# **Third Quarter 2014 Review**

October 28, 2014



#### **Forward-Looking Statements**

Statements made in the following presentation that relate to anticipated financial performance or business operations, business services and product prospects and plans, reinvestment opportunities, changes in the amount of cash flow testing reserves, regulatory developments and similar matters may be considered "forward-looking statements" within the meaning of Section 27A of the Securities Act of 1933 and Section 21E of the Securities Exchange Act of 1934. All statements, other than statements of current or historical facts, are forward-looking statements. Forward-looking statements are subject to a number of risks, uncertainties and contingencies that may cause the operations, performance, development and results of our business to differ materially from those suggested by such statements. Consequently, all of the forward-looking statements made in this presentation are qualified by these cautionary statements. The information contained in this presentation speaks as of Oct. 28, 2014. Symetra undertakes no obligation to update any such forward-looking statements, whether as a result of new information, future events or otherwise. Historical results are not necessarily indicative of future results. Future results, including our financial performance, business operations and trends in our business and industry, are subject to significant risks and uncertainties, including without limitation the following:

- the effects of fluctuations in interest rates, including a prolonged low interest rate environment or a rapidly rising interest rate environment, as well as management's ability to anticipate and timely respond to any such fluctuations;
- general economic, market or business conditions, including economic downturns or other adverse conditions in the global and domestic capital and credit markets;
- the effects of significant increases in corporate refinance activity, including bond prepayments;
- the performance of Symetra's investment portfolio:
- the continued availability of quality commercial mortgage loan investments and Symetra's continued capacity to invest in commercial mortgage loans;
- Symetra's ability to successfully execute on its strategies;
- the accuracy and adequacy of our recorded reserves, including the actuarial and other assumptions upon which those reserves are established, adjusted and maintained;
- the persistency of our inforce blocks of business;
- deviations from assumptions used in setting prices for insurance and annuity products or establishing cash flow testing reserves;
- continued viability of certain products under various economic, regulatory and other conditions;
- market pricing and competitive trends related to insurance products and services;
- the effects of implementation of the Patient Protection and Affordable Care Act, including the direct effects upon our business, but also including the effects upon our competitors and our customers;
- changes in amortization of deferred policy acquisition costs and deferred sales inducements;
- inancial strength or credit ratings changes, particularly of Symetra but also of other companies in our industry sector;
- retention of our key personnel and distribution partners;
- the availability and cost of capital and financing;
- the adequacy and collectibility of reinsurance that we have purchased, as well as the continued availability and cost of reinsurance coverage;
- the continued availability of tax credit investments, and the continuation of current tax treatment of such investments:
- changes in laws or regulations, or their interpretation, including those that could increase Symetra's business costs, reserve levels and required capital levels, or that could restrict the manner in which we do business;
- the ability of Symetra's subsidiaries to pay dividends to Symetra;
- Symetra's ability to implement effective risk management policies and procedures, including hedging strategies:
- our ability to maintain adequate telecommunications, information technology, or other operational systems, including our ability to prevent or timely detect and remediate any unauthorized access to or disclosure of our customer information and other sensitive business data:
- the initiation of regulatory investigations or litigation against Symetra and the results of any regulatory proceedings;
- the effects of changes in national monetary and fiscal policy;
- the effects of implementation of the Dodd-Frank Wall Street Reform and Consumer Protection Act of 2010;
- the effects of redomestication of our principal insurance company subsidiary and whether redomestication will convey the intended benefits; and
- the risks that are described from time to time in Symetra's filings with the U.S. Securities and Exchange Commission, including those in Symetra's 2013 Annual Report on Form 10-K and 2014 Quarterly Reports on Form 10-Q.

#### Non-GAAP Financial Measures (denoted by †)

This presentation contains certain non-GAAP financial measures that differ from the comparable GAAP measures. A reconciliation between each non-GAAP measure found in this presentation and the comparable GAAP measure may be found on the Company's website at www.symetra.com on the Investor Relations page under SEC filings (Forms 10-K and 10-Q) and under Financial Information. Quarterly Financial Results (quarterly earnings releases and financial supplements) or at the end of this presentation. SYMETRA

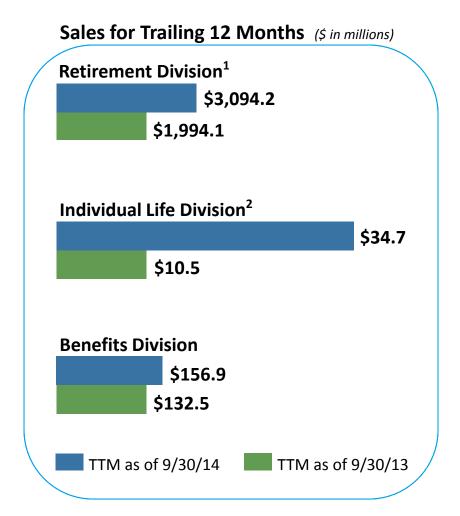
#### Acronym Glossary

Definitions for acronyms used in this presentation are included on the last page.

## **Fundamentals Remain Strong**

## 3Q14 Results Drivers

- Continued strong sales across all business divisions
- Strong underwriting results in medical stop-loss
- Solid interest margins for deferred annuities
- Higher operating expenses in support of growth initiatives and higher interest expense on debt
- Fluctuation in income from investment prepayments and alternative investments





<sup>&</sup>lt;sup>1</sup> Includes the Deferred Annuities and Income Annuities segments.

<sup>&</sup>lt;sup>2</sup> Excluding BOLI/COLI.

## **Financial Results**

\$ in millions

	3Q14	3Q13
Net Income	\$ 36.0	\$ 45.3
Adjusted Operating Income <sup>†</sup>	\$ 45.5	\$ 48.8

### Twelve Months Ended Sept. 30

	2014	2013
Return on Equity (ROE)	7.9%	5.5%
Operating Return on Average Equity (ROAE) <sup>†</sup>	9.1%	8.1%



# **Capital Action: Special Dividend of \$1.30 Per Share**

- Dividend is payable on Nov. 21, 2014, to common shareholders of record as of Nov. 7, 2014
- Deploying \$150.7 million of the proceeds from \$250 million senior notes issuance
- Pro forma Debt to capital ratio, excluding AOCI<sup>†</sup> as of Sept. 30, 2014: 23.2%



## **Financial Discussion**

- Losses on alternative investments
- Prepayment-related income
- Unlocking adjustments
- Mortality experience
- Operating expenses
- Interest expense on debt
- Effective tax rate



# **Benefits Segment**32%<sup>1</sup> of 3Q14 Pretax Adjusted Operating Income<sup>†</sup>

\$ in millions

	3Q14	3Q13
Operating Revenues	\$ 160.0	\$ 156.1
Pretax Adjusted Operating Income	\$ 20.6	\$ 15.2
Loss Ratio	62.7%	67.3%
Total Sales	\$ 34.8	\$ 19.0

- Achieve loss ratio in line with target range of 64%-66%
- Maintain position as a market leader in medical stop-loss
- Drive growth in group life and disability income premiums
- Continue to build out private exchange strategy securing shelf space for voluntary limited benefit medical product



<sup>&</sup>lt;sup>1</sup> Excludes Other segment pretax operating loss of \$(12.1)M.

<sup>&</sup>lt;sup>†</sup> Non-GAAP financial measure.

# **Deferred Annuities Segment**48%<sup>1</sup> of 3Q14 Pretax Adjusted Operating Income

\$ in millions

	3Q14	3Q13
Operating Revenues	\$ 157.5	\$ 151.6
Pretax Adjusted Operating Income	\$ 30.7	\$ 23.8
Base Interest Spread <sup>2</sup>	1.73%	1.72%
Total Sales	\$ 759.3	\$ 747.1
Total Account Values (end of period)	\$14,786.5	\$12,904.1

- Maintain solid interest spread on fixed annuities
- Maintain strong position in sales of fixed annuities through banks and brokerdealers
- Continue to drive strong FIA sales through banks and broker-dealers

<sup>&</sup>lt;sup>2</sup> Excludes FIA. Base interest spread excludes asset prepayment-related income, net of related deferred sales inducement amortization, and mortgage-backed securities prepayment speed adjustment.



<sup>&</sup>lt;sup>1</sup> Excludes Other segment pretax operating loss of \$(12.1)M.

# **Income Annuities Segment**3%<sup>1</sup> of 3Q14 Pretax Adjusted Operating Income

\$ in millions

	3Q14	3Q13
Operating Revenues	\$ 93.8	\$ 98.6
Pretax Adjusted Operating Income	\$ 2.1	\$ 7.1
Base Interest Spread <sup>2</sup>	0.53%	0.53%
Total Sales	\$ 62.3	\$ 38.9

- Continue efforts to stabilize interest spread with commercial mortgage loan origination strategy
- Continue to drive sales of SPIA through banks and broker-dealers



<sup>&</sup>lt;sup>1</sup> Excludes Other segment pretax operating loss of \$(12.1)M.

<sup>&</sup>lt;sup>2</sup> Base interest spread excludes asset prepayment-related income and mortgage-backed securities prepayment speed adjustment.

# **Individual Life Segment 17%** of 3Q14 Pretax Adjusted Operating Income

\$ in millions

	3Q14	3Q13
Operating Revenues	\$ 113.9	\$ 115.3
Pretax Adjusted Operating Income	\$ 10.7	\$ 15.8
BOLI Base ROA <sup>2</sup>	0.92%	0.64%
Individual Sales	\$ 8.3	\$ 3.9

- Drive higher penetration rates in BGA distribution network
- Continue to broaden UL product portfolio



<sup>&</sup>lt;sup>1</sup> Excludes Other segment pretax operating loss of \$(12.1)M.

<sup>&</sup>lt;sup>2</sup> Excludes asset prepayment-related income and mortgage-backed securities prepayment speed adjustment.

### **Forward Focus**

# Our continued long-term focus:

- Disciplined financial management and product underwriting
- Strong distribution relationships in key markets
- Sales momentum across core businesses
- Driving Operating ROAE expansion over time

## Currently, we are working to:

- Hold Benefits loss ratio to within target range
- Accelerate revenue growth for group life and DI
- Drive strong sales of FIA and traditional fixed annuities
- Continue to expand sales of UL through BGAs



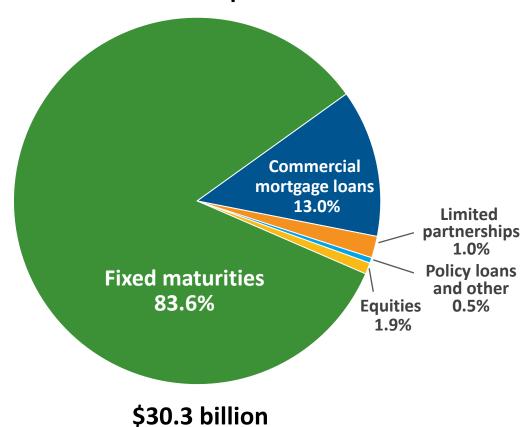
# **Appendix**



## **High-Quality Investment Portfolio**

As of 9/30/14

### **Portfolio Composition**



- Pretax impairments of \$1.6M in 3Q14vs. \$6.2M in 3Q13
- 95% of fixed maturities portfolio is investment grade
- Commercial mortgage loan portfolio:
  - Attractive yields: 3Q14
     originations funded at ~240 bps
     spread over Treasury securities
  - Excellent credit performance:
     at 9/30/14, one loan for \$1.5M
     was considered non-performing



# Non-GAAP Reconciliation: Pro Forma Debt to Capital Ratio, excluding AOCI

\$ in millions

### As of September 30, 2014

	As Reported	Pro Forma
Debt to capital ratio	17.1%	17.8%
Non-GAAP Financial Measure:		
Debt to capital ratio, excluding AOCI	22.0%	23.2%
Notes Payable	\$ 697	\$ 697
Total Stockholders' Equity	3,375.3	3,375.3
Less: Special Dividend		150.7
Pro Forma Stockholders' Equity	3,375.3	3,224.6
Less: AOCI	 911.1	 911.1
Adjusted Book Value	\$ 2,464.2	\$ 2,313.5



## **Acronym Glossary**

ALM Asset-liability management

BGA Brokerage general agency

BOLI Bank-owned life insurance

CML Commercial mortgage loans

COLI Corporate-owned life insurance

DI Disability income

FIA Fixed indexed annuity

ROA Return on assets

ROAE Operating return on average equity

ROE Return on equity

SPIA Single-premium immediate annuity

SPL Single-premium life

UL Universal life



