.99	6.87	7.13	4.95	5.20	5.49	9.58	9.96
47	5.43	5.72	6.04	11.14	11.57	4.80	5.05	5.33	7.33	7.61	5.31	5.58	5.90	10.38	10.78
48	5.86	6.17	6.51	12.09	12.56	5.11	5.37	5.67	7.83	8.13	5.71	6.01	6.34	11.24	11.67
49	6.32	6.65	7.02	13.13	13.64	5.44	5.73	6.05	8.38	8.71	6.14	6.47	6.83	12.18	12.65
50	6.84	7.20	7.61	14.27	14.82	5.83	6.14	6.48	8.97	9.32	6.64	6.99	7.38	13.21	13.72
51	7.43	7.83	8.27	15.57	16.18	6.26	6.59	6.96	9.60	9.97	7.20	7.58	8.01	14.38	14.94
52	8.12	8.55	9.04	17.03	17.70	6.74	7.10	7.50	10.31	10.71	7.84	8.26	8.73	15.69	16.30
53	8.92	9.40	9.93	18.70	19.44	7.27	7.66	8.09	11.10	11.54	8.59	9.05	9.56	17.18	17.86
54	9.79	10.32	10.91	20.51	21.32	7.82	8.24	8.70	11.91	12.38	9.40	9.90	10.47	18.79	19.53
55	10.77	11.35	12.00	22.45	23.33	8.40	8.85	9.35	12.74	13.24	10.30	10.85	11.47	20.51	21.32
56	11.85	12.49	13.21	24.51	25.47	8.99	9.47	10.01	13.57	14.10	11.28	11.89	12.57	22.32	23.20
57	12.97	13.68	14.47	26.67	27.73	9.56	10.08	10.65	14.33	14.89	12.29	12.96	13.70	24.20	25.16
58	14.25	15.02	15.89	28.95	30.10	10.14	10.69	11.30	15.08	15.68	13.42	14.15	14.97	26.18	27.21
59	15.65	16.50	17.46	31.39	32.64	10.78	11.37	12.02	15.89	16.52	14.68	15.47	16.37	28.29	29.41
60	17.24	18.18	19.23	34.11	35.47	11.55	12.17	12.87	16.85	17.52	16.10	16.98	17.96	30.66	31.88
61	18.99	20.03	21.19	37.19	38.66	12.49	13.17	13.92	18.06	18.77	17.69	18.66	19.74	33.36	34.69
62	21.02	22.18	23.46	40.65	42.26	13.66	14.41	15.24	19.61	20.38	19.55	20.62	21.82	36.44	37.89
63	23.31	24.59	26.02	44.52	46.29	15.10	15.93	16.85	21.49	22.33	21.67	22.86	24.18	39.91	41.50
64	25.87	27.29	28.87	48.75	50.69	16.73	17.64	18.66	23.59	24.52	24.04	25.36	26.83	43.72	45.46
65	28.65	30.23	31.99	53.23	55.35	18.47	19.48	20.61	25.81	26.83	26.61	28.08	29.71	47.75	49.65
66	31.68	33.42	35.37	57.93	60.24	20.29	21.40	22.64	28.05	29.17	29.40	31.02	32.82	51.96	54.02
67	34.91	36.83	38.98	62.79	65.29	22.13	23.34	24.69	30.23	31.43	32.35	34.13	36.12	56.28	58.52
68	38.42	40.54	42.90	67.88	70.59	24.04	25.36	26.83	32.43	33.72	35.54	37.50	39.69	60.79	63.21
69	42.33	44.66	47.27	73.42	76.35	26.17	27.61	29.21	34.83	36.21	39.10	41.25	43.66	65.71	68.32
70	49.83	52.59	55.66	84.80	88.18	30.55	32.23	34.11	40.15	41.75	45.98	48.52	51.35	75.87	78.90
71	56.92	60.06	63.58	94.99	98.77	34.85	36.77	38.91	45.34	47.14	52.50	55.40	58.64	85.06	88.45
72	65.21	68.81	72.84	106.64	110.90	40.13	42.34	44.81	51.69	53.74	60.19	63.52	67.24	95.65	99.46
73	74.80	78.93	83.56	119.80	124.58	46.52	49.09	51.96	59.29	61.65	69.14	72.96	77.24	107.70	111.99
74	85.59	90.33	95.63	134.51	139.88	54.01	57.00	60.33	68.12	70.83	79.28	83.66	88.57	121.23	126.07
75	100.11	105.65	111.85	154.70	160.87	64.28	67.83	71.80	80.13	83.32	92.94	98.09	103.84	139.78	145.36
76	113.34	119.62	126.64	172.13	179.00	74.05	78.14	82.72	91.22	94.85	105.48	111.32	117.85	155.94	162.17
77	127.60	134.67	142.58	190.29	197.89	84.82	89.51	94.76	103.17	107.28	119.04	125.64	133.01	172.87	179.77
78	143.01	150.94	159.80	209.30	217.66	96.79	102.15	108.14	116.17	120.81	133.77	141.18	149.47	190.68	198.29
79	159.99	168.86	178.78	229.68	238.86	110.34	116.45	123.28	130.64	135.85	150.06	158.38	167.68	209.87	218.25
80	183.22	193.39	204.74	257.82	268.12	128.89	136.04	144.02	150.50	156.50	172.36	181.92	192.60	236.36	245.80
81	205.29	216.68	229.41	283.06	294.37	147.49	155.67	164.80	169.75	176.53	193.73	204.48	216.49	260.39	270.80
82	230.51	243.30	257.59	311.30	323.74	169.23	178.61	189.10	191.93	199.60	218.25	230.36	243.89	287.42	298.91
83	258.90	273.27	289.33	342.30	355.98	194.18	204.95	216.99	217.82	226.52	245.96	259.61	274.86	317.41	330.09
84	290.17	306.28	324.28	375.37	390.37	222.26	234.59	248.38	246.50	256.35	276.59	291.94	309.10	349.59	363.56
85	330.43	348.78	369.27	418.03	434.74	258.51	272.85	288.88	285.94	297.37	316.05	333.59	353.20	391.61	407.26
86	366.77	387.13	409.89	453.44	471.57	293.09	309.36	327.54	323.31	336.23	352.04	371.58	393.42	427.42	444.50
87	404.85	427.32	452.44	490.66	510.28	330.70	349.06	369.57	363.59	378.12	390.02	411.67	435.87	465.25	483.85
88	444.51	469.19	496.78	530.17	551.37	371.47	392.09	415.14	407.07	423.34	429.91	453.77	480.45	505.55	525.76
89	486.30	513.30	543.48	570.64	593.46	415.79	438.87	464.67	453.88	472.02	472.20	498.42	527.72	547.29	569.17
90	540.35	570.36	603.89	623.66	648.59	472.51	498.75	528.07	515.92	536.55	526.78	556.03	588.72	602.11	626.18
91	589.00	621.71	658.26	668.54	695.27	526.69	555.93	588.61	575.13	598.13	576.54	608.55	644.33	649.86	675.84
92	642.84	678.53	718.43	720.09	748.88	587.93	620.57	657.06	642.00	667.67	631.85	666.94	706.15	704.47	732.64
93	706.36	745.59	789.43	784.48	815.85	660.25	696.92	737.90	720.99	749.81	697.14	735.86	779.12	771.78	802.64
94	789.89	833.76	882.78	869.84	904.63	752.69	794.49	841.21	825.03	858.02	782.45	825.90	874.47	860.88	895.30

Term 98 Benefit Rates

Age	Waiver of Premium				Accidental Death Benefit				Guaranteed Insurability Option				BNO	
	ART	5 & 10	15	20	ART	5 & 10	15	20	ART	5 & 10	15	20	NS	SM
15	0.06	0.06	0.06	0.06	1.00	1.00	1.00	1.00	1.05	1.20	1.26	1.31	0.00	0.00
16	0.06	0.06	0.06	0.07	1.00	1.00	1.00	1.00	1.09	1.24	1.30	1.35	0.00	0.00
17	0.06	0.06	0.06	0.07	1.00	1.00	1.00	1.00	1.13	1.28	1.34	1.39	0.00	0.00
18	0.06	0.06	0.06	0.07	1.00	1.00	1.00	1.00	1.17	1.32	1.38	1.43	0.00	0.00
19	0.06	0.06	0.07	0.07	1.00	1.00	1.00	1.00	1.21	1.36	1.42	1.47	0.00	0.00
20	0.06	0.06	0.07	0.07	1.00	1.00	1.00	1.00	1.25	1.40	1.46	1.51	0.00	0.00
21	0.06	0.06	0.07	0.08	1.00	1.00	1.00	1.00	1.29	1.44	1.50	1.54	0.00	0.00
22	0.06	0.07	0.07	0.08	1.00	1.00	1.00	1.00	1.33	1.48	1.54	1.57	0.00	0.00
23	0.06	0.07	0.07	0.08	1.00	1.00	1.00	1.01	1.37	1.52	1.59	1.61	0.00	0.00
24	0.06	0.07	0.08	0.09	1.00	1.00	1.00	1.01	1.41	1.56	1.63	1.64	0.00	0.00
25	0.06	0.07	0.08	0.09	1.00	1.00	1.00	1.01	1.45	1.60	1.67	1.67	0.00	0.00
26	0.06	0.08	0.09	0.10	1.00	1.00	1.01	1.01	1.49	1.64	1.69	1.69	0.00	0.00
27	0.07	0.08	0.09	0.11	1.00	1.00	1.01	1.02	1.53	1.69	1.72	1.72	0.00	0.00
28	0.07	0.09	0.10	0.12	1.00	1.00	1.01	1.02	1.57	1.73	1.75	1.75	0.00	0.00
29	0.08	0.09	0.11	0.13	1.00	1.00	1.01	1.02	1.61	1.77	1.78	1.78	0.00	0.00
30	0.08	0.10	0.11	0.14	1.00	1.01	1.02	1.03	1.65	1.81	1.81	1.81	0.36	0.36
31	0.08	0.10	0.12	0.16	1.00	1.01	1.02	1.03	1.69	1.83	1.83	1.83	0.36	0.36
32	0.09	0.11	0.14	0.18	1.00	1.02	1.03	1.04	1.73	1.86	1.86	1.86	0.36	0.48
33	0.09	0.12	0.15	0.21	1.00	1.02	1.04	1.05	1.78	1.89	1.89	1.89	0.36	0.48
34	0.09	0.13	0.17	0.25	1.00	1.03	1.04	1.06	1.82	1.91	1.91	1.91	0.36	0.48
35	0.10	0.14	0.19	0.30	1.00	1.04	1.05	1.06	1.87	1.94	1.94	1.94	0.36	0.48
36	0.11	0.16	0.22	0.36	1.01	1.05	1.06	1.07	1.96	1.96	1.96	1.96	0.36	0.48
37	0.12	0.18	0.26	0.42	1.02	1.06	1.07	1.08	1.96	0.00	0.00	0.00	0.36	0.48
38	0.13	0.20	0.30	0.49	1.03	1.07	1.08	1.10	1.96	0.00	0.00	0.00	0.36	0.48
39	0.13	0.22	0.37	0.57	1.04	1.08	1.09	1.11	1.96	0.00	0.00	0.00	0.36	0.60
40	0.15	0.26	0.45	0.67	1.05	1.09	1.10	1.12	0.00	0.00	0.00	0.00	0.48	0.60
41	0.17	0.31	0.54	0.73	1.06	1.10	1.11	1.13	0.00	0.00	0.00	0.00	0.48	0.60
42	0.18	0.37	0.65	0.80	1.07	1.11	1.12	1.15	0.00	0.00	0.00	0.00	0.48	0.60
43	0.20	0.46	0.77	0.87	1.08	1.12	1.13	1.16	0.00	0.00	0.00	0.00	0.48	0.72
44	0.23	0.57	0.90	0.96	1.09	1.13	1.15	1.18	0.00	0.00	0.00	0.00	0.48	0.72
45	0.27	0.71	1.06	1.06	1.10	1.14	1.16	1.19	0.00	0.00	0.00	0.00	0.48	0.72
46	0.33	0.87	1.16	1.16	1.11	1.14	1.18	1.21	0.00	0.00	0.00	0.00	0.48	0.84
47	0.38	1.06	1.28	1.28	1.12	1.16	1.19	1.22	0.00	0.00	0.00	0.00	0.48	0.84
48	0.46	1.26	1.41	1.41	1.13	1.17	1.21	1.23	0.00	0.00	0.00	0.00	0.60	0.96
49	0.57	1.48	1.56	1.56	1.14	1.18	1.23	1.24	0.00	0.00	0.00	0.00	0.60	1.08
50	0.73	1.72	1.72	1.72	1.15	1.20	1.26	1.26	0.00	0.00	0.00	0.00	0.72	1.08
51	0.96	1.89	1.89	1.89	1.16	1.22	1.27	1.27	0.00	0.00	0.00	0.00	0.72	1.20
52	1.25	2.06	2.06	2.06	1.16	1.25	1.29	1.29	0.00	0.00	0.00	0.00	0.84	1.32
53	1.59	2.23	2.23	2.23	1.17	1.28	1.30	1.30	0.00	0.00	0.00	0.00	0.96	1.44
54	1.90	2.38	2.38	2.38	1.18	1.31	1.32	1.32	0.00	0.00	0.00	0.00	0.96	1.56
55	2.18	2.51	2.51	2.51	1.20	1.35	1.35	1.35	0.00	0.00	0.00	0.00	1.08	1.68
56	2.38	2.73	2.73	2.73	1.23	1.37	1.37	1.37	0.00	0.00	0.00	0.00	1.08	1.80
57	2.55	2.88	2.88	2.88	1.27	1.40	1.40	1.40	0.00	0.00	0.00	0.00	1.20	1.92
58	2.70	2.88	2.88	2.88	1.31	1.43	1.43	1.43	0.00	0.00	0.00	0.00	1.20	2.04
59	2.88	2.88	2.88	2.88	1.35	1.45	1.45	1.45	0.00	0.00	0.00	0.00	1.20	2.16
60	2.88	2.88	2.88	2.88	1.40	1.48	1.48	1.48	0.00	0.00	0.00	0.00	1.32	2.28

Age	Waiver of Premium				Accidental Death Benefit				Guaranteed Insurability Option				BNO	
	ART	5 & 10	15	20	ART	5 & 10	15	20	ART	5 & 10	15	20	NS	SM
61	2.88	2.88	2.88	2.88	1.44	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
62	2.88	2.88	2.88	2.88	1.48	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
63	2.88	2.88	2.88	2.88	1.54	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
64	2.88	2.88	2.88	2.88	1.59	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00	0.00
65	2.88	2.88	2.88	2.88										
66	2.88	2.88	2.88	2.88										
67	2.88	2.88	2.88	2.88										
68	2.88	2.88	2.88	2.88										
69	2.88	2.88	2.88	2.88										
70	2.88	2.88	2.88	2.88										
71	2.88	2.88	2.88	2.88										
72	2.88	2.88	2.88	2.88										
73	2.88	2.88	2.88	2.88										
74	2.88	2.88	2.88	2.88										
75	2.88	2.88	2.88	2.88										
76	2.88	2.88	2.88	2.88										
77	2.88	2.88	2.88	2.88										
78	2.88	2.88	2.88	2.88										
79	2.88	2.88	2.88	2.88										
80	2.88	2.88	2.88	2.88										
81	2.88	2.88	2.88	2.88										
82	2.88	2.88	2.88	2.88										
83	2.88	2.88	2.88	2.88										
84	2.88	2.88	2.88	2.88										
85	2.88	2.88	2.88	2.88										
86	2.88	2.88	2.88	2.88										
87	2.88	2.88	2.88	2.88										
88	2.88	2.88	2.88	2.88										
89	2.88	2.88	2.88	2.88										
90	2.88	2.88	2.88	2.88										
91	2.88	2.88	2.88	2.88										
92	2.88	2.88	2.88	2.88										
93	2.88	2.88	2.88	2.88										
94	2.88	2.88	2.88	2.88										

Exhibit 10.6

**COINSURANCE FUNDS WITHHELD
REINSURANCE AGREEMENT**

No. 001

Between

**Transamerica Insurance Company
of Cedar Rapids, IA
(Reinsured)**

And

**SAFECO Life Insurance Company
of Redmond, WA
(Reinsurer)**

Effective December 1, 2001

Table of Contents

Article 1

Preamble

1.01 This Agreement is made and entered into by and between Transamerica Life Insurance Company (hereinafter referred to as the "Reinsured") and SAFECO Life Insurance Company (hereinafter referred to as the "Reinsurer").

1.02 The Reinsured and the Reinsurer mutually agree to reinsure on the terms and conditions stated herein. This Agreement is an indemnity reinsurance agreement and the performance of the obligations of each party under this Agreement shall be rendered solely to the other party.

Article 2

Basis of Reinsurance

2.01 **Basis.** The Reinsured shall cede to the Reinsurer certain Bank Owned Life Insurance policies (the "Underlying Policies") as described in Schedule A and listed in Exhibit I on a quota share original terms basis.

2.02 **Reinsurer's Share.** The Reinsurer shall accept the quota share specified in Schedule A.

2.03 **Net Retained Lines.** This Agreement applies only to that portion of any insurance which the Reinsured retains net for its own account, and in calculating the amount of any loss hereunder and also in computing the amount or amounts in excess of which this Agreement attaches, only loss or losses in respect of that portion of any insurance which the Reinsured retains net for its own account shall be included. The amount of the Reinsurer's liability hereunder in respect of any loss or losses shall not be increased by reason of the inability of the Reinsured to collect from any other reinsurer(s), whether specific or general, any amounts which may have become due from such reinsurer(s), whether such inability arises from the insolvency of such other reinsurer(s) or otherwise.

Article 3

Liability

3.01 **Inception.** The Reinsurer's liability shall begin on the effective date of this Agreement.

3.02 **Termination.** The Reinsurer's liability shall terminate when the Reinsured's liability terminates.

3.03 **Follow the Fortunes.** The Reinsurer shall be liable to the Reinsured in the same manner as the Reinsured is liable on the particular policy form(s) reinsured under this Agreement to the extent such terms and conditions are not contrary to the terms and conditions of this Agreement.

Article 4

Mutual Considerations

4.01 <u>**Premium.**</u> On the Effective Date of the addition of any business to this agreement, the Reinsured agrees to pay the Reinsurer a premium equal to the Quota Share percentage shown in Exhibit I times the Total Initial Premium applicable that business. This amount may be withheld by the Reinsured in accordance with Article 5.

4.02 <u>**Expense Allowance.**</u> Expense Allowances are shown in Exhibit I.

4.03 <u>**Ongoing Payments.**</u> The Reinsured shall credit the Reinsurer with its share of all premiums and shall debit the Reinsurer with its share of all losses, allowances and loss adjustment expenses paid by the Reinsured under the Underlying Policies for the business reinsured under this Agreement.

Article 5

Funds Withheld Balance

5.01 <u>**Funds Withheld.**</u> Subject to the terms hereof, the Reinsured shall retain as fiduciary of the Reinsurer the reinsurance premium due hereunder on a funds withheld basis. The amount of such reinsurance premium so retained shall be called "Funds Withheld". In consideration of the Reinsurer agreeing to allow the Reinsured to retain the reinsurance premium on funds withheld basis, the Reinsured agrees that the Funds Withheld Balance (as defined in Section 5.02) may be offset by the Reinsurer against liabilities of the Reinsurer for payments under this Agreement. The Funds Withheld Balance shall be maintained by the Reinsured in a segregated asset portfolio.

5.02 <u>**Calculation of the Funds Withheld Balance.**</u> As of the effective date of this Agreement, the Reinsured shall maintain an accounting of all amounts deducted from or added to the Funds Withheld (the "Funds Withheld Balance") and shall report the status of the Funds Withheld Balance calculated in accordance with this provision with each quarterly accounting statement.

5.03 **Initial Funds Withheld Balance.** The Funds Withheld balance shall equal:

    a)   The total of the reinsurance premiums due and payable to the Reinsurer in accordance with Sections 4.01 and 4.03; <u>less</u>

    b)   the total of any benefits or losses or loss adjustment expenses payable by the Reinsurer in accordance with Section 4.03; <u>less</u>

    c)   any expense allowances payable by the Reinsurer in accordance with Section 4.02; <u>plus</u>

    d)   the Funds Withheld Investment Credit (as defined in Section 5.05); <u>less</u>

    e)   any difference between the Funds Withheld Balance after taking into account adjustments, if applicable, in Sections 5.03(a) through 5.03(d) and the amount of statutory reserves on the business reinsured.

5.04 **Calculation of Funds Withheld Balance after the Effective Date.** After the First Settlement Date, the Funds Withheld Balance shall be calculated on a quarterly basis. The Funds Withheld Balance shall be calculated in the same manner as for the Initial Funds Withheld Balance on each subsequent Settlement Date, beginning with the Funds Withheld Balance determined on the immediately preceding Settlement Date being carried forward, making each adjustment, if applicable, in Sections 5.03(a) through 5.03(e) for the current settlement period.

5.05 **Funds Withheld Investment Credit.** For each period from the immediately preceding Settlement Date until the relevant Settlement Date, the Reinsured shall calculate the Funds Withheld Investment Credit as of the relevant Settlement Date (except for the First Settlement Date). The "Funds Withheld Investment Credit" shall be an amount equal to the product of (x) the Funds Withheld Balance as of the immediately preceding Settlement Date and (y) the Interest Credit Rate.

5.06 **The Interest Credit Rate.** The Interest Credit Rate shall mean the ratio of the investment income earned by the assets in the segregated asset portfolio since the immediately preceding Settlement Date to the book value of the assets in the segregated asset portfolio.

5.07 **Funds Withheld Balance at End of Settlement Period.** Should the Funds Withheld Balance be positive at the end of any Settlement Period, then any positive balance shall be withheld by the Reinsured in accordance with the provisions of this Article. Should the Funds Withheld Balance be negative at the end of any Settlement Period, then any negative balance shall be payable in cash to the Reinsured within 30 (thirty) days after rendering of the periodic settlement statement by the Reinsured.

Article 6

Reinsurance Reporting and Premium Accounting

6.01 **Reporting.** Within sixty (60) days following the close of each calendar quarter, the Reinsured will send the Reinsurer a statement and a list of changes and terminations.

6.02 **Settlements.** Within thirty (30) days after the end of each accounting period, the Reinsured shall pay, subject to Article 5, Funds Withheld Balance, to the Reinsurer a settlement for the accounting period of the preceding calendar quarter computed in accordance with Section 5.03(e). If the amount computed is positive, then the Reinsured shall pay such amount to the Reinsurer. If the amount computed is negative, then the Reinsurer shall pay the absolute value of such amount to the Reinsured. If, at any time subsequent to the settlement just described, the computation is found to be in error, a recomputation will be performed and payments will be made to reimburse the Reinsured or Reinsurer as necessary.

6.03 **Payment of Balances.** The Reinsured will pay, subject to Article 5, Funds Withheld Balance, any balance due the Reinsurer, at the same time as the account is rendered, but in all cases, by the Accounting and Premium Due frequency as shown in Section 6.02. The Reinsurer will pay, subject to Article 5, any balance due the Reinsured, at the same time as the account is confirmed, however, at the latest, within thirty (30) days after receipt of the statement of account. Should the Reinsurer be unable to confirm the account in its entirety, the confirmed portion of the balance will be paid immediately. As soon as the account has been fully confirmed, the debtor will pay the difference immediately. All balances not paid within thirty (30) days of the due date shown on the statement will be in default.

6.04 **Termination Because of Non-Payment of Premium.**

    a)   When reinsurance premiums are delinquent, the Reinsurer has the right to terminate the risks on the statement by giving the Reinsured thirty (30) days' written notice. As of the close of this thirty-day period, all of the Reinsurer's liability shall terminate for:

        i)   The risks described in the preceding sentence and

        ii)   The risks where the reinsurance premiums became delinquent during the thirty-day period.

    b)   Regardless of these terminations, the Reinsured shall continue to be liable to the Reinsurer for all unpaid reinsurance premiums earned by the Reinsurer.

6.05 **Reinstatement of a Delinquent Statement.** The Reinsured may reinstate the terminated risks within sixty (60) days after the effective date of termination by paying the unpaid reinsurance premiums for the risks in force prior to the termination. The effective date of reinstatement shall be the day the Reinsured notifies the Reinsurer of its intention to pay all of the required back premiums.

6.06 **Currency.** The reinsurance premiums and benefits payable under this Agreement shall be payable in the lawful money of the United States.

Article 7

Reductions or Cancellations

7.01 **Reductions or Cancellations.** Should this Agreement be terminated or the share of the Reinsurer reduced while the underlying contract remains in force, the Reinsurer shall return to the Reinsured the unearned premium, if any, as of the date of cancellation or reduction, less the applicable allowances. If the Reinsured's liability in the underlying contract is reduced or canceled, the Reinsurer shall follow the Reinsured's liability in all respects.

Article 8

Terminal Accounting

8.01 **Terminal Accounting.** In the event that all of the reinsurance under this Agreement is terminated in accordance with Article 15, Commencement and Termination, a terminal accounting and settlement shall take place, subject to Article 5, Funds Withheld Balance.

8.02 **Date of Termination.** The effective date of termination shall be the end of the accounting period in which termination is effective. The terminal accounting date shall be the effective date of termination or such other date as shall be mutually agreed to in writing.

8.03 **Settlement.** The terminal accounting and settlement shall consist of the settlements as provided in Article 6, Reinsurance Reporting and Premium Accounting, computed as of the terminal accounting date. If the calculation of the terminal accounting settlement produces an amount due the Reinsured, such amount shall be paid by the Reinsurer to the Reinsured. If the calculation of the terminal accounting and settlement produces an amount due the Reinsurer, the Reinsured shall pay such amount to the Reinsurer. Such amounts shall be payable within thirty (30) days after the terminal accounting and settlement is calculated.

8.04 **Supplementary Accounting and Settlement.** In the event that, subsequent to the terminal accounting and settlement as provided above, a change is made with respect to any amount taken into account pursuant to Article 6, Reinsurance Reporting and Premium Accounting, a supplementary accounting shall take place. Any amount owed to the Reinsurer or to the Reinsured by reason of such supplementary accounting shall be paid promptly upon the completion thereof.

Article 9

Insolvency

9.01 In the event of the insolvency of either party and the appointment of a conservator, liquidator, or statutory successor, any payment due to the insolvent party shall be payable to the conservator, liquidator, or statutory successor on the basis of claims allowed against the insolvent party by any court of competent jurisdiction or by any conservator, liquidator, or statutory successor of the company having authority to allow such claims, without diminution because of that insolvency, or because the conservator, liquidator, or statutory successor has failed to pay all or a portion of any claims. Payments by the solvent party as set forth in this Section shall be made directly to the insolvent party or to its conservator, liquidator, or statutory successor, except where the contract of insurance specifically provides another payee of such insurance in the event of insolvency.

9.02 In the event of the Reinsured's insolvency, the conservator, liquidator, or statutory successor shall give written notice of the pendency of a claim against the Reinsured on any policies reinsured within a reasonable time after such claim is filed. The Reinsurer may interpose, at its own expense, in the proceeding where such claim is to be adjudicated, any defense or defenses which it may deem available to the Reinsured or its conservator, liquidator, or statutory successor.

9.03 The expenses incurred by the Reinsurer shall be chargeable, subject to court approval, against the Reinsured as part of the expense of conservation or liquidation to the extent of a proportionate share of the benefit which may accrue to the Reinsured in conservation or liquidation, solely as a result of the defense undertaken by the Reinsurer. Where two or more Reinsurers are involved in the same claim and a majority in interest elect to interpose a defense or defenses to this claim, the expense shall be shared as though such expense had been incurred by the Reinsured.

Article 10

Arbitration

10.01 As a condition precedent to any right of action hereunder, any dispute or difference between the Reinsured and the Reinsurer relating to the interpretation or performance of this Agreement, including its formation or validity, or any transaction under this Agreement, whether arising before or after termination, shall be submitted to arbitration. Arbitration shall be the method of dispute resolution, regardless of the insolvency of either party, unless the conservator, receiver, liquidator or statutory successor is specifically exempted from arbitration proceeding by applicable state law of the insolvency.

10.02 Arbitration shall be initiated by the delivery of written notice of demand for arbitration by one party to another. Such written notice shall contain a brief statement of the issue(s), the failure on behalf of the parties to reach amicable agreement and the date of demand for arbitration.

10.03 The arbitrators and umpire shall be present or former disinterested officers of life reinsurance or insurance companies other than the two parties to the Agreement or any company owned by, or affiliated with, either party. Each party shall appoint an individual as arbitrator and the two so appointed shall then appoint the umpire. If either party refuses or neglects to appoint an arbitrator within thirty (30) days, the other party may appoint the second arbitrator. If the two arbitrators do not agree on an umpire within sixty (60) days of the appointment of the second appointed arbitrator, each of the two arbitrators shall nominate three individuals. Each arbitrator shall then decline two of the nominations presented by the other arbitrator. The umpire shall be chosen from the remaining two nominations by drawing lots.

10.04 The arbitration hearings shall be held in the city in which the Reinsured's head office is located or any such other place as may be mutually agreed. Each party shall submit its case to the arbitrators and umpire within one hundred and eighty (180) days of the selection of the umpire or within such longer period as may be agreed.

10.05 The arbitration panel shall make its decision with regard to the custom and usage of the insurance and reinsurance business. The arbitration panel shall interpret this Agreement as an honorable engagement; they are relieved of all judicial formalities and may abstain from following strict rules of law. The arbitration panel shall be solely responsible for determining what shall be considered and what procedure they deem appropriate and necessary in the gathering of such facts or data to decide the dispute.

10.06 The decision in writing of the majority of the arbitration panel shall be final and binding upon the parties. Judgment may be entered upon the final decision of the arbitration panel in any court having jurisdiction.

10.07 The jointly incurred costs of the arbitration are to be borne equally by both parties. Jointly incurred costs are specifically defined as any costs that are not solely incurred by one of the parties (e.g., attorney's fees, expert witness fees, travel to the hearing site, etc.). Costs incurred solely by one of the parties shall be borne by that party. Once the panel has been selected, the panel shall agree on one billable rate for each of the arbitrators and umpire and that sole cost shall be disclosed to the parties and become payable as a jointly incurred cost as described above.

10.08 If more than one Reinsurer is involved in the same dispute, all such Reinsurers shall constitute and act as one party for the purposes of this Arbitration Article, provided however, that nothing herein shall impair the rights of such Reinsurers to assert several, rather than joint, defenses or claims, nor be construed as changing the liability under the terms of the Agreement from several to joint.

Article 11

Entire Agreement

11.01 This Agreement supersedes any and all prior discussions and understandings between the parties and, upon its execution, constitutes the sole and entire Agreement with respect to the reinsurance provided hereunder. There are no understandings between the parties other than as expressed in this Agreement. Any change or modification to the Agreement shall be null and void unless effected by a writing subscribed by both the Reinsured and the Reinsurer. Any waiver shall constitute a waiver only in the circumstances for which it was given and shall not be a waiver of any future circumstance.

Article 12

Service of Suit

12.01 It is agreed that in the event the obligations under this Agreement are not performed by the Reinsurer, at the request of the Reinsured, the Reinsurer shall submit to the jurisdiction of any court of competent jurisdiction within the United States and shall comply with all the requirements necessary to give that court jurisdiction. All matters arising under this Agreement shall be determined in accordance with the law and practice of such court. Nothing in this clause constitutes or should be understood to constitute a waiver of the Reinsurer's rights to commence an action in any court of competent jurisdiction in the United States, to remove an action to a United States District Court, or to seek a transfer of a case to another court as permitted by the laws of the United States or of any state in the United States. Service of process, in any such suit, may be made upon any then duly elected officer of the Reinsurer (agent for service of process) at [enter address of Reinsurer]. The Reinsurer shall abide by the final decision of such court or of any appellate court in the event of an appeal, for any suit instituted against the Reinsurer under this Agreement.

12.02 The agent for service of process is authorized and directed to accept service of process on behalf of the Reinsurer in any such suit and/or upon the request of the Reinsured, give a written undertaking to the Reinsured that the agent will enter a general appearance on behalf of the Reinsurer in the event such a suit is instituted.

12.03 The Reinsurer hereby designates the Superintendent, Commissioner or Director of Insurance or his successor or successors in office, for the State of Iowa, as its true and lawful agent for service of process (in addition to the above named agent), who may be served any lawful process in any action, suit or proceeding instituted by or on behalf of the Reinsured or any beneficiary arising out of this Agreement, and hereby designates the above named as the person to whom the Reinsured is authorized to mail such process or a true copy thereof.

Article 13

General Provisions

13.01 **Statutory Reserves.** The term "statutory reserve(s)" or "gross statutory reserve(s)", whenever used for the purpose of this Agreement, shall mean the total reserves that would have been required under the underlying agreements in accordance with the regulatory requirements of the original issuing companies' respective state of domicile had this agreement not have been placed in effect.

13.02 **Inspection of Records.** Either company, their respective employees or authorized representatives, may audit, inspect and examine, during regular business hours, at the home office of either company, any and all books, records, statements, correspondence, reports, trust accounts and their related documents or other documents that relate to the policies covered hereunder. The audited party agrees to provide a reasonable work space for such audit, inspection or examination and to cooperate fully and to faithfully disclose the existence of and produce any and all necessary and reasonable materials requested by such auditors, investigators, or examiners. The company performing a routine audit shall

provide five (5) working days advance notice to the other party. The expense of the respective party's employee(s) or authorized representative(s) engaged in such activities will be borne solely by such party.

13.03 **Severability.** If any term or provision under this Agreement shall be held or made invalid, illegal or unenforceable by a court decision, statute, rule or otherwise, such term or provision shall be amended to the extent necessary to conform with the law and all of the other terms and provisions of this Agreement shall remain in full force and effect. If the term or provision held to be invalid, illegal or unenforceable is also held to be a material part of this Agreement, such that the party in whose favor the material term or provision was stipulated herein would not have entered into this Agreement without such term or provision, then the party in whose favor the material term or provision was stipulated shall have the right, upon such holding, to terminate this Agreement.

13.04 **Parties to Agreement.** This Agreement is solely between the Reinsured and the Reinsurer. There is no third party to this Agreement. Reinsurance under this Agreement shall not create any right or legal relationship between the Reinsurer and any other person, for example, any insured, policy owner, agent, beneficiary or assignee.

13.05 **Offset.** All monies due either company under this Agreement may be offset against each other, dollar for dollar, regardless of any insolvency of either party unless otherwise prohibited by law. If the Reinsurer advances payment through offset of any claim it is contesting and prevails in the contest, the Reinsured shall return such payment.

13.06 **Governing Law.** In the event of litigation, the parties shall submit to the competent jurisdiction of a court in the State of Iowa and shall abide by the final decision of such court. This Agreement shall be governed as to performance, administration and interpretation by the laws of the State of Iowa exclusive of the rules with respect to conflicts of law. In all cases, the State of Iowa applies with respect to rules for credit for reinsurance.

13.07 **Errors and Omissions.** Unintentional clerical errors, omissions or misunderstandings in the administration of this Agreement by either the Reinsured or the Reinsurer shall not invalidate the reinsurance hereunder provided the error, omission or misunderstanding is corrected promptly after discovery. Both companies shall be restored, to the extent possible, to the position they would have occupied had the error, omission or misunderstanding not occurred, but the liability of the Reinsurer under this Agreement shall in no event exceed the limits specified herein.

13.08 **Schedules, Exhibits and Section Headings.** Schedules and Exhibits attached hereto are made a part of this Agreement. Section headings are provided for reference purposes only and are not made a part of this Agreement.

Article 14

Letter of Credit

14.01 **Statutory Reserve Credit.** The Reinsurer will take all necessary steps to enable the Reinsured to secure statutory reserve credit (the "Statutory Reserve Credit") in all applicable United States jurisdictions. Statutory Reserve Credit shall mean the amount of statutory reserves required by the applicable United States jurisdiction on the risks ceded to the Reinsurer under this agreement.

14.02 This Article shall set forth the terms and conditions under which any letter of credit required hereunder shall be held.

14.03 **Letter of Credit.** If a jurisdiction of the United States will not permit the Reinsured, in the statements required to be filed with its regulatory authorities, to receive full credit as admitted reinsurance for the Reinsurer's share of losses and reserves for premiums unearned, the Reinsured will provide the Reinsurer with a statement showing the Reinsurer's share of such losses and unearned premiums. Upon receipt of such statement, the Reinsurer shall promptly provide the Reinsured with a clean, unconditional and irrevocable letter of credit, in the amount specified in the statement. The terms and bank shall be acceptable to the regulatory authority(ies) having jurisdiction and the letter of credit shall follow the format attached hereto as Exhibit II.

14.04 **Losses.** "Losses", as used in this section, shall be defined as the sum of all losses paid and allocated loss adjustment expenses paid by the Reinsured but not yet recovered from the Reinsurer, plus reserves for losses and allocated loss adjustment expenses outstanding, plus reserves for losses incurred but not reported as determined by the Reinsured.

14.05 **Expiration.** The Reinsurer hereby agrees that the letter of credit will provide for automatic extension of the letter of credit without amendment for one year from the date of expiration of said letter or any future expiration date, unless thirty (30) days prior to any expiration the issuing bank notifies the Reinsured by Registered Mail that the issuing bank elects not to consider the letter of credit renewed for any additional period. An issuing bank that is not a member of the Federal Reserve system shall provide sixty (60) days notice to the Reinsured prior to any expiration.

14.06 **Drawing Upon Letter of Credit.** Notwithstanding any other provision of this Agreement, the Reinsured or its successors in interest may draw upon such credit at any time for one or more of the following purposes only:

    a)   To pay or reimburse the Reinsured for the Reinsurer's share of any losses and unearned premiums as stipulated in the statement submitted by the Reinsured to the Reinsurer;

    b)   To make refund of any sum which is in excess of the actual amount required to pay the Reinsurer's share of any losses and unearned premiums as stipulated in the statement submitted by the Reinsured to the Reinsurer;

    c)   To pay or reimburse the Reinsured for any other amounts necessary to secure the credit or reduction from liability for reinsurance taken by the Reinsured;

    d)   To withdraw the balance of such credit if the Reinsured has received effective notice of non-renewal of the letter of credit and the Reinsurer's liability remains unliquidated and undischarged thirty (30) days prior to the expiration date of the letter of credit; and

    e)   To pay or reimburse the Reinsured for the Reinsurer's share of any other amounts the Reinsured claims are due under this Agreement.

14.07 **Amendment to Letter of Credit.** At semi-annual intervals, or more frequently as determined by the Reinsured but never more frequently than quarterly, the Reinsured shall prepare a specific statement, for the sole purpose of amending the letter of credit, of the Reinsurer's share of any losses and unearned premiums. If the statement shows that the Reinsurer's share of losses plus unearned premiums exceeds the balance of credit as of the statement date, the Reinsurer shall, within thirty (30) days after receipt of notice of such excess, secure delivery to the Reinsured of an amendment to the letter of credit or an

additional letter of credit increasing the amount of credit by the amount of such difference. If the statement shows, however, that the Reinsurer's share of losses plus unearned premiums is less than the balance of credit as of the statement date, the Reinsured shall, within thirty (30) days after receipt of written request from the Reinsurer, release such excess credit by agreeing to secure an amendment to the letter of credit reducing the amount of credit available by the amount of such excess credit.

14.08 **Insolvency.** The rights and obligations of the Reinsurer and the Reinsured, as set forth in this Article, shall not be diminished in any manner whatsoever by the insolvency of the Reinsured or the Reinsurer.

<p style="text-align:center">**Article 15**</p>

<p style="text-align:center">**Commencement and Termination**</p>

15.01 This Agreement shall be effective as of December 1, 2001 and shall remain in force for an indefinite period.

15.02 In the event the underlying agreements are terminated, this Agreement will also be terminated.

15.03 The Reinsurer shall only be allowed to terminate this Agreement, other than for reasons of a breach, fraud or misrepresentation as provided for and limited by this Agreement, should the Reinsured, or its successor, fail to pay the reinsurance premiums or other considerations due the Reinsurer as provided for in this Agreement. In the event of termination by the Reinsurer, Terminal Accounting in accordance with Article 8 will apply and a payment in accordance with Section 8.03 will be effected.

15.04 This Agreement may be executed simultaneously in any number of counterparts, each of which shall be deemed an original, but all of which shall constitute one and the same instrument.

Executed in duplicate by **Transamerica Life** **Insurance Companv** on July 30, 2002.	Executed in duplicate by **SAFECO Life** **Insurance Company** on July 15, 2002.
By: /s/ James R. Trefz Title VP	By: /s/ Michael J. Kinzer Title V.P. & Chief actuary
By: /s/ Ken Turnquist Title AVP	By: /s/ Jon David Parker Title Actuary

Schedule A

Specifications

1. **Type of Business:** Bank Owned Life Insurance

2. **Plans of Insurance:** Policy Form number WL760 136 86 1098, including state variations.

3. **Quota Share:** See Exhibit I

Exhibit I

Underlying Policies

1) The 1997 Citizens Revocable Insurance Trust

Policy Numbers:	26xxxxxxx-26xxxxxxx
Effective Date:	12/20/2001
Total Initial Premium:	$175,000,000
Quota Share:	28.57143%
Expense Allowances:	[***] of premium and [***] of the Statutory Reserve on each Settlement Date.

Exhibit II

Letter of Credit Form

(Name of Bank)
(Address)

FOR INTERNAL IDENTIFICATION PURPOSES ONLY
Does Not Affect Terms of Letter of Credit or Bank's Obligations Thereunder

Our No. _____   Other _____

Accountholder/Applicant _____
(Reinsurer)
Beneficiary's State of Domicile _____

Irrevocable   Issue Date: _____
Letter of Credit No. _____

To: Beneficiary: (Name)
                              (Address)

   We hereby establish this irrevocable Letter of Credit in favor of the aforesaid addressee ("Beneficiary") for drawings up to United States $_____, effective immediately. This Letter of Credit is issued, presentable and payable at our office at (issuing bank's address) and expires with our close of business on _____, 20 _____.

   The term "Beneficiary" includes any successor by operation of law of the named Beneficiary including, without limitation, any liquidator, rehabilitator, receiver or conservator. (Insurers incorporated under the laws of California must use the language in Note 1 below in lieu of this paragraph.)

   We hereby undertake to promptly honor your sight draft(s) drawn on us, indicating our Credit No. _____, for all or any part of this Credit if presented at our office specified in paragraph one on or before the expiration date or any automatically extended expiry date.

   Except as expressly stated herein, this undertaking is not subject to any agreement, condition or qualification. The obligation of (issuing bank) under this Letter of Credit is the individual obligation of (issuing bank), and is in no way contingent upon reimbursement with respect thereto.

   It is a condition of this Letter of Credit that it is deemed to be automatically extended without amendment for one year from the expiration date hereof, or any future expiration date, unless thirty days prior to such expiration date we notify you by registered mail that we elect not to consider this Letter of Credit renewed for any such additional period.

This Letter of Credit is subject to and governed by the Laws of the State of (see note 2 below) and the 1993 Revision of the *Uniform Customs and Practice for Documentary Credits of the International Chamber of Commerce* (Publication 500) and, in the event of any conflict, the Laws of the State of (see note 2 below) will control. If this Credit expires during an interruption of business as described in Article 17 of said Publication 500, the bank hereby specifically agrees to effect payment if this Credit is drawn against within thirty days after the resumption of business.

Very truly yours,

(Issuing Bank)

Notes:

1. In lieu of paragraph two above, insurers incorporated under the laws of California must use the following paragraph:

    "The term "Beneficiary" includes any successor by operation of law of the named Beneficiary. If a court of law appoints a successor in interest to the named Beneficiary, then the named Beneficiary includes and is limited to the court appointed domiciliary receiver (including conservator, rehabilitator or liquidator)."

2. Insurers incorporated under the laws of California insert California, insurers incorporated under the laws of New York, insert New York, other insurers insert state of incorporation or New York. United States branches of alien insurers insert state of entry or New York.

Exhibit 10.8

Agency Agreement

Symetra Life Insurance Company

This agency agreement ("Agreement") is executed by the undersigned party(ies) (hereinafter collectively called "Agency") and Symetra Life Insurance Company (hereinafter called "Company"). If more than one agency is listed below, any reference in this Agreement to "Agency" shall be deemed to refer to the appropriate Agency as the context requires. It shall consist of this page and the pages identified by the following form numbers:

LSA-900

This Agreement applies to life and health insurance products issued by the Company (collectively "contracts") written by Agency on or after the effective date of this Agreement.

Agency is responsible for ensuring that no business is solicited until the effective date of this Agreement.

Signature /s/ Doug Jackson	**/s/ Pat McCormick**
(Agency Principal or Authorized Officer)	**Pat McCormick**
Doug Jackson	**Senior Vice President**
Senior Vice President	**Symetra Life Insurance Company**

Date Signed: March 10, 2006　　　　　　　　　　　　**For Symetra Life Insurance Company**

Contracted Servicing Agency or Agent Name:　　　　　**Effective Date: March 10, 2006**
　　　　　　　　　　　　　　　　　　　　　　　　　　　　(To be filled in by Symetra Personnel)

WM Financial Services, Inc.
WMFS Insurance Services, Inc.

19-17-9121
Symetra Stat Number
P.O. Box 34920
Seattle, WA 98124-1920

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

LSA-399 03/2006 WAMU

Symetra Life Insurance Company
Terms and Conditions

General

1. Values Statement

    The Company has a history, tradition and reputation for high ethical standards. Company and Agency agree to adhere to the Values Statement, avoid conflicts of interest, and comply with all applicable laws. The Company represents that the contracts and any material, supplies, advertising, sales proposals or other printed matter mentioning the Company by name or intending to generate an interest in the Company or its products provided or approved by the Company shall comply, and shall be in continuing compliance with, all applicable federal and state laws and regulations, and shall be filed with and approved by all governmental agencies if and as required by law.

    Both parties shall:

    a. Act with integrity, which includes being honest with customers and with each other.

    b. Take appropriate actions, including having adequate supervision, to comply with applicable laws.

2. Confidentiality

    "Confidential Information" of any party shall mean ideas, expressions, trade secrets, customer lists, products, policies, forms, business methods, business plans, software and information from third parties (such as software and its related documentation) for which such party has a duty of confidentiality, as well as information which from all relevant circumstances should reasonably be assumed by a party to be confidential information, whether any of which is marked "Confidential Information" or not. Each party will make reasonable effort to advise the other party when information disclosed to the other party is Confidential Information. Confidential Information relating to a party shall be held in confidence by the other party to the same extent and in at least the same manner as such party protects its own Confidential Information, but in no case to a lesser extent or manner than a reasonable degree of care under the circumstances. Confidential Information shall not be disclosed to third parties without specific written permission of the protected party. Each party shall, however, be permitted to disclose relevant aspects of the other party's Confidential Information to its officers, agents, subcontractors and employees to the extent that such disclosure is reasonably necessary for the performance of its duties and obligations under this Agreement; provided, however, that such party shall take all reasonable measures (including in the case of any disclosure to third parties receipt of a valid, executed non-disclosure agreement with such third party consistent with this Agreement) to ensure that Confidential Information of the other party is not disclosed or duplicated in contravention of the provisions of the Agreement by such officers, agents, sub contractors, and employees.

    The obligations in this Section 2 shall not restrict any disclosure by either party pursuant to any applicable state or federal laws, or by order of any court or government agency (provided that the disclosing party shall give prompt notice to the non-disclosing party of such order) and shall not apply with respect to information which (1) is independently developed by the other party without violating the disclosing party's proprietary rights, (2) is or becomes publicity known (other than through unauthorized disclosure), (3) is intentionally disclosed by the owner of such information to a third party free of any obligation of confidentiality, (4) is already known by such party without an obligation of confidentiality other than pursuant to this Agreement or of any confidentiality agreements entered into before the affective date of this Agreement as evidenced by the written records of such party, or (5) is rightfully received by a party free of any obligation of confidentiality.

    The parties agree that they shall abide by the provisions of the Gramm-Leach-Bliley Act ("GLB") and other applicable privacy laws and shall each establish commercially reasonable controls to ensure the confidentiality of the Confidential Information and to ensure that the Confidential Information is not disclosed contrary to the provisions of this Agreement, GLB or any other applicable privacy laws and regulations. Without limiting the foregoing, each party shall implement such physical and other security measures as are necessary to (i) ensure the security and confidentiality of the Confidential Information (ii) protect against any threats or hazards to the security and integrity of the Confidential Information and (iii) protect against any unauthorized access to or use of the Confidential Information. Each party shall have the right, during regular office hours and upon reasonable notice to audit the other party to ensure compliance with the terms of this Agreement. GLB and other privacy laws and regulations.

3. Company agrees that during the term of this Agreement and following its termination, Company shall not solicit any customer of Agency who purchases any product from the Company under this Agreement or under any previous agreement between Company and Agency or affiliates of Agency for any additional product or service without

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Agency's prior written consent; provided, however, that Company may offer additional product or services to any such customers who become a customer of the Company through another agency relationship.

4. Status and Authority of Agency

    a. Agency is an independent contractor, not an employee of Company, and has retained its right to exercise exclusive and independent control of its time, energy and skill in the conduct of its business.

    b. Agency is authorized to solicit applications for those life and health insurance products issued by the Company that are listed on the attached Schedule pages; and to collect initial policy premiums and account deposits, and such other premiums as may be specifically authorized by the Company.

5. Agency has no authority to:

    a. Make, alter or discharge any policy;

    b. Extend the time for payment of premiums;

    c. Waive or extend any policy provision;

    d. Incur any liability or expense on behalf of Company;

    e. Receive any money due or to become due to Company except initial policy premiums and account deposits and other such premiums as may be specifically authorized by the Company.

6. Agency shall promptly submit applications and remit premiums and deposits to Company at its Home Office.

Agency shall be responsible to Company for the fidelity and acts of Agency representatives. Agency is responsible for ensuring that no business is solicited by any representative until that representative is authorized to represent the Company according to the applicable state regulations and after the Agreement effective date. Compensation is earned on premiums received after the Agency is appointed with the Company.

7. Agency shall not pay or allow, or offer to allow, as an inducement to any person to insure or enroll, any illegal rebate of premium or other consideration due, or any other inducement not specified in the policy; nor make any misrepresentations or incomplete comparison for the purpose of inducing a policyholder in any other company to lapse, forfeit or surrender insurance.

8. Agency shall not use any sales material, illustrations or advertisement in which Company or its products is identified, unless it is provided to Agency by Company or the written consent of Company is obtained. Neither party shall use the other party's name or mark in any advertising, written sales promotion, press releases or other publicity matters relating to this Agreement without the other party's written consent.

9. The parties shall cooperate with each other to resolve customers' complaints and disputes fairly and promptly. Each party shall promptly notify the other party, in writing, if it receives notice of any written customer complaint or any threatened or pending regulatory investigation or any judicial or administrative proceeding, civil action or arbitration (each a "Proceeding") involving any policy marketed under this Agreement or any activity in connection with any such policy. Each party shall furnish such other information relating to the Proceeding as the other party reasonably requests.

10. Without liability to the Agency, the Company may withdraw from doing business in any jurisdiction, and may at its discretion withdraw, substitute, add or change rates on any plan or plans.

11. Except as expressly provided herein, this Agreement may only be amended by a writing signed by all parties.

12. Each party shall indemnify, defend and hold harmless the other party, its affiliates and their respective directors, officers, employees and agents (collectively "Indemnified Parties") against any and all claims, suits, hearings, actions, damages of any kind, liability, fines, penalties, costs, losses or expenses, including reasonable attorney's fees, caused by or resulting from: (i) any negligence, error, omission, misconduct or other unauthorized act by the indemnifying party or its employees or representatives, including but not limited to independent contractors engaged by the indemnifying party to perform any of its duties under this Agreement, and (ii) any breach by the indemnifying party of any of its representations, or obligations under this Agreement.

After receipt by an indemnified party of notice of the commencement of any action with respect to which a claim will be made against an indemnifying party, such indemnified party shall notify the indemnifying party promptly in writing of the commencement of the action. The failure to so notify the indemnifying party shall not relieve the indemnifying party from any liability which it may otherwise have to any indemnified party except, and to the extent, the indemnifying party is prejudiced thereby. In any such action where the indemnified party has given the notice described in this Section 12, the indemnifying party shall be entitled to participate in and, at its option, to assume defense of the action. After notice to such indemnified party that the indemnifying party has elected to assume defense of the action, the indemnifying party shall not be liable to such indemnified party for any legal or other expenses subsequently incurred by such indemnified party in connection with the defense other than reasonable costs of investigation.

13. This Agreement shall be governed by and construed in accordance with the laws of the state of Washington.

LSA-900 03/2006

Compensation/Assignment

1. The Company may establish a reasonable minimum amount for compensation payments. If the amount due is less than such sum, the balance will be carried forward to the next payment date until the minimum amount is reached.

2. Undistributed compensation in the hands of Company and its affiliates may be applied at any time to and as an offset on any due and unpaid obligations of Agency to Company and its affiliates. If compensation owed by Agency to Company exceeds compensation payable to Agency, then Agency will immediately repay Company compensation owed to Company upon notice to Agency by Company.

3. Neither this Agreement, nor any of the benefits to accrue hereunder, shall be assigned or transferred, either in whole or in part by Agency, without prior written consent of the Company, except in the case of an assignment or transfer to a properly licensed affiliate of Agency. To the extent that any duties and responsibilities under this Agreement are delegated to an agent or other subcontractor of either party, the delegating party shall remain responsible for all acts or omissions of any delegate and shall take reasonable steps to ensure that such agents and subcontractors adhere to the provisions of this Agreement

4. Company at any time, by written notice to Agency may change the compensation allowed under this Agreement as to new business effective on or after the date of such notice.

5. If Company returns any portion of the premiums on a policy previously issued, Agency will pay to Company the compensation previously received with respect to the returned premiums, not to exceed the amount paid to Agency. In addition, Agency will refund to Company compensation on canceled insurance, and on reductions in premiums, at the same rate as those on which compensation was originally received.

6. Company will pay Agency both Base Commissions and Special Marketing Allowance (SMA) in accordance with the usual payment cycle for compensation payments.

Termination

1. Commissions, sales fees, service fees, trails and any other compensation shall be payable after this Agreement has been terminated on contracts sold by Agency prior to such termination in accordance with the applicable schedules, subject to any offset on any due and unpaid obligation to the Company and affiliates. Payment of any compensation will be subject to all terms and conditions of the Schedule(s) in effect at the time a contract was issued and provided Agency maintains its continuing status as the servicing Agency.

2. Except as otherwise provided, this Agreement may be terminated without cause by either of the parties hereto by giving thirty (30) days' prior written notice to the other party.

2. This Agreement shall terminate immediately and the Agency shall forfeit any and all compensation accruing hereunder, if any of the following acts are committed by the Agency representatives (but not including acts committed by individual Agency representatives acting without the knowledge and approval of Agency):

   a. Withholding any property belonging to the Company after demand for its relinquishment has been made by the Company;

   b. Willfully misappropriating funds belonging to the Company;

   c. Committing any other fraudulent act against the Company or its policyholders;

   d. Doing any act which results in having the required license to act as an insurance agent or broker canceled by any state insurance department;

   e. Encouraging Company customers to replace their Company products through systematic campaigns of replacement evidenced by written memoranda, instructions, sales guides, or incentive compensation designed to encourage such replacement; and

   f. Making any representation or doing any act injuring the business or reputation of the Company.

**THE FAILURE OF EITHER PARTY TO ENFORCE ANY PROVISION OF THIS AGREEMENT SHALL NOT
CONSTITUTE A WAIVER BY EITHER PARTY OF ANY SUCH PROVISION. THE PAST WAIVER OF A
PROVISION BY EITHER PARTY SHALL NOT CONSTITUTE A COURSE OF CONDUCT OR A WAIVER IN
THE FUTURE OF THAT SAME PROVISION.**

Symetra Life Insurance Company
Annuity Base Commission Schedule Terms

Terms

1.   Commissions

Base commission for premiums will be paid in accordance with the Schedule(s) in effect at the time the business is approved by the Company.

Unless pre-approved by the Company, premium is limited to a maximum deposit of $1 million per product and per policyowner, in any one policy or combination of policies within a 12 month period for the Symetra Annuities products offered in the commission schedule(s). A policy with joint owners is considered to have only one policyowner for purposes of this provision. Company reserves the right to decline any premium submitted without pre-approval. Commission will be paid at the stated commission rate in Payment Schedule, and may be reduced on premium submissions of $1 million or more.

2.   Change of Servicing Agent

Requests for change of servicing agent submitted by a Contractholder may be granted if it appears to be in the best interest of the Contractholder and the Company. A change will transfer the right to receive commissions to the new servicing agent. Contracts, for which an agent cannot be located, within a reasonable amount of time, will be converted to Agency accounts.

Definitions

1.   Premiums

Continuing premiums are ongoing premiums expected to be paid each Contract year. Single sum premiums are premiums which are not ongoing in nature. They may be transfers from another contract or insurance carrier, including trustee-to-trustee transfers, rollovers, and exchanges, but they do not include internal transfers between Company products.

2.   Attained Age

Attained age is determined as of the date Company receives premium. For products with joint owners, attained age will be determined using the birth date of the older owner. For annuity contracts that are owned by a non-natural person, attained age will be determined using the birth date of the annuitant, or using the birth date of the older annuitant in the case of joint annuitants.

3.   Distribution Charge Period (DCP)

DCP is the time during which distribution charges apply as described in the Contract

4.   Trail

Trail commission is compensation based on Contract value. Trail will discontinue when Contract value is zero.

Symetra Advantage Income

- Qualified and Non-qualified contracts
- Single premium, fixed immediate annuity
- $10,000 minimum purchase payment
- Withdrawals from Symetra Advantage income are not allowed

Payment Schedule

Subject to the applicable conditions specified below, base commissions as a percentage of premiums will be paid as follows:

All premiums — [***]%

Repayment of Commissions

Agency will repay Company commissions, not to exceed amount paid to Agency, under the following condition.

<u>Premiums returned to the Contractholder</u>

If benefits have been paid, the amount returned to the Contractholder will be premium minus benefits paid. Agency will repay commissions paid on the premiums returned.

Repayments under this schedule will be netted against any commissions owed to Agency by Company under other product Schedules.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Symetra Select Annuity

- Qualified and Non-qualified contracts

- Modified single premium, fixed deferred annuity

- Minimum Initial premium of $10,000 with additional optional minimum premiums of $250 within first twelve months of contract

Payment Schedule

Subject to the applicable conditions specified below, base commissions as a percentage of premiums will be paid as follows:

All premiums for individuals age 85 and under — [***]%

Trail commission will be paid monthly, at an annual rate of [***] basis points of contract value beginning immediately.

Repayment of Commissions

Agency will repay Company commissions, not to exceed amount paid to Agency, under the following conditions.

1. Premiums returned to the Contractholder or Certificateholder

If premiums are returned to the Contractholder, not including premiums which are considered to be withdrawn as part of a withdrawal or annuitization, Agency will repay commissions paid on the premiums returned.

2. Withdrawals from the Symetra Select Annuity

If withdrawals are taken during the first Contract year, Agency will repay commissions paid on the amount withdrawn.

Provision 2 will not apply to:

1. Non-commissionable transfers between Company products;

2. Withdrawals where no surrender penalties were applied, such as under a free-withdrawal provision (excluding the bailout) or after all surrender penalties have expired;

3. Death benefit payments or hospital and nursing home waiver payments; or

4. Payments made under a settlement option which are payable for life, or a period of at least five years.

Repayments under this schedule will be netted against any commissions owed to Agency by Company under other product Schedules. For purposes of processing repayments, withdrawals will be considered deducted from the Contract in the following order:

1. First from first-year continuing premiums and increases;

2. Second from single sum premiums; and

3. Third from commissionable transfers and rollovers.

The repayment provisions under this provision will not apply to trail commissions.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Symetra Secure Annuity

- Qualified and Non-qualified contracts

- Modified single premium, fixed deferred annuity

- Minimum Initial premium of $10,000 with additional optional minimum premiums of $250 within first twelve months of contract

Payment Schedule

Subject to the applicable conditions specified below, base commissions as a percentage of premiums will be paid as follows:

All premiums for individuals age 85 and under — [***]%

Trail commission will be paid monthly, at an annual rate of [***] basis points of contract value beginning immediately.

Repayment of Commissions

Agency will repay Company commissions, not to exceed amount paid to Agency, under the following conditions.

1. <u>Premiums returned to the Contractholder or Certificateholder</u>

If premiums are returned to the Contractholder, not including premiums which are considered to be withdrawn as part of a withdrawal or annuitization, Agency will repay commissions paid on the premiums returned.

2. <u>Withdrawals from the Symetra Secure Annuity</u>

If withdrawals are taken during the first Contract year, Agency will repay commissions paid on the amount withdrawn.

Provision 2 will not apply to:

1. Non-commissionable transfers between Company products;

2. Withdrawals where no surrender penalties were applied, such as under a free-withdrawal provision (excluding the bailout) or after all surrender penalties have expired;

3. Death benefit payments or hospital and nursing home waiver payments; or

4. Payments made under a settlement option which are payable for life, or a period of at least five years.

Repayments under this schedule will be netted against any commissions owed to Agency by Company under other product Schedules. For purposes of processing repayments, withdrawals will be considered deducted from the Contract in the following order:

1. First from first-year continuing premiums and increases;

2. Second from single sum premiums; and

3. Third from commissionable transfers and rollovers.

The repayment provisions under this provision will not apply to trail commissions.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Symetra Custom Fixed Annuity

- Qualified and Non-qualified contracts

- Modified single premium, fixed deferred annuity

- Minimum Initial premium of $10,000 with optional subsequent minimum premiums of $1,000 within first twelve months of contract

Payment Schedule

Subject to the applicable conditions specified below, base commission as a percentage of premiums will be paid as follows:

All premiums for individuals age:

85 and under — [***]%
86 through 90 — [***]%

Trail commission will be paid monthly, at an annual rate of [***] basis points of contract value beginning immediately.

Repayment of Commissions

Agency will repay Company commissions, not to exceed amount paid to Agency, under the following conditions.

1. <u>Premiums returned to the Contractholder or Certificateholder</u>

If premiums are returned to the Contractholder, not including premiums which are considered to be withdrawn as part of a withdrawal or annuitization, Agency will repay commissions paid on the premiums returned.

2. <u>Withdrawals from the Symetra Custom Fixed Annuity</u>

If withdrawals are taken during the first Contract year, Agency will repay commissions paid on the amount withdrawn.

Provision 2 will not apply to:

1. Non-commissionable transfers between Company products;

2. Withdrawals where no surrender penalties were applied, such as under a free-withdrawal provision (excluding the bailout) or after all surrender penalties have expired;

3. Death benefit payments or hospital and nursing home waiver payments; or

4. Payments made under a settlement option which are payable for life, or a period of at least five years.

Repayments under this schedule will be netted against any commissions owed to Agency by Company under other product Schedules. For purposes of processing repayments, withdrawals will be considered deducted from the Contract in the following order:

1. First from first-year continuing premiums and increases;

2. Second from single sum premiums; and

3. Third from commissionable transfers and rollovers.

The repayment provisions under this provision will not apply to trail commissions.

Symetra Advantage Income

- Qualified and Non-qualified contracts
- Single premium, fixed immediate annuity
- $10,000 minimum purchase payment
- Withdrawals from Symetra Advantage Income are not allowed

Payment Schedule

Subject to the applicable conditions specified below, SMA as a percentage of new premiums will be paid as follows:

All premiums — [***]%

Repayment of SMA

Agency will repay Company the SMA, not to exceed amount paid to Agency, under the following condition.

Premiums returned to the Contractholder

If benefits have been paid, the amount returned to the Contractholder will be premium minus benefits paid. Agency will repay the SMA on the premiums returned.

Repayments under this schedule will be netted against any commissions owed to Agency by Company under other product Schedules.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Symetra Select Annuity

- Qualified and Non-qualified contracts
- Modified single premium, fixed deferred annuity
- Minimum initial premium of $10,000 with additional optional minimum premiums of $250 within first twelve months of contract

Payment Schedule

Subject to the applicable conditions specified below, SMA as a percentage of new premiums will be paid as follows:

All premiums for individuals age 85 and under — [***]%

Repayment of SMA

Agency will repay CompanySMA, not to exceed amount paid to Agency, under the following conditions.

1. Premiums returned to the Contractholder or Certificateholder

    If premiums are returned to the Contractholder, not including premiums which are considered to be withdrawn as part of a withdrawal or annuitization. Agency will repay the SMA paid on the premiums returned.

2. Withdrawals from the Symetra Select Annuity

    If withdrawals are taken during the first Contract year, Agency will repay the SMA paid on the amount withdrawn.

    Provision 2 will not apply to:

    1. Non-commissionable transfers between Company products;
    2. Withdrawals where no surrender penalties were applied, such as under a free-withdrawal provision (excluding the bailout) or after all surrender penalties have expired;
    3. Death benefit payments or hospital and nursing home waiver payments; or
    4. Payments made under a settlement option which are payable for life, or a period of at least five years.

Repayments under this schedule will be netted against any commissions owed to Agency by Company under other product Schedules. For purposes of processing repayments, withdrawals will be considered deducted from the Contract in the following order:

1. First from first-year continuing premiums and increases;
2. Second from single sum premiums; and
3. Third from commissionable transfers and rollovers.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Symetra Secure Annuity

- Qualified and Non-qualified contracts

- Modified single premium, fixed deferred annuity

- Minimum initial premium of $10,000 with additional optional minimum premiums of $250 within first twelve months of contract

Payment Schedule

Subject to the applicable conditions specified below, SMA as a percentage of new premiums will be paid as follows:

All premiums for individuals age 85 and under — [***]%

Repayment of SMA

Agency will repay Company the SMA, not to exceed amount paid to Agency, under the following conditions.

1. Premiums returned to the Contractholder or Certificateholder

   If premiums are returned to the Contractholder, not including premiums which are considered to be withdrawn as part of a withdrawal or annuitization, Agency will repay the SMA paid on the premiums returned.

2. Withdrawals from the Symetra Secure Annuity

   If withdrawals are taken during the first Contract year, Agency will repay the SMA paid on the amount withdrawn. '

   Provision 2 will not apply to:

   1. Non-commissionable transfers between Company products;

   2. Withdrawals where no surrender penalties were applied, such as under a free-withdrawal provision (excluding the bailout) or after all surrender penalties have expired;

   3. Death benefit payments or hospital and nursing home waiver payments; or

   4. Payments made under a settlement option which are payable for life, or a period of at least five years.

Repayments under this schedule will be netted against any commissions owed to Agency by Company under other product Schedules. For purposes of processing repayments, withdrawals will be considered deducted from the Contract in the following order:

   1. First from first-year continuing premiums and increases;

   2. Second from single sum premiums; and

   3. Third from commissionable transfers and rollovers.

Symetra Custom Fixed Annuity

- Qualified and Non-qualified contracts

- Modified single premium, fixed deferred annuity

- Minimum initial premium $10,000 with optional subsequent minimum premiums of $1,000 within first twelve months of contract

Payment Schedule

Subject to the applicable conditions specified below, SMA as a percentage of new premiums will be paid as follows:

All premiums for individuals age 90 and under — [***]%

Repayment of SMA

Agency will repay Company commissions, not to exceed amount paid to Agency, under the following conditions.

1. Premiums returned to the Contractholder or Certificateholder

   If premiums are returned to the Contractholder, not including premiums which are considered to be withdrawn as part of a withdrawal or annuitization, Agency will repay commissions paid on the premiums returned.

2. Withdrawals from the Symetra Custom Fixed Annuity

   If withdrawals are taken during the first Contract year, Agency will repay commissions paid on the amount withdrawn.

   Provision 2 will not apply to:

   1. Non-commissionable transfers between Company products;

   2. Withdrawals where no surrender penalties were applied, such as under a free-withdrawal provision (excluding the bailout) or after all surrender penalties have expired;

   3. Death benefit payments or hospital and nursing home waiver payments; or

   4. Payments made under a settlement option which are payable for life, or a period of at least five years.

Repayments under this schedule will be netted against any commissions owed to Agency by Company under other product Schedules. For purposes of processing repayments, withdrawals will be considered deducted from the Contract in the following order:

   1. First from first-year continuing premiums and increases;

   2. Second from single sum premiums; and

   3. Third from commissionable transfers and rollovers.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Payment Schedule

Subject to the applicable conditions specified below, commissions will be paid as follows on internal transfers:

Transfer from: Advantage I, Advantage II, Advantage III, Custom, Mainsail, Preference, Preference FP, QPA I, QPA II, Resource A, Resource B, Secure, Select, Spinnaker Advisor, Spinnaker Choice, Spinnaker Plus, Spinnaker Q/NQ, and Symetra Group Variable Annuity:

Product must be out of CDSC.

Transfer to Symetra Custom Fixed Annuity, Symetra Secure Fixed Annuity, Symetra Select Fixed Annuity, or Preference FP:

Trail commission will be paid monthly, at an annual rate of [***] basis points of contract value beginning immediately if the "from" product is less than 10 years old.

Trail commission will be paid monthly, at an annual rate of [***] basis points of contract value beginning immediately if the "from" product is over than 10 years old.

New product will start a new CDSC schedule. No like for like product transfers are allowed.

Transfer from: American States Annuities, ERA, PAR, Preference EIA, QPA III, QPA III Plus, QPA IV, QPA V, QPA V Plus, QPA VI, Safekey EIA, Safekey I, Safekey II, Safekey III, TAP, and WAMU Annuities:

Product must be out of CDSC.

Transfer to: Symetra Custom Fixed Annuity, Symetra Secure Fixed Annuity, Symetra Select Fixed Annuity, or Preference FP:

Full compensation will be paid according to the terms and conditions of the current base annuity schedule for that product.

New product will start a new CDSC schedule. No like for like product transfers are allowed.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Payment Schedule

Subject to the applicable conditions specified below, commissions will be paid as follows on internal transfers:

From product is Advantage I, Advantage II, Advantage III, Custom, Mainsail, Preference, Preference FP, QPA I, QPA II, Resource A, Resource B, Secure, Spinnaker Advisor, Spinnaker Choice, Spinnaker Plus, Spinnaker Q/NQ, and Symetra Group Variable Annuity:

Product must be out of CDSC.

To product is FSFP Solutions Plus, Symetra Custom Fixed Annuity, Symetra Secure Fixed Annuity, Symetra Select Fixed Annuity, Symetra Fixed Indexed Annuity, Symetra Flex Premium Plus, or Preference FP:

Trail commission will be paid monthly, at an annual rate of [***] basis points beginning immediately if the "from" product is less than 10 years old.

Trail commission will be paid monthly, at an annual rate of [***] basis points beginning immediately if the "from" product is over than 10 years old.

New product will start a new CDSC schedule. No like for like product transfers are allowed.

From product is American States Annuities, ERA, PAR, Preference EIA, QPA III, QPA III Plus, QPA IV, QPA V, QPA V Plus, QPA VI, Safekey EIA, Safekey I, Safekey II, Safekey III, TAP, and WAMU Annuities:

Product must be out of CDSC.

To product is FSFP Solutions Plus, Symetra Custom Fixed Annuity, Symetra Secure Fixed Annuity, Symetra Select Fixed Annuity, Symetra Fixed Indexed Annuity, Symetra Flex Premium Plus, or Preference FP:

Full compensation will be paid according to the terms and conditions of your current base annuity schedule for that product.

New product will start a new CDSC schedule. No like for like product transfers are allowed.

From product is Select:

Product must be out of CDSC.

To product is Symetra Custom Fixed Annuity:

Full compensation will be paid according to the terms and conditions of your current base annuity schedule for that product.

New product will start a new CDSC schedule. No like for like product transfers are allowed.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE. THIS SCHEDULE SUPERSEDES ANY PREVIOUS INTERNAL TRANSFER SCHEDULE OR PROVISIONS.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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STAT #: 19-17-9121
SSN/TAX ID #: 33-0339296
DOC CODE: AMD
NAME: LSA-634c_WMF Addendum
 # OF PGS: 1/1

Addendum to Agency Agreement
Effective 02/22/07
Symetra Life Insurance Company
Life Commission Schedule Endorsement
Financial Institution
Individual Life Policies

Box checked indicates the products to be distributed through this agreement.

o Symetra Term Life

	Commission Percentage
10 Yr level Term	[***]% of Annual Premium less policy fee
15 Yr level Term	[***]% of Annual Premium less policy fee
20 Yr level Term	[***]% of Annual Premium less policy fee
30 Yr level Term	[***]% of Annual Premium less policy fee

o Symetra Accelerated Universal Life

Age	Commission Percentage on Annual Premium	Life Expense Allowance (Over-ride)	Total Payout
First Year			
0-80	[***]% premium up to 1st Annual Target	[***]% of Commission	[***]% up to Target
0-80	[***]% on Premium over Target	[***]% of Commission	[***]% of Premium over Target
Renewal			
0-80	[***]% of Premium	[***]% of Commission	[***]% of Premium
Service Fee Period	**Percentage of Premium**		
7th & subsequent policy years	[***]%	n/a	[***]%

- **Life Expense Allowance** (over-ride): Paid on Accelerated UL first year and renewal commissions. Over-ride is equal to [***]% of the base commission.

- **Term Riders on Accelerated Universal Life** — First Year & Renewal Commissions
  2nd through 6th policy years   Same Rate as Base Policy

SUPPLEMENTAL BENEFITS	Available With	Commission
Accidental Death Benefit	Term life, Accelerated Universal Life	Same First-Year Rate as Base Policy
Waiver of Premium	Term life, Accelerated Universal Life	Same First-Year Rate as Base Policy
Insured Children's Benefit	Term life, Accelerated Universal Life	50% of premium

Not all products are filed in all states. Contact your local SYMETRA office for further information.

THIS ENDORSEMENT MAY BE MODIFIED OR CANCELED BY THE COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE.

Agency is responsible for ensuring that no business is solicited by any representative until that representative is authorized and appointed to represent Company.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

LSA-653 8/2006   Page 1 of 1   **STAT#: 19-17-9121**
SSN/TAX ID #: 33-0339296
DOC CODE: AMD
NAME: 538 653 650 LSA PGS
 # OF PGS: 3 pgs total

Symetra Life Insurance Company
Simplified Issue Life Insurance Commission Schedule Endorsement
Financial Institutions

Basic First-Year Commissions

TERM POLICIES AND RIDERS
Simplified Issue

SYMETRA TERM LIFE INSURANCE
10-Year and 20-Year Level Term   [***]%

SUPPLEMENTAL BENEFITS
Accidental Death and Waiver of Premium   Same First-Year Rate as Base Policy
Insured Children's Benefit   [***]%

Basic Renewal Commissions 2nd through 4th Policy Year

TERM POLICIES AND RIDERS

2nd policy year	[***]%
3rd policy year	[***]%
4th policy year	[***]%
5th and later policy year	[***]%

Not all products are filed in all states. Contact your local Symetra office for further information.

THIS ENDORSEMENT MAY BE MODIFIED OR CANCELED BY THE COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE.

Agency is responsible for ensuring that no business is solicited by any representative until that representative is authorized and appointed to represent Company.

Symetra Life Insurance Company
Annualized Commissions Endorsement
For Financial Institutions
Individual Life Policies

Obligation

1.   Agency agrees to pay Company, on demand, the amount of any advances hereunder then remaining unearned by Agency and/or any sub-Agency supervised by Agency.

2.   As security for repayment, Agency grants Company a security interest in each of the following (hereafter collectively referred to as the "collateral"):

   a.   rights to all future commissions due from Company and proceeds from the sale or other disposition of the commissions.

   Agency authorizes Company, at any time it deems itself insecure, to receive and retain all such collateral until the advances have been repaid.

3.   Upon termination of Agency Agreement, the commuted value of all future Life and Health commissions, as determined by Company, may at the discretion of Company, be applied to offset advances owned by Agency and/or any sub-Agency supervised by Agency. Upon receiving written notice from Company that such action has been taken, Agency will immediately pay Company the balance of advances remaining unearned by Agency and/or any sub-Agency supervised by Agency.

Exclusions

The following Individual Life policies are not eligible for annualized commission advances:

1.   Symetra's Flexible Premium Variable Life policies.

2.   Other policies as the Company may designate.

Payment Schedule

Payment

Subject to Company requirements and the requirements of this endorsement a portion of certain basic first-year commissions may be paid in advance of the date of receipt of premiums on which they are to be computed.

Calculations

1.   The following schedule shall apply in computing the amount of basic first-year commission (including advances) to be paid for eligible policies:

Mode of Payment of First-Year Premium	Basic First-Year Commission (Including Advances) To Be Paid	
Semi-Annual	[***]	Commission on Minimum Semi-Annual Premium
Quarterly	[***]	Commission on Minimum Quarterly Premium
List Bill Lifeco-Matic, Payroll Deduction, EFT, Credit Card & Direct	[***]	Commission on Minimum Monthly Premium

2.   The Company will advance the lesser of the amount annualized according to the mode of payment listed above, or $5,000 of basic first-year commission per eligible policy

THIS ENDORSEMENT MAY BE MODIFIED OR CANCELED BY THE COMPANY OR AGENCY AT ANY TIME BY PROVIDING WRITTEN NOTICE.

The provisions of this endorsement supersede any provisions of prior LSA-114 and LSA-289 endorsements.

Agency is responsible for ensuring that no business is solicited by any representatives until that representative is authorized to represent the Company and this endorsement is in effect.

Endorsement Effective Date: 4-1-2007
Agency Name: WMFS Ins. Svcs. Inc.   Stat Number: 19-17-9121

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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AMENDMENT

This Amendment to the Agency Agreement is effective as of March 26, 2007.

The following provisions are added to the Payment Schedule for the Symetra Custom Fixed Annuity:

Subject to the applicable conditions specified in LSA 900, increased base commissions as a percentage of premiums will be paid on premiums received by the Company by July 16, 2007, on Custom production by each Agency representative who submits in good order applications dated between March 26, 2007 and April 30, 2007 ("Special Application Period") and received by May 7, 2007 for which premiums received total a minimum of $[***] as of July 16, 2007, as follows:

For individuals age:

85 and under — [***]%
86 through 90 — [***]%

Payment for this program will be made separately from the current commission payment schedule and will be paid out one time no later than August 10, 2007.

All other provisions of the Agency Agreement remain unchanged.

Amendment to Agency Agreement
Symetra Life Insurance Company
Symetra Select Fixed Annuity Special Marketing Allowance Schedule

This schedule supersedes any previous version of the Symetra Select Fixed Annuity Special Marketing Allowance Schedule, effective as of July 17, 2007.

ADDITIONAL DEFINITIONS:

The following definitions apply to this schedule for purposes of paying special marketing allowance for sales of Symetra Select Fixed Annuity Contracts ("Contracts"):

"**Annuitant**" means the person named on the Contract application, whose birth date will be used by Company in determining the Attained Age if the Owner is a non-natural person.

"**Attained Age**" means the age the Owner has reached based upon birth date with respect to the date each purchase payment is received by Company for the Contract. If purchase payment requires funding from a 1035 exchange, the date on which such payment is funded will be used for this determination. If purchase payment requires funding from multiple 1035 exchanges, the date on which the first exchange is completed will be used for this determination. If joint Owners are named in the Contract, the birth date of the oldest owner will be used for this determination.

"**Owner**" means the person named on the Contract application, whose birth date will be used by Company in determining the Attained Age. If the Owner is a non-natural person (such as a business entity or trust), then Company will use the birth date of the oldest Annuitant designated on the Contract application.

SPECIAL MARKETING ALLOWANCE (SMA):

Company shall pay WMFS Insurance Services Inc. for the sales of Symetra Select Fixed Annuity Contracts the following SMA:

- [***]% on all purchase payments received by Company through the first Contract year* for Attained Ages up to and including age 85

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*   Minimum initial purchase payment must be at least $50,000

CHARGEBACKS:

In the event that a Contract is surrendered under the "free look" provision, or otherwise rescinded, then charge backs will be made against all SMA paid with respect to such Contract.

In the event of a partial withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back SMA paid on the amount that exceeds 10% of such Contract's Policy Value. In the event of a full withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back all SMA paid with respect to such Contract. The chargeback will be waived if the withdrawal:

- Does not exceed the amount withdrawn under the 10%-Free Withdrawal provision of the Contract;

- Is a non-commissionable transfer or rollover between Company products;

- Is made after the Owner is deceased or becomes confined in a hospital or nursing home;

- Is part of a series of systematic withdrawals pursuant to Internal Revenue Code Section 72(t) or 401(a)(9) for qualified plans and Section 72 (q) or 72 (s) for non-qualified plans;

- Is a payout under an annuitization option of the Contract.

This schedule supersedes any previous version of the Symetra Select Fixed Annuity Compensation Schedule, effective as of July 17, 2007.

ADDITIONAL DEFINITIONS:

The following definitions apply to this schedule for purposes of paying compensation for sales of Symetra Select Fixed Annuity Contracts ("Contracts"):

"Annuitant" means the person named on the Contract application, whose birth date will be used by Company in determining the Attained Age if the Owner is a non-natural person.

"Attained Age" means the age the Owner has reached based upon birth date with respect to the date each purchase payment is received by Company for the Contract. If purchase payment requires funding from a 1035 exchange, the date on which such payment is funded will be used for this determination. If purchase payment requires funding from multiple 1035 exchanges, the date on which the first exchange is completed will be used for this determination. If joint Owners are named in the Contract, the birth date of the oldest owner will be used for this determination.

"Owner" means the person named on the Contract application, whose birth date will be used by Company in determining the Attained Age. If the Owner is a non-natural person (such as a business entity or trust), then Company will use the birth date of the oldest Annuitant designated on the Contract application.

COMPENSATION:

Company shall pay WMFS Insurance Services Inc. for the sales of Symetra Select Fixed Annuity Contracts the following compensation:

- [***]% on all purchase payments received by Company through the first Contract year* for Attained Ages up to and including age 85; and

- Trail compensation equal to the equivalent of the annual rate of [***]% of the Contracts' Policy Value (as described in the Contracts), starting immediately and paid out monthly.

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*   Minimum initial purchase payment must be at least $50,000

CHARGEBACKS:

In the event that a Contract is surrendered under the "free look" provision, or otherwise rescinded, then charge backs will be made against all compensation paid with respect to such Contract.

In the event of a partial withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back compensation paid on the amount that exceeds 10% of such Contract's Policy Value. In the event of a full withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back all compensation paid with respect to such Contract. The chargeback will be waived if the withdrawal:

- Does not exceed the amount withdrawn under the 10%-Free Withdrawal provision of the Contract;

- Is a non-commissionable transfer or rollover between Company products;

- Is made after the Owner is deceased or becomes confined in a hospital or nursing home;

- Is part of a series of systematic withdrawals pursuant to Internal Revenue Code Section 72(t) or 401(a)(9) for qualified plans and Section 72 (q) or 72 (s) for non-qualified plans;

- Is a payout under an annuitization option of the Contract.

ADVANCED COMMISSIONS AGREEMENT FOR FIXED PRODUCTS

This Amendment of the Agency/Sales Agreement ("Amendment") is made and entered into by Symetra Life Insurance Company ("Company") and Wamu Investments, Inc. ("Agency"), and is effective as of December 18, 2007.

RECITALS

Company and Agency entered into an agency/sales agreement, effective as of December 18, 2007 (the agency/sales agreement, as subsequently amended, shall hereinafter be referred to as the "Agency Agreement");

Agency (or sub-agencies supervised by Agency) currently submits certain Company product applications to Company in which the purchase payments are funded via one or multiple external transfers;

Company and Agency desire to establish the terms and conditions on which Company will pay Agency an unearned amount equal to anticipated commissions on said applications in advance of receiving the fully funded purchase payments ("Advanced Commissions"); and

Company and Agency desire to amend the Agency Agreement as set forth below.

NOW, THEREFORE, in consideration of the mutual covenants and undertakings set forth herein, Company and Agency agree as follows:

<u>A. PRIOR AGREEMENTS OR AMENDMENTS REGARDING THE PAYMENT OF ADVANCED COMMISSIONS:</u>

This Amendment supersedes and replaces all prior agreements or amendments regarding the payment of Advanced Commissions.

<u>B. PAYMENT:</u>

1. Subject to the terms of the Agency Agreement (including this Amendment), Company will pay Agency Advanced Commissions for each eligible Company product application submitted by Agency (or sub-agencies supervised by Agency).

2. Only Company product applications corresponding to the attached product commission schedules will be considered eligible for payment of Advanced Commissions. However, if Company and Agency desire to add additional eligible applications at a later date, then Company may do so by providing written notice to Agency, which will serve as an addendum to this Amendment.

3. Advanced Commissions will be calculated on a daily basis as submitted eligible Company product applications, in good order, are processed by Company.

Agent ID: 19-17-9121
SSN/TAX ID: 33-0339296
Doc Code: AAG
Name: Adv Comm Agreement
# of Pages: 9 pgs total

4. Advanced Commissions are unearned and constitute unearned compensation by Company to Agency. It is Agency's obligation to repay Company the amount of Advanced Commissions then remaining unearned by Agency and/or any sub-agency supervised by Agency. As security for repayment, Agency grants Company a security interest in Agency's future compensation due from Company, until Agency's obligation has been repaid in full.

C. EXCLUSIONS

1. Company shall not pay Advanced Commissions on any purchase payments other than the initial purchase payments which are funded via one or more multiple external transfers and which are listed on the product application at the time of submission.

2. Company shall not pay Advanced Commissions on any product applications submitted with premium payments in the form checks or cash equivalents.

3. Unless otherwise specified, Company shall not pay any special marketing allowances or trail compensation on any Company product application in advance. If a special marketing allowance or trail compensation is applicable for a Company product sale, then those amounts will be paid out in accordance with Agency's non-advanced special marketing allowance and trail compensation schedules.

D. REPAYMENT OF ADVANCED COMMISSIONS

1. Applications on which the full anticipated external transfer of funds is not received by Company within 120 days from the date on which Advanced Commissions were paid will be construed as unfunded.

2. Agency agrees to repay Company, on demand, the amount of any Advanced Commissions paid which remain unearned after 120 days.

3. Company shall have the right to chargeback unearned Advanced Commissions against all current and future compensation which has not yet been paid to Agency.

E. TERMINATION:

1. Company shall have the right to terminate this Amendment in its sole discretion, upon providing written notice to Agency.

2. Upon termination of the Agency Agreement, this Amendment will terminate immediately.

3. Upon termination of the Agency Agreement, the commuted value of all future compensation, as determined by Company in its sole discretion, may be applied to offset unearned Advanced Commissions owed by Agency and/or any sub-agency supervised by Agency. Upon receiving written demand from Company, Agency will immediately pay Company the balance of Advanced Commissions remaining unearned by Agency and/or any sub-agency supervised by Agency.

LSA1000 10/2007   2

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be duly executed on the date indicated above.

COMPANY
Symetra Life Insurance Company

AGENCY
Agency Name: Wamu Investments, Inc.

Signature:	/s/ Patrick B. McCormick		Signature:	/s/ Christi Hyatt	
	Signatory:	Patrick B. McCormick		Signatory:	Christi Hyatt
	Title:	Sr. Vice President		Title:	FVP
	Date:	12/28/2007		Date:	12-14-07

LSA1000 10/2007   3

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be duly executed on the date indicated above.

COMPANY
Symetra Life Insurance Company

AGENCY
Agency Name: Wamu Investments, Inc.

Signature:	/s/ Patrick B. McCormick		Signature:	/s/ Christi Hyatt	
	Signatory:	Patrick B. McCormick		Signatory:	Christi Hyatt
	Title:	Sr. Vice President		Title:	FVP
	Date:	12/28/2007		Date:	12-14-07

LSA1000 10/2007

Symetra Life Insurance Company
Symetra Custom 7 Fixed Annuity Advanced Commissions Schedule

DEFINITIONS:

The following definitions apply to this schedule for purposes of paying Advanced Commissions for submission of Symetra Custom Fixed Annuity applications ("Application(s)"):

"Advanced Commissions" means an unearned amount equal to anticipated commissions that Company will pay to Agency on submitted Applications in advance of receiving the fully funded purchase payments.

"Annuitant" means the person named on the application, whose birth date will be used by Company in determining the Attained Age if the Owner is a non-natural person.

"Attained Age" means the age the Owner has reached based upon birth date with respect to the date each purchase payment is received by Company for the Contract. If joint Owners are named in the Contract, the birth date of the oldest Owner will be used for this determination.

"Owner" means the person named on the application, whose birth date will be used by Company in determining the Attained Age. If the Owner is a non-natural person (such as a business entity or trust), then Company will use the birth date of the oldest Annuitant designated on the application.

"Contract" means an Application for which the purchase payment is paid to Company (all funds have been transferred to Company) and Application is processed then issued by Company.

"Broker-of-Record" means the person designated on an Application that is able to contract directly with the Owner and is entitled to receive compensation. More than one Broker-of-Record may be named on each Application. In the case of Advanced Commissions payment, the Broker-of-Record shall be the insurance licensed agency(ies) that such person(s) designates.

TERMS:

This schedule is subject to all terms of Agency's agency/sales agreement and the advanced commission amendment (LSA 1000a).

PAYMENT:

For each Application submitted by Agency or sub-agencies supervised by Agency, Company will pay Advanced Commissions equal to:

Purchase payment amount indicated on submitted Application*	x	Product commission rate	x	[***]%**	x	Any applicable percentage split between Agency and other Broker-of-Record(s)

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* If Agency submits one or more Company annuity product applications for the same product within a 12-month period for the same Owner, Agency's Advanced Commissions may be reduced in Company's sole discretion if the total amount of anticipated funds equals $1 million or more. An application with joint Owners is considered to have only one Owner. Company shall have the right to decline any application above this $1 million limit.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING 30 DAYS WRITTEN NOTICE.

LSA-1100 07/2007 Stat 19-17-912

Company shall not pay Advanced Commissions on any purchase payments other than the initial purchase payments which are funded via one or more multiple external transfers and which are listed on the product application at the time of submission.

**   Company shall have the right to reduce this percentage in its sole discretion, upon providing 30 days written, notice to Agency, if Company reasonably determines, in its sole discretion, that there are significant issues regarding recovery of the Advanced Commissions based on applications or business received or not received by Company.

Product commission rate shall be equal to:

- [***]% for Attained Ages 85 and under;

- [***]% for Attained Ages 86 to 90; plus

- Trail compensation equal to the equivalent of the annual rate of [***]% of the Contract's Policy Value (as described in the contract), starting immediately and paid out monthly.

<u>**CHARGEBACKS:**</u>

In the event that a Contract is surrendered under the "free look" provision, or otherwise rescinded, then chargebacks of unearned Advanced Commissions paid with respect to such Contract will be made against all current and future compensation which has not yet been paid to Agency.

In the event of withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back all Advanced Commission with respect to such Contract. However, the chargeback will be waived if the withdrawal:

- Does not exceed the amount available under the 10%-free Withdrawal provision of the Contract;

- Is a non-commissionable transfer or rollover between Company products;

- Is made after the Owner is deceased or becomes confined in a hospital or nursing home;

- Is part of a series of systematic withdrawals pursuant to Internal Revenue Code of 1986 (as amended) Section 72(t) or 401(a)(9) for qualified plans and Section 72 (q) or 72 (s) for non-qualified plans;

- Is a payout under annuitization option of the Contract.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING 30 DAYS WRITTEN NOTICE.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

LSA-1100 07/2007 Stat 19-17-9121

Symetra Life Insurance Company
Symetra Secure Fixed Annuity Advanced Commissions Schedule

DEFINITIONS:

The following definitions apply to this schedule for purposes of paying Advanced Commissions for submission of Symetra Secure Fixed Annuity applications ("Application(s)"):

"Advanced Commissions" means an unearned amount equal to anticipated commissions that Company will pay to Agency on submitted Applications in advance of receiving the fully funded purchase payments.

"Annuitant" means the person named on the application, whose birth date will be used by Company in determining the Attained Age if the Owner is a non-natural person.

"Attained Age" means the age the Owner has reached based upon birth date with respect to the date each purchase payment is received by Company for the Contract. If joint Owners are named in the Contract, the birth date of the oldest Owner will be used for this determination.

"Owner" means the person named on the application, whose birth date will be used by Company in determining the Attained Age. If the Owner is a non-natural person (such as a business entity or trust), then Company will use the birth date of the oldest Annuitant designated on the application.

"Contract" means an Application for which the purchase payment is paid to Company (all funds have been transferred to Company) and Application is processed then issued by Company.

"Broker-of-Record" means the person designated on an Application that is able to contract directly with the Owner and is entitled to receive compensation. More than one Broker-of-Record may be named on each Application. In the case of Advanced Commissions payment, the Broker-of-Record shall be the insurance-licensed agency(ies) that such person(s) designates.

TERMS:

This schedule is subject to all terms of Agency's agency/sales agreement and the advanced commission amendment (LSA 1000a).

PAYMENT:

For each Application submitted by Agency or sub-agencies supervised by Agency, Company will pay Advanced Commissions equal to:

Purchase payment amount indicated on submitted Application*	x	Product commission rate	x	[***]%**	x	Any applicable percentage split between Agency and other Broker-of-Record(s)

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*   If Agency submits one or more Company annuity product applications for the same product within a 12-month period for the same Owner, Agency's Advanced Commissions may be reduced in Company's sole discretion if the total amount of anticipated funds equals $1 million or more. An application with joint Owners is considered to have only one Owner. Company shall have the right to decline any application above this $1 million limit.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING 30 DAYS WRITTEN NOTICE.

LSA-1106 07/2007 Stat 19-17-9121

Company shall not pay Advanced Commissions on any purchase payments other than the initial purchase payments which are funded via one or more multiple external transfers and which are listed on the product application at the time of submission.

** Company shall have the right to reduce this percentage in its sole discretion, upon providing 30 days written notice to Agency, if Company reasonably determines, in its sole discretion, that there are significant issues regarding recovery of the Advanced Commissions based on applications or business received or not received by Company.

Product commission rate shall be equal to:

- [***]% for Attained Ages 85 and under; and

- Trail compensation equal to the equivalent of the annual rate of [***]% of the Contract's Policy Value (as described in the Contract), starting immediately and paid out monthly.

<u>**CHARGEBACKS:**</u>

In the event that a Contract is surrendered under the "free look" provision, or otherwise rescinded, then chargebacks of unearned Advanced Commissions paid with respect to such Contract will be made against all current and future compensation which has not yet been paid to Agency.

In the event of a withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back all Advanced Commissions with respect to such Contract. However, the chargeback will be waived if the withdrawal:

- Does not exceed the amount available under the 10%-Free Withdrawal provision of the Contract;

- Is a non-commissionable transfer or rollover between Company products;

- Is made after the Owner is deceased or becomes confined in a hospital or nursing home;

- Is part of a series of systematic withdrawals pursuant to Internal Revenue Code of 1986 (as amended) Section 72(t) or 401(a)(9) for qualified plans and Section 72 (q) or 72 (s) for non-qualified plans;

- Is a payout under an annuitization option of the Contract.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING 30 DAYS WRITTEN NOTICE.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

LSA-1106 07/2007 Stat 19-17-9121

Symetra Life Insurance Company
Symetra Select Fixed Annuity Advanced Commissions Schedule

DEFINITIONS:

The following definitions apply to this schedule for purposes of paying Advanced Commissions for submission of Symetra Select Fixed Annuity applications ("Application(s)"):

"Advanced Commissions" means an unearned amount equal to anticipated commissions that Company will pay to Agency on submitted Applications in advance of receiving the fully funded purchase payments.

"Annuitant" means the person named on the application, whose birth date will be used by Company in determining the Attained Age if the Owner is a non-natural person.

"Attained Age" means the age the Owner has reached based upon birth date with respect to the date each purchase payment is received by Company for the Contract. If joint Owners are named in the Contract, the birth date of the oldest Owner will be used for this determination.

"Owner" means the person named on the application, whose birth date will be used by Company in determining the Attained Age. If the Owner is a non-natural person (such as a business entity or trust), then Company will use the birth date of the oldest Annuitant designated on the application.

"Contract" means an Application in which the purchase payment is paid to Company (all funds have been transferred to Company) and Application is processed then issued by Company.

"Broker-of-Record" means the person designated on an Application that is able to contract directly with the Owner and is entitled to receive compensation. More than one Broker-of-Record may be named on each Application. In the case of Advanced Commissions payment, the Broker-of-Record shall be the insurance-licensed agency(ies) that such person(s) designates.

TERMS:

This schedule is subject to all terms of Agency's agency/sales agreement and the advanced commission amendment (LSA 1000a). The minimum initial purchase payment for each First Symetra Select Annuity application must be at least $50,000.

PAYMENT:

For each Application submitted by Agency or sub-agencies supervised by Agency, Company will pay Advanced Commission equal to:

Purchase payment amount indicated on submitted Application*	x	Product commission rate	x	[***]%**	x	Any applicable percentage split between Agency and other Broker-of-Record(s)

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* If Agency submits one or more Company annuity product applications for the same product within a 12-month period for the same Owner, Agency's Advanced Commissions may be reduced in Company's sole discretion if the total amount of anticipated funds equals $1 million or more. An application with joint Owners is considered to have only one Owner. Company shall have the right to decline any application above this $1 million limit.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING 30 DAYS WRITTEN NOTICE.

LSA1112 07/2007 Stat 19-17-9121 Sel2

Company shall not pay Advanced Commissions on any purchase payments other than the initial purchase payments which are funded via one or more multiple external transfers and which are listed on the product application at the time of submission.

**   Company shall have the right to reduce this percentage in its sole discretion, upon providing 30 days written notice to Agency, if Company reasonably determines, in its sole discretion, that there are significant issues regarding recovery of the Advanced Commissions based on applications or business received or not received by Company.

Product commission rate shall be equal to:

- [***]% for Attained Ages 85 and under; plus

- Trail compensation equal to the equivalent of the annual rate of [***]% of the Contract's Policy Value (as described in the Contract), starting immediately and paid out monthly.

<u>**CHARGEBACKS:**</u>

In the event that a Contract is surrendered under the "free look" provision, or otherwise rescinded, then chargebacks of unearned Advanced Commissions paid with respect to such Contract will be made against all current and future compensation which has not yet been paid to Agency.

In the event of a withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back all Advanced Commissions with respect to such Contract. However, the chargeback will be waived if the withdrawal:

- Does not exceed the amount available under the 10%-Free Withdrawal provision of the Contract;

- Is a non-commissionable transfer or rollover between Company products;

- Is made after the Owner is deceased or becomes confined in a hospital or nursing home;

- Is part of a series of systematic withdrawals pursuant to Internal Revenue Code of 1986 (as amended) Section 72(t) or 401(a)(9) for qualified plans and Section 72 (q) or 72 (s) for non-qualified plans;

- Is a payout under an annuitization option of the Contract.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING 30 DAYS WRITTEN NOTICE.

AMENDMENT

Suitability

Agency shall be primarily responsible for the suitability of Company product sales by Agency representatives under all applicable state and federal laws, rules and regulations ("applicable laws"), and for the training, supervision and control of Agency representatives in connection with their solicitation activities regarding Company products. Agency shall do each of the following:

1. Provide or make provisions for providing training to Agency representatives regarding the sale of Company products, including but not limited to training on requirements regarding suitability, replacement and anti-money laundering.

2. Establish and maintain a system to supervise recommendations by Agency representatives to customers, which shall be reasonably designed to achieve compliance with all applicable laws.

3. Establish and maintain procedures for capturing customer information which enable the Agency to make its suitability determination in accordance with all applicable laws, and for assuring Agency's compliance with all applicable laws.

4. Maintain accurate records and conduct periodic reviews of its records to verify that Agency is in compliance with all applicable laws, and make such records available to Company at any reasonable time upon written request.

5. Submit to Company a certification signed by an officer of the Agency, at any reasonable time upon written request, which certifies that Agency has a reasonable basis to believe that it is in compliance with its policies and procedures and with all applicable laws.

6. Company shall have the right at its expense, upon reasonable notice to Agency, to audit Agency records and practices in order to determine whether the Agency is in compliance with its policies and procedures and with all applicable laws.

Complaints

1. Agency must notify Company immediately if it becomes aware of any written or verbal complaint involving a Company product. A complaint is any communication primarily expressing a grievance. The distinction between an inquiry and a grievance lies in the language used and a reasonable interpretation of that language.

2. Agency and Company shall fully cooperate with each other, in the event of any regulatory inquiry or proceeding.

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ADDITIONAL DEFINITIONS:

The following definitions apply to this schedule for purposes of paying compensation for sales of Symetra Custom 5 Fixed Annuity Contracts ("Contracts"):

"**Annuitant**" means the person named on the Contract application, whose birth date will be used by Company in determining the Attained Age if the Owner is a non-natural person.

"**Attained Age**" means the age the Owner has reached based upon birth date with respect to the date each purchase payment is received by Company for the Contract. If purchase payment requires funding from a 1035 exchange, the date on which such payment is funded will be used for this determination. If purchase payment requires funding from multiple 1035 exchanges, the date on which the first exchange is completed will be used for this determination. If joint Owners are named in the Contract, the birth date of the oldest owner will be used for this determination.

"**Owner**" means the person named on the Contract application, whose birth date will be used by Company in determining the Attained Age. If the Owner is a non-natural person (such as a business entity or trust), then Company will use the birth date of the oldest Annuitant designated on the Contract application.

COMPENSATION:

Company shall pay Agency compensation for the sales of Symetra Custom 5 Fixed Annuity Contracts based on one of the following rates:

If the one-year interest rate guaranteed period is selected on a submitted Contract, Agency will receive:

- [***]% on all purchase payments received by Company through the first Contract year for Attained Ages up to and including 85; and

- [***]% on all purchase payments received by Company through the first Contract year for Attained Ages 86 through 90.

If the three-year or five-year interest rate guaranteed period is selected on a Contract, Agency will receive:

- [***]% on all purchase payments received by Company through the first Contract year for Attained Ages up to and including 85; and

- [***]% on all purchase payments received by Company through the first Contract year for Attained Ages 86 through 90.

Additionally, for any interest rate guaranteed period selected, Agency will receive a trail compensation equal to the equivalent of the annual rate of 50% of the Contracts' Policy Value (as described in the Contracts), starting immediately and paid out monthly.

CHARGEBACKS:

In the event that a Contract is surrendered under the "free look", provision, or otherwise rescinded, then charge backs will be made against all compensation paid with respect to such Contract.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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In the event of a partial withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back compensation paid on the amount that exceeds 10% of such Contract's Policy Value. In the event of a full withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back all compensation paid with respect to such Contract. The chargeback will be waived if the withdrawal:

- Does not exceed the amount available under the 10%-Free Withdrawal provision of the Contract;

- Is a non-commissionable transfer or rollover between Company products;

- Is made after the Owner is deceased or becomes confined in a hospital or nursing home;

- Is part of a series of systematic withdrawals pursuant to Internal Revenue Code Section 72(t) or 401 (a)(9) for qualified plans and Section 72 (q) or 72 (s) for non-qualified plans;

- Is a payout under an annuitization option of the Contract.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE. THIS SCHEDULE SUPERSEDES ANY PREVIOUS VERSION OF THE SYMETRA CUSTOM 5 FIXED ANNUITY SCHEDULE.

WMFS Insurance Services Inc. (known in certain states as WAMU Investments Inc.) 19-17-9121

ADDITIONAL DEFINITIONS:

The following definitions apply to this schedule for purposes of paying special marketing allowance for sales of Symetra Custom 5 Fixed Annuity Contracts ("Contracts"):

"**Annuitant**" means the person named on the Contract application, whose birth date will be used by Company in determining the Attained Age if the Owner is a non-natural person.

"**Attained Age**" means the age the Owner has reached based upon birth date with respect to the date each purchase payment is received by Company for the Contract. If purchase payment requires funding from a 1035 exchange, the date on which such payment is funded will be used for this determination. If purchase payment requires funding from multiple 1035 exchanges, the date on which the first exchange is completed will be used for this determination. If joint Owners are named in the Contract, the birth date of the oldest owner will be used for this determination.

"**Owner**" means the person named on the Contract application, whose birth date will be used by Company in determining the Attained Age. If the Owner is a non-natural person (such as a business entity or trust), then Company will use the birth date of the oldest Annuitant designated on the Contract application.

SPECIAL MARKETING ALLOWANCE (SMA):

Company will pay Agency for the sales of Symetra Custom 5 Fixed Annuity Contracts the following SMA:

- [***]% on all purchase payments received by Company through the first Contract year for Attained Ages 90 and under

CHARGEBACKS:

In the event that a Contract is surrendered under the "free look" provision, or otherwise rescinded, then charge backs will be made against all SMA paid with respect to such Contract.

In the event of a partial withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back SMA paid on the amount that exceeds 10% of such Contract's Policy Value. In the event of a full withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back all SMA paid with respect to such Contract. The chargeback will be waived if the withdrawal:

- Does not exceed the amount available under the 10%-Free Withdrawal provision of the Contract;

- Is a non-commissionable transfer or rollover between Company products;

- Is made after the Owner is deceased or becomes confined in a hospital or nursing home;

- Is part of a series of systematic withdrawals pursuant to Internal Revenue Code Section 72(t) or 401(a)(9) for qualified plans and Section 72 (q) or 72 (s) for non-qualified plans;

- Is a payout under an annuitization option of the Contract.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE. THIS SCHEDULE SUPERSEDES ANY PREVIOUS VERSION OF THE SYMETRA CUSTOM 5 FIXED ANNUITY SPECIAL MARKETING ALLOWANCE SCHEDULE.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

ADDITIONAL DEFINITIONS:

The following definitions apply to this schedule for purposes of paying compensation for sales of Symetra Custom 5 Fixed Annuity Contracts ("Contracts"):

"**Annuitant**" means the person named on the Contract application, whose birth date will be used by Company in determining the Attained Age if the Owner is a non-natural person.

"**Attained Age**" means the age the Owner has reached based upon birth date with respect to the date each purchase payment is received by Company for the Contract. If purchase payment requires funding from a 1035 exchange, the date on which such payment is funded will be used for this determination. If purchase payment requires funding from multiple 1035 exchanges, the date on which the first exchange is completed will be used for this determination. If joint Owners are named in the Contract, the birth date of the oldest owner will be used for this determination.

"**Owner**" means the person named on the Contract application, whose birth date will be used by Company in determining the Attained Age. If the Owner is a non-natural person (such as a business entity or trust), then Company will use the birth date of the oldest Annuitant designated on the Contract application.

COMPENSATION:

Company shall pay Agency for the sales of Symetra Custom 5 Fixed Annuity Contracts the following compensation:

- [***]% on all purchase payments received by Company through the first Contract year for Attained Ages up to and including 85;

- [***]% on all purchase payments received by Company through the first Contract year for Attained Ages 86 through 90; and

- Trail compensation equal to the equivalent of the annual rate of [***]% of the Contracts' Policy Value (as described in the Contracts), starting immediately and paid out monthly.

CHARGEBACKS:

In the event that a Contract is surrendered under the "free look" provision, or otherwise rescinded, then charge backs will be made against all compensation paid with respect to such Contract.

In the event of a partial withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back compensation paid on the amount that exceeds 10% of such Contract's Policy Value. In the event of a full withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back all compensation paid with respect to such Contract. The chargeback will be waived if the withdrawal:

- Does not exceed the amount available under the 10%-Free Withdrawal provision of the Contract;

- Is a non-commissionable transfer or rollover between Company products;

- Is made after the Owner is deceased or becomes confined in a hospital or nursing home;

- Is part of a series of systematic withdrawals pursuant to Internal Revenue Code Section 72(t) or 401(a)(9) for qualified plans and Section 72 (q) or 72 (s) for non-qualified plans;

- Is a payout under an annuitization option of the Contract.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE. THIS SCHEDULE SUPERSEDES ANY PREVIOUS VERSION OF THE SYMETRA CUSTOM 5 FIXED ANNUITY SCHEDULE.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

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SSN/Tax ID: 33-0339296
Doc Code: AMD
Name: Custom 5 Addendum
# of Pages: 2 pgs total

Amendment to Agency/ Sales Agreement
Effective as of September 23, 2008
Symetra Life Insurance Company
Symetra Custom 5 Fixed Annuity Special Marketing Allowance Schedule

ADDITIONAL DEFINITIONS:

The following definitions apply to this schedule for purposes of paying special marketing allowance for sales of Symetra Custom 5 Fixed Annuity Contracts ("Contracts"):

"**Annuitant**" means the person named on the Contract application, whose birth date will be used by Company in determining the Attained Age if the Owner is a non-natural person.

"**Attained Age**" means the age the Owner has reached based upon birth date with respect to the date each purchase payment is received by Company for the Contract. If purchase payment requires funding from a 1035 exchange, the date on which such payment is funded will be used for this determination. If purchase payment requires funding from multiple 1035 exchanges, the date on which the first exchange is completed will be used for this determination. If joint Owners are named in the Contract, the birth date of the oldest owner will be used for this determination.

"**Owner**" means the person named on the Contract application, whose birth date will be used by Company in determining the Attained Age. If the Owner is a non-natural person (such as a business entity or trust), then Company will use the birth date of the oldest Annuitant designated on the Contract application.

SPECIAL MARKETING ALLOWANCE (SMA):

Company will pay Agency for the sales of Symetra Custom 5 Fixed Annuity Contracts the following SMA:

- [***]% on all purchase payments received by Company through the first Contract year for Attained Ages 90 and under

CHARGEBACKS:

In the event that a Contract is surrendered under the "free look" provision, or otherwise rescinded, then charge backs will be made against all SMA paid with respect to such Contract.

In the event of a partial withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back SMA paid on the withdrawal amount that exceeds 10% of such Contract's Policy Value. In the event of a full withdrawal within twelve (12) months from a Contract's issue date, Agency will be charged back all SMA paid with respect to such Contract. The chargeback will be waived if the withdrawal:

- Does not exceed the amount available under the 10%-Free Withdrawal provision of the Contract;

- Is a non-commissionable transfer or rollover between Company products;

- Is made after the Owner is deceased or becomes confined in a hospital or nursing home;

- Is part of a series of systematic withdrawals pursuant to Internal Revenue Code Section 72(t) or 401(a)(9) for qualified plans and Section 72 (q) or 72 (s) for non-qualified plans;

- Is a payout under an annuitization option of the Contract.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE. THIS SCHEDULE SUPERSEDES ANY PREVIOUS VERSION OF THE SYMETRA CUSTOM 5 FIXED ANNUITY SPECIAL MARKETING ALLOWANCE SCHEDULE.

WMFS Insurance Services Inc. (known in certain states as WAMU Investments Inc.)
19-17-9121

ADDENDUM

This Addendum to the Agency Agreement ("Addendum") is made and entered into by Symetra Life Insurance Company ("Company") and WMFS Insurance Services Inc. (known in certain states as WAMU Investments Inc.) ("Agency"), and is effective as of September 23, 2008 ("Effective Date").

RECITALS

Company and Agency entered into an Agency Agreement, effective as of March 10, 2006 ("Agreement"); and

Company and Agency desire to supplement the Agreement as set forth below.

NOW, THEREFORE, in consideration of the mutual covenants and undertakings set forth herein, Company and Agency agree as follows:

1. As of Effective Date, Agency agrees to add the attached commission schedule for the Select 3 Fixed Annuity product to the Agreement.

2. All other provisions in the Agreement will remain in effect.

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be duly executed on the date indicated below.

Symetra Life Insurance Company

By: /s/ Pat McCormick

Agent ID: 19-17-9121
SSN/Tax ID: 33-0339296
Doc Code: AMD
Name: Select 3 Addendum
# of Pages: 2 pgs total

Pat McCormick
Senior Vice President
Date: 9/17/08

WMFS Insurance Services Inc. (known in certain states as WAMU Investments Inc.)

By: /s/ Christi Hyatt

Print Name: Christi Hyatt
Title: FVP Strategic Partner & Product Mgt.
Date: 9/15/08

Stat 19-17-9121

<div align="center">

COMMISSION SCHEDULE
FOR FIXED ANNUITY PRODUCTS

</div>

Product Name	Compensation Rate	Internal LSA Code
Select 3	• [***]% on all purchase payments received by Company through the first contract year for Attained Ages up to and including 85.	2041b
	• Trail compensation equal to the equivalent of the annual rate of [***]% of the contracts' policy value, starting immediately and paid out monthly.	
	• If the contract owner renews the contract to a new three year term at any time after the third contract year, Company will pay Agency [***]% of the contract value upon renewal.	
	• If the contract owner does not renew the contract at the end of the third contract year, Company will cease to pay Agency the [***]% trail compensation, but will instead pay an annual trail compensation equal to [***]% of the contract value every year until the contract is surrendered or transferred. This trail compensation will be paid monthly as [***]% times the prior month end contract value.	

CHARGEBACKS:

In the event that a contract is surrendered under the "free look" provision, or otherwise rescinded, then charge backs will be made against all compensation paid with respect to such contract.

In the event of a partial withdrawal within twelve (12) months from a contract's issue date, Agency will be charged back compensation paid on the amount that exceeds 10% of such contract's policy value. In the event of a full withdrawal within twelve (12) months from a contract's issue date, Agency will be charged back all compensation paid with respect to such contract. The chargeback will be waived if the withdrawal:

- Does not exceed the amount withdrawn under the 10%-Free Withdrawal provision of the contract;
- Is a non-commissionable transfer or rollover between Company products;
- Is made after the Owner is deceased or becomes confined in a hospital or nursing home;
- Is part of a series of systematic withdrawals pursuant to Internal Revenue Code Section 72(t) or 401 (a)(9) for qualified plans and Section 72(q) or 72(s) for non-qualified plans;
- Is a payout under an annuitization option of the contract.

Stat 19-17-9121

ASSIGNMENT OF AGENCY AGREEMENT BETWEEN SYMETRA LIFE
INSURANCE COMPANY AND WAMU INVESTMENTS, INC. (formerly WM
FINANCIAL SERVICES, INC.)

This Assignment ("Assignment") to the Agency Agreement dated March 10, 2006 ("Agency Agreement") is made and entered into effective as of May 2, 2009 among Symetra Life Insurance Company ("Symetra"), WaMu Investments, Inc. (formerly WM Financial Services, Inc.) ("WMII"), WMFS Insurance Services, Inc. ("WMFSISI") and Chase Insurance Agency, Inc. ("CIA").

WHEREAS, Symetra, WMII and WMFSISI entered into the Agency Agreement on March 10, 2006;

WHEREAS, WMII and WMFSISI now desire to assign their rights and obligations under the Agency Agreement to CIA effective May 2, 2009 ("Effective Date") and CIA agrees to assume all the rights and obligations of WMII and WMFSISI under the Agency Agreement;

WHEREAS, Symetra consents to the assignment of the rights and obligations of WMII and WMFSISI under the Agency Agreement to CIA;

WHEREAS, Symetra and CIA entered into an Agency Agreement effective September 26, 2006 ("CIA Agreement");

NOW, THEREFORE, the parties agree as follows:

Agreement

1. Assignment. As of the Effective Date, WMII and WMFSISI hereby assign their rights and obligations under the Agency Agreement to CIA and CIA hereby assumes all the rights and obligations of WMII and WMFSISI thereunder. Symetra hereby consents to such assignment.

2. Notices. Commencing on the Effective Date all notices to CIA shall be delivered to the following address:

    Chase Insurance Agency, Inc.

    Attention: Merle F. Gehman

    Annuity & Insurance Product Management
    270 Park Avenue, 10th Floor
    New York, NY 10017

3. Applicability of the WMII Agreement. The parties agree that (i) the Agency Agreement shall govern the roles and responsibilities of CIA and Symetra only with respect to business sold (including additions to such business) under the Agency Agreement on or

before May 1, 2009; and that, anything to the contrary in the Agency Agreement notwithstanding, the Agency Agreement shall remain in effect only for the purpose of servicing such business; and (ii) any business sold by CIA on and after May 2, 2009 shall be governed by the CIA Agreement.

4. <u>No Other Modification</u>. Except as provided above, all the terms of the Agency Agreement will remain in full force and effect.

5. <u>Counterparts</u>. This Assignment may be executed in any number of counterparts, each of which will be deemed an original, but all of which taken together will constitute one single agreement between the Parties.

The parties have caused this Assignment to be executed by their duly authorized representatives as of the Effective Date.

Symetra Life Insurance Company

By: /s/ Patrick B. McCormick
    Name and Title: Patrick B. McCormick,
    Sr. Vice President

WaMu Investments, Inc.

By: /s/ Robert Cecilio
    Name and Title: Robert Cecilio, President

WMFS Insurance Services, Inc.

By: /s/ Robert Cecilio
    Name and Title: Robert Cecilio,
    Senior Vice President

Chase Insurance Agency, Inc.

By:
    Name and Title: Laura Pantaleo, President

before May 1, 2009; and that, anything to the contrary in the Agency Agreement notwithstanding, the Agency Agreement shall remain in effect only for the purpose of servicing such business; and (ii) any business sold by CIA on and after May 2, 2009 shall be governed by the CIA Agreement.

4.   No Other Modification. Except as provided above, all the terms of the Agency Agreement will remain in full force and effect.

5.   Counterparts. This Assignment may be executed in any number of counterparts, each of which will be deemed an original, but all of which taken together will constitute one single agreement between the Parties.

The parties have caused this Assignment to be executed by their duly authorized representatives as of the Effective Date.

Symetra Life Insurance Company

By: /s/ Patrick B. McCormick
    Name and Title: Patrick B. McCormick
    Senior Vice President

WaMu Investments, Inc.

By:
    Name and Title: Robert Cecilio, President

WMFS Insurance Services, Inc.

By:
    Name and Title: Robert Cecilio,
    Senior Vice President

Chase Insurance Agency, Inc.

By: /s/ Laura Pantaleo
    Name and Title: Laura Pantaleo, President

Terms

1. Commissions are payable on premiums paid to the Company. Basic and Renewal commissions are vested and constitute full compensation to the designated writing agency. The writing agency will be paid all Basic and Renewal Commissions which are calculated according to the Commission Schedule Individual Life Policies Endorsement Form included in this contract. There may be a maximum of two writing agencies per coverage. Basic and renewal commissions for any increase in coverage are paid to the writing agency of that increase. When the balance due is less than a reasonable minimum sum, established by the Company, payments may be paid only as the minimum amount is reached.

2. To change the writing agency, written consent from the current writing agency must be submitted to the Company's Home Office. The Company reserves the right through its Home Office to approve any such request and is not bound by such change until approved by the Company's Home Office. The new writing agency is subject to the provisions in this agreement. The Company assumes no responsibility for the validity of the change of writing agency and the Company is held harmless with regard to any amount paid by it to the new writing agency. Any change of writing agency must comply with all applicable state laws and regulations. For those policies identified in writing as a part of the change in writing agency, the future compensation and all past, present and future obligations are transferred to the new writing agency.

3. Service fees are payable on premiums paid to the Company. Such Service Fees constitute full compensation to the designated servicing agency. The service fee is calculated according to the Commission Schedule Individual Life Policies Endorsement Form included in this contract. The servicing agency will be paid all the service fees. During the calendar years in which the Servicing Agency receives a minimum of $1,000.00 in first year commission for Individual Life policies service fees will be paid. When the balance due is less than a reasonable minimum sum, established by the Company, payments may be paid only as the minimum amount is reached.

4. The servicing agency may be designated by the policyowner or by the writing agency at the time of policy issue. Changing to a new servicing agency requires written consent from the policyowner to be submitted to the Company's Home Office. The Company reserves the right through its Home Office to approve any such request and is not bound by such change until approved by the Company's Home Office. If the servicing agency is not specifically designated then the writing agency will be the servicing agency.

5. Trail commissions, if applicable, are vested and payable to the writing agency of the original base policy. These commissions are calculated according to Section 3 of the Commission Schedule Individual Life Policies Endorsement Form included in this contract. If trail commissions are earned they will be paid on the first commission statement following the policy anniversary.

6. The Company reserves the right to reduce compensation when the face amount exceeds the sum of the Company's retention limit plus automatic reinsurance coverage.

7. In event of a policy lapse a repayment to Symetra Life of the commission previously paid to Insurance Agency on such policy will be required and will be calculated as follows for Symetra Single Premium Permanent Life if included in your schedule:

   100% commission charge back for 12 months for policy terminations other than death of the insured.

8. In addition to commission payable, the Company may award to the writing agency Annual First Year Premium (AFYP) production credit. AFYP is a measurement of production that is equal to the required first year premium on an annual payment mode. Net AFYP is the production credit issued by the Company on business written during the calendar year minus the production credited to policies that have lapsed during the year prior to their first renewal.

9. When a writing agency sells additional insurance riders commissions will be calculated and paid according to the Commission Schedule Individual Life Policies Endorsement Form included in this contract.

LSA-461ch 04/2009   Page 1 of 2   **Agency: Chase Insurance Agency Inc.**
                                                                                                                    24-33-9916

10. If this Agency Agreement is terminated, the commissions payable to the writing agency shall be limited to those payable as first year and renewal commissions at the rate provided in the Commission Schedule Individual Life Policies Endorsement Form in effect on the date of termination.

11. No Commissions or service fees will be paid with respect to:

    a. Premiums which are waived under the terms of a policy;

    b. Premiums for temporary extra rating for five years or less;

    c. Premiums for a policy which is a conversion of group life or health insurance coverage; and

    d. Premium paid by automatic premium loan.

12. When a conversion privilege is exercised, and the new policy is dated as of a current date, commissions will be calculated in accordance with the rules of the Company in effect at the time of such conversion. If the Company determines a policy replaces a policy previously issued by the Company on the same insured, the commission payable for the first year of insurance for the new policy will be calculated in accordance with the rules of the Company in effect at the time of such replacement.

13. If an Agency is terminated due to uncollectible outstanding agency commission debt, terms defined in section one above will be revoked and Basic and Renewal Commissions will no longer be vested.

Conditions

1. Agency has no authority to deliver any policy unless the applicant therein is, at the time of delivery, in good health and insurable condition.

2. Notwithstanding any other provision of this agreement, regarding any policy listed in this agreement's Commission Schedule Individual Life Policy Endorsement, Agency shall not, to induce any person to insure with Company, pay or allow or offer any illegal rebate of premium or other consideration due and not specified in the policy.

THIS ENDORSEMENT MAY BE MODIFIED OR CANCELED BY THE COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE.

The provisions of this endorsement supersede any provisions of prior endorsements.

Agency is responsible for ensuring that no business is solicited by any representatives until that representative is authorized to represent the Company and this endorsement is in effect.

Amendment to Agency/ Sales Agreement
Effective as of May 2, 2009

Symetra Life Insurance Company
Commission Schedule Endorsement
Financial Institution
Enhanced Commission

Basic First-Year Commissions

CASH VALUE POLICIES

o Universal Life Policies
    Symetra Universal Life (SUL)   [***]%
        All premium up to first "Annual Target"
o SYMETRA Successor Single Premium Life
    Ages 15 years — 80 years   [***]% of Single Premium
    Ages 81 — 85 years   [***]% of Single Premium

o SYMETRA TERM LIFE INSURANCE
    All face amounts
    10-Year and 15-Year Level Term   [***]% of Annual Premium less policy fee
    20-Year and 30-Year Level Term   [***]% of Annual Premium less policy fee

Policy Term Riders   Same First-Year Rate as Base Policy

SUPPLEMENTAL BENEFITS
    Accidental Death,
    Guaranteed Insurability Option, and Waiver of Premium   Same First-Year Rate as Base Policy
    Insured Children's Benefit   Same First-Year Rate as Base Policy

Basic Renewal Commissions

CASH VALUE POLICIES
Universal Life Policies
    Symetra Universal Life
        Excess premium over first "Annual Target" through 6th policy year   [***]%
    Symetra Accelerated Universal Life
        Excess premium over first "Annual Target" through 6th policy year   [***]%

Policy Term Riders
    2nd through 6th policy years   Same Renewal Rate as Base Policy

Life Expense Allowance (Override)

Paid on all Universal Life first year and renewal commission. Override is equal to 50% of the base commission.

Service Fees

Service Fees are payable in the 7th and subsequent policy years as noted below:
    Flexible Premium Universal Life   [***]%
      plus 2% of the cost of insurance
    All other plans except Expert Level Term and Symetra Term Life Insurance   [***]%

Not all products are filed in all states. Contact your local Symetra office for further information.

THIS ENDORSEMENT MAY BE MODIFIED OR CANCELED BY THE COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE.

Agency is responsible for ensuring that no business is solicited by any representative until that representative is authorized and appointed to represent either, or both, Company(ies).

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Basic First-Year Commissions

CASH VALUE POLICIES
Universal Life Policies
    Symetra Universal Life (SUL+)   [***]%
        All premium up to first "Annual Target"
SYMETRA Successor Single Premium Life
    Ages 15 years - 80 years   [***]% of Single Premium
    Ages 81 - 85 years   [***]% of Single Premium

SYMETRA TERM LIFE INSURANCE
    All face amounts
      10-Year and 15-Year Level Term   [***]% of Annual Premium less policy fee
      20-Year and 30-Year Level Term   [***]% of Annual Premium less policy fee

Policy Term Riders   Same First-Year Rate as Base Policy

SUPPLEMENTAL BENEFITS
Accidental Death,
    Guaranteed Insurability Option, and Waiver of Premium   Same First-Year Rate as Base Policy
Insured Children's Benefit   Same First-Year Rate as Base Policy

Basic Renewal Commissions

CASH VALUE POLICIES
Universal Life Policies
    Symetra Universal Life
      Excess premium over first "Annual Target" through 6th policy year   [***]%
    Symetra Accelerated Universal Life
      Excess premium over first "Annual Target" through 6th policy year   [***]%

TERM POLICIES AND RIDERS
Annual Renewable Term
    2nd through 6th policy years
      Symetra Annual Renewable Term   [***]%

Policy Term Riders
    2nd through 6th policy years   Same Renewal Rate as Base Policy

Life Expense Allowance (Override)

Paid on all Universal Life first year and renewal commission. Override is equal to 50% of the base commission.

Service Fees

Service Fees are payable in the 7th and subsequent policy years as noted below:
    Flexible Premium Universal Life   [***]%
      plus 2% of the cost of insurance
    All other plans except Expert Level Term and Symetra Term Life Insurance   [***]%

Not all products are filed in all states. Contact your local Symetra office for further information.

THIS ENDORSEMENT MAY BE MODIFIED OR CANCELED BY THE COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE.

Agency is responsible for ensuring that no business is solicited by any representative until that representative is authorized and appointed to represent either, or both, Company(ies).

Agency: Chase Insurance Agency Inc.
24-33-9916

Amendment to Agency/ Sales Agreement
Effective as May 2, 2009
Symetra Life Insurance Company

Commission Summary — WAMU/ Chase Integration*

Product	Base Commission Rate	Bonus/SMA
Advantage Income	• [***]% for all ages on all contracts submitted on or prior to May 1, 2009 (WAMU rate); and • [***]% for all contracts submitted **on or after May 2, 2009** (Chase rate)	• [***]% for all ages on all contracts submitted on or prior to May 1, 2009 (WAMU rate); and • No bonus/SMA on contracts submitted **on or after May 2, 2009** (Chase rate)
Select 1	• [***]% for all ages plus monthly trail at annual rate of [***]bps on contracts submitted on or prior to May 1, 2009 (WAMU rate); and • [***]% for all ages on contracts submitted **on or after May 2, 2009** (Chase rate)	• [***]% for all ages on all contracts submitted on or prior to May 1, 2009 (WAMU rate); and • No bonus/SMA on contracts submitted **on or after May 2, 2009** (Chase rate)
Custom 7	• [***]% for ages 85 and under/[***]% for ages 86 to 90 plus monthly trail at annual rate of [***]bps on contracts submitted on or prior to May 1, 2009 (WAMU rate) • Contracts submitted **on or after May 2, 2009** will be returned as product is not on Chase platform	• [***]% for all ages on contracts submitted on or prior to May 1, 2009 (WAMU rate) • No bonus/SMA — Contracts submitted **on or after May 2, 2009** will be returned as product is not on Chase platform
Secure	• [***]% for all ages plus monthly trail at annual rate of [***]bps on contracts submitted on or prior to May 1, 2009 (WAMU rate) • Contracts submitted **on or after May 2, 2009** will be returned as product is not on Chase platform	• [***]% for all ages on contracts submitted on or prior to May 1, 2009 (WAMU rate) • No bonus/SMA — Contracts submitted **on or after May 2, 2009** will be returned as product is not on Chase platform
Select 2 (Enhanced	• [***]% for all ages plus monthly trail at annual rate of [***]bps on contracts submitted	• [***]% for all ages on all contracts submitted on or prior to May 1,

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Product	Base Commission Rate	Bonus/SMA
Select)	on or prior to May 1, 2009 (WAMU rate); and	2009 (WAMU rate); and
	• Contracts submitted **on or after May 2, 2009** will be returned as product is not on Chase platform	• No bonus/SMA — Contracts submitted **on or after May 2, 2009** will be returned as product is not on Chase platform
Select 3	• For contracts submitted on or prior to May 1, 2009 — [***]% on all ages; plus monthly trail at annual rate of [***]%; If replace with new three year term = [***]% of contract value upon replacement; If no replacement after 3rd contract year = Company will cease [***]bps trail but instead will pay monthly trail at an annual rate of [***]%, starting on 4th contract year	• No bonus/SMA on contracts submitted on or prior to May 1, 2009 (WAMU rate)
		• No bonus/SMA on contracts submitted **on or after May 2, 2009** (Chase rate)
	• For contracts submitted **on or after May 2, 2009** — [***]% on ages 85 & under (minimum premium $50K); No immediate trail; If replace with new three year term = [***]% of contract value upon replacement; If no replacement after 3rd contract year = trail paid monthly at an annual rate of [***]% of contract value, starting on 4th contract year; If replace with new five year term: (a) [***]% of contract value upon replacement for ages 80 & under; or (b) [***]% of contract value upon replacement for ages 81 to 86; (c) [***]% of contract value upon replacement for ages 87 to 90.	
Custom 5	• [***]% for ages 85 and under/[***]% for ages 86 to 90; plus monthly trail at annual rate of [***]bps on contracts submitted on or prior to May 1, 2009 (WAMU rate)	• [***]% for all ages on all contracts submitted on or prior to May 1, 2009 (WAMU rate); and
	• Contracts submitted **on or after May 2, 2009** will be returned as product is not on Chase platform	• No bonus/SMA — Contracts submitted **on or after May 2, 2009** will be returned as product is not on Chase platform
Select 5	• For contracts submitted **on or after May 2, 2009** — [***]% on first year premiums for ages 80 & under or [***]% on first year premiums for ages 81 — 86; or [***]% on first year	• No bonus/SMA on contracts submitted **on or after May 2, 2009** (Chase rate)

Product	Base Commission Rate	Bonus/SMA
	premiums for ages 87 to 90; If replace with new five year term:	
	(a) [***]% of contract value upon replacement for ages 80 & under; or	
	(b) [***]% of contract value upon replacement for ages 81 to 86;	
	(c) [***]% of contract value upon replacement for ages 87 to 90.	
	If replace with new three year term = [***]% of contract value upon replacement.	
Fully Underwritten Term Life 10 and 15 Year	• [***]% less policy fees on contracts submitted on or prior to May 1, 2009 (WAMU rate)	• No bonus/SMA on contracts submitted on or prior to May 1, 2009 (WAMU rate)
	• [***]% less policy fees on contracts submitted **on or after May 2, 2009** (Chase Rate)	• No bonus/SMA on contracts submitted **on or after May 2, 2009** (Chase rate)
Fully Underwritten Term Life 20 and 30 Year	• [***]% less policy fees on contracts submitted on or prior to May 1, 2009 (WAMU rate)	• No bonus/SMA on contracts submitted on or prior to May 1, 2009 (WAMU rate)
	• [***]% less policy fees on contracts submitted **on or after May 2, 2009** (Chase Rate)	• No bonus/SMA on contracts submitted **on or after May 2, 2009** (Chase rate)
Simplified Issue Term Life 10 and 20 Year	• [***]% less policy fees on contracts submitted on or prior to May 1, 2009 (WAMU rate)	• No bonus/SMA on contracts submitted on or prior to May 1, 2009 (WAMU rate)
	• [***]% less policy fees on contracts submitted **on or after May 2, 2009** (Chase rate)	• No bonus/SMA on contracts submitted **on or after May 2, 2009** (Chase rate)
Successor Single Premium Life	[***]% for ages 15 to 80 or [***]% for ages 81 to 85 on contracts submitted **on or after May 2, 2009** (Chase rate)	• No bonus/SMA on contracts submitted **on or after May 2, 2009** (Chase rate)

*Any WAMU legacy contracts from 2003 will remain unchanged; Symetra will pay any applicable trail commissions in accordance with the rates below:

Product	Base Commission Rate	Bonus/SMA
Select	• [***]% on all ages • Plus immediate trail at annual rate of [***]bps	None
Secure	• [***]% on all ages • Plus one time trail in 5th year at annual rate of [***]bps • Plus trail beginning 6th year (paid monthly) at annual rate of [***]bps	None
Preference	• Single sum at [***]% for ages 75 and under; [***]% for ages 76 to 85	None
Advantage Income	• [***] on all ages	None

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Exhibit 10.9

Agency Agreement

Symetra Life Insurance Company

This agency agreement ("Agreement") is executed by the undersigned party(ies) (hereinafter collectively called "Agency") and Symetra Life Insurance Company (hereinafter called "Company"). If more than one agency is listed below, any reference in this Agreement to "Agency" shall be deemed to refer to the appropriate Agency as the context requires. It shall consist of this page and the pages identified by the following form numbers:

LSA-282 LSA-623 LSA-617 LSA-603i LSA-605o LSA-607r LSA-618m LSA-634a LSA-655a LSA-461b LSA-652 LSA-523d LSA-649 LSA-538

Schedule F

JPMC IT Risk Management Policy for Outside Services Providers

JPMC Consolidated Risk Management Requirements for Outside Services Providers

This Agreement supersedes all previous agreements between Company and Agency covering the lines of insurance referred to in this Agreement.

Agency is responsible for ensuring that no business is solicited until the effective date of this Agreement.

THIS AGREEMENT MAY BE CANCELED OR MODIFIED BY THE COMPANY AT ANY TIME BY GIVING
THE AGENCY PRIOR WRITTEN NOTICE TO THAT EFFECT

Signature /s/ Laura Pantaleo
(Agency Principal or Authorized Officer)

/s/ Pat McCormick
Pat McCormick
Senior Vice President
Symetra Life Insurance Company

Date Signed: 9-26-06

For Symetra Life Insurance Company

Contracted Agency or Agent Name:
Chase Insurance Agency Inc

Effective Date: 10/9/2006
(To be filled in by Symetra Personnel)

24-33-9916
Symetra Stat Number
P.O. Box 34920
Seattle, WA 98124-1920

STAT #: 24-33-9916
SSN/TAX ID #: 39-1610807
DOC CODE: AAG
NAME: Agency Agreement
 # OF PGS: 18 pgs total

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

LSA-399_JPM 09/2006

Symetra Life Insurance Company
Terms and Conditions

General

1) Values Statement

The Company has a history, tradition and reputation for high ethical standards. Agency agrees to adhere to the Values Statement, will avoid conflicts of interest, and will comply with all applicable laws.

Agency shall:

a. Act with integrity, which includes being honest with customers and Company.

b. Understand Company's customers' financial and insurance objectives and satisfy those objectives with suitable financial and insurance products and first-rate service.

c. Provide clear and accurate advertising and sales materials to Company customers.

d. Resolve customers' complaints and disputes fairly and promptly.

e. Take appropriate actions, including having adequate supervision, to comply with applicable laws.

f. Compete actively and fairly so as to provide customers with needed services and products at reasonable prices. However, it is understood that Agency does not set product pricing.

2) Confidentiality

Each party may furnish the other party with personal customer information that is non-public and confidential in nature. Except as required in order to perform its obligations and duties under this Agreement, to perform joint marketing efforts, or as permitted by law, neither party shall use or disclose such non-public or confidential information received from the other party.

Each party will maintain and enforce safety and physical security procedures with respect to its access and maintenance of personal customer information that provide reasonably appropriate technical and organizational safeguards against accidental or unlawful destruction, loss, alteration or unauthorized disclosure or access. Each party will notify the other of any breach of security and use diligent efforts to remedy any breach of security or unauthorized access in a timely manner. Each party agrees to cooperate with the other's efforts to remedy any breach of security or unauthorized access.

3) Company agrees that during the term of this Agreement and following its termination. Company shall not solicit any customer of Agency who purchases any product from the Company under this Agreement for any additional product or service without Agency's prior written consent; provided, however, that Company may offer additional products or services to any such customers who become a customer of the Company through another agency relationship.

4) Status and Authority of Agency

a. Agency is an independent contractor, not an employee of Company, which has retained its right to exercise exclusive and independent control of its time, energy and skill in the conduct of its business.

b. Agency is authorized to solicit applications for those life and health insurance products issued by the Company that are listed on the attached agency agreement pages; and to collect initial policy premiums and account deposits, and such other premiums as may be specifically authorized by the Company.

5) Agency has no authority to:

a) Make, alter or discharge any policy;

b) Extend the time for payment of premiums;

c) Waive or extend any policy provision;

d) Incur any liability or expense on behalf of Company;

e) Receive any money due or to become due to Company except initial policy premiums and account deposits and other such premiums as may be specifically authorized by the Company.

6) Agency shall promptly submit applications and remit premiums and deposits to Company at its Home Office.

Agency shall be responsible to Company for the fidelity and acts of Agency representatives. Agency is responsible for ensuring that no business is solicited by any representative until that representative is authorized to represent the Company according to the applicable state regulations and after the Agreement effective date. Compensation is earned on premiums received after the Agency is appointed with the Company.

7) Agency shall not pay or allow, or offer to allow, as an inducement to any person to insure or enroll, any illegal rebate of premium or other consideration due, or any other inducement not specified in the policy; nor make any misrepresentations or incomplete comparison for the purpose of inducing a policyholder in any other company to lapse, forfeit or surrender insurance.

8) Agency shall not use any sales material, illustrations or advertisement in which Company is identified, unless the written consent of Company is obtained. Company shall not use the name "Chase Insurance Agency, Inc.," "JPMorganChase," "JPMorgan," "Chase" or any derivative thereof, in any manner whatsoever without the prior written consent of Agency, which consent may be withheld in Agency's sole and absolute discretion.

9) Agency must notify Company immediately if it becomes aware of any written or verbal complaint involving a Company product. A complaint is any communication primarily expressing a grievance. The distinction between an inquiry and a grievance lies in the language used and a reasonable interpretation of that language.

10) Without liability to the Agency, the Company may withdraw from doing business in any jurisdiction, and may at its discretion withdraw, substitute, add or change rates on any plan or plans.

11) Cost of Marketing Material. Company shall be responsible for all costs associated with creating and producing advertising and promotional material as well as for costs associated with providing such materials to Agency.

12) Contact with Agency's Representatives. Company, its affiliates and subsidiaries, shall not make any contact with the Agency's representatives except as permitted under Agency's guidelines as published by Agency from time to time, unless such contact is in regard to claims or servicing issues related to the products issued by Company.

13) Service Level Requirements. Company shall maintain disaster recovery and contingency plans and information security policies and procedures acceptable to Agency. Company shall also exercise commercially reasonable efforts to achieve operational and service level requirements as set forth in Schedule attached hereto and as may be amended by Agency from time to time.

Compensation

1. Compensation will be paid in accordance with the most current Schedule(s) in effect at the time the business is approved by the Company. The right to receive compensation is conditioned on Agency's satisfactory service to customers and on Agency's continuing status as servicing agency, as determined by the Company.

2. The Company may establish a reasonable minimum amount for compensation payments. If the amount due is less than such sum, the balance will be carried forward to the next payment date until the minimum amount is reached.

3. Undistributed compensation in the hands of Company and its affiliates may be applied at any time to and as an offset on any due and unpaid obligations of Agency to Company and its affiliates. If compensation owed by Agency to Company exceeds compensation payable to Agency, then Agency will immediately repay Company compensation owed to Company.

4. Neither this Agreement, nor any of the benefits to accrue hereunder, shall be assigned or transferred, either in whole or in part, without prior written consent of the Company with the exception of an assignment or transfer resulting by (a) a consolidation or merger of the Agency or their parent corporation into or with any other entity where the Agency or their parent corporation, or any entity controlled by the Agency or their parent corporation is the surviving entity; or (b) a sale, transfer or other disposition of all, or substantially all, of the assets of Agency or their parent corporation, in a single transaction or series of related transactions, to any person or entity, or group of related persons or entities, controlled by the Agency or their parent corporation, or any entity controlled by the Agency or their parent corporation.

5. Company at any time, by written notice to Agency may change the compensation allowed under this Agreement as to new business effective on or after the date of such notice.

6. If Company returns any portion of the premiums on a policy previously issued, Agency will pay to Company the compensation previously received with respect to the returned premiums. In addition, Agency will refund to Company compensation on canceled insurance, and on reductions in premiums, at the same rate as those on which compensation was originally received.

Termination

1. Commissions, sales fees, service fees and any other compensation payable after this Agreement has been terminated shall be as specified in the applicable schedules, subject to any offset on any due and unpaid obligation to the Company and affiliates. Payment of any compensation will be subject to all terms and conditions of the most current Schedule(s) in effect, regardless of whether such schedule(s) was part of the Agreement at the time of termination.

2. This Agreement shall terminate immediately and the Agency shall forfeit any and all compensation accruing hereunder, if any of the following acts are committed by the Agency representatives:

    a) Withholding any property belonging to the Company after demand for its relinquishment has been made by the Company;

    b) Willfully misappropriating funds belonging to the Company;

    c) Committing any other fraudulent act against the Company or its policyholders;

    d) Doing any act which results in having the required license to act as an insurance agent or broker canceled by any state insurance department;

    e) Encouraging Company customers to replace their Company products through systematic campaigns of replacement evidenced by written memoranda, instructions, sales guides, or incentive compensation designed to encourage such replacement; and

    f) Making any representation or doing any act injuring the business or reputation of the Company.

**THE FAILURE OF THE COMPANY TO ENFORCE ANY PROVISION OF THIS AGREEMENT SHALL NOT
CONSTITUTE A WAIVER BY THE COMPANY OF ANY SUCH PROVISION. THE PAST WAIVER OF A PROVISION
BY THE COMPANY SHALL NOT CONSTITUTE A COURSE OF CONDUCT OR A WAIVER IN THE FUTURE OF THAT
SAME PROVISION.**

Symetra Life Insurance Company
Annuity Base Commission Schedule Terms

Terms

1.   Acceptance of Business

Agency will inform all Agents that no business is to be solicited until the Agent is appointed with Symetra Life Insurance Company ("Company") according to the applicable state regulations and after the Contract effective date. Commissions are earned on premiums received after the Agent is appointed with the Company.

2.   Commissions

Base commissions for premiums will be paid in accordance with the most current Schedule(s) in effect at the time the business is approved by the Company. The right to receive commissions is conditioned on Agency's satisfactory service to Contractholders and on Agency's continuing status as servicing agency, as determined by the Company.

Unless pre-approved by the Company, premium is limited to a maximum deposit of $1 million, per product and per policyowner, in any one policy or combination of policies within a 12 month period for the Symetra Annuities products offered in the commission schedule(s). A policy with joint owners is considered to have only one policyowner for purposes of this provision. Company reserves the right to decline any premium submitted without pre-approval. Commission will be paid at the stated commission rate in Payment Schedule, and may be reduced on premium submissions of $1 million or more.

3.   Change of Servicing Agent

Requests for change of servicing agent may be granted if it appears to be in the best interest of the Contractholder and the Company. A change will transfer the right to receive commissions to the new servicing agent. Contracts, for which an agent cannot be located, within a reasonable amount of time, will be converted to Company accounts.

4.   Termination of Agency Agreement

If the Agency Agreement is terminated, Company will continue to pay Agency commissions on continuing premiums paid to existing Contracts subject to the following conditions:

a.   Agency's satisfactory service, as determined by Company, to Contractholders;

b.   Agency's continuing status as servicing Agency, as determined by Company; and

c.   Agency can be readily located.

Payment of base commissions will be subject to all terms and conditions of the most current Schedule(s) in effect, regardless of whether such agreement was part of the Agency Agreement at the time of termination.

Definitions

1.   Premiums

Continuing premiums are ongoing premiums expected to be paid each Contract year. Single sum premiums are premiums which are not ongoing in nature. They may be transfers from another contract or insurance carrier, including trustee-to-trustee transfers, rollovers, and exchanges, but they do not include internal transfers between Company products.

2.   Attained Age

Attained age is determined as of the date Company receives premium. For products with joint owners, attained age will be determined using the birth date of the older owner. For annuity contracts that are owned by a non-natural person, attained age will be determined using the birth date of the annuitant, or using the birth date of the older annuitant in the case of joint annuitants.

3.   Distribution Charge Period (DCP)

DCP is the time during which distribution charges apply as described in the Contract

4.   Trail

Trail commission is compensation based on Contract value. Trail will discontinue when Contract value is zero.

PAYMENT OF BASE COMMISSIONS WILL BE SUBJECT TO ALL TERMS AND CONDITIONS OF THE MOST CURRENT SCHEDULE(S) IN EFFECT, REGARDLESS OF WHETHER SUCH AGREEMENT WAS PART OF THE AGENCY AGREEMENT AT THE TIME OF TERMINATION.

Symetra Life Insurance Company
Annuity Trail Commission Terms

Terms

The repayment provisions under Condition A of the Base Schedule will not apply to trail commissions.

Agency will forfeit all future trail commissions on all Company annuity products issued by Company or any of its affiliates, if Agency engages in systematic replacement of inforce Company annuities written by Agency. Company will notify Agency when it is exercising this right. Systematic replacement has occurred under either of the following conditions:

- Agency encourages any of its representatives to replace Company annuities written by Agency. This encouragement can be shown by written memos, instructions, sales guides, campaigns, or incentive compensation designed to encourage such replacement; or

PAYMENT OF TRAIL COMMISSIONS WILL BE SUBJECT TO ALL TERMS AND CONDITIONS OF THE MOST CURRENT SCHEDULE(S) IN EFFECT, REGARDLESS OF WHETHER SUCH AGREEMENT WAS PART OF THE AGENCY AGREEMENT AT THE TIME OF TERMINATION.

Symetra Advantage Income

- Qualified and Non-qualified contracts

- Single premium, fixed immediate annuity

- $10,000 minimum purchase payment

- Withdrawals from Symetra Advantage Income are not allowed

Payment Schedule

Subject to the applicable conditions specified below, base commissions as a percentage of premiums will be paid as follows:

All premiums — [***]%

Conditions

A.   Repayment of Commissions

Agency will repay Company commissions, not to exceed amount paid to Agency, under the following conditions. Repayments under this schedule will be netted against any commissions owed to Agency by Company with respect to other products offered by Company.

If the commission repayments owed by Agency to Company exceed the commissions payable to Agency, Agency will immediately pay company the commission repayments owed to Company.

1.   Premiums returned to the Contractholder

If benefits have been paid, amount returned to Contractholder will be premium minus benefits paid. Commissions to be repaid to Company will be adjusted accordingly.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE. THIS SCHEDULE SUPERSEDES ANY PREVIOUS VERSION OF THE LSA-603 SCHEDULE.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

<div align="center">**Symetra Life Insurance Company**
Annuity Base Commission Schedule</div>

Symetra Select Annuity

- Qualified and Non-qualified contracts

- Modified single premium, fixed deferred annuity

- Minimum initial premium of $10,000 with additional optional premiums of $250 within first twelve months of contract

Payment Schedule

Subject to the applicable conditions specified below, base commissions as a percentage of premiums will be paid as follows. **Option A** will be used unless otherwise specified in writing.

Option A: All premiums for individuals age 85 and under —[***]%

Option B: All premiums for individuals age 85 and under —[***]%
Trail commission will be paid monthly, at an annual rate of 15 basis points beginning immediately.

Conditions

A. Repayment of Commissions

Agency will repay Company commissions, not to exceed amount paid to Agency, under the following conditions. Repayments under this schedule will be netted against any commissions owed to Agency by Company with respect to other products offered by Company. For purposes of processing repayments, withdrawals will be considered deducted from the Contract in the following order:

1. First from first-year continuing premiums and increases;

2. Second from single sum premiums; and

3. Third from commissionable transfers and rollovers.

If the commission repayments owed by Agency to Company exceed the commissions payable to Agency, Agency will immediately pay company the commission repayments owed to Company.

1. Premiums returned to the Contractholder or Certificateholder

If premiums are returned to the Contractholder, not including premiums which are considered to be withdrawn as part of a withdrawal or annuitization, Agency will repay commissions paid on the premiums.

2. Withdrawals from the Symetra Select Annuity

If withdrawals are taken during the first Contract year. Agency will repay commissions paid on premiums, where such premiums are equal to the amount withdrawn.

Provision A.2 will not apply to:

- Non-commissionable transfers between Company products;

- Withdrawals where no surrender penalties were applied, such as under a free-withdrawal provision (excluding the bailout) or after all withdrawal penalties have expired;

- Death benefit payments or hospital and nursing home waiver payments; or

- Payments made under a settlement option which are payable for life, or a period of at least five years.

The repayment provisions under Condition **A.** will not apply to trail commissions.

B. Other Transactions

If a Contractholder discontinues annual premiums to one or more Company annuity products and purchases the Symetra Select Annuity, premiums paid to the new product will generate commissions at the trail commission rate only.

<div align="center">**THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING WRITTEN
NOTICE. THIS SCHEDULE SUPERSEDES ANY PREVIOUS VERSION OF THE SELECT ANNUITY SCHEDULE.**</div>

Symetra Secure Annuity

- Qualified and Non-qualified contracts

- Modified single premium, fixed deferred annuity

- Minimum initial premium of $10,000 with additional optional premiums of $250 within first twelve months of contract

Payment Schedule

Subject to the applicable conditions specified below, base commissions as a percentage of premiums will be paid as follows:

All premiums for individuals age 85 and under —[***]%

Trail commission will be paid once, at an annual rate of [***] basis points in the 5th contract year.

Conditions

A. Repayment of Commissions

Agency will repay Company commissions, not to exceed amount paid to Agency, under the following conditions. Repayments under this schedule will be netted against any commissions owed to Agency by Company with respect to other products offered by Company. For purposes of processing repayments, withdrawals will be considered deducted from the Contract in the following order:

1. First from first-year continuing premiums and increases;

2. Second from single sum premiums; and

3. Third from commissionable transfers and rollovers.

If the commission repayments owed by Agency to Company exceed the commissions payable to Agency, Agency will immediately pay company the commission repayments owed to Company.

1. <u>Premiums returned to the Contractholder or Certificateholder</u>

If premiums are returned to the Contractholder, not including premiums which are considered to be withdrawn as part of a withdrawal or annuitization, Agency will repay commissions paid on the premiums.

2. <u>Withdrawals from the Symetra Secure Annuity</u>

If withdrawals are taken during the first Contract year, Agency will repay commissions paid on premiums, where such premiums are equal to the amount withdrawn.

Provision **A.2** will not apply to:

- Non-commissionable transfers between Company products;

- Withdrawals where no surrender penalties were applied, such as under a free-withdrawal provision (excluding the bailout) or after all withdrawal penalties have expired;

- Death benefit payments or hospital and nursing home waiver payments; or

- Payments made under a settlement option which are payable for life, or a period of at least five years.

The repayment provisions under Condition **A.** will not apply to trail commissions.

B. Other Transactions

If a Contractholder discontinues annual premiums to one or more Company annuity products and purchases the Symetra Secure Annuity, premiums paid to the new product will generate commissions at the trail commission rate only.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE. THIS SCHEDULE SUPERSEDES ANY PREVIOUS VERSION OF THE LSA-607 SCHEDULE.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Symetra Custom Fixed Annuity

- Qualified and Non-qualified contracts
- Modified single premium, fixed deferred annuity
- Minimum initial Premium $10,000 with optional subsequent premium of $1000 within first twelve months of contract

Payment Schedule

Subject to the applicable conditions specified below, base commissions as a percentage of premiums will be paid as follows:

All premiums for individuals age:

85 and under —[***]%

86 through 90 —[***]%

Conditions

A. Repayment of Commissions

Agency will repay Company commissions, not to exceed amount paid to Agency, under the following conditions. Repayments under this schedule will be netted against any commissions owed to Agency by Company with respect to other products offered by Company. For purposes of processing repayments, withdrawals will be considered deducted from the Contract in the following order:

1. First from first-year continuing premiums and increases;

2. Second from single sum premiums; and

3. Third from commissionable transfers and rollovers.

If the commission repayments owed by Agency to Company exceed the commissions payable to Agency, Agency will immediately pay company the commission repayments owed to Company.

1. <u>Premiums returned to the Contractholder or Certificateholder</u>

If premiums are returned to the Contractholder, not including premiums which are considered to be withdrawn as part of a withdrawal or annuitization, Agency will repay commissions paid on the premiums.

2. <u>Withdrawals from the Symetra Custom Fixed Annuity</u>

If withdrawals are taken during the first Contract year, Agency will repay commissions paid on premiums, where such premiums are equal to the amount withdrawn.

Provision **A.2** will not apply to:

- Non-commissionable transfers between Company products;
- Withdrawals where no surrender penalties were applied, such as under a free-withdrawal provision (excluding the bailout) or after all withdrawal penalties have expired;
- Death benefit payments or hospital and nursing home waiver payments; or
- Payments made under a settlement option which are payable for life, or a period of at least five years.

The repayment provisions under Condition **A.** will not apply to trail commissions.

B. Other Transactions

If a Contractholder discontinues annual premiums to one or more Company annuity products and purchases the Symetra Custom Fixed Annuity, premiums paid to the new product will generate commissions at the trail commission rate only.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE. THIS SCHEDULE SUPERSEDES ANY PREVIOUS VERSION OF THE LSA-618 SCHEDULE.

Symetra Life Insurance Company
Annuity Base Commission Schedule

Payment Schedule

Subject to the applicable conditions specified below, commissions will be paid as follows on internal transfers:

From product is Advantage I, Advantage II, Advantage III, Custom, Mainsail, Preference, Preference FP, QPA I, QPA II, Resource A, Resource B, Secure, Select, Spinnaker Advisor, Spinnaker Choice, Spinnaker Plus, Spinnaker Q/NQ, and Symetra Group Variable Annuity:

Product must be out of CDSC.

To product is Symetra Custom Fixed Annuity, Symetra Secure Fixed Annuity, Symetra Select Fixed Annuity, Symetra Fixed Indexed Annuity, Symetra Flex Premium Plus, or Preference FP:

Trail commission will be paid monthly, at an annual rate of [***] basis points beginning immediately if the "from" product is less than 10 years old.

Trail commission will be paid monthly, at an annual rate of [***] basis points beginning immediately if the "from" product is over than 10 years old.

New product will start a new CDSC schedule. No like for like product transfers are allowed.

From product is American States Annuities, ERA, PAR, Preference EIA, QPA III, QPA III Plus, QPA IV, QPA V, QPA V Plus, QPA VI, Safekey EIA, Safekey I, Safekey II, Safekey III, TAP, and WAMU Annuities:

Product must be out of CDSC.

To product is Symetra Custom Fixed Annuity, Symetra Secure Fixed Annuity, Symetra Select Fixed Annuity, Symetra Fixed Indexed Annuity, Symetra Flex Premium Plus, or Preference FP:

Full compensation will be paid according to the terms and conditions of your current base annuity schedule for that product.

New product will start a new CDSC schedule. No like for like product transfers are allowed.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE. THIS SCHEDULE SUPERSEDES ANY PREVIOUS INTERNAL TRANSFER SCHEDULE OR PROVISIONS.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Symetra Life Insurance Company
Annuity Base Commission Schedule

Fixed Annuitization Payment Schedule

Base commissions will be paid on fixed annuitization payouts of fixed and variable contracts, except on annuitization of contracts originally issued by WM Life Insurance Company or American States Life Insurance Company, or on annuitization of Safekey I, II, and III contracts.

Base commissions will be paid as a percentage of the amount applied to an annuity option, as follows:

  Contract in force 0 to 5 years — [***]%

  Contracts in force over 5 years — [***]%

Repayment of Commissions

Agency will repay Company commissions, not to exceed amount paid to Agency, if the fixed annuitization payout is reversed for any reason. Repayments under this schedule will be netted against any compensation owed to Agency by Company with respect to other products offered by Company.

If the commission repayments owed by Agency to Company exceed the compensation payable to Agency, Agency will immediately pay Company the commission repayments owed to Company.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE. THIS SCHEDULE SUPERSEDES ANY PREVIOUS VERSION OF THE FIXED ANNUITIZATION BASE COMMISSION SCHEDULE.

Symetra Life Insurance Company
Compensation Terms and Agency Conditions Endorsement
Financial Institutions
Individual Life Policies

Terms

1. Commissions are payable on premiums paid to the Company. Basic and Renewal commissions are vested and constitute full compensation to the designated writing agency. The writing agency will be paid all Basis and Renewal Commissions which are calculated according to the Commission Schedule Individual Life Policies Endorsement Form included in this contract. There may be a maximum of two writing agencies per coverage. Basic and renewal commissions for any increase in coverage are paid to the writing agency of that increase. When the balance due is less than a reasonable minimum sum, established by the Company, payments may be paid only as the minimum amount is reached.

2. To change the writing agency, written consent from the current writing agency must be submitted to the Company's Home Office. The Company reserves the right through its Home Office to approve any such request and is not bound by such change until approved by the Company's Home Office. The new writing agency is subject to the provisions in this agreement. The Company assumes no responsibility for the validity of the change of writing agency and the Company is held harmless with regard to any amount paid by it to the new writing agency. Any change of writing agency must comply with all applicable state laws and regulations. For those policies identified in writing as a part of the change in writing agency, the future compensation and all past, present and future obligations are transferred to the new writing agency.

3. Service fees are payable on premiums paid to the Company. Such Service Fees constitute full compensation to the designated servicing agency. The service fee is calculated according to the Commission Schedule Individual Life Policies Endorsement Form included in this contract. The servicing agency will be paid all the service fees. During the calendar years in which the Servicing Agency receives a minimum of $1,000.00 in first year commission for Individual Life policies service fees will be paid. When the balance due is less than a reasonable minimum sum, established by the Company, payments may be paid only as the minimum amount is reached.

4. The servicing agency may be designated by the policyowner or by the writing agency at the time of policy issue. Changing to a new servicing agency requires written consent from the policyowner to be submitted to the Company's Home Office. The Company reserves the right through its Home Office to approve any such request and is not bound by such change until approved by the Company's Home Office. If the servicing agency is not specifically designated then the writing agency will be the servicing agency.

5. The Company reserves the right to reduce compensation when the face amount exceeds the sum of the Company's retention limit plus automatic reinsurance coverage.

6. In addition to commission payable, the Company may award to the writing agency Annual First Year Premium (AFYP) production credit. AFYP is a measurement of production that is equal to the required first year premium on an annual payment mode. Net AFYP is the production credit issued by the Company on business written during the calendar year minus the production credited to policies that have lapsed during the year prior to their first renewal.

7. When a writing agency sells additional insurance riders commissions will be calculated and paid according to the Commission Schedule Individual Life Policies Endorsement Form included in this contract.

8. If this Agency Agreement is terminated, the commissions payable to the writing agency shall be limited to those payable as first year and renewal commissions at the rate provided in the Commission Schedule Individual Life Policies Endorsement in effect on the date of termination.

9. No Commissions or service fees will be paid with respect to:

   a. Premiums which are waived under the terms of a policy;

   b. Premiums for temporary extra rating for five years or less;

   c. Premiums for a policy which is a conversion of group life or health insurance coverage; and

   d. Premium paid by automatic premium loan.

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10. When a conversion privilege is exercised, and the new policy is dated as of a current date, commissions will be calculated in accordance with the rules of the Company in effect at the time of such conversion. If the Company determines a policy replaces a policy previously issued by the Company on the same insured, the commission payable for the first year of insurance for the new policy will be calculated in accordance with the rules of the Company in effect at the time of such replacement.

Conditions

1. Agency has no authority to deliver any policy unless the applicant therein is, at the time of delivery, in good health and insurable condition.

2. Notwithstanding any other provision of this agreement, regarding any policy listed in this agreement's Commission Schedule Individual Life Policy Endorsement, Agency shall not, to induce any person to insure with Company, pay or allow or offer any illegal rebate of premium or other consideration due and not specified in the policy.

THIS ENDORSEMENT MAY BE MODIFIED OR CANCELED BY THE COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE.

The provisions of this endorsement supersede any provisions of prior endorsements.

Agency is responsible for ensuring that no business is solicited by any representatives until that representative is authorized to represent the Company and this endorsement is in effect.

Symetra Life Insurance Company
Individual Life Valued Partnership Bonus Endorsement

The purpose of this Schedule is to establish the terms and conditions under which Agency will be paid additional compensation for sales of products issued by Company through its Individual Department:

Monthly Calculation

1. The company will pay an additional [***]% on total net AFYP for the month.

2. The AFYP amount used to calculate the monthly bonus is determined as the YTD AFYP amount, less the AFYP used in a previous monthly bonus calculation.

Payment

1. The bonus will be paid by the end of the month following the month in which it was earned.

2. A portion of the Agency bonus based upon Variable AFYP will be paid through the Broker Dealer.

3. Agency bonuses earned with multiple stat numbers will be paid to the supervising stat number.

Definitions

1. For purposes of this endorsement, Agency production is production from itself and all agencies affiliated with Agency during any period of the calendar year.

THIS AGREEMENT MAY BE CANCELED OR MODIFIED BY THE COMPANY AT ANY TIME BY GIVING THE AGENCY WRITTEN NOTICE.

_____
Endorsement Effective Date

_____   _____
Agency Name   Stat Number

_____

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Symetra Life Insurance Company
Life Commission Schedule Endorsement
Financial Institution
Individual Life Policies

Box checked indicates the products to be distributed through this agreement.

o **Symetra Term Life**

	Commission Percentage
10 Yr Level Term	[***]% of Annual Premium less policy fee
15 Yr Level Term	[***]% of Annual Premium less policy fee
20 Yr Level Term	[***]% of Annual Premium less policy fee
30 Yr Level Term	[***]% of Annual Premium less policy fee

o **Symetra Accelerated Universal Life**

Age	Commission Percentage on Annual Premium	Life Expense Allowance (if applicable)	Total Payout
First Year			
0-80	[***]% premium up to 1st Annual Target	[***]% of Commission	[***]% up to Target
0-80	[***]% on Premium over Target	[***]% of Commission	[***]% of Premium over Target
Renewal			
0-80	[***]% of Premium	[***]% of Commission	[***]% of Premium
Service Fee Period	**Percentage of Premium**		
7th & subsequent policy years	[***]%	n/a	[***]%

• **Life Expense Allowance** (if applicable): Paid on Accelerated UL first year and renewal commissions. Over-ride is equal to [***]% of the base commission.

• **Term Riders on Accelerated Universal Life** — First Year & Renewal Commissions
  2nd through 6th policy years   Same Rate as Base Policy

SUPPLEMENTAL BENEFITS	Available With	Commission
Accidental Death Benefit	Term Life, Accelerated Universal Life	Same First-Year Rate as Base Policy
Waiver of Premium	Term Life, Accelerated Universal Life	Same First-Year Rate as Base Policy
Insured Children's Benefit	Term Life, Accelerated Universal Life	50% of premium

Not all products are filed in all states. Contact your local SYMETRA office for further information.

THIS ENDORSEMENT MAY BE MODIFIED OR CANCELED BY THE COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE.

Agency is responsible for ensuring that no business is solicited by any representative until that representative is authorized and appointed to represent Company.

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Basic First-Year Commissions

TERM POLICIES AND RIDERS	
Simplified Issue	
SYMETRA TERM LIFE INSURANCE	
10-Year and 20-Year Level Term	[***]% of Annual premium less policy fees
SUPPLEMENTAL BENEFITS	
Accidental Death, and Waiver of Premium	Same First-Year Rate as Base Policy
Insured Children's Benefit	[***]%

Basic Renewal Commissions 2nd through 4th Policy Year

TERM POLICIES

2nd policy year	[***]%
3rd policy year	[***]%
4th policy year	[***]%
5th and later policy years	[***]%

Not all products are filed in all states. Contact your local Symetra office for further information.

THIS ENDORSEMENT MAY BE MODIFIED OR CANCELED BY THE COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE.

Agency is responsible for ensuring that no business is solicited by any representative until that representative is authorized and appointed to represent Company.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Symetra Life Insurance Company
Annualized Commissions Endorsement
For Financial Institutions
Individual Life Policies

Obligation

1. Agency agrees to pay Company, on demand, the amount of any advances, if applicable, hereunder then remaining unearned by Agency and/or any sub-Agency supervised by Agency.

2. As security for repayment, Agency grants Company a security interest in each of the following (hereafter collectively referred to as the "collateral"):

   a. rights to all future commissions due from Company and proceeds from the sale or other disposition of the commissions.

   Agency authorizes Company, at any time it deems itself insecure, to receive and retain all such collateral until the advances have been repaid.

3. Upon termination of Agency Agreement, the commuted value of all future Life and Health commissions, as determined by Company, may at the discretion of Company, be applied to offset advances owned by Agency and/or any sub-Agency supervised by Agency. Upon receiving written notice from Company that such action has been taken, Agency will immediately pay Company the balance of advances remaining unearned by Agency and/or any sub-Agency supervised by Agency.

Exclusions

The following Individual Life policies are not eligible for annualized commission advances:

1. Symetra's Flexible Premium Variable Life policies.

2. Other policies as the Company may designate.

Payment Schedule

Payment

Subject to Company requirements and the requirements of this endorsement, a portion of certain basic first-year commissions may be paid in advance of the date of receipt of premiums on which they are to be computed.

Calculations

1. The following schedule shall apply in computing the amount of basic first-year commission (including any applicable advances) to be paid for eligible policies:

Mode of Payment of First-Year Premium		Basic First-Year Commission (Including Advances) To Be Paid
Semi-Annual	[***]	Commission on Minimum Semi-Annual Premium
Quarterly	[***]	Commission on Minimum Quarterly Premium
List Bill, Lifeco-Matic, Payroll Deduction, EFT, Credit Card & Direct	[***]	Commission on Minimum Monthly Premium

2. If applicable, the Company will advance the lesser of the amount annualized according to the mode of payment listed above, or $5,000 of basic first-year commission per eligible policy

THIS ENDORSEMENT MAY BE MODIFIED OR CANCELED BY THE COMPANY OR AGENCY AT ANY TIME BY PROVIDING WRITTEN NOTICE.

The provisions of this endorsement supersede any provisions of prior LSA-114 and LSA-289 endorsements.

Agency is responsible for ensuring that no business is solicited by any representatives until that representative is authorized to represent the Company and this endorsement is in effect.

Endorsement Effective Date: _____

Agency Name: _____   **Stat Number:** _____

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

SCHEDULE F

Service Level Guidelines
CIA Insurance Agency (CIA)

Sec. 1. Sales Distribution Requirements:

1. Provide details for website capabilities for operational and agent use.

2. Sales ideas and design shall be approved by CISC Distribution and CIA Compliance

3. Carrier must allow CIA to perform due diligence on the operational processes of the carrier

Sec. 2. Licensing Requirements

1. Identify process and timeline for agent appointments

2. Provide details regarding capabilities of on-line access to agent appointments and background checks

3. Provide capabilities regarding licensing status website for CIA use

4. Explain current availability of continuing education support on-line

5. Carrier must accept common agent appointment form

6. Carrier will accept a data feed to appoint, renew appointments and effect updates to license expiration updates without copies of licenses (CIA will maintain a copy of each agent's license or a copy from NIPR Producer Data Base and provide them for audit purposes)

Sec. 3. Operational Service Support and Paperwork Requirements

1. Provide details of new business processing timeline and standards

2. Carrier must utilize the common Good Order Requirements of CIA.

3. Carrier must accept daily transmission of electronic image paperwork through FTP protocol as original documents (only original transfer documents will be provided).

4. Carrier must comply with CIA disclosure language and Regulation H requirements by re-printing or modifying materials.

5. Carrier must adhere to processing good order new business standards of [***]% within [***] and [***]% within [***]. Hourly standards shall be measured during Business Days.

6. Carrier must adhere to good order in-force service request standards (including agent of record changes) of [***]% within [***] and [***]% within [***]. Hourly standards shall be measured during Business Days.

7. Carrier must send out any good order cash disbursement within 5 Business Days of receipt.

8. Carrier must provide dedicated call center sales support during acceptable and agreed upon business hours with [***]% of calls answered within [***] and [***]% of calls answered.

9. Carrier must provide dedicated customer call center during acceptable and agreed upon business hours with [***]% of calls answered within [***] and [***]% of calls answered.

10. Carrier must provide a dedicated Operational Relationship Manager for day-to-day issues and resolution.

11. Carrier NIGO items must be communicated within [***] of identification via approved communication method and schedule.

Sec. 4. Premium Collection:

1. Carrier must maintain and own reconcilement of a Chase commercial Direct Deposit Account for premium collection in each of our footprint states

2. Carrier must support settlement date requirements within CISC and CIA processing standards

Sec. 5. Requirement for Commission Payments

Carrier to pay up-front commissions and must provide a sample commission statement

Sec. 6. Technology Requirements

1. Carrier must provide details on capability relating to data sharing

    • Internet

    • Remote dial-in

    • Direct company interface

2. Carrier must provide an Internet capability to be available to customers with account information and transaction history

3. Carrier to provide description of data interface capabilities to receive transaction data

    • ACORD standard imports

    • NAVA/NBfA standard imports

    • Other

4. Carrier must provide an Internet capability for CIA sales support inquiries. The website must provide customer level account information, including rate, balance, titling and transaction history

5. Carriers must accept daily transmission of electronic image paperwork through FTP protocol

6. Carrier must deliver transaction and account detail information on a daily basis in either the standard NSCC formats or CIA proprietary format as agreed upon by technology support staff

7. All data transmissions must be in production status by the first day that products are available within the Chase distribution channel

8. Carrier must comply with Chase vendor management guidelines as set forth in the JPMorgan Chase & Co. IT Risk Management Policy for Outside Service Providers ("Risk Management Policy") and JPMorgan Chase & Co.'s Consolidated IT Risk Management Requirements for Outsider Service Providers ("Risk Management Requirements") attached hereto and as may be amended by Chase from time to time, evidenced by completion of any applicable bank questionnaire and/or due diligence process. The vendor management requirements have been developed by Chase in order to protect information about its Customers and are security measures and industry best practices aimed at safeguarding such Customer information.

JPMorgan Chase & Co.
IT Risk Management Policy for
Outside Service Providers

Last Revised: August 2, 2005
Version: 1.1

Information Protection Policy

Information resources must be protected in accordance with all applicable laws and regulations, and in accordance with their value to JPMorgan Chase & Co ("JPMC" or "the firm").

Protocols must be established, applied, and maintained, that prevent the unauthorized disclosure, modification, or disruption of personal, sensitive, critical, or otherwise privileged information, and that detect and respond to potential information security breaches. The confidentiality, integrity, and availability of personal, sensitive, critical, or otherwise privileged information must be ensured in accordance with this Policy, JPMC's stated business objectives, the JPMC Consolidated IT Risk Management Requirements for OSPs (the "Consolidated OSP Requirements"), and applicable laws and regulations.

Any and all security features, mechanisms, and controls used to protect information resources must comply with this Policy and the Consolidated OSP Requirements. All use of open source software must be in accordance with requirements and processes set forth by the Open Source Review Board.

Exceptions to these policies and the Consolidated OSP Requirements must be sought and approved in writing from JPMC through JPMC's designated processes.

1.0   User Related Information Security Policies

The term "User" is defined as a person or individual who has received authorization to access and use specific JPMC information/data.

1.1   Privacy and Monitoring

In the ordinary course of business, JPMorgan Chase may monitor or examine, in accordance with applicable laws and regulations, any User's usage of JPMC'S information resources at any time, for any reason, and without prior notice.

Users, other than customers, should have no expectation of privacy in using any of JPMorgan Chase's information resources, subject to applicable laws and regulations. By using JPMorgan Chase's information resources, Users knowingly consent to their usage being monitored and examined, and acknowledge JPMorgan Chase's right to conduct such monitoring, including, but not limited to, retrieving, reading, inspecting, and disclosing any information therein.

1.2   User Responsibilities and Conduct

All Users are expected to exercise reasonable precautions to protect JPMorgan Chase's information resources.

Users are expected to use information resources for authorized purposes only in accordance with the JPMC IT Risk Management Technology Usage Policy, Inappropriate Uses of Information Resources, and the Consolidated OSP Requirements.

Certain references in the Technology Usage Policy are to JPMC internal documents, and, for purposes of the OSP complying with that policy, those references must be interpreted as follows: (a) the "IT Risk Management Policy" means this document; (b) "Code of Conduct" means OSP's own employee handbook, code and rules, which must be consistent with this document, the Consolidated OSP Requirements and applicable laws, regulations, and governmental policies; (c) "Inappropriate Uses of Information Resources" means the document provided by JPMC and the Technology Usage Policy; (d) "Information and Contracting Standard" means OSP's own standards for acquiring information and technology for use by OSP for JPMC and its other customers and business partners software, which standards must be commercially reasonable and designed to protect JPMC information and rights; (e) "Cryptographic Standard" means Section 1.3 of the Consolidated OSP Requirements; and (f) "Median Retention and Destruction Standard" means Section 5.4 of the Consolidated OSP Requirements.

1.3   Outsourced Business Activities Documentation

The OSP's use of any subcontractors must be documented and approved by JPMC. The OSP must conduct due diligence examinations of its subcontractors to ensure compliance with this Policy and with the Consolidated OSP Requirements.

1.4   External Access for OSPs

All access to the JPMorgan Chase network must terminate in a perimeter Third Party Security Domain. Access forwarded beyond this Security Domain must conform to, adhere to, and remain in accordance with the appropriate controls and requirements defined in the Network Perimeter Security Standard.

Individual users and systems affiliated with OSPs must be authorized by JPMorgan Chase to access JPMorgan Chase information resources.

OSP personnel who have been granted access to JPMorgan Chase information resources must have an ID and an identity in the corporate directory.

2.0   Asset Control Policies

2.1   Information Classification

Information security classifications and detailed criteria for their application, including upgrading, downgrading and removal, must be established to protect against unauthorized disclosure and/or modification of information resources.

Information security classifications and their criteria for application must meet or exceed requirements or stipulations set forth in applicable laws, regulations, and governmental policies, and must also comply with relevant JPMC policies and the Consolidated OSP Requirements.

2.2   Asset Management

Tangible information resources must be accounted for using accepted methods and practices of inventory control.

Inventory control methods and practices employed must comply with relevant corporate policies, including but not limited to, Section 1.2 of the Consolidated OSP Requirements.

3.0   Personnel Security Policies

3.1   Separation of Duties for Security-Related Functions

No individual shall be allowed to amass, retain or be granted sufficient security-related information, responsibilities, oversight, knowledge, functionality or access to enable or allow the successful commission of fraudulent, criminal, or otherwise unauthorized functions by that person acting alone.

Methods and practices employed must comply with Section 5.2 of the Consolidated OSP Requirements.

4.0   Security Awareness Policies

Information security awareness programs shall be developed to ensure that all Users are provided relevant and timely guidance and awareness information.

Information security awareness programs shall be presented to all Users, as described above, on a reasonable and timely basis as information security policies, standards, procedures, system build or compliance measurement documents, requirements, or other criteria change, or as applicable laws, regulations or corporate policies dictate.

4.1   Security Acknowledgement Banners

To prevent inappropriate usage and unauthorized access of any JPMorgan Chase restricted-use system, the User logon routine must include the appearance of an on-screen notification message that requires explicit action on the part of the User prior to being granted access to the system.

The notification message must inform the User that access to the system is restricted, and that taking the required explicit action to gain access constitutes an acknowledgement and acceptance of the terms of information resource usage expressed in relevant JPMC policies, the Consolidated OSP Requirements, and applicable laws and regulations.

5.0 **Physical and Environmental Information Security Policy**

The physical security of JPMorgan Chase's tangible information resources must be ensured to the degree possible by applying reasonable means of protection against physical dangers, including but not limited to unauthorized access, damage, or theft by Users and/or other persons.

The environmental security of JPMorgan Chase's tangible information resources must be ensured to the degree possible by applying reasonable means of protection against environmental dangers, including but not limited to the introduction of extreme humidity or dryness, static charges, dirt, dust, smoke, or other harmful pollutants or conditions into the resident environment.

Physical and environmental protection measures must be developed, maintained, operated, and supported within parameters and according to standards established by JPMC, including in the Consolidated OSP Requirements, and applicable laws and regulations.

6.0 **Systems Development and Maintenance Policies**

6.1 **Systems Development and Support**

Systems, including infrastructure, business application and user-developed systems, must be developed, maintained, operated, and supported within a structured and documented process, including in compliance with JPMC stated business objectives, Section 4.2 of the Consolidated OSP Requirements, and applicable laws and regulations.

6.2 **Change Management**

All changes to systems, including infrastructure, business application and user-developed systems, as well as the introduction of infrastructure technology products, must be controlled through an approved lifecycle methodology consistent with industry best practices. The approved lifecycle methodology must ensure that processing environments are established and maintained using controls that are commensurate with the environment's criticality, facilitate isolation of production processing environments from each other and from non-production environments, and require changes to controlled environments to be tested and approved.

Change management controls, processes and procedures must be established, maintained and executed, including in accordance with JPMC stated business objectives, Section 5.3 of the Consolidated OSP Requirements, and applicable laws and regulations.

6.3 **Application Security**

Applications must be developed, maintained, operated, and supported within parameters and according to industry best practices, JPMC stated business

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objectives, the Consolidated OSP Requirements, and applicable laws and regulations.

Application-related services, including but not limited to databases, web servers, and web services, must be implemented, maintained, operated, and supported within parameters and according to industry best practices, JPMC stated business objectives, the Consolidated OSP Requirements, and applicable laws and regulations.

7.0   **Communications and Operations Management Policies**

7.1   Email and Instant Messaging

Precautions and protocols must be established to secure and protect text-based information transmitted by email, instant messaging, and other electronic means, and to secure and protect other information resources, including but not limited to systems and hardware, used in the support, storage, transmittal, and/or appropriate destruction of that information.

Any and all precautions and protocols established to protect, secure, transmit, store, or appropriately destroy electronic, text-based communications and to protect the tangible information resources used in support roles must be in accordance with industry best practices, JPMC stated business objectives, the Consolidated OSP Requirements, and applicable laws and regulations.

7.2   Media Handling and Destruction

Physical media that contains or formerly contained information belonging to JPMC must be handled, stored, and destroyed as needed or required in accordance with JPMC stated business objectives, Section 5.4 of the Consolidated OSP Requirements, and applicable laws and regulations.

Only appropriately authorized personnel or Users shall use, handle, store, or destroy physical media that contains or formerly contained information belonging to JPMC.

7.3   Protection Against Malicious Software

The introduction and proliferation of malicious code, must be defended against through an application or establishment of reasonable and accepted devices, software, protocols, or other means, and the continual maintenance and upkeep of those means.

With regard to malicious code, any and all means employed to protect and secure JPMorgan Chase information resources must be established, applied, and/or utilized in accordance with JPMC stated business objectives, Sections 4.1, 4.2 and 5.6 of the Consolidated OSP Requirements, and applicable laws and regulations.

7.4   Authorized Computer Equipment and Storage Media

Only JPMC approved computer equipment or storage media, or that which is owned by third parties under contractual agreement with JPMorgan Chase, must be used to store, process or transmit non-public JPMorgan Chase information.

All JPMC approved computer equipment or storage media, or that which is owned by third parties and used under contractual agreement with JPMorgan Chase, must be utilized in accordance with business objectives, IT Risk Management Policies and Standards, and applicable laws and regulations.

7.5   Vulnerability Management

Historical, existing, and emerging vulnerabilities within or external to networks, systems, and other information resources must be managed and/or monitored to ensure the on-going safety, security, and integrity of the systems and the information they contain and transmit.

Any and all means of managing and monitoring identified vulnerabilities must be established, applied, and/or utilized in accordance with industry best practices, JPMC stated business objectives, and Section 3.2 of the Consolidated OSP Requirements, and applicable laws and regulations.

7.6   Security Event Management

Security-related events that affect or threaten to affect JPMorgan Chase information resources must be categorized, logged, monitored, and retained in accordance with industry best practices, JPMC stated business objectives, Section 5.7 of the Consolidated OSP Requirements and applicable laws and regulations. Precautions and protocols must be established that ensure the availability and integrity of the monitoring logs.

7.7   Incident Response Management

An incident response capability must be established that ensures the effective identification, prioritization, escalation, and containment of and recovery from information security incidents.

All activities established to respond to information security related incidents must be applied and/or utilized in accordance with industry best practices, JPMC stated business objectives, Section 5.7 of the Consolidated OSP Requirements, and applicable laws and regulations.

8.0   Access Control Policies

8.1   General Access and Use

External publication, distribution, or dissemination, in any medium, including via electronic media, of JPMorgan Chase-owned information requires prior approval from JPMC.

Access to JPMorgan Chase's information resources must be granted to authorized Users only that are authorized in accordance with the Consolidated OSP Requirements and other JPMC documented standards and processes.

Access to JPMorgan Chase information resources must be commensurate with and aligned to the User's job function, role, and responsibilities.

All access to and use of JPMorgan Chase information resources must be for authorized purposes only.

8.2   User Access Management

User access authorization protocols, processes, and procedures must be defined and documented, and must be established, implemented, and maintained in accordance with JPMC stated business objectives, Section 5.1 of the Consolidated OSP Requirements, and applicable laws and regulations.

User access authorization protocols, processes, and procedures must be crafted to prevent unauthorized access to JPMorgan Chase information resources and to facilitate security incident detection and response.

8.3   Network Security

A Network Security capability must be established that ensures and maintains the confidentiality, integrity and availability of the JPMC information network with regard to or in the event of: changes to the network operating systems, applications, configuration, devices, management, or system architecture; component or system failure; inappropriate or unauthorized penetration or use; exploitation of vulnerabilities; theft; physical destruction; or other maintenance or security-related situations, threats, disruptions, or events.

The Network Security capability must include appropriate deployment, monitoring, assessment, review, maintenance, testing, and approval processes to ensure continued protection of JPMC information resources.

Network security processes and procedures must be defined and documented, and must be established, implemented and maintained in accordance with JPMC stated business objectives, Section 3.0 of the Consolidated OSP Requirements, and applicable laws and regulations.

8.4 **Operating System Security**

Computer operating systems that exist on or ancillary to any and all JPMC networks must be architecturally approved by JPMC.

Computer operating systems must be documented, implemented, configured and maintained in accordance with JPMC stated business objectives, Section 2.1 of the Consolidated OSP Requirements, and applicable laws and regulations.

8.5 **Cryptographic Controls**

Cryptographic controls must be established to prevent unauthorized disclosure or modification of JPMC information resources.

The application of cryptographic controls to information resources must be based on information classification and technology risk, as well as applicable laws and regulations.

Cryptographic controls must be maintained and applied in accordance with Section 1.3 of the Consolidated OSP Requirements.
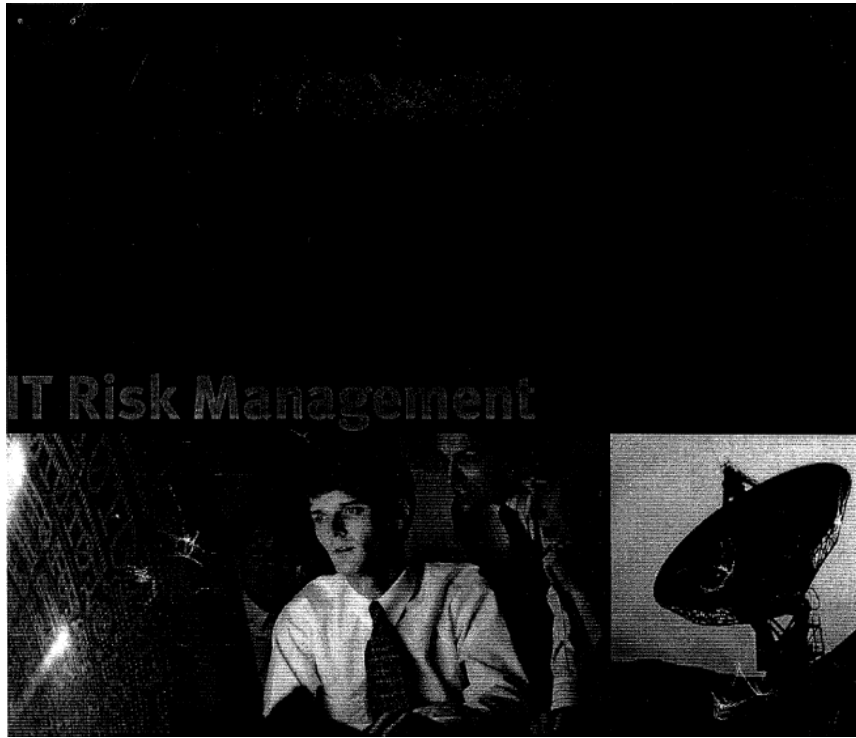
JPMorgan Chase & Co.'s Consolidated IT Risk Management Requirements for Outside Service Providers

Last Revised: July 18, 2005

Version: 1.3

JPMorganChase

Content

Introduction

These consolidated requirements are intended to support and provide further detail on how Outside Service Providers (OSPs) must implement the requirements set forth in the JPMorgan Chase (JPMC) IT Risk Management (ITRM) Policy for OSPs. JPMorgan Chase may update these requirements from time to time to be consistent with its internal policies, standards and other requirements. In any event, an OSP is required to meet its obligations under applicable law and any agreements in effect between the OSP and JPMorgan Chase or any affiliate, which agreement may refer to the JPMorgan Chase IT Risk Management Policies for OSPs or these requirements.

These requirements are not intended to be comprehensive statements of how OSPs should implement the JPMorgan Chase IT Risk Management Policies for OSPs, comply with their contractual obligations to JPMorgan Chase and affiliates, or comply with applicable law. A material breach of these requirements and/or the JPMorgan Chase IT Risk Management Policies for OSPs is a material breach of the agreement(s) under which an OSP agrees to comply with JPMorgan Chase Policies and/or Standards. These requirements do not limit the scope of an audit by JPMorgan Chase, since compliance with these requirements will not necessarily be sufficient to protect JPMorgan Chase information resources. Nothing in these requirements or the JPMorgan Chase IT Risk Management Policies for OSPs shall create any rights in OSP or impose any liability on JPMorgan Chase or its affiliates by contract, reliance or otherwise. Any costs of compliance with these requirements and the JPMorgan Chase IT Risk Management Policies for OSPs will be paid by the OSP without additional charge under any agreement OSP may have with JPMorgan Chase or any affiliate.

These requirements support and facilitate compliance with relevant laws and regulations of the countries in which JPMorgan Chase conducts business. JPMC regional IRMs relying in part on and working with appropriate support from JPMC Information Technology (IT) Risk Management, JPMC Legal, JPMC Compliance, and JPMC Government Relations, are responsible for ensuring that additional controls, arising out of laws and regulations in their respective regions not covered by these control requirements, are identified and complied with. Where local laws and regulations require controls that are more restrictive than those identified in these requirements, those more restrictive control requirements must also be complied with. In the event of a conflict, the control requirements of this document overrule the local laws and regulations, unless the local laws and regulations are more restrictive.

1.0   Information Classification and Protection

    1.1   Information Classification and Protection

Objective: Outside Service Provider (OSP) has appropriate disclosure risk categories that are assigned to systems, applications, or locations where JPMorgan Chase data is stored or processed.

1. Highly Confidential information is defined by JPMorgan Chase as: Information of high value or sensitivity that must be closely controlled and accounted for from creation to destruction.

2. Confidential information is defined as: Information that must be protected from unauthorized disclosure to internal and external individuals. Includes Non-public personal information and sensitive personal data as defined in any applicable laws or regulations.

3. Personal information must be classified as either Highly confidential or Confidential information, and includes the following types of information:

   - First name or initial and last name
   - Physical address
   - Email Address
   - Telephone Number
   - Client Contact Person Name
   - Family Member Names
   - National Identifier, including Social Security Number
   - Tax file number
   - Driver's License number
   - Passport number
   - Account number
   - Credit or debit card number
   - User name or ID in combination with any required security code (including mother's maiden name), access code, personal identification number) or password that would permit access to an individual's financial account.
   - Biometric information, such as fingerprints
   - Photographs

4. JPMorgan Chase must approve the use of personal information in non-production environments, and must be secured using controls commensurate with those of the production environment.

5. Suppliers that perform work for JPMorgan Chase or have access to Confidential or Highly Confidential information, or apply for remote access to JPMorgan Chase's network, are subject to security background checks, including drug testing and fingerprinting, where permitted by law. Results must be evaluated prior to work commencing.

6. An OSP must maintain appropriate staffing to support the control environment.

7. An OSP must not release JPMorgan Chase information to third parties without JPMorgan Chase approval and a legal agreement with the third party.

8. An OSP's subcontractors, or other third parties, must comply with JPMorgan Chase Standards as the OSP is required to comply. An OSP's subcontractors may be subject

to JPMorgan Chase's review at JPMorgan Chase's discretion. The review may include evidence of financial, technical, and operational controls.

1.2 Asset Management

Objective: Establish control requirements to ensure effective management of information and technology (IT) assets and to ensure that assets are accounted for.

1. Establish and maintain an inventory of information technology assets. The listing should include:

   a. All applications, software, databases, network and network security infrastructure devices, access points, circuits and other hardware type assets.

   b. All User IDs for User's of the systems

   c. Physical and logical locations.

   d. Physical and logical diagrams.

1.3 Cryptography

Objective: Cryptographic controls must be strong enough to protect the data prescribed, and must be deployed to assure the Confidentiality, integrity and availability of JPMorgan Chase information.

1. All Highly Confidential and Confidential information must be encrypted, including authentication credentials, while in transit over any network or stored on any device.

2. A secure key management process must be employed and comply with local restrictions and regulations.

2.0 Infrastructure Services Standards

2.1 Operating Systems

Objective: Ensure that the operating system(s) is logically protected from unauthorized access and transactions.

1. Global Security Settings or parameters must be documented as appropriate to each operating system in use. System standard builds must include these settings.

2. Operating systems should be updated to the latest security release.

2.2 Security Acknowledgement Banner

Objective: Discourage inappropriate usage and unauthorized access to JPMorgan Chase related information by providing a basis for action against anyone disregarding the banner's message.

1. OSP should provide a visual banner on workstations and internal networking devices to warn against unauthorized and inappropriate access. It must be displayed to Users prior to system login and remain on the screen until action is taken to acknowledge the message.

2. A similar security acknowledgement banner must be displayed to Users accessing publicly accessible interfaces that provide access to internal systems, including the remote access VPN.

3.0   Networking and Perimeter Control

3.1   General Network Security

A.   Objective: Ensure that network and security infrastructure are configured to prevent unauthorized access to the device(s), and are deployed in a manner which will not place JPMorgan Chase information or assets at risk.

1.   OSP should have policies and standards that prevent unauthorized infrastructure devices to be added to their network without formal approval.

2.   All network security monitoring devices, including network intrusion detection sensors, must be deployed in such a manner that a failure of a particular device does not cause an interruption to the monitoring functionality that the device provides.

3.   Security gateways must fail "closed" such that no unauthorized traffic passes through the security gateway even if the security gateway cannot communicate with an associated management station.

4.   Networks and control requirements for access between networks must be segregated to ensure appropriate authorized and controlled communications (e.g., create domain classifications).

5.   Unused network interfaces and physical ports on network and security infrastructure devices must be disabled.

6.   All network and security infrastructure devices must be configured to prevent unauthorized access (whether in-or out-of-band) to management, administrative, or monitoring functions.

7.   A Quality Assurance process should be defined to minimize the risk of errors or unauthorized functionality being configured into security gateways.

8.   All network and security infrastructure devices must have their internal clocks set accurately and be synchronized, directly or indirectly, to an official time source.

9.   Network and security infrastructure devices must be configured with approved and authorized baselines.

10.   All authentication, authorization, and audit services used to control and record access to network and security devices must be deployed such that a failure of a particular instance of the service does not cause an interruption to, or reduce the reliability of, authentication, authorization and audit functionality.

B.   Objective: Prevent activation of unnecessary services.

1.   The following services must be reviewed and considered for deactivation:

a.   Simple Network Management Protocol (SNMP)

b.   Domain Name Service (DNS)

c.   Dynamic Host Configuration Protocol (DHCP)

d.   Windows Internet Name Service (WINS)

e.   Hypertext Transfer Protocol (HTTP)

f.   File Transfer Protocol (FTP)

g.   Simple Mail Transfer Protocol (SMTP)

h.   Simple TCP/IP Services

i.   Other services such as Gopher, Pop3, IMAP

3.2 Vulnerability Assessment and Remediation

Objective: All network and telecommunication connections must be identified and regularly assessed for vulnerabilities.

1. All devices attached to the network, including network and security infrastructure devices and telecommunication connections must be assessed.

2. The frequency of assessment must be determined by:

 a. The security domain in which an application or device is deployed.

 b. The business criticality of the data being processed.

 c. The information sensitivity classification of the data being processed.

3. The minimum frequency of assessment for devices conducting JPMorgan Chase business is 90 days.

3.3 Remote Access

Objective: Ensure that remote access Users use an authorized and approved solution for remote access.

1. Remote access through the use of two factor authentication is required for data classified as Confidential or Highly Confidential.

2. All remote access Users and devices must be appropriately authorized and authenticated using an approved two-factor authentication mechanism to reliably establish a User's identity, and to ensure full accountability for all actions performed under that identity.

3. All remote access via a shared network must be encrypted.

3.4 File Transfer

Objective: Ensure that file transfer solutions are capable of terminating, validating, and verifying the integrity of the data.

1. File transfer devices that send or receive data directly with third parties must terminate communications before passing the file along to other internal devices.

2. File transfer solutions must be capable of encrypting communications, both data and command.

3. File transfer solutions must provide confirmation of delivery at the final destination.

3.5 Intrusion Protection/Detection, Monitoring

Objective: Ensure that all network and security infrastructure devices are monitored to verify compliance with approved baselines, and that event-monitoring is near real time in frequency.

1. Intrusion Detection/Protection (IDS) devices should be placed at all entry and exit points of the security gateways.

2. Network IDS devices must have visibility of all traffic within the security domain.

3. Compliance monitoring tools must be actively running on or against the device or appliance to inspect the configuration of the operating system.

4. All network devices must be running or subjected to an event-monitoring solution.

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3.6 Logging

A. Objective: A log or audit trail of all management activity, including configuration changes, must be maintained. Logs of successful and unsuccessful connection attempts must be available.

1. The Audit trails must be reviewed and all exceptions investigated in accordance with Service Level Agreements.

2. Audit trails must be preserved at least 90 days.

3. Audit trails must be retrievable for a period of at least one year.

4. All infrastructure devices must perform extensive logging and send the details to central log collection solution(s).

5. Logging should not be interrupted due to single point of failure.

B. Objective: Identify and respond to suspicious connection activity.

1. Event alerts must be sent to a central console for review and subsequent response.

2. Firewall logging must be at each tier and be protected from unauthorized access, modification, destruction and activation/deactivation.

3. Audit logs must be generated to account for the following events: all User logins, Admin logins via privilege management applications such as "su" and "sudo", Policy and configuration changes, and User account creation and deletion.

4. Firewall policy logs must capture: Source and destination ports and IP addresses, Date and Time (including timezone), Session termination, Action — permitted or denied, ID of firewall enforcement device, firewall interface, reference to a specific firewall policy or rule responsible for the action.

C. Objective: Ensure that configurable systems log all significant security related events.

1. Network devices (e.g., routers and switches) must be configured with logging and auditing features.

2. Auditing must be enabled for network, system, and connection sessions.

3. Network protocol traffic activities, User system activity, system management, and security management activities should be logged.

4. Logs must be reviewed in a periodic and timely manner.

5. Logs must be protected from unauthorized access, modification, destruction and activation/deactivation.

6. System storage structures, creation, alteration, and deletion of any database must be audited.

D. Objective: Log entries must provide sufficient information to facilitate investigation and potential prosecution or civil remedy pursuant to security breaches.

1. The following must be audited:

    a. Enabling and disabling of audit functionality.

    b. Any updates and deletion of audit information.

2. Minimum information to be included in audit trails:

    a. The User ID associated with the audit record.

    b. The change that was made, including the command that was issued.

    c. A timestamp (including date and time zone) of when the command was issued.

    d. Whether the command was successfully executed or not.

3. Minimum information to be included in infrastructure device logs:

    a. Details about the destination device/service that is being accessed.

    b. Details about the source device that initiated the connection.

    c. Authentication/authorization details if applicable.

    d. Timestamp.

4. Timestamps must be configured to show time zone and milliseconds to permit the most accurate time stamp to be generated.

5. Audit trails must not be stored solely on the device that created the records.

3.7 Firewall

Objective: Protect corporate assets and customer data by standardizing on a proven firewall technology that is scalable, stateful, application-aware, and provides packet-filtering performance.

1. Firewall strategies must be multi-tiered, with well-defined functionality for logging, management, and enforcement in each respective layer.

2. Firewalls must be capable of stateful packet inspection of OSI layers 3 (Network) and 4 (Transport).

3. A resilient firewall infrastructure solution must be used to reduce or eliminate network and operational downtime due to a single point of failure.

4. Firewalls must:

    a. be protected from unnecessary access;

    b. be set to "deny all" access unless specifically allowed; and

    c. not provide for any unnecessary functions or services.

5. Firewall rule sets and configurations must be recertified on a regular basis.

6. Firewall rule sets and strategy should be documented to facilitate recertification and allow consistent enforcement of rules.

7. Administration of firewall devices, policy, and configuration changes should be limited to authorized Users and based on necessary job responsibilities.

3.8 Router/Switch

A. Objective: Ensure the protection of network router devices by controlling their access.

1. Access to routers/switches must be controlled from both a physical and network perspective.

2. Roles and responsibilities of Users accessing network devices must be clearly defined. Appropriate permissions must be granted for logging into devices.

3. Production routers/switches must be in secure facilities and communications rooms.

B. Objective: Provide strong authentication and non-repudiation for Users logging into routers/switches.

1. All Users that are involved with router maintenance must have individual User IDs.

2. Users must be centrally authenticated.

C. Objective: Provide a secure infrastructure for management servers, to minimize the threat of unauthorized access to network devices.

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1. A separate network should be created for managing network devices.

2. All management traffic must pass through a firewall which has filtering and logging enabled.

3. Configuration baselines and procedures must be established and documented to verify and certify devices before placement into production environments.

4. Network device configuration files must be regularly reviewed to ensure compliance with security Standards, thereby minimizing risk of unauthorized access.

5. All routers and switch rule sets must be reviewed once every quarter.

3.9 Backups

Objective: Ensure that information to be archived is moved to an off-premises location.

1. Backup data must be treated as the original data and have the same reading/copying rights and data protection.

4.0 Application Security Standards

4.1 Web Services

A. Objective: Prevent unauthorized access to Web Services.

1. All inbound communications to devices must be restricted to the assigned public IP address of the application.

2. Services with source address restrictions must not run on the same server as a device that has services open to the Internet.

3. All external and network traffic originating from any given security domain (or tier) must terminate in the next security domain (or tier) before being passed on.

B. Objective: Ensure that where authentication is required it is performed in an internal device.

1. Where no authentication is required, an application must ensure that User sessions are contained within a given security domain.

2. Generic proxy usage that forwards traffic beyond the internal network must not be used.

3. Payload must be scanned for malicious code prior to relaying the file into the network.

4.2 Web and Client/Service Application Development

Objective: Ensure that application development procedures include appropriate controls to prevent malicious code and unauthorized access.

1. All client side data should be inspected (data type, size, and composition), including URL parameters, cookies, and hidden fields before passing to command shells, interpreters, or external programs.

2. Scripts must ensure buffer overflow conditions can not be exploited.

3. Personal information (such as account number, National or social security number, birth date) should not be fully displayed on a screen.

4. Penetration testing should be performed annually for all Internet facing applications.

4.3 Database Security

Objective: Ensure that no one person with information security-related responsibilities can obtain control of information resources, such that the one person could successfully commit fraudulent or otherwise unauthorized functions without collusion with others.

1. Databases must have a set of logical roles to perform key responsibilities.

2. Network services to databases must be protected using authentication controls.

3. Database products must maintain transactional integrity of the database objects.

4. Maintain logical separation between JPMorgan Chase information and any other customer's information.

5.0 Operations Security Standards

5.1 User Access Management

Objective: Prevent unauthorized access by implementing controls to authenticate all Users to JPMorgan Chase systems prior to gaining access.

5.1.1 User ID Management

1. User Access procedures must be documented that identify User roles and their privileges, how access is granted, changed and terminated, and logging/monitoring requirements and mechanisms

2. User access should be recertified at least annually.

3. An OSP must assign unique User-IDs to each person with access to JPMorgan Chase environments.

4. User IDs should be documented such that incidents can be traced to a specific individual.

5. Once a User ID is assigned to a User, the User ID may not be reassigned.

6. User IDs must be disabled after 90 days of logon inactivity.

7. User IDs must be purged after 180 days of logon inactivity.

8. User IDs supplied with externally procured software should be changed, documented, and controlled.

9. "Least privilege" access rights should be deployed.

10. A maximum login period should be established which disconnects remote Users upon expiration.

11. Administrator accounts should be renamed (or disabled), and responsibilities assigned to individual IDs.

12. Access provisioning processes should require proper signoff, employ appropriate segregation of duties, and be documented.

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5.1.2 Password Controls

1. Passwords should incorporate the following characteristics:

    a. Be at least 8 characters for single factor authentication systems, or be at least 4 characters for both factors in two-factor authentication systems.

    b. Not be easily guessed words or be the same initial password assigned to multiple IDs.

    c. Not be the User's name or their User ID.

    d. Not be a National Identifier or United States Social Security Number.

    e. Not be the User's date of birth, telephone number, mother's maiden name, etc.

    f. Be alphanumeric; not contain all letters or all numbers.

2. Password confirmation or resets must force re-authentication upon the first logon.

3. Application accounts that cannot be required to expire passwords must be documented.

5.1.3 Authentication Controls

1. Error messaging must not reveal authentication information back to a User, a server name, or addressing information.

2. Logon credentials must not display on screen.

3. Logon credentials must validate only upon completion of all logon credentials.

4. All logon attempts must be limited to a maximum of five (5).

5. A single User ID must not be permitted to logon to a system or application from more than one physical location at a time, unless the operating platform (for example, the Internet) does not support this control or specifically authorized based on documented business need.

6. Authentication credentials that are stored to facilitate a secure logon process must be protected from unauthorized access.

7. Managers should validate user access at least every 90 days.

8. Users must change their authentication credentials at least once every 90 day period

9. Change to authentication credentials must not be the same as the previous five authentication credentials that were used.

10. All developer access must follow the same controls and standards as any others who are granted access.

11. Workstations and User accounts should invoke validation of the User credentials when inactive for longer than 15 minutes.

12. Authentication reset procedures must be documented and implemented.

5.2 Separation of Duties for Security Related Functions

Objective: Ensure that no individual be allowed to accumulate, retain, or be granted information, responsibilities, oversight, knowledge, functionality, or access which would enable or allow the commission of fraudulent, criminal, or otherwise unauthorized functions by that individual acting alone.

1. A separation of duties must be enforced among individuals who authorize access, individuals who enable access, and individuals who certify that access.

2. A separation of duties must be enforced among:

    a. Users who request changes,

    b. project managers/application developers,

    c. those that create changes,

    d. User acceptance testers who test changes,

    e. production processing operations managers, and

    f. those who elevate changes into production.

3. Specifically, application developers must not have on-going update access to production environments.

5.3 Change Promotion

Objective: Ensure all changes to production environments, including the introduction of or changes to technology infrastructure products, are controlled through a standard change promotion process.

1. Change control process documentation should include key deliverables, roles, responsibilities, and audit trail documentation.

2. Scheduled changes must be tested prior to production.

3. Changes should be tracked and approved prior to implementation.

4. Changes should be validated to ensure only approved changes are promoted.

5. Emergency changes should be controlled through a separate emergency change process.

5.4 Information and Media Retention and Destruction

Objective: Ensure that OSPs return or certify the destruction of all JPMorgan Chase information when it is no longer needed to provide goods or services to the firm.

1. All Highly Confidential and Confidential information must be controlled and secured from the time it is created until it is destroyed, including off-site storage locations.

2. Any media that is considered "trash" that contains Highly Confidential, or Confidential, data should be placed in locked receptacles and shredded.

3. OSPs must label any JPMorgan Chase media with a generic name that does not allow a reader to infer that the media contains JPMorgan Chase information, including customer information.

5.5 Physical and Environmental

Objective: Ensure that locations that house computer systems, servers, voice or data network facilities, workstations, or JPMorgan Chase information are physically and environmentally secure.

Objective: Prevent unauthorized access to information that is physically handled by personnel.

1. OSP must maintain:

    a. Secure, physical separation between environments used to perform JPMorgan Chase processing and environments used to perform processing for other customers.

    b.   Appropriate physical security measures to ensure that only authorized personnel have access to the environment used to perform JPMorgan Chase processing and computer hardware or other resources that house, access, or process JPMorgan Chase information.

    c.   Access control devices on all entry points of an OSP's facility, with additional levels of segregation to sensitive areas.

    d.   Generate, and review logs of all access control activities to the facility and to sensitive areas within the facility.

    e.   Use of surveillance equipment, personnel and/or monitoring devices to detect and provide the ability to investigate unauthorized or unusual access. Key areas to include for surveillance are: data centers/control centers, ingress/egress points to the data center/control center, generators or uninterrupted power supply (UPS) storage room.

2. Visitors must be registered and sign in and out upon entry.

3. Visitors should be escorted at all times.

4. Fire controls should provide automatic alerts that go directly to the fire department and have either automatic or manual suppression equipment.

5. Water-based fire systems should protect against accidental damage and/or leakage.

6. OSP must provide power conditioning for critical processing components.

7. OSP must provide for an alternate power source for power irregularities.

8. All service contract personnel, such as cleaning services and off-site storage services, should be bonded.

9. Paper and computer media containing Highly Confidential or Confidential information must be stored in locked cabinets, rooms, and/or other forms of secured furniture or locations when not in use.

10. Policies, Standards and/or Procedures must be in place that instruct employees that Highly Confidential or Confidential data must be removed from printers and fax machines immediately.

5.6   **Malicious Code Prevention**

Objective: Ensure controls are in place to prevent malicious code.

1. OSPs must have established virus and security patch management processes that include the implementation of all industry-critical security patches within a prescribed timeframe for systems processing or storing JPMorgan Chase information.

2. Multiple products should be used to guard against malicious code such that no single vendor inherently is a single point of failure.

3. A malicious code program should be established, defining roles and responsibilities as well as events and responses to fully protect assets from damaging effects.

4. Emergency response procedures must be established and incorporated into overall Security Incident Response procedures.

5.7 **Security Event Management and Incident Response**

A. Objective: Protect the JPMorgan Chase environment by detecting potential security incidents and events and respond in a manner that minimizes impact and, if necessary, enables remedy via legal processes

1. Event monitoring controls should be implemented on all configurable systems and devices housing applications, databases, servers, networking gear, and security.

2. All network traffic should be subject to event monitoring and analysis processes.

3. Applications and databases should provide logging for security events that can only be detected within the application or database.

4. Such security events must be documented.

5. Security event log thresholds may be defined, as needed, to facilitate effective log reviewing processes.

6. The following should be included in the log:

    a. Event Type.

    b. Time Stamp

    c. Address information associated with the originating device (such as terminal ID, port number, network address and/or device name).

    d. System or information resource accessed in the event.

    e. Result of event.

    f. Reason for failure, relative to information protection requirements, as applicable to security event types resulting in failure.

    g. Old and new values associated with employee or customer relationship profile information, as applicable.

B. Objective: Establish and maintain a response capability to react to security incidents.

1. Security incident management must:

    a. Formally define roles and responsibilities.

    b. Assure minimum exposure to legal liability by preserving evidence associated to an incident.

    c. Define a communication plan to ensure full participation in incident resolution and full management awareness.

2. Alerts should be automatic that notify network managers of high risk or otherwise security related events.

3. The incident response policy and procedure should be documented and communicated. It should address:

    a. Roles and Responsibilities.

    b. Priority Levels.

    c. Incident Containment and Recovery.

    d. Communication.

    e. Management Reporting.

    f. Evidence Recovery and Preservation.

    g. Third Party (including law enforcement) coordination and communication.

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6.0   **Email and Instant Messaging**

   Objective: Ensure that all email and messaging solutions are designed so that a failure of a single element does not put the core internal email or messaging servers at risk.

   1.   The use of electronic mail and instant messaging must be configured to ensure accountability for any JPMorgan Chase business.

   2.   Emails and instant messages must be retained for three years when conducting Security Exchange Commission (SEC) regulated business.

7.0   **Business Resumption**

   Objective: Ensure recovery of JPMorgan Chase information (including JPMorgan Chase customer information) in case of disaster or business interruption.

   1.   OSPs must adhere to agreed upon contract requirements related to disaster recovery and business resumption plans.

   2.   Resiliency plans for services with a maximum allowable delay of 72 hours or less must be tested to assure business requirements can be met during an event that is disruptive to JPMorgan Chase related services.

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COMMISSION SCHEDULE
FOR FIXED ANNUITY PRODUCTS

Effective as of _____

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Product Name	Compensation Rate	Internal LSA Code
Select 5	• [***]% on all purchase payments received by Company through the first Contract year for Attained Ages up to and including 80; or	3010

• [***]% on all purchase payments received by Company through the first Contract year for Attained Ages 81 to 86;

• [***]% on all purchase payments received by Company through the first Contract year for Attained Ages 87 to 90.

• If the contract owner renews the contract to a five year term at any time after the fifth contract year*, Company will pay Agency:

    (a) [***]% of the contract value upon renewal for Attained Ages up to and including 80; or

    (b) [***]% of the contract value upon renewal for Attained Ages 81 to 86;

    (c) [***]% of the contract value upon renewal for Attained Ages 87 to 90.

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*   Upon renewal, the Company will issue a new contract to the contract owner.

CHARGEBACKS:

In the event that a contract is surrendered under the "free look" provision, or otherwise rescinded, then charge backs will be made against all compensation paid with respect to such contract.

In the event of a withdrawal within twelve (12) months from a contract's issue date, Agency will be charged back compensation paid on the amount that exceeds 10% of such contract's policy value. In the event of a full withdrawal within twelve (12) months from a contract's issue date, Agency will be charged back all compensation paid with respect to such contract. The chargeback will be waived if the withdrawal:

- Does not exceed the amount withdrawn under the 10%-Free Withdrawal provision of the contract;

- Is a non-commissionable transfer or rollover between Company products;

- Is made after the Owner is deceased or becomes confined in a hospital or nursing home;

- Is part of a series of systematic withdrawals pursuant to Internal Revenue Code Section 72(t) or 401(a)(9) for qualified plans and Section 72 (q) or 72 (s) for non-qualified plans;

- Is a payout under an annuitization option of the contract.

If the contract owner renews the contract, the chargebacks above will apply during the first twelve (12) months from the new contract's issue date.

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**THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING
WRITTEN NOTICE.**

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Electronic Data Interchange Addendum

This Addendum is incorporated into that certain Agency Agreement dated September 26, 2006, by and between Chase Insurance Agency Inc. ("Agency") and Symetra Life Insurance Company (the "Company") (the "Agreement").

WHEREAS, Agency and the Company have entered into the Agreement pursuant to which Agency sells certain fixed annuity contracts ("Contracts") issued by the Company; and

WHEREAS, Agency and the Company each desire to increase the speed and efficiency with which applications for the Contracts are submitted, and Agency generally will submit such applications electronically pursuant to the electronic interchange available through Depository Trust Clearing Corporation or its affiliates ("DTCC").

WHEREAS, Chase Investment Services Corporation ("Broker Dealer") is included as a party to this Addendum solely because Broker Dealer has a contractual relationship and account with the DTCC which will allow Agency to submit said applications electronically through the DTCC. Broker Dealer will not be responsible for any provisions set forth in this Addendum.

NOW THEREFORE, for good and valuable consideration, the receipt and sufficiency of which is hereby acknowledged, the parties agree as follows:

1. Agency may submit application information to the Company by electronic transmission ("Electronic Transmission") in accordance with the terms of this Addendum and any other written policies or procedures concerning electronic transmission of application data that the Company and Agency may agree upon from time to time. The parties agree that Agency will use a mutually agreed upon order entry platform and transmission protocol for the Electronic Transmission of application information. Except as otherwise specifically provided herein, this Addendum applies only to business submitted through the Electronic Transmission process.

2. Agency shall be responsible for correctly inputting the client data related to Contracts through the Electronic Transmission process, but shall in no case be responsible for the functionality of such process, unless the order entry platform being used by Agency is a proprietary system of the Agency in which case the Agency will be responsible for the functionality of such platform.

3. Because certain states may limit the ability to rely on Electronic Transmission, the Company will provide Agency with written verification of the states in which Electronic Transmission for the Contracts pursuant to this Addendum can be utilized and will notify Agency of any change in the approved states. Agency agrees that it will solicit and submit applications pursuant to this Addendum only in the approved states for which it has received such written verification. For purposes of this Addendum, "written verification" shall include information that the Company specifies in the product profiles via the template used by Agency (e.g. EZ Forms).

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4. Upon the completion of all good order requirements, the Company shall ensure that the Contract and any other required documentation, which may include some or all of the following, is delivered to the Contract owner: a completed but unexecuted application containing the information obtained in the Electronic Transmission; a data sheet including such information; a form of confirmation for such information.

5. To the extent information received from the Contract owner subsequent to the Electronic Transmission conflicts with the information contained in the Electronic Transmission, the information received from the Contract owner shall be considered the correct information to be used in the Contract. The Company agrees to notify Agency of any such information it receives as it relates to contract issuance.

6. Agency will forward on each business day to the Company (or deposit on the Company's behalf) gross premium associated with applications for fixed and variable annuities received in good order and approved by Agency. The Company will send on each business day a single compensation payment to Depository Trust Clearing Corporation (DTCC) or any other mutually agreed upon method of electronic commission processing, which payment shall be net of any chargebacks owed to Company pursuant to the terms of the Agreement. The Company will provide enough descriptive information related to such compensation payments so that Agency can determine whether the appropriate compensation has been paid and which of its agents will be compensated. If DTCC will be utilized, Agency agrees that Broker Dealer has all necessary agreements in place with DTCC to allow DTCC to receive the compensation and forward such compensation to Agency. The provisions of this paragraph will apply to Electronic Transmissions and applications processed through other media.

7. Agency shall indemnify and hold harmless the Company, its subsidiaries and affiliates and their respective officers, directors and employees, against any and all losses, claims, damages, liability or expenses to which the Company may become subject that arise out of or are based on the Company's reliance on Contract owner information transmitted to the Company through Electronic Transmission which is inconsistent with the information received by Agency from the Contract owner.

8. The Company shall indemnify and hold harmless Agency, its subsidiaries and affiliates and their respective officers, directors and employees, against any and all losses, claims, damages, liability or expenses to which Agency may become subject that arise out of or are based on the Company's negligence in connection with the issuance and delivery of Contracts, unless the error is the result of Agency's inputting of incorrect information.

9. The Agency will submit an annual certification by a senior manager of the Agency who, in conjunction with others, has responsibility for (i) overseeing the suitability of annuity sales, (ii) has a reasonable basis on which to make this Certification, and (iii) is authorized to provide this Certification on behalf of the Agency that the Agency has:

    1. established and maintained a system to supervise recommendations to consumers by or through the Agency or its affiliates regarding the purchase or exchange of annuities issued by the Company, which system is reasonably designed to achieve compliance with:

a.   all state insurance laws or regulations based on the NAIC Suitability in Annuity Transactions Model regulation or otherwise pertaining to annuity sales practices, if and to the extent that such laws and regulations are applicable to the Agency, and

b.   all NASD Conduct Rules regarding suitability, including but not limited to Rule 2310, if and to the extent that such rules are applicable to the Agency, and

2.   maintained written procedures and conducted periodic reviews of its records to confirm that the Agency was in compliance with applicable laws, rules and regulations referenced above. This will include compliance with:

a.   determining if any insurance policy will be surrendered or otherwise replaced and if replacement is involved, the sales process will comply with state-specific requirements,

b.   using state-specific application, disclosure notice, privacy notice, and fraud warning, as required by law, no later than the time of application,

c.   providing the client with a copy of the these documents no later than the time of application,

d.   obtaining information necessary to determine the suitability of the product recommendation prior to the sale, and

e.   maintenance of required records supporting the sale for the period of time specified by state regulation.

i.   If the Agency is unable to maintain records according to state record retention standards, the records will be forwarded to the Company within 30 days.

10.   Each party acknowledges and agrees that the other party may review its compliance with regard to this Addendum and will make available to the other party any documents, records, emails, or other pertinent material that may be required for audit to verify its compliance.

11.   Except as otherwise set forth herein, the Agreement remains in full force and effect.

12.   A party may terminate this Addendum upon thirty (30) days written notice. Such notice of termination shall apply to this Addendum without affecting any other terms of the Agreement, as amended.

13.   If any provision of this Addendum, as applied to either party or to any circumstances, shall be found by a court of competent jurisdiction to be void, invalid or unenforceable, the same shall in no way affect any other provision of this Addendum, the application of any such provision in any other circumstances, or the validity or enforceability of this Addendum.

14.   The effective date of this addendum is _____ ("Effective Date").

IN WITNESS WHEREOF, the parties have executed this Agreement, as evidenced by the signature of a duly authorized officer capable of binding each party, effective as of the Effective Date.

BROKER DEALER

By: /s/ Kevin L. Martin
    Name: Kevin L. Martin
    Title: Executive Vice President
    Date: 5-11-07

INSURANCE AGENCY

By: /s/ Laura Pantaleo
    Name: Laura Pantaleo
    Title: President
    Date: 5-15-07

SYMETRA LIFE INSURANCE COMPANY

By: /s/ Patrick B. McCormick
    Name: Patrick B. McCormick
    Title: SVP-Sales & Distribution
    Date: 3/19/07

ADDENDUM

This Addendum to the Agency Agreement ("Addendum") is made and entered into by Symetra Life Insurance Company ("Company") and Chase Insurance Agency Inc. ("Agency"), and is effective as of <u>March 31, 2008</u> ("Effective Date").

RECITALS

Company and Agency entered into an Agency Agreement, dated September 26, 2006 ("Agreement"); and

Company and Agency desire to supplement the Agreement as set forth below.

NOW, THEREFORE, in consideration of the mutual covenants and undertakings set forth herein, Company and Agency agree as follows:

1. As of Effective Date, the attached "Exhibit A — SLA Supplement" is added to the Agreement.

2. This addendum is an acknowledgement by Company of Agency's additional service level requirements. It does not constitute an acknowledgement by Company of compliance with all aspects of such additional requirements as of the Effective Date.

3. All other provisions in the Agreement will remain in effect.

IN WITNESS WHEREOF, the parties hereto have caused this instrument to be duly executed on the date indicated below.

Symetra Life Insurance Company   Chase Insurance Agency Inc.

By: /s/ Pat McCormick   By: _____
    Pat McCormick   Print Name: _____
    Senior Vice President   Title: _____

Date: March 21, 2008   Date: _____

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Business Model Requirements:

- Participation with the NSCC
    - Send daily COM files
    - Gross commission NSCC money settlement
    - Send daily PVF (position and value files) and FAR (financial activity report) feeds
    - Agent of Record change via ACAT/IFT
    - Agent Terminations via LNA
- Must record, store and make available BIN number as a unique contract identifier in all NSCC feeds
- Must accept agent license information from the National Producer Database in lieu of paper license copy
- Establish and maintain FTP file connectivity using Chase encryption standards.
- Establish and maintain corporate deposit account(s) for accepting premium. Multiple accounts may be required to support multiple deposit account platforms.
- Support EZ Forms sales process and release schedule
    - Provide unlocked pdf versions of all forms
    - Advanced notification of all product / form changes
    - Provide experienced testing resources to validate EZ Forms output within the timeframes provided
    - Support and maintain internal and external wholesaling demonstration efforts
- Serve as an accountable project participant in all strategic initiatives (this will include M&A activity, system conversions, automation and efficiency initiatives, etc.)
- Create and conduct training sessions in multiple locations, examples include but are not limited to the training of PRD, Operations, Product, etc.
- Report monthly performance results for defined Chase service level standards
- Adoption of compliance with any Regulation creations or changes

Chase Representative contact requirements:

- Adhere to wholesaling rules of engagement
- Do not send any communications to the Reps. via US Postal mail, email, fax, etc. (copies of statements, confirms, etc.)
- Provide customized website access (all pages must be compliance approved and reflect our current product suite). This website must adhere to Chase authentication standards.
- Refer any hold harmless letters, rate negotiations, unapproved product solicitation, or other exception case approvals to the Issue Resolution Team, do not work directly with the reps.
- Refer any producer or firm compensation questions to the Area Managers
- Do not accept new business directly
- Do not contact the Rep. to resolve any NIGO issues. Any new business NIGO issues will be reported to the Chase middle office via the NIGO spreadsheet; Chase will contact the rep for resolution.
- Accept inbound servicing calls from any active, licensed Rep. of CIA / CISC, do no limit access of service information to the Agent of Record on the account. Active status is verified by using the ActiveAgent.xls file or carrier system of record minus TermAgent.xls file. Must authenticate rep via acceptable standards.
- When responding to an inbound call from a Rep, you must be able to:
    - Articulate Chase specific product requirements
        - Owner and annuitant must be the same (except for non-natural owners)
        - Jt. Owners must be spousal
        - Fixed annuity new business and addition age maximum = 85 (Carriers can accept additions directly from the clients in accordance with the contract)
        - Variable annuity new business and addition age maximum = 80 (Carriers can accept additions directly from the clients in accordance with the prospectus)
        - Specific rider restrictions as communicated.
    - High level understanding on Chase sales process
        - Do not facilitate paper kit ordering, direct rep. to utilize EZ Forms system
            - For beneficiary changes, direct rep. to utilize EZ Forms system or assist client directly with modifying their beneficiary information. (effective 2/1/07)

Customer contact requirements:

- All issued contracts are delivered directly to the client and will include a copy of the prospectus (where applicable)

- Any service transaction NIGO will be resolved by contacting the client directly

- When corresponding to customers related to system or operations issue, Chase must be contacted prior to customer communication (where more than 25 clients are impacted)

- On an annual basis, communicate the current beneficiary designations (either incorporated on annual statements or an individual client communication)

Chase notification requirements:

- Product filing status
- Product modifications
- Form modifications
- Customer market timing activity (warnings and restrictions)
- Customer complaints related to sales practice / rep activity
- NASD, SEC, DOI inquiries related to sales practice / rep activity
- Proactive notification of system or operations issues prior to customer notification. The following information will be provided:

  - Scope of issue
  - List of affected clients and reps
  - Draft of outgoing client communication piece with targeted mail date
  - Root cause analysis along with corrective action plan
  - Conservation plan
  - Defined process to ensure the firm will not receive a chargeback for any cancellations that arise due to this issue

- Rate Information

  - [***]
  - Must maintain and communicate rate and renewal rate history in the Chase format for any product in the Chase block.

- Wholesaling activity reports
- Sales reports

Operations requirements:

- Accept and issue all funded and unfunded business from FTP of faxed documents. The original 1035 Exchange / Trustee Transfer form will be sent via overnight mail to supplement the FTP file for unfunded business.

- Accept retirement services and brokerage transfers as funded sales

- Do not accept or issue any new business that is not sent through the FTP feeds (directly from the rep)

- Process transaction requests within Chase service level standards

- Daily exchange and processing of the following reports:

  - Outstanding Deposit Report (ODR)
  - New Business NIGO
  - Funding (for multiple source exchanges only on single premium contracts)

- Work with Chase to facilitate customer accommodations/exceptions that are within the boundaries of compliance and legal guidelines. Accept hold harmless letters as the letter of authorization to transact such instructions.

- Accept inbound servicing calls from and provide information on any contract in the Chase book of business to Chase middle office Operations team (processing) and Broker Services (call center). Authenticate middle office personnel using an agreed upon password or other acceptable standard.

- Provide website access for home office employees to view the entire book of business

  - Titling information
  - Account type information
  - Status
  - Rate and balance
  - Transaction history
  - 1035 Exchange status
  - Commission statements (secured by login for accounting resources only)

Operations requirements (continued):

- Accept Agent of Record changes via electronic feed. Appoint reps at the point of an agent of record change, if they do not have an active appointment status.
- Accept common forms
    - Beneficiary Letter of Instruction (2007 development)
    - ACORD 1035 Exchange / Transfer
    - NAIC State Replacement
    - Annuity Service Request (future development)
    - Senior Personal Consultation
    - Agent Appointment

Fixed Annuities:

- Credit interest as of the date of deposit, not the date of receipt.
- Interest rate is determined at the date of deposit
- Interest rate lock for unfunded transactions is set by the written date

Variable Annuities:

- Follow Chase requirements for money settlement which includes the [***] letter process (allows Chase to work on getting the transaction in good order and suitability approved by Day 10 versus Day 5)
- Must delivery quarterly and annual statements on CD / DVD
- Do not allow Reps. authority to conduct financial transactions on behalf of the client

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Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

COMMISSION SCHEDULE
FOR FIXED ANNUITY PRODUCTS

Effective as of April 21, 2008

Product Name	Compensation Rate	Internal LSA Code
Select 5	• [***]% on all purchase payments received by Company through the first Contract year for Attained Ages up to and including 80; or	3010

• [***]% on all purchase payments received by Company through the first Contract year for Attained Ages 81 to 86;

• [***]% on all purchase payments received by Company through the first Contract year for Attained Ages 87 to 90.

• If the contract owner renews the contract to a five year term at any time after the fifth contract year*, Company will pay Agency:

(a) [***]% of the contract value upon renewal for Attained Ages up to and including 80; or

(b) [***]% of the contract value upon renewal for Attained Ages 81 to 86;

(c) [***]% of the contract value upon renewal for Attained Ages 87 to 90.

• If the contract owner renews the contract to a new three year term at any time after the fifth contract year, Company will pay Agency [***]% of the contract value upon renewal.

*   Upon renewal, the Company will issue a new contract to the contract owner.

CHARGEBACKS:

In the event that a contract is surrendered under the "free look" provision, or otherwise rescinded, then charge backs will be made against all compensation paid with respect to such contract.

In the event of a withdrawal within twelve (12) months from a contract's issue date, Agency will be charged back compensation paid on the amount that exceeds 10% of such contract's policy value. In the event of a full withdrawal within twelve (12) months from a contract's issue date, Agency will be charged back all compensation paid with respect to such contract. The chargeback will be waived if the withdrawal:

•   Does not exceed the amount withdrawn under the 10%-Free Withdrawal provision of the contract;

•   Is a non-commissionable transfer or rollover between Company products;

•   Is made after the Owner is deceased or becomes confined in a hospital or nursing home;

•   Is part of a series of systematic withdrawals pursuant to Internal Revenue Code Section 72(t) or 401(a)(9) for qualified plans and Section 72 (q) or 72 (s) for non-qualified plans;

•   Is a payout under an annuitization option of the contract.

If the contract owner renews the contract, the chargebacks above will apply during the first twelve (12) months from the new contract's issue date.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING WRITTEN NOTICE.

COMMISSION SCHEDULE
FOR FIXED ANNUITY PRODUCTS

Effective as of April 17, 2008

Product Name	Compensation Rate	Internal LSA Code
Select 3	• [***]% on all purchase payments received by Company through the first contract year* for Attained Ages up to and including 85.	2041

• No immediate trail compensation will apply.

• If the contract owner renews the contract to a new three year term at any time after the third contract year, Company will pay Agency [***]% of the contract value upon renewal.

• If the contract owner does not renew the contract at the end of the fourth contract year but keeps a positive contract value, Company will pay Agency an annual trail compensation equal to [***]% of the contract value every year until the contract is surrendered or transferred. This trail compensation will be paid monthly as [***]% times the prior month end contract value.

• If the contract owner renews the contract to a five year term at any time after the third contract year*, Company will pay Agency:

(a) [***]% of the contract value upon renewal for Attained Ages up to and including 80; or

(b) [***]% of the contract value upon renewal for Attained Ages 81 to 86;

(c) [***]% of the contract value upon renewal for Attained Ages 87 to 90.

* Minimum initial purchase payment must be at least $50,000.

CHARGEBACKS:

In the event that a contract is surrendered under the "free look" provision, or otherwise rescinded, then charge backs will be made against all compensation paid with respect to such contract.

In the event of a partial withdrawal within twelve (12) months from a contract's issue date, Agency will be charged back compensation paid on the amount that exceeds 10% of such contract's policy value. In the event of a full withdrawal within twelve (12) months from a contract's issue date, Agency will be charged back all compensation paid with respect to such contract. The chargeback will be waived if the withdrawal:

• Does not exceed the amount withdrawn under the 10%-Free Withdrawal provision of the contract;

• Is a non-commissionable transfer or rollover between Company products;

• Is made after the Owner is deceased or becomes confined in a hospital or nursing home;

• Is part of a series of systematic withdrawals pursuant to Internal Revenue Code Section 72(t) or 401(a)(9) for qualified plans and Section 72 (q) or 72 (s) for non-qualified plans;

• Is a payout under an annuitization option of the contract.

THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY PROVIDING
WRITTEN NOTICE.

<div align="center">**COMMISSION SCHEDULE**
FOR INTERNAL TRANSFERS OF ANNUITY PRODUCTS</div>

Payment Schedule

Subject to the applicable conditions specified below, commissions will be paid as follows on internal transfers:

From product is Advantage I, Advantage II, Advantage III, Custom, Mainsail, Preference, Preference FP, QPA I, QPA II, Resource A, Resource B, Secure, Select 3, Spinnaker Advisor, Spinnaker Choice, Spinnaker Plus, Spinnaker Q/NQ, and Group Variable Annuity:

Product must be out of CDSC.

To product is Symetra Custom Fixed Annuity, Symetra Secure Fixed Annuity, Select 3, Symetra Fixed Indexed Annuity, Symetra Flex Premium Plus, or Preference FP:

Trail commission will be paid monthly, at an annual rate of [***] basis points beginning immediately if the "from" product is less than 10 years old.

Trail commission will be paid monthly, at an annual rate of [***] basis points beginning immediately if the "from" product is over than 10 years old.

New product will start a new CDSC schedule. No like for like product transfers are allowed.

From product is American States Annuities, ERA, PAR, Preference EIA, QPA III, QPA III Plus, QPA IV, QPA V, QPA V Plus, QPA VI, Safekey EIA, Safekey I, Safekey II, Safekey III, and TAP:

Product must be out of CDSC.

To product is Symetra Custom Fixed Annuity, Symetra Secure Fixed Annuity, Symetra Select 3 Fixed Annuity, Symetra Fixed Indexed Annuity, Symetra Flex Premium Plus, or Preference FP:

Full compensation will be paid according to the terms and conditions of your current base annuity schedule for that product.

New product will start a new CDSC schedule. No like for like product transfers are allowed.

<div align="center">**THIS SCHEDULE MAY BE MODIFIED OR CANCELED BY COMPANY AT ANY TIME BY
PROVIDING WRITTEN NOTICE. THIS SCHEDULE SUPERSEDES ANY PREVIOUS INTERNAL
TRANSFER SCHEDULE OR PROVISIONS.**</div>

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

LSA 2050_11/2007

Exhibit 10.15

SYMETRA.
FINANCIAL

Symetra Life Insurance Company

2008 INCENTIVE COMPENSATION PLAN

for

Pat McCormick

Senior Vice President, Sales & Distribution

Effective: January 1, 2008

2008 SVP, Sales & Distribution Incentive Compensation Plan
Version 1.0 effective January 1, 2008

INTRODUCTION

This material describes the 2008 Symetra Life Insurance Company Incentive Compensation Plan for the Participant identified on page 1 of this Plan. The information is divided into two sections:

- **General Administration**   Plan guidelines for eligibility, payout provisions, prorated awards, and other administrative practices.

- **Plan Description**   Specific Plan provisions, including incentive rates.

Symetra Financial's Human Resources Department can help you with questions about this material or your eligibility for or participation in the Symetra Incentive Compensation Plan.

GENERAL ADMINISTRATION

Compensation Structure:
A Participant is compensated through a base salary and incentive compensation, based on production in an assigned territory within the Participant's Distribution Channel.

Base Salary:
Base salary is defined as annualized base pay excluding any bonuses, cash incentives, or other extra compensation.

Plan Year:
The Plan will run on a calendar year basis.

Timing of Incentive Payments:
Incentive Compensation earned will be paid quarterly. These payments will be made within three pay periods after the end of the month in which the incentive compensation was earned, unless the necessary data to calculate the incentive amount is not available. In that case, payments will be made within two pay periods following the date the data becomes available.

Eligibility:
A Participant becomes eligible to participate in the incentive compensation program on the first of the month following date of employment in a qualifying position.

Partial Plan Year Eligibility:
The information described in this Plan assumes a Participant's full year participation. A Participant in the position for a partial Plan year will be eligible to earn incentive compensation on a prorated basis.

Leaving Position:
If a Participant leaves his/her position during the Plan year for any reason, he/she will be paid for production earned through the end of the last full quarter of employment unless on a guarantee.

If a Participant on a guarantee leaves his/her position effective the same date as the last full quarter of employment under the plan, special handling will apply to the final payment reconciliation. The final guarantee will be applied to a termination reconciliation and only the actual in excess of what has been paid will be due as the final incentive payment.

If a Participant on a guarantee leaves his/her position with an effective date other than the last full quarter of employment under the plan, a reconciliation through the last full quarter of employment will be performed under the terms of the plan.

Calculations:
The percentage rate at which incentive compensation will be paid is set forth in the Plan Description. The referenced rate will be paid for credited sales during the quarter.

Guaranteed Payment(s):
In certain circumstances management may provide a Participant guaranteed quarterly minimum incentive payment(s). In that situation, the Participant will be paid the higher of (1) the guaranteed quarterly minimum, or 2) the quarterly incentive compensation amount the Participant otherwise earned under the terms of the Plan, based on qualifying production. Cumulative YTD earned incentive compensation will be calculated and a reconciliation will be performed. This guarantee will come under the same guidelines as noted in the

Eligibility and Calculations sections above and will be carried over to subsequent quarters until completely offset by any incentive compensation earned through the end of the guarantee.

Sick Leave/Short Term Disability:

Sick leave and/or short-term disability for Plan Participants will be administered in the same manner as for all other salaried Symetra Financial employees in accordance with Symetra's normal benefits policies and procedures. In the event of time away from work due to sick leave and/or short-term disability, incentive compensation will not be adjusted unless as stated under Product, Commissions and Production Credits.

Realignment of Territory:

A realignment is the reassignment of agent(s) or registered representative(s) from one channel and/or territory to another, as approved by the distribution channel(s) involved. The effective date of the realignment is the date that production stops flowing from the old territory and begins flowing to the new one. Incentive compensation will be adjusted upon the realignment and could result in a retroactive increase or decrease in production and incentive compensation.

Agency/Producer Assignment:

Assignment of agencies/producers will be established on a geographic territory and authorized by the manager responsible for the Distribution Channel. Each Participant will be accountable for those agencies and producers for the assigned products and product lines.

Product, Commissions and Production Credits:

Symetra Life Insurance Company reserves the right to withdraw products from distribution, to reassign distribution of specific products, to realign sales territories and restructure distribution channel responsibilities as it deems necessary or appropriate to its overall business needs. In appropriate circumstances, the Company may modify credits on a case. (For example, in a situation involving significant Symetra Life Insurance Company assistance on a case, a Participant may be granted only partial sales credit for the case.) Any such modification of production credit for a case requires notification in writing within a reasonable time after the sale with the approval of the Company's Senior Vice President of Sales and Distribution and Human Resources.

Plan Modification/Reservation of Rights:

Symetra Life Insurance Company reserves the right to modify, amend or repeal this Plan, or to discontinue (either temporarily or permanently) the distribution of incentive compensation under the Plan. However, unless as stated under Product, Commissions and Production Credits, no such modification, amendment, suspension or termination may adversely affect incentive compensation awards earned prior to the date the modification, amendment, suspension or termination takes effect. Any Plan modification requires written documentation to Plan Participants with approval of the Senior Vice President of Sales and Distribution and Human Resources.

Situations Not Covered:

Symetra Life Insurance Company reserves the right to determine or resolve all situations not expressly covered in this Plan description. Final determinations regarding these situations will be made jointly by the Manager of the Distribution Channel, the Senior Vice President of Sales and Distribution and Human Resources.

2008 SVP, Sales & Distribution Incentive Compensation Plan
Version 1.0 effective January 1, 2008

Continuation of Employment: The existence of this Plan does not create any employment contracts, nor does it confer any right of continuing employment upon any Plan Participant or any other employee. Employment at Symetra is "at will", meaning that both the employee and Symetra are at liberty to end the employment relationship at any time, with or without cause, with or without notice.

2008 INCENTIVE PLAN DESCRIPTION

Senior Vice President, Sales and Distribution — Pat McCormick

PRODUCT	INCENTIVE COMPENSATION RATE	PRODUCTION OVER	NEW INCENTIVE COMPENSATION RATE
INDIVIDUAL			
Term Life (Term and Worksite Term)	[***]	[***]	[***]
Annual Permanent Life (Annual Perm and Worksite Perm)	[***]	[***]	[***]
Single Premium Life	[***]	[***]	[***]
Symetra Complete	[***]	[***]	[***]
RETIREMENT SERVICES			
Fixed Total (Other Fixed Annuities, TSA Fixed and SEPP/SIMPLE Fixed)	[***]	[***]	[***]
Individual Variable Total (Other Variable Annuities, TSA Variable, and SEPP/SIMPLE Variable)	[***]	[***]	[***]
Group Variable Total (Other Group Variable Annuities and TSA Group Variable)	[***]	[***]	[***]
Bundled Products Total (MF TSA, MF 401(k), MF 457, MF 403b7, and MF Other)	[***]	[***]	[***]
Bundled A Share Products (A Share MF TSA, A Share MF 401(k), A Share MF 457, A Share MF 403b7, and A share MF Other)	[***]	[***]	[***]
INCOME ANNUITIES			
SPIA	[***]	[***]	[***]
Annuitizations	[***]	[***]	[***]
WELL PLAN	[***]	[***]	[***]

INCENTIVE FOR INDIVIDUAL:

BASED ON NET ANNUALIZED FIRST YEAR PREMIUM (AFYP)

INCENTIVE FOR RETIREMENT SERVICES:

BASED ON NET BUNDLED MUTUAL FUND DEPOSITS, NET SINGLE SUM ANNUITY PREMIUMS AND NET FIRST YEAR CONTINUING ANNUITY PREMIUMS AND INCREASES.

INCENTIVE FOR INCOME ANNUITIES:

BASED ON NET SINGLE SUM ANNUITY PREMIUMS AND NET FIRST YEAR CONTINUING ANNUITY PREMIUMS AND NET FIRST YEAR CONTINUING PREMIUMS AND INCREASES AND SINGLE SUM DEPOSITS RESULTING FROM THE ANNUITIZATION OF ELIGIDLE FIXED OR VARIABLE PRODUCTS THAT RESULT IN COMMISSION TO THE AGENT.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

2008 SVP, Sales/Dist Rate Page Version 1.0
effective January 1, 2008

INCENTIVE FOR WELL PLANS:

BASED ON QUARTERLY ASSET GROWTH FOR NEW PLANS FIRST FOUR QUARTERS. PAYMENT WILL BE MADE WITHIN THE SUBSEQUENT INCENTIVE COMPENSATION CYCLE FOLLOWING QUARTER END.

Minimum threshold: **No incentive compensation will be paid in a year in which the company's pretax GAAP profit is less than $100 million.**

Minimum threshold: **No incentive compensation will be paid in a year in which the company's pretax GAAP profit is less than $100 million.**

Senior Vice President, Sales and Distribution

Acknowledgement Form:

I acknowledge receipt of this 2008 Incentive Compensation Plan and acknowledge that I am familiar with its terms and conditions.

PATRICK B. MCCORMICK

Participant's Printed Name

RANDALL H. TALBOT

Manager's Printed Name

/s/ Patrick B. McCormick 12/20/07

Participant's Signature/Date

/s/ Randall H. Talbot

Manager's Signature/Date

Exhibit 10.18

SYMETRA.
FINANCIAL

2009 Incentive Compensation Plan

Senior Vice President, Sales & Distribution

Patrick McCormick

Effective: January 1, 2009

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

1

INTRODUCTION: This material describes the 2009 Symetra Life Insurance Company Incentive Compensation Plan for the Participant(s) identified on page 1 of this Plan. The information is divided into three sections:

1.	**General Administration**	Plan guidelines for eligibility, payout provisions, prorated awards, and other administrative practices that are uniform across the Symetra organization regardless of business unit.
2.	**Business Unit Administration**	Business unit specific administrative practices.
3.	**Plan Description**	Specific plan provisions, including incentive rates and tiers.

Symetra Financial's Human Resources Department can help you with questions about this material or your eligibility for or participation in the Symetra Incentive Compensation Plan.

1. GENERAL ADMINISTRATION

Compensation Structure: A Participant is compensated through a base salary and incentive compensation, based on production within the Participant's Distribution Channel

Base Salary: Base salary is defined as annualized base pay excluding any bonuses, cash incentives, or other compensation.

Plan Year: The Plan will run on a calendar year basis.

Eligibility: A Participant becomes eligible to participate in the incentive compensation program on the first of the month following date of employment in a qualifying position.

Partial Plan Year Eligibility: The information described in this Plan assumes a Participant's full year participation. A Participant in the position for a partial Plan year will be eligible to earn incentive compensation on a prorated basis.

Termination of Employment: If a Participant leaves his/her position during the Plan year for any reason, including voluntary resignation, job elimination, or involuntary termination, he/she will be paid for production earned through the end of the last full month of employment.

Internal Transfer: If an employee transfers into an Incentive Compensation eligible position during the Plan year, the IC plan will become effective the first of the month following his/her transfer into the eligible position.

If a Participant transfers out of an Incentive Compensation eligible plan during the Plan year, every attempt will be made to make the transfer coincide with the end of the month so that the Participant will be eligible for that month's earned production. The employee will then be eligible for an AIB (Annual Incentive Bonus) on a pro-rated basis at his/her new award target.

Any base pay changes will need to be effective with the start of a payroll period.

Symetra Life Insurance Company reserves the right to manage the transfer process and effective date of eligibility on a case-by-case basis.

Calculations:

The percentage rate at which incentive compensation will be paid is set forth in the Plan Description. The referenced rate will be paid for credited sales during the month.

Time Away From Work due to Sick Leave/Short-Term Disability and/or FMLA:

Plan participants will be eligible for sick leave, short-term disability and/or FMLA as defined by the sick leave, short-term disability and/or FMLA benefit policies and procedures as outlined on <u>Connections</u>. The plans will be administered in the same manner as for all other salaried Symetra Financial employees.

In the event of time away from work when the duration of leave is less than 7 consecutive calendar days, there will be no interruption to a participant's incentive compensation.

In the event of time away from work when the duration of leave is 7 consecutive calendar days or greater, a plan participant will continue to receive incentive compensation per the plan, as long as the time away is certified as FMLA time.

Once a plan participant's FMLA entitlement has been exhausted, his/her incentive compensation eligibility will be suspended until he/she returns to work. The incentive compensation payment will be pro-rated if the FMLA leave ends at a time other than the end of the month. If a plan participant is not eligible for FMLA, then he/she will not be eligible to continue to receive incentive compensation for the period of time that he/she is away from work. (The FMLA eligibility requirement of 50 or more employees within a 75 mile radius will not disqualify one from continued incentive compensation under this policy.)

Please refer to the <u>Leave</u> policy on Connections for additional details. Incentive compensation will not be adjusted unless as stated under Product, Commissions and Production Credits.

Realignment of Territory:

A realignment is the reassignment of agent(s) or registered representative(s) from one channel and/or territory to another, as approved by the distribution channel(s) involved. The effective date of the realignment is the date that production stops flowing from the old territory and begins flowing to the new one. Incentive compensation will be adjusted upon the realignment and could result in a retroactive increase or decrease in production and incentive compensation.

Agency/Producer Assignment:

Assignment of agencies/producers will be established on a geographic territory and authorized by the manager responsible for the Distribution Channel. Each Participant will be accountable for those agencies and producers for the assigned products and product lines.

Product, Commissions and

Symetra Life Insurance Company reserves the right to withdraw

Production Credits:	products from distribution, to reassign distribution of specific products, to realign sales territories and restructure distribution channel responsibilities as it deems necessary or appropriate to its overall business needs. In appropriate circumstances, the Company may modify credits on a case. (For example, in a situation involving significant Symetra Life Insurance Company assistance on a case, a Participant may be granted only partial sales credit for the case.) Any such modification of production credit for a case requires notification in writing within a reasonable time after the sale with the approval of the Company's Senior Vice President of Sales and Distribution, and the Vice President of Human Resources.
Plan Modification/Reservation of Rights:	Symetra Life Insurance Company reserves the right to modify, amend or repeal this Plan, or to discontinue (either temporarily or permanently) the distribution of incentive compensation under the Plan. However, unless as stated under Product, Commissions and Production Credits, no such modification, amendment, suspension or termination may adversely affect incentive compensation awards earned prior to the date the modification, amendment, suspension or termination takes effect. Any Plan modification requires written documentation to Plan Participants with approval of the Senior Vice President of Sales and Distribution and the Vice President of Human Resources.
Situations Not Covered:	Symetra Life Insurance Company reserves the right to determine or resolve all situations not expressly covered in this Plan description. Final determinations regarding these situations will be made jointly by the Manager of the Distribution Channel, the Senior Vice President of Sales and Distribution and the Vice President of Human Resources.
Continuation of Employment:	The existence of this Plan does not create any employment contracts, nor does it confer any right of continuing employment upon any Plan Participant or any other employee. Employment at Symetra is "at will", meaning that both the employee and Symetra are at liberty to end the employment relationship at any time, with or without cause, with or without notice.

2. BUSINESS UNIT ADMINISTRATION

Timing of Incentive Payments:

Incentive Compensation earned will be paid quarterly. These payments will be made within three pay periods after the end of the quarter in which the incentive compensation was earned, unless the necessary data to calculate the incentive amount is not available. In that case, payments will be made within two pay periods following the date the data becomes available.

Sales Effectiveness Payment:

The sales effectiveness payment (SEP) is based on a participant's year-to-date score for each of the components of the payment as outlined in the attached SEP agreement.

Guaranteed Payment(s):

In certain circumstances management may provide a participant guaranteed quarterly minimum incentive payment(s). In that situation, the Participant will be paid the higher of (1) the guaranteed quarterly minimum, or 2) the quarterly incentive compensation amount the Participant otherwise earned under the terms of the Plan, based on qualifying production. Cumulative YTD earned incentive compensation will be calculated and a reconciliation will be performed. This guarantee will come under the same guidelines as noted in the Eligibility and Calculations sections above and will be carried over to subsequent quarters until completely offset by any incentive compensation earned through the end of the guarantee.

3. PLAN DESCRIPTION — SENIOR VICE PRESIDENT, SALES & DISTRIBUTION

PRODUCT	INCENTIVE COMPENSATION RATE	PRODUCTION OVER	NEW INCENTIVE COMPENSATION RATE
INDIVIDUAL			
Term Life (Term and Worksite Term)	[***]	[***]	[***]
Annual Permanent Life (Annual Perm and Worksite Perm)	[***]	[***]	[***]
Single Premium Life	[***]	[***]	[***]
Symetra Complete	[***]	[***]	[***]
RETIREMENT SERVICES			
Fixed Total (Other Fixed Annuities, TSA Fixed and SEPP/SIMPLE Fixed) Jan Only	[***]	[***]	[***]
Fixed Total (Other Fixed Annuities, TSA Fixed and SEPP/SIMPLE Fixed) Feb thru Dec	[***]	[***]	[***]
Group Fixed Annuities (Daily Value)	[***]	[***]	[***]
Individual Variable Total (Other ..Variable Annuities, TSA Variable and SEPP/SIMPLE Variable)	[***]	[***]	[***]
Group Variable Total (Other Group Variable Annuities and TSA Group Variable)	[***]	[***]	[***]
Bundled Products Total (MF TSA, MF 401 (k), MF 457, MF 403b and MF Other)	[***]	[***]	[***]
Bundled A Share Products Total (A Share MF TSA, A Share MF 401 (k), A Share MF 457, A Share MF 403b and A Share MF Other)	[***]	[***]	[***]
INCOME ANNUITIES			
SPIA	[***]	[***]	[***]
Annuitizations	[***]	[***]	[***]
WELL PLAN	[***]	[***]	[***]

Incentive for Individual: Based on net Annualized First Year Premium (AFYP)

Incentive for Retirement Services: Based on net bundled mutual fund deposits, single sum annuity premiums and net first year continuing annuity premiums and increases.

Incentive for Income Annuities: Based on net single sum annuity premiums, net first year continuing annuity premiums, net first year continuing premiums and increases, single sum deposit resulting from the annuitization of eligible fixed or variable products that result in commission to the agent.

Incentive for WELL Plans: Based on quarterly asset growth for new plans first four quarters. Payment will be made within the subsequent incentive compensation cycle following quarter end.

**Symetra Life Insurance Company reserves the right to modify, amend or repeal this Plan, or to discontinue (either temporarily or permanently) the distribution of incentive compensation under the Plan.

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

Senior Vice President, Sales & Distribution

Acknowledgement Form:

I acknowledge receipt of this 2009 Incentive Compensation Plan and acknowledge that I am familiar with its terms and conditions.

Patrick McCormick	Randall H. Talbot
Participant's Printed Name	Manager's Printed Name
/s/ Patrick McCormick 3/20/09	/s/ Randall H. Talbot
Participant's Signature/Date	Manager's Signature/Date
Christine A. Katzmar	
HR Vice President's Printed Name	
/s/ Christine A. Katzmar 3-20-09	
HR Vice President's Signature/Date	

7

March 18th, 2009

Patrick McCormick

Dear Pat:

This letter will serve as notification of your Sales Effectiveness Payment component of your incentive compensation. Your maximum per quarter is:

Q1	[***]
Q2	[***]
Q3	[***]
Q4	[***]

The quarterly payment is based on your year to date score for each of the components of the payment. The criteria components of the payment are as follows:

[***]	Sales goal attainment
[***]	Expense management

The score rating for the sales goal' component and corresponding payment will be:

Component Score	Payment Percentage
[***]	[***]
[***]	[***]
[***]	[***]

The score rating for the expense management component and corresponding payment will be:

Component Score	Payment Percentage
[***]	[***]
[***]	[***]
[***]	[***]
[***]	[***]

The sales effectiveness payment will use Point in Time Cognos as its book of record. From time to time the production numbers when compared to the incentive compensation production reports from D3 may vary due to a timing difference. Note also that the assigned goals against which you will be measured are subject to change based on market conditions and management discretion. Any changes will be documented and communicated to you in writing.

Symetra Life Insurance Company - 777 108th Avenue NE, Suite 1200 - Bellevue, WA 98004-5135 - www.symetra.com
Mailing Address: PO Box 34690 - Seattle, WA 98124-1690 - Phone 1-800-796-3872 - TTY/TDD 1-800-833-6388

Portions marked [***] have been omitted pursuant to a Confidential Treatment Request by Symetra Financial Corporation, this information has been filed separately with the Securities and Exchange Commission.

This sales effectiveness payment component will commence on January 1st, 2009 and expire on December 31st, 2009. Please refer to your 2009 Sales Effectiveness Payment report and your 2009 Incentive Compensation plan document for more detail.

There is no intent in this letter to establish or imply a contract of employment. Symetra Financial's policy is that no representative of the company or employee has the authority to make any pre-employment agreements or employment contracts which would imply guarantees of minimum length of employment.

Please sign and return the original copy to me by April 3rd, 2009.

Sincerely,

/s/ LaDonna Modlin   /s/ Patrick McCormick

LaDonna Modlin   Patrick McCormick

Payroll Incentive Compensation Manager Symetra Life Insurance Company